

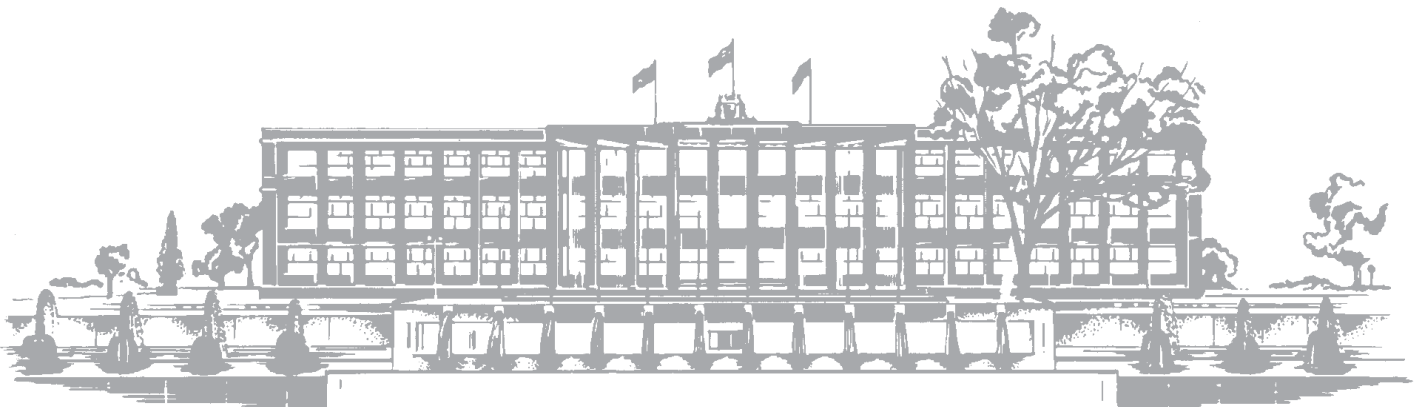


2003 - 04 BUDGET

BUDGET STATEMENTS

Volume 2

PRESENTED TO THE LEGISLATIVE ASSEMBLY
ON 8 MAY 2003



Budget Paper No.2

2003–04 Budget Statements
(Budget Paper No. 2 Volume 2)
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BUDGET STATEMENTS

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CHAPTER 3

AGENCY INFORMATION IN SUPPORT OF THE ESTIMATES

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Part 6

Minister for Consumer and Employment Protection

SUMMARY OF PORTFOLIO APPROPRIATIONS

Page	Agency	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
407	Consumer and Employment Protection			
	– Delivery of Outputs	42,975	43,059	42,640
	– Capital Contribution	1,956	1,956	1,372
	Total	44,931	45,015	44,012
426	Registrar, Western Australian Industrial Relations Commission			
	– Delivery of Outputs	8,563	8,666	8,942
	– Administered Grants, Subsidies and Other Transfer Payments	-	100	-
	– Capital Contribution	150	150	195
	Total	8,713	8,916	9,137
	GRAND TOTAL			
	– Delivery of Outputs	51,538	51,725	51,582
	– Administered Grants, Subsidies and Other Transfer Payments	-	100	-
	– Capital Contribution	2,106	2,106	1,567
	Total	53,644	53,931	53,149

CONSUMER AND EMPLOYMENT PROTECTION

PART 6 - MINISTER FOR CONSUMER AND EMPLOYMENT PROTECTION

DIVISION 25

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 59 Net amount appropriated to deliver outputs.....	36,969	42,857	42,941	42,522	44,301	45,856	46,788
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	118	118	118	118	118	118	118
Total appropriations provided to deliver outputs	37,087	42,975	43,059	42,640	44,419	45,974	46,906
CAPITAL							
Item 137 Capital Contribution	2,613	1,956	1,956	1,372	1,283	-	750
GRAND TOTAL.....	39,700	44,931	45,015	44,012	45,702	45,974	47,656

MISSION

To create a trading and employment environment that protects consumers and workers.

SIGNIFICANT ISSUES AND TRENDS

- The Government's commitment to establish a State Administrative Tribunal within the Department of Justice to commence operation in 2004 set the stage for significant changes in the role of the regulatory boards in the portfolio. From the date of transfer, it is intended the Tribunal will conduct the hearing of disciplinary matters and appeals against licensing decisions.
- As a part of the Machinery of Government reform program the statutory authorities, boards and advisory committees in the Consumer and Employment Protection portfolio were reviewed. Implementation of the recommendations of the reviews began during 2002-03 and will be continuing during 2003-04. The outcome of the review process may result in significant changes both for the boards and committees, and for the Department of Consumer and Employment Protection (DOCEP).
- The most recent work-related injury and disease statistics show a continuation of the long-term downward trend in the frequency of work-related injury and disease. The total rate of improvement since the *Occupational Safety and Health Act* came into effect during 1988-89 is 60%, and the rate of improvement from July 1997 to June 2002 is 40%. Despite the overall downward trend, the number of traumatic work-related fatalities recorded during 2002-03 remains unacceptably high.
- The Commonwealth Government released its downstream petroleum policy framework in late 2002. To date, relevant Commonwealth legislation has largely been circumvented by refiner/marketers. The main issues for DOCEP regarding the Commonwealth's policy include:
 - concerns that support for refinery mergers does not adequately take into consideration the competition and consumer issues; and
 - voluntary measures, such as the proposed voluntary wholesale price transparency regime, may not be supported by industry and may therefore be an impediment to the market reform agenda being promoted by the Commonwealth.

- International oil prices rose significantly over the last year due largely to tensions in the Middle East, including the war in Iraq, and an industrial strike in Venezuela, which impacted on oil production in that country. As Australian retail fuel prices are based on international benchmarks (Singapore for petrol based products and Saudi Arabia for LPG Autogas) in accordance with Commonwealth Government import parity policy principles, retail prices for all petroleum products also rose.
- It is anticipated that during 2003-04 Parliament will consider a package of reforms which are based on recommendations made in the final report of the statutory review of the *Occupational Safety and Health Act 1984* completed by the former Industrial Relations Commissioner Mr Robert Laing. The expected reforms will assist DOCEP improve its capacity to meet the increasing demands placed upon it by the changing nature and composition of Western Australian workplaces.
- Ministers responsible for occupational health and safety across Australia agreed to a National Occupational Health and Safety Strategy for the period 2002 - 2012. The strategy includes national targets to sustain reductions in the frequency of work-related fatalities and the frequency of work-related injury and disease.
- The *Occupational Safety and Health Act 1984* was amended during 2002-03, extending jurisdiction of the Act to provide protection for police officers.
- Occupational safety and health performance in the construction sector continues to receive special attention, with revised regulatory requirements being developed to improve safety standards for the operation of cranes and the tilt-up construction industry.
- Current issues that are affecting the labour relations operating environment include:
 - the identification and development of responses to labour relations issues arising from the Review of the Effective Delivery of Government Priorities;
 - a requirement to develop appropriate responses to the consequences of an ageing workforce;
 - a need to accommodate a growing demand to balance work and family responsibilities and the increasing use of contract, casual, and part time staff;
 - the challenge of balancing the needs of employees and employers in a time of fiscal constraints and economic uncertainty; and
 - the recognition that policy advice to government should properly reflect the need to measure success in social, environmental and financial terms.
- Present Australia-wide labour relations issues which potentially have significant implications for Western Australia, include the Cole Royal Commission recommendations into the building and construction industry, increasing working hours, paid maternity leave, superannuation arrangements, redundancy, gender pay gap, protection of employee entitlements and Commonwealth Government proposals to utilise constitutional corporation powers to bring unfair dismissals into that jurisdiction.

MAJOR POLICY DECISIONS

Details of major policy decisions impacting on the Agency's Statement of Financial Performance since publication of the 2002-03 Budget to Parliament on 16 May 2002 are outlined below.

	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Additional Workplace Inspectors	862	1,484	2,142	2,142
Functional Review Taskforce - Industry funding of Energy Safety activities.....	(2,500)	(2,500)	(2,500)	(2,500)
Transfer of functions to the State Administrative Tribunal.....	(30)	(64)	(68)	(72)

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS ^(a)							
Output 1:							
Community Information and Assistance.....	na	na	na	13,931			
Output 2:							
Regulatory Framework.....	na	na	na	9,210			
Output 3:							
Regulation Enforcement.....	na	na	na	36,548			
Total Cost of Outputs	53,457	57,045	58,898	59,689	60,971	62,492	63,424
<i>Less Operating revenues</i>	12,216	14,080	14,080	17,055	16,738	16,704	16,704
Net Cost of Outputs	41,241	42,965	44,818	42,634	44,233	45,788	46,720
Adjustments ^(b)	(4,154)	10	(1,759)	6	186	186	186
Appropriation provided to deliver Outputs.	37,087	42,975	43,059	42,640	44,419	45,974	46,906
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(c)	2,613	1,956	1,956	1,372	1,283	-	750
TOTAL CONSOLIDATED FUND APPROPRIATIONS	39,700	44,931	45,015	44,012	45,702	45,974	47,656

- (a) The Department of Consumer and Employment Protection (DOCEP) has implemented a new Output Based Management (OBM) performance framework for 2003-04. The new OBM framework has been devised to reflect DOCEP's Corporate Plan: Future Directions 2002-2005. This is a move away from previous DOCEP performance structures that reflected a silo structure based on the former individual agencies. The 2003-04 outputs are completely new and therefore comparable figures for 2001-02 and 2002-03 are not available.
- (b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.
- (c) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Chief Executive Officer and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
Safe, healthy and supportive communities	A community in which members meet their responsibilities and where the rights of all parties are protected in relation to the various areas of DOCEP's responsibility: consumer protection, labour relations, occupational safety and health and energy safety.	1. Community Information and Assistance 2. Regulatory Framework 3. Regulation Enforcement

Outcomes and Key Effectiveness Indicators ^{(a) (b)}

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: A community in which members meet their responsibilities and where the rights of all parties are protected in relation to the various areas of DOCEP's responsibility: consumer protection, labour relations, occupational safety and health and energy safety.					
The extent to which members of the community comply with the requirements of regulations in the various areas of DOCEP's responsibility	na	na	na	70%	
The proportion of key measures exhibiting desirable trends in the various areas of DOCEP's responsibility.	na	na	na	70%	

(a) More details of effectiveness indicators are provided in the annual report.

(b) The Department of Consumer and Employment Protection (DOCEP) has implemented a new Output Based Management (OBM) performance framework for 2003-04. The new OBM framework has been devised to reflect DOCEP's Corporate Plan: Future Directions 2002-2005. This is a move away from previous DOCEP performance structures that reflected a silo structure based on the former individual agencies. The 2003-04 outputs are completely new and therefore comparable figures for 2001-02 and 2002-03 are not available.

Output 1: Community Information and Assistance

Access to knowledge, information and support so that members of the community can exercise their rights and meet their obligations in the various areas of DOCEP's responsibility.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	na	na	na	13,931	
Less Operating Revenue ^(a)	na	na	na	3,981	
Net Cost of Output	na	na	na	9,950	
Adjustments ^(b)	na	na	na	1	
Appropriation for delivery of Output 1 ^(c)	na	na	na	9,951	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Responses to customer enquiries	na	na	na	770,000	
Units of information and education	na	na	na	2,250,000	
Units of advice and assistance	na	na	na	16,500	
Quality					
Customer enquiries meeting quality standards.	na	na	na	80%	
Information and education services meeting quality standards.....	na	na	na	80%	
Advice and assistance services meeting quality standards.....	na	na	na	80%	
Timeliness					
Customer enquiries meeting timeliness standards.....	na	na	na	80%	
Information and education services meeting timeliness standards.....	na	na	na	80%	
Advice and assistance services meeting timeliness standards.....	na	na	na	80%	
Cost (Efficiency)					
Average cost per response to customer enquiry	na	na	na	\$6.67	
Average cost per information and education service.....	na	na	na	\$1.94	
Average cost per advice or assistance service..	na	na	na	\$269.02	
Full Time Equivalents (FTEs)	na	na	na	152	

- (a) The Department of Consumer and Employment Protection (DOCEP) has implemented a new Output Based Management (OBM) performance framework for 2003-04. The new OBM framework has been devised to reflect DOCEP's Corporate Plan: Future Directions 2002-2005. This is a move away from previous DOCEP performance structures that reflected a silo structure based on the former individual agencies. The 2003-04 outputs are completely new and therefore comparable figures for 2001-02 and 2002-03 are not available.

Major Achievements For 2002-03

- To assist consumers and traders to know their consumer rights and responsibilities, the Department:
 - trialed the use of short messaging service technology for the provision of FuelWatch information to consumers;
 - trialed the Registration of Encumbered Vehicles enquiry service to operate seven days a week;
 - developed and published an Education Plan for senior consumers;
 - published a guide to Consumer Protection services in 10 languages other than English;
 - published a consumer protection guide for young consumers;
 - published a consumer's guide to credit;
 - published a series of new information guides for members of associations;
 - published 'Renting a Home in WA', a comprehensive guide for tenants;
 - produced new product safety brochures relating to baby walkers, cots and bunk beds;
 - established the Consumer Advisory Council to provide advice on consumer protection policy development and the administration of consumer protection legislation; and
 - conducted a second Consumer Protection Conference which focussed on telecommunications in the marketplace.
- To assist employers and employees to know their rights and responsibilities regarding occupational safety and health, the Department:
 - conducted the 2003 phase of the ThinkSafe campaign, which aimed at motivating employers, particularly those in small business, to better manage occupational safety and health hazards;
 - carried out forums in Bunbury, Kalgoorlie and Perth, targeting managers, supervisors, safety officers, safety and health representatives and professionals, regarding topics such as the impact of working hours, skills development, the role of safety and health representatives and enforcement of the law;
 - conducted various information campaigns to raise community awareness of occupational safety and health reforms; and
 - established a new Agriculture Industry Safety Advisory Committee and an Aged Care Industry Safety Working Party on behalf of the WorkSafe Western Australia Commission.

- To assist employers and employees to know their rights and responsibilities regarding labour relations, the Department:
 - carried out a multimedia campaign regarding the *Labour Relations Reform Act 2002* to provide information and assistance to the general community, private and public sectors in metropolitan and regional areas;
 - liaised extensively with appropriate organisations about employment options, suitable employment instruments and the development of Employer-Employee Agreements for workers with disabilities;
 - conducted workshops in conjunction with the Small Business Development Corporation on developing Employer-Employee Agreements for small business;
 - conducted an information campaign to raise the awareness of young people of their employment rights and where to access employment conditions information;
 - implemented strategies such as the Private Mediator and the Code Monitoring Committee for the building and construction industry's Code of Practice; and
 - developed and managed a cash grants scheme for employee and employer organisations for the facilitation of updating and modernisation of awards.

Major Initiatives For 2003-04

- DOCEP will release a range of on-line products that will enhance services to the public and provide highly functional systems for industry participants that frequently communicate with the Department. The on-line services planned for delivery during 2003-2004 include:
 - Business Names On-Line;
 - REVS (Register of Encumbered Vehicles) On-Line;
 - occupational licensing facilities; and
 - access to information packages.
- Education and awareness initiatives to be undertaken in relation to consumer issues include:
 - trialing the use of a Telecentre as a means to improve access to consumer protection services in remote communities;
 - publishing a consumer protection guide for indigenous consumers;
 - publishing a guide for homebuyers about the process of buying a home and the possible pitfalls; and
 - expanding the WA ScamNet service to include public warnings and the early identification of scams.
- The 2004 ThinkSafe campaign will continue to raise awareness of occupational safety and health and encourage workplaces to take action to improve performance in this area.
- Education and awareness initiatives regarding industrial relations issues that will be undertaken include:
 - conducting a comprehensive campaign focussed on disadvantaged groups such as youth, migrants, indigenous workers and workers with disabilities, regarding award and employment entitlements; and
 - undertaking an awareness raising programme with employers about the labour relations system and particularly the collective approach to employment agreement making.

Output 2: Regulatory Framework

Development and maintenance of policy and legislation which reflect community expectations in relation to the various areas of DOCEP's responsibility.

	2001-02 Actual	2002-03 Budget	2002-03 Estimated Actual	2003-04 Budget Estimate	Reason for Significant Variation
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Output.....	na	na	na	9,210	
Less Operating Revenue ^(a)	na	na	na	2,631	
Net Cost of Output	na	na	na	6,579	
Adjustments ^(b)	na	na	na	1	
Appropriation for delivery of Output 2	na	na	na	6,580	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Major policy projects.....	na	na	na	12	
Policy projects.....	na	na	na	35	
Policy tasks.....	na	na	na	2,700	
Quality					
Major policy projects meeting quality standards.....	na	na	na	80%	
Policy projects meeting quality standards.....	na	na	na	80%	
Policy tasks meeting quality standards.....	na	na	na	80%	
Timeliness					
Major policy projects meeting timeliness standards.....	na	na	na	80%	
Policy projects meeting timeliness standards.....	na	na	na	80%	
Policy tasks meeting timeliness standards.....	na	na	na	80%	
Cost (Efficiency)					
Average cost per major policy project.....	na	na	na	\$293,959	
Average cost per policy project.....	na	na	na	\$86,298	
Average cost per policy task.....	na	na	na	\$985	
Full Time Equivalents (FTEs)	na	na	na	100	

(a) The Department of Consumer and Employment Protection (DOCEP) has implemented a new Output Based Management (OBM) performance framework for 2003-04. The new OBM framework has been devised to reflect DOCEP's Corporate Plan: Future Directions 2002-2005. This is a move away from previous DOCEP performance structures that reflected a silo structure based on the former individual agencies. The 2003-04 outputs are completely new and therefore comparable figures for 2001-02 and 2002-03 are not available.

Major Achievements For 2002-03

- A review of 15 Consumer Protection boards and committees was completed. The Electrical Licensing Board was included in the review, although the Board is supported by the Energy Safety Directorate of the WorkSafe Division. Significant changes to the future functions of the regulatory boards were recommended, impacting not only on the role of the boards, but also on the structure and operation of the Department. A project to implement the recommendations of the review commenced during 2002-03.
- To enhance the consumer protection regulatory framework, the Department:
 - reviewed and developed Codes of Conduct for both Land Valuers and for the fitness industry;
 - expanded regulatory control of financiers to include payday lenders;
 - established new product safety orders for bunk beds, baby walkers and projectile darts;
 - introduced *Weights and Measures Amendment Regulations 2003* to require petrol and diesel fuel delivered from seaboard terminals in Western Australia to be temperature corrected;
 - introduced into Parliament new legislation to regulate motor vehicle repairers, providing greater controls on the operation of the vehicle repair industry;
 - introduced into Parliament amendments to the *Consumer Credit (WA) Act 1984* requiring credit providers to supply information that will allow consumers to make genuine comparisons regarding the cost of credit services; and
 - amended the *Home Building Contracts Act 1991* to respond to issues concerning the availability of home indemnity insurance in the Western Australian marketplace.
- The Final Report of the Review of the *Occupational Safety and Health Act 1984*, prepared by Mr Robert Laing, was tabled in the Parliament in November 2002. Implementation of changes arising from the report's recommendations, including a raft of legislative changes, is being progressed.
- To further develop the occupational safety and health regulatory framework, the Department undertook projects in relation to:
 - regulations and a revised Code of Practice for fatigue management in the commercial vehicle industry;
 - regulations and a Code of Practice for tilt-up panel construction techniques;

- regulations regarding crane safety;
 - regulations for elevated work platforms and hoists, particularly in relation to the fruit growing industry; and
 - regulations to put into effect the phase out of chrysotile (white asbestos) and other forms of asbestos by December 2003.
- To improve the regulatory framework for electrical quality and safety, the Department:
 - conducted a review of the regulations which define the standards of work practices for safe electrical work within the *Electricity Regulations 1947*;
 - conducted a final round of consultation with industry for the development of recommendations regarding, and draft amendments to, the *Electricity (Licensing) Regulations 1991*, which govern the licensing of electricians, electrical contractors and consumer installation safety matters; and
 - released a Code of Practice regarding overhead electrical lines crossing navigable waterways.
 - To enhance the labour relations regulatory environment, reforms that were achieved include the:
 - *Labour Relations Reform Act 2002*;
 - *Industrial Relations (Employer Employee Agreements) Regulations 2002*;
 - *Industrial Magistrates' Courts (General Jurisdiction) Amendment Regulations 2002*;
 - *Industrial Relations (General) Amendment Regulations 2002*; and
 - *Industrial Relations (Western Australian Industrial Appeal Court) Amendment Regulations 2002*.
 - In its role of providing policy advice and assistance to the public sector as an employer, the Department:
 - reviewed and updated labour relations policies for public sector agencies, including the restoration of parity in pay and core conditions across the public sector;
 - developed the Government's wages policy and agreement bargaining approach for 2003 - 2005; and
 - established collective agreements as the primary form of employment conditions, reducing the number of agency agreements from approximately 350 to 55 and ceasing approximately 13,000 individual employment agreements.
 - Several submissions regarding industrial relations issues were made for federal policy and regulatory reform initiatives. This work included submissions to the:
 - National and State Wage Case 2003, with specific reference to new minimum rates for apprentices and trainees;
 - Senate Employment, Workplace Relations and Education Legislation Committee regarding the federal Workplace Relations Amendment (Termination of Employment) Bill 2003;
 - Senate Employment, Workplace Relations and Education Committee, regarding the Workplace Relations Amendment (Protection of the Low Paid) Bill 2003;
 - National Competition Policy Review of the *Industrial Relations Act 1979* and the *Labour Relations Reform Act 2002*; and
 - Human Rights and Equal Opportunity Commission regarding a national paid maternity leave scheme.

Major Initiatives For 2003-04

- Implementation of the recommendations arising from the review of Consumer Protection boards and committees will continue during 2003-04. The implementation program will require amending 14 items of legislation and supporting regulations. In addition, business and regulatory processes will need to be reviewed and revised in light of the amendments.
- A review of extended working hours in Western Australia will be completed during 2003-04. The project is focused on identifying appropriate policy responses based on available evidence about the impact of extended working hours.
- Priority initiatives to enhance the consumer protection regulatory framework will include:
 - completing a review of the *Consumer Affairs Act 1971* and the *Fair Trading Act 1987*;
 - introducing into Parliament new legislation for Uniform Trade Measurement laws;
 - finalising and introducing into Parliament new legislation for the regulation of loan brokering; and
 - finalising a Code of Practice for licensed charities.
- Implementation of changes arising from the review of the *Occupational Safety and Health Act 1984* will be a key focus in the coming year. Changes to be progressed include the development of a new penalty regime that makes provision for significant increases in monetary penalties and a range of new and innovative non-monetary penalties.

- Amendments to gas and electricity safety legislation to improve the capability to enforce the existing regulatory regimes are planned.
- Labour relations regulatory reform initiatives that will be undertaken during 2003-04 include:
 - conducting a public consultation process on second stage reforms to labour relations legislation;
 - developing and facilitating the introduction into Parliament of the second stage of reforms to labour relations legislation;
 - developing terms of reference for the Government's Mid-Term Review of labour relations legislation;
 - advising and contributing to the Mid-Term Review;
 - facilitating the establishment of an inquiry into the elimination of unfair discrimination in the workplace; and
 - making a submission to the Western Australian Industrial Relations Commission Review of the Employer-Employee Agreement (EEA) system.
- Initiatives to be carried out during 2003-04 to assist the public sector as an employer will include:
 - contributing to reforms of the *Public Sector Management Act 1994*;
 - negotiating public sector collective agreements and coordinating the negotiation of agency specific agreements; and
 - undertaking the modernisation of public sector awards.

Output 3: Regulation Enforcement

Enforcement of regulation governing the various areas of DOCEP's responsibility.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	na	na	na	36,548	
Less Operating Revenue ^(a)	na	na	na	10,443	
Net Cost of Output	na	na	na	26,105	
Adjustments ^(b)	na	na	na	4	
Appropriation for delivery of Output 3	na	na	na	26,109	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Registration services.....	na	na	na	690,000	
Licensing services	na	na	na	31,500	
Compliance actions	na	na	na	60,000	
Quality					
Registration services meeting quality standards.....	na	na	na	80%	
Licensing services meeting quality standards..	na	na	na	80%	
Compliance actions meeting quality standards	na	na	na	80%	
Timeliness					
Registration services meeting timeliness standards.....	na	na	na	80%	
Licensing services meeting timeliness standards.....	na	na	na	80%	
Compliance actions meeting timeliness standards.....	na	na	na	80%	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Cost (Efficiency)					
Average cost per registration service.....	na	na	na	\$5.75	
Average cost per licensing service.....	na	na	na	\$123.69	
Average cost per compliance actions.....	na	na	na	\$478.02	
Full Time Equivalents (FTEs)	na	na	na	399	

- (a) The Department of Consumer and Employment Protection (DOCEP) has implemented a new Output Based Management (OBM) performance framework for 2003-04. The new OBM framework has been devised to reflect DOCEP's Corporate Plan: Future Directions 2002-2005. This is a move away from previous DOCEP performance structures that reflected a silo structure based on the former individual agencies. The 2003-04 outputs are completely new and therefore comparable figures for 2001-02 and 2002-03 are not available.

Major Achievements For 2002-03

- The Department of Consumer and Employment Protection aims to effectively, efficiently and equitably enforce compliance with regulation governing consumer protection, labour relations, occupational safety and health and energy safety. During 2002-03, the Department developed and published a model to illustrate its approach to compliance activities. The model provides a framework for developing responsive compliance programs across the ambit of the Department's responsibilities.
- During 2002-03 there was an increased focus on the training of compliance staff across the Department. Achievements included:
 - the expansion of an existing training program, the nationally recognised Certificate IV in Government Statutory Investigations and Enforcement, resulting in a significant number of DOCEP staff participating; and
 - the introduction of nationally agreed workplace inspector competencies and the training of occupational safety and health inspectors using training aligned to nationally agreed competencies.
- Regulation of fuel prices continued to be a major focus during the year, with key initiatives including:
 - introduction of a Terminal Gate Price system in December 2002 to provide wholesale price transparency; and
 - extension of FuelWatch boundaries to include a number of new towns and shires not previously covered following extensive community and industry consultation.
- The Consumer Protection Division continues to implement the Government's agenda of restoring protection for consumers. Significant compliance actions undertaken during 2002-03 included:
 - prosecutions for not displaying terminal prices as required under the *Petroleum Products Pricing Act 1983*; and
 - using a greater range of sanctions, such as obtaining injunctions from the Supreme Court to prevent unconscionable traders continuing to trade using misleading practices or acting in ways that were disadvantageous to consumers, while prosecution proceedings were pending.
- As part of a move to position the Western Australian public sector as a leader in occupational safety and health, significant progress was made in improving occupational safety and health performance in major Government construction projects. Good occupational safety and health performance is now the first priority in pre-qualification requirements for construction contracts and the Department of Housing and Works has established an expert consultant panel to ensure contractual requirements with respect to occupational safety and health are being met.
- During the year, a number of enforcement drives were conducted targeting areas of poor occupational safety and health performance, the most significant being in relation to concrete panel construction (tilt-up), construction industry crane operations and forklift use in the Canning Vale Markets.
- Significant labour relations compliance campaigns conducted during 2002-03 included:
 - completing audits and providing information packages to employers in the restaurant and café industry, which resulted in the recovery of employment entitlements for employees;
 - concluding campaigns into the glazing and pre-cast concrete panel construction industries to ensure award obligations are being met; and
 - prosecution for breaches of freedom of association provisions as a result of compliance activities regarding the building industry.

Major Initiatives For 2003-04

- During 2003-04 the Registration of Encumbered Vehicles (REVS) on-line will commence. This service will enable consumers and traders to make REVS enquiries on-line at any time and will be linked to the Department of Planning and Infrastructure to allow confirmation of vehicle registration.
- To ensure compliance with changes to the occupational safety and health regulatory framework, the Department will:
 - continue to focus its education and enforcement activity on identified priority areas and industries;
 - take stronger action against those people who choose not to take their occupational safety and health responsibilities seriously;
 - initiate education and enforcement activity to support new regulatory requirements in the commercial vehicle, crane and construction sectors; and
 - conduct a compliance and information strategy to underpin the nationally agreed ban on chrysotile (white asbestos) and other forms of asbestos that will take effect from December 2003.
- Initiatives to improve occupational safety and health within workplaces will include:
 - provision of increased inspectorate resources;
 - the ‘Government Leading the Way’ strategy which has a major focus on fleet safety across the State Government vehicle fleet; and
 - progressing recommendations for amendments to Regulations to make induction training of all new workers in the construction industry mandatory.
- As a result of a recommendation made by the Functional Review Taskforce, full industry funding for technical and safety regulation of the energy industry by the Energy Safety Directorate will be implemented.
- Key initiatives to improve compliance with labour relations laws and awards during 2003-04 will include:
 - undertaking a state award compliance and education campaign in the retail and earthmoving industries;
 - conducting a follow up evaluation of the level of compliance with award entitlements within the restaurant and café industry; and
 - by agreement with the Commonwealth Department of Employment and Workplace Relations, complete a compliance and education campaign into the transport industry covering both state and federal awards.

CAPITAL WORKS PROGRAM

The capital works program for the Department of Consumer and Employment Protection in 2003-04 provides for the ongoing replacement of computer equipment and the continuation of the programs commenced in 2002-03, including the enhancement of the Online Services and Business Systems. New capital projects include upgrading of corporate technology, and accommodation and computing equipment for the additional WorkSafe inspectors.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Corporate Infrastructure				
2002-03 Program	648	323	323	160
Business Systems Development and Enhancement				
2001-02 Program	2,070	750	652	290
Other Works				
Minor Equipment Purchases	951	602	325	349
Technology Infrastructure for New Staff	386	334	169	44
DOCEP Online Services				
2001-04 Program	1,540	963	929	577
COMPLETED WORKS				
Other Works				
Accommodation Fitout	1,470	1,470	1,433	-
Computer Hardware and Software -				
2001-02 Program	1,621	1,621	622	-
2002-03 Program	493	493	493	-
Scientific and Office Equipment -				
2002-03 Program	10	10	10	-
NEW WORKS				
Other Works				
Additional Workplace Inspectors - accommodation and set up costs.....	381	-	-	301
Scientific and Office Equipment -				
2003-04 Program	10	-	-	10
Corporate Infrastructure				
2003-04 Program	164	-	-	164
Office Furniture and Equipment				
2003-04 Program	20	-	-	20
Computer Hardware and Software -				
2003-04 Program	791	-	-	791
	10,555	6,566	4,956	2,706

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	1,501	3,716	4,956	2,706	2,160	830	750
LESS	1,501	3,716	4,956	2,706	2,160	830	750
Funding included in output appropriations ^(a) ..	37	37	37	37	21	-	-
Holding Account ^(b)	-	1,543	1,543	1,297	856	830	-
Internal Funds and Balances	(1,149)	180	1,420	-	-	-	-
Capital Contribution	2,613	1,956	1,956	1,372	1,283	-	750

(a) Capital works expensed through the Statement of Financial Performance.

(b) Draw down from Holding Account.

FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	28,502	32,194	32,194	34,353	35,075	36,177	36,872
Superannuation	3,219	3,064	3,064	3,289	3,348	3,394	3,394
Grants and subsidies ^(b)	349	297	297	309	325	325	325
Supplies and services	14,718	14,024	15,793	13,121	12,777	12,889	12,889
Accommodation	4,030	2,627	2,627	3,326	3,634	3,634	3,634
Capital User Charge	540	302	386	428	548	621	662
Depreciation	1,223	1,930	1,930	2,152	2,361	2,361	2,361
Administration	816	1,992	1,992	2,096	2,235	2,231	2,227
Net loss on disposal of non-current assets	59	-	-	-	-	-	-
Other expenses	1	615	615	615	668	860	1,060
TOTAL COST OF SERVICES	53,457	57,045	58,898	59,689	60,971	62,492	63,424
Revenues from ordinary activities							
User charges and fees ^(c)	671	7,903	7,903	7,967	8,185	8,185	8,185
Regulatory Fees and Fines	11,006	6,082	6,082	8,973	8,438	8,404	8,404
Other Revenue	539	95	95	115	115	115	115
Total Revenues from Ordinary Activities	12,216	14,080	14,080	17,055	16,738	16,704	16,704
NET COST OF SERVICES	41,241	42,965	44,818	42,634	44,233	45,788	46,720
REVENUES FROM STATE GOVERNMENT							
Appropriations	37,087	42,975	43,059	42,640	44,419	45,974	46,906
Liabilities assumed by the Treasurer	798	85	85	85	85	85	85
TOTAL REVENUES FROM STATE GOVERNMENT	37,885	43,060	43,144	42,725	44,504	46,059	46,991
CHANGE IN EQUITY RESULTING FROM OPERATIONS							
Change in Equity arising from transfer of assets/liabilities	(3,356)	95	(1,674)	91	271	271	271
Change in Equity arising from transfer of assets/liabilities	224	(689)	(689)	-	-	-	-
Extraordinary items	(695)	-	-	-	-	-	(271)
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	(3,827)	(594)	(2,363)	91	271	271	-

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 548, 640 and 651 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

**STATEMENT OF FINANCIAL POSITION
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	5,601	3,360	1,380	1,587	1,173	759	345
Restricted cash.....	1,110	81	1,175	1,175	1,175	1,175	1,175
Receivables.....	3,853	939	3,915	3,865	3,865	3,865	4,279
Amounts receivable for outputs.....	1,543	1,944	1,297	856	830	-	-
Prepayments.....	525	563	525	525	525	525	525
Total current assets.....	12,632	6,887	8,292	8,008	7,568	6,324	6,324
NON-CURRENT ASSETS							
Plant, equipment and vehicles.....	2,471	6,703	4,492	4,879	5,398	4,608	2,997
Amounts receivable for outputs.....	-	-	647	1,943	3,474	5,835	8,196
Prepayments.....	23	-	23	23	23	23	23
Other.....	1,130	-	2,480	2,480	2,480	2,480	2,480
Total non-current assets.....	3,624	6,703	7,642	9,325	11,375	12,946	13,696
TOTAL ASSETS.....	16,256	13,590	15,934	17,333	18,943	19,270	20,020
CURRENT LIABILITIES							
Payables.....	3,108	1,081	1,689	1,689	1,689	1,689	1,689
Provision for employee entitlements.....	4,346	4,155	4,867	4,845	4,845	4,845	4,845
Finance leases.....	-	2	-	-	-	-	-
Accrued Salaries.....	-	818	177	183	239	295	295
Other.....	983	44	1,011	1,011	1,011	1,011	1,011
Total current liabilities.....	8,437	6,100	7,744	7,728	7,784	7,840	7,840
NON-CURRENT LIABILITIES							
Superannuation.....	-	445	445	445	445	445	445
Provision for employee entitlements.....	2,796	2,592	3,129	3,081	3,081	3,081	3,081
Finance leases.....	-	1	-	-	-	-	-
Total non-current liabilities.....	2,796	3,038	3,574	3,526	3,526	3,526	3,526
TOTAL LIABILITIES.....	11,233	9,138	11,318	11,254	11,310	11,366	11,366
EQUITY							
Contributed Equity.....	2,613	4,992	4,569	5,941	7,224	7,224	7,974
Accumulated surplus/(deficit).....	2,410	(542)	47	138	409	680	680
Asset revaluation reserve.....	-	2	-	-	-	-	-
Total equity.....	5,023	4,452	4,616	6,079	7,633	7,904	8,654
TOTAL LIABILITIES AND EQUITY.....	16,256	13,590	15,934	17,333	18,943	19,270	20,020

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	35,544	41,031	41,115	40,488	42,058	43,613	44,545
Capital Contribution	2,613	1,956	1,956	1,372	1,283	-	750
Holding Account.....	-	1,543	1,543	1,297	856	830	-
Net cash provided by State government.....	38,157	44,530	44,614	43,157	44,197	44,443	45,295
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(27,471)	(32,249)	(33,749)	(34,395)	(35,047)	(36,149)	(36,014)
Superannuation.....	(2,406)	(3,004)	(3,004)	(3,209)	(3,268)	(3,314)	(3,314)
Supplies and services.....	(12,325)	(13,885)	(15,535)	(13,089)	(13,283)	(13,395)	(13,395)
Grants and subsidies	(349)	(297)	(297)	(309)	(325)	(325)	(325)
Accommodation.....	(3,871)	(3,265)	(3,265)	(3,944)	(4,252)	(4,252)	(4,252)
Administration.....	(816)	(1,210)	(1,210)	(1,296)	(1,465)	(1,461)	(1,457)
Capital User Charge.....	(540)	(302)	(386)	(428)	(548)	(621)	(662)
Goods and Services Tax	(2,019)	(1,778)	(1,778)	(1,780)	(1,785)	(1,785)	(1,785)
Other.....	(127)	(451)	(451)	(451)	(474)	(666)	(866)
Receipts							
Regulatory fees and fines.....	8,741	6,195	6,195	9,086	8,601	8,567	8,567
User charges and fees	-	7,403	7,403	7,559	7,724	7,724	7,724
Goods and Services Tax	1,756	1,738	1,738	1,740	1,745	1,745	1,745
Grants and subsidies	316	-	-	-	-	-	-
Other.....	545	105	105	105	105	105	105
Net cash from operating activities.....	(38,566)	(41,000)	(44,234)	(40,411)	(42,272)	(43,827)	(43,929)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(1,099)	(3,407)	(4,757)	(2,539)	(2,339)	(1,030)	(1,780)
Proceeds from sale of non-current assets	4	-	-	-	-	-	-
Net cash from investing activities.....	(1,095)	(3,407)	(4,757)	(2,539)	(2,339)	(1,030)	(1,780)
NET INCREASE/(DECREASE) IN CASH HELD	(1,504)	123	(4,377)	207	(414)	(414)	(414)
Cash assets at the beginning of the reporting period	6,046	3,097	6,711	2,555	2,762	2,348	1,934
Net cash transferred to/from other agencies.....	2,169	221	221	-	-	-	-
Cash assets at the end of the reporting period.....	6,711	3,441	2,555	2,762	2,348	1,934	1,520

SCHEDULE OF ADMINISTERED EXPENSES AND REVENUES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
EXPENSES							
Grants and subsidies	6,037	1,551	1,551	1,572	1,593	1,593	1,593
Administration	2,511	2,063	2,063	2,104	2,146	2,146	2,146
Receipts paid into Consolidated Fund.....	4,227	4,247	4,247	6,704	6,840	6,840	6,840
TOTAL ADMINISTERED EXPENSES ^(a) ..	12,775	7,861	7,861	10,380	10,579	10,579	10,579
REVENUES							
Regulatory Fees and Fines.....	4,221	4,247	4,247	6,704	6,840	6,840	6,840
Interest	3,023	3,903	3,903	3,981	4,060	4,060	4,060
TOTAL ADMINISTERED REVENUES	7,244	8,150	8,150	10,685	10,900	10,900	10,900

(a) Further information is provided in the table "Details of the Administered Transactions Expenses".

SCHEDULE OF ADMINISTERED ASSETS AND LIABILITIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
ADMINISTERED CURRENT ASSETS							
Restricted cash.....	37,593	37,579	40,755	43,991	47,301	50,611	53,921
Receivables.....	625	-	625	625	625	625	625
Total Administered Current Assets	38,218	37,579	41,380	44,616	47,926	51,236	54,546
TOTAL ADMINISTERED ASSETS	38,218	37,579	41,380	44,616	47,926	51,236	54,546
ADMINISTERED CURRENT LIABILITIES							
Monies in trust.....	36,410	34,173	39,283	42,214	45,203	48,192	51,181
Total Administered Current Liabilities	36,410	34,173	39,283	42,214	45,203	48,192	51,181
TOTAL ADMINISTERED LIABILITIES..	36,410	34,173	39,283	42,214	45,203	48,192	51,181

SCHEDULE OF ADMINISTERED PAYMENTS AND RECEIPTS

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH OUTFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Grants and subsidies	(6,037)	(1,551)	(1,551)	(1,572)	(1,593)	(1,593)	(1,593)
Administration.....	(2,511)	(2,063)	(2,063)	(2,104)	(2,146)	(2,146)	(2,146)
Goods and Services Tax	(667)	-	-	-	-	-	-
Other.....	(21,192)	(19,526)	(19,526)	(19,917)	(20,315)	(20,315)	(20,315)
Receipts paid into Consolidated Fund.....	(4,227)	(4,247)	(4,247)	(6,704)	(6,840)	(6,840)	(6,840)
TOTAL ADMINISTERED CASH OUTFLOWS.....	(34,634)	(27,387)	(27,387)	(30,297)	(30,894)	(30,894)	(30,894)
CASH INFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Regulatory fees and fines.....	4,221	4,247	4,247	6,704	6,840	6,840	6,840
Interest.....	3,023	3,903	3,903	3,981	4,060	4,060	4,060
Goods and Services Tax	154	-	-	-	-	-	-
Other.....	25,668	22,400	22,400	22,848	23,305	23,305	23,305
TOTAL ADMINISTERED CASH INFLOWS.....	33,066	30,550	30,550	33,533	34,205	34,205	34,205
NET CASH INFLOWS/(OUTFLOWS) FROM ADMINISTERED TRANSACTIONS	(1,568)	3,163	3,163	3,236	3,311	3,311	3,311

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Consumer Credit Legal Service (WA) Inc.....	126	50	50	50	50	50	50
Providers of consumer advice.....	-	44	44	56	72	72	72
Asbestos Disease Society	83	83	83	83	83	83	83
Chamber of Commerce & Industry WA.....	40	30	30	30	30	30	30
Unions WA.....	40	30	30	30	30	30	30
Farmsafe.....	60	60	60	60	60	60	60
TOTAL	349	297	297	309	325	325	325

DETAILS OF THE ADMINISTERED TRANSACTIONS EXPENSES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
GRANTS TO CHARITABLE AND OTHER PUBLIC BODIES							
Rental Accommodation Fund - Grants	6,010	1,551	1,551	1,572	1,593	1,593	1,593
Unpaid wages for MAES Ltd	27	-	-	-	-	-	-
OTHER STATE SERVICES							
Rental Accommodation Fund - Recoup of administration costs	2,511	2,063	2,063	2,104	2,146	2,146	2,146
Receipts paid into Consolidated Fund	4,227	4,247	4,247	6,704	6,840	6,840	6,840
TOTAL	12,775	7,861	7,861	10,380	10,579	10,579	10,579

DETAILS OF THE ADMINISTERED TRANSACTIONS REVENUE

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
TAXATION							
Business Names Registrations	2,880	3,272	3,272	5,595	5,731	5,731	5,731
Other Registration Fees	80	123	123	136	136	136	136
Credit Providers	452	266	266	266	266	266	266
Employment Agents	36	44	44	61	61	61	61
Finance Brokers	59	20	20	20	20	20	20
Land Valuers	155	77	77	79	79	79	79
Motor Vehicle Dealers	396	356	356	451	451	451	451
Travel Agents	163	89	89	96	96	96	96
OTHER							
Rental Accommodation Fund - Interest	3,023	3,903	3,903	3,981	4,060	4,060	4,060
TOTAL	7,244	8,150	8,150	10,685	10,900	10,900	10,900

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Department:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
Bill of Sale.....	17	12	12	15
Business Names Certificates.....	30	41	41	42
Business Names Data	-	20	20	21
Business Names Searches.....	1,035	767	767	812
Corporate Fees.....	125	102	102	105
Departmental - Miscellaneous	601	336	336	332
Education kit for Landlords.....	18	14	14	15
Federal investigation and advisory service	200	265	265	265
GST Input Tax Credits	1,602	1,431	1,431	1,432
GST receipts on sales	154	307	307	308
Licenses and other regulatory fees.....	1,181	3,189	3,189	6,066
Proceeds from services provided to the Commonwealth in respect of Indian Ocean Territories	92	102	102	105
Recoups from the Rental Accommodation Fund	-	1,669	1,669	1,706
Register of Encumbered Vehicles (REVS).....	1,850	1,712	1,712	1,649
Reimbursement from the Real Estate and Business Agents Supervisory Board and the Settlement Agents Supervisory Board	4,199	5,181	5,181	5,298
Retail Trading Hours exemptions	-	80	80	80
Trade Measurement.....	254	213	213	239
TOTAL.....	11,358	15,441	15,441	18,490

The monies received and retained are to be applied to the Department's outputs as specified in the Budget Statements.

REGISTRAR, WESTERN AUSTRALIAN INDUSTRIAL RELATIONS COMMISSION

PART 6 - MINISTER FOR CONSUMER AND EMPLOYMENT PROTECTION

DIVISION 26

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 60 Net amount appropriated to deliver outputs	7,811	8,454	8,550	8,826	9,187	9,466	9,470
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	109	109	116	116	116	116	116
Total appropriations provided to deliver outputs	7,920	8,563	8,666	8,942	9,303	9,582	9,586
ADMINISTERED TRANSACTIONS							
Amount provided for Administered Grants, Subsidies and Other Transfer Payments...	-	-	100	-	-	-	-
CAPITAL							
Item 138 Capital Contribution	150	150	150	195	-	-	-
GRAND TOTAL	8,070	8,713	8,916	9,137	9,303	9,582	9,586

MISSION

To support the Western Australian Industrial Relations Commission to provide our community with a means of preventing and resolving conflict in respect to industrial matters.

SIGNIFICANT ISSUES AND TRENDS

- The Commission is experimenting with processes to try to reduce the turnaround time for unfair dismissal applications. This includes having Registrars conduct preliminary meetings with parties which are expected to resolve around 70% of applications prior to Commission involvement.
- Changes to the *Industrial Relations Act 1979* also have resulted in matters that would have formerly been lodged in the industrial magistrates' jurisdiction being now lodged with the Commission. However, other legislative changes may increase the Magistrates' workload in other areas. The compulsory pre-trial conference system and other initiatives introduced by the principal industrial magistrate have significantly improved the efficiency of that area.
- The system of individual employment agreements has a lower than expected number of applications, however the complexity of assessing the applications for compliance and applying the no-disadvantage test has meant that a higher level of resourcing and a different staffing structure than first envisaged is required to deal with applications more expeditiously.
- The Commission continues to re-develop its core business computing application by utilising in-house resources.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Services to the Western Australian Industrial Relations Commission and Industrial Magistrates Court	3,622	4,298	4,081	4,301			
Output 2:							
Conciliation and Arbitration by the Western Australian Industrial Relations Commission.	4,950	4,530	4,850	4,662			
Total Cost of Outputs	8,572	8,828	8,931	8,963	9,405	9,684	9,764
<i>Less Operating revenues</i>	461	365	365	119	119	119	119
Net Cost of Outputs	8,111	8,463	8,566	8,844	9,286	9,565	9,645
Adjustments ^(a)	(191)	100	100	98	17	17	(59)
Appropriation provided to deliver Outputs.	7,920	8,563	8,666	8,942	9,303	9,582	9,586
ADMINISTERED TRANSACTIONS							
Appropriation for Administered Grants, Subsidies and Transfer Payments	-	-	100	-	-	-	-
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	150	150	150	195	-	-	-
TOTAL CONSOLIDATED FUND APPROPRIATIONS	8,070	8,713	8,916	9,137	9,303	9,582	9,586

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Chief Executive Officer and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
A growing and diversified economy	Employers, employees and unions have a means of resolving industrial relations matters	1. Services to the Western Australian Industrial Relations Commission and Industrial Magistrates Court
	A process for the prevention and resolution of industrial relations conflict	2. Conciliation and Arbitration by the Western Australian Industrial Relations Commission

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: Employers, employees and unions have a means of resolving industrial relations matters.					
Responsiveness to client needs	90%	90%	90%	90%	
Registration and Recording of Applications	\$998/Appln	\$597/Appln	\$1,077/Appln	\$935/Appln	

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Services to the Western Australian Industrial Relations Commission and Industrial Magistrates Court

To provide effective and efficient support to the Western Australian Industrial Relations Commission which allows that tribunal to provide the community with an efficient means of preventing or resolving industrial relations matters.

	2001-02 Actual	2002-03 Budget	2002-03 Estimated Actual	2003-04 Budget Estimate	Reason for Significant Variation
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Output.....	3,622	4,298	4,081	4,301	
Less Operating Revenue ^(a)	444	365	365	119	Fee for Service contract with Australian Industrial Registry yet to be renewed.
Net Cost of Output	3,178	3,933	3,716	4,182	
Adjustments ^(b)	119	204	204	98	
Appropriation for delivery of Output 1	3,297	4,137	3,920	4,280	

(a) Includes user charges and fees, net profit on asset disposal, other revenues, and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Unfair Dismissal and/or Contractual Benefit Applications.....	2,023	1,800	1,550	1,800	
Employer Employee Agreement Applications.....		3,600	690	1,000	
All Other Applications	1,605	1,800	1,550	1,800	
Quality					
Files returned for corrective action	1%	1%	1%	1%	
Timeliness					
Extent to which services are provided within time standards.....	100%	100%	99%	100%	
Cost (Efficiency)					
Average cost per application received	\$998	\$597	\$1,077	\$935	
Full Time Equivalents (FTEs)	45	50	50	50	

Major Achievements For 2002-03

- Awarded a Records Management achievement for excellence in record keeping.
- Managed the impact of legislative changes that included new delegated powers to the Registrars, the introduction of Employer Employee Agreements and a registration system for union officials.
- Used in-house resources to write a complex electronic management system to manage the Employer Employee Agreements registration process.

Major Initiatives For 2003-04

- Improve the breadth of conciliation services through authority delegated to Registrars.
- Extensive in-house redevelopment of an electronic system to replace the current Case Management system, which is at the end of its life cycle.
- Ongoing redesign and development of operations to improve document handling times, collect greater levels of information, improve community access via web services and automate manual tasks through smarter use of technology.

Output 2: Conciliation and Arbitration by the Western Australian Industrial Relations Commission

To provide a process for dealing with the prevention and resolution of conflict in respect of industrial matters, the mutual rights of employers and employees, the rights and duties of organisations of employers and employees and related matters. The Commission is an Affiliated Body of the Department and serviced by the Department. The Commission is financially dependent on the Department, but not subject to its operational control.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	4,950	4,530	4,850	4,662	
Less Operating Revenue ^(a)	17	-	-	-	
Net Cost of Output	4,933	4,530	4,850	4,662	
Adjustments ^(b)	(310)	(104)	(104)	-	
Appropriation for delivery of Output 2	4,623	4,426	4,746	4,662	

(a) Includes user charges and fees, net profit on asset disposal, other revenues, and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

CAPITAL WORKS PROGRAM

The Department of the Registrar, Western Australian Industrial Relations Commission's planned capital works expenditure in 2003-04 is for the upgrade and replacement of computer hardware and software to support the implementation of new technology, improved communication services and the delivery of the agency's outputs.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Computer Hardware and Software– 2002-03 Program	250	150	150	100
NEW WORKS				
Computer Hardware and Software– 2003-04 Program	220	-	-	220
	470	150	150	320

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	262	150	150	320	150	150	150
	262	150	150	320	150	150	150
LESS							
Internal Funds and Balances	112	-	-	-	-	-	-
Holding Account ^(a)	-	-	-	125	150	150	150
Capital Contribution	150	150	150	195	-	-	-

(a) Draw down from Holding Account.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	5,129	5,068	5,139	5,101	5,457	5,539	5,449
Superannuation	750	505	505	505	505	505	505
Supplies and services	1,334	1,645	1,677	1,665	1,731	1,829	2,004
Accommodation	1,248	1,503	1,503	1,504	1,501	1,501	1,501
Depreciation	111	85	85	163	180	279	274
Other expenses	-	22	22	25	31	31	31
TOTAL COST OF SERVICES	8,572	8,828	8,931	8,963	9,405	9,684	9,764
Revenues from ordinary activities							
User charges and fees ^(b)	461	365	365	119	119	119	119
Total Revenues from Ordinary Activities	461	365	365	119	119	119	119
NET COST OF SERVICES	8,111	8,463	8,566	8,844	9,286	9,565	9,645
REVENUES FROM STATE GOVERNMENT							
Appropriations	7,920	8,563	8,666	8,942	9,303	9,582	9,586
Liabilities assumed by the Treasurer	282	-	-	-	-	-	-
TOTAL REVENUES FROM STATE GOVERNMENT	8,202	8,563	8,666	8,942	9,303	9,582	9,586
CHANGE IN EQUITY RESULTING FROM OPERATIONS							
	91	100	100	98	17	17	(59)
Extraordinary items	(10)	-	-	-	-	-	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	81	100	100	98	17	17	(59)

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 71, 78 and 77 respectively.

(b) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	556	253	213	231	67	103	103
Receivables.....	176	103	176	176	176	176	176
Amounts receivable for outputs.....	-	-	125	150	150	150	-
Prepayments.....	76	101	77	77	77	77	77
Total current assets.....	808	457	591	634	470	506	356
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	69	154	29	42	252	561	835
Plant, equipment and vehicles.....	348	373	414	572	543	415	292
Other.....	15	15	14	13	12	11	10
Total non-current assets.....	432	542	457	627	807	987	1,137
TOTAL ASSETS.....	1,240	999	1,048	1,261	1,277	1,493	1,493
CURRENT LIABILITIES							
Payables.....	80	8	79	79	65	70	129
Provision for employee entitlements.....	1,663	1,521	1,574	1,486	1,666	1,846	1,846
Accrued Salaries.....	481	144	144	167	-	14	14
Other.....	-	74	-	-	-	-	-
Total current liabilities.....	2,224	1,747	1,797	1,732	1,731	1,930	1,989
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	209	253	194	179	179	179	179
Total non-current liabilities.....	209	253	194	179	179	179	179
TOTAL LIABILITIES.....	2,433	2,000	1,991	1,911	1,910	2,109	2,168
EQUITY							
Contributed Equity.....	150	300	300	495	495	495	495
Accumulated surplus/(deficit).....	(1,343)	(1,301)	(1,243)	(1,145)	(1,128)	(1,111)	(1,170)
Total equity.....	(1,193)	(1,001)	(943)	(650)	(633)	(616)	(675)
TOTAL LIABILITIES AND EQUITY.....	1,240	999	1,048	1,261	1,277	1,493	1,493

STATEMENT OF CASH FLOWS
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	7,851	8,478	8,581	8,779	8,943	9,123	9,312
Capital Contribution	150	150	150	195	-	-	-
Holding Account.....	-	-	-	125	150	150	150
Receipts paid into Consolidated Fund.....	(17)	-	-	-	-	-	-
Net cash provided by State government.....	7,984	8,628	8,731	9,099	9,093	9,273	9,462
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(4,763)	(5,097)	(5,560)	(5,163)	(5,426)	(5,327)	(5,431)
Superannuation	(468)	(505)	(505)	(505)	(505)	(505)	(505)
Supplies and services.....	(1,290)	(1,639)	(1,613)	(1,596)	(1,655)	(1,734)	(1,844)
Accommodation.....	(1,247)	(1,523)	(1,569)	(1,571)	(1,589)	(1,589)	(1,598)
Goods and Services Tax	(241)	(298)	(301)	(348)	(314)	(314)	(314)
Other.....	(38)	(22)	(2)	(5)	(11)	(11)	(13)
Receipts							
User charges and fees	322	325	325	79	79	79	79
Goods and Services Tax	311	298	301	348	314	314	314
Other.....	11	-	-	-	-	-	-
Net cash from operating activities.....	(7,403)	(8,461)	(8,924)	(8,761)	(9,107)	(9,087)	(9,312)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(262)	(150)	(150)	(320)	(150)	(150)	(150)
Proceeds from sale of non-current assets	18	-	-	-	-	-	-
Net cash from investing activities.....	(244)	(150)	(150)	(320)	(150)	(150)	(150)
NET INCREASE/(DECREASE) IN CASH HELD							
.....	337	17	(343)	18	(164)	36	-
Cash assets at the beginning of the reporting period	219	236	556	213	231	67	103
Cash assets at the end of the reporting period.....	556	253	213	231	67	103	103

SCHEDULE OF ADMINISTERED PAYMENTS AND RECEIPTS

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH OUTFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Supplies and services ^(a)	-	-	(100)	-	-	-	-
Receipts paid into Consolidated Fund.....	(3)	(3)	(3)	(3)	(3)	(3)	(3)
TOTAL ADMINISTERED CASH OUTFLOWS.....	(3)	(3)	(103)	(3)	(3)	(3)	(3)
CASH INFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Industrial Magistrates' Fines	3	3	3	3	3	3	3
Appropriations.....	-	-	100	-	-	-	-
TOTAL ADMINISTERED CASH INFLOWS.....	3	3	103	3	3	3	3

(a) Payment of final accounts administered on behalf of the former Office of the Commissioner of Workplace Agreements.

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Department:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
Service charges, transcript and Award sales and other revenue.....	87	79	79	79
Fee for service Australian Industrial Registry.....	246	246	246	-
GST input credits.....	265	290	298	345
GST receipts on sales	46	8	3	3
TOTAL.....	644	623	626	427

The monies received and retained are to be applied to the Department's outputs as specified in the Budget Statements.

Part 7**Attorney General; Minister for Justice and Legal Affairs; Electoral Affairs; Peel and the South West****SUMMARY OF PORTFOLIO APPROPRIATIONS**

Page	Agency	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
439	Justice			
	– Delivery of Outputs	498,870	503,616	526,433
	– Administered Grants, Subsidies and Other Transfer Payments	-	-	11,000
	– Capital Contribution	7,250	6,880	13,400
	Total	506,120	510,496	550,833
475	Commissioner for Equal Opportunity			
	– Delivery of Outputs	1,970	2,009	2,093
	– Capital Contribution	32	32	49
	Total	2,002	2,041	2,142
484	Law Reform Commission			
	– Delivery of Outputs	819	827	839
	– Capital Contribution	1	1	-
	Total	820	828	839
492	Office of Director of Public Prosecutions			
	– Delivery of Outputs	12,352	12,698	13,425
	– Capital Contribution	102	102	48
	Total	12,454	12,800	13,473
503	Office of the Information Commissioner			
	– Delivery of Outputs	1,182	1,182	1,145
	Total	1,182	1,182	1,145

Part 7**Attorney General; Minister for Justice and Legal Affairs; Electoral Affairs; Peel and the South West — *continued*****SUMMARY OF PORTFOLIO APPROPRIATIONS**

Page	Agency	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
511	Office of the Inspector of Custodial Services			
	– Delivery of Outputs	1,422	1,422	1,487
	Total	1,422	1,422	1,487
519	Western Australian Electoral Commission			
	– Delivery of Outputs	6,277	8,507	2,860
	– Capital Contribution	171	171	371
	Total	6,448	8,678	3,231
529	Peel Development Commission			
	– Delivery of Outputs	1,646	1,641	2,758
	– Capital Contribution	50	50	50
	Total	1,696	1,691	2,808
539	South West Development Commission			
	– Delivery of Outputs	4,309	4,474	3,529
	– Capital Contribution	806	806	1,121
	Total	5,115	5,280	4,650
	GRAND TOTAL			
	– Delivery of Outputs	528,847	536,376	554,569
	– Administered Grants, Subsidies and Other Transfer Payments	-	-	11,000
	– Capital Contribution	8,412	8,042	15,039
	Total	537,259	544,418	580,608

JUSTICE

PART 7 - ATTORNEY GENERAL; MINISTER FOR JUSTICE AND LEGAL AFFAIRS; ELECTORAL AFFAIRS; PEEL AND THE SOUTH WEST

DIVISION 27

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 61 Net amount appropriated to deliver outputs	454,506	459,661	462,498	484,084	494,900	503,644	520,875
Amount Authorised by Other Statutes							
- Salaries and Allowances Act 1975.....	13,019	12,630	12,855	13,591	13,557	13,557	13,557
- Children's Court of Western Australia Act 1988	206	231	235	241	240	240	240
- Criminal Injuries Compensation Act 1985 - District Court of Western Australia Act 1969	11,070	15,690	17,190	16,835	17,022	17,258	17,447
- Judges' Salaries and Pensions Act 1950.....	5,534	5,598	5,688	5,905	6,134	6,142	6,150
- Solicitor General Act 1969.....	4,815	4,802	4,887	5,095	5,081	5,081	5,081
- Suitors' Fund Act 1964	228	228	233	247	247	247	247
- Town Planning and Development Act 1928.....	15	30	30	30	30	30	30
Total appropriations provided to deliver outputs	-	-	-	405	811	811	811
Total appropriations provided to deliver outputs	489,393	498,870	503,616	526,433	538,022	547,010	564,438
ADMINISTERED TRANSACTIONS							
Item 62 Contribution to Corruption and Crime Commission	-	-	-	11,000	10,000	10,000	10,000
CAPITAL							
Item 139 Capital Contribution	21,853	7,250	6,880	13,400	26,750	55,419	46,286
GRAND TOTAL.....	511,246	506,120	510,496	550,833	574,772	612,429	620,724

MISSION

To provide quality, coordinated and accessible justice services which contribute to a safe and orderly community.

SIGNIFICANT ISSUES AND TRENDS

- Western Australia continues to have the highest rate of imprisonment in Australia (except for NT), despite a fall in the rate in the last year. It also has one of the highest rates of re-offending, an issue of concern as, with each offence, more and more people become victims of crime.
- Criminal behaviour is strongly associated with social exclusion factors including alcohol and drug addiction, homelessness, joblessness and abuse. Countries that have adopted contemporary correctional practices are addressing crime rates through whole of Government initiatives, which include early intervention, prevention, diversion and rehabilitation.
- For the State, the costs of offending extend to legal and court costs, running prisons, managing offenders in the community as well as providing health care, rehabilitation programs and education.
- Crimes associated with drug use cost the State some \$220 million each year. The costs associated with each drug crime starts at \$7,200, for each burglary \$16,200, robbery \$35,000 and murder \$3,207,100.

- The State has made a key commitment to reforming justice services in order to reduce the costs related to offending and this includes changes to legislation, court services, prisons and community justice all of which address high imprisonment rates and ineffective rehabilitation of offenders.
- The justice reform program aims to address these trends and issues by:-
 - Amending legislation and policy that will increasingly see offenders diverted from imprisonment into more appropriate alternative sentences thereby reducing imprisonment. Changes include:
 - removal of 6 month sentences;
 - providing an expanded range of sentencing options for traffic and other minor offences;
 - review of fines enforcement and expanding time to pay options;
 - review of bail legislation and improving access to bail;
 - introducing early discharge orders;
 - an improved breach management system for offenders on community work;
 - increasing access to more appropriate sentence options such as community work; and
 - introducing mediation and diversion practices into the justice framework.
 - The over-representation of Aboriginal people as both offenders and victims of crime will be addressed through the above legislative changes as well as other projects to improve access to and appropriateness of justice services for Aboriginal people. These include the Department's responses to the Gordon Inquiry, the Ngaanyatjarra Community Submission and developing regional plans for the Kimberley and other regions. These projects are being carried out with extensive consultation in the communities and aim at putting in place mutually acceptable solutions for managing offending behaviour including best options for custody and partnerships with other service agencies and the communities.
 - High recidivism rates are being addressed by introducing appropriate and effective programs and procedures including a comprehensive re-entry program and improved throughcare for prisoners. This aims to improve chances of ex-prisoners reintegrating into their community and family, finding employment and suitable accommodation and continuing with therapeutic programs - all of which would contribute to improving chances that they will not re-offend and return to prison.
 - Implementing a Drug Plan to manage both the prevention of, and access to, drugs amongst offenders as well as assistance in rehabilitation programs in prison and the community.
 - Improving services and accommodation for all women prisoners is a priority and a \$14 million world-class prison based on women-centred philosophy is being constructed at Nyandi\Longmore to provide a facility that meets the special needs of women offenders.
 - Providing modern and client-centred services through the introduction of a number of major court reforms, including a new State Administrative Tribunal (SAT) which will merge some 40 tribunals into one, constructing new courts in Albany and planning for the Central Business District Courts.
- Supplying justice services that are appropriate and responsive for those living in regional and remote communities.
- Improving all services to victims of crime to ensure their needs are met.

MAJOR POLICY DECISIONS

Details of major policy decisions impacting on the Agency's Statement of Financial Performance since publication of the 2002-03 Budget to Parliament on 16 May 2002 are outlined below.

	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
State Homelessness Taskforce Response.....	340	340	340	340
State Administrative Tribunal.....	4,462	3,262	3,156	3,212
Gordon Inquiry.....	868	987	990	990
Offender Re-entry Program.....	5,281	5,482	5,854	6,212
Alignment of resources and programs to facilitate the Re-entry strategy.....	(5,281)	(5,482)	(5,854)	(6,212)
Drug Management - Offenders.....	2,135	2,067	2,067	2,067
Drug Court – funding to continue operation.....	-	1,509	1,554	1,601
Criminal Injury Compensation Amendment Act.....	(223)	(36)	200	389
Functional Review Taskforce:				
- Cost recovery measure for birth, death and marriage registration services.....	(620)	(1,220)	(1,220)	(1,220)
- Cost recovery measure for Public Trustee.....	-	(320)	(980)	(1,220)
- Saving for Legal Aid Commission.....	(200)	(200)	(200)	(200)
Project Management of Law Reform Recommendations.....	250	450	100	100

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Judiciary and judicial support.....	36,817	38,593	38,961	41,096			
Output 2:							
Case processing.....	119,349	130,515	129,269	132,824			
Output 3:							
Enforcement of criminal and civil court orders.....	8,030	6,639	5,839	5,924			
Output 4:							
Administration of victim support and counselling services.....	2,383	2,238	2,862	3,893			
Output 5:							
Legal services.....	20,723	20,433	20,191	20,967			
Output 6:							
Preparation of legislation.....	3,977	4,032	3,801	4,205			
Output 7:							
Adult offenders managed.....	286,104	284,864	291,412	304,825			
Output 8:							
Juvenile offenders managed.....	45,818	46,733	45,448	47,524			
Output 9:							
Advocacy and Guardianship Services.....	1,909	1,951	1,943	2,030			
Output 10:							
Trustee services.....	11,593	10,645	11,070	11,606			
Output 11:							
Registration services.....	3,699	4,287	4,374	4,646			
Output 12:							
Civil marriages.....	153	207	211	224			
Output 13:							
Support services to other Government agencies.....	5,006	3,469	4,275	3,208			
Output 14:							
Legal aid assistance.....	14,488	13,370	13,370	14,528			
Total Cost of Outputs.....	560,049	567,976	573,026	597,500	611,376	620,222	638,871

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
<i>Less Operating revenues</i>	69,273	58,673	61,867	62,990	64,660	65,320	65,560
Net Cost of Outputs	490,776	509,303	511,159	534,510	546,716	554,902	573,311
Adjustments ^(a)	(1,383)	(10,433)	(7,543)	(8,077)	(8,694)	(7,892)	(8,873)
Appropriation provided to deliver Outputs.	489,393	498,870	503,616	526,433	538,022	547,010	564,438
ADMINISTERED TRANSACTIONS							
Appropriation for Administered Grants, Subsidies and Transfer Payments	-	-	-	11,000	10,000	10,000	10,000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	21,853	7,250	6,880	13,400	26,750	55,419	46,286
TOTAL CONSOLIDATED FUND APPROPRIATIONS	511,246	506,120	510,496	550,833	574,772	612,429	620,724

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Attorney General, the Director General and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: A Safe and Orderly Community					
Output 2 : Case Processing					
Cases finalised by trial divided by total cases:					
- Supreme Court - criminal.....	53%	63%	58%	59%	Low case numbers make this % volatile. Improved pre-trial system identifies issues resulting in reduction in trial numbers.
- Supreme Court - civil.....	7%	6%	6%	5%	
- District Court - criminal.....	18%	20%	19%	20%	
- District Court - civil.....	5%	3%	4%	3%	
- Licensing Court.....	64%	96%	70%	85%	
- Family Court.....	5%	4.5%	4.5%	5%	
- Children's Court - criminal.....	16%	17%	15%	15%	
- Children's Court - civil.....	48%	55%	38%	40%	
- Magistrates' Courts - criminal.....	22%	22%	22%	22%	
- Magistrates' Courts - civil.....	7%	8%	7%	8%	
- Coroner's Court.....	3%	3%	3%	3%	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target	
Boards and Tribunals:						
- Guardianship	87%	88%	85%	88%	Case numbers finalised by trial have diminished due to reduced trial listings - President on secondment to another jurisdiction.	
- Assessor Criminal Injuries	3%	5%	5%	5%		
- Commercial.....	1%	4%	5%	6%		
- Equal Opportunity.....	28%	39%	19%	25%		
- Parole Board	92%	89%	89%	89%		
Output 3: Enforcement of criminal and civil court orders						
The target percentage to satisfy fines, costs and infringements within a 12 month period for 2002-03 is:						
- Fines and Costs	29%	30%	32%	33%		
- Infringements	58%	60%	65%	67%		
Output 5 : Legal services						
The extent to which Government departments and agencies are satisfied with legal services:						
- Major clients - relevance of information	98%	82%	82%	82%		
- Significant clients - relevance of information	100%	82%	82%	82%		
Output 6 : Preparation of legislation						
Extent to which the Government's legislative Program is met in the required time						
	92%	88%	88%	88%		
Output 7: Adult offenders managed						
The successful completion of community based orders is indicative of the compliance of the offenders under community orders ...						
	65%	70%	66%	66%		
Rate of return to the correctional system by adult offenders within two years following release from custody or termination of a community based order						
	33%	34%	34%	34%		
The successful releases from custody which measures the effectiveness of programs and supervision to enable offenders to return to the community at the earliest possible release date.....						
	93%	93%	94%	94%		
Output 8 : Juvenile offenders managed						
Juvenile offenders released from detention at earliest possible release date.....						
	99%	98%	97%	98%		
Orders successfully completed	69%	70%	62%	65%		
Rate of return to detention - changes in the rate of recidivism provide an indication of the success of personal development activities and rehabilitation programs to influence the behaviour of offenders to become law abiding persons.....						
	53%	53%	46%	46%		

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Output 9: Advocacy and Guardianship Services					
The acceptance of the recommendations made to the Board.....	97%	92%	93%	92%	
The problem resolution rate of Guardianship appointments	100%	90%	100%	95%	
The public Advocate's ability to provide services to the clients identified as being at risk or becoming increasingly vulnerable due to abuse, neglect or exploitation	64%	63%	80%	65%	Due to additional resources for the first five months of 2002-03 the proportion of customers provided with advocacy and guardianship services increased.
Output 10 : Trustee services					
Extent to which Trust Management Services meets the needs of Customers	71%	75%	75%	75%	
Number of Estates relative to the number of adult deaths in Western Australia	15%	18%	18%	17%	
Extent to which the Public Trustee maintains a market share in drawing wills that name the Public Trustee as Executor	13%	16%	16%	15%	
Percentage of Estates Finalised within 12 months of being reported.....	49%	78%	54%	60%	
Output 11 : Registration services					
Clients needs met.....	84%	90%	90%	90%	
Accuracy of recording registration data	99%	99%	98%	99%	
Output 12 : Civil marriages					
Extent to which marriage services meet the needs of customers	90%	90%	90%	90%	
Output 14: Legal Aid Assistance					
Accessibility:					
Community services - services where no eligibility restrictions apply to regulate access	76%	70%	75%	75%	
Target group services - applications approved for grant of aid as a percentage of all applications received	65%	71%	70%	75%	
Target group services - applications approved for a grant of aid to pursue non-litigation resolution as a percentage of all grants of aid approved (family law only)	13%	27%	23%	25%	
Use of Available Services (service/1,000 pop):					
Community services - usage rate for telephone information and community education services.....	37	36.5	38	38	
Community services - usage rate for duty lawyer services	15.5	15.9	16	16	
Target group services - usage rate for legal advice services.....	13	12.4	12.5	12.5	
Target group services - usage rate for legal representation services.....	4.8	4.8	4.7	4.8	
Quality :					
Criminal - client satisfaction	na	83%	75%	80%	
Website - client satisfaction	75%	na	75%	80%	

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Judiciary and judicial support

A prime task of the justice system in serving the community is the determination of cases brought before a court or tribunal. This output relates to financing the cost of judicial officers (and their support staff) to enable them to make those determinations.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	36,817	38,593	38,961	41,096	
Less Operating Revenue ^(a)	111	1	-	-	
Net Cost of Output	36,706	38,592	38,961	41,096	
Adjustments ^(b)	(3,923)	(6,810)	(6,192)	(6,182)	
Appropriation for delivery of Output 1	32,783	31,782	32,769	34,914	
Full Time Equivalents (FTEs)	273	283	278	292	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output 2: Case processing

Case processing is a key court service that meets the needs of the judiciary and the community, including victims of crime. Case processing refers to all resources and services provided by Court Services (the administrative arm of the court system) to progress cases from lodgement through to the point of finalisation.

Case processing includes operational support activities related to the effective and efficient management of cases, claims and applications through the criminal and civil court process and through the various tribunals and boards administered by Court Services.

These activities include the:

- provision of infrastructure (eg court rooms, furniture and equipment) to facilitate court proceedings;
- provision of registry services for the lodgement and processing of legal documents for court proceedings;
- listing of matters for adjudication;
- collection of (court) fees and fines;
- monitoring of case-flow standards in the various jurisdictions; and
- support services for non-judicial finalisations of matters.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	119,349	130,515	129,269	132,824	
Less Operating Revenue ^(a)	27,981	28,943	28,605	26,829	
Net Cost of Output	91,368	101,572	100,664	105,995	
Adjustments ^(b)	8,693	(377)	(349)	(331)	
Appropriation for delivery of Output 2	100,061	101,195	100,315	105,664	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target	
Quantity						
Cases finalised (includes judgement, order or sentence made by a judicial officer):						
- Supreme Court	2,766	3,400	3,566	2,886	2002-03 Budget and estimated finalisation numbers are high as a result of implementing administrative case management practices.	
- District Court	6,729	7,500	7,200	7,100		
- Licensing Court.....	33	50	50	50		
- Family Court	13,078	14,500	14,000	14,500		
- Children's Court.....	8,968	9,500	8,300	8,000	2001-02 Actual and 2002-03 budget finalisation numbers were high as a result of implementing administrative case management practices.	
- Magistrates' Courts.....	101,118	100,000	105,000	108,000		
- Coroner's Court	1,958	2,200	2,200	2,200		
Boards and Tribunals:						
- Guardianship	1,490	1,500	1,485	1,500	Reduction results from a significant amount of the Chief Assessor's time taken up as an instructing officer for a review of the CIC Act.	
- Assessor Criminal Injuries	1,098	1,200	1,050	1,050		
- Other	7,074	7,130	7,100	7,200		
Quality						
Cases finalised by trial divided by total cases:						
- Supreme Court - criminal.....	53%	63%	58%	59%	Low case numbers make this % volatile.	
- Supreme Court - civil	7%	6%	6%	5%		
- District Court - criminal.....	18%	20%	19%	20%		
- District Court - civil	5%	3%	4%	3%		
- Licensing Court.....	64%	96%	70%	85%		
- Family Court	5%	4.5%	4.5%	5%		
- Children's Court - criminal.....	16%	17%	15%	15%		
- Children's Court - civil	48%	55%	38%	40%		
- Magistrates' Courts - criminal	22%	22%	22%	22%		
- Magistrates' Courts - civil	7%	8%	6.5%	8%		
- Coroner's Court	3%	3%	3%	3%		
Boards and Tribunals:						
- Guardianship	87%	88%	85%	88%	Case numbers finalised by trial have diminished due to reduced trial listings - President on secondment to another jurisdiction.	
- Assessor Criminal Injuries	3%	5%	5%	5%		
- Small Claims.....	70%	80%	76%	80%		
- Commercial.....	1%	4%	5%	6%		
- Equal Opportunity.....	28%	39%	19%	25%		
- Parole Board.....	92%	89%	89%	89%		
Timeliness						
Percentage of cases finalised within a standard time, by jurisdiction:						
- Supreme Court - criminal (35 weeks).....	70%	80%	67%	71%		Low case numbers make this % volatile.
- Supreme Court - civil (78 weeks).....	91%	85%	70%	75%		
- District Court - criminal (52 weeks).....	74%	82%	75%	83%		
- District Court - civil (70 weeks).....	69%	72%	75%	75%		
- Licensing Court (35 weeks)	85%	100%	95%	100%		
- Family Court:						
Dissolutions (10 weeks).....	67%	87%	80%	83%	Variations occur as a result of managing demand shifts between dissolutions and Interim orders.	
Direct Track (26 weeks)	51%	62%	74%	75%		
Standard Track (44 weeks)	34%	30%	35%	35%		
- Children's Court - criminal (26 weeks).....	91%	85%	90%	85%		
- Children's Court - civil (26 weeks).....	83%	85%	85%	85%		
- Magistrates' Courts - criminal (26 weeks)	93%	93%	93%	95%		
- Magistrates' Courts - civil (52 weeks)	94%	93%	93%	94%		
- Coroner's Court (52 weeks).....	92%	93%	92%	92%		

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Boards and Tribunals:					
- Guardianship (8 weeks).....	59%	75%	75%	75%	
- Assessor Criminal Injuries (39 weeks).....	24%	34%	34%	35%	
- Small Claims (52 weeks).....	98%	93%	93%	93%	
- Equal Opportunity (52 weeks).....	77%	81%	66%	70%	
- Commercial (52 weeks).....	91%	92%	94%	95%	
- Parole Board (14 weeks).....	100%	100%	100%	100%	
Average length of trials (excluding Boards and Tribunals):					
- Supreme Court – criminal.....	4 days	4.5 days	4.5 days	4.5 days	
- Supreme Court - criminal appeal.....	0.3 days	0.4 days	0.5 days	0.6 days	
- Supreme Court – civil.....	3 days	4 days	4 days	4 days	
- Supreme Court - single judge appeals.....	0.4 days	0.4 days	0.4 days	0.4 days	
- Supreme Court - full court appeals.....	0.5 days	0.6 days	0.6 days	0.6 days	
- District Court – criminal.....	3 days	3 days	3 days	3 days	
- District Court - civil.....	3 days	3.5 days	3 days	3 days	
- Licensing Court.....	1.5 days	1.6 days	1.6 days	1.6 days	
- Family Court:					
- Direct Track.....	0.3 days	0.7 days	0.3 days	0.3 days	
- Standard Track.....	1.7 days	2 days	2 days	2 days	
- Children's Court - criminal.....	0.6 days	0.5 days	0.74 days	0.8 days	
- Children's Court - civil.....	1.1 days	2 days	1.06 days	1.5 days	
- Magistrates' Courts - criminal.....	0.2 days	0.2 days	0.2 days	0.2 days	
- Magistrates' Courts - civil.....	0.3 days	0.3 days	0.3 days	0.3 days	
- Coroner's Court.....	3.6 days	2.9 days	3 days	3 days	
Cost (Efficiency)					
Average cost per case finalised by jurisdiction:					
- Supreme Court.....	\$6,668	\$5,670	\$5,744	\$7,358	Reduction in number of cases finalised.
- District Court.....	\$3,463	\$3,258	\$3,530	\$3,705	
- Licensing Court.....	\$11,366	\$9,625	\$12,041	\$12,486	Low case numbers make this % volatile.
- Family Court.....	\$879	\$833	\$1,015	\$1,016	
- Children's Court.....	\$364	\$360	\$363	\$389	
- Magistrates' Court.....	\$393	\$416	\$339	\$341	
- Coroner's Court.....	\$2,747	\$2,623	\$2,525	\$2,596	
Boards and Tribunals:					
- Guardianship.....	\$1,409	\$1,470	\$1,604	\$1,630	
- Assessor Criminal Injuries.....	\$11,396	\$15,281	\$17,787	\$17,500	
- Other.....	\$387	\$403	\$470	\$480	
Full Time Equivalents (FTEs)	541	505	535	551	

Major Achievements For 2002-03

- The drafting of the State Administrative Tribunal Principal Bill, Consequential Bills and Transitional Bills is in progress.
- Legislation, introduced 1 December 2002, now allows de facto and same-sex couples to have their property settlement issues dealt with in the Family Court of Western Australia.
- The CBD court project is proceeding on the Hay/Irwin Street site. This major CBD facility will provide a contemporary court complex as the permanent home for the District Court and criminal trial matters of the Supreme Court. The refurbishment of the existing Central Law Courts building will provide accommodation for the Magistrates' Court and related justice functions. This project is also the cornerstone of major accommodation changes for Justice related functions in the Perth CBD.
- The Integrated Courts Management System has a strategy in place to continually deliver functionality over the duration of the project. Phase 2 is currently being implemented which involves a complete civil system in the civil jurisdictions of the Supreme Court, District Court and Local Court in 2003.

Major Initiatives For 2003-04

- Implementing the recommendations for the Law Reform Commission of Western Australia's Review of the Criminal and Civil Justice System 1999, including:
 - Establishing the State Administrative Tribunal to amalgamate the functions of some 40 existing boards and tribunals to provide a single point for administrative decision-making, appeals against administrative decisions and the disciplining of statutorily based professions; and
 - Making access to the lower court easier by having one court to deal with both civil and criminal matters using the same legislation, rules and procedures.
- Work is progressing on schedule for the Albany Justice Complex with the design completion and tenders scheduled to be called late in 2003 - with a view to completing the majority of the new construction works by the end of 2004. This will then be followed by the refurbishment of the existing buildings which are to be integrated into the overall facility. On completion, the Albany Justice and Police Complex will provide the people of the Great Southern with a contemporary justice facility for future generations.
- Further development of an Integrated Courts Management System, which enables a whole-of-justice approach to managing case flow and provides for more accessible and efficient business processes. The following phases are timed for implementation in 2003-04:
 - Phase 3: incorporates the criminal, financial and enforcement functionality of the system into the Supreme, District and Magistrates' Courts including the Fines Enforcement Registry; and
 - Phase 4: will enable implementation of the system to all other Tribunals and support areas of courts as well as the new State Administrative Tribunal.

Output 3: Enforcement of criminal and civil court orders

The enforcement of criminal and civil court orders is a key court service that meets the needs of the judiciary and the community, including victims of crime. The enforcement of criminal and civil orders demonstrates to the community and the judiciary the practical application of enforcing orders of the court. This allows clients and the community in general to have confidence in Court Services to effectively and efficiently enforce orders made in criminal and civil jurisdictions. This includes the services of the Fines Enforcement Registry, the Sheriff's Office and also other jurisdictional enforcement officers.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	8,030	6,639	5,839	5,924	
Less Operating Revenue ^(a)	9,113	8,459	8,555	8,626	
Net Cost of Output	(1,083)	(1,820)	(2,716)	(2,702)	
Adjustments ^(b)	(350)	(25)	(25)	(23)	
Appropriation for delivery of Output 3	(1,433)	(1,845)	(2,741)	(2,725)	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Documents (criminal orders) actioned by Sheriff.....	3,726	4,015	3,900	4,000	
Civil orders actioned/served by Sheriff	1,056	1,000	950	980	
Civil orders produced by local court.....	13,858	15,500	18,500	19,000	
Fines Enforcement Registry cases actioned by the Sheriff - Court fines	50,813	55,000	55,000	55,000	
Fines Enforcement Registry cases actioned by the Sheriff - Infringements.....	218,066	228,000	220,000	220,000	
Timeliness					
Fines satisfied by Fines Enforcement Registry:					
- fines and costs (satisfied within 12 months)..	29%	30%	32%	33%	
- infringements (satisfied within 12 months) ...	58%	60%	65%	67%	
Cost (Efficiency)					
Average cost per order (criminal and civil):					
- Criminal - Sheriff	\$102	\$75	\$60	\$59	
- Civil - Sheriff	\$194	\$300	\$198	\$225	
- Civil - Magistrates.....	\$258	\$181	\$159	\$157	
- Fines Enforcement Registry	\$14	\$11	\$9	\$9	
Full Time Equivalent (FTEs)	33	61	52	53	

Major Achievements For 2002-03

- A review of the fine enforcement system was completed in 2002-03. There are numerous recommendations presently under consideration to improve the efficiency and effectiveness of the system to meet client and stakeholder enforcement requirements.
- Legislative amendments allowing for 'Time to Pay' on Fines Enforcement Registry Warrants of Execution. This flexibility has led to an improved collection ratio and lowering of the percentage of court fines satisfied by supervised work and development orders.

Major Initiative For 2003-04

- Following the acceptance of recommendations emanating from the fines review, the various approved recommendations to improve the efficiency and effectiveness of the enforcement process will be implemented.

Output 4: Administration of victim support and counselling services

The administration of victim support and counselling is a key court service that meets the needs of the judiciary and the community, including victims of crime. Court Services has responsibility to the wider community for providing support and counselling services through the Victim Support Service and the Coroner's Office. Counselling information and support is provided to victims of crime who are traumatised by a criminal event that they have experienced and to people who have experienced an unexpected death of a loved one.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	2,383	2,238	2,862	3,893	Increase due to transfer in of Family Court Counselling Service and Gordon Inquiry initiatives.
Less Operating Revenue ^(a)	51	75	628	1,195	
Net Cost of Output	2,332	2,163	2,234	2,698	
Adjustments ^(b)	(545)	(4)	(13)	(12)	
Appropriation for delivery of Output 4	1,787	2,159	2,221	2,686	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Referrals received.....	11,724	14,700	12,000	14,700	Establishment of full time Volunteer Coordinator and expansion of Volunteer Program. Gordon Inquiry initiatives.
Timeliness					
Victims of crime responded to within 72 hours	97%	90%	95%	95%	
Cost (Efficiency)					
Average cost per case to provide victim support and other counselling services.....	\$203	\$152	\$238	\$265	
Full Time Equivalents (FTEs)	25	21	36	46	

Major Achievements For 2002-03

- The Coronial Counselling Service was intensively involved, along with the Western Australia Police Service in the process of identification of the victims of the Bali Bomb Disaster using the Disaster Victim Identification protocols.
- A 'one stop shop' contact telephone number to enable easy access for victims to all services provided by the Department across the state has been established.
- Designated victim liaison officers have been established in all metropolitan courts and have received specific training to assist them to respond to victims' issues and needs.
- All victims of offenders who have an indeterminate sentence are now notified of review dates by the Victim Mediation Unit, and are offered assistance from the Victim Support Service to present submissions to the Parole/Review Board concerning a prisoner's release.
- Development and implementation of victims' policy across the Department to provide for a systemic approach to victims' issues.
- Relocation of Family Court Counselling Service into the Department to consolidate counselling resources within the courts and justice environment.

Major Initiatives For 2003-04

- Expansion and promotion of the Victim Support Service and Child Witness Service into rural and remote areas as a result of the Gordon Inquiry.
- Introducing a Victim Support Services training program to improve the response to victims of crime across the Department.
- Developing strategic alliances to address victim support issues with coordinated, inter-agency approaches and partnerships with Aboriginal communities and organisations.
- Increasing support for victims including an expanded volunteer program, better use of 'victim impact' statements, improved support for children required to give evidence and amendments to the *Victims of Crime Act (1994)* to ensure early access to support for victims.
- Addressing family violence by introducing affidavit assisted restraining orders and further developing the Family Violence Court at Joondalup and its application Statewide.
- Introducing reforms to the criminal injuries compensation scheme to increase compensation and better assist victims of crime.

Output 5: Legal services

The Crown Solicitor's Office provides a broad-based legal service to the Government, its departments, instrumentalities and agencies. This includes the conduct of litigation, the provision of legal advice, representation as counsel in courts and tribunals and preparation of legal documents.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	20,723	20,433	20,191	20,967	
Less Operating Revenue ^(a)	4,152	2,337	3,298	3,457	
Net Cost of Output	16,571	18,096	16,893	17,510	
Adjustments ^(b)	3,082	(304)	(113)	(106)	
Appropriation for delivery of Output 5	19,653	17,792	16,780	17,404	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Legal matters	10,638	10,000	10,000	10,000	
Quality					
The extent to which Govt departments and agencies are satisfied with legal services:					
- Major clients - technical quality of work	100%	86%	86%	86%	
- Significant clients - technical quality of work	100%	86%	86%	86%	
Timeliness					
The extent to which Govt departments and agencies are satisfied with legal services:					
- Major clients - timeliness of information	93%	82%	82%	82%	
- Significant clients - timeliness of information	100%	82%	82%	82%	
Cost (Efficiency)					
Average cost per legal matter	\$1,948	\$2,043	\$2,019	\$2,097	
Full Time Equivalents (FTEs)	168	184	178	185	

Output 6: Preparation of legislation

This output contributes to an orderly community through the preparation of legislation for the Government of Western Australia and its departments and agencies in order to give effect to the Government's legislative programme.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	3,977	4,032	3,801	4,205	
Less Operating Revenue ^(a)	49	-	40	30	
Net Cost of Output	3,928	4,032	3,761	4,175	
Adjustments ^(b)	(89)	(63)	(23)	(21)	
Appropriation for delivery of Output 6	3,839	3,969	3,738	4,154	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Pages of output	29,900	26,500	35,000	33,000	The outputs for the Parliamentary Counsel's Office (PCO) vary considerably from one reporting period to the next. PCO's outputs depend to a very large extent on the complexity of and demand for legislative drafting services.
Quality					
Extent to which clients are satisfied with drafting service	na	88%	89%	88%	
Timeliness					
Extent to which legislation was drafted in a timely manner and, where applicable, in accordance with Government's legislative program	92%	88%	88%	88%	
Cost (Efficiency)					
Average cost per page of output	\$133	\$152	\$109	\$127	Fluctuation in the number of pages of output.
Full Time Equivalents (FTEs)	29	29	30	33	

Major Achievements For 2002-03

- Developed additional computer applications to improve the process of printing and reprinting legislation.
- Provided additional information to assist users of legislation.

Output 7: Adult offenders managed

The custody, containment, care, well-being and rehabilitation of adult offenders and their reintegration into and reparation to the community, managed through prisons and the supervision of offenders in the community. This includes:-

- the provision of remedial programs;
- furthering education and employment skills;
- sentencing reports;
- assessment reports outlining offenders' suitability for release or their progress in the community to releasing authorities such as the parole board;
- providing policy advice; and
- infrastructure management and planning and collaborating with other agencies.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	286,104	284,864	291,412	304,825	
Less Operating Revenue ^(a)	13,915	6,859	7,565	8,935	
Net Cost of Output	272,189	278,005	283,847	295,890	
Adjustments ^(b)	(3,469)	(2,726)	(438)	(1,031)	
Appropriation for delivery of Output 7	268,720	275,279	283,409	294,859	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Daily average number of adult offenders in custody.	2,923	2,700	2,860	2,766	
Daily average number of adults on community orders.	5,358	6,106	5,333	5,504	
Quality					
Community orders successfully completed.	65%	70%	66%	66%	
Rate of re-offending.	33%	34%	34%	34%	
Escape rate: all prisoner classifications.	1.57%	0%	2.3%	0%	
Adult offenders released from custody at earliest possible release date.	93%	93%	94%	94%	
Cost (Efficiency)					
Average cost per day of managing an adult offender in custody.	\$241	\$259	\$245	\$262	
Average cost per day of managing an adult on a community order	\$14	\$12	\$16	\$18	Re-entry initiatives planned for 2003-04 to support prisoners' return to community to reduce recidivism will have an impact on the unit costs in the short term.
Full Time Equivalents (FTEs)	2212	2260	2202	2298	

Major Achievements For 2002-03

- The development of the Re-entry Program that aims at supporting prisoners and assisting their re-entry into the community, to reduce recidivism and encourage the adoption of law-abiding lifestyles.
- Commenced construction of a low security prison for women at the Nyandi/Longmore site, completed the upgrade of facilities for women at regional prisons and completed a major upgrade of the Bandyup Women's Prison.
- Implemented new prison gatehouse security processes to modernise the processing of visitors and improve the detection and control over drugs and other contraband entering prisons.
- Increased efforts to detect illicit drugs within prisons and reduce the harm of drugs. Doubled the number of random drug tests on prisoners at Hakea Prison, introduced a new intensive drug treatment program and operated a drug free unit at Wooroloo Prison.
- A Community Work Support Unit has been established to develop current and future community work ventures and coordinate work opportunities for adult offenders on community orders.
- Conducted a Drugs Roundtable to identify 'what works' in treatment interventions and developed innovative, alternative strategies to reduce drug related harm as part of a comprehensive Justice Drug Plan.
- As a consequence of the Government response to the Homelessness Taskforce a service model, developed jointly with the Department of Housing, is being implemented to provide re-entry services to people leaving custody and who are at high risk of re-offending as a result of a lack of suitable accommodation.
- Developed an HR strategic plan to address future needs of the workforce for training, promotion and to deliver skills needed for implementing the strategy to reduce the rate and cost of imprisonment.
- An Intellectual Disability Diversion Project Coordinator has been appointed to divert offenders charged with less serious offences from courts to appropriate programs.
- Progressed the realignment of the prison system and redefined the roles and responsibilities of individual prisons as a consequence of Acacia Prison operating at full capacity and a reduced prisoner population.
- Continued to implement the Integrated Prison Regime reform program. Completed initial training of officers in case management, developed unit plans at prisons, trained officers as Reasoning and Rehabilitation Program trainers and continued interpersonal skills training for officers.
- Commenced implementation of the recommendations of the Suicide Task Force to address deaths in custody issues.

Major Initiatives For 2003-04

- Implement the Re-entry Program including initiatives that:
 - provide pre- and post- release transition support services;
 - increase drug treatment options for offenders in custody and in the community; and
 - provide supported accommodation.
- Provide for the better management of women in prisons by developing new operational models and services appropriate to the needs of women and upgrading facilities for women in prison. Complete construction of the first stage of a new low security prison for women at the Nyandi/Longmore site.
- Implement a Justice Drug Plan in prisons to reduce drug use, the harms associated with drug use and the likelihood of drug users re-offending upon re-entry to the community.
- Implement the first stage of a regional prisons' strategy aimed at improving the condition of prisons and addressing issues impacting on Aboriginal over-representation. Plan the development of prison infrastructure in the Kimberley and Eastern Goldfields regions that will allow medium security prisoners to be accommodated locally.

- Implement legislative reform that will reduce the rate and cost of imprisonment including flexible detention options for regional offenders and community based alternatives to imprisonment for minor crimes.
- Implement a strategic approach to the provision of rehabilitative treatment programs to address offending behaviour for adults on community orders.
- Explore options for a justice mediation model for offenders.
- Appoint development officers in four regional areas (Kimberley, Pilbara, Gascoyne, Goldfields) to facilitate interagency rehabilitative treatment programs targeting sex abuse and violence funded by appropriations approved for Gordon Inquiry initiatives.
- Implementation of Aboriginal Services Strategic Plan in prisons aimed at improving services and contributing to the successful re-entry of Aboriginal prisoners into the community.

Output 8: Juvenile offenders managed

Juvenile offenders are managed in custody, and in the community to fulfil the orders of the courts. Juveniles are also managed through diversion from court programs. Juveniles participate in remedial, educational and rehabilitation programs that address their offending behaviour.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	45,818	46,733	45,448	47,524	
Less Operating Revenue ^(a)	1,611	129	1,217	1,333	
Net Cost of Output	44,207	46,604	44,231	46,191	
Adjustments ^(b)	700	(585)	(349)	(329)	
Appropriation for delivery of Output 8	44,907	46,019	43,882	45,862	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Daily average number of juveniles in detention.....	121	126	115	120	
Daily average number of juveniles on community orders.....	559	590	577	601	
Quality					
Escape rate per annum.....	1%	0%	0%	0%	
Action plans for juveniles successfully completed.....	94%	95%	93%	94%	
Juvenile offenders released from detention at earliest possible release date.....	100%	98%	97%	98%	
Orders successfully completed.....	69%	70%	62%	65%	
Rate of return to detention.....	54%	53%	46%	46%	
Cost (Efficiency)					
Average cost per day of keeping a juvenile offender in detention.....	\$568	\$547	\$622	\$625	
Average cost per day of managing a juvenile offender through community supervision.....	\$80	\$77	\$63	\$63	
Full Time Equivalents (FTEs)	475	449	487	486	

Major Achievements For 2002-03

- Extended the Supervised Juvenile Bail Program to Yandeyarra in the Pilbara.
- The establishment of the Community Work Support Unit to develop current and future community work ventures and coordinate work opportunities for juvenile offenders.

Major Initiatives For 2003-04

- Review and recommend changes to the *Young Offenders Act (1994)* to expand the range of offences dealt with by Juvenile Justice Teams, increase support for pre-court diversion teams in remote areas and to develop early release programs for juveniles.
- Extend the supervised bail program in further regional locations.
- Implement a strategic approach to the provision of rehabilitative treatment programs to reduce recidivism in juveniles.

Output 9: Advocacy and Guardianship Services

Investigate complaints of allegations of abuse, exploitation or neglect within the community and to advocate for the best interests of people with decision-making disabilities at hearings of the Guardianship and Administration Board to decide the need for a Guardian and/or Administrator. To act as Guardian when appointed by the Guardianship and Administration Board.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	1,909	1,951	1,943	2,030	
Less Operating Revenue ^(a)	52	12	26	21	
Net Cost of Output	1,857	1,939	1,917	2,009	
Adjustments ^(b)	(26)	(32)	(13)	(13)	
Appropriation for delivery of Output 9	1,831	1,907	1,904	1,996	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity ^(a)					
Advocacy services provided.....	558	544	1,352	1,265	Reflects a variation in the method used to calculate services.
Guardianship services provided.....	206	280	766	780	
Quality					
Proportion of customers provided with advocacy relative to the number identified in need of advocacy	64%	63%	80%	65%	Due to additional resources for the first five months of 2002-03 the proportion of customers provided with advocacy and guardianship services increased.
Extent to which recommendations were accepted by the Guardianship and Administration Board	97%	92%	93%	92%	
Extent to which the problem precipitating the need for the Public Advocate to be appointed as Guardian of Last Resort has been resolved	100%	90%	100%	95%	
Timeliness					
Advocacy cases completed within 8 weeks	61%	75%	79%	75%	
Guardian of Last Resort appointments allocated within 1 working day.....	100%	98%	100%	95%	
Cost (Efficiency)					
Average cost per case of providing Advocacy and Guardianship services	\$2,499	\$2,368	\$917	\$993	
Full Time Equivalents (FTEs)	21	21	22	23	

(a) Previously this quantity measure comprised individuals who received Advocacy or Guardianship services. However as of 2002-03 this figure now reflects the total advocacy and guardianship services provided. This is in line with the reporting mechanism used by the Guardianship and Administration Board.

Major Achievements For 2002-03

- The Office of the Public Advocate, having completed the restructure, is monitoring the impact to ensure resources address core business activities of advocacy and guardianship.
- Commenced implementation of the recommendations of the Indigenous Report.
- Implemented and evaluated the pilot project in Bunbury aimed at increasing advocacy and guardianship services for the rural community.

Major Initiatives For 2003-04

- Increase advocacy and guardianship services by identifying service improvement initiatives, which will redirect the Office's resources to more effectively meet future community demand.
- Establish strategies that effectively integrate the work of the Office of the Public Advocate with the new State Administrative Tribunal.
- Establish partnerships with Indigenous communities and other stakeholders to increase awareness and provision of guardianship and administration services in Indigenous communities.
- Review community education strategies to increase key stakeholders and service providers understanding and knowledge of the Guardianship and Administration system in Western Australia.

Output 10: Trustee services

The Public Trustee is a statutory authority within the provisions of the *Financial Administration and Audit Act*. The Public Trustee provides funds management and investment service through the operations of the Common Fund, an at-call investment facility that is backed by the State, and acts as trustee or financial administrator pursuant to the orders of courts or tribunals. It also administers the estates of people who die with or without a will, in accordance with the terms of the will or the relevant law and under the authority of the Supreme Court.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	11,593	10,645	11,070	11,606	
Less Operating Revenue ^(a)	8,541	8,305	8,336	8,321	
Net Cost of Output	3,052	2,340	2,734	3,285	
Adjustments ^(b)	(338)	-	(6)	(6)	
Appropriation for delivery of Output 10	2,714	2,340	2,728	3,279	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Number of deceased estates administered.....	3,023	2,700	2,700	2,700	
Number of trusts managed.....	4,820	5,149	5,149	5,252	
Number of wills prepared.....	4,043	4,100	4,100	4,100	
Quality ^(a)					
Extent to which trustee services meets the needs of customers.....	71%	75%	75%	75%	
Extent to which the Public Trustee maintains a market share in drawing wills naming the Public Trustee as executor.....	13%	16%	16%	15%	
Estates relative to the number of adult (18 years and over) deaths in WA.....	15%	18%	18%	17%	
Timeliness					
Estates finalised within 12 months of being reported:					
-within 6 months.....	2%	43%	24%	30%	
-within 9 months.....	28%	64%	39%	45%	
-within 12 months.....	49%	78%	54%	60%	
Cost (Efficiency)					
Average cost per deceased estate administered	\$1,877	\$1,930	\$2,007	\$2,104	
Average cost per trust managed.....	\$1,030	\$885	\$921	\$946	
Average cost per will prepared.....	\$236	\$214	\$222	\$233	
Full Time Equivalent (FTEs)	130	134	134	136	

(a) Effectiveness is measured by monitoring both the number of trusts managed and the extent to which customers are satisfied with the service and by monitoring the number of estates referred to the Office as compared to deaths recorded in Western Australia.

Major Achievements For 2002-03

- Completed a restructure of Client Services Directorate team structure, resulting in more efficient and effective service delivery to meet client needs.
- Completed extensive 'bedding down' of the new MATE web-enabled trust management system and delivered a further significant enhancement release, including comprehensive training.
- Developed a draft Business Continuity Plan and revised the existing Disaster Recovery Plan, which now includes the MATE system as well as new information services infrastructure provided by the Department of Justice.
- Conducted a strategic stakeholder analysis and developed a program of regular consultation with key stakeholders, such as funeral directors, plaintiff lawyers and other government agencies.
- Commenced a program of major capital works in relation to a major Perth CBD asset of the Common Fund, involving refurbishment of the Public Trust Office building.
- Realigned conveyancing services within the Business Services Directorate and Legal Services.
- Facilitated same-sex couples law reform by amending the Public Trustee Regulations and the relevant Public Trustee internal operating procedures.

Major Initiatives For 2003-04

- Develop and introduce improved complaint handling procedures, to develop accountability and to improve customer focus.
- Development of a business framework to ensure the future viability of the Public Trustee and continued services to all Western Australians, including stakeholder review of the new framework and a structured implementation plan.
- Further enhance and develop an improved Community Service Obligation model, which identifies and costs services to the community in a transparent manner.
- Review and implement revised work practices in Trust Management and Estate Administration to further improve service delivery.
- Investigate and implement preferred options for additional services in regional areas.
- Complete the program of major capital works in relation to a major Perth CBD asset of the Common Fund, involving refurbishment of the Public Trust Office building.
- Conduct a review of statutory and management reporting requirements with a view to improving and maximising reporting from the MATE system.

Output 11: Registration services

This output contributes to an orderly community. It involves the creation and permanent storage of birth, death and marriage records, which enables members of the public to obtain documentary proof of these key life events for legal, personal and historical purposes. Approved organisations are also able to obtain authorised information for research and records.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	3,699	4,287	4,374	4,646	
Less Operating Revenue ^(a)	3,512	3,389	3,428	4,043	
Net Cost of Output	187	898	946	603	
Adjustments ^(b)	488	(46)	(18)	(19)	
Appropriation for delivery of Output 11	675	852	928	584	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Registration services (including records held in storage).....	3,142,000	3,187,000	3,185,000	3,237,000	
Quality					
Extent to which registration services meet the needs of customers.....	84%	90%	90%	90%	
Accuracy of birth, death and marriage information	99%	99%	98%	99%	
Extent to which confidentiality (privacy) of the records is preserved.....	99.9%	99.9%	99.9%	99.9%	
Timeliness					
Extent to which births, deaths and marriages are registered within time standards:					
- births registered within 4 days.....	72%	90%	95%	92%	
- deaths registered within 3 days.....	93%	99%	99%	99%	
- marriages registered within 6 days	59%	80%	92%	90%	
- Perth issued certificates within 2 days.....	75%	90%	86%	90%	
Cost (Efficiency)					
Average cost of registration services (including records held in storage).....	\$1.18	\$1.34	\$1.37	\$1.44	
Full Time Equivalents (FTEs)	44	44	45	44	

Major Achievements For 2002-03

- Implemented changes in policy and procedures to accommodate Gay and Lesbian law reform legislation.
- Continued enhancement of the WARS2000 registration system.

Major Initiatives For 2003-04

- Convert historic, paper based records to an electronic form to guarantee their preservation, enhance their usefulness and improve the delivery of services.
- Develop partnerships with other state registries to establish common policies and practices for customers across Australia.

Output 12: Civil marriages

The provision of facilities for the conduct of civil marriages as an alternative to marriage by other celebrants.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	153	207	211	224	
Less Operating Revenue ^(a)	173	164	165	195	
Net Cost of Output	(20)	43	46	29	
Adjustments ^(b)	45	(2)	(1)	(1)	
Appropriation for delivery of Output 12	25	41	45	28	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Civil marriages performed - Perth Registry	817	820	820	820	
Quality					
Extent to which marriage services meet the needs of customers:	90%	90%	90%	90%	
Timeliness					
Requests for marriage within Registry Office which were satisfied.	99.9%	99.9%	99.9%	99.9%	
Cost (Efficiency)					
Average cost per civil marriage performed - Perth Registry	\$187	\$252	\$257	\$273	
Full Time Equivalents (FTEs)	2	2	2	2	

Output 13: Support services to other Government agencies

This output specifies those services directly provided by the Department of Justice which support outcomes and outputs of other Government agencies.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	5,006	3,469	4,275	3,208	
Less Operating Revenue ^(a)	12	-	4	5	
Net Cost of Output	4,994	3,469	4,271	3,203	
Adjustments ^(b)	(4,994)	541	(3)	(3)	
Appropriation for delivery of Output 13	-	4,010	4,268	3,200	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Cost (Efficiency)					
Corporate services provided to other agencies:					
- Director of Public Prosecutions.....	\$694,832	\$633,315	\$679,042	\$709,077	
- Equal Opportunity Commission.....	\$66,944	\$56,582	\$98,704	\$100,779	
- Freedom of Information Commission	\$31,022	\$26,879	\$34,428	\$34,821	
- Law Reform Commission	\$196,793	\$183,579	\$62,726	\$66,701	
Cost of providing Aboriginal Policy services to other agencies.....	\$1,454,602	\$1,156,737	\$1,441,327	\$1,425,106	
Solicitor General.....	\$604,247	\$536,616	\$623,985	\$646,508	
Other (ex-gratia payments etc)	\$1,957,170	\$0	\$460,000	\$0	
Legal Costs - Police Royal Commission.....	\$0	\$875,000	\$875,000	\$225,000	
Full Time Equivalent (FTEs)	23	31	21	30	

Output 14: Legal aid assistance

The community and target groups require access to and the provision of quality legal services. This output contributes to an orderly community by responding to demand for legal assistance through application of priority guidelines. This is achieved through the provision of eligibility and merit tests to enable legal representation to be provided to legally aided clients by grants of aid and assignment of cases to in-house or private practitioners. Legal advice, duty lawyer services and community legal education is provided to assist the wider community to access fair solutions to legal problems at the earliest opportunity.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output ^(c)	14,488	13,370	13,370	14,528	
Less Operating Revenue ^(a)	-	-	-	-	
Net Cost of Output	14,488	13,370	13,370	14,528	
Adjustments ^(b)	(657)	-	-	-	
Appropriation for delivery of Output 14	13,831	13,370	13,370	14,528	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(c) The "Total Cost of Output" represents the outflow of funds from Department of Justice to the Legal Aid Commission as the State's appropriation for State law matters. Legal Aid's total cost of operations consists of delivering State and Commonwealth law matters. The Commonwealth's contribution for 2003-04 will be \$11.8 million, which combined with the State's contribution equates to a total of \$26.976 million for Legal Aid Services.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
State Law:					
Telephone information provided	36,238	32,330	34,817	34,222	
Applications approved resulting in grant of aid	6,642	6,250	6,188	6,190	
Legal advice	8,426	8,000	8,684	8,534	
Minor assistance	1,553	1,200	1,890	1,922	
Face to face advice	3,552	3,500	3,989	4,173	
Duty lawyer services	29,080	30,000	27,467	27,850	
Applications received and assessed	9,305	8,750	8,751	8,600	
Other community services	6,599	6,770	7,050	7,351	
Commonwealth Law:					
Telephone information provided	32,692	34,120	32,559	32,133	
Applications approved resulting in grant of aid	2,652	3,000	1,904	2,286	Increase due to influence of further development of Alternative Dispute Resolution (ADR) program.
Child Support Assistance.....	na	837	698	674	
Legal Advice	12,455	12,000	12,176	11,859	
Minor assistance	2,596	2,700	2,649	2,575	
Face to face advice	3,653	3,400	4,037	4,101	
Duty lawyer services	581	600	486	495	
Applications received and assessed	3,765	4,200	3,666	3,910	
Other Community Services	2,230	2,088	2,410	2,451	
Quality					
State Law:					
Average duration of call (minutes)	6:30	6:15	6:40	6:30	
Abandoned calls	7%	10%	9%	10%	
Application approval rate	71%	72%	71%	72%	
Refusals sent to review	7%	7%	5%	5%	
Decisions varied at review	17%	19%	28%	17%	Decrease reflects influence of new criminal law eligibility guidelines.

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Commonwealth Law:					
Average duration of call (minutes)	6:30	6:30	6:40	6:30	
Abandoned calls	7%	10%	9%	10%	
Application approval rate	48%	71%	54%	58%	
Refusals sent to review	6%	7%	5%	5%	
Decisions varied at review	24%	19%	36%	17%	2003-04 reverting back to normal level.
Timeliness					
State Law:					
Calls answered					
- Less than 3 minutes	87%	80%	80%	80%	
- Within 5 minutes	91%	90%	92%	90%	
- Greater than 5 minutes	4%	10%	8%	10%	
Number of applications completed within 5 days	91%	88%	81%	92%	Increase reflects influence of introduction of electronic lodgement of grants of aid.
Number of claims certified within 5 days	84%	88%	72%	90%	As above.
Cases finalised with time standards:					
- less than 1 year	84%	82%	87%	85%	
- 1 year to 2 years	11%	13%	11%	12%	
- Greater than 2 years	5%	5%	2%	2%	
Commonwealth Law:					
Calls answered					
- Less than 3 minutes	87%	80%	80%	80%	
- Within 5 minutes	91%	90%	92%	90%	
- Greater than 5 minutes	4%	10%	8%	10%	
Number of applications completed within 5 days	69%	80%	77%	85%	Increase reflects influence of introduction of electronic lodgement of grants of aid.
Number of claims certified within 5 days	78%	85%	80%	87%	As above.
Cases finalised within time standards:					
- less than 1 year	70%	75%	87%	85%	
- 1 year to 2 years	21%	20%	12%	13%	
- greater than 2 years	9%	5%	2%	2%	
Cost (Efficiency)					
State Law:					
Average cost per call	\$17	\$12	\$13	\$13	
Average cost per legal representation	\$1,382	\$1,470	\$1,544	\$1,544	
Average cost per legal advice	\$90	\$98	\$81	\$84	
Average cost per minor assistance	\$253	\$283	\$222	\$217	
Average cost per service: face to face advice ..	\$31	\$26	\$23	\$19	Decrease reflects anticipated increase in number of services.
Average cost per service: duty lawyer	\$61	\$52	\$68	\$68	
Average cost per application processed	\$168	\$165	\$128	\$128	
Average cost per other Community Services...	\$142	\$183	\$156	\$135	Decrease reflects anticipated increase in number of services.
Commonwealth Law:					
Average cost per call	\$19	\$11	\$16	\$17	
Average cost per legal representation	\$2,266	\$1,925	\$3,005	\$2,648	Decrease reflects higher proportion of low cost ADR cases.
Average cost child support assistance	N/A	\$780	\$1,078	\$1,157	
Average cost per legal advice	\$52	\$54	\$67	\$72	
Average cost per minor assistance	\$198	\$166	\$160	\$173	
Average cost per service: face to face advice ..	\$25	\$26	\$22	\$22	
Average cost per service: duty lawyer	\$68	\$69	\$51	\$50	
Average cost per application processed	\$334	\$280	\$485	\$476	
Average cost per other Community Services...	\$568	\$639	\$522	\$452	Decrease due to revised costing methodology in support of ADR program.
Full Time Equivalents (FTEs)	184	186	191	195	

Major Achievements For 2002-03

- Commenced pilot of Grants Online with online applications for aid and merits checklists to make transparent the reasons for aid being approved and/or refused.
- Amended eligibility guidelines for legal representation in criminal matters to give higher priority to people with mental illness or impairment, intellectual or physical disabilities, English language difficulties or who may be imprisoned for the first time.
- In conjunction with Central West College of TAFE, established nationally recognised and accredited certificate level qualification for paralegals and welfare workers operating in the community services sector.
- Administered the Police Royal Commission and Finance Brokers Legal Funds.

Major Initiatives For 2003-04

- Improve access to legal assistance for eligible clients in meritorious civil law matters.
- Refine and further simplify eligibility guidelines for legal representation in criminal matters, taking account of jurisdictional reform, emergence of specialised courts and greater role for duty lawyers in Courts of Petty Sessions.
- Expand access to services in regional, rural and remote areas through better utilisation of technology and an increase in in-person assistance.
- Undertake replacement of core information systems in conjunction with other participating Legal Aid Commissions.

CAPITAL WORKS PROGRAM

The main areas of focus of the agency's capital investment program for 2003-04 are providing a purpose built low security prison for women, provision of new court facilities in Albany, provision of accommodation for the State Administrative Tribunal and enhancing the capabilities/functionality of buildings and core business/corporate information systems.

2003-04 will see the construction of a new female prison facility at the Nyandi/Longmore site. This will provide a new model for service delivery to female prisoners based on innovative design and best practice correctional practice.

Work will continue in 2003-04 on the new Albany Justice Complex, due for completion in 2004-05. Planning will continue on the CBD Courts Complex. Accommodation and infrastructure development for the new State Administrative Tribunal will be completed in 2003-04 to enable the tribunal to commence operations in 2004.

The capability of the Banksia Hill Detention Centre to provide multi-function development and employment skilling facilities will be developed during 2003-04, and funding provided to meet the infrastructure requirements of an additional regional bail hostel.

The agency will continue to develop its front-line information technology and business systems during 2003-04. The Integrated Courts Management System will be further developed and implemented and Stage 1 of the Community Based Service Information System will be implemented during 2003-04. Funding has also been provided for the development and enhancement of the WA Registration System, Electronic Document Management and ATLAS system (Legal Aid).

Funding for ongoing maintenance of prisons and courts facilities throughout the State has been provided to ensure that the agency assets are maintained in a fit-for-purpose state.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Court Services -				
ICMS - System Development	10,903	8,650	3,049	2,253
Courts System Maintenance and Infrastructure.....	12,947	6,147	3,111	3,500
CBD Courts Complex - Planning and Management.....	10,700	2,700	2,194	2,600
Albany Justice Complex	11,050	1,850	1,766	4,400
State Administrative Tribunal (SAT).....	3,786	900	900	2,600
Community and Juvenile Justice -				
Custodial and CJJ Systems Maintenance	3,292	625	625	500
Community-based Service Info System - Stage 1	3,142	1,402	201	1,240
Juvenile Accommodation Strategy (Formerly Banksia Hill Juvenile Detention Centre).....	4,800	500	500	1,000
Prison Services -				
Metro Site Acquisition - Prisons.....	6,044	100	100	150
Metropolitan Low Security Prison for Women	14,041	2,719	2,691	9,000
Kimberley Prison Strategy (Stage 1 - Planning and Land Acquisition).....	745	245	245	200
Corporate -				
Human Resources Information System.....	5,289	1,614	859	370
Enterprise Strategy, Coordination and Planning (Strategic IT Planning).....	3,200	1,000	500	500
Electronic Document Mgt System	5,380	1,312	700	1,068
Financial Management Information System	9,155	5,557	593	602
Infrastructure Upgrade.....	45,184	14,866	3,673	7,677
Microsoft Licensing.....	9,900	1,100	1,100	2,100
Corporate Operational System - IT Mtce	8,900	1,300	1,300	2,200
Registrar General -				
WA Registration System	4,490	1,995	565	565
COMPLETED WORKS				
Corporate -				
Portfolio Planning - 2002/2003.....	328	328	328	-
Building Infrastructure and Maintenance 2002/03.....	5,598	5,598	5,598	-
Owned/leased Office Fitouts - 2002/03.....	340	340	340	-
Provision for Infrastructure and Tools	1,991	1,991	777	-
Establish Intra-messaging Capability.....	2,999	2,999	74	-
Community and Juvenile Justice -				
Rangeview Detention Centre - Extension	4,717	4,717	136	-
E-Filing for Sentencing Reports	222	222	92	-
Prison Services -				
Bandyup Prison Extension.....	14,798	14,798	3,726	-
Acacia Prison - Construction	82,188	82,188	454	-
Prison Refurbishment - Various.....	8,000	8,000	3,814	-
Prison Industries - Mobile Plant 2002/03	455	455	455	-
Cell and Health Upgrade - 2002/03	1,043	1,043	1,043	-
Global Carryover	325	325	325	-
NEW WORKS				
Court Services -				
CBD Courts Construction and Central Law Courts Refurbishment.....	127,900	-	-	400
Supreme Court - Upgrade of Building, Services and Fitout.....	3,500	-	-	1,750
Community and Juvenile Justice -				
Bandyup Visits Centre	1,500	-	-	100
Drug Court Facilities	175	-	-	175
Prison Services -				
Prison Industries - Mobile Plant 2003/04.....	500	-	-	500
Infrastructure and Systems Upgrade and Replacement Programmes	24,730	-	-	2,169
Corporate -				
Owned/Leased Office Fitouts - 2003/04	500	-	-	500
Building Infrastructure and Maintenance 2003/04.....	5,845	-	-	5,845
Common Party Layer, Criminal Justice System.....	500	-	-	500
Portfolio Planning 2003/2004	733	-	-	733
Legal Aid -				
ATLAS - Initial Implementation.....	767	-	-	767
	462,602	177,586	41,834	55,964

CAPITAL CONTRIBUTION

The significant increase in the capital works program from 2004-05 is primarily due to the CBD Courts project for the construction of a criminal court complex and refurbishment of the existing Central Law Court facility.

The capital works program structure of Justice includes building and information technology maintenance costs and other equipment acquisition and replacement programs. Maintenance costs are expended in the year and minor equipment acquisition which is lower than the Department's asset threshold is expensed in the year of acquisition. These expenses are contained in the description 'Funding included in output appropriations'.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	47,141	51,384	41,834	55,964	70,993	100,697	88,982
	47,141	51,384	41,834	55,964	70,993	100,697	88,982
LESS							
Holding Account ^(b)	-	14,304	11,361	19,936	18,927	20,632	14,076
Internal Funds and Balances	(1,463)	7,577	3,313	565	-	-	-
Funding included in output appropriations ^(a) ..	26,751	22,253	20,280	22,063	25,316	24,646	28,620
Capital Contribution	21,853	7,250	6,880	13,400	26,750	55,419	46,286

(a) Capital works expensed through the Statement of Financial Performance.

(b) Draw down from Holding Account.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	224,650	224,813	230,987	245,647	246,290	250,557	255,559
Superannuation	26,430	31,718	30,171	30,973	31,092	31,180	31,553
Grants and subsidies ^(b)	36,354	39,152	40,431	40,124	39,529	40,133	40,623
Supplies and services	153,102	129,792	155,549	160,392	171,430	171,201	180,227
Accommodation.....	30,576	38,468	26,857	27,561	27,442	28,503	27,696
Borrowing costs.....	1,435	-	1,441	1,441	1,441	1,441	1,441
Capital User Charge.....	45,898	46,836	47,368	48,198	49,773	53,036	57,074
Depreciation	23,475	25,538	25,538	27,545	29,074	28,924	29,315
State Taxes	357	846	366	366	366	366	366
Net loss on disposal of non-current assets.....	8	-	-	-	-	-	-
Other expenses.....	17,764	30,813	14,318	15,253	14,939	14,881	15,017
TOTAL COST OF SERVICES	560,049	567,976	573,026	597,500	611,376	620,222	638,871
Revenues from ordinary activities							
User charges and fees ^(c)	19,876	10,717	16,295	16,870	17,790	18,450	18,690
Regulatory Fees and Fines	21,611	36,099	23,533	22,896	23,646	23,646	23,646
Grants and subsidies	11,194	9,515	9,932	9,963	9,963	9,963	9,963
Other Revenue	16,592	2,342	12,107	13,261	13,261	13,261	13,261
Total Revenues from Ordinary Activities	69,273	58,673	61,867	62,990	64,660	65,320	65,560
NET COST OF SERVICES	490,776	509,303	511,159	534,510	546,716	554,902	573,311
REVENUES FROM STATE GOVERNMENT							
Appropriations	489,393	498,870	503,616	526,433	538,022	547,010	564,438
Liabilities assumed by the Treasurer.....	7,139	10,991	8,101	8,000	8,000	8,000	8,000
TOTAL REVENUES FROM STATE GOVERNMENT	496,532	509,861	511,717	534,433	546,022	555,010	572,438
CHANGE IN EQUITY RESULTING FROM OPERATIONS	5,756	558	558	(77)	(694)	108	(873)

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 4160, 4213 and 4374 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

**STATEMENT OF FINANCIAL POSITION
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	20,006	8,220	17,890	17,076	17,702	18,468	18,257
Restricted cash.....	82	116	82	82	82	82	82
Receivables.....	8,896	4,815	8,896	8,896	8,896	8,896	8,896
Amounts receivable for outputs.....	14,304	11,862	19,936	18,927	20,632	14,076	14,076
Prepayments.....	594	4,167	594	594	594	594	594
Total current assets.....	43,882	29,180	47,398	45,575	47,906	42,116	41,905
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	13,888	31,064	25,933	38,551	50,993	69,841	89,080
Land and Buildings.....	594,189	582,681	585,149	570,977	589,849	589,804	581,432
Plant, equipment and vehicles.....	25,355	10,434	24,260	23,946	25,135	29,508	27,355
Other.....	7,863	34,056	14,014	34,856	31,398	74,197	115,769
Restricted cash.....	6,185	-	7,110	8,091	-	-	-
Total non-current assets.....	647,480	658,235	656,466	676,421	697,375	763,350	813,636
TOTAL ASSETS.....	691,362	687,415	703,864	721,996	745,281	805,466	855,541
CURRENT LIABILITIES							
Payables.....	19,521	13,645	19,521	19,521	19,521	19,521	19,521
Provision for employee entitlements.....	40,475	37,308	41,075	42,475	43,875	45,275	46,675
Interest payable.....	113	114	113	113	113	113	113
Finance leases.....	139	154	154	171	190	211	234
Accrued Salaries.....	6,305	6,434	8,008	8,971	2,371	3,219	4,092
Total current liabilities.....	66,553	57,655	68,871	71,251	66,070	68,339	70,635
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	23,110	27,230	26,010	28,610	31,210	33,810	36,410
Finance leases.....	13,324	13,170	13,170	12,999	12,809	12,598	12,364
Total non-current liabilities.....	36,434	40,400	39,180	41,609	44,019	46,408	48,774
TOTAL LIABILITIES.....	102,987	98,055	108,051	112,860	110,089	114,747	119,409
EQUITY							
Contributed Equity.....	21,853	38,590	28,733	42,133	68,883	124,302	170,588
Accumulated surplus/(deficit).....	112,876	107,690	113,434	113,357	112,663	112,771	111,898
Asset revaluation reserve.....	453,646	443,080	453,646	453,646	453,646	453,646	453,646
Total equity.....	588,375	589,360	595,813	609,136	635,192	690,719	736,132
TOTAL LIABILITIES AND EQUITY.....	691,362	687,415	703,864	721,996	745,281	805,466	855,541

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	461,201	469,832	474,578	494,888	504,948	514,086	531,123
Capital Contribution	21,853	7,250	6,880	13,400	26,750	55,419	46,286
Holding Account.....	-	14,304	11,361	19,936	18,927	20,632	14,076
Net cash provided by State government.....	483,054	491,386	492,819	528,224	550,625	590,137	591,485
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(216,909)	(220,535)	(225,784)	(240,684)	(248,890)	(245,709)	(250,686)
Superannuation.....	(19,291)	(20,727)	(22,070)	(22,973)	(23,092)	(23,180)	(23,553)
Supplies and services.....	(149,988)	(126,192)	(152,364)	(157,192)	(168,230)	(168,001)	(177,027)
Grants and subsidies	(36,354)	(36,607)	(40,431)	(40,124)	(39,529)	(40,133)	(40,623)
Borrowing costs.....	(1,436)	-	(1,441)	(1,441)	(1,441)	(1,441)	(1,441)
Accommodation.....	(30,576)	(38,468)	(26,857)	(27,561)	(27,442)	(28,503)	(27,696)
Capital User Charge.....	(45,898)	(46,836)	(47,368)	(48,198)	(49,773)	(53,036)	(57,074)
State Taxes	(357)	(846)	(366)	(366)	(366)	(366)	(366)
Goods and Services Tax	(20,937)	(18,804)	(22,300)	(22,300)	(22,300)	(22,300)	(22,300)
Other.....	(7,124)	(33,494)	(14,318)	(15,253)	(14,939)	(14,881)	(15,017)
Receipts							
Regulatory fees and fines.....	21,611	36,099	23,533	22,896	23,646	23,646	23,646
User charges and fees	16,762	7,117	13,110	13,670	14,590	15,250	15,490
Goods and Services Tax	22,197	18,804	22,300	22,300	22,300	22,300	22,300
Grants and subsidies	11,194	9,515	9,932	9,963	9,963	9,963	9,963
Other.....	11,251	2,342	12,107	13,261	13,261	13,261	13,261
Net cash from operating activities.....	(445,855)	(468,632)	(472,317)	(494,002)	(512,242)	(513,130)	(531,123)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(21,620)	(27,054)	(21,554)	(33,901)	(45,677)	(76,051)	(60,362)
Proceeds from sale of non-current assets	37	-	-	-	-	-	-
Net cash from investing activities.....	(21,583)	(27,054)	(21,554)	(33,901)	(45,677)	(76,051)	(60,362)
CASH FLOWS FROM FINANCING ACTIVITIES							
Other payments for financing activities	(125)	(139)	(139)	(154)	(171)	(190)	(211)
Net cash from financing activities	(125)	(139)	(139)	(154)	(171)	(190)	(211)
NET INCREASE/(DECREASE) IN CASH HELD	15,491	(4,439)	(1,191)	167	(7,465)	766	(211)
Cash assets at the beginning of the reporting period	10,782	12,775	26,273	25,082	25,249	17,784	18,550
Cash assets at the end of the reporting period.....	26,273	8,336	25,082	25,249	17,784	18,550	18,339

SCHEDULE OF ADMINISTERED EXPENSES AND REVENUES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
EXPENSES							
Employee expenses.....	-	-	-	6,370	5,915	5,915	5,915
Superannuation.....	-	-	-	630	585	585	585
Grants and subsidies.....	9,524	9,800	9,800	9,800	9,800	9,800	9,800
Supplies and services.....	-	-	-	4,000	3,500	3,500	3,500
Doubtful Debts.....	2,342	-	-	-	-	-	-
Other expenses.....	1,720	-	-	-	-	-	-
Receipts paid into Consolidated Fund ^(a)	15,654	18,106	16,406	16,406	16,406	16,406	16,406
TOTAL ADMINISTERED EXPENSES	29,240	27,906	26,206	37,206	36,206	36,206	36,206
REVENUES							
Grants and subsidies.....	9,524	9,800	9,800	9,800	9,800	9,800	9,800
Fines and penalties.....	19,365	16,906	15,206	15,206	15,206	15,206	15,206
Other Revenue.....	1,283	1,200	1,200	1,200	1,200	1,200	1,200
Appropriations ^(b)	-	-	-	11,000	10,000	10,000	10,000
TOTAL ADMINISTERED REVENUES	30,172	27,906	26,206	37,206	36,206	36,206	36,206

(a) Relates to Judicial Fines and Penalties.

(b) Relates to Contribution to Corruption and Crime Commission.

SCHEDULE OF ADMINISTERED ASSETS AND LIABILITIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
ADMINISTERED CURRENT ASSETS							
Cash.....	516	-	516	516	516	516	516
Receivables.....	32,739	32,109	32,739	32,739	32,739	32,739	32,739
Total Administered Current Assets	33,255	32,109	33,255	33,255	33,255	33,255	33,255
TOTAL ADMINISTERED ASSETS	33,255	32,109	33,255	33,255	33,255	33,255	33,255
ADMINISTERED CURRENT LIABILITIES							
Payables.....	264	50	264	264	264	264	264
Interest-bearing liabilities (Borrowings).....	850	850	850	850	850	850	850
Total Administered Current Liabilities	1,114	900	1,114	1,114	1,114	1,114	1,114
TOTAL ADMINISTERED LIABILITIES..	1,114	900	1,114	1,114	1,114	1,114	1,114

SCHEDULE OF ADMINISTERED PAYMENTS AND RECEIPTS

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH OUTFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Employee costs	-	-	-	(6,370)	(5,915)	(5,915)	(5,915)
Superannuation	-	-	-	(630)	(585)	(585)	(585)
Supplies and services	-	-	-	(4,000)	(3,500)	(3,500)	(3,500)
Grants and subsidies	(9,524)	(9,800)	(9,800)	(9,800)	(9,800)	(9,800)	(9,800)
Other	(3,826)	-	-	-	-	-	-
Receipts paid into Consolidated Fund ^(a)	(16,015)	(18,106)	(16,406)	(16,406)	(16,406)	(16,406)	(16,406)
TOTAL ADMINISTERED CASH OUTFLOWS	(29,365)	(27,906)	(26,206)	(37,206)	(36,206)	(36,206)	(36,206)
CASH INFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Regulatory fees and fines	15,817	16,906	15,206	15,206	15,206	15,206	15,206
Grants and subsidies	9,524	9,800	9,800	9,800	9,800	9,800	9,800
Other	3,453	1,200	1,200	1,200	1,200	1,200	1,200
Appropriations ^(b)	-	-	-	11,000	10,000	10,000	10,000
TOTAL ADMINISTERED CASH INFLOWS	28,794	27,906	26,206	37,206	36,206	36,206	36,206
NET CASH INFLOWS/(OUTFLOWS) FROM ADMINISTERED TRANSACTIONS	(571)	-	-	-	-	-	-

(a) Relates to Judicial Fines and Penalties.

(b) Relates to Contribution to Corruption and Crime Commission.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Legal Aid Assistance grant	14,603	13,370	13,370	14,528	13,971	14,339	14,640
Criminal Injuries compensation payments	10,837	15,690	17,190	16,835	17,022	17,258	17,447
Prisoner Gratuities payments	4,034	3,487	3,391	3,391	3,391	3,391	3,391
Defendant Costs payments	1,195	2,354	1,173	1,173	1,173	1,173	1,173
Act of Grace payments	2,039	875	1,335	225	-	-	-
Grants to non government organisations	2,880	1,776	2,667	2,667	2,667	2,667	2,667
Other grants, subsidies and transfer payments	766	1,600	1,305	1,305	1,305	1,305	1,305
TOTAL	36,354	39,152	40,431	40,124	39,529	40,133	40,623

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Department:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
Proceeds from Supreme Court fees.....	3,597	4,855	5,514	4,355
Proceeds from District Court fees.....	2,230	2,800	2,813	2,600
Proceeds from Magistrates' Court fees	13,879	14,521	13,196	14,000
Proceeds from Family Court fees	1,518	-	1,514	1,514
Proceeds from Boards and Tribunals fees.....	207	352	336	227
Proceeds from Sheriff's Office fees	164	200	160	200
Proceeds from Public Trustee estate fees.....	6,029	5,911	5,692	5,692
Proceeds from Public Trustee common fund management fees.....	2,322	2,368	2,587	2,587
Proceeds from Registrar General's fees	3,615	3,525	3,534	4,182
Proceeds from Crown Solicitor's legal fees	2,726	2,000	2,300	2,400
Proceeds from sale of industry goods	1,899	1,410	1,023	1,210
Proceeds from prison canteen sales	3,399	3,100	2,526	3,200
Proceeds from recoup of prisoner telephone calls.....	1,071	805	740	800
Proceeds from recoup of residential tenancy payments	1,004	1,000	1,000	1,000
Proceeds from recoup of workers compensation payments	2,263	1,537	1,376	2,000
Proceeds from recoup of criminal injury awards	583	557	750	750
Proceeds from recoup of legal costs.....	679	300	300	300
Proceeds from recoup of salary costs.....	1,109	-	665	1,500
Proceeds from recoup of other costs.....	1,056	-	2,711	1,297
Family Court grant received from the Commonwealth.....	9,311	9,200	9,431	9,431
Indian Ocean Territories grant received from the Commonwealth	191	300	56	82
Schools Assistance grant received from the Commonwealth.....	207	130	201	200
Other grants received.....	1,465	185	244	250
GST receipts on sales	1,299	100	1,300	1,300
GST receipts from Australian Taxation Office.....	20,898	18,704	21,000	21,000
Proceeds from other departmental revenue.....	294	9	13	13
TOTAL.....	83,015	73,869	80,982	82,090

The monies received and retained are to be applied to the Department's outputs as specified in the Budget Statements.

COMMISSIONER FOR EQUAL OPPORTUNITY

PART 7 - ATTORNEY GENERAL; MINISTER FOR JUSTICE AND LEGAL AFFAIRS; ELECTORAL AFFAIRS; PEEL AND THE SOUTH WEST

DIVISION 28

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 63 Net amount appropriated to deliver outputs	1,999	1,842	1,842	1,926	1,977	2,026	2,071
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	128	128	167	167	167	167	167
Total appropriations provided to deliver outputs	2,127	1,970	2,009	2,093	2,144	2,193	2,238
CAPITAL							
Item 140 Capital Contribution	53	32	32	49	31	61	23
GRAND TOTAL.....	2,180	2,002	2,041	2,142	2,175	2,254	2,261

MISSION

To ensure that people in the Western Australian community are treated on their merits, free from assumptions based on prejudice and unlawful discrimination.

SIGNIFICANT ISSUES AND TRENDS

- The *Acts Amendment (Lesbian and Gay Law Reform) Act 2002* commenced operation on 21 September 2002. The Act amended the *Western Australian Equal Opportunity Act 1984* to make discrimination on the grounds of sexual orientation unlawful. A coordinated community education strategy was implemented to inform employers, employees, service providers, government agencies and individuals of their rights and responsibilities in relation to sexual orientation.
- Disseminating information to the people of Western Australia about their rights and the means of redress regarding amendments to the *Equal Opportunity Act* as amended to include unlawful grounds of sexual orientation and gender history.
- Designed a series of information sessions communicating amendments to the Act (*Lesbian and Gay Law Reform*) for employers in the public and private sectors on a fee for service basis.
- Designed and trialled training programs and materials for workers in the social and community services sector, including community legal centres, on how to assist people with complaints of unlawful discrimination and on the *Acts Amendment (Lesbian and Gay Law Reform) Act 2002*.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Provision of information and advice regarding equal opportunity and human rights.....	1,224	1,134	1,153	1,283			
Output 2:							
Avenue of redress for unlawful discrimination and unreasonable treatment.....	1,094	1,072	1,092	1,089			
Total Cost of Outputs	2,318	2,206	2,245	2,372	2,336	2,403	2,448
<i>Less Operating revenues</i>	211	204	214	214	214	214	214
Net Cost of Outputs	2,107	2,002	2,031	2,158	2,122	2,189	2,234
Adjustments ^(a)	20	(32)	(22)	(65)	22	4	4
Appropriation provided to deliver Outputs.	2,127	1,970	2,009	2,093	2,144	2,193	2,238
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	53	32	32	49	31	61	23
TOTAL CONSOLIDATED FUND APPROPRIATIONS	2,180	2,002	2,041	2,142	2,175	2,254	2,261

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is expected to be the subject of a Resource Agreement signed by the Attorney General, the Acting Commissioner and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
Honest, accountable and inclusive government	The people of Western Australia are provided with information and advice about equal opportunity and human rights issues and have accessible avenues of redress under relevant legislation	1. Provision of information and advice regarding equal opportunity and human rights 2. Avenue of redress for unlawful discrimination and unreasonable treatment

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: The people of Western Australia are provided with information and advice about equal opportunity and human rights issues and have accessible avenues of redress under relevant legislation					
Community awareness of the Act and belief it is of benefit	81%	81%	80%	80%	
Proportion of complainants and respondents who believe that the Act is a good way to resolve acts of discrimination.....	75%	70%	75%	75%	

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Provision of information and advice regarding equal opportunity and human rights

Dissemination of relevant and appropriate information on the *Equal Opportunity Act 1984*, other relevant laws and human rights issues generally, provision of accurate advice on equal opportunity matters and the identification of discriminatory policies and practices.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	1,224	1,134	1,153	1,283	
Less Operating Revenue ^(a)	167	162	168	168	
Net Cost of Output	1,057	972	985	1,115	
Adjustments ^(b)	14	(15)	(11)	(35)	
Appropriation for delivery of Output 1	1,071	957	974	1,080	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Presentations delivered.....	181	170	140	170	Reflects the introduction of specific training initiatives relating to gender history and sexual orientation.
Publications distributed	6	8	6	6	
Enquiries answered.....	24,446	20,000	19,000	20,000	
Provision of reviews and advice.....	1,183	250	240	250	
Quality					
Participants satisfied with presentations	90%	90%	92%	94%	
Clients who found publications useful.....	80%	80%	80%	80%	
Enquiries answered and not referred to other agencies	94%	85%	94%	90%	
Community support for the Equal Opportunity Act	78%	78%	78%	78%	
Timeliness					
Length of presentations met expectations of participants	80%	75%	85%	85%	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Average number of publications produced and distributed quarterly.....	1.5	2	1.5	1.5	
Written enquiries completed within four weeks.....	66%	60%	70%	65%	
Policy advice completed within two weeks	47%	70%	71%	70%	
Cost (Efficiency)					
Average cost per presentation.....	\$2,641	\$2,547	\$3,150	\$2,918	
Average cost per publication	\$25,000	\$18,000	\$24,300	\$28,665	
Average cost per enquiry.....	\$10.50	\$15.55	\$16.65	\$17.60	
Average cost per review and advice	\$287	\$984	\$1,042	\$1,052	
Full Time Equivalents (FTEs)	12	12	12	12	

Major Achievements For 2002-03

- Initiated an investigation into the provision of public housing to Aboriginal people in Western Australia, in accordance with section 80 of the *Equal Opportunity Act 1984*.
- Convened an interdepartmental working group to inform key government agencies about the *Acts Amendment (Lesbian and Gay Law Reform) Act 2002* to enable a review of their own policies, procedures and practices.
- Designed and delivered an Advocacy program on human rights, race discrimination and equal opportunity for Kalgoorlie-Boulder, in partnership with the Human Rights and Equal Opportunity Commission.
- Participation in major events as part of the overall education strategy to inform the gay, lesbian and broader community of their rights.
- Provided assistance to employers and service providers on preventative strategies critical to the development and maintenance of their equal opportunity programs.

Major Initiatives For 2003-04

- Conduct community consultations on racial vilification to support the Premier's Anti-Racism Strategy for Western Australia.
- Review strategy to inform Aboriginal and Torres Strait Islander peoples, communities and representative organisations of their rights under the *Equal Opportunity Act 1984*.

Output 2: Avenue of redress for unlawful discrimination and unreasonable treatment

Investigating and attempting to conciliate complaints that fall within the jurisdiction of the *Equal Opportunity Act 1984* and other legislation administered by the Commissioner and providing assistance to complainants referred to the Equal Opportunity Tribunal.

	2001-02 Actual	2002-03 Budget	2002-03 Estimated Actual	2003-04 Budget Estimate	Reason for Significant Variation
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Output.....	1,094	1,072	1,092	1,089	
Less Operating Revenue ^(a)	44	42	46	46	
Net Cost of Output	1,050	1,030	1,046	1,043	
Adjustments ^(b)	6	(17)	(11)	(30)	
Appropriation for delivery of Output 2	1,056	1,013	1,035	1,013	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Complaints handled.....	1,027	800	1,000	930	
Provision of legal assistance.....	64	40	85	80	
Quality					
Clients who believed they were treated impartially.....	73%	70%	69%	70%	
Cases settled before hearing by the Equal Opportunity Tribunal.....	83%	80%	80%	85%	
Timeliness					
Clients satisfied with the time taken to finalise their complaints.....	45%	50%	45%	50%	
Average time to finalise cases.....	9.4 months	11 months	12 months	11 months	
Cost (Efficiency)					
Average cost per complaint.....	\$820	\$1,020	\$832	\$887	
Average cost per case referred to the Equal Opportunity Tribunal.....	\$3,938	\$6,400	\$3,059	\$3,300	
Full Time Equivalents (FTEs)	9	9	10	10	

Major Achievements For 2002-03

- Continued to provide high-level legal assistance to complainants in the Equal Opportunity Tribunal despite a significant increase in the number of complaints handled from 64 in 2001-02 to an estimated 85 in 2002-03.
- Involved in the preparation of a discussion paper on proposed State laws making racial and religious vilification unlawful as part of the Government's Anti-Racism Strategy.
- Entered into partnership with a number of private law firms to provide legal assistance to complainants in the Equal Opportunity Tribunal, in addition to the assistance provided by the Commission's legal officers.

Major Initiatives For 2003-04

- Continue to review the level and nature of legal assistance provided to complainants under section 93 of the *Equal Opportunity Act 1984*.
- Involvement in the Government's legislative response in respect to new racial and religious vilification laws.
- Continue to develop partnerships with private law firms in order to maintain the level of legal assistance provided to complainants.
- Pilot project to streamline complaint handling.

CAPITAL WORKS PROGRAM

The Commissioner's estimated capital works expenditure for 2003-04 is \$77,000 and represents the replacement and maintenance of information technology, including web technologies, and office equipment.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
COMPLETED WORKS				
Computer Hardware and Software - 2002-03 Program	57	57	57	-
2001-02 Program	51	51	27	-
NEW WORKS				
Computer Hardware and Software - 2003-04 Program	77	-	-	77
	185	108	84	77

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	53	57	84	77	62	95	61
	53	57	84	77	62	95	61
LESS							
Internal Funds and Balances	-	-	27	-	-	-	-
Holding Account ^(a)	-	25	25	28	31	34	38
Capital Contribution	53	32	32	49	31	61	23

(a) Draw down from Holding Account.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	1,409	1,323	1,362	1,426	1,383	1,450	1,479
Superannuation	125	137	137	142	145	146	146
Supplies and services	425	283	283	273	265	224	224
Accommodation	254	323	323	384	384	384	384
Depreciation	23	28	28	31	34	38	38
Other expenses	82	112	112	116	125	161	177
TOTAL COST OF SERVICES	2,318	2,206	2,245	2,372	2,336	2,403	2,448
Revenues from ordinary activities							
User charges and fees ^(b)	193	94	214	214	214	214	214
Other Revenue	18	110	-	-	-	-	-
Total Revenues from Ordinary Activities	211	204	214	214	214	214	214
NET COST OF SERVICES	2,107	2,002	2,031	2,158	2,122	2,189	2,234
REVENUES FROM STATE GOVERNMENT							
Appropriations	2,127	1,970	2,009	2,093	2,144	2,193	2,238
Liabilities assumed by the Treasurer	7	-	-	-	-	-	-
TOTAL REVENUES FROM STATE GOVERNMENT	2,134	1,970	2,009	2,093	2,144	2,193	2,238
CHANGE IN EQUITY RESULTING FROM OPERATIONS	27	(32)	(22)	(65)	22	4	4

(a) The Full Time Equivalent (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 21, 22 and 22 respectively.

(b) Includes resources received free of charge. This treatment may differ from the agency's annual report.

**STATEMENT OF FINANCIAL POSITION
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	119	108	104	56	30	34	38
Receivables.....	30	32	30	30	31	31	31
Amounts receivable for outputs.....	25	28	28	31	34	38	38
Prepayments.....	11	36	11	11	11	11	11
Total current assets.....	185	204	173	128	106	114	118
NON-CURRENT ASSETS							
Plant, equipment and vehicles.....	71	125	100	146	174	231	254
Total non-current assets.....	71	125	100	146	174	231	254
TOTAL ASSETS.....	256	329	273	274	280	345	372
CURRENT LIABILITIES							
Payables.....	30	61	30	30	30	30	30
Provision for employee entitlements.....	236	287	236	236	236	236	236
Accrued Salaries.....	23	37	30	47	-	-	-
Total current liabilities.....	289	385	296	313	266	266	266
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	134	163	134	134	134	134	134
Total non-current liabilities.....	134	163	134	134	134	134	134
TOTAL LIABILITIES.....	423	548	430	447	400	400	400
EQUITY							
Contributed Equity.....	53	85	85	134	165	226	249
Accumulated surplus/(deficit).....	(220)	(304)	(242)	(307)	(285)	(281)	(277)
Total equity.....	(167)	(219)	(157)	(173)	(120)	(55)	(28)
TOTAL LIABILITIES AND EQUITY.....	256	329	273	274	280	345	372

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	2,102	1,942	1,981	2,062	2,110	2,155	2,200
Capital Contribution	53	32	32	49	31	61	23
Holding Account.....	-	25	25	28	31	34	38
Net cash provided by State government.....	2,155	1,999	2,038	2,139	2,172	2,250	2,261
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(1,495)	(1,316)	(1,355)	(1,409)	(1,431)	(1,450)	(1,479)
Superannuation.....	(118)	(137)	(137)	(142)	(145)	(146)	(146)
Supplies and services.....	(345)	(184)	(189)	(179)	(171)	(130)	(130)
Accommodation.....	(254)	(329)	(323)	(384)	(384)	(384)	(384)
Goods and Services Tax	(76)	(72)	(72)	(72)	(72)	(72)	(72)
Other.....	(85)	(111)	(112)	(116)	(125)	(161)	(177)
Receipts							
User charges and fees	108	110	120	120	120	120	120
Goods and Services Tax	80	72	72	72	72	72	72
Grants and subsidies	16	-	-	-	-	-	-
Net cash from operating activities.....	(2,169)	(1,967)	(1,996)	(2,110)	(2,136)	(2,151)	(2,196)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(26)	(57)	(57)	(77)	(62)	(95)	(61)
Proceeds from sale of non-current assets	2	-	-	-	-	-	-
Net cash from investing activities.....	(24)	(57)	(57)	(77)	(62)	(95)	(61)
NET INCREASE/(DECREASE) IN CASH HELD							
NET INCREASE/(DECREASE) IN CASH HELD	(38)	(25)	(15)	(48)	(26)	4	4
Cash assets at the beginning of the reporting period	157	133	119	104	56	30	34
Cash assets at the end of the reporting period.....	119	108	104	56	30	34	38

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Commission:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
Proceeds from the provision of Community Education Services.....	108	110	120	120
Proceeds from the provision of services to the Indian Ocean Territories	16	-	-	-
GST input credits.....	66	62	62	62
GST receipts on sales	14	10	10	10
TOTAL.....	204	182	192	192

The monies received and retained are to be applied to the Commission's outputs as specified in the Budget Statements.

LAW REFORM COMMISSION

PART 7 - ATTORNEY GENERAL; MINISTER FOR JUSTICE AND LEGAL AFFAIRS; ELECTORAL AFFAIRS; PEEL AND THE SOUTH WEST

DIVISION 29

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 64 Net amount appropriated to deliver outputs	828	819	827	839	851	867	881
Total appropriations provided to deliver outputs	828	819	827	839	851	867	881
CAPITAL							
Capital Contribution	10	1	1	-	-	-	-
GRAND TOTAL	838	820	828	839	851	867	881

MISSION

To assist in keeping the law up to date and relevant to the needs of society by making recommendations for the reform of areas of law referred to it by the Attorney General.

SIGNIFICANT ISSUES AND TRENDS

- The State Government's policy to work in partnership with Indigenous people to design and implement programs for developing practical solutions to problems is reflected in the Commission's current reference on Aboriginal Customary Laws. The Commission appointed Aboriginal Research Reference Council in June 2002, consisting of highly respected Aboriginal people and representatives from key Aboriginal organisations. The Council serves to complement the project team by providing advice on matters of cultural protocol and a communication link between the broader Indigenous community. Extensive culturally appropriate consultations with Aboriginal communities have now commenced, with five metropolitan community consultations carried out at the end of 2002 and the first regional community consultation carried out in the Kalgoorlie/Goldfields region in February 2003.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Publications on Law Reform	960	1,521	1,562	1,199			
Total Cost of Outputs	960	1,521	1,562	1,199	1,071	1,087	1,124
<i>Less Operating revenues</i>	205	160	200	200	200	200	200
Net Cost of Outputs	755	1,361	1,362	999	871	887	924
Adjustments ^(a)	73	(542)	(535)	(160)	(20)	(20)	(43)
Appropriation provided to deliver Outputs.	828	819	827	839	851	867	881
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	10	1	1	-	-	-	-
TOTAL CONSOLIDATED FUND APPROPRIATIONS	838	820	828	839	851	867	881

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Executive Officer and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
Honest, accountable and inclusive government	Law kept up to date and relevant to the needs of society.	1. Publications on Law Reform

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: Law kept up to date and relevant to the needs of society.					
Publication Satisfaction Reported by Stakeholders	90%	90%	90%	90%	

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Publications on Law Reform

On receipt of references from the Attorney General to review particular areas of law, the Commission examines current law and practice, consults widely, issues discussion papers for public comment and prepares reports making recommendations for reform.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	960	1,521	1,562	1,199	
Less Operating Revenue ^(a)	205	160	200	200	
Net Cost of Output	755	1,361	1,362	999	
Adjustments ^(b)	73	(542)	(535)	(160)	
Appropriation for delivery of Output 1	828	819	827	839	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Community Contacts.....	14,549	18,200	15,000	15,000	
Publications	6	7	7	10	
Quality					
Publication Satisfaction Reported by Stakeholders	90%	90%	90%	90%	
Timeliness					
Reports Produced within Predetermined Timeframes.....	90%	90%	95%	90%	
Cost (Efficiency)					
Average cost per Contact.....	\$6.60	\$10.30	\$12.50	\$8.00	
Average cost per publication	\$144,020	\$190,500	\$196,240	\$107,910	
Full Time Equivalents (FTEs)	5	5	5	5	

Major Achievements For 2002-03

- All working papers, discussion papers and final reports published by the Law Reform Commission during its 30 years in operation were converted into electronic format and published on CD-ROM. This CD-ROM was packaged in a boxed set along with the Commission's 30th Anniversary Reform Implementation Report and the two CD-ROM set from the Commission's Project 92, the Review of the Criminal and Civil Justice System.
- The Commission has published and distributed the second and third discussion papers for its reference on the Law of Contempt. Several significant submissions have been received from various interested parties, with discussions being held with judges, magistrates and other members of the legal fraternity. The final report, which takes into account the submissions received on all three discussion papers, is now in draft form and will be published by the end of the 2002-03 financial year.
- The Commission appointed two Research Directors to the Aboriginal Customary Laws Reference to provide legal and academic expertise and to ensure that the project's research methodology is adhered to.

- The Commission appointed an Aboriginal Research Reference Council of highly respected Aboriginal people to provide advice on the Aboriginal Customary Laws Reference. The Commission signed a Memorandum of Commitment with the Aboriginal Customary Laws Project Team and the members of the Research Reference Council to demonstrate their commitment to work honestly and with integrity with Aboriginal people, to respect local cultural protocols and practices and to ensure that, at all times, the aspirations and views of Aboriginal people are respected and acknowledged.
- The Commission formally introduced the Aboriginal Customary Laws project team to the Attorney General at a formal launch held on 28 August 2002. Various members of the Judiciary and the legal profession attended the launch; high profile Aboriginal rights supporters, prominent members of the Aboriginal community and representatives of various Aboriginal organisations, agencies and government departments.
- The Commission conducted five metropolitan community consultations at Manguri, Mirrabooka, Armadale, Rockingham and Midland and carried out the first regional consultation in the Kalgoorlie/Goldfields region for the Aboriginal Customary Laws Reference.
- The Commission has produced an informative video to be distributed to the various regional communities prior to the arrival of the Aboriginal Customary Laws project team. The video provides an overview of the reference, explains the purpose of the Commission's community consultations and provides answers to frequently asked questions. This video, along with other project materials, is provided well in advance of the Commission's regional visits to enable the key Aboriginal organisations to create interest and advise the communities of the meeting dates so that a maximum attendance is assured.
- The Commission completed and published its Final Report on Judicial Review of Administrative Decisions. The Report was tabled in Parliament on 25 February 2003 and was officially launched by the Attorney General on 27 March 2003.

Major Initiatives For 2003-04

- The Commission will continue to hold extensive regional community consultations on its Aboriginal Customary Law Reference for the remainder of 2003. These public meetings and consultations will involve as many Aboriginal communities as possible throughout the State, with the aim of encouraging frank discussion and informative submissions.
- The Commission will continue to compile all submissions received from various interested parties and Aboriginal communities in response to the Aboriginal Customary Laws Terms of Reference.
- By the middle of 2003, the Commission will have commenced engaging specialised writers to compile background papers on various topics within the Terms of Reference of the Aboriginal Customary Laws project. The aim of these background papers is to stimulate further discussion and to provide the foundation for the next stage of the project, namely the development of more formal discussion papers.
- It is anticipated that the development of discussion papers will commence in early 2004 and will take into account all the information and submissions received from the various Aboriginal communities during the regional and metropolitan consultations and all the research compiled by the project team.
- It is anticipated that the Commission will produce all Aboriginal Customary Laws reference findings in a culturally appropriate and user-friendly format. The Commission has already produced an informative video for use by remote Aboriginal communities, to assist in answering frequently asked questions about the project, to provide a comprehensive project overview and to explain the aim of the Commission's community consultations. Other visual or aural media will also be considered for future materials, in addition to the usual print media format.

CAPITAL WORKS PROGRAM

The Law Reform Commission's capital works expenditure for 2003-04 of \$10,000 is related to the purchase and replacement of office equipment and computers.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
COMPLETED WORKS				
Computer and Equipment Purchases 2002-03	10	10	10	-
NEW WORKS				
Computer and Equipment Purchases 2003-04	10	-	-	10
	20	10	10	10

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	10	10	10	10	10	10	20
	10	10	10	10	10	10	20
LESS							
Holding Account ^(a)	-	9	9	10	10	10	20
Capital Contribution	10	1	1	-	-	-	-

(a) Draw down from Holding Account.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	341	237	237	242	249	254	266
Superannuation	24	21	21	22	22	22	24
Supplies and services	157	690	930	588	485	498	515
Accommodation	40	68	60	60	60	60	60
Capital User Charge	57	34	34	11	8	6	-
Depreciation	19	9	17	17	13	13	12
Administration	205	160	200	200	200	200	200
Other expenses	117	302	63	59	34	34	47
TOTAL COST OF SERVICES	960	1,521	1,562	1,199	1,071	1,087	1,124
Revenues from ordinary activities							
User charges and fees ^(b)	205	160	200	200	200	200	200
Total Revenues from Ordinary Activities	205	160	200	200	200	200	200
NET COST OF SERVICES	755	1,361	1,362	999	871	887	924
REVENUES FROM STATE GOVERNMENT							
Appropriations	828	819	827	839	851	867	881
TOTAL REVENUES FROM STATE GOVERNMENT	828	819	827	839	851	867	881
CHANGE IN EQUITY RESULTING FROM OPERATIONS	73	(542)	(535)	(160)	(20)	(20)	(43)

(a) The Full Time Equivalent (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 5, 5 and 5 respectively.

(b) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	784	116	249	89	69	49	14
Restricted cash.....	1	-	1	1	1	1	1
Receivables.....	8	10	8	8	8	8	8
Inventories.....	-	5	-	-	-	-	-
Amounts receivable for outputs.....	9	9	10	10	10	20	-
Prepayments.....	3	5	3	3	3	3	3
Total current assets.....	805	145	271	111	91	81	26
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	-	1	8	15	18	11	23
Plant, equipment and vehicles.....	28	41	21	14	11	8	16
Total non-current assets.....	28	42	29	29	29	19	39
TOTAL ASSETS.....	833	187	300	140	120	100	65
CURRENT LIABILITIES							
Payables.....	60	10	60	60	60	60	68
Provision for employee entitlements.....	7	6	8	8	8	8	8
Accrued Salaries.....	6	4	6	6	6	6	6
Total current liabilities.....	73	20	74	74	74	74	82
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	18	13	18	18	18	18	18
Total non-current liabilities.....	18	13	18	18	18	18	18
TOTAL LIABILITIES.....	91	33	92	92	92	92	100
EQUITY							
Contributed Equity.....	10	11	11	11	11	11	11
Accumulated surplus/(deficit).....	732	143	197	37	17	(3)	(46)
Total equity.....	742	154	208	48	28	8	(35)
TOTAL LIABILITIES AND EQUITY.....	833	187	300	140	120	100	65

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	819	809	809	822	838	854	869
Capital Contribution	10	1	1	-	-	-	-
Holding Account.....	-	9	9	10	10	10	20
Net cash provided by State government.....	829	819	819	832	848	864	889
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(335)	(237)	(237)	(242)	(249)	(254)	(266)
Superannuation.....	(24)	(21)	(21)	(22)	(22)	(22)	(24)
Supplies and services.....	(107)	(690)	(930)	(588)	(485)	(498)	(515)
Accommodation.....	(40)	(68)	(60)	(60)	(60)	(60)	(60)
Capital User Charge.....	(57)	(34)	(34)	(11)	(8)	(6)	-
Goods and Services Tax	(24)	-	(20)	(20)	(20)	(20)	(20)
Other.....	(39)	(233)	(62)	(59)	(34)	(34)	(39)
Receipts							
User charges and fees	8	-	-	-	-	-	-
Goods and Services Tax	18	-	20	20	20	20	20
Net cash from operating activities.....	(600)	(1,283)	(1,344)	(982)	(858)	(874)	(904)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(8)	(10)	(10)	(10)	(10)	(10)	(20)
Net cash from investing activities.....	(8)	(10)	(10)	(10)	(10)	(10)	(20)
NET INCREASE/(DECREASE) IN CASH HELD							
Cash assets at the beginning of the reporting period	564	590	785	250	90	70	50
Cash assets at the end of the reporting period.....	785	116	250	90	70	50	15

OFFICE OF DIRECTOR OF PUBLIC PROSECUTIONS

PART 7 - ATTORNEY GENERAL; MINISTER FOR JUSTICE AND LEGAL AFFAIRS; ELECTORAL AFFAIRS; PEEL AND THE SOUTH WEST

DIVISION 30

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 65 Net amount appropriated to deliver outputs	11,149	11,842	12,042	12,857	12,640	12,907	13,171
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	561	510	656	568	568	568	568
Total appropriations provided to deliver outputs	11,710	12,352	12,698	13,425	13,208	13,475	13,739
CAPITAL							
Item 141 Capital Contribution	257	102	102	48	-	-	-
GRAND TOTAL.....	11,967	12,454	12,800	13,473	13,208	13,475	13,739

MISSION

To provide the people of Western Australia with an independent and effective criminal prosecution service which is both fair and just.

SIGNIFICANT ISSUES AND TRENDS

- The continuing issue for the Office of Director of Public Prosecutions (DPP) is the requirement to provide the State with an independent and fair prosecution service whilst at the same time working in cooperation with other justice agencies to improve the overall effectiveness of the criminal justice system.
- In 2003-04, the DPP will work with the Department of Justice on the development of the criminal phase of an Integrated Court Management System (ICMS).
- The provision of an effective prosecution service is being achieved in a demand-driven environment, generally subject to workload increases.

MAJOR POLICY DECISIONS

Details of major policy decisions impacting on the Agency's Statement of Financial Performance since publication of the 2002-03 Budget to Parliament on 16 May 2002 are outlined below.

	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Cost and Demand Pressures.....	400	400	400	400
Confiscation Unit	200	-	-	-
Integrated Court Management System.....	190	-	-	-

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
<i>Output 1:</i>							
Criminal Prosecutions	13,315	13,305	13,486	14,197			
<i>Output 2:</i>							
Confiscation of Assets	-	690	690	690			
Total Cost of Outputs	13,315	13,995	14,176	14,887	14,803	15,017	15,281
<i>Less Operating revenues</i>	1,179	1,654	1,454	1,454	1,654	1,654	1,654
Net Cost of Outputs	12,136	12,341	12,722	13,433	13,149	13,363	13,627
Adjustments ^(a)	(426)	11	(24)	(8)	59	112	112
Appropriation provided to deliver Outputs.	11,710	12,352	12,698	13,425	13,208	13,475	13,739
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	257	102	102	48	-	-	-
TOTAL CONSOLIDATED FUND APPROPRIATIONS	11,967	12,454	12,800	13,473	13,208	13,475	13,739

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Chief Executive Officer and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
Safe, healthy and supportive communities	A fair and independent criminal prosecution service for the State of Western Australia.	1. Criminal Prosecutions 2. Confiscation of Assets

Outcome: A fair and independent criminal prosecution service for the State of Western Australia.**Key Effectiveness Indicator ^(a)**

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Proving a case to answer	98.6%	98%	98%	98%	
Percentage of contested objections to the confiscation of frozen property dismissed.....	na	95%	na	95%	No contested objections determined by the Courts in 2002-03.

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Criminal Prosecutions

The DPP conducts prosecutions against people accused of serious breaches of the State's criminal laws. These prosecutions are principally conducted on indictments in the Supreme and District Courts sitting at Perth and also in major country locations. Prosecutions are conducted on behalf of the State, independently of external influences and in accordance with the law and a published statement of the DPP's prosecution policy and guidelines.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	13,315	13,305	13,486	14,197	Cost and demand pressures and ICMS project
Less Operating Revenue ^(a)	1,179	964	964	964	
Net Cost of Output	12,136	12,341	12,522	13,233	
Adjustments ^(b)	(426)	11	(24)	(8)	
Appropriation for delivery of Output 1	11,710	12,352	12,498	13,225	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Criminal Prosecutions (new committals)	2,595	2,800	2,700	2,800	
Quality					
Satisfying the Court that the accused person has a case to answer	98.6%	98%	98%	98%	
Timeliness					
Filing of indictments five days before the first appearance of the accused.....	51.6%	65%	65%	65%	
Cost (Efficiency)					
Average cost per criminal prosecution.....	\$5,131	\$4,752	\$4,995	\$5,070	
Full Time Equivalent (FTEs)	117	117	124	124	

Output 2: Confiscation of Assets

The DPP will act effectively to institute and conduct proceedings in a just and fair manner to confiscate property acquired as a result of criminal activity, property used for criminal activity and property of a declared drug trafficker.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	-	690	690	690	
Less Operating Revenue ^(a)	-	690	490	490	
Net Cost of Output	-	-	200	200	
Adjustments ^(b)	-	-	-	-	
Appropriation for delivery of Output 2	-	-	200	200	

(b) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(c) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Freezing notices issued.....	na	85	55	50	The practical operation of the confiscation legislation is evolving. The practical operation of the confiscation legislation is evolving.
Freezing orders issued	na	3	7	5	
Persons to be examined	na	20	25	20	
Objections to the confiscation of assets	na	120	70	70	
Quality					
Application for a freezing order will be successful.....	na	95%	100%	98%	No contested objections determined by the courts in 2002-03
A contested objection to the confiscation of frozen property will be dismissed	na	75%	na	75%	
Timeliness					
Percentage of advice provided to the Asset Investigation Unit of the Police Service in relation to the contents of draft freezing notices and draft applications for freezing notices within the agreed timeframe, and one working day on receipt of an urgent request .	na	98%	100%	98%	
Cost (Efficiency)					
Average cost per application	na	\$7,841	\$11,290	\$12,727	
Full Time Equivalents (FTEs)	na	6	6	6	

CAPITAL WORKS PROGRAM

The DPP's capital works program in 2003-04 relates entirely to the ongoing replacement of computing and office equipment.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
COMPLETED WORKS				
Computer and Office Equipment Replacement - 2002-03 Program	360	360	360	-
NEW WORKS				
Computer and Office Equipment Replacement - 2003-04 Program	200	-	-	200
	560	360	360	200

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	103	200	360	200	200	200	200
	103	200	360	200	200	200	200
LESS							
Holding Account ^(a)	-	98	98	152	200	200	200
Internal Funds and Balances	(154)	-	160	-	-	-	-
Capital Contribution	257	102	102	48	-	-	-

(a) Draw down from Holding Account.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	7,416	8,198	8,400	8,800	8,800	8,850	8,850
Superannuation	697	688	840	880	880	885	885
Supplies and services	2,000	500	1,490	1,447	1,449	1,633	1,806
Accommodation	1,191	1,340	1,340	1,500	1,500	1,500	1,500
Depreciation	124	260	260	277	277	277	277
Administration	-	877	-	-	-	-	-
Witness expenses	827	992	850	850	850	850	850
Legal Briefing expenses	855	697	550	600	600	600	600
Other expenses	205	443	446	533	447	422	513
TOTAL COST OF SERVICES	13,315	13,995	14,176	14,887	14,803	15,017	15,281
Revenues from ordinary activities							
User charges and fees ^(b)	711	940	940	940	940	940	940
Grants and subsidies	437	-	-	-	-	-	-
Other Revenue	31	714	514	514	714	714	714
Total Revenues from Ordinary Activities	1,179	1,654	1,454	1,454	1,654	1,654	1,654
NET COST OF SERVICES	12,136	12,341	12,722	13,433	13,149	13,363	13,627
REVENUES FROM STATE GOVERNMENT							
Appropriations	11,710	12,352	12,698	13,425	13,208	13,475	13,739
Liabilities assumed by the Treasurer	29	-	-	-	-	-	-
TOTAL REVENUES FROM STATE GOVERNMENT	11,739	12,352	12,698	13,425	13,208	13,475	13,739
CHANGE IN EQUITY RESULTING FROM OPERATIONS	(397)	11	(24)	(8)	59	112	112

(a) The Full Time Equivalent (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 117, 124 and 130 respectively.

(b) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	214	571	228	196	161	126	245
Restricted cash.....	206	-	247	288	288	288	288
Receivables.....	49	53	-	-	-	-	-
Amounts receivable for outputs.....	98	399	152	200	200	200	200
Prepayments.....	98	96	98	98	98	98	98
Total current assets.....	665	1,119	725	782	747	712	831
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	136	-	244	321	398	475	552
Plant, equipment and vehicles.....	342	383	301	243	145	47	-
Other.....	90	71	71	52	73	94	64
Total non-current assets.....	568	454	616	616	616	616	616
TOTAL ASSETS	1,233	1,573	1,341	1,398	1,363	1,328	1,447
CURRENT LIABILITIES							
Payables.....	282	206	292	302	201	47	47
Provision for employee entitlements.....	982	937	982	982	982	982	982
Accrued Salaries.....	176	133	196	203	210	217	224
Total current liabilities.....	1,440	1,276	1,470	1,487	1,393	1,246	1,253
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	725	718	725	725	725	725	725
Total non-current liabilities.....	725	718	725	725	725	725	725
TOTAL LIABILITIES	2,165	1,994	2,195	2,212	2,118	1,971	1,978
EQUITY							
Contributed Equity.....	257	359	359	407	407	407	407
Accumulated surplus/(deficit).....	(1,189)	(780)	(1,213)	(1,221)	(1,162)	(1,050)	(938)
Total equity	(932)	(421)	(854)	(814)	(755)	(643)	(531)
TOTAL LIABILITIES AND EQUITY	1,233	1,573	1,341	1,398	1,363	1,328	1,447

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	11,476	12,092	12,438	13,148	12,931	13,198	13,462
Capital Contribution	257	102	102	48	-	-	-
Holding Account.....	-	98	98	152	200	200	200
Net cash provided by State government.....	11,733	12,292	12,638	13,348	13,131	13,398	13,662
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(7,288)	(8,178)	(8,480)	(8,666)	(8,821)	(8,981)	(8,981)
Superannuation.....	(668)	(688)	(840)	(880)	(880)	(880)	(885)
Supplies and services.....	(1,289)	(500)	(450)	(624)	(453)	(560)	(728)
Accommodation.....	(1,191)	(1,340)	(1,340)	(1,500)	(1,500)	(1,500)	(1,500)
Administration.....	-	(312)	-	-	-	-	-
Witness expenses.....	(827)	(992)	(850)	(850)	(850)	(850)	(850)
Legal briefing expenses.....	(855)	(697)	(550)	(600)	(600)	(600)	(600)
Goods and Services Tax	(386)	(280)	(280)	(280)	(280)	(280)	(280)
Other.....	(132)	(58)	(436)	(533)	(576)	(576)	(513)
Receipts							
Goods and Services Tax	391	280	329	280	280	280	280
Grants and subsidies	437	-	-	-	-	-	-
Other.....	31	714	514	514	714	714	714
Net cash from operating activities.....	(11,777)	(12,051)	(12,383)	(13,139)	(12,966)	(13,233)	(13,343)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(62)	(200)	(200)	(200)	(200)	(200)	(200)
Net cash from investing activities.....	(62)	(200)	(200)	(200)	(200)	(200)	(200)
NET INCREASE/(DECREASE) IN CASH HELD							
.....	(106)	41	55	9	(35)	(35)	119
Cash assets at the beginning of the reporting period	526	530	420	475	484	449	414
Cash assets at the end of the reporting period.....	420	571	475	484	449	414	533

SCHEDULE OF ADMINISTERED EXPENSES AND REVENUES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
EXPENSES							
Receipts paid into Consolidated Fund.....	343	100	100	100	100	100	100
Receipts paid from Confiscation Account.....	397	-	1,071	1,420	1,100	1,100	1,100
TOTAL ADMINISTERED EXPENSES	740	100	1,171	1,520	1,200	1,200	1,200
REVENUES							
Proceeds of Crime (Misuse of Drugs Act)....	108	100	100	100	100	100	100
Confiscation of Assets	877	-	800	1,100	1,100	1,100	1,100
TOTAL ADMINISTERED REVENUES	985	100	900	1,200	1,200	1,200	1,200

SCHEDULE OF ADMINISTERED ASSETS AND LIABILITIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
ADMINISTERED CURRENT ASSETS							
Restricted cash.....	792	-	521	201	201	201	201
Receivables.....	249	-	249	249	249	249	249
Total Administered Current Assets	1,041	-	770	450	450	450	450
TOTAL ADMINISTERED ASSETS	1,041	-	770	450	450	450	450
ADMINISTERED CURRENT LIABILITIES							
Monies in trust.....	792	-	521	201	201	201	201
Total Administered Current Liabilities	-	-	521	201	201	201	201
TOTAL ADMINISTERED LIABILITIES..	792	-	521	201	201	201	201

SCHEDULE OF ADMINISTERED PAYMENTS AND RECEIPTS

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH OUTFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Receipts paid into Consolidated Fund.....	(343)	(100)	(100)	(100)	(100)	(100)	(100)
Receipts paid from Confiscation Account.....	(397)	(1,100)	(1,071)	(1,420)	(1,100)	(1,100)	(1,100)
TOTAL ADMINISTERED CASH OUTFLOWS.....	(740)	(1,200)	(1,171)	(1,520)	(1,200)	(1,200)	(1,200)
CASH INFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Other.....	985	1,200	900	1,200	1,200	1,200	1,200
TOTAL ADMINISTERED CASH INFLOWS.....	985	1,200	900	1,200	1,200	1,200	1,200
NET CASH INFLOWS/(OUTFLOWS) FROM ADMINISTERED TRANSACTIONS	245	-	(271)	(320)	-	-	-

TRUST ACCOUNT DETAILS**Confiscation Account**Proceeds of the *Criminal Confiscation Act 2000*

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
Opening Balance	417	767	792	521
Receipts:				
Other	772	1,100	800	1,100
	1,189	1,867	1,592	1,621
Payments	397	750	1,071	1,420
CLOSING BALANCE.....	792	1,117	521	201

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Office of Director of Public Prosecutions:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
Employee contributions to the Executive Vehicle Scheme.....	25	20	20	20
GST receipts on sales	12	2	2	2
GST input credits.....	379	280	327	278
Miscellaneous Legal Revenue	52	2	4	4
Confiscation Account	391	690	490	490
TOTAL.....	859	994	843	794

The monies received and retained are to be applied to the Office's outputs as specified in the Budget Statements.

OFFICE OF THE INFORMATION COMMISSIONER

PART 7 - ATTORNEY GENERAL; MINISTER FOR JUSTICE AND LEGAL AFFAIRS; ELECTORAL AFFAIRS; PEEL AND THE SOUTH WEST

DIVISION 31

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 66 Net amount appropriated to deliver outputs	1,044	1,031	1,031	994	1,026	1,054	1,078
Amount Authorised by Other Statutes - Freedom of Information Act 1992	159	151	151	151	151	151	151
Total appropriations provided to deliver outputs	1,203	1,182	1,182	1,145	1,177	1,205	1,229
CAPITAL							
Capital Contribution	25	-	-	-	30	30	35
GRAND TOTAL	1,228	1,182	1,182	1,145	1,207	1,235	1,264

MISSION

To promote public understanding and confidence in the decision making of government agencies through access to relevant information.

SIGNIFICANT ISSUES AND TRENDS

- Applications under the *Freedom of Information Act 1992* have increased steadily each year since the Act commenced operation, and this reflects a continual interest by the public in exercising their rights to apply for documents when they consider it necessary.
- Procedures and processes in the Office of the Information Commissioner are under continual review and change to expedite the resolution of complaints in a timely manner, while observing legal requirements and the rights of all parties.
- Decisions and interpretations by the Information Commissioner in published decisions are assisting the operation of the Act and decision-making by agencies.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Resolution of complaints	917	882	882	865			
Output 2:							
Advice and awareness	392	389	389	380			
Total Cost of Outputs	1,309	1,271	1,271	1,245	1,253	1,296	1,320
<i>Less Operating revenues</i>	66	59	59	59	59	59	59
Net Cost of Outputs	1,243	1,212	1,212	1,186	1,194	1,237	1,261
Adjustments ^(a)	(40)	(30)	(30)	(41)	(17)	(32)	(32)
Appropriation provided to deliver Outputs.	1,203	1,182	1,182	1,145	1,177	1,205	1,229
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	25	-	-	-	30	30	35
TOTAL CONSOLIDATED FUND APPROPRIATIONS	1,228	1,182	1,182	1,145	1,207	1,235	1,264

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Information Commissioner, and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
Honest, accountable and inclusive government	Access to documents and observance of processes in accordance with the <i>Freedom of Information Act 1992</i> .	1. Resolution of complaints 2. Advice and awareness

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: Access to documents and observance of processes in accordance with the Freedom of Information Act 1992					
Participants satisfied with complaint resolution and external review processes adopted by the Information Commissioner	86%	90%	90%	90%	

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Resolution of complaints

Provides an independent review and complaint resolution process, which resolves cases in a timely manner and balances, the competing needs and expectations of applicants, agencies and Parliament within legislative requirements prescribed by the *Freedom of Information Act 1992*.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	917	882	882	865	
Less Operating Revenue ^(a)	55	41	41	40	
Net Cost of Output	862	841	841	825	
Adjustments ^(b)	(26)	(21)	(21)	(30)	
Appropriation for delivery of Output 1	836	820	820	795	

(a) Includes user charges and fees, net profit on asset disposal, other revenues, and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Complaints and external reviews resolved.....	218	190	200	200	
Quality					
Applications for external review resolved by conciliation	60%	70%	70%	70%	
Timeliness					
Average days taken to finalise each complaint and external review.....	14	20	12	12	Continuing effort to resolve matters as soon as possible resulted in a significant decrease in the average number of days taken, also assisted by precedents set in previous published decisions, and rulings on points of law.
Cost (Efficiency)					
Average cost per complaint and external review resolved.....	\$4,206	\$4,642	\$4,410	\$4,325	
Full Time Equivalents (FTEs)	8	8	8	8	

Major Achievements For 2002-03

- Continued high level of satisfaction from participants involved in the external review process.
- Reduction in the time taken to resolve complaints.

Major Initiative For 2003-04

- Continued emphasis on finalising matters as soon as possible within legislative and procedural requirements.

Output 2: Advice and awareness

Provide objective advice and information to members of the public and staff of agencies to assist in the proper lodgement and processing of applications under the *Freedom of Information Act 1992*. Propose initiatives to enhance administrative efficiency in agencies when dealing with applications received and conduct briefings and training sessions for agency staff.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	392	389	389	380	
Less Operating Revenue ^(a)	11	18	18	19	
Net Cost of Output	381	371	371	361	
Adjustments ^(b)	(14)	(9)	(9)	(11)	
Appropriation for delivery of Output 2	367	362	362	350	

(a) Includes user charges and fees, net profit on asset disposal, other revenues, and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Applications lodged ^(a)	6,947	6,700	7,000	7,000	
Quality					
Participants satisfied with information and advice provided	98.5%	na ^(b)	na ^(b)	98%	
Timeliness					
Response time to telephone enquiries.....	same day	same day	same day	same day	
Response time to written enquiries	1-2 days	2 days	1-2 days	2 days	
Cost (Efficiency)					
Average cost per application lodged.....	\$56.43	\$58.06	\$55.57	\$54.28	
Full Time Equivalents (FTEs)	3	3	3	3	

(a) Applications lodged encompasses the number of applications received and dealt with by agencies and the provision of information, advice and other services provided by the office across all those applications.

(b) Since the commencement of the *Freedom of Information Act 1992* surveys have been administered annually to all state and local government agencies. The trend has indicated a consistently high level of satisfaction with the advisory services provided by the office, so in order to reduce the burden on agencies the survey is now conducted biennially.

Major Achievement For 2002-03

- Introduction of a new record keeping system and approval by the State Records Advisory Committee of the retention and disposal schedule, as required by the *State Records Act 2000*.

Major Initiatives For 2003-04

- Implementation of the record-keeping plan.
- Continued application of new technology to maximise efficiency.

CAPITAL WORKS PROGRAM

The office's planned capital works expenditure is primarily for the replacement of computer hardware and software to support the delivery of the agency's outputs.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
COMPLETED WORKS				
Computer and Office Equipment Replacement - 2002-03 Program	25	25	25	-
2001-02 Program	25	25	5	-
NEW WORKS				
Computer and Office Equipment Replacement - 2003-04 Program	25	-	-	25
	75	50	30	25

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	21	25	30	25	30	30	35
	21	25	30	25	30	30	35
LESS							
Internal Funds and Balances	(4)	-	5	-	-	-	-
Holding Account ^(a)	-	25	25	25	-	-	-
Capital Contribution	25	-	-	-	30	30	35

(a) Draw down from Holding Account.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	856	813	813	815	814	849	866
Superannuation	109	102	102	107	111	111	111
Supplies and services	186	123	123	90	90	90	90
Accommodation.....	88	153	153	184	184	189	189
Depreciation	27	28	28	25	30	30	30
Other expenses.....	43	52	52	24	24	27	34
TOTAL COST OF SERVICES	1,309	1,271	1,271	1,245	1,253	1,296	1,320
Revenues from ordinary activities							
User charges and fees ^(b)	41	55	55	55	55	55	55
Other Revenue	25	4	4	4	4	4	4
Total Revenues from Ordinary Activities	66	59	59	59	59	59	59
NET COST OF SERVICES	1,243	1,212	1,212	1,186	1,194	1,237	1,261
REVENUES FROM STATE GOVERNMENT							
Appropriations.....	1,203	1,182	1,182	1,145	1,177	1,205	1,229
Liabilities assumed by the Treasurer.....	69	29	29	31	33	33	33
TOTAL REVENUES FROM STATE GOVERNMENT	1,272	1,211	1,211	1,176	1,210	1,238	1,262
CHANGE IN EQUITY RESULTING FROM OPERATIONS	29	(1)	(1)	(10)	16	1	1

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 11, 11 and 11 respectively.

(b) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	107	30	109	111	108	95	95
Receivables.....	16	10	16	16	16	16	16
Amounts receivable for outputs.....	25	25	25	-	-	-	-
Prepayments.....	14	15	14	14	14	14	15
Total current assets.....	162	80	164	141	138	125	126
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	10	13	13	38	68	98	128
Plant, equipment and vehicles.....	35	32	32	32	32	32	37
Restricted cash.....	26	-	26	26	26	26	26
Total non-current assets.....	71	45	71	96	126	156	191
TOTAL ASSETS	233	125	235	237	264	281	317
CURRENT LIABILITIES							
Payables.....	43	22	43	43	43	43	43
Provision for employee entitlements.....	79	60	79	79	79	79	79
Accrued Salaries.....	24	21	27	39	20	6	6
Total current liabilities.....	146	103	149	161	142	128	128
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	74	57	74	74	74	74	74
Total non-current liabilities.....	74	57	74	74	74	74	74
TOTAL LIABILITIES	220	160	223	235	216	202	202
EQUITY							
Contributed Equity.....	25	25	25	25	55	85	120
Accumulated surplus/(deficit).....	(12)	(60)	(13)	(23)	(7)	(6)	(5)
Total equity	13	(35)	12	2	48	79	115
TOTAL LIABILITIES AND EQUITY	233	125	235	237	264	281	317

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	1,168	1,154	1,154	1,120	1,147	1,175	1,199
Capital Contribution	25	-	-	-	30	30	35
Holding Account.....	-	25	25	25	-	-	-
Net cash provided by State government.....	1,193	1,179	1,179	1,145	1,177	1,205	1,234
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(814)	(810)	(810)	(803)	(833)	(863)	(880)
Superannuation.....	(40)	(73)	(73)	(46)	(48)	(48)	(48)
Supplies and services.....	(145)	(122)	(122)	(122)	(122)	(122)	(122)
Accommodation.....	(88)	(78)	(78)	(98)	(98)	(98)	(98)
Goods and Services Tax	(31)	(22)	(22)	(22)	(22)	(22)	(22)
Other.....	(21)	(63)	(63)	(43)	(43)	(51)	(45)
Receipts							
Goods and Services Tax	35	12	12	12	12	12	12
Other.....	15	4	4	4	4	4	4
Net cash from operating activities.....	(1,089)	(1,152)	(1,152)	(1,118)	(1,150)	(1,188)	(1,199)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(17)	(25)	(25)	(25)	(30)	(30)	(35)
Net cash from investing activities.....	(17)	(25)	(25)	(25)	(30)	(30)	(35)
NET INCREASE/(DECREASE) IN CASH HELD	87	2	2	2	(3)	(13)	-
Cash assets at the beginning of the reporting period	46	28	133	135	137	134	121
Cash assets at the end of the reporting period.....	133	30	135	137	134	121	121

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Office:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
GST input credits.....	35	12	12	12
Revenues from the Executive Vehicle Scheme.....	4	4	4	4
Other Revenue.....	11	-	-	-
TOTAL.....	50	16	16	16

The monies received and retained are to be applied to the Office's outputs as specified in the Budget Statements.

OFFICE OF THE INSPECTOR OF CUSTODIAL SERVICES

PART 7 - ATTORNEY GENERAL; MINISTER FOR JUSTICE AND LEGAL AFFAIRS; ELECTORAL AFFAIRS; PEEL AND THE SOUTH WEST

DIVISION 32

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 67 Net amount appropriated to deliver outputs	1,228	1,255	1,255	1,311	1,329	1,360	1,391
Amount Authorised by Other Statutes							
- Salaries and Allowances Act 1975	167	167	167	176	176	176	176
Total appropriations provided to deliver outputs	1,395	1,422	1,422	1,487	1,505	1,536	1,567

MISSION

To establish and maintain an independent, expert and fair inspection service so as to provide Parliament, the Minister, stakeholders, the media and the general public with up-to-date information and analysis about prison operations and custodial services, so that debate and discussion may be enhanced as to whether and to what extent the key objectives of these activities are being achieved.

SIGNIFICANT ISSUES AND TRENDS

- Drafting of amendments to the *Young Offenders Act 1994* to enable the Inspector to exercise his function in Juvenile Detention Centres. Subject to the passage of the legislation, the first juvenile detention centre inspection will occur in the 2003-04 financial year.
- The Inspector of Custodial Services Bill 2003 is at an advanced stage of development.
- The revision and refinement of the Office's Outputs and performance indicators to reflect more meaningful measures in the light of evolving practice.
- The revision of the Community Consultative Council to enable a closer working relationship to develop with the Office.

MAJOR POLICY DECISIONS

Details of major policy decisions impacting on the Agency's Statement of Financial Performance since publication of the 2002-03 Budget to Parliament on 16 May 2002 are outlined below.

	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Cost and Demand Pressures.....	50	50	50	50

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Prison Inspection and Review	1,501	1,433	1,521	1,512			
Total Cost of Outputs	1,501	1,433	1,521	1,512	1,532	1,562	1,573
<i>Less Operating revenues</i>	14	7	9	10	10	11	11
Net Cost of Outputs	1,487	1,426	1,512	1,502	1,522	1,551	1,562
Adjustments ^(a)	(92)	(4)	(90)	(15)	(17)	(15)	5
TOTAL CONSOLIDATED FUND APPROPRIATIONS	1,395	1,422	1,422	1,487	1,505	1,536	1,567

- (a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.
(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Chief Executive Officer and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
Safe, healthy and supportive communities	A fair and independent prison inspection service which provides for the regular and ongoing evaluation of the treatment and conditions of prisoners	1. Prison Inspection and Review

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: A fair and independent prison inspection service which provides for the regular and ongoing evaluation of the treatment and conditions of prisoners					
Acceptance of Custody and Security Recommendations	86%	75%	75%	75%	
Acceptance of Care and Wellbeing Recommendations	100%	75%	75%	75%	
Acceptance of Health Recommendations	75%	75%	75%	75%	
Acceptance of Rehabilitation Recommendations	86%	75%	75%	75%	
Acceptance of Reparation Recommendations .	67%	75%	75%	75%	
Acceptance of Human Rights Recommendations	60%	100%	100%	100%	
Acceptance of Racism, Aboriginality and Equity Recommendations.....	100%	100%	100%	100%	
Acceptance of Administration and Accountability of DOJ Recommendations.....	95%	50%	50%	50%	
Acceptance of Staffing Issues Recommendations	92%	50%	50%	50%	
Acceptance of Correctional Value-For-Money Recommendations	86%	50%	50%	50%	

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Prison Inspection and Review

Inspection of prisons, court custody centres and prescribed lock ups, coordination of the Independent Prison Visitors' Scheme and review of custodial services.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	1,501	1,433	1,521	1,512	
Less Operating Revenue ^(a)	14	7	9	10	
Net Cost of Output	1,487	1,426	1,512	1,502	
Adjustments ^(b)	(92)	(4)	(90)	(15)	
Appropriation for delivery of Output 1	1,395	1,422	1,422	1,487	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Inspection reports and thematic review of prison services output points.....	8.5	7.5	7.5	7.5	
Independent Prison Visitors' Scheme (IPVS) Reports	49	50	90	78	
Quality					
Parliamentary acceptance of inspection and thematic review reports.....	100%	100%	100%	100%	
Minister's acceptance of IPVS reports	100%	100%	100%	100%	
Timeliness					
Inspection reports completed within 9 months of inspection. Thematic reviews completed within 24 months.	62%	80%	71%	80%	
IPVS reports are lodged within 45 days of being received by the Office.....	59%	80%	52%	80%	
Cost (Efficiency)					
Cost per inspection report output point.....	\$167,595	\$180,650	\$192,000	\$191,200	
Cost per IPVS report	\$1,560	\$1,560	\$900	\$1,000	
Full Time Equivalents (FTEs)	11	11	11	11	

Major Achievements For 2002-03

- The Attorney General agreed to the renaming of the Official Prison Visitors' Scheme to the Independent Prison Visitors' Scheme. This was to alleviate the confusion that existed amongst prisoners and staff who found it difficult to differentiate the scheme from other official visitors.
- Ongoing recruitment and training of Independent Prison Visitors.
- Productive secondment arrangements for career development purposes between the Office and the Department of Justice.
- Expanded the number of government agencies with whom the Office partnered on inspections. The agencies include the Office of the Auditor General, the Department of Health, Equal Opportunity Commission and Agriculture Western Australia.
- A new out-posting arrangement from the Department of Indigenous Affairs to this Office to enable the establishment of a Community Consultative Officer.
- The completion of a thematic review of prisoner safety practices.
- Ninety prison liaison visits conducted by inspection officers.
- Completion of 5 prison inspections.
- Completion of the non-metropolitan court custody centre inspections.
- Expert inspectors from the United Kingdom attracted to participate in complex Western Australian inspections and reviews.
- Participated in a number of national and international correctional conferences.
- Lodged 90 Independent Prison Visitors' Reports compared to an estimated target of 50. This was an achievement through improved recruitment of additional community representatives as Independent Prison Visitors.

Major Initiatives For 2003-04

- To re-inspect previously inspected prisons to report upon the progress made to implement action plans.
- The completion of baseline inspection reports for each prison.
- The establishment of new business systems for the Office.

FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	810	800	824	866	868	870	889
Superannuation	75	66	90	92	93	94	95
Supplies and services	371	291	396	330	345	369	345
Accommodation	173	114	158	159	161	162	162
Depreciation	32	10	10	12	12	12	12
Administration	40	152	43	53	53	55	70
TOTAL COST OF SERVICES	1,501	1,433	1,521	1,512	1,532	1,562	1,573
Revenues from ordinary activities							
User charges and fees ^(b)	11	5	7	8	8	9	9
Other Revenue	3	2	2	2	2	2	2
Total Revenues from Ordinary Activities	14	7	9	10	10	11	11
NET COST OF SERVICES	1,487	1,426	1,512	1,502	1,522	1,551	1,562
REVENUES FROM STATE GOVERNMENT							
Appropriations	1,395	1,422	1,422	1,487	1,505	1,536	1,567
TOTAL REVENUES FROM STATE GOVERNMENT	1,395	1,422	1,422	1,487	1,505	1,536	1,567
CHANGE IN EQUITY RESULTING FROM OPERATIONS							
	(92)	(4)	(90)	(15)	(17)	(15)	5
Extraordinary items	146	-	-	-	-	-	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	54	(4)	(90)	(15)	(17)	(15)	5

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 11, 11 and 11 respectively.

(b) Includes resources received free of charge. This treatment may differ from the agency's annual report.

**STATEMENT OF FINANCIAL POSITION
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	142	106	106	86	62	38	38
Receivables.....	24	69	33	29	57	99	137
Total current assets.....	166	175	139	115	119	137	175
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	10	20	20	32	44	56	68
Plant, equipment and vehicles.....	162	12	152	140	128	116	104
Total non-current assets.....	172	32	172	172	172	172	172
TOTAL ASSETS	338	207	311	287	291	309	347
CURRENT LIABILITIES							
Payables.....	-	46	64	56	78	112	144
Provision for employee entitlements.....	216	134	220	216	215	214	216
Accrued Salaries.....	17	33	21	24	24	24	24
Other.....	25	-	24	23	22	21	20
Total current liabilities	258	213	329	319	339	371	404
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	84	51	76	77	78	79	79
Total non-current liabilities	84	51	76	77	78	79	79
TOTAL LIABILITIES	342	264	405	396	417	450	483
EQUITY							
Accumulated surplus/(deficit).....	(4)	(57)	(94)	(109)	(126)	(141)	(136)
Total equity	(4)	(57)	(94)	(109)	(126)	(141)	(136)
TOTAL LIABILITIES AND EQUITY	338	207	311	287	291	309	347

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	1,385	1,412	1,412	1,475	1,493	1,524	1,555
Net cash provided by State government.....	1,385	1,412	1,412	1,475	1,493	1,524	1,555
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(700)	(800)	(824)	(866)	(868)	(870)	(887)
Superannuation.....	(75)	(66)	(90)	(92)	(93)	(94)	(95)
Supplies and services.....	(389)	(291)	(343)	(337)	(352)	(377)	(352)
Accommodation.....	(160)	(114)	(149)	(149)	(153)	(154)	(154)
Administration.....	(64)	(152)	(43)	(53)	(54)	(55)	(69)
Goods and Services Tax.....	(59)	(43)	(43)	(42)	(41)	(42)	(42)
Receipts							
Goods and Services Tax.....	60	42	42	42	42	42	42
Other.....	3	2	2	2	2	2	2
Net cash from operating activities.....	(1,384)	(1,422)	(1,448)	(1,495)	(1,517)	(1,548)	(1,555)
NET INCREASE/(DECREASE) IN CASH HELD							
.....	1	(10)	(36)	(20)	(24)	(24)	-
Cash assets at the beginning of the reporting period.....	116	116	142	106	86	62	38
Net cash transferred to/from other agencies.....	25	-	-	-	-	-	-
Cash assets at the end of the reporting period.....	142	106	106	86	62	38	38

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Department:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
GST Input Credits.....	60	42	42	42
Executive Vehicle Scheme.....	3	2	2	2
TOTAL.....	63	44	44	44

The monies received and retained are to be applied to the Department's outputs as specified in the Budget Statements.

WESTERN AUSTRALIAN ELECTORAL COMMISSION

PART 7 - ATTORNEY GENERAL; MINISTER FOR JUSTICE AND LEGAL AFFAIRS; ELECTORAL AFFAIRS; PEEL AND THE SOUTH WEST

DIVISION 33

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 68 Net amount appropriated to deliver outputs	2,483	5,986	5,986	2,589	15,620	1,694	6,783
Amount Authorised by Other Statutes							
- Electoral Act 1907	235	235	265	215	215	215	215
- Industrial Relations Act 1979	56	56	56	56	56	56	56
- Electoral Distribution Act 1947	118	-	2,200	-	-	-	-
Total appropriations provided to deliver outputs	2,892	6,277	8,507	2,860	15,891	1,965	7,054
CAPITAL							
Item 142 Capital Contribution	26	171	171	371	-	-	63
GRAND TOTAL	2,918	6,448	8,678	3,231	15,891	1,965	7,117

MISSION

The agency's mission is to conduct elections, maintain the electoral roll and raise public awareness of electoral matters.

SIGNIFICANT ISSUES AND TRENDS

- The conduct of Local Government postal elections now has a significant impact on the Commission's resources, particularly where the cycle coincides with the conduct of a State general election.
- The Commission will continue to examine and develop appropriate information technology advancements to facilitate the efficient conduct of elections.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Electoral Services	5,352	6,404	8,634	5,008			
Total Cost of Outputs	5,352	6,404	8,634	5,008	16,039	4,613	7,188
<i>Less Operating revenues</i>	503	103	103	2,103	103	2,603	103
Net Cost of Outputs	4,849	6,301	8,531	2,905	15,936	2,010	7,085
Adjustments ^(a)	(1,957)	(24)	(24)	(45)	(45)	(45)	(31)
Appropriation provided to deliver Outputs.	2,892	6,277	8,507	2,860	15,891	1,965	7,054
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	26	171	171	371	-	-	63
TOTAL CONSOLIDATED FUND APPROPRIATIONS	2,918	6,448	8,678	3,231	15,891	1,965	7,117

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
Honest, accountable and inclusive government	All electors are able to participate in impartial, effective and democratic elections or referenda conducted by the Commission.	1. Electoral Services

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: All electors are able to participate in impartial, effective and democratic elections or referenda conducted by the Commission.					
Participation rate of electors in Parliamentary elections	86.32%	na	na	na	
Participation rate of electors in Local Government postal elections	na	40%	40%	na	Biennial Local Government postal elections held in 2002-03.

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Electoral Services

Provision of an impartial, independent and efficient electoral service to Parliamentary and Non-Parliamentary electoral customers.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	5,352	6,404	8,634	5,008	Biennial Local Government postal election held in 2002-03. Revenue from Local Government postal election held in 2002-03, collected in 2003-04.
Less Operating Revenue ^(a)	503	103	103	2,103	
Net Cost of Output	4,849	6,301	8,531	2,905	
Adjustments ^(b)	(1,957)	(24)	(24)	(45)	
Appropriation for delivery of Output 1	2,892	6,277	8,507	2,860	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Electors on roll	1,216,390	1,218,000	1,218,000	1,230,000	Biennial Local Government postal elections held in 2002-03.
Parliamentary Electors ^(a)	12,447	na	na	na	
Local Government Electors	121,000	900,000	900,000	na	
Quality					
Unexplained variation between State and Commonwealth roll expressed as a percentage of the roll	0.008%	0.008%	0.008%	0.008%	
Timeliness					
Percentage of elections completed within specified time frame	100%	100%	100%	na	
Cost (Efficiency)					
Average cost per elector of providing electoral services	\$4.03	\$3.62	\$3.64	\$3.67	Parliamentary election cost in 2003-04 is for the preparation of the next State general election and does not represent the full cost.
Average cost per elector of conducting Parliamentary elections.....	\$8.03	na	na	\$0.40	
Average cost per elector of conducting Local Government elections	\$1.90	\$2.22	\$2.22	na	Biennial Local Government postal elections held in 2002-03.
Cost of Distribution of Electoral Boundaries ^(b)	\$118,000	\$0	\$2,200,000	na	
Full Time Equivalents (FTEs)	35	40	40	40	

(a) Parliamentary election held in 2001-02 was the Nedlands By-Election.

(b) Preparation for the Distribution of Electoral Boundaries, conducted every 8 years, commenced in 2001-02. The formal process commenced in February 2003 and is scheduled to conclude in August 2003.

Supplementary information on Quantity

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Number of Electoral Education Centre customers.....	20,074	28,000	20,000	21,000	
Number of enrolment transactions.....	654,327	450,000	445,000	430,000	
Number of roll extracts produced.....	8,212	8,000	8,000	5,000	

Major Achievements For 2002-03

- Developed and implemented a new Electoral Education Outreach program for regional and remote areas in collaboration with partners, the Constitutional Centre of Western Australia and the Parliament of Western Australia. This program provides students of Western Australia with access to Civics and Citizenship education not normally accessible in these areas.
- Increased participation in electoral education, of groups other than school children, through presentations at local TAFE's to individuals studying for Australian citizenship.
- Provided the administrative and technical support for the Distribution of Electoral Boundaries.
- Developed an internet-based Election Management System for Local Government postal elections. This will form the basis of future development of an Election Management system for State elections.
- Commissioned a research paper on transferring surplus votes for the Legislative Council Count.
- Conducted Local Government elections for 56 Local Authorities.
- Redeveloped the Commission's internal information systems architecture to take advantage of .Net technology.

Major Initiatives For 2003-04

- Finalise support for the Distribution of Electoral Boundaries.
- Commence detailed preparation, including finalising tenders, for the next State general election due in 2004-05.
- Further develop the Election Management System to utilise .Net technology.
- Enter into detailed negotiations with the Commonwealth in regard to a new Joint Enrolment Agreement.
- Revise organisational structure to better support core functions.

CAPITAL WORKS PROGRAM

The Electoral Commission's planned capital works expenditure for 2003-04 provides for ongoing asset and computer replacement programs.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
COMPLETED WORKS				
Computer Hardware and Software Replacement Program.....	250	250	250	-
Asset Replacement Program.....	50	50	50	-
NEW WORKS				
IT System Upgrade.....	400	-	-	400
Electoral Education Centre Display Upgrade	100	-	-	100
	800	300	300	500

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	-	300	300	500	-	-	450
Working capital requirement							
Leave Liability	26	-	-	-	-	-	-
	26	300	300	500	-	-	450
LESS							
Holding Account ^(a)	-	129	129	129	-	-	387
Capital Contribution.....	26	171	171	371	-	-	63

(a) Draw down from Holding Account.

FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	2,008	1,724	1,754	1,779	1,783	1,817	1,853
Superannuation	337	213	213	213	213	213	213
Supplies and services	2,101	3,324	5,511	2,118	13,084	1,625	4,240
Accommodation	495	474	487	487	487	487	474
Capital User Charge	94	176	176	175	175	174	174
Depreciation	195	129	129	129	129	129	129
Net loss on disposal of non-current assets	17	-	-	-	-	-	-
Other expenses	105	364	364	107	168	168	105
TOTAL COST OF SERVICES	5,352	6,404	8,634	5,008	16,039	4,613	7,188
Revenues from ordinary activities							
User charges and fees ^(b)	503	103	103	2,103	103	2,603	103
Total Revenues from Ordinary Activities	503	103	103	2,103	103	2,603	103
NET COST OF SERVICES	4,849	6,301	8,531	2,905	15,936	2,010	7,085
REVENUES FROM STATE GOVERNMENT							
Appropriations	2,892	6,277	8,507	2,860	15,891	1,965	7,054
Liabilities assumed by the Treasurer	140	31	31	31	31	31	31
TOTAL REVENUES FROM STATE GOVERNMENT	3,032	6,308	8,538	2,891	15,922	1,996	7,085
CHANGE IN EQUITY RESULTING FROM OPERATIONS	(1,817)	7	7	(14)	(14)	(14)	-

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 35, 40 and 40 respectively.

(b) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	232	3,127	157	143	129	115	115
Receivables.....	36	1,463	42	36	36	36	36
Amounts receivable for outputs.....	129	129	129	-	-	387	-
Prepayments.....	27	-	27	27	27	27	27
Total current assets.....	424	4,719	355	206	192	565	178
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	-	-	-	163	326	102	265
Plant, equipment and vehicles.....	578	678	749	1,120	991	862	1,133
Other.....	-	-	-	-	-	-	50
Total non-current assets.....	578	678	749	1,283	1,317	964	1,448
TOTAL ASSETS.....	1,002	5,397	1,104	1,489	1,509	1,529	1,626
CURRENT LIABILITIES							
Payables.....	77	175	83	77	77	77	77
Provision for employee entitlements.....	146	168	146	200	254	308	362
Interest-bearing liabilities (Borrowings).....	82	2,400	-	-	-	-	-
Accrued Salaries.....	54	48	54	54	54	54	54
Total current liabilities.....	359	2,791	283	331	385	439	493
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	225	218	225	205	185	165	145
Total non-current liabilities.....	225	218	225	205	185	165	145
TOTAL LIABILITIES.....	584	3,009	508	536	570	604	638
EQUITY							
Contributed Equity.....	26	197	197	568	568	568	631
Accumulated surplus/(deficit).....	392	2,191	399	385	371	357	357
Total equity.....	418	2,388	596	953	939	925	988
TOTAL LIABILITIES AND EQUITY.....	1,002	5,397	1,104	1,489	1,509	1,529	1,626

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	2,763	6,148	8,378	2,697	15,728	1,802	6,891
Capital Contribution	26	171	171	371	-	-	63
Holding Account.....	-	129	129	129	-	-	387
Net cash provided by State government.....	2,789	6,448	8,678	3,197	15,728	1,802	7,341
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(2,043)	(1,724)	(1,754)	(1,745)	(1,749)	(1,783)	(1,819)
Superannuation.....	(197)	(182)	(182)	(182)	(182)	(182)	(182)
Supplies and services.....	(1,935)	(3,490)	(5,677)	(2,008)	(13,002)	(1,543)	(4,172)
Accommodation.....	(495)	(474)	(487)	(487)	(487)	(487)	(487)
Capital User Charge.....	(94)	(176)	(176)	(175)	(175)	(174)	(174)
Goods and Services Tax	(272)	(156)	(156)	(74)	(80)	(80)	(80)
Other.....	(22)	(132)	(132)	(163)	(190)	(190)	(100)
Receipts							
User charges and fees	1,719	43	43	2,043	43	2,543	43
Goods and Services Tax	150	150	150	80	80	80	80
Net cash from operating activities.....	(3,189)	(6,141)	(8,371)	(2,711)	(15,742)	(1,816)	(6,891)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(162)	(300)	(300)	(500)	-	-	(450)
Net cash from investing activities.....	(162)	(300)	(300)	(500)	-	-	(450)
CASH FLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings.....	(118)	-	(2,200)	-	-	-	-
Proceeds from borrowings	200	1,600	2,118	-	-	-	-
Net cash from financing activities	82	1,600	(82)	-	-	-	-
NET INCREASE/(DECREASE) IN CASH HELD	(480)	1,607	(75)	(14)	(14)	(14)	-
Cash assets at the beginning of the reporting period	712	1,520	232	157	143	129	115
Cash assets at the end of the reporting period.....	232	3,127	157	143	129	115	115

SCHEDULE OF ADMINISTERED EXPENSES AND REVENUES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
EXPENSES							
Grants and subsidies ^(a)	47	-	-	-	-	-	-
Receipts paid into Consolidated Fund.....	107	-	-	-	-	-	-
TOTAL ADMINISTERED EXPENSES	154	-	-	-	-	-	-
REVENUES							
Non Electoral Voting Penalties.....	107	-	-	-	-	-	-
TOTAL ADMINISTERED REVENUES	107	-	-	-	-	-	-

(a) Electoral Education Centre.

SCHEDULE OF ADMINISTERED PAYMENTS AND RECEIPTS

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH OUTFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Grants and subsidies ^(a)	(47)	-	-	-	-	-	-
Receipts paid into Consolidated Fund.....	(107)	-	-	-	-	-	-
TOTAL ADMINISTERED CASH OUTFLOWS.....	(154)	-	-	-	-	-	-
CASH INFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Non Electoral Voting Penalties.....	107	-	-	-	-	-	-
TOTAL ADMINISTERED CASH INFLOWS.....	107	-	-	-	-	-	-
NET CASH INFLOWS/(OUTFLOWS) FROM ADMINISTERED TRANSACTIONS	(47)	-	-	-	-	-	-

(a) Electoral Education Centre.

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Western Australian Electoral Commission:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
Extraneous Election Recoups	118	20	30	20
Sale of Rolls and Maps	16	20	10	20
Local Government Postal Election Recoups	1,530	-	-	2,000
Sundries	55	3	3	3
GST Input Credits	150	150	150	80
TOTAL	1,869	193	193	2,123

The monies received and retained are to be applied to the Commission's outputs as specified in the Budget Statements.

PEEL DEVELOPMENT COMMISSION

PART 7 - ATTORNEY GENERAL; MINISTER FOR JUSTICE AND LEGAL AFFAIRS; ELECTORAL AFFAIRS; PEEL AND THE SOUTH WEST

DIVISION 34

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 69 Net amount appropriated to deliver outputs	1,694	1,646	1,641	2,758	1,287	1,301	1,333
Total appropriations provided to deliver outputs	1,694	1,646	1,641	2,758	1,287	1,301	1,333
CAPITAL							
Item 143 Capital Contribution	30	50	50	50	-	-	40
GRAND TOTAL.....	1,724	1,696	1,691	2,808	1,287	1,301	1,373

MISSION

Through leadership and productive partnerships, enhance sustainable economic opportunities, strengthen the community and maintain the integrity of the environment.

SIGNIFICANT ISSUES AND TRENDS

- The projected population growth in the Peel Region from 2001 to 2031 is 136%, compared to a range of 29% to 72% in other regions. This growth leads to increasing demand for the provision of regional infrastructure and community facilities and services. The continued involvement of the Commission and its Government, industry and community partners in implementing key strategies from the Peel Sustainable Development Strategy 2020 will be essential in managing the advantages and challenges of this growth into the future.
- Population growth will continue to place pressure on existing transport networks, and this is reflected in the regional interest in the extension of the Kwinana Freeway and the Perth-Mandurah rail system.
- The region recorded a reduction in the unemployment rate from 9.2% in September 2001 to 7.2% in June 2002. However, the region continues to record one of the highest unemployment rates in the State, consistently higher than the Western Australian rate. In 2001, Peel had the highest rate of unemployment for all age groups with the exception of the 65-plus age group.
- 21% of the region's population is over 60 years of age, compared to the overall state average of 15%.
- The limited availability of suitably zoned industrial land is identified as a barrier to expansion of existing industry and migration of new industry to the region. The Commission, with its partners, will continue to identify and implement immediate and long-term strategies to address this issue.
- Environmentally, the most significant issues for the Peel Region are water quality and biodiversity. These are the main indicators of the health of the catchment and the success or failure of regional natural resource management initiatives. It is also the most difficult area in which to predict and validate significant short-term outcomes.

- The mining sector will continue to be a major contributor to the region's and the State's economy, contributing 28.2% to the region's total gross product in 2001. This was the highest of any sector in the region. The region produces 20% of the world's feedstock for alumina.
- The population growth of the region is reflected in the contribution of the construction and property sectors to the region's economy, contributing 9.4% and 7.3% respectively in 2001.
- Tourism is an important contributor to the Peel Region and in 2001, overnight domestic visitor expenditure was estimated at \$70 million.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
<i>Output 1:</i>							
Facilitation and Co-ordination.....	1,575	1,966	2,868	2,816			
<i>Output 2:</i>							
Advice and Information.....	362	345	365	377			
Total Cost of Outputs.....	1,937	2,311	3,233	3,193	1,676	1,358	1,356
<i>Less Operating revenues.....</i>	<i>256</i>	<i>489</i>	<i>543</i>	<i>411</i>	<i>411</i>	<i>12</i>	<i>12</i>
Net Cost of Outputs.....	1,681	1,822	2,690	2,782	1,265	1,346	1,344
Adjustments ^(a)	13	(176)	(1,049)	(24)	22	(45)	(11)
Appropriation provided to deliver Outputs.	1,694	1,646	1,641	2,758	1,287	1,301	1,333
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b).....	30	50	50	50	-	-	40
TOTAL CONSOLIDATED FUND APPROPRIATIONS.....	1,724	1,696	1,691	2,808	1,287	1,301	1,373

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Chief Executive Officer and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION

Relationship to Government Strategic Objectives

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
Strong and vibrant regions	Development and Promotion of the Peel Region.	1. Facilitation and Co-ordination 2. Advice and Information

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: Development and Promotion of the Peel Region.					
Client satisfaction with contribution to the region's economic base.....	73%	95%	95%	95%	
Client satisfaction with the provision of regional information.....	92%	95%	95%	95%	

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Facilitation and Co-ordination

Facilitate and co-ordinate regional development activities

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	1,575	1,966	2,868	2,816	
Less Operating Revenue ^(a)	256	489	543	411	
Net Cost of Output	1,319	1,477	2,325	2,405	
Adjustments ^(b)	13	(176)	(1,049)	(24)	
Appropriation for delivery of Output 1	1,332	1,301	1,276	2,381	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Service hours.....	12,096	8,800	9,500	9,500	
Quality					
Client satisfaction with service provided.....	85%	95%	95%	95%	
Timeliness					
Client satisfaction with response and delivery times	85%	95%	95%	95%	
Cost (Efficiency)					
Average cost per unit of service hour	\$130	\$223	\$303	\$296	
Full Time Equivalents (FTEs)	7	7	7	7	

Major Achievements For 2002-03

- Developed the Peel Sustainable Development Strategy 2020, in partnership with Government, community and industry stakeholders across the region.
- As part of Peel 2020, implemented a regional consultative structure to enable the ongoing partnership of Government, community and industry sectors in the social, economic and environmental development of the region.
- Constructed hardstand areas, platform ablutions, safety fencing and repaired heritage buildings at Pinjarra rail yards.
- Commenced planning for the Boddington Railway Station and Tullis to Boddington Railway.
- Assisted the Murray Shire Council with the Pinjarra Heritage Precinct and Townscape with funding towards the provision of underground power.
- Supported the attraction of \$1.2 million State government funding for the further development of Fairbridge Village.
- Assisted with the completion of preliminary plans for the redevelopment of the Mandurah Central Business District.
- Assisted with investigations into the establishment of a One Stop Shop Government Administration Centre in Mandurah.
- Implemented a contract with Curtin University to develop the Peel Heritage and Tourism Precinct.
- Increased expansion and development of the Peel Equine Industry through contributing funding for an executive officer position.
- Contributed to the development of the Peel Waterways Management Plan and assisted in the development of the Natural Resource Management Action Plan for the Peel-Harvey Catchment area.
- Assisted in the development and preparation of the Tuart Conservation Strategy and the implementation of the Community Communications Plan.
- Assisted in the preparation of the Development and Management Plan for the proposed Jarrahdale Heritage Park.
- Secured \$350,000 of Federal funds to advance the improvement of water quality in the Peel region through the development of a framework for Water Sensitive Design in the Peel-Harvey Catchment.
- Commenced the feasibility study for a Peel Regional Zoo.
- Facilitated a commitment by Murdoch University and the Federal Government, with support from the City of Mandurah, to establish a regional tertiary campus.

Major Initiatives For 2003-04

- Support the identification and implementation of key priorities outlined in the Peel Sustainable Development Strategy 2020.
- Implement strategies for strengthening partnerships between Government, community and industry and finding regional solutions to regional problems.
- With partners, identify and begin implementation of immediate and long-term strategies to address the limited availability of suitably zoned industrial land.
- Construct the Pinjarra Railway Station.
- Undertake the restoration of the Pinjarra to Boddington Railway.

- With Commonwealth, State and industry partners, develop and implement strategies for supporting local employment growth.
- Expand business development and business migration to the region.
- Investigate options for expanding horticulture and aquaculture in the region.
- Assist the redevelopment of the Mandurah Central Business District.
- Facilitate the development of a framework for Water Sensitive Design in the Peel-Harvey Catchment.
- Support the advancement of the Jarrahdale Heritage Park through the implementation of the Development and Management Plan.
- Continue to assist with the attraction of funding into the region through providing grant funding advice and assistance to the Peel community and other groups in the region.
- Facilitate, with Curtin University, the development of Peel Tourism and Heritage Precinct.
- Assist with the development of an accredited Natural Resource Management (NRM) Plan for the Peel-Harvey Catchment and South West and contribute to the identification of priority NRM projects in the Peel-Harvey Catchment.
- Assist with implementation of recommendations from the Peel Waterways Management Plan by facilitating recreational fishery development through a Habitat Enhancement initiative and conducting detailed investigations to establish a Regional Research Facility in Peel.

Output 2: Advice and Information

Provide advice and information on regional development activities or matters

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	362	345	365	377	
Less Operating Revenue ^(a)	-	-	-	-	
Net Cost of Output	362	345	365	377	
Adjustments ^(b)	-	-	-	-	
Appropriation for delivery of Output 2	362	345	365	377	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Service hours.....	4,648	3,800	4,000	4,000	
Quality					
Client satisfaction with service provided	85%	95%	95%	95%	
Timeliness					
Client satisfaction with response and delivery times	85%	95%	95%	95%	
Cost (Efficiency)					
Average cost per unit of service hour	\$78	\$91	\$91	\$94	
Full Time Equivalent (FTEs)	3	3	3	3	

Major Achievements For 2002-03

- Produced a detailed marketing campaign aimed at strengthening the image of the Peel Region with a focus on growing tourism, attracting business and encouraging residential living in the region.
- Upgraded the Peel Strategic Information System to integrate with sustainable development policies.
- Enhanced partnerships with Aboriginal people, Aboriginal organisations and the Aboriginal community and provided advice, leadership and promotion of Aboriginal economic development in the Peel Region.
- Assisted in the establishment of a wide area network involving the five Local Government Authorities and the sharing of IT resources.
- Developed a Peel Ambassador program to promote the Peel Region.
- Erected new regional identity signs 'Peel –Your Natural Choice'.
- Delivered a regional Information Seminar on the subject of Genetically Modified Organisms and Biotechnology to the region's community.

Major Initiatives For 2003-04

- Develop the Peel Ambassador and Peel Speaker's Bureau programs to support the promotion of the region.
- Work with Local Governments and business in the Peel Region to promote the value and importance of Eco-Efficiency and Cleaner Production principles.
- Review and update Peel Publications and the Peel Photographic library.
- Work with the Peel community, including the Indigenous Community and assist in progressing priority initiatives to improve employment opportunities.

CAPITAL WORKS PROGRAM

The 2003-04 Capital Works Program primarily comprises the continued development of the Pinjarra Rail Heritage Centre, the Pinjarra to Boddington Railway reconstruction and the purchase of office equipment and information technology.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Railway Heritage Centre.....	2,173	1,673	697	500
COMPLETED WORKS				
Information and Technology Replacement 2002-03	43	43	43	-
Mandurah Ocean Marina Stage 2	274	274	274	-
NEW WORKS				
Information and Technology Replacement 2003-04	50	-	-	50
Pinjarra to Boddington Railway Reconstruction	1,000	-	-	1,000
	<u>3,540</u>	<u>1,990</u>	<u>1,014</u>	<u>1,550</u>

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	584	420	1,014	1,550	42	40	40
	584	420	1,014	1,550	42	40	40
LESS							
Funding included in output appropriations ^(a) ..	-	-	-	1,493	-	-	-
Holding Account ^(b)	-	-	-	7	42	40	-
Internal Funds and Balances	554	370	964	-	-	-	-
Capital Contribution	30	50	50	50	-	-	40

(a) Capital works expensed through the Statement of Financial Performance.

(b) Draw down from Holding Account.

FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	642	653	771	636	619	653	682
Superannuation	66	91	100	88	89	90	92
Grants and subsidies ^(b)	176	500	408	400	400	-	-
Supplies and services	822	867	1,792	1,923	421	476	425
Accommodation	97	119	98	99	99	99	100
Capital User Charge	59	14	2	4	9	6	4
Depreciation	75	67	62	43	39	34	40
Other expenses	-	-	-	-	-	-	13
TOTAL COST OF SERVICES	1,937	2,311	3,233	3,193	1,676	1,358	1,356
Revenues from ordinary activities							
User charges and fees ^(c)	11	9	11	11	11	12	12
Grants and subsidies	245	480	532	400	400	-	-
Total Revenues from Ordinary Activities	256	489	543	411	411	12	12
NET COST OF SERVICES	1,681	1,822	2,690	2,782	1,265	1,346	1,344
REVENUES FROM STATE GOVERNMENT							
Appropriations	1,694	1,646	1,641	2,758	1,287	1,301	1,333
TOTAL REVENUES FROM STATE GOVERNMENT	1,694	1,646	1,641	2,758	1,287	1,301	1,333
CHANGE IN EQUITY RESULTING FROM OPERATIONS	13	(176)	(1,049)	(24)	22	(45)	(11)
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	13	(176)	(1,049)	(24)	22	(45)	(11)

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 10, 10 and 10 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	1,265	290	201	203	219	192	197
Receivables.....	13	12	20	13	9	6	5
Amounts receivable for outputs.....	-	7	7	42	40	-	-
Prepayments.....	5	4	5	5	5	5	5
Total current assets.....	1,283	313	233	263	273	203	207
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	86	149	144	145	144	178	218
Plant, equipment and vehicles.....	69	104	66	69	77	81	71
Other.....	9	(53)	5	9	4	6	16
Total non-current assets.....	164	200	215	223	225	265	305
TOTAL ASSETS.....	1,447	513	448	486	498	468	512
CURRENT LIABILITIES							
Payables.....	36	16	20	12	12	10	10
Provision for employee entitlements.....	55	60	75	63	40	43	78
Accrued Salaries.....	15	14	16	21	-	2	2
Other.....	15	18	11	11	11	11	11
Total current liabilities.....	121	108	122	107	63	66	101
NON-CURRENT LIABILITIES							
Superannuation.....	260	252	276	291	306	321	336
Provision for employee entitlements.....	49	40	32	44	63	60	25
Total non-current liabilities.....	309	292	308	335	369	381	361
TOTAL LIABILITIES.....	430	400	430	442	432	447	462
EQUITY							
Contributed Equity.....	30	80	80	130	130	130	170
Accumulated surplus/(deficit).....	987	33	(62)	(86)	(64)	(109)	(120)
Total equity.....	1,017	113	18	44	66	21	50
TOTAL LIABILITIES AND EQUITY.....	1,447	513	448	486	498	468	512

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	1,608	1,576	1,576	2,715	1,248	1,267	1,293
Capital Contribution.....	30	50	50	50	-	-	40
Holding Account.....	-	-	-	7	42	40	-
Net cash provided by State government.....	1,638	1,626	1,626	2,772	1,290	1,307	1,333
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(708)	(650)	(766)	(631)	(644)	(651)	(682)
Superannuation.....	(53)	(76)	(85)	(73)	(74)	(75)	(76)
Supplies and services.....	(800)	(870)	(1,781)	(1,920)	(410)	(463)	(414)
Grants and subsidies.....	(176)	(500)	(408)	(400)	(400)	-	-
Accommodation.....	(96)	(104)	(99)	(99)	(99)	(99)	(100)
Capital User Charge.....	(59)	(14)	(2)	(4)	(9)	(6)	(4)
Goods and Services Tax.....	(113)	(144)	(278)	(182)	(131)	(59)	(51)
Other.....	-	-	-	-	-	-	(13)
Receipts							
User charges and fees.....	3	-	-	-	-	-	-
Goods and Services Tax.....	154	144	252	189	135	59	52
Grants and subsidies.....	242	480	532	400	400	-	-
Net cash from operating activities.....	(1,606)	(1,734)	(2,635)	(2,720)	(1,232)	(1,294)	(1,288)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(37)	(50)	(55)	(50)	(42)	(40)	(40)
Net cash from investing activities.....	(37)	(50)	(55)	(50)	(42)	(40)	(40)
NET INCREASE/(DECREASE) IN CASH HELD							
	(5)	(158)	(1,064)	2	16	(27)	5
Cash assets at the beginning of the reporting period.....	1,270	448	1,265	201	203	219	192
Cash assets at the end of the reporting period.....	1,265	290	201	203	219	192	197

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
City of Mandurah.....	39	-	-	-	-	-	-
Shire of Serpentine/Jarrahdale.....	25	-	-	-	-	-	-
Shire of Murray.....	23	-	-	-	-	-	-
Mandurah Water Rescue Group.....	20	-	-	-	-	-	-
Fairbridge Western.....	15	-	-	-	-	-	-
Perth City Mission.....	12	-	-	-	-	-	-
Minor Grants.....	42	-	-	-	-	-	-
Community Grants Program.....	-	100	-	-	-	-	-
Regional Development Scheme.....	-	400	408	400	400	-	-
TOTAL	176	500	408	400	400	-	-

SOUTH WEST DEVELOPMENT COMMISSION

PART 7 - ATTORNEY GENERAL; MINISTER FOR JUSTICE AND LEGAL AFFAIRS; ELECTORAL AFFAIRS; PEEL AND THE SOUTH WEST

DIVISION 35

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 70 Net amount appropriated to deliver outputs	5,019	4,309	4,474	3,529	5,991	3,703	3,762
Total appropriations provided to deliver outputs	5,019	4,309	4,474	3,529	5,991	3,703	3,762
CAPITAL							
Item 144 Capital Contribution	807	806	806	1,121	848	848	878
GRAND TOTAL.....	5,826	5,115	5,280	4,650	6,839	4,551	4,640

MISSION

To develop the region's economy and enhance those qualities, which make the South West the best place in which to live, work and invest.

SIGNIFICANT ISSUES AND TRENDS

- The South West will continue to be a region of growth along the coastal strip with the expansion of viticulture and tourism driving development east, encompassing Nannup and Pemberton. Inland areas will continue to experience the effects of change in key industries indicating a need to attract new investment.
- The developed capability of industry in the South West will continue to be supported through continual marketing and the linking of South West business to opportunities elsewhere in the State and offshore, with a particular focus on trade facilitation.
- The region will continue to adjust to the 'Protecting Our Old Growth Forests' policy, but completion of the Forest Management Plan will provide a new level of certainty and a foundation for ensuring the region's timber industry future directions.
- The plantation timber industry will continue to be prominent with the shift to plantation forests for woodchips. Development of a new woodchipper, value adding to timber, transport issues for the industry, and the attraction of funding for roads will be significant areas of involvement for the Commission.
- The region's smaller towns will continue to seek a more diverse economic base. The Commission will develop integrated alliance based marketing strategies with key stakeholders, targeting tourism, value-added craft and artisan industries and fine foods and wines.
- The ongoing growth of the area reflects the desirability of the South West as a place to live. This will require the Commission to be involved in planning with other agencies for sustainable growth to ensure future needs are met adequately. In particular, road, power and water infrastructure requirements will need to be addressed in a coordinated manner.

- Greater Bunbury as a high growth urban area will be recognised as having specific planning requirements and will require greater recognition in funding of infrastructure.
- Information technology will continue to shape the development of the region. Adequate infrastructure will be pursued to ensure that new commercial and industry opportunities are attracted to the region as well as ensuring existing business can remain competitive against national and international competition.
- The growth of the population and the opportunity for greater diversification within the region will be an ongoing challenge to existing transport networks. Existing capacities of the road network will need to be monitored together with rail and port infrastructure.
- Natural resource management issues will continue to be important particularly in the areas of land use; water quality and coast care together with the effective management of waste.
- The attraction of major resource projects to either Kemerton Industrial Park or Collie will be a key to improving business confidence in the construction, engineering and retail sector.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Regional Development	6,851	7,738	8,303	6,329			
Total Cost of Outputs	6,851	7,738	8,303	6,329	6,383	4,068	4,095
<i>Less Operating revenues</i>	506	2,433	2,433	333	333	333	333
Net Cost of Outputs	6,345	5,305	5,870	5,996	6,050	3,735	3,762
Adjustments ^(a)	(1,326)	(996)	(1,396)	(2,467)	(59)	(32)	-
Appropriation provided to deliver Outputs.	5,019	4,309	4,474	3,529	5,991	3,703	3,762
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	807	806	806	1,121	848	848	878
TOTAL CONSOLIDATED FUND APPROPRIATIONS	5,826	5,115	5,280	4,650	6,839	4,551	4,640

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Chief Executive Officer, the Chairperson and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
Strong and vibrant regions	An environment, which is conducive to the balanced economic development of the South West Region.	1. Regional Development

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: An environment, which is conducive to the balanced economic development of the South West Region.					
Clients satisfied with the Commission's contribution towards an environment, which is conducive to the balanced economic development of the South West Region.	76.6%	75%	75%	75%	

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Regional Development

To provide a regional development service which contributes to sustainable development within the South West through the provision of information, advice and support together with marketing and promotion of the region.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	6,851	7,738	8,303	6,329	Non recurring Public works and grants paid to external organisations in 2002-03
Less Operating Revenue ^(a)	506	2,433	2,433	333	Non recurring proceeds from land sales in 2002-03
Net Cost of Output	6,345	5,305	5,870	5,996	
Adjustments ^(b)	(1,326)	(996)	(1,396)	(2,467)	Non recurring proceeds from the disposal of land in 2003-04
Appropriation for delivery of Output 1	5,019	4,309	4,474	3,529	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Hours of Service.....	49,383	50,000	50,000	50,000	
Quality					
Customer satisfaction survey.....	68%	68%	75%	75%	
Timeliness					
Customer satisfaction with response and delivery times	73%	75%	75%	75%	
Cost (Efficiency)					
Average cost per hour of service	\$138.73	\$154.76	\$166.06	\$126.58	
Full Time Equivalents (FTEs)	23	24	25	25	

Major Achievements For 2002-03

- Provided funding and planning support for six projects within the Commission's urban renewal program:
 - Pemberton main street engineering study;
 - Rocky Point, Bunbury;
 - Koombana Bay foreshore redevelopment;
 - Recreational facilities on Reserve 9997, Bunbury;
 - Eaton foreshore lighting; and
 - Redevelopment of former Westrail land at Manjimup.
- Finalised development of a marketing strategy for Kemerton Industrial Park.
- In partnership with LandCorp, developed and released three general industry lots at the Picton Enterprise Park.
- Established a working party of SWDC, LandCorp and Premier Coal to undertake preliminary research into the feasibility of a major industrial park at Collie. Studies to be completed late 2003.
- An evaluation of power supply requirements to enable expansion of the dairy industry has been completed and submitted to Western Power for a formal response.
- Assisted Department of Conservation and Land Management with concept planning for the Leschenault Peninsula. Completed the John Boyle O'Reilly heritage trail and associated visitor centre.
- Finalised the review of passenger rail services in the South West in conjunction with the Department for Planning and Infrastructure. Report has been released for public comment.
- Continued to facilitate the implementation of the Forest Industry Structural Adjustment Package with respect to industry attraction and community development.
- Through Invest South West, supported two overseas exhibitions of South West produce, hosted seven visiting delegations of overseas investors, and produced industry attraction and lifestyle videos.
- Researched and produced a report on the potential for investment into Western Australia from Dutch dairy and pig farmers.
- Completed broad planning and established a working group to finalise design and commence works for the Collie Entrance Tourism Precinct. Assisted in securing \$500,000 from the Regional Investment Fund for implementation of the plan.
- Established a working group to undertake detailed planning for the use of former coal mine voids as alternative venues for water sport activities.

- Completed project planning and initial consultation for the implementation of tourist bureau best practice guidelines and associated training. Contracted South West Regional College of TAFE to undertake delivery.
- Assisted the Shire of Busselton in securing a grant of \$500,000 from the Regional Investment Fund for construction of the Busselton Jetty Underwater Observatory.
- Through the Noongar Arts Program, provided opportunities for local Aboriginal artists by organising five exhibitions throughout the South West Region during October-December 2002.
- Managed the promotion of Aboriginal designed textiles inspired by the South West in Malaysia.
- Supported Motoring South West Inc to expand and upgrade the Collie Motorplex sprint circuit via a grant of \$750,000 from the Regional Investment Fund.
- Continued to coordinate the South West Online Strategy in consultation with key stakeholders:
 - Established 'Connect South West' as an incorporated body to manage the e-commerce training facility and expansion of the MySouth West as a business, community and government portal;
 - Progressed business planning for the establishment of two call centres in the region;
 - Funded planning for the e-library to be established in conjunction with the Bunbury City Council to provide electronic interactivity to library services;
 - Commenced Web Portal project; and
 - Completed and released the telecommunications infrastructure and opportunity study for public comment.
- Participated in the establishment of a model for community foundations, which can be accessed by South West communities.
- Continued to assist the redevelopment of the main street at Pemberton.
- Facilitated the appointment of a consultant to conduct a feasibility study and community consultation strategy for an Indigenous Cultural Centre in conjunction with the Noongar community and Edith Cowan University.
- Assisted the completion of a South West Youth Strategy and continued to focus on community and youth leadership programs in the region.
- Provided support for funding a recreational bus service, the 'Runaway Bus', which operates between remote inland towns and South West beaches for youth during the summer holidays.
- Continued to support the Northcliffe Interpretive and Cultural Centre group to establish a collocated facility for local services for the Warren Blackwood.
- Finalised the Commission's Community Development Program funded through the 'Protecting Our Old Growth Forests' policy for the Warren Blackwood.

Major Initiatives For 2003-04

- Industrial land:
 - In partnership with LandCorp, develop Stage 3 of the Picton Enterprise Park;
 - In conjunction with LandCorp, the Department for Planning and Infrastructure and the Shire of Dardanup, pursue structure planning and development of the Preston Industrial Park west of South Western Highway, consistent with the priorities of Industry 2030;
 - Complete the feasibility for a major industrial park at Collie; and
 - Develop a light industrial area strategy for Pemberton, Boyup Brook and Bridgetown.
- Urban renewal:
 - Commence Stage 2 of the Bunbury Coastal Enhancement Project in conjunction with the City of Bunbury; and
 - Support funding applications for main street developments at Pemberton and Bridgetown.

- Business development:
 - Implement a business migration strategy;
 - Undertake an investor ready program to assist regional business in attracting investment funding;
 - Continue to focus on trade development, particularly with overseas trade offices;
 - Complete investment planning for the Western Five Lake project, a water ski and recreation resort proposed for Collie;
 - Continue to develop the Indigenous arts industry; and
 - Complete structure planning for the Manjimup Processing Centre.
- Information technology and e-commerce:
 - Review public submissions on the telecommunications infrastructure audit;
 - Facilitate the provision of free to air broadcast services at Walpole and Northcliffe;
 - Identify options for infilling mobile telephone black spots;
 - Finalise implementation of the web portal component of South West Online; and
 - Establish a three-year E-Commerce PhD Program.
- Sustaining communities:
 - Support development of a South West water strategy;
 - Assist in the development of the Tuart Conservation and Management Strategy;
 - Facilitate a funding package for the Northcliffe Interpretive and Cultural Centre;
 - Provide community leadership training and development opportunities throughout the region; and
 - Finalise a model for a community foundation at Balingup.
- Information and marketing:
 - Expand the SWDC website to encompass business migration;
 - Facilitate entry signage to the region; and
 - Implement the Kemerton Industrial Park marketing strategy in partnership with LandCorp and the Department of Industry Resources.

CAPITAL WORKS PROGRAM

The Commission's planned capital works program is primarily for the ongoing replacement of assets to support the delivery of the agency's output.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
COMPLETED WORKS				
Asset Replacement - 2002-3 Program	30	30	30	-
Other Works -				
Bunbury Back Beach Coastal Enhancement	5,014	5,014	4,288	-
Pemberton Hydroelectric Scheme.....	1,137	1,137	400	-
Bridgetown Recreational Centre.....	500	500	200	-
Koombana Beach Redevelopment	200	200	200	-
Land Development - Bunbury Senior High School.....	200	200	200	-
NEW WORKS				
Other Works -				
Network Server Upgrade	70	-	-	70
Asset Replacement - 2003-4 Program	60	-	-	60
	7,211	7,081	5,318	130

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	993	3,554	5,318	130	2,430	30	30
Working capital requirement							
Loan repayments	741	766	766	791	818	818	848
	1,734	4,320	6,084	921	3,248	848	878
LESS							
Funding included in output appropriations ^(a) ..	1,559	514	514	-	2,400	-	-
Internal Funds and Balances.....	(632)	3,000	4,764	(200)	-	-	-
Capital Contribution.....	807	806	806	1,121	848	848	878

(a) Capital works expensed through the Statement of Financial Performance.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	1,326	1,333	1,333	1,397	1,421	1,450	1,479
Superannuation	57	151	151	172	182	192	192
Cost of Goods Sold	-	1,300	1,300	-	-	-	-
Grants and subsidies ^(b)	524	695	1,095	2,610	2,610	210	210
Consultancies expense	83	-	-	-	-	-	-
Supplies and services	3,176	2,747	2,912	730	743	724	724
Accommodation	222	345	345	359	362	372	372
Borrowing costs	993	912	912	802	806	778	778
Depreciation	96	75	75	79	79	79	79
State Taxes	39	46	46	46	46	46	46
Doubtful Debts	7	-	-	-	-	-	-
Other expenses	328	134	134	134	134	217	215
TOTAL COST OF SERVICES	6,851	7,738	8,303	6,329	6,383	4,068	4,095
Revenues from ordinary activities							
User charges and fees ^(c)	9	2,113	2,113	13	13	13	13
Grants and subsidies	363	250	250	250	250	250	250
Rent	80	50	50	50	50	50	50
Other Revenue	54	20	20	20	20	20	20
Total Revenues from Ordinary Activities	506	2,433	2,433	333	333	333	333
NET COST OF SERVICES	6,345	5,305	5,870	5,996	6,050	3,735	3,762
REVENUES FROM STATE GOVERNMENT							
Appropriations	5,019	4,309	4,474	3,529	5,991	3,703	3,762
TOTAL REVENUES FROM STATE GOVERNMENT	5,019	4,309	4,474	3,529	5,991	3,703	3,762
CHANGE IN EQUITY RESULTING FROM OPERATIONS							
	(1,326)	(996)	(1,396)	(2,467)	(59)	(32)	-
Extraordinary items	(76)	-	-	-	-	-	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	(1,402)	(996)	(1,396)	(2,467)	(59)	(32)	-

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 23, 25 and 25 respectively.

(b) Grants allocations are still to be determined.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	5,417	4,576	3,028	414	411	434	430
Receivables.....	133	96	115	111	111	112	116
Inventories.....	993	-	-	-	-	-	-
Prepayments.....	4	2	4	4	4	4	4
Total current assets.....	6,547	4,674	3,147	529	526	550	550
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	82	169	169	261	358	455	552
Land and Buildings.....	4,456	4,442	4,430	4,404	4,378	4,352	4,352
Plant, equipment and vehicles.....	110	165	107	190	203	216	246
Inventories.....	1,106	1,106	1,106	1,106	1,106	1,106	1,106
Other.....	883	527	877	1,271	1,265	1,259	1,162
Total non-current assets.....	6,637	6,409	6,689	7,232	7,310	7,388	7,418
TOTAL ASSETS	13,184	11,083	9,836	7,761	7,836	7,938	7,968
CURRENT LIABILITIES							
Superannuation.....	2	3	2	3	4	5	5
Payables.....	3	7	4	53	117	181	181
Provision for employee entitlements.....	224	140	225	226	227	228	228
Interest-bearing liabilities (Borrowings).....	766	791	791	818	845	872	872
Interest payable.....	224	213	196	171	146	121	121
Accrued Salaries.....	28	28	28	29	30	31	31
Other.....	2,520	66	521	522	523	524	524
Total current liabilities.....	3,767	1,248	1,767	1,822	1,892	1,962	1,962
NON-CURRENT LIABILITIES							
Superannuation.....	367	465	386	405	424	443	443
Provision for employee entitlements.....	66	32	77	89	101	113	113
Interest-bearing liabilities (Borrowings).....	9,237	8,446	8,446	7,628	6,810	5,992	5,144
Other.....	-	26	3	6	9	12	12
Total non-current liabilities.....	9,670	8,969	8,912	8,128	7,344	6,560	5,712
TOTAL LIABILITIES	13,437	10,217	10,679	9,950	9,236	8,522	7,674
EQUITY							
Contributed Equity.....	807	1,613	1,613	2,734	3,582	4,430	5,308
Accumulated surplus/(deficit).....	(3,418)	(3,105)	(4,814)	(7,281)	(7,340)	(7,372)	(7,372)
Asset revaluation reserve.....	2,358	2,358	2,358	2,358	2,358	2,358	2,358
Total equity	(253)	866	(843)	(2,189)	(1,400)	(584)	294
TOTAL LIABILITIES AND EQUITY	13,184	11,083	9,836	7,761	7,836	7,938	7,968

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	4,937	4,222	4,387	3,437	5,894	3,606	3,665
Capital Contribution	807	806	806	1,121	848	848	878
Net cash provided by State government.....	5,744	5,028	5,193	4,558	6,742	4,454	4,543
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(1,282)	(1,333)	(1,333)	(1,396)	(1,420)	(1,449)	(1,478)
Superannuation.....	(117)	(132)	(132)	(152)	(162)	(172)	(172)
Supplies and services.....	(891)	(3,042)	(3,207)	(699)	(695)	(667)	(726)
Grants and subsidies	(541)	(695)	(3,095)	(2,610)	(2,610)	(210)	(210)
Borrowing costs.....	(1,041)	(935)	(935)	(820)	(806)	(798)	(798)
Accommodation.....	(222)	(360)	(360)	(374)	(377)	(387)	(387)
State Taxes	(41)	(46)	(46)	(46)	(46)	(46)	(46)
Goods and Services Tax	(211)	(170)	(170)	(120)	(120)	(120)	(120)
Other.....	(222)	(98)	(98)	(84)	(81)	(154)	(152)
Receipts							
User charges and fees	-	2,100	2,100	-	-	-	-
Goods and Services Tax	260	170	170	120	120	120	120
Grants and subsidies	307	250	250	250	250	250	250
Other.....	135	70	70	70	70	70	70
Net cash from operating activities.....	(3,866)	(4,221)	(6,786)	(5,861)	(5,877)	(3,563)	(3,649)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(373)	(40)	(30)	(520)	(50)	(50)	(80)
Net cash from investing activities.....	(373)	(40)	(30)	(520)	(50)	(50)	(80)
CASH FLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings.....	(741)	(766)	(766)	(791)	(818)	(818)	(818)
Net cash from financing activities	(741)	(766)	(766)	(791)	(818)	(818)	(818)
NET INCREASE/(DECREASE) IN CASH HELD	764	1	(2,389)	(2,614)	(3)	23	(4)
Cash assets at the beginning of the reporting period	4,653	4,575	5,417	3,028	414	411	434
Cash assets at the end of the reporting period.....	5,417	4,576	3,028	414	411	434	430

Part 8

Minister for the Environment and Heritage

SUMMARY OF PORTFOLIO APPROPRIATIONS

Page	Agency	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
551	Conservation and Land Management			
	– Delivery of Outputs	111,898	114,128	116,590
	– Capital Contribution	3,836	2,836	4,550
	Total	115,734	116,964	121,140
570	Botanic Gardens and Parks Authority			
	– Delivery of Outputs	7,941	7,941	10,990
	– Capital Contribution	4,150	4,150	3,550
	Total	12,091	12,091	14,540
581	Environmental Protection			
	– Delivery of Outputs	21,612	26,910	22,894
	– Capital Contribution	-	-	497
	Total	21,612	26,910	23,391
599	Office of Water Regulation			
	– Delivery of Outputs	3,161	2,602	3,824
	– Administered Grants, Subsidies and Other Transfer Payments	-	-	2,375
	– Capital Contribution	37	37	11
	Total	3,198	2,639	6,210
613	Swan River Trust			
	– Delivery of Outputs	5,079	5,079	5,197
	– Capital Contribution	8	8	8
	Total	5,087	5,087	5,205
625	Bunbury Water Board
627	Busselton Water Board

Part 8 Minister for the Environment and Heritage — *continued*

SUMMARY OF PORTFOLIO APPROPRIATIONS

Page	Agency	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
629	Water and Rivers Commission			
	– Delivery of Outputs	47,855	43,085	49,615
	– Capital Contribution	1,900	1,900	1,400
	Total	49,755	44,985	51,015
649	Zoological Parks Authority			
	– Delivery of Outputs	7,671	7,571	7,858
	– Capital Contribution	670	670	680
	Total	8,341	8,241	8,538
660	Heritage Council of Western Australia			
	– Delivery of Outputs	3,308	3,325	3,410
	– Capital Contribution	-	-	22
	Total	3,308	3,325	3,432
668	The National Trust of Australia (WA)			
	– Delivery of Outputs	4,639	4,628	1,161
	– Capital Contribution	343	343	356
	Total	4,982	4,971	1,517
	GRAND TOTAL			
	– Delivery of Outputs	213,164	215,269	221,539
	– Administered Grants, Subsidies and Other Transfer Payments	-	-	2,375
	– Capital Contribution	10,944	9,944	11,074
	Total	224,108	225,213	234,988

CONSERVATION AND LAND MANAGEMENT

PART 8 - MINISTER FOR THE ENVIRONMENT AND HERITAGE

DIVISION 36

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 71 Net amount appropriated to deliver outputs.....	96,664	111,725	113,973	116,417	122,205	115,772	117,490
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	148	173	155	173	173	173	173
Total appropriations provided to deliver outputs	96,812	111,898	114,128	116,590	122,378	115,945	117,663
CAPITAL							
Item 145 Capital Contribution	7,365	3,836	2,836	4,550	3,250	400	450
GRAND TOTAL.....	104,177	115,734	116,964	121,140	125,628	116,345	118,113

MISSION

In partnership with the community, we conserve Western Australia's biodiversity, and manage the lands and waters entrusted to us, for their intrinsic values and the appreciation and benefit of present and future generations.

SIGNIFICANT ISSUES AND TRENDS

- Implementation of the Government's 'Protecting Our Old-Growth Forests' policy has resulted in the cessation of logging of old-growth forests, work to create 30 new national parks and two new conservation parks, and the development of a new forest management plan.
- Increasing public interest in protection of biodiversity and the environment, including the further development of the proposed Biodiversity Conservation Act and biodiversity conservation strategy.
- The State's Salinity Strategy has been reviewed by a Government appointed Taskforce, to ensure a focus on priority actions to address increasing salinity and its impact on the environment.
- The need to establish a comprehensive, adequate and representative conservation reserve system, both terrestrial and marine, throughout the State, including the south-west forest areas and the State's vast rangelands.
- Increasing interaction with private industry, individuals and other government agencies to conserve flora and fauna on private and public lands that are not part of the formal conservation reserve system.
- Increased interstate and international recognition of Western Australia's natural attractions, resulting in continued rapid growth of nature-based tourism.
- Continued expectation from recreational and community groups, including people with disabilities, to maintain and upgrade facilities, park infrastructure and services.
- Continued need to improve cost recovery strategies and encourage the non-government sector to provide tourism and recreation services and facilities.

- Working with indigenous communities to accommodate their aspirations for joint management and employment in conservation and land management.
- Management of State forests for a range of values, including nature conservation, tourism, timber production on a sustained yield basis within the context of ecologically sustainable forest management and protection of water quality, protection of forests and other conservation lands from disease and fire, and protection of the community from wildfires.
- Management of fire for biodiversity, protection of Departmental assets and protection of the community from fire risks on Departmental land is an increasing focus of the community and the Department. Wildfire risks and costs vary unpredictably from year to year, dependent on seasonal weather conditions.
- Transfer to the Department of responsibility for the environmental management of unallocated Crown land and unvested reserves outside the metropolitan area and townships.
- Perth Observatory is supporting efforts to have a major scientific investment (\$1 billion) and the world's largest telescope, the Square Kilometre Array, sited in Western Australia.
- Isolated location on the globe of Perth Observatory resulting in continued demands for its services and for use of its facilities by international astronomical institutions, as well as continued public demand for astronomical education and information services from the Observatory.

MAJOR POLICY DECISIONS

Details of major policy decisions impacting on the Agency's Statement of Financial Performance since publication of the 2002-03 Budget to Parliament on 16 May 2002 are outlined below.

	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Establishment and management of Jurien Bay (proposed) and Ningaloo marine parks.....	430	710	820	830
Functional Review Taskforce – savings in relation to environmental management of lands previously managed by the Department of Land Administration.....	(700)	(700)	(700)	(700)
Implementation of native vegetation clearing controls	320	320	320	260
National Aerial Firefighting Strategy	200	200	200	200

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Nature Conservation.....	55,059	63,253	64,098	64,383			
Output 2:							
Sustainable Forest Management	33,333	29,130	33,080	32,849			
Output 3:							
Resources and services provided to the Conservation Commission of Western Australia	684	556	650	561			
Output 4:							
Parks and Visitor Services.....	50,297	51,862	51,596	52,745			
Output 5:							
Astronomical Services.....	1,187	1,205	1,205	1,234			
Total Cost of Outputs.....	140,560	146,006	150,629	151,772	158,276	151,263	152,981
<i>Less Operating revenues</i>	<i>60,648</i>	<i>40,435</i>	<i>41,335</i>	<i>39,478</i>	<i>39,515</i>	<i>39,535</i>	<i>39,535</i>
Net Cost of Outputs.....	79,912	105,571	109,294	112,294	118,761	111,728	113,446

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Adjustments ^(a)	16,900	6,327	4,834	4,296	3,617	4,217	4,217
Appropriation provided to deliver Outputs.	96,812	111,898	114,128	116,590	122,378	115,945	117,663
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	7,365	3,836	2,836	4,550	3,250	400	450
TOTAL CONSOLIDATED FUND APPROPRIATIONS	104,177	115,734	116,964	121,140	125,628	116,345	118,113

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Acting Executive Director and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION

Relationship to Government Strategic Objectives

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
A valued and protected environment	Conservation of biodiversity (the variety of life forms: the different plants, animals and micro-organisms, the genes they contain, and the ecosystems they form.)	1. Nature Conservation 2. Sustainable Forest Management 3. Resources and services provided to the Conservation Commission of Western Australia
	Community understanding, enjoyment and appreciation of parks, wildlife and the natural environment and involvement in their management.	4. Parks and Visitor Services 5. Astronomical Services

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: Conservation of biodiversity (the variety of life forms: the different plants, animals and micro organisms, the genes they contain, and the ecosystems they form.)					
Threatened Species Management ^(b) - Number of flora and fauna that are:					
- threatened	502	538	538	549	
- presumed extinct	29	28	28	29	
- otherwise specially protected	11	11	11	11	
- priority listed.....	2,260	2,380	2,280	2,300	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Wildlife Utilisation ^(c) - Proportion of the most recent estimate of kangaroo populations commercially harvested:					
- Red Kangaroo	5.5%	7%	12.5%	12%	
- Western Grey Kangaroo	11.6%	10.7%	14.3%	14%	
Compliance with forest management standards ^(d)	Various	na	>95%	>95%	
Outcome: Community understanding, enjoyment and appreciation of parks, wildlife and the natural environment and involvement in their management.					
Average level of visitor satisfaction with their Parks and Visitor Services visit overall.....	85%	85%	85%	85%	
Level of customer satisfaction with the services provided by the Observatory:					
- very satisfied or satisfied.....	96%	97%	97%	97%	
- dissatisfied or very dissatisfied.....	1%	1%	1%	1%	

- (a) More details of effectiveness indicators are provided in the annual report.
- (b) A management system is in place to identify, protect and recover threatened species and other flora and fauna in need of conservation. The identification and listing of wildlife taxa in different categories allows their appropriate protection and management.
- (c) Wildlife, such as kangaroos and a number of flora species, that are commercially harvested, must be managed to ensure sustainability.
- (d) Compliance with 12 separate aspects of the Forest Management Plan 1994-2003 was assessed and reported in the Department's 2001-02 Annual Report. A new compliance assessment system was introduced following consultation with the Office of the Auditor General after submission of the 2002-03 Budget Papers.

Output 1: Nature Conservation

The development and implementation of programs for flora and fauna conservation, for threatened species and ecological communities and for commercially exploited species according to the principles of ecological sustainability; the acquisition, conservation and protection of representative ecosystems; and encouraging public awareness, understanding and support for nature conservation.

	2001-02 Actual	2002-03 Budget	2002-03 Estimated Actual	2003-04 Budget Estimate	Reason for Significant Variation
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Output.....	55,059	63,253	64,098	64,383	
Less Operating Revenue ^(a)	16,032	12,460	12,330	10,330	Reduction in contributions from Commonwealth for conservation land acquisition.
Net Cost of Output	39,027	50,793	51,768	54,053	
Adjustments ^(b)	5,172	3,088	2,951	2,078	
Appropriation for delivery of Output 1	44,199	53,881	54,719	56,131	

- (a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.
- (b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Area managed (ha)	24,200,000	24,500,000	24,500,000	25,000,000	
Quality					
Threatened species	502	538	538	549	Additional recommendations by the Threatened Species Scientific Committee
Change in threatened species.....	(+)48	(+)36	(+)36	(+)11	
Timeliness					
Completion of management plans within specified timeframes.....	100%	100%	100%	100%	
Cost (Efficiency)					
Average cost per hectare managed	\$2.28	\$2.58	\$2.62	\$2.58	
Full Time Equivalents (FTEs)	522	528	552	555	

Major Achievements For 2002-03

- A Consultation Paper for a Biodiversity Conservation Act for Western Australia was released for public comment and work commenced on drafting instructions for the proposed Act.
- Continued to protect biodiversity from the threats of salinity, including delivery of the natural diversity recovery catchments program and completion of data analysis and preparation for publication of the results of the biological survey of the agricultural zone.
- Completed preparatory work for the establishment of the Jurien Bay Marine Park, progressed consideration of the proposed Montebello/Barrow Islands marine conservation reserve, completed the initial community assessment and input into the creation of the proposed Dampier Archipelago/Cape Preston marine conservation reserve, and commenced the formal community consultation process for the proposed Geographe Bay/Leeuwin-Naturaliste/Hardy Inlet marine park.
- Further expanded the terrestrial conservation reserve system towards the goal of achieving a comprehensive, adequate and representative network of conservation reserves, including the acquisition of key areas in the rangelands, in particular under the Gascoyne-Murchison Strategy and Commonwealth assisted National Reserve System program, as well as progressing the creation of new conservation reserves in the forests under the 'Protecting Our Old-Growth Forests' policy.
- Further expanded and extended partnerships with the community for private and cooperative habitat protection and management for biodiversity conservation through the Land for Wildlife and nature conservation covenanting schemes, as well as new initiatives for off-reserve conservation in the rangelands and enhanced cooperation with private sanctuary proponents.
- Launched the new integrated urban bushland and wetland conservation advice and assistance program Urban Nature, incorporating Ecoplan.
- Enhanced the conservation of threatened species and threatened ecological communities through targeted management initiatives and enhanced partnerships with the community, industry and other agencies.
- Enhanced implementation of the Wetlands Conservation Policy for Western Australia, including an emphasis on Ramsar listed wetlands and improved research, monitoring and on-ground wetland management projects.
- Increased cooperation with regional Natural Resource Management (NRM) Groups through the establishment of new key liaison positions in the Rangelands and South Coast regions and the new Natural Resources Branch, along with streamlined provision of biodiversity data for regional NRM planning.
- Commenced a biological survey of the Pilbara bioregion.

- Initiated an independent, external review of Western Shield.
- Completed 105,000 hectares of prescribed burning in the south-west regions in spring 2002, and an additional 10,700 hectares in other regions of the State, with further prescribed burning in the south-west in autumn and in the Kimberley during the early dry season.
- Provided policy and executive support to the Western Australian Greenhouse Task Force in preparing a State greenhouse strategy.

Major Initiatives For 2003-04

- Finalise for introduction into Parliament a new Biodiversity Conservation Bill, to replace the Wildlife Conservation Act, with integrated protection for threatened species and threatened ecological communities and a strong focus on community empowerment, encouragement and assistance.
- Advance preparation of a State Biodiversity Conservation Strategy for implementation in accord with the proposed Biodiversity Conservation Act.
- Continue to progress the establishment of comprehensive, adequate and representative terrestrial and marine conservation reserve systems.
- Provide additional resources for establishment and management of the proposed Jurien Bay Marine Park and improved management of the Ningaloo Marine Park and adjacent coastal strip.
- Develop the case for Ramsar listing of a range of additional wetlands of international importance across the State, and refine management and protection of existing high conservation value wetlands.
- Progress agreements with pastoral lessees in relation to areas proposed for exclusion in 2015 for conservation purposes, as part of the process of establishing a comprehensive, adequate and representative reserve system.
- Extend the successful Western Shield wildlife recovery program into arid areas through targeted implementation of an effective feral cat control program.
- Progress development of the case for World Heritage listing of the Cape Range National Park and Ningaloo Marine Park area.
- Enhance the conservation of threatened species and threatened ecological communities and achieve reclassification of their threat status through implementation of recovery actions.
- Implementation of biodiversity and conservation assessments in relation to the clearing control amendments to the Environmental Protection Act.
- Participate in a review by the Environmental Protection Authority of the Department's fire policy and practices.
- Participate in the National Aerial Firefighting Strategy to reduce threats posed by uncontrolled wildfires.

Output 2: Sustainable Forest Management

The sustainable management of State forest and timber reserves while maintaining or enhancing nature conservation, water, recreation, landscape and other values in the long term, and encouraging public awareness, understanding and support for sustainable forest management, services and policies.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	33,333	29,130	33,080	32,849	
Less Operating Revenue ^(a)	26,357	12,604	13,009	13,009	
Net Cost of Output	6,976	16,526	20,071	19,840	
Adjustments ^(b)	7,681	1,005	(1,603)	(1,517)	
Appropriation for delivery of Output 2	14,657	17,531	18,468	18,323	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Forest area managed (ha).....	1,871,000	1,475,000	1,475,000	1,308,000	Areas proposed as additions to the conservation reserve system.
Quality					
Compliance with forest management standards	various	na	>95%	>95%	A new compliance assessment system was introduced following consultation with the Office of the Auditor General after submission of the 2002-03 Budget Papers.
Timeliness					
Satisfaction of programmed management.....	100%	100%	100%	100%	
Cost (Efficiency)					
Average cost per hectare managed	\$17.82	\$19.75	\$22.43	\$25.11	
Full Time Equivalents (FTEs)	300	264	295	293	

Major Achievements For 2002-03

- Continued implementation of the Government's 'Protecting Our Old-Growth Forests' policy including development of the new forest management plan as well as mapping and community consultation in respect of proposed new conservation reserves.
- Began development of the Environmental Management System for sustainable forest management.
- Prepared and released the indicative harvesting plans for the year jointly with the Forest Products Commission.
- Began discussions with the Forest Products Commission about circumstances in which forest products could be stockpiled to ensure that in-forest stockpiles of forest products are kept to a minimum.
- Commenced implementation of FORESTCHECK, a comprehensive system for monitoring the impacts of timber harvesting on forest biodiversity and ecosystem processes.

Major Initiatives For 2003-04

- Continue to implement the Government's 'Protecting Our Old-Growth Forests' policy including finalisation of the new forest management plan and creation of proposed new conservation reserves.
- Commence implementation of the approved forest management plan.
- Continue development of the next phases of the Environmental Management System for sustainable forest management in accordance with the approved forest management plan.
- Prepare and release the indicative harvesting plans for the year jointly with the Forest Products Commission.
- Enter into an agreement with the Forest Products Commission outlining circumstances in which forest products can be stockpiled and to ensure that in-forest stockpiles of forest products are kept to a minimum.

Output 3: Resources and services provided to the Conservation Commission of Western Australia

The provision of resources and services to the Conservation Commission of Western Australia for the satisfaction of its functions which include: having vested in it the State's national parks, conservation parks, nature reserves, State forest and timber reserves; policy development for the preservation and community enjoyment of the State's natural environment, and promoting the appreciation of flora, fauna and the natural environment; advice to the Minister for the Environment and Heritage on the development of policies for the conservation and management of biodiversity throughout the State and on the ecologically sustainable management of State forest, timber reserves and forest produce; and audit of the Department of Conservation and Land Management's and the Forest Products Commission's performance against management plans.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	684	556	650	561	Estimated actual 2002-03 includes additional expenditure related to the forest management plan.
Less Operating Revenue ^(a)	10	3	3	3	
Net Cost of Output	674	553	647	558	
Adjustments ^(b)	(119)	3	(91)	3	
Appropriation for delivery of Output 3	555	556	556	561	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Management plans/policies submitted for the Commission's consideration	25	30	30	30	
Quality					
Management plans/policies adopted by the Commission.....	100%	100%	100%	100%	
Timeliness					
Management plans/policies submitted for the Commission's consideration within agreed timeframes.....	100%	100%	100%	100%	
Cost (Efficiency)					
Average cost per management plan/policy submitted for the Conservation Commission's consideration	\$27,360	\$18,533	\$21,667	\$18,700	Additional expenditure incurred in 2002-03 on new forest management plan.
Full Time Equivalent (FTEs)	3	3	3	3	

Major Achievements For 2002-03

- The provision of resources and services relevant to the Conservation Commission to satisfy its statutory functions and obligations.

Major Initiatives For 2003-04

- Provide resources and services to enable the development of management plans and the provision of advice to the Minister for the Environment and Heritage in accordance with the Conservation Commission's statutory obligations.

Output 4: Parks and Visitor Services

Management of lands and waters; dealing with public involvement, visitation and appreciation of the natural environment on lands and waters managed by the Department, including preparing and implementing management and recreation site development plans; providing, managing and maintaining appropriate access, recreation opportunities and visitor facilities; protecting natural areas, visitors and facilities from wildfire; training Departmental staff and volunteers, working with local tourist bureaux and commercial tour operators; involving indigenous people in park management and the provision of visitor facilities and services; providing visitor information and designing and initiating educational and interpretive activity programs which enrich visitor experience and help develop greater community awareness and support for parks, natural areas, nature-based tourism and recreation services and policies.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	50,297	51,862	51,596	52,745	
Less Operating Revenue ^(a)	18,094	15,244	15,869	16,012	
Net Cost of Output	32,203	36,618	35,727	36,733	
Adjustments ^(b)	4,080	2,227	3,573	3,728	
Appropriation for delivery of Output 4	36,283	38,845	39,300	40,461	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Visits to sites managed	9,821,000	10,500,000	10,700,000	11,000,000	
Quality					
Mean level of visitor satisfaction with their visit overall	85%	85%	85%	85%	
Timeliness					
Visitor services/activities delivered within advertised timeframes	100%	100%	100%	100%	
Cost (Efficiency)					
Average cost per visit	\$5.12	\$4.94	\$4.82	\$4.80	
Full Time Equivalent (FTEs)	348	369	369	371	

Major Achievements For 2002-03

- Significant progress toward the establishment of new national parks in the south west of Western Australia resulting from implementation of the State Government's 'Protecting Our Old-Growth Forests' policy, including release of indicative boundaries for public comment, establishment of advisory committees, drafting of management plans and actions to protect conservation values for a number of the proposed parks.
- Further development of facilities and services for new and proposed national parks and reserves in the south west, such as at Wellington, Wandoo, Helena and Blackwood National Parks and St John's Brook Conservation Park. Completion of the Karri Forest Explorer drive around Pemberton linking and interpreting redeveloped sites.
- Development of joint management arrangements including establishment of the Purnululu Park Council and training and employment outcomes consistent with the aspirations of indigenous people for involvement in management of protected areas.
- Progress in the development of access, including access for people with disabilities, facilities and services in key national parks and other conservation reserves across the State designed to protect conservation values, increase visitor safety and improve public amenity, including facilities such as ablutions and parking at Bluff Knoll, animal viewing enclosure at Dryandra and restoration of flood damaged roads and facilities in Kimberley parks.
- Extended the Munda Biddi Mountain Bike Trail to provide an inter-regional trail through the south west and planned for its further extension.
- Increased resources available to develop management plans for conservation reserves in the State.
- Advanced the planning, consultation and reservations for the creation of the Walpole Wilderness Area including the release of a draft 'Wilderness Policy' and establishment of the Community Consultative Committee to guide the preparation of a management plan.

Major Initiatives For 2003-04

- Further progress in the establishment of the national parks and conservation reserves resulting from implementation of the State Government's 'Protecting Our Old-Growth Forests' policy, including the finalisation of boundaries following community consultation and the commencement of management plans.
- The establishment of effective and meaningful liaison with indigenous groups through ongoing development of joint management agreements and the progression of employment and training opportunities for indigenous people.
- A focus on significantly increasing the area of conservation reserves covered by management plans.
- Major focus on developing access and visitor facilities in and around new national parks which will increase public appreciation of these protected areas and assist in protecting their conservation values.
- Expand the community involvement program by increasing the number of volunteers involved in conservation and community service projects which improve visitor experiences and the conservation and protection of natural areas and provide increased training and support for volunteers.
- A continued focus on maintaining and upgrading vehicle and pedestrian access to key visitor attractions and sites so that they cater for the needs of everyone in the community, including the aged and people with disabilities.
- Development of a road classification system and road safety audit to improve decision making on prioritising resources to road maintenance and development.

Output 5: Astronomical Services

Providing public information and awareness directly beneficial to the Western Australian community, and contributing to scientific research in astronomy by cooperating with national and international institutions in the acquisition, analysis, interpretation and dissemination of information.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	1,187	1,205	1,205	1,234	
Less Operating Revenue ^(a)	155	124	124	124	
Net Cost of Output	1,032	1,081	1,081	1,110	
Adjustments ^(b)	86	4	4	4	
Appropriation for delivery of Output 5	1,118	1,085	1,085	1,114	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Tour visitors	9,714	8,800	8,800	8,900	
Enquiries	18,405	19,100	19,100	19,100	
Refereed scientific research papers.....	5	5	5	5	
Quality					
Positive responses to 'quality' measures in visitor surveys.....	98%	99%	99%	99%	
Submitted research papers published in international refereed journals	100%	100%	100%	100%	
Timeliness					
Satisfaction of information requests as they occur.....	98%	95%	95%	95%	
Timely publication of research papers in international refereed journals	100%	100%	100%	100%	
Effective study of astronomical targets as they occur.....	68%	57%	57%	57%	
Cost (Efficiency)					
Average cost per tour visitor.....	\$20.40	\$18.15	\$18.15	\$19.00	
Average cost per enquiry.....	\$31.50	\$32.50	\$32.50	\$33.24	
Average cost of research activities per refereed research paper. (Cost of research activities per 1000 head of WA population 2001-02 \$190, 2002-03 \$189.).....	\$81,836	\$85,000	\$85,000	\$86,000	
Full Time Equivalents (FTEs)	11	12	11	11	

Major Achievements For 2002-03

- Successfully installed special equipment that facilitates access to star viewing for people with disabilities.
- Provided astronomical and safety information about the solar eclipse on 4 December, 2002.
- Successful creation and distribution of the new WA Astronomy Almanac.
- Reduced energy consumption by nearly 50% over previous years.
- Automatic cloud sensor improved and used to manage operation of Lowell Telescope.
- Operated 16" Meade telescope for scientific use with an electronic charge coupled device camera.

Major Initiatives For 2003-04

- Create new educational experiences for visitors.
- Conduct viewing nights for the public during Mars 'close approach'.
- Update Mike Candy Telescope computers to facilitate automated observations.
- Assist Mt Stromlo Observatory staff with their observations that are not possible because of the bushfire damage to their facilities.

CAPITAL WORKS PROGRAM

The Department of Conservation and Land Management's planned capital works program of \$12 million provides funds for tourism roads and facilities (\$7.3 million), plant and equipment (\$3.1 million), fire fighting fleet replacement (\$1.3 million) and conservation estate land purchase (\$200,000).

A capital funding program of \$9.7 million commenced in 2001-02 over four years (\$2.5 million in 2003-2004) to provide infrastructure for new national parks and conservation parks being created under the Government's 'Protecting Our Old-Growth Forests' policy. These works will enable the Department to meet public health and visitor risk management obligations and provide for visitor amenities.

A new initiative for the construction of a Karri-Tingle Discovery Centre in the Walpole Wilderness Area was deferred from 2002-2003 and will now commence in 2003-2004.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Improvements to Tourism Facilities -				
Gnangara Park Development	1,839	889	250	250
Leschenault Peninsula	1,601	501	250	600
Protecting Our Old Growth Forests - National Parks Infrastructure.....	9,619	5,069	3,070	2,500
COMPLETED WORKS				
Conservation Land Acquisition -				
2001-02 program	1,222	1,222	196	-
2002-03 Program	700	700	700	-
Dirk Hartog Island Pastoral Lease Acquisition	300	300	300	-
Fire Fighting Fleet Replacement -				
2002-03 Program	1,350	1,350	1,350	-
Gascoyne - Murchison Strategy-				
2001-02 Program	2,758	2,758	2,617	-
2002-03 Program	2,500	2,500	2,500	-
Improvements to Tourism Facilities -				
2002-03 Program	1,600	1,600	1,600	-
Plant and Equipment -				
2002-03 Program	3,064	3,064	3,064	-
Tourism Road Improvement Program -				
2002-03 Program	1,400	1,400	1,400	-
NEW WORKS				
Conservation Land Acquisition -				
2003-04 Program	200	-	-	200
Fire Fighting Fleet Replacement -				
2003-04 Program	1,350	-	-	1,350
Improvements to Tourism Facilities -				
2003-04 Program	1,600	-	-	1,600
Karri / Tingle Interpretative Centre.....	1,000	-	-	1,000
Plant and Equipment -				
2003-04 Program	3,064	-	-	3,064
Tourism Road Improvement Program -				
2003-04 Program	1,400	-	-	1,400
	36,567	21,353	17,297	11,964

CAPITAL CONTRIBUTION

Current assets for 2003-2004 are expected to be \$41.7 million, of which cash assets total \$24.6 million. A significant proportion of cash assets is represented by funds held in trust for Commonwealth programs such as the Natural Heritage Trust.

Restricted cash assets of \$2.6 million in 2003-2004 represent funds set aside for an additional pay period to be experienced in 2004-2005.

The value of other non-current assets is expected to increase and mainly represents increased expenditure on tourism and recreational facilities.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	17,522	15,961	17,297	11,964	11,664	8,814	7,241
Working capital requirement							
Loan repayments	3,810	123	-	-	-	-	-
	21,332	16,084	17,297	11,964	11,664	8,814	7,241
LESS							
Asset Sales	1,395	300	300	300	300	300	300
Commonwealth Grants	1,658	2,000	2,000	-	-	-	-
Specific Contributions	1,431	1,400	1,400	1,400	1,400	1,400	1,400
Other	3,490	2,500	2,500	2,500	2,500	2,500	2,500
Holding Account ^(a)	-	5,148	5,148	3,214	4,214	4,214	2,591
Internal Funds and Balances	5,993	900	3,113	-	-	-	-
Capital Contribution	7,365	3,836	2,836	4,550	3,250	400	450

(a) Draw down from Holding Account.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	59,652	57,892	60,447	62,622	64,687	66,628	67,933
Superannuation	4,079	4,835	4,872	5,020	5,108	5,195	5,241
Cost of Goods Sold	500	-	520	530	540	550	560
Grants and subsidies ^(b)	754	211	399	429	429	250	250
Consultancies expense	2,276	2,000	2,200	2,200	2,200	2,200	2,200
Supplies and services	47,578	56,972	58,355	55,649	59,449	50,091	50,448
Accommodation	1,719	1,905	1,905	2,010	2,115	2,220	2,220
Borrowing costs	492	398	-	-	-	-	-
Capital User Charge	11,236	10,593	9,881	11,262	11,698	12,079	12,079
Depreciation	10,585	10,500	11,400	11,400	11,400	11,400	11,400
Administration	1,312	600	600	600	600	600	600
State Taxes	-	70	-	-	-	-	-
Doubtful Debts	344	20	50	50	50	50	50
Other expenses	33	10	-	-	-	-	-
TOTAL COST OF SERVICES	140,560	146,006	150,629	151,772	158,276	151,263	152,981
Revenues from ordinary activities							
User charges and fees ^(c)	31,407	16,440	16,440	16,440	16,440	16,440	16,440
Net Profit on disposal of non-current assets	12	-	-	-	-	-	-
Grants and subsidies	15,786	14,000	14,000	12,000	12,000	12,000	12,000
Interest	1,343	500	1,000	1,000	1,000	1,000	1,000
Other Revenue	12,100	9,495	9,895	10,038	10,075	10,095	10,095
Total Revenues from Ordinary Activities	60,648	40,435	41,335	39,478	39,515	39,535	39,535
NET COST OF SERVICES	79,912	105,571	109,294	112,294	118,761	111,728	113,446
REVENUES FROM STATE GOVERNMENT							
Appropriations	96,812	111,898	114,128	116,590	122,378	115,945	117,663
Liabilities assumed by the Treasurer	(1,059)	(300)	(300)	(300)	(300)	(300)	(300)
TOTAL REVENUES FROM STATE GOVERNMENT	95,753	111,598	113,828	116,290	122,078	115,645	117,363
CHANGE IN EQUITY RESULTING FROM OPERATIONS							
Change in Equity arising from transfer of assets/liabilities	(2,717)	-	-	-	-	-	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	13,124	6,027	4,534	3,996	3,317	3,917	3,917

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 1,184, 1,230 and 1,233 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

**STATEMENT OF FINANCIAL POSITION
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	30,462	22,120	24,895	24,615	24,536	24,306	24,076
Restricted cash.....	-	2,074	-	2,555	-	-	-
Receivables.....	7,161	6,710	7,111	7,061	7,011	6,961	6,911
Inventories.....	2,681	2,371	2,681	2,681	2,681	2,681	2,681
Amounts receivable for outputs.....	5,148	5,148	3,214	4,214	4,214	2,591	2,591
Prepayments.....	609	557	609	609	609	609	609
Total current assets.....	46,061	38,980	38,510	41,735	39,051	37,148	36,868
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	5,666	11,340	14,174	21,690	29,215	38,363	47,511
Land and Buildings.....	2,039,487	1,927,649	2,043,351	2,042,702	2,041,053	2,039,404	2,037,755
Plant, equipment and vehicles.....	15,942	13,492	16,066	15,490	14,914	15,788	15,189
Other.....	58,238	58,909	65,647	67,436	69,925	68,114	66,203
Restricted cash.....	2,000	-	2,275	-	-	230	460
Total non-current assets.....	2,121,333	2,011,390	2,141,513	2,147,318	2,155,107	2,161,899	2,167,118
TOTAL ASSETS.....	2,167,394	2,050,370	2,180,023	2,189,053	2,194,158	2,199,047	2,203,986
CURRENT LIABILITIES							
Superannuation.....	97	72	102	107	112	117	122
Payables.....	6,965	6,271	6,253	6,253	6,253	6,253	6,253
Provision for employee entitlements.....	9,210	8,784	9,382	9,558	9,738	9,918	10,098
Interest-bearing liabilities (Borrowings).....	-	123	-	-	-	-	-
Interest payable.....	-	85	-	-	-	-	-
Accrued Salaries.....	1,208	1,653	1,653	1,804	-	230	460
Other.....	1,946	1,629	1,645	1,643	1,641	1,639	1,637
Total current liabilities.....	19,426	18,617	19,035	19,365	17,744	18,157	18,570
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	5,342	5,141	5,492	5,646	5,805	5,964	6,123
Interest-bearing liabilities (Borrowings).....	-	3,441	-	-	-	-	-
Total non-current liabilities.....	5,342	8,582	5,492	5,646	5,805	5,964	6,123
TOTAL LIABILITIES.....	24,768	27,199	24,527	25,011	23,549	24,121	24,693
EQUITY							
Contributed Equity.....	7,365	11,201	10,201	14,751	18,001	18,401	18,851
Accumulated surplus/(deficit).....	390,975	387,084	395,509	399,505	402,822	406,739	410,656
Asset revaluation reserve.....	1,979,326	1,859,884	1,984,826	1,984,826	1,984,826	1,984,826	1,984,826
Other Reserves.....	(235,040)	(234,998)	(235,040)	(235,040)	(235,040)	(235,040)	(235,040)
Total equity.....	2,142,626	2,023,171	2,155,496	2,164,042	2,170,609	2,174,926	2,179,293
TOTAL LIABILITIES AND EQUITY.....	2,167,394	2,050,370	2,180,023	2,189,053	2,194,158	2,199,047	2,203,986

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	85,998	101,076	102,406	104,860	110,639	104,206	105,924
Capital Contribution	7,365	3,836	2,836	4,550	3,250	400	450
Holding Account.....	-	5,148	5,148	3,214	4,214	4,214	2,591
Net cash provided by State government.....	93,363	110,060	110,390	112,624	118,103	108,820	108,965
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(58,670)	(57,420)	(59,662)	(62,141)	(66,152)	(66,059)	(67,364)
Superannuation.....	(5,103)	(5,130)	(5,167)	(5,315)	(5,403)	(5,490)	(5,536)
Supplies and services.....	(48,784)	(58,977)	(61,399)	(58,381)	(62,186)	(52,833)	(53,200)
Grants and subsidies	(754)	(211)	(399)	(429)	(429)	(250)	(250)
Borrowing costs.....	(581)	(400)	-	-	-	-	-
Accommodation.....	(1,803)	(1,960)	(1,960)	(2,070)	(2,180)	(2,290)	(2,290)
Administration.....	(495)	(200)	(200)	(200)	(200)	(200)	(200)
Capital User Charge.....	(10,525)	(10,593)	(10,593)	(11,262)	(11,698)	(12,079)	(12,079)
State Taxes	-	(70)	-	-	-	-	-
Goods and Services Tax	(6,267)	(5,000)	(5,000)	(5,000)	(5,000)	(5,000)	(5,000)
Other.....	(1,834)	(10)	-	-	-	-	-
Receipts							
User charges and fees	33,465	15,400	15,400	15,400	15,400	15,400	15,400
Interest.....	1,343	500	1,000	1,000	1,000	1,000	1,000
Goods and Services Tax	5,684	5,000	5,000	5,000	5,000	5,000	5,000
Grants and subsidies	15,480	14,000	14,000	12,000	12,000	12,000	12,000
Other.....	12,017	9,895	10,295	10,438	10,475	10,495	10,495
Net cash from operating activities.....	(66,827)	(95,176)	(98,685)	(100,960)	(109,373)	(100,306)	(102,024)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(15,824)	(15,961)	(17,297)	(11,964)	(11,664)	(8,814)	(7,241)
Proceeds from sale of non-current assets	1,395	300	300	300	300	300	300
Net cash from investing activities.....	(14,429)	(15,661)	(16,997)	(11,664)	(11,364)	(8,514)	(6,941)
CASH FLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings.....	(3,810)	(123)	-	-	-	-	-
Net cash from financing activities.....	(3,810)	(123)	-	-	-	-	-
NET INCREASE/(DECREASE) IN CASH HELD	8,297	(900)	(5,292)	-	(2,634)	-	-
Cash assets at the beginning of the reporting period	24,165	25,094	32,462	27,170	27,170	24,536	24,536
Cash assets at the end of the reporting period.....	32,462	24,194	27,170	27,170	24,536	24,536	24,536

SCHEDULE OF ADMINISTERED EXPENSES AND REVENUES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
EXPENSES							
Receipts paid into Consolidated Fund.....	107	85	113	160	160	160	160
TOTAL ADMINISTERED EXPENSES ^(a)..	107	85	113	160	160	160	160
REVENUES							
Regulatory Fees and Fines.....	110	85	110	160	160	160	160
TOTAL ADMINISTERED REVENUES	110	85	110	160	160	160	160

(a) Further information is provided in the table "Details of the Administered Transactions Expenses".

SCHEDULE OF ADMINISTERED PAYMENTS AND RECEIPTS

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH OUTFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Receipts paid into Consolidated Fund.....	(107)	(85)	(113)	(160)	(160)	(160)	(160)
TOTAL ADMINISTERED CASH OUTFLOWS.....	(107)	(85)	(113)	(160)	(160)	(160)	(160)
CASH INFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Regulatory fees and fines.....	110	85	110	160	160	160	160
TOTAL ADMINISTERED CASH INFLOWS.....	110	85	110	160	160	160	160
NET CASH INFLOWS/(OUTFLOWS) FROM ADMINISTERED TRANSACTIONS	3	-	(3)	-	-	-	-

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Conservation Council - Biodiversity							
Conservation Officer	-	-	79	79	79	-	-
Forest Heritage Centre	-	-	-	50	50	-	-
Friends of the Bibbulmun Track	-	-	50	50	50	-	-
Minister for the Environment's Community							
Conservation Grants	192	211	200	200	200	200	200
Natural Heritage Trust - Farm Forestry	202	-	-	-	-	-	-
Natural Heritage Trust - National Wetlands Program	60	-	-	-	-	-	-
Oil Mallee Association of WA	300	-	20	-	-	-	-
Regional Parks Community Grants	-	-	50	50	50	50	50
TOTAL	754	211	399	429	429	250	250

DETAILS OF THE ADMINISTERED TRANSACTIONS REVENUE

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
ROYALTIES							
Fauna Royalties	110	85	110	110	110	110	110
FINES							
Receipts from regulatory fines	-	-	-	50	50	50	50
TOTAL	110	85	110	160	160	160	160

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Department:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
Apiary site rentals	97	100	103	103
Commissions	5	10	5	5
Communication site fees	111	120	110	110
Forest leases	66	45	50	50
GST input credits	1,475	1,500	1,500	1,500
GST receipts on sales	4,001	3,500	3,500	3,500
Proceeds from the disposal of equipment and non-real property	367	300	450	300
Proceeds from sale of real property	1,055	-	500	-
Wildlife fees	101	100	110	110
TOTAL	7,278	5,675	6,328	5,678

The monies received and retained are to be applied to the Department's outputs as specified in the Budget Statements.

BOTANIC GARDENS AND PARKS AUTHORITY

PART 8 - MINISTER FOR THE ENVIRONMENT AND HERITAGE

DIVISION 37

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 72 Net amount appropriated to deliver outputs	7,979	7,941	7,941	10,990	13,166	11,186	10,637
Total appropriations provided to deliver outputs	7,979	7,941	7,941	10,990	13,166	11,186	10,637
CAPITAL							
Item 146 Capital Contribution	-	4,150	4,150	3,550	842	-	200
GRAND TOTAL.....	7,979	12,091	12,091	14,540	14,008	11,186	10,837

MISSION

To conserve and enhance Kings Park, Bold Park and the State's Botanic Garden for the community.

SIGNIFICANT ISSUES AND TRENDS

- Visitation rates for the State's number one tourist attraction, Kings Park and Botanic Garden, continue to rise at a much greater rate than previously expected. The popularity of the Botanic Garden is particularly apparent through bookings for weddings, concerts and other events in this area. Approximately five million people visited Kings Park and Botanic Garden in 2002-03.
- With rising visitation levels and changes in social and economic environments affecting insurance issues, the Authority continues to focus on effective risk management and mitigation, particularly in the areas of public safety and security, and protection of assets.
- Planning is well advanced for the transition of Araluen Botanic Park to become a designated land under the *Botanic Gardens and Parks Authority Act 1998*, as recommended by the Machinery of Government Taskforce. Discussions on the transition of Whiteman Park are also underway.
- The Authority's world recognised science program continues its leadership in integrated plant conservation biology. Frequent publications in international scientific journals and ongoing collaboration with industry and academic partners contribute significantly to conservation science.
- Bushland conservation in Kings Park and Botanic Garden and in Bold Park attracts a great deal of community interest and remains a primary focus of much research and restoration work undertaken by the Authority.
- A revised five-year management plan for Kings Park and Botanic Garden is being developed and will be finalised following an extensive community consultation process. The new plan is to formally commence 1 July 2004.
- There is a high level of ongoing community interest in the conservation of cultural heritage values of both Bold Park and Kings Park and Botanic Garden, particularly in relation to Aboriginal connections to these lands and the use of Kings Park and Botanic Garden as a central place for community memorials.
- The Government has committed to a new Bali Memorial in recognition of the people who tragically died or were injured in the Bali incident in October 2002. The memorial will be constructed following extensive public consultation and is scheduled to be completed in October 2003.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Customer Service and Cultural Heritage	13,058	11,222	11,383	12,010			
Output 2:							
Conservation and Scientific Research	3,193	3,150	3,195	3,372			
Total Cost of Outputs	16,251	14,372	14,578	15,382	12,272	12,887	12,632
<i>Less Operating revenues</i>	3,866	2,621	2,948	2,631	2,141	2,284	2,290
Net Cost of Outputs	12,385	11,751	11,630	12,751	10,131	10,603	10,342
Adjustments ^(a)	(4,406)	(3,810)	(3,689)	(1,761)	3,035	583	295
Appropriation provided to deliver Outputs.	7,979	7,941	7,941	10,990	13,166	11,186	10,637
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	-	4,150	4,150	3,550	842	-	200
TOTAL CONSOLIDATED FUND APPROPRIATIONS	7,979	12,091	12,091	14,540	14,008	11,186	10,837

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Chief Executive Officer, the Chairperson and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION

Relationship to Government Strategic Objectives

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
A valued and protected environment	Awareness and appreciation of recreation and tourist resources, and cultural heritage for visitor's enjoyment.	1. Customer Service and Cultural Heritage
	Conservation and enhancement of Western Australian bushland and other flora.	2. Conservation and Scientific Research

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: Awareness and appreciation of recreation and tourist resources, and cultural heritage for visitor's enjoyment.					
The extent to which recreational and tourist resources have been conserved, enhanced, and promoted and the effect of these activities on the level of visitor enjoyment as measured by visitor surveys.....	Met or exceeded expectations 90%	Met or exceeded expectations 90%	Met or exceeded expectations 90%	Met or exceeded expectations 90%	
Outcome: Conservation and enhancement of Western Australian bushland and other flora.					
The effectiveness of bushland and species conservation, and botanic research, is assessed through the success of maintaining ecological sustainability in environments that maximise the conservation and restoration of indigenous plants and ecological processes					
This is measured by expressing the number of declared rare flora species in Kings Park's 'Living Collections' as a percentage of the total declared rare flora species	68%	68%	68%	68%	

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Customer Service and Cultural Heritage

Enhancing and promoting recreational and tourist resources and facilities by maintaining Kings Park and Botanic Garden; enhancing and promoting awareness and understanding of Kings Park, Bold Park and the State's Botanic Garden through customer awareness and education forums; and conserving, promoting and developing cultural heritage including indigenous, colonial and contemporary heritage by staging events and displays on the Authority's designated land.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	13,058	11,222	11,383	12,010	Decrease in sponsorships and interest received.
Less Operating Revenue ^(a)	3,019	1,796	2,302	2,054	
Net Cost of Output	10,039	9,426	9,081	9,956	
Adjustments ^(b)	(3,810)	(2,975)	(2,880)	(1,375)	
Appropriation for delivery of Output 1	6,229	6,451	6,201	8,581	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Total annual visitor numbers	4,560,000	5,334,550	5,334,550	5,450,000	Change in methodology in calculating the customer awareness and education forums.
Attendances at customer awareness and education forums	276,675	165,000	317,108	330,000	
Cultural events held.....	235	240	231	240	
Heritage assets preserved.....	12	12	12	12	
Quality					
Total park area available to visitors.....	95%	95%	95%	95%	
Level of visitor satisfaction with facilities and park services	92%	92%	92%	95%	
Visitors expressing awareness of Kings Park, Bold Park and State Botanic Garden.....	80%	80%	80%	80%	
Level of visitor satisfaction with cultural events held.....	90%	90%	90%	90%	
Level of visitor satisfaction with condition of heritage assets.....	85%	85%	85%	85%	
Timeliness					
Days Park is open	365 days	365 days	365 days	365 days	
Public information services provided within predetermined timeframe.....	100%	100%	100%	100%	
Response times for public information requests.....	four days	four days	four days	four days	
Response times for emergencies.....	five minutes	five minutes	five minutes	five minutes	
Cultural events held within predetermined timeframe.....	100%	100%	100%	100%	
Annual engineering inspections of significant cultural heritage assets, as per Conservation Plan, completed within timeframe	100%	100%	100%	100%	
Cost (Efficiency)					
Average cost per visitor.....	\$1.52	\$0.97	\$0.98	\$1.01	
Average cost per forum attendee	\$6.17	\$10.20	\$5.38	\$5.46	
Average cost per cultural event	\$6,731	\$6,546	\$6,898	\$7,006	
Average cost per heritage asset preserved	\$236,700	\$232,750	\$237,940	\$251,814	
Full Time Equivalents (FTEs)	69	69	69	71	

Major Achievements For 2002-03

- Construction of the LotteryWest Federation Walkway was completed, however it will not be open to the public until August 2003. This is a world class on ground and elevated walkway commencing near the Lord Forrest roundabout and finishing over 600 meters further along the edge of the Mt Eliza Scarp near the Marri woodland in the Botanic Garden. The walkway will attract an increase in visitors to the Botanic Garden, who will experience a unique educational opportunity to learn about Western Australia's role in Federation, and about the State's complex biodiversity and Aboriginal and European history.
- The new Western Power Parkland developed with prehistoric, conservation and energy related themes, was opened in October 2002 and represents a major refurbishment of the family picnic and playground area. A new Café, educational and recreation opportunities and visitor facilities now attract thousands of visitors weekly.
- Significant improvements in the Botanic Garden have been made, including a new entry statement, improved pedestrian paths and disabled access and lighting, and enhanced visitor information and interpretation. The Botanic Garden remains very popular for concerts, community events, weddings and the annual Wildflower Festival.

Major Initiatives For 2003-04

- Significant enhancements will be made to the Reabold Hill precinct in Bold Park to provide for improved public safety and amenity. New pedestrian and cycle access will be provided to improve visitor safety, and a new board walk accessible to all will lead visitors through restored bushland to a new lookout at the summit of Reabold Hill, the highest point on the Swan Coastal Plain.
- Bold Park will also have a new Ecology Centre constructed, which will provide staff accommodation and a community education and meeting area.
- The LotteryWest Federation Walkway in the Botanic Garden will be opened to the public in August 2003.
- A memorial to the victims of the October 2002 Bali incident, comprising a lookout and a family picnic area, will be constructed following extensive public consultation and opened in October 2003.
- The new five-year Management Plan for the Kings Park and Botanic Garden will be finalised, and will be a revision and an amalgamation of the existing framework and conservation plans.
- A new retail outlet will be constructed to promote Western Australian flora and Australian crafts and art, with a focus on high quality, educational and Kings Park and Botanic Garden branded items.
- New opportunities for events and activities will be investigated, in line with the new Strategic Plan for the Authority.

Output 2: Conservation and Scientific Research

Demonstrating leadership in urban bushland management, especially for Perth and regional communities, horticultural services including new plants developed for the nursery trade, and undertaking and promoting leading edge science and interpretation pertinent to integrated conservation of flora for present and future generations.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	3,193	3,150	3,195	3,372	Decrease in the number of grants received.
Less Operating Revenue ^(a)	847	825	646	577	
Net Cost of Output	2,346	2,325	2,549	2,795	
Adjustments ^(b)	(596)	(835)	(809)	(386)	
Appropriation for delivery of Output 2	1,750	1,490	1,740	2,409	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Representative native plant species	294	294	294	294	
Research grant projects.....	56	55	55	55	
Quality					
Increased number of representative plant species in bushland	0	0	0	0	
Area of restored land in Kings Park and Bold Park	33%	33%	33%	33%	
Scientific papers accepted for publication	24	25	25	25	
Level of customer satisfaction for services provided from grants.....	100%	100%	100%	100%	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Timeliness					
Daily bushland patrols completed within predetermined schedules (365 days of the year).....	100%	100%	100%	100%	
Presentation of scientific papers within agreed schedule of academic year.	100%	100%	100%	100%	
Cost (Efficiency)					
Average cost per native plant species	\$2,063	\$2,036	\$2,065	\$2,179	
Average cost per research project.....	\$46,182	\$46,391	\$47,061	\$49,656	
Full Time Equivalents (FTEs)	19	25	25	25	

Major Achievements For 2002-03

- The implementation of the Bold Park Environmental Management Plan has commenced, with significant improvement to bushland management and restoration activities.
- The project to restore native flora and conserve the land and plants on the Mt Eliza Scarp has been well advanced.
- Advances were made in the collaborative program of seed collection and scientific research as part of the ten-year agreement with the Millennium Seed Bank, the Department of Conservation and Land Management, Royal Botanic Gardens Kew and the Authority.
- Significant and ongoing international exchange of cryogenic material of rare plants was undertaken between the Authority and the Royal Botanic Gardens Kew, through the reciprocal arrangement for risk management of endangered species held by these two organisations.
- A major national workshop on seed dormancy was held in August 2002, which established new standards for seed science research for Australian flora.
- Publication of a major new book devoted to micro-organisms for plant conservation and biodiversity which resulted from international collaboration.
- Promotion and implementation of the International Agenda for Botanic Gardens in consultation with the organisation Botanic Gardens International for plant conservation within the region and globally.
- The establishment of the Bold Park restoration research team, which is conducting research focussed on practical outcomes, thereby underpinning the effective restoration of the flora of Bold Park.
- Significant advances and research outputs in the fields of restoration ecology, conservation genetics, orchid conservation and propagation science continue to provide practical outcomes for the conservation of Western Australian flora.
- Publication and launch of a major new book on international orchid conservation, a direct product of the 1st International Orchid Conservation Congress held recently in Perth and organised by the Authority.
- Significant advances were made in plant breeding of Western Australian species for the national and international horticulture industries.

Major Initiatives For 2003-04

- Continue the major restoration and conservation plans for Kings Park and Bold Park bushlands.
- The Plant Conservation Centre will be constructed in Kings Park and Botanic Garden and will provide staff accommodation and enhanced science, research and teaching facilities for the Authority and the community.
- The creation of the "Institute of Conservation and Restoration Biology" in conjunction with the University of Western Australia. This will formalise the development of a "teaching hospital" model for the Science Directorate, with significant benefits for both Botanic Gardens and Parks Authority and University of Western Australia, and will provide the basis for a new undergraduate course in conservation biology.
- The joint organisation by Botanic Gardens and Parks Authority and Conservation and Land Management of a seminal conference entitled "Advances in Plant Conservation Biology - An Australian Perspective" to be held in spring 2004. The conference will bring together noted national and international researchers in conservation biological fields to provide a snapshot of current and future trends and issues facing conservation of Australia's plant life.
- Plant and implement the Western Australian display at the Flora Exhibition to be held in Hammamatsu Japan from April to October 2004.
- New integrated conservation research projects, in conjunction with Conservation and Land Management and local landcare groups, to commence on many of the State's most critically threatened plant species.
- Develop and implement a plan to provide for improved public safety of the Mt Eliza Scarp, following a geotechnical review in 2002-03 of the Scarp stability.

CAPITAL WORKS PROGRAM

The Authority's planned capital works expenditure for 2003-04 totals \$10.3 million.

Major projects include:

- The construction of the Bali Memorial (\$1.0 million).
- Major ongoing bushland restoration for Bold Park and Kings Park and Botanic Garden (\$2.1 million and \$0.2 million respectively).
- The ongoing construction of the Plant Conservation Centre (\$1.5 million) and the Bold Park Ecology Centre (\$1.1 million).
- Provision of improved stability and public safety of the Mt Eliza Scarp (\$1.0 million)
- Ongoing major environmental and cultural heritage restoration along the Mt Eliza Scarp (\$0.9 million).
- Enhancement of visitor facilities and safety on Reabold Hill (\$1.0 million).
- The construction of a new retail outlet in Kings Park and Botanic Garden (\$0.07 million).

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Bold Regional Park -				
Bold Park Ecology Centre	1,800	700	335	1,100
Bushland Management	5,908	1,318	916	2,141
Reabold Hill Precinct.....	2,000	924	898	1,076
IT Strategic Review - Security Implementation.....	485	83	83	170
Kings Park and Botanic Garden -				
Botanic Garden Visitor Facilities/ Office Relocation.....	1,267	867	867	400
Bushland Management	1,859	904	174	164
Fraser Avenue Retail Outlet.....	700	630	628	70
Irrigation.....	3,172	3,164	183	8
Mount Eliza Scarp	5,168	4,258	1,313	910
Plant Conservation Centre	1,856	313	186	1,543
COMPLETED WORKS				
Kings Park and Botanic Garden -				
Botanic Garden Display Gardens.....	199	199	197	-
Botanic Garden Entry Gardens	350	350	310	-
Botanic Garden Pathway	92	92	92	-
Botanic Garden Thematic Plan	50	50	38	-
Botanic Garden Volunteers Garden	97	97	95	-
Fraser Avenue Lighting and Furniture.....	285	285	65	-
Statutory Management Plan.....	100	100	84	-
Kings Park and Botanic Garden Minor Works -				
2002/03 Program	1,000	1,000	1,000	-
Lotteries Federation Walkway.....	1,562	1,562	1,518	-
Western Power Parkland.....	1,913	1,913	1,569	-
NEW WORKS				
Bali Memorial.....	1,000	-	-	1,000
Kings Park and Botanic Garden Minor Works -				
2003/04 Program	696	-	-	696
Mt. Eliza Public Safety Stage 2	2,000	-	-	1,000
	33,559	18,809	10,551	10,278

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	-	8,586	10,551	10,278	4,278	731	1,164
	-	8,586	10,551	10,278	4,278	731	1,164
LESS							
Holding Account ^(b)	-	449	449	608	-	42	964
Internal Funds and Balances.....	-	3,627	5,592	3,349	-	-	-
Specific Contributions	-	360	360	101	-	-	-
Funding included in output appropriations ^(a) ..	-	-	-	2,670	3,436	689	-
Capital Contribution.....	-	4,150	4,150	3,550	842	-	200

(a) Capital works expensed through the Statement of Financial Performance.

(c) Draw down from Holding Account.

FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	4,878	4,639	5,339	5,174	3,862	3,945	4,024
Superannuation	613	414	499	414	414	414	414
Supplies and services	2,677	4,145	3,788	2,680	2,686	2,707	2,762
Accommodation	161	238	162	165	165	167	167
Capital User Charge	2,699	2,606	2,606	2,785	3,105	3,285	3,285
Depreciation	1,904	744	744	740	790	790	790
Administration	103	441	105	106	108	109	109
State Taxes	-	3	3	3	3	3	3
Net loss on disposal of non-current assets	79	-	-	-	-	-	-
Other expenses	3,137	1,142	1,332	3,315	1,139	1,467	1,078
TOTAL COST OF SERVICES	16,251	14,372	14,578	15,382	12,272	12,887	12,632
Revenues from ordinary activities							
User charges and fees ^(b)	51	87	65	68	70	72	72
Regulatory Fees and Fines	47	25	40	35	36	37	37
Net Profit on disposal of non-current assets	-	20	36	20	20	20	20
Grants and subsidies	796	550	680	550	550	550	550
Interest	386	200	300	200	180	180	180
Rent	1,547	-	1,005	1,005	1,006	1,008	1,008
Donations	14	25	17	20	20	20	25
Other Revenue	1,025	1,714	805	733	259	397	398
Total Revenues from Ordinary Activities	3,866	2,621	2,948	2,631	2,141	2,284	2,290
NET COST OF SERVICES	12,385	11,751	11,630	12,751	10,131	10,603	10,342
REVENUES FROM STATE GOVERNMENT							
Appropriations	7,979	7,941	7,941	10,990	13,166	11,186	10,637
TOTAL REVENUES FROM STATE GOVERNMENT	7,979	7,941	7,941	10,990	13,166	11,186	10,637
CHANGE IN EQUITY RESULTING FROM OPERATIONS	(4,406)	(3,810)	(3,689)	(1,761)	3,035	583	295
Extraordinary items	1,685	-	-	-	-	-	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	(2,721) ^(c)	(3,810)	(3,689)	(1,761)	3,035	583	295

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 88, 94 and 96 respectively.

(b) Includes resources received free of charge. This treatment may differ from the agency's annual report.

(c) This amount varies from that reported in the Authority's annual report due to the adoption of a different accounting treatment.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	7,477	157	3,005	1,459	759	489	474
Restricted cash.....	530	214	214	114	114	114	114
Receivables.....	626	751	750	721	950	1,179	1,179
Interest receivable.....	13	71	71	71	71	71	71
Amounts receivable for outputs.....	449	366	608	-	42	964	-
Prepayments.....	19	-	-	-	-	-	-
Total current assets.....	9,114	1,559	4,648	2,365	1,936	2,817	1,838
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	223	601	359	1,099	1,847	1,673	2,463
Land and Buildings.....	20,262	22,273	20,273	20,058	19,828	19,598	19,368
Plant, equipment and vehicles.....	1,441	4,857	4,858	4,444	5,493	6,444	6,124
Other.....	6,212	6,582	7,233	11,252	14,239	13,638	14,914
Total non-current assets.....	28,138	34,313	32,723	36,853	41,407	41,353	42,869
TOTAL ASSETS.....	37,252	35,872	37,371	39,218	43,343	44,170	44,707
CURRENT LIABILITIES							
Superannuation.....	217	226	226	226	226	226	226
Payables.....	464	153	1,583	1,640	1,642	1,640	1,682
Provision for employee entitlements.....	582	489	489	489	489	489	489
Interest-bearing liabilities (Borrowings).....	592	-	-	-	-	-	-
Accrued Salaries.....	79	93	93	93	93	93	93
Other.....	92	655	655	656	902	1,148	1,148
Total current liabilities.....	2,026	1,616	3,046	3,104	3,352	3,596	3,638
NON-CURRENT LIABILITIES							
Superannuation.....	1,172	1,200	1,200	1,200	1,200	1,200	1,200
Provision for employee entitlements.....	324	314	315	315	315	315	315
Total non-current liabilities.....	1,496	1,514	1,515	1,515	1,515	1,515	1,515
TOTAL LIABILITIES.....	3,522	3,130	4,561	4,619	4,867	5,111	5,153
EQUITY							
Contributed Equity.....	-	4,150	4,150	7,700	8,542	8,542	8,742
Accumulated surplus/(deficit).....	18,213	14,456	14,524	12,763	15,798	16,381	16,676
Asset revaluation reserve.....	15,517	14,136	14,136	14,136	14,136	14,136	14,136
Total equity.....	33,730	32,742	32,810	34,599	38,476	39,059	39,554
TOTAL LIABILITIES AND EQUITY.....	37,252	35,872	37,371	39,218	43,343	44,170	44,707

STATEMENT OF CASH FLOWS
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	7,307	7,197	7,197	10,250	12,376	10,396	9,847
Capital Contribution	-	4,150	4,150	3,550	842	-	200
Holding Account.....	-	449	449	608	-	42	964
Net cash provided by State government.....	7,307	11,796	11,796	14,408	13,218	10,438	11,011
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(4,785)	(4,634)	(5,427)	(5,174)	(3,862)	(3,945)	(4,024)
Superannuation.....	(556)	(412)	(462)	(414)	(414)	(414)	(414)
Supplies and services.....	(3,851)	(4,110)	(3,425)	(2,590)	(2,598)	(2,603)	(3,423)
Accommodation.....	(212)	(243)	(215)	(218)	(219)	(221)	(221)
Administration.....	(135)	(441)	(137)	(139)	(140)	(141)	(141)
Capital User Charge.....	(2,699)	(2,606)	(2,606)	(2,785)	(3,105)	(3,285)	(3,285)
State Taxes	-	(4)	(4)	(5)	(5)	(5)	(5)
Goods and Services Tax	(515)	(485)	(485)	(490)	(505)	(505)	(505)
Other.....	(1,409)	(1,142)	(1,300)	(3,254)	(886)	(1,234)	(282)
Receipts							
Regulatory fees and fines.....	47	25	40	35	36	37	37
User charges and fees	27	62	16	43	45	47	47
Interest.....	586	200	300	200	180	180	180
Goods and Services Tax	269	485	466	490	505	505	505
Grants and subsidies	260	550	680	550	550	550	550
Other.....	2,438	1,764	1,724	1,807	1,076	1,216	1,451
Net cash from operating activities.....	(10,535)	(10,991)	(10,835)	(11,944)	(9,342)	(9,818)	(9,530)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(370)	(3,592)	(5,177)	(4,130)	(4,596)	(910)	(1,516)
Proceeds from sale of non-current assets	1,803	20	20	20	20	20	20
Net cash from investing activities.....	1,433	(3,572)	(5,157)	(4,110)	(4,576)	(890)	(1,496)
CASH FLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings.....	(592)	(592)	(592)	-	-	-	-
Net cash from financing activities	(592)	(592)	(592)	-	-	-	-
NET INCREASE/(DECREASE) IN CASH HELD	(2,387)	(3,359)	(4,788)	(1,646)	(700)	(270)	(15)
Cash assets at the beginning of the reporting period	10,394	3,730	8,007	3,219	1,573	873	603
Cash assets at the end of the reporting period.....	8,007	371	3,219	1,573	873	603	588

ENVIRONMENTAL PROTECTION

PART 8 - MINISTER FOR THE ENVIRONMENT AND HERITAGE

DIVISION 38

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 73 Net amount appropriated to deliver outputs^(a)	26,298	21,612	26,910	22,894	21,659	19,948	21,199
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	155	-	-	-	-	-	-
Total appropriations provided to deliver outputs	26,453	21,612	26,910	22,894	21,659	19,948	21,199
CAPITAL							
Item 147 Capital Contribution	800	-	-	497	-	58	500
GRAND TOTAL.....	27,253	21,612	26,910	23,391	21,659	20,006	21,699

(a) The appropriation figures shown in the budget from 2003-04 onwards reflect a move to the Department retaining the revenue raised from Pollution and Waste Licences, with an offsetting reduction in its funding via appropriations. This has the impact of reducing appropriations across the forward estimates despite total funding remaining at previous levels. Revenue from Pollution and Waste Licences was in previous years paid directly into the Consolidated Fund and hence not retained by the agency. Therefore, in the above table the Department's appropriation in 2003-04 is not on a comparable basis with previous years appropriations. On a comparable basis the 2002-03 estimated actual would be \$21.464 million as compared to the 2003-04 Budget estimate of \$22.894 million.

MISSION

To ensure, with people across the community, that our environment, with the life it supports, is protected for now and into the future.

SIGNIFICANT ISSUES AND TRENDS

Licensing and Regulation

- The establishment of a new Environmental Enforcement Unit will provide the impetus for a stronger focus on enforcement and regulation of industry.
- The management of industry licensing has become increasingly more complex and in recognising this, new resources will be applied to the management of licensed premises to strengthen audit and inspection activities.
- The Department is establishing a new Pollution Response Squad so as enable more effective response to serious environmental incidents.

Legislation

- The new *Contaminated Sites Act* together with the associated Contaminated Site Auditor Accreditation Scheme will provide the State with a strong base to more effectively manage contaminated sites.
- Legislation to support the establishment of a new Department arising from the amalgamation of the Department of Environmental Protection (DEP) and the Water and Rivers Commission (WRC), will be introduced so as to provide the State with an agency well equipped to manage the State's environmental and water issues.

- The recently amended *Environmental Protection Act 1986* will see the development and implementation of systems and processes to assess applications to clear native vegetation.

Environmental Policy

- The DEP is focusing programs in the Peel-Harvey estuarine systems aimed at initiating a water quality improvement program and a program aimed at reviewing regionally significant vegetation currently under threat within the Peel-Harvey region.
- A strong focus will be on the release of EPA Guidance Statements for the assessment of environmental issues relating to surveys for subterranean fauna and best practice in preventing waste discharges.
- The implementation of the Perth Air Quality Management Plan initiatives with an emphasis on managing motor vehicle and industrial emissions, together with continued community education programs, will play a key role in the management of air quality.

Environmental Impact Assessment

- The completion of environmental impact assessment on major resource projects such as Pilbara iron ore, Collie Power Station expansion, the South West metropolitan railway and strategic assessment of major high pressure gas pipeline corridors in the Mid West and South West regions will have an impact on State development.

Waste Management

- The amended *Controlled Waste Regulations* and associated electronic controlled waste permitting system will be implemented on a statewide basis.
- Undertake a community consultation process and work to obtain relevant approvals for the establishment of a modern hazardous waste precinct. This includes the development of a database for the management of hazardous waste streams, which is an essential support element of establishing the precinct.

MAJOR POLICY DECISIONS

Details of major policy decisions impacting on the Agency's Statement of Financial Performance since publication of the 2002-03 Budget to Parliament on 16 May 2002 are outlined below.

	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
General provision for contaminated sites.....	2,500	3,000	4,000	5,000
Implementation of native vegetation clearing controls	432	432	432	432
Planning for a new hazardous waste precinct	440	130	30	30
Pollution licensing and enforcement.....	1,372	1,372	1,372	1,372
Response to Bellevue Inquiry.....	1,120	800	800	800
Response to independent audit on emergency response processes and protocols	230	212	212	212
Functional Review Taskforce - Cost recovery of pollution licences.....	(200)	(400)	(600)	(850)

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
<i>Output 1:</i>							
Policy, Education and Advice.....	5,065	5,312	5,629	5,251			
<i>Output 2:</i>							
Environmental Impact Services.....	5,570	5,427	6,246	5,489			
<i>Output 3:</i>							
Pollution Regulation.....	6,184	5,586	6,527	13,296			
<i>Output 4:</i>							
Waste Management.....	11,735	8,719	14,056	10,667			
<i>Output 5:</i>							
Environment Systems.....	4,378	4,086	5,575	4,053			
Total Cost of Outputs.....	32,932	29,130	38,033	38,756	34,954	34,829	36,363
<i>Less Operating revenues.....</i>	<i>11,403</i>	<i>6,851</i>	<i>6,851</i>	<i>14,888</i>	<i>12,880</i>	<i>13,888</i>	<i>14,080</i>
Net Cost of Outputs.....	21,529	22,279	31,182	23,868	22,074	20,941	22,283
Adjustments ^(a)	4,924	(667)	(4,272)	(974)	(415)	(993)	(1,084)
Appropriation provided to deliver Outputs ^(c).....	26,453	21,612	26,910	22,894	21,659	19,948	21,199
Appropriation for Capital Contribution to meet equity needs ^(b).....	800	-	-	497	-	58	500
TOTAL CONSOLIDATED FUND APPROPRIATIONS.....	27,253	21,612	26,910	23,391	21,659	20,006	21,699

- (a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.
- (b) Supporting details are disclosed in the Capital Contribution Statement.
- (c) The appropriation figures shown in the budget from 2003-04 onwards reflect a move to the Department retaining the revenue raised from Pollution and Waste Licences, with an offsetting reduction in its funding via appropriations. This has the impact of reducing appropriations across the forward estimates despite total funding remaining at previous levels. Revenue from Pollution and Waste Licences was in previous years paid directly into the Consolidated Fund and hence not retained by the agency. Therefore, in the above table the Department's appropriation in 2003-04 is not on a comparable basis with previous years appropriations. On a comparable basis the 2002-03 estimated actual would be \$21.464 million as compared to the 2003-04 Budget estimate of \$22.894 million.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Acting Chief Executive Officer and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION

Relationship to Government Strategic Objectives

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
A valued and protected environment	Management, conservation and enhancement of the environment.	1. Policy, Education and Advice 2. Environmental Impact Services 3. Pollution Regulation 4. Waste Management 5. Environment Systems

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: Management, conservation and enhancement of the environment.					
Compliance with air quality Environmental Protection Policies to enhance the environment as defined by annual audit.....	100%	100%	100%	100%	
Number of schools adopting National Airwatch as a community awareness program towards the enhancement of the environment.	108	50	300	0	National Airwatch program cancelled in 2003-04 due to withdrawal of Commonwealth funding.
Compliance with ministerial conditions set on proposals that have been formally assessed, to ensure protection of the environment (Compliance rate of audited projects).....	93%	90%	96%	90%	
An indicator of the total amount of emissions from prescribed premises to the environment, using 1999-2000 as a base year of 100.....	93	93	93	93	
Expansion of recycling or waste avoidance initiatives through targeted distribution of Waste Management Recycling Fund (WMRF) grants.....	\$3,300,000	\$2,400,000	\$2,400,000	\$2,400,000	Relates to Reduction Recycling Rebate Scheme (RRRS) grants only. Other grants deferred due to review of WMRF.
Percentage of controlled waste generated, disposed or controlled under a waste management plan.....	82%	85%	82%	0	Liquid Waste regulations to be amended in 2003-04 and Key Effectiveness indicator is not compatible to prior year.
Environmental system (airshed, watershed or catchment) compliance with international, national or state environmental standards or criteria - NEPM standards (1hr, 4hr) for ozone exceeded (number of days per year) at one or more monitoring stations ^(b)	0	2	2	2	
Environmental system (airshed, watershed or catchment) compliance with international, national or state environmental standards or criteria - NEPM standard for PM 10 particles exceeded (number of days per year) ^(c)	1	4	4	4	

(a) More details of effectiveness indicators are provided in the annual report.

(b) NEPM – National Environmental Protection Measure.

(c) PM10 particles – Particulate matter smaller than 10 micro meters.

Output 1: Policy, Education and Advice

Coordinate the development and analysis of environmental policy, ensure its effective implementation, manage the Environmental Protection Authority's (EPA) formulation of statutory Environmental Protection Policies (EPP's), coordinate State of the Environment reporting and provide sound, accurate and timely information about the environment to the community to promote positive environmental behaviours. To provide advice in response to enquiries about rights, responsibilities and issues in relation to the environment from other government agencies, Parliamentary members, industry and the community.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	5,065	5,312	5,629	5,251	
Less Operating Revenue ^(a)	449	117	117	68	Airwatch funding ceased in 2003-04.
Net Cost of Output	4,616	5,195	5,512	5,183	
Adjustments ^(b)	714	(87)	(463)	(1,599)	
Appropriation for delivery of Output 1	5,330	5,108	5,049	3,584	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Community programs milestones.....	2	2	2	2	
Hours spent providing environmental advice to Agencies and others.....	15,735	16,500	17,820	17,350	
Ministerial and parliamentary requests for advice	2,512	1,746	2,230	1,780	Many contentious issues dealt with in 2002-03.
Policy development milestones	13	9	11	9	
Statutory EPP milestones.....	7	6	7	6	
Quality					
Program criteria met.....	95%	85%	90%	85%	Target benchmark of 85% was exceeded in 2002-03.
Clients satisfied (readability, relevance).....	93%	85%	95%	85%	Target benchmark of 85% was exceeded in 2002-03.
Acceptance by Minister	90%	85%	85%	85%	
Program criteria met.....	95%	85%	85%	85%	
Acceptance by EPA/government	95%	85%	85%	85%	
Timeliness					
Meeting program schedule	95%	85%	90%	85%	
Completed in agreed timeframe.....	87%	80%	86%	80%	
Meeting ministerial timelines	63%	85%	70%	85%	
Meeting program schedule	90%	85%	85%	85%	
Meeting statutory timelines	90%	85%	85%	85%	
Cost (Efficiency)					
Average cost per community program milestone	\$345,395	\$361,518	\$362,518	\$340,000	
Average cost per hour spent providing environmental advice to agencies and others	\$64	\$62	\$58	\$51	
Average cost per ministerial and parliamentary requests for advice	\$284	\$421	\$331	\$393	
Average cost per policy development milestone	\$146,499	\$239,016	\$215,831	\$255,444	Reduction in development.
Average cost per statutory EPP milestone	\$107,700	\$111,711	\$109,752	\$113,500	
Full Time Equivalents (FTEs)	26	30	33	32	

Major Achievements For 2002-03

- State-Commonwealth bilateral agreement on environmental impact assessment signed.
- Western Swamp Tortoise Environmental Protection Policy (EPP) gazetted.
- Cockburn Sound EPP transmitted to Minister.
- Goldfields Sulphur dioxide EPP gazetted.
- State implementation strategy for Australia and New Zealand Water Quality Guidelines released for public comment.
- Monitoring and evaluation framework for natural resource management environmental performance prepared.

Major Initiatives For 2003-04

- Prepare program for next State of the Environment Reporting.
- Initiate Coastal Zone EPP.
- Initiate Waste Quality Improvement Plan for Peel-Harvey estuarine systems.
- Initiate program regarding threatened regionally significant vegetation for the Peel-Harvey region.

Output 2: Environmental Impact Services

Management of the environmental impact assessment process for the EPA and enforcement of conditions for the Minister, enabling sound environmental advice on development proposals and planning schemes/amendments to be provided to the government, developers and the public, to ensure the environment is protected for the community.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	5,570	5,427	6,246	5,489	2002-03 reflects carryover expenditure.
Less Operating Revenue ^(a)	205	75	75	73	
Net Cost of Output	5,365	5,352	6,171	5,416	
Adjustments ^(b)	1,503	(90)	(1,008)	(335)	
Appropriation for delivery of Output 2	6,868	5,262	5,163	5,081	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Formal assessments	36	35	50	45	
Environmental conditions.....	33	25	33	30	
Project audits completed.....	231	240	235	240	
Provision of advice (informal).....	191	150	150	150	
Referrals considered	797	900	900	900	
Quality					
Appeals upheld on assessments	16%	20%	0%	20%	In 2002/03 it is not anticipated that any appeals will be upheld on assessment.
Acceptance of level of assessment by EPA of referrals.....	99%	95%	99%	95%	
Project audits non-compliance rectified.....	50%	50%	100%	50%	Only two projects were involved in 2002-03 and both were rectified.
Timeliness					
Formals <15 weeks.....	100%	95%	100%	95%	
Conditions within 3 days	82%	80%	81%	80%	
Audit non-compliances rectified within agreed timeframe.....	66%	80%	100%	80%	Only two projects were involved in 2002-03 and both were rectified within timeframe.
Informals <75 days	98%	80%	99%	80%	
Completed <28 days	91%	90%	96%	90%	
Cost (Efficiency)					
Average cost per formal assessment	\$70,803	\$86,900	\$70,050	\$68,356	
Average cost per environmental condition	\$17,482	\$11,269	\$9,901	\$9,667	
Average cost per project audit completed.....	\$2,946	\$2,802	\$3,304	\$2,879	
Average cost per provision of advice (informal).....	\$1,486	\$1,659	\$1,926	\$1,707	
Average cost per referral considered	\$1,857	\$1,303	\$1,502	\$1,308	2002-03 reflects expenditure associated with carryovers.
Full Time Equivalents (FTEs)	54	57	55	58	

Major Achievements For 2002-03

- Formal environmental impact assessments (EIA's) completed on major resources infrastructure, industrial and development proposals for Koolyanobbing iron ore project expansion, Commercial HIs melt iron project at Kwinana, Methanol complex Burrup Peninsula, Lancelin to Cervantes coast road, and Coral Coast Marina Development at Mauds Landing.
- Strategic environmental assessments completed on future power generation options for the South West integrated power grid.
- Release of EPA Guidance for Assessment of environmental issues related to minimising Greenhouse Gas Emissions, and Aboriginal Culture Heritage.

Major Initiatives For 2003-04

- Completion of formal EIA of major Pilbara iron ore expansion projects, expansion of Collie Power Station, South West metropolitan railway and limestone quarry at Learmonth.
- Strategic environmental assessment of major high-pressure gas pipeline corridors in the Mid West and South West regions.
- Release of EPA Guidances for the Assessment of environmental Issues relating to surveys for subterranean fauna and Best Practice in prevention of waste discharges.

Output 3: Pollution Regulation

The development and enhancement of legislation systems, processes and policies, to ensure that discharges into the environment are minimised, and pollution of the environment is prevented or abated, and that contaminated sites are identified and managed. The administration of the provisions of Part V of the Environmental Protection Act through issuing regulatory instruments and taking enforcement actions to ensure achievement of environmental objectives and compliance with regulatory standards.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	6,184	5,586	6,527	13,296	2003-04 has new resource proposal funding for Licensing and Enforcement, Contaminated Sites and the Bellevue Fire Inquiry recommendations. Net Appropriating Licence revenue in 2003-04.
Less Operating Revenue ^(a)	342	75	75	6,008	
Net Cost of Output	5,842	5,511	6,452	7,288	
Adjustments ^(b)	610	(305)	2,767	460	
Appropriation for delivery of Output 3	6,452	5,206	9,219	7,748	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Contaminated site assessments	258	150	350	500	Proposed implementation of Contaminated Sites legislation.
Incident responses managed	1,778	1,400	1,900	1,900	
Prescribed premises managed.....	2,230	2,250	2,250	2,200	
Regulatory project milestones	11	15	14	15	
Quality					
Program criteria met	100%	90%	90%	90%	
Process criteria met	91%	90%	93%	90%	
Rectification of non-compliances	90%	80%	85%	80%	
Program criteria met	91%	90%	95%	90%	
Timeliness					
Completed in agreed timeframe.....	94%	90%	90%	90%	
Responded to in < 40 days.....	93%	85%	85%	85%	
Rectified within agreed timeframe.....	81%	75%	75%	75%	
Meeting program schedule	82%	80%	90%	90%	
Cost (Efficiency)					
Average cost per contaminated site assessment	\$2,021	\$2,133	\$981	\$6,368	Includes funding received in 2003-04 for implementation of Contaminated Sites legislation and investigation.
Average cost per incident response managed ..	\$443	\$692	\$606	\$891	
Average cost per prescribed premise managed	\$1,186	\$1,266	\$1,520	\$1,925	Includes additional funding received for licence enforcement and implementation of independent audit into Bellevue fire.
Average cost per regulatory project milestone.	\$201,671	\$95,891	\$114,705	\$278,933	Additional funding in 2003-04 for Bellevue site remediation.
Full Time Equivalents (FTEs)	76	73	80	112	

Major Achievements For 2002-03

- Completion of regionalisation of pollution prevention licensing functions and development of supporting licensing information systems.
- Development of Acid Sulphate Soil Management Series of Guidelines, Draft Planning Policy on Acid Sulphate Soils (developed in conjunction with Department of Planning and Infrastructure) and organised Acid Sulphate Soils Workshop, bringing national and international specialists to Western Australia to present on acid sulphate soil issues and mechanisms for prevention of environmental impact.
- Introduction of Contaminated Sites Bill 2002 into Parliament for debate during 2003.
- Emergency management response and coordination of several major pollution incidents including the Cataby fatal truck crash and chemical fire, a major oil spill in a wetland in Beckenham, several chemical fires, and sewage spills.
- Initiated and coordinated multi-agency compliance inspections of high risk chemical storage facilities, resulting in reduced environmental risk.

Major Initiatives For 2003-04

- Implementation of reforms recommended from the independent review of licence condition setting and the review of the DEP enforcement policy.
- Implementation of Contaminated Sites legislation and Contaminated Site Auditor Accreditation Scheme and associated Guidelines.
- Gazettal of the unauthorised discharge regulations.
- Inter-agency improvements to hazardous materials incident management, including improved decontaminations procedures.
- Gazettal of amendments to the Noise Regulations to improve effectiveness.

Output 4: Waste Management

To develop a waste management strategy based on resource recovery and product stewardship and to facilitate and regulate to ensure its implementation in order to reduce the amount of waste produced and its impact on the environment and public health, through the application of the waste management hierarchy (i.e. reduce, recycle, safe disposal).

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	11,735	8,719	14,056	10,667	2002-03 reflects funding for the closure of the Brookdale treatment facility.
Less Operating Revenue ^(a)	10,131	6,548	6,548	8,700	
Net Cost of Output	1,604	2,171	7,508	1,967	
Adjustments ^(b)	2,274	(90)	(4,330)	335	
Appropriation for delivery of Output 4	3,878	2,081	3,178	2,302	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Controlled/liquid waste regulated functions	7,235	8,700	8,700	50,000	Proposed changes in 2003-04 to the Controlled and Liquid Waste Regulations licensing arrangements. Quantity in 2003-04 refers to permits to be issued compared to the former system of vouchers.
Waste operating project milestones	44	7	8	7	
WMRF administration milestones	6	6	3	3	
Quality					
Rectification of non-compliances	100%	90%	95%	90%	
Project outcomes achieved	85%	90%	90%	90%	
WMRF funds committed	100%	85%	100%	85%	
Timeliness					
Scheduled Wastetrack collection completed....	95%	95%	95%	95%	
Meeting program schedule	85%	90%	90%	90%	
Approved projects referred to Minister in < 3 months	75%	85%	50%	85%	
Cost (Efficiency)					
Average cost per controlled/liquid waste regulated function	\$572	\$311	\$313	\$35	Increase in unit quantity numbers due to proposed regulation changes.
Average cost per waste operating project milestone	\$25,715	\$106,431	\$879,544	\$401,143	Cost abnormally high in 2002-03 due to Brookdale closure funding.
Average cost per WMRF administration milestone	\$1,077,542	\$882,868	\$1,433,514	\$2,034,000	Deferral of grant payments into 2003-04.
Full Time Equivalents (FTEs)	34	37	34	35	

Major Achievements For 2002-03

- National Packaging Covenant Action Plan and Regulations.
- Draft Policy on Used Tyre Management.
- Review of the Waste Management and Recycling Fund.
- Draft Strategic Plan for Waste Management.
- Preparation of regulatory amendments to the *Controlled Waste Regulations and Liquid Waste Regulations*.
- Design of an electronic permitting system to track controlled waste and planning for its implementation.
- Completion of the operational component of the ChemCollect program.

Major Initiatives For 2003-04

- Construction and Demolition Strategy.
- Resource Recovery and Waste Avoidance Bill.
- Implementation of Partnering for Waste Priority program.
- Consultation for Landfill Levy Review and tabling in Parliament.
- Statewide implementation of amended *Controlled Waste Regulations* and the associated electronic controlled wastes permitting system.

- In consultation with the community work towards obtaining relevant approvals for the establishment of a modern hazardous waste precinct.
- Development of a database for the management of hazardous waste streams.

Output 5: Environment Systems

Plan and implement projects aimed at increasing our knowledge and understanding of environmental systems under threat of pressure and apply this knowledge to the development of environmental quality objectives, strategies and policies to improve the management and protection of the environment by government, industry and the community.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	4,378	4,086	5,575	4,053	2002-03 reflects additional funding for Land Clearing program (\$0.6m) and carryover expenditure for AQMP (\$0.6m).
Less Operating Revenue ^(a)	276	36	36	39	
Net Cost of Output	4,102	4,050	5,539	4,014	
Adjustments ^(b)	(177)	(95)	(1,238)	165	
Appropriation for delivery of Output 5	3,925	3,955	4,301	4,179	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Air quality project milestones.....	17	9	9	9	Function transferred to CALM and now only accounts for the Land Clearing program.
Catchment and salinity program milestones	3	3	4	1	
Geographical information systems project					
milestones	2	2	2	2	North West shelf project completed in 2002-03.
Marine Investigation milestones.....	4	4	4	2	
Quality					
Program criteria met.....	90%	100%	90%	85%	
Program criteria met.....	85%	85%	85%	85%	
Program criteria met.....	85%	85%	85%	85%	
Program criteria met.....	85%	85%	85%	85%	
Timeliness					
Compliance with project schedule.....	90%	100%	90%	85%	
Compliance with project schedule.....	87%	85%	85%	85%	
Compliance with project schedule.....	85%	85%	85%	85%	
Compliance with project schedule.....	85%	85%	85%	85%	
Cost (Efficiency)					
Average cost per air quality project milestone.	\$124,160	\$256,622	\$306,659	\$255,556	
Average cost per catchment and salinity program milestone	\$196,903	\$186,762	\$281,155	\$788,000	Function transferred to CALM and milestones reduced to cover only Land Clearing program.
Average cost per geographical information systems project milestone	\$181,001	\$201,508	\$217,675	\$204,000	
Average cost per marine investigation milestone	\$328,642	\$200,697	\$313,780	\$278,500	
Full Time Equivalents (FTEs)	39	43	46	44	

Major Achievements For 2002-03

- Release of:
 - the BTEX Personal Exposure Monitoring Study;
 - EPA Guidance Statement on Odour Assessment; and
 - the Burrup Air Quality Study.
- Maintenance of the "Cleaner Fuel" Regulations.
- Proposal for National Environment Protection (Diesel Vehicle Emissions) Measure implementation funding under Measures for a Better Environment.
- Commencement of implementation of priority actions under the Perth Air Quality Management Plan (AQMP).
- Presentation of scientific papers to international Clean Air conference.
- Maintenance of high quality professional standards re monitoring and data management under severe time and political constraints.
- Finalisation of environmental quality criteria as part of the Cockburn Sound EPP.

Major Initiatives For 2003-04

- Implementation of AQMP initiatives, with priority given to:
 - motor vehicle emissions management;
 - industrial emissions management; and
 - community education programs.
- Enhanced monitoring capacity.
- Strategic research and development initiatives.
- Extend environmental quality objectives for Marine Waters elsewhere in Western Australia. Once the *Environmental Protection Amendment Bill 2002* becomes law it will be necessary to:
 - develop and implement systems and processes for assessing applications to clear native vegetation; and
 - conduct assessments of applications to clear native vegetation.

CAPITAL WORKS PROGRAM

Funding in 2003-04 provides mainly for the ongoing replacement of Pollution Monitoring Network equipment and office computer, furniture and equipment requirements. Additional funding was also received to purchase new equipment with enhanced analytical capabilities for independent monitoring of industry emissions as a result of the Government's response to the Bellevue Fire Inquiry.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Air Monitoring				
Pollution Monitoring and Equipment.....	345	25	25	320
COMPLETED WORKS				
Asset Replacement - Noise Pollution Monitoring - 2000-01 to 2002-03 Program	210	210	147	-
Computer Hardware and Software - 2000-01 to 2002-03 Program	914	914	363	-
Furniture and Equipment - 2000-01 to 2002-03 Program	106	106	62	-
Pollution Monitoring Network Replacement Program - 2000-01 to 2002-03 Program	1,177	1,177	943	-
NEW WORKS				
Asset Replacement - Noise Pollution Monitoring - 2003-04 Program	60	-	-	60
Computer Hardware and Software - 2003-04 Program	515	-	-	515
Furniture and Equipment - 2003-04 Program	12	-	-	12
Pollution Monitoring Network Replacement Program - 2003-04 Program	413	-	-	413
	3,752	2,432	1,540	1,320

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	800	800	1,540	1,320	416	1,384	500
	800	800	1,540	1,320	416	1,384	500
LESS							
Holding Account ^(a)	-	800	825	823	416	1,326	-
Internal Funds and Balances.....	-	-	715	-	-	-	-
Capital Contribution.....	800	-	-	497	-	58	500

(a) Draw down from Holding Account.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	12,051	11,950	12,615	14,516	14,839	15,139	15,899
Superannuation	1,131	1,287	1,304	1,586	1,581	1,571	1,571
Grants and subsidies ^(b)	5,180	4,400	3,400	5,200	3,800	3,800	3,800
Consultancies expense	-	-	2,575	-	-	-	-
Supplies and services	9,401	4,878	11,857	11,169	7,979	8,227	8,868
Accommodation	2,737	3,193	2,408	2,531	2,660	2,787	2,920
Capital User Charge	876	1,042	1,042	1,037	989	953	953
Depreciation	840	1,180	780	1,174	1,242	1,000	1,000
Administration	475	1,200	2,052	1,543	1,864	1,352	1,352
Net loss on disposal of non-current assets	6	-	-	-	-	-	-
Doubtful Debts	205	-	-	-	-	-	-
Other expenses	30	-	-	-	-	-	-
TOTAL COST OF SERVICES	32,932	29,130	38,033	38,756	34,954	34,829	36,363
Revenues from ordinary activities							
User charges and fees ^(c)	700	182	182	188	188	188	188
Regulatory Fees and Fines	-	-	-	6,704	7,761	8,611	8,811
Interest	338	-	-	-	-	-	-
Donations	10,208	6,435	6,435	7,485	4,430	4,430	4,430
Other Revenue	157	234	234	511	501	659	651
Total Revenues from Ordinary Activities	11,403	6,851	6,851	14,888	12,880	13,888	14,080
NET COST OF SERVICES	21,529	22,279	31,182	23,868	22,074	20,941	22,283
REVENUES FROM STATE GOVERNMENT							
Appropriations	26,453	21,612	26,910	22,894	21,659	19,948	21,199
Liabilities assumed by the Treasurer	147	121	121	111	76	76	76
TOTAL REVENUES FROM STATE GOVERNMENT	26,600	21,733	27,031	23,005	21,735	20,024	21,275
CHANGE IN EQUITY RESULTING FROM OPERATIONS							
Change in Equity arising from transfer of assets/liabilities	(815)	-	-	-	-	-	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	4,256	(546)	(4,151)	(863)	(339)	(917)	(1,008)

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 229, 248 and 281 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	5,057	3,669	800	1,403	1,390	1,182	174
Restricted cash.....	9,472	8,007	10,022	8,572	8,272	7,972	7,972
Receivables.....	1,839	1,866	1,839	1,839	1,839	1,839	1,839
Inventories.....	15	-	15	15	15	15	15
Amounts receivable for outputs.....	800	1,000	823	416	1,326	-	-
Total current assets.....	17,183	14,542	13,499	12,245	12,842	11,008	10,000
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	420	600	352	1,110	1,026	2,026	3,026
Land and Buildings.....	455	15	455	455	455	455	455
Plant, equipment and vehicles.....	1,896	1,914	1,941	2,087	1,261	1,645	1,145
Restricted cash.....	350	-	350	350	350	350	350
Total non-current assets.....	3,121	2,529	3,098	4,002	3,092	4,476	4,976
TOTAL ASSETS.....	20,304	17,071	16,597	16,247	15,934	15,484	14,976
CURRENT LIABILITIES							
Payables.....	2,287	1,117	2,681	2,693	2,619	2,928	2,828
Provision for employee entitlements.....	1,919	1,595	1,919	1,919	1,919	1,919	1,919
Accrued Salaries.....	462	353	512	516	516	516	516
Total current liabilities.....	4,668	3,065	5,112	5,128	5,054	5,363	5,263
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	539	830	539	539	539	539	539
Other.....	162	200	162	162	262	362	462
Total non-current liabilities.....	701	1,030	701	701	801	901	1,001
TOTAL LIABILITIES.....	5,369	4,095	5,813	5,829	5,855	6,264	6,264
EQUITY							
Contributed Equity.....	800	800	800	1,297	1,297	1,355	1,855
Accumulated surplus/(deficit).....	14,120	12,161	9,969	9,106	8,767	7,850	6,842
Asset revaluation reserve.....	15	15	15	15	15	15	15
Total equity.....	14,935	12,976	10,784	10,418	10,079	9,220	8,712
TOTAL LIABILITIES AND EQUITY.....	20,304	17,071	16,597	16,247	15,934	15,484	14,976

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	25,233	20,432	26,130	21,720	20,417	18,948	20,199
Capital Contribution	800	-	-	497	-	58	500
Holding Account.....	-	800	825	823	416	1,326	-
Net cash provided by State government.....	26,033	21,232	26,955	23,040	20,833	20,332	20,699
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(11,696)	(11,900)	(12,565)	(14,512)	(14,839)	(15,139)	(15,899)
Superannuation.....	(984)	(1,166)	(1,183)	(1,475)	(1,505)	(1,495)	(1,495)
Supplies and services.....	(8,360)	(4,422)	(13,976)	(10,399)	(7,765)	(8,080)	(9,130)
Grants and subsidies	(5,180)	(4,400)	(3,400)	(5,200)	(3,800)	(3,800)	(3,800)
Accommodation.....	(2,737)	(3,193)	(2,408)	(2,531)	(2,660)	(2,787)	(2,920)
Administration.....	-	(1,080)	(1,932)	(2,113)	(1,864)	(902)	(902)
Capital User Charge.....	(876)	(1,042)	(1,042)	(1,037)	(989)	(953)	(953)
Goods and Services Tax	(1,549)	(1,200)	(1,200)	(1,200)	(1,200)	(1,200)	(1,200)
Other.....	(28)	-	-	-	-	-	-
Receipts							
Regulatory fees and fines.....	-	-	-	6,704	7,761	8,611	8,811
Interest.....	338	-	-	-	-	-	-
Goods and Services Tax	1,384	1,200	1,200	1,200	1,200	1,200	1,200
Other.....	10,078	6,669	6,669	7,996	4,931	5,089	5,081
Net cash from operating activities.....	(19,610)	(20,534)	(29,837)	(22,567)	(20,730)	(19,456)	(21,207)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(765)	(800)	(825)	(1,320)	(416)	(1,384)	(500)
Proceeds from sale of non-current assets	5	-	-	-	-	-	-
Net cash from investing activities.....	(760)	(800)	(825)	(1,320)	(416)	(1,384)	(500)
NET INCREASE/(DECREASE) IN CASH HELD	5,663	(102)	(3,707)	(847)	(313)	(508)	(1,008)
Cash assets at the beginning of the reporting period	9,216	11,778	14,879	11,172	10,325	10,012	9,504
Cash assets at the end of the reporting period.....	14,879	11,676	11,172	10,325	10,012	9,504	8,496

SCHEDULE OF ADMINISTERED EXPENSES AND REVENUES ^(a)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
EXPENSES							
Receipts paid into Consolidated Fund.....	5,128	5,446	5,446	-	-	-	-
TOTAL ADMINISTERED EXPENSES	5,128	5,446	5,446	-	-	-	-
REVENUES							
Regulatory Fees and Fines	5,128	5,446	5,446	-	-	-	-
TOTAL ADMINISTERED REVENUES	5,128	5,446	5,446	-	-	-	-

(a) Note: Fees from Pollution Licenses net appropriated from 2003-04.

SCHEDULE OF ADMINISTERED PAYMENTS AND RECEIPTS

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH OUTFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Receipts paid into Consolidated Fund.....	(5,128)	(5,446)	(5,446)	-	-	-	-
TOTAL ADMINISTERED CASH OUTFLOWS.....	(5,128)	(5,446)	(5,446)	-	-	-	-
CASH INFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Regulatory fees and fines.....	5,128	5,446	5,446	-	-	-	-
TOTAL ADMINISTERED CASH INFLOWS.....	5,128	5,446	5,446	-	-	-	-

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Waste Management Recycling Fund grants.....	5,180	4,400	3,400	5,200	3,800	3,800	3,800
TOTAL	5,180	4,400	3,400	5,200	3,800	3,800	3,800

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Department:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate ^(a) \$'000
Grants from Industries.....	4,073	2,002	2,002	1,722
GST input credits.....	801	1,080	1,080	1,080
GST receipts on sales.....	583	120	120	120
Other User Charges.....	157	34	34	34
Waste Management Recycling Fund.....	4,996	4,483	4,483	3,640
Waste Management W.A.....	852	150	150	2,600
Pollution Licence Fees ^(a)	-	-	-	5,453
Waste Control Licence/Permit Fees ^(a)	-	-	-	1,251
Interest.....	338	-	-	-
TOTAL.....	11,800	7,869	7,869	15,900

(a) Administered revenue net appropriated from 1 July 2003. Prior period Administered Revenue is disclosed in the Table "Schedule of Administered Expenses and Revenues".

The monies received and retained are to be applied to the Department's outputs as specified in the Budget Statements.

OFFICE OF WATER REGULATION

PART 8 - MINISTER FOR THE ENVIRONMENT AND HERITAGE

DIVISION 39

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 74 Net amount appropriated to deliver outputs	2,881	3,045	2,486	3,708	3,186	3,230	3,299
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	116	116	116	116	116	116	116
Total appropriations provided to deliver outputs	2,997	3,161	2,602	3,824	3,302	3,346	3,415
ADMINISTERED TRANSACTIONS							
Item 75 Amount provided for Administered Grants, Subsidies and Other Transfer Payments	-	-	-	2,375	2,198	1,980	1,737
CAPITAL							
Item 148 Capital Contribution	55	37	37	11	-	39	-
GRAND TOTAL.....	3,052	3,198	2,639	6,210	5,500	5,365	5,152

MISSION

To be a highly effective water industry regulator, by regulating for efficiency, equity and quality of service.

SIGNIFICANT ISSUES AND TRENDS

- A major activity of the Office of Water Regulation is administering a licensing system to improve the quality of water and wastewater services. Water utilities require licences to provide drainage, water supply, sewerage and irrigation services within the State of Western Australia. The licences set standards for service delivery, which licence holders, are obliged to meet. Licence holders are required to report to the Office of Water Regulation against these standards on a regular basis, and are subject to operational audits during the term of the licence.
- The Government will establish an Economic Regulation Authority (ERA) with responsibility for water, gas, electricity and rail industries. The ERA will take responsibility for licensing of service providers, benchmarking and prices monitoring. It will also respond to referrals on specific issues from time to time.

The Economic Regulation Authority Bill 2002 is currently in the Legislative Council. Subject to Parliamentary processes, the Economic Regulation Authority is expected to be established by 1 July 2003.

- A review of the *Water Boards Act 1904* will be continuing in 2003-04. The aim of the review is to achieve greater consistency in governance arrangements with other water service providers, most notably the Water Corporation.
- An independent review of the *Water Services Coordination Act 1995* has been completed. A Review Panel, comprised of four independent experts, undertook a comprehensive review of the legislation. The review examined the effectiveness of water industry regulation and policy development since the establishment of the Act. The Government is expected to respond to the Water Services Coordination Act review recommendations in 2002-03 and some implementation of the recommendations may carry over to 2003-04.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
<i>Output 1:</i>							
Water Service Operating Licences.....	1,115	1,437	1,068	1,360			
<i>Output 2:</i>							
Water Industry Development.....	1,616	2,120	2,111	2,426			
<i>Output 3:</i>							
Plumber's Licensing	358	-	-	-			
Total Cost of Outputs.....	3,089	3,557	3,179	3,786	3,318	3,394	3,436
<i>Less Operating revenues</i>	<i>545</i>	<i>72</i>	<i>72</i>	<i>21</i>	<i>21</i>	<i>21</i>	<i>21</i>
Net Cost of Outputs.....	2,544	3,485	3,107	3,765	3,297	3,373	3,415
Adjustments ^(a)	453	(324)	(505)	59	5	(27)	-
Appropriation provided to deliver Outputs.	2,997	3,161	2,602	3,824	3,302	3,346	3,415
ADMINISTERED TRANSACTIONS							
Appropriation for Administered Grants, Subsidies and Transfer Payments.....	-	-	-	2,375	2,198	1,980	1,737
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b).....	55	37	37	11	-	39	-
TOTAL CONSOLIDATED FUND APPROPRIATIONS	3,052	3,198	2,639	6,210	5,500	5,365	5,152

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Chief Executive Officer and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
A growing and diversified economy	An efficient and competitive water industry, which provides a fair deal for customers and providers.	1. Water Service Operating Licences 2. Water Industry Development

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: An efficient and competitive water industry, which provides a fair deal for customers and providers.					
Residential customers receiving water supply services from licensed providers.....	91%	92%	92%	92%	
Residential customers receiving sewerage services from licensed providers.....	81%	82%	82%	82%	
Increase in the real cost of residential water services overtime.....	-0.05%	-0.1%	0.25%	0.25%	

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Water Service Operating Licences

Water service operating licences issued by the Office set standards for the efficient and effective delivery of water services. The Office of Water Regulation monitors and reports compliance and performance of services provided by licensees.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	1,115	1,437	1,068	1,360	
Less Operating Revenue ^(a)	224	10	10	10	
Net Cost of Output	891	1,427	1,058	1,350	
Adjustments ^(b)	337	(139)	(217)	25	
Appropriation for delivery of Output 1	1,228	1,288	841	1,375	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Customer complaints mediated.....	205	300	200	280	
Audits specified and outcomes reviewed ^(a)	1	9	22	12	
Performance Reports reviewed ^(a)	85	78	60	88	
Licences Reviewed and Updated ^(a)	21	10	18	10	
Quality					
Customers receiving sewerage services meeting standards specified in the operating licence.....	100%	95%	95%	95%	
Customer complaints dealt with in accordance with standards set in the OWR Customer Service Charter	87%	80%	80%	80%	
Customers receiving water supply services meeting standards specified in the operating licence.....	89%	90%	90%	90%	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Timeliness					
Customer complaints responded to within 5 days.....	96%	95%	97%	95%	
Average time taken to examine and respond to recurring Performance Reports from the water service licensees.....	17 days	30 days	28days	30 days	
Average time taken to examine and respond to Audit Reports.....	6 days	30 days	30 days	30 days	
Cost (Efficiency)					
Average cost per Customer Complaint mediated	\$1,717	\$1,462	\$1,320	\$1,500	This measure is variable as it involves preparatory work for future audits. Audits are conducted on licences of different sizes and complexities and not necessarily completed within a financial year.
Average cost per Audit specified and reviewed	\$129,224	\$22,576	\$9,770	\$10,080	
Average cost per Performance Report reviewed	\$4,846	\$7,385	\$6,090	\$7,385	
Average cost per Licence Reviewed or updated	\$10,566	\$21,872	\$12,444	\$16,900	
Full Time Equivalents (FTEs)	10	10	10	10	

(a) Responsibility for measures would be transferred to the Economic Regulation Authority upon its implementation.

Major Achievements For 2002-03

- During the year 27 licensees (including the Water Corporation) had their licence compliance audited and the effectiveness of their asset management systems reviewed. No new water service operating licences were issued during the year. The Office reviewed the Carnarvon irrigation licence application, completed a project profiling the Western Australian water industry, and contributed to the review on regulatory design for water quality management in urban areas.
- Preliminary work on the establishment of a Debt Management Taskforce has been undertaken. This work will be continued through the 2003-2004 financial year with funds being carried forward for this purpose.
- Considerable progress has been made toward the development of a Customer Service Code for the water industry through researching existing industry best practices throughout Australia and worldwide. The aim of the Code is to protect customers in areas such as billing, complaint handling and financial transactions.
- Substantial improvement has been made to the model for dispute conciliation between water service providers and their customers. Research into worldwide best practice across a variety of essential service utilities has enabled the development of an improved approach.
- The fourth annual survey of customers' values and perceptions of the water industry was conducted. A far greater number of responses from rural and regional areas than in previous surveys were received.

Major Initiatives For 2003-04

- The fifth annual survey of customers' values and perceptions of the water industry will be conducted.
- A taskforce will be established to review debt recovery practices in the utility industries and make recommendations in respect to debt recovery practices within the water industry.

- The Office of Water Regulation will review the technical standards in the water industry, and further develop a customer code in relation to service standard reviews. The Office will comprehensively review licence conditions for drinking water quality, and undertake a review of drainage practices and develop licence conditions.
- The Office will develop an information package and reporting template to assist licensees (except for licensees excluded under S 24(3) of the *Water Services Coordination Act*) to determine their revenue requirements based on National Competition Policy guidelines for determining full cost pricing. The Office will then examine revenue from tariffs against target revenue and the distribution of tariffs among different customer groups.
- The Office will undertake a complete review of the Customer Service Charter issued by each licensed water service provider.
- The Licensing Database system designed to manage the licensing administration function will be further developed into an integrated regulatory management system to more efficiently support the customer service, pricing/economics, and performance reporting/benchmarking functions of the Office. This initiative will deliver improved outcomes to both clients and Government.
- The Office will undertake a review of information management systems to ensure effective operation and compliance with State Records Office policy.

Output 2: Water Industry Development

The Office provides policy advice to the Minister to promote the development of the water industry to meet the needs of the State and provides opportunities for competition and efficiency in the water services industry.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	1,616	2,120	2,111	2,426	
Less Operating Revenue ^(a)	239	62	62	11	
Net Cost of Output	1,377	2,058	2,049	2,415	
Adjustments ^(b)	(57)	(185)	(288)	34	
Appropriation for delivery of Output 2	1,320	1,873	1,761	2,449	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Economic Regulation - Strategic Projects relating to the impacts and implications for Economic Regulation and the Water Industry ^{(a)(b)}	na	9	6	6	
Proposed new water services assessed.....	1	3	3	4	
Pricing and Financial Performance Advice ^(a) ..	na	6	3	4	
Industry Grant payments made	2	2	4	4	
Briefing notes and advice provided to the Minister	318	280	400	450	
Principal acts, regulations and by-laws amended and implemented in line with recommendations made in National Competition Policy Review. ^(c)	25	25	15	17	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quality					
Act reviews endorsed by the Minister and accepted by the Government Management Sub-Committee of Cabinet	100%	100%	100%	100%	
Grants allocated according to specified conditions	100%	100%	100%	100%	
New water service assessments undertaken consistent with policy	100%	100%	100%	100%	
Briefing notes accepted without change to the recommendations by the Minister.....	100%	98%	98%	98%	
Timeliness					
Acts reviewed and implemented by the specified deadline	75%	100%	90%	100%	
New service proposals assessed within specified timeframe	85%	80%	80%	80%	
Grants paid by specified deadlines	100%	100%	100%	100%	
Briefing notes submitted on or before the specified deadline	96%	98%	98%	98%	
Average time taken to examine, analyse and respond to pricing submissions ^(a)	21 days	21 days	21 days	21 days	
Cost (Efficiency)					
Average cost per strategic project ^(a)	na	\$97,000	\$103,500	\$105,000	
Average cost per new water service proposal assessed	\$347,530	\$123,079	\$124,179	\$125,000	
Average cost per pricing submission ^(a)	na	\$8,193	\$9,012	\$9,200	
Average value per grant payment	\$52,000	\$48,000	\$52,800	\$53,000	
Average cost per briefing note.....	\$2,855	\$1,550	\$1,705	\$1,800	
Average cost per Act reviewed and implemented	\$10,275	\$11,959	\$13,155	\$13,941	
Full Time Equivalents (FTEs)	14	14	14	14	

(a) New output measures developed in 2001-02.

(b) Strategic projects related to the development methodology for operation of function of Economic Regulation Authority and the review of the *Water Services Coordination Act*.

(c) These amendments were drafted in 2001-02 and were expected to be enacted in 2002-03. They are now likely to be passed in 2003-04.

Major Achievements For 2002-03

- The Office of Water Regulation provided the budget and four officers were seconded to manage the review process and support the Review of the *Water Services Coordination Act 1995*. The Review Panel completed its work on 31 March 2003.
- The Office contributed funds towards the cost of developing the draft State Water Conservation Strategy, State Water Strategy, Premier's Water Taskforce, and the Indian Ocean Climate Initiative. The Office is represented on the State Water Strategy Taskforce.
- The Office undertook work towards the implementation of National Competition Policy reforms in the water industry, which include two part tariffs for non-residential customers by the Bunbury and Busselton Water Boards; a deprival value methodology for asset valuation by Water Boards and an assessment of the benefits of moving from property based charges for sewerage services in Kalgoorlie.
- The Office is completing two performance reports, one relating to major sewerage services provided by the Water Corporation and another on major water services provided by the Water Corporation, Aqwest and the Busselton Water Board. These reports will be the Office's first longitudinal performance studies of licensed service providers over two consecutive years.

- The Office met with the Australian Bureau of Statistics, other Australian water utility regulators and industry peak bodies to establish national performance reporting. Research was undertaken to identify and consolidate criteria for selecting performance indicators and standardised reporting formats. Draft exposure documents on National Performance Reporting were finalised for circulation to various stakeholders Australia-wide.
- The Water Industry Awards were the highlight of Water Week Western Australia 2002 and drew a record number of nominations. These awards are prestigious and highly regarded by the industry as a measure of innovation, scientific development and improved customer services.
- A survey with the CSIRO to determine response to water restrictions, bore ownership and preliminary research on attitudes to the use of recycled wastewater was completed.
- The office is developing a transition plan and working to ensure a smooth transfer of some of its functions to the Economic Regulation Authority. It is also developing proposals for consideration by the Minister of the Environment on the future delivery of existing policy functions of the office.

Major Initiatives For 2003-04

- Following the Office of Water Regulation's first benchmarking report on water services, the Office has continued its benchmarking research and development, established significant relationships with global benchmarking leaders, and earned substantial credibility for its expertise and understanding of industry benchmarking. In response to widespread interest in this area, the Office will host an international conference "Global Developments in Water Industry Performance Benchmarking" in September 2003.
- Although considerable progress has been made with the National Competition policy legislation reviews, continued work will be required in 2003-04. These amendments will be included in the next Competition Policy Omnibus bill. On other National Competition Policy issues, the office will complete a proposal for a committee to assess the economic and ecological sustainability of investments in rural schemes.
- The Office will be supporting the Minister in prioritising and progressively implementing the Review Panel's recommendations relating to the Review of the *Water Services Coordination Act 1995*.
- The Office will collaborate with the CSIRO on in depth research into community attitudes to use of recycled wastewater for purposes from drinking to park and garden watering.
- The Office will develop a transition plan and then work to ensure a smooth transfer of some of its functions to the Economic Regulation Authority. It will also develop proposals for consideration by the Minister for the Environment the future delivery of existing policy functions of the Office.
- Continued development of a Customer Code for the water industry to protect customers in areas such as billing, complaint handling and financial transactions.
- The Office will evaluate an offer to participate in a Scandinavian benchmarking study. The study seeks to develop a ranking system that will benchmark the water supply and wastewater services throughout the Scandinavian countries. This would compliment and contribute to work being undertaken by the Office on National Performance Reporting.
- The Office will undertake a project to review incorporation of triple bottom line objectives into regulatory policy.

Output 3: Plumber's Licensing

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	358	-	-	-	
Less Operating Revenues ^(a)	82	-	-	-	
Net Cost of Output	276	-	-	-	
Adjustments ^(b)	173	-	-	-	
Appropriation for delivery of Output 3	449	-	-	-	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
New licence applications processed and determined.....	381	-	-	-	
Licenses issued ^(a)	3105	-	-	-	
Quality					
Formal complaints received from licence applicants relating to the application process	0%	-	-	-	
Timeliness					
Renewal notices issued by 15 June each year ..	100%	-	-	-	
Licence applications processed within target time.....	94%	-	-	-	
Cost (Efficiency)					
Average administrative cost per new licence application processed.....	\$117	-	-	-	
Average administrative cost per licence issued	\$101	-	-	-	

(a) This function was transferred to the Department of Consumer and Employment Protection on 1st March 2002.

CAPITAL WORKS PROGRAM

The Capital Works Program for the Office of Water Regulation aims to provide for the replacement of assets, particularly information communications and technology infrastructure, in accordance with the Office of Water Regulation asset replacement program. Up-to-date and reliable information and communications technology is critical to the business of the Office, which uses technology as an enabler to achieve excellence in its information and knowledge management practices.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
COMPLETED WORKS				
Computer and Office Equipment -				
2001-02 Program	59	59	35	-
2002-03 Program	96	96	96	-
NEW WORKS				
Computer and Office Equipment -				
2003-04 Program	71	-	-	71
	226	155	131	71

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	55	96	131	71	59	104	-
LESS	55	96	131	71	59	104	-
Holding Account ^(a)	-	59	59	60	59	65	-
Internal Funds and Balances	-	-	35	-	-	-	-
Capital Contribution	55	37	37	11	-	39	-

(a) Draw down from Holding Account.

FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	1,594	1,819	1,445	2,068	1,726	1,766	1,803
Superannuation	202	173	173	178	184	184	184
Grants and subsidies ^(b)	104	96	96	99	99	99	99
Supplies and services	476	1,152	1,016	966	822	851	855
Accommodation	245	238	248	256	263	266	267
Capital User Charge	134	19	19	25	25	26	26
Depreciation	57	60	60	62	62	62	62
Administration	232	-	46	57	60	60	60
Net loss on disposal of non-current assets	11	-	2	-	-	-	-
Other expenses	34	-	74	75	77	80	80
TOTAL COST OF SERVICES	3,089	3,557	3,179	3,786	3,318	3,394	3,436
Revenues from ordinary activities							
User charges and fees ^(c)	45	20	20	20	20	20	20
Regulatory Fees and Fines	238	1	1	1	1	1	1
Other Revenue	262	51	51	-	-	-	-
Total Revenues from Ordinary Activities	545	72	72	21	21	21	21
NET COST OF SERVICES	2,544	3,485	3,107	3,765	3,297	3,373	3,415
REVENUES FROM STATE GOVERNMENT							
Appropriations	2,997	3,161	2,602	3,824	3,302	3,346	3,415
Liabilities assumed by the Treasurer	42	-	-	-	-	-	-
TOTAL REVENUES FROM STATE GOVERNMENT	3,039	3,161	2,602	3,824	3,302	3,346	3,415
CHANGE IN EQUITY RESULTING FROM OPERATIONS	495	(324)	(505)	59	5	(27)	-
Change in Equity arising from transfer of assets/liabilities	(3,176)	-	-	-	-	-	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	(2,681)	(324)	(505)	59	5	(27)	-

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 24, 24 and 24 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	1,451	625	1,025	982	933	890	892
Receivables.....	11	29	11	11	11	11	11
Amounts receivable for outputs.....	122	60	60	59	65	-	-
Total current assets.....	1,584	714	1,096	1,052	1,009	901	903
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	-	-	-	3	-	62	124
Plant, equipment and vehicles.....	117	195	123	140	145	195	136
Other.....	15	36	14	11	8	5	2
Restricted cash.....	48	-	48	48	48	48	48
Total non-current assets.....	180	231	185	202	201	310	310
TOTAL ASSETS	1,764	945	1,281	1,254	1,210	1,211	1,213
CURRENT LIABILITIES							
Payables.....	309	199	408	383	359	344	342
Provision for employee entitlements.....	249	352	207	121	82	72	62
Accrued Salaries.....	85	32	78	82	86	90	94
Total current liabilities.....	643	583	693	586	527	506	498
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	123	90	58	68	78	88	98
Other.....	-	29	-	-	-	-	-
Total non-current liabilities.....	123	119	58	68	78	88	98
TOTAL LIABILITIES	766	702	751	654	605	594	596
EQUITY							
Contributed Equity.....	55	92	92	103	103	142	142
Accumulated surplus/(deficit).....	943	151	438	497	502	475	475
Total equity	998	243	530	600	605	617	617
TOTAL LIABILITIES AND EQUITY	1,764	945	1,281	1,254	1,210	1,211	1,213

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	2,875	3,101	2,542	3,762	3,240	3,284	3,353
Capital Contribution	-	37	37	11	-	39	-
Holding Account.....	-	122	122	60	59	65	-
Net cash provided by State government.....	2,875	3,260	2,701	3,833	3,299	3,388	3,353
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(1,659)	(1,933)	(1,559)	(2,140)	(1,751)	(1,762)	(1,799)
Superannuation.....	(160)	(173)	(173)	(178)	(184)	(184)	(184)
Supplies and services.....	(431)	(1,002)	(868)	(976)	(831)	(851)	(837)
Grants and subsidies	(104)	(96)	(96)	(99)	(99)	(99)	(99)
Accommodation.....	(213)	(238)	(248)	(256)	(263)	(266)	(267)
Administration.....	(336)	-	(46)	(57)	(60)	(60)	(60)
Capital User Charge.....	(134)	(19)	(19)	(25)	(25)	(26)	(26)
Goods and Services Tax	(172)	(356)	(356)	(356)	(356)	(356)	(356)
Other.....	(33)	-	(74)	(75)	(77)	(80)	(80)
Receipts							
Regulatory fees and fines.....	238	1	1	1	1	1	1
Goods and Services Tax	204	356	356	356	356	356	356
Other.....	273	51	51	-	-	-	-
Net cash from operating activities.....	(2,527)	(3,409)	(3,031)	(3,805)	(3,289)	(3,327)	(3,351)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(20)	(96)	(96)	(71)	(59)	(104)	-
Equity Contribution receipts.....	55	-	-	-	-	-	-
Net cash from investing activities.....	35	(96)	(96)	(71)	(59)	(104)	-
NET INCREASE/(DECREASE) IN CASH HELD	383	(245)	(426)	(43)	(49)	(43)	2
Cash assets at the beginning of the reporting period	4,068	870	1,499	1,073	1,030	981	938
Net cash transferred to/from other agencies.....	(2,952)	-	-	-	-	-	-
Cash assets at the end of the reporting period.....	1,499	625	1,073	1,030	981	938	940

SCHEDULE OF ADMINISTERED EXPENSES AND REVENUES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
EXPENSES							
Ord River Subsidy Stage 1.....	-	-	-	2,375	2,198	1,980	1,737
TOTAL ADMINISTERED EXPENSES ^(a) ..	-	-	-	2,375	2,198	1,980	1,737
REVENUES							
Appropriations.....	-	-	-	2,375	2,198	1,980	1,737
TOTAL ADMINISTERED REVENUES	-	-	-	2,375	2,198	1,980	1,737

(a) Further information is provided in the table "Details of the Administered Transactions Expenses".

SCHEDULE OF ADMINISTERED PAYMENTS AND RECEIPTS

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH OUTFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Grants and subsidies	-	-	-	(2,375)	(2,198)	(1,980)	(1,737)
TOTAL ADMINISTERED CASH OUTFLOWS.....	-	-	-	(2,375)	(2,198)	(1,980)	(1,737)
CASH INFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Appropriations.....	-	-	-	2,375	2,198	1,980	1,737
TOTAL ADMINISTERED CASH INFLOWS.....	-	-	-	2,375	2,198	1,980	1,737

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Local Government Sewerage Subsidy Scheme	9	96	96	99	99	99	99
SWIMCO	95	-	-	-	-	-	-
TOTAL	104	96	96	99	99	99	99

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Office of Water Regulation:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
Proceeds from Licence Application Fees.....	238	1	1	1
Proceeds from Industry - WAWIA.....	-	20	20	-
GST input credits.....	204	356	356	356
Other Revenue.....	273	31	31	
TOTAL.....	715	408	408	357

The monies received and retained are to be applied to the Office's outputs as specified in the Budget Statements.

SWAN RIVER TRUST

PART 8 - MINISTER FOR THE ENVIRONMENT AND HERITAGE

DIVISION 40

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 76 Net amount appropriated to deliver outputs.....	5,185	5,079	5,079	5,197	5,581	5,701	5,725
Total appropriations provided to deliver outputs.....	5,185	5,079	5,079	5,197	5,581	5,701	5,725
CAPITAL							
Item 149 Capital Contribution	68	8	8	8	8	8	8
GRAND TOTAL.....	5,253	5,087	5,087	5,205	5,589	5,709	5,733

MISSION

To work with the government, local government and community to ensure that the Swan and Canning river system is conserved and managed to enhance its environmental quality and public amenity. The Water and Rivers Commission provides the Trust with administrative, professional and technical staff services in accordance with section 31(1) of the Swan River Trust Act 1988.

SIGNIFICANT ISSUES AND TRENDS

- The population growth in Perth particularly in catchments of the Swan and Canning river systems is causing a marked increase in:
 - pressure for residential and commercial development along waterways that has the potential to impact on the visual amenity and public accessibility of the waterways;
 - the level of recreational and commercial use of the waterways and potential conflict between uses; and
 - the potential for environmental degradation of the waterways and foreshores.
- The increasing pressure on the use of, and condition of the rivers requires a planned approach to the development and the management of the waterways as a community resource. Increasing community concern for the environment is placing a higher value on conservation and environmental values in considering the balance between competing uses of waterways and their surrounds.
- Community demands for information, advice and participation in waterways protection and management are also increasing. The review of the Swan River Trust identified the need for greater transparency and consultation in assessment of proposals for development.
- Algal blooms causing poor water quality are prevalent in the middle estuary of the Swan River and upstream of Kent Street weir on the Canning River. As a result of the extent and severity of these blooms, recreation use of these areas is compromised and the environmental values of the river are reduced.
- Seasonal erosion and accretion along the foreshores together with the deterioration of existing foreshore protection works is increasing the demand for corrective work to protect the riverbanks.
- There is a need for better integration of planning activities affecting the Swan and Canning system to align State and local government planning policies and decisions.

- There is a need to increase our understanding of the river system and foster development and use of technologies to improve water quality and increase protection and restoration of foreshores.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Collect water information to support state planning, agencies and community	1,469	1,184	1,341	1,228			
Output 2:							
Regulate riverside development.....	508	510	582	718			
Output 3:							
Management plans.....	23	95	-	55			
Output 4:							
Protection of waterways and foreshores	3,267	3,356	3,222	3,294			
Total Cost of Outputs	5,267	5,145	5,145	5,295	5,564	5,684	5,823
<i>Less Operating revenues</i>	253	92	92	98	98	98	98
Net Cost of Outputs	5,014	5,053	5,053	5,197	5,466	5,586	5,725
Adjustments ^(a)	171	26	26	-	115	115	-
Appropriation provided to deliver Outputs.	5,185	5,079	5,079	5,197	5,581	5,701	5,725
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	68	8	8	8	8	8	8
TOTAL CONSOLIDATED FUND APPROPRIATIONS	5,253	5,087	5,087	5,205	5,589	5,709	5,733

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Manager of the Swan River Trust, the Chairperson of the Swan River Trust and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION

Relationship to Government Strategic Objectives

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
A valued and protected environment	Conservation and Management of the Swan and Canning River Systems.	1. Collect water information to support state planning, agencies and community 2. Regulate riverside development 3. Management plans 4. Protection of waterways and foreshores

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: Conservation and Management of the Swan and Canning River Systems.					
Satisfaction survey: level of water cleanliness.	68%	70%	68%	70%	
Satisfaction survey: Land development and landscapes around the river reflects community expectation	74%	75%	74%	75%	
Satisfaction survey: availability of public access to the rivers and provision of sufficient facilities for community use	73%	75%	71%	75%	
Satisfaction survey: condition of the waterway and foreshores	68%	70%	69%	70%	

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Collect water information to support state planning, agencies and community

Provision of research and information for estuary and river restoration and management.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	1,469	1,184	1,341	1,228	
Less Operating Revenue ^(a)	26	18	-	-	
Net Cost of Output	1,443	1,166	1,341	1,228	
Adjustments ^(b)	50	(1)	(1)	2	
Appropriation for delivery of Output 1	1,493	1,165	1,340	1,230	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Research and development projects.....	3	2	2	2	
Area of waterway & catchment monitored	2,116km ²	1,683km ²	1,683km ²	1,683km ²	
Quality					
Extent to which the monitoring network covers the waterways & catchments	92%	80%	90%	90%	
Reliability of monitoring information.....	95%	95%	95%	95%	
Milestones met	100%	95%	95%	95%	
Timeliness					
Projects completed on time.....	3	2	2	2	
Waterway & catchment monitoring reports completed on time	90%	90%	95%	95%	
Cost (Efficiency)					
Average cost per project	\$140,887	\$162,000	\$183,663	\$167,564	
Average cost per km ² monitored.....	\$494	\$511	\$579	\$530	
Full Time Equivalents (FTEs)^(a)	0	0	0	1	

(a) Work associated with this output was previously done by an external contractor. A full time employee will be engaged to undertake this work in 2003-04.

Major Achievements For 2002-03

- Initiated reporting against short term phosphorus and nitrogen targets for the Swan and Canning rivers.
- Assessed potential benefits and impacts of various catchment and estuary management options by use of computer modelling.
- Produced Riverscience public information sheets on seasonal nutrient dynamics, nitrogen and phosphorus cycles, setting nutrient targets and the history of algal blooms in the Swan and Canning rivers.
- Released a Drainage Improvement Framework for Mill St Main Drain catchment, highlighting opportunities to improve water quality.
- Applied 26 tonnes of Phoslock in the Canning River as part of the continued assessment of the use of Phoslock to limit phosphorus release from river sediments.
- Designed nutrient status report cards for Swan and Canning rivers priority catchments.

Major Initiatives For 2003-04

- Assessment of potential use of Phoslock in catchment tributaries and drains.
- Production of nutrient status report cards for Swan and Canning rivers priority catchments to assist catchment groups in planning catchment management initiatives.
- Continue assessment of potential benefits and impacts of various catchment and estuary management options by use of computer modelling.

Output 2: Regulate riverside development

Assess applications for development, planning schemes and policy.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	508	510	582	718	Resources reallocated to accommodate the implementation of Trust review.
Less Operating Revenue ^(a)	22	15	-	-	
Net Cost of Output	486	495	582	718	
Adjustments ^(b)	29	13	13	(1)	
Appropriation for delivery of Output 2	515	508	595	717	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Management area subject to development control policy & advice.....	69km ²	69km ²	69km ²	69km ²	
Quality					
Acceptance of recommendations on development	100%	95%	99%	95%	
Timeliness					
Average number of days to process planning & development applications	65	65	75	65	In 2002-03 the Trust has assessed several substantial proposals that required increased levels of consultation with proponents and the community.
Cost (Efficiency)					
Average cost per km ² of management area	\$7,357	\$7,391	\$8,433	\$10,412	Implementation of Trust review recommendations to increase transparency and consultation.
Full Time Equivalent (FTEs)	7	7	8	8	

Major Achievements For 2002-03

- Development applications were assessed to ensure developments do not adversely affect the environment and amenity of the Swan and Canning rivers.
- Completion of development control policy revision and extension of policy coverage.
- Instituted website notification of development applications and Trust reports and recommendations on the proposals.

Major Initiatives For 2003-04

- Amendment of the *Swan River Trust Act* and associated regulations and administrative arrangements to provide greater transparency and consultation in assessment of proposals for development and improve efficiency.
- Assess applications for development to ensure developments do not adversely affect the environment and amenity of the Swan and Canning rivers.

Output 3: Management plans

Prepares management programs and plans (often jointly with local governments) for the management of the waterways and the management area. Includes catchment management plans.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	23	95	-	55	No plan was completed in 2002-03.
Less Operating Revenue ^(a)	78	3	-	12	
Net Cost of Output	(55)	92	-	43	
Adjustments ^(b)	-	-	-	-	
Appropriation for delivery of Output 3	(55)	92	-	43	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Production of management plans & strategies.	1	2	0	1	Expected completion of partnership arrangements with local government that will enable joint preparation of plans in 2003-04.
Quality					
Stakeholder acceptance of management plans & strategies.....	80%	80%	na	80%	No plan was completed in 2002-03.
Timeliness					
Plans prepared within timeframe	1	2	0	1	No plan was completed in 2002-03.
Cost (Efficiency)					
Average cost per plan or strategy	\$23,005	\$47,500	0	\$55,120	No plan was completed in 2002-03.
Full Time Equivalents (FTEs)	1	1	0	1	

Major Achievements For 2002-03

- Coordinated commencement of implementation of air-cooling waste discharge policy.

Major Initiatives For 2003-04

- Collaborate with local governments in preparation of Precinct Policy Plans.

Output 4: Protection of waterways and foreshores

Maintenance and restoration of waterways and foreshores. Audit and enforcement of the Act and regulations.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	3,267	3,356	3,222	3,294	
Less Operating Revenue ^(a)	127	56	92	86	
Net Cost of Output	3,140	3,300	3,130	3,208	
Adjustments ^(b)	92	14	14	(1)	
Appropriation for delivery of Output 4	3,232	3,314	3,144	3,207	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Length of foreshore subject to maintenance & restoration.....	146km	146km	146km	146km	
Management area subject to waterway & foreshore protection.....	69km ²	69km ²	69km ²	69km ²	
Area of waterways & catchment impacting on water quality management.....	2,116km ²	1,683km ²	1,683km ²	1,683km ²	
Quality					
Public satisfaction with the condition of the foreshores	71%	75%	69%	70%	
Sub-catchments within phosphorus input target.....	60%	60%	93%	93%	
Sub-catchments within nitrogen input target ...	53%	60%	93%	93%	
Length of foreshore scheduled for maintenance & restoration as a percentage of total foreshore.....	43%	48%	41%	41%	
Timeliness					
Mean time taken to resolve complaints (days).	1.16	1.45	0.96	1.00	
Water quality improvement projects achieving milestones on time.....	87%	90%	92%	92%	
Achievement of scheduled maintenance & restoration program completed on time	90%	90%	90%	90%	
Cost (Efficiency)					
Average cost of maintenance & restoration per km.....	\$3,637	\$3,736	\$5,982	\$5,207	
Average cost of waterways & foreshore protection per km ²	\$2,098	\$2,156	\$2,704	\$3,809	Implementation of Trust review recommendations to increase enforcement capacity.
Average cost of waterways quality improvement projects per km ² of waterways & catchment.....	\$1,225	\$1,582	\$1,284	\$1,349	Increased oxygenation and constructed wetland activities.
Full Time Equivalents (FTEs)	14	14	14	15	

Major Achievements For 2002-03

- Foreshore restoration work has been undertaken at Norm Mackenzie Reserve in East Fremantle, Melville Beach Road in Applecross, JH Abrahams Reserve in Subiaco, Baigup Wetlands in Bayswater and at the Esplanade in Belmont.
- An evaluation of the condition of foreshores of the Swan and Canning rivers has been commenced to provide the basis for prioritising foreshore restoration projects.
- Prepared the Natural Resources Manual for local governments.
- Continuation of Oxygenation and Phoslock trials the Canning River.
- Provided support to community based catchment management.
- Commencement of evaluation of the Swan-Canning Cleanup Program.

Major Initiatives For 2003-04

- Development of a program of shoreline protection and restoration and repair of foreshore walls.
- Implementation of year five of the Swan-Canning Cleanup Program.
- Continuation of foreshore condition assessments.
- Develop and undertake in collaboration with local government site-specific restoration works.
- Training local government in use of the Natural Resources Manual for local governments.
- Continuation of support to community based catchment management.

CAPITAL WORKS PROGRAM

The Trusts Capital Work's Program provides for ongoing replacement of plant and equipment.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
COMPLETED WORKS				
Plant & Equipment Replacement Program - 1999-00 to 2002-03 Program	285	285	135	-
NEW WORKS				
Plant & Equipment Replacement Program - 2003-04 Program	85	-	-	85
Riverbank Repairs and Restoration of Shoreline 2003-04 Program	50	-	-	50
	420	285	135	135

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	111	85	135	135	100	100	100
Working capital requirement							
Loan repayments	8	8	8	8	8	8	8
	119	93	143	143	108	108	108
LESS							
Internal Funds and Balances.....	51	-	50	-	-	-	-
Holding Account ^(a)	-	85	85	135	100	100	100
Capital Contribution.....	68	8	8	8	8	8	8

(a) Draw down from Holding Account.

FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	820	1,119	1,119	1,255	1,356	1,393	1,430
Grants and subsidies ^(b)	731	-	-	-	-	-	-
Services purchased from non-government agencies	-	-	-	-	-	73	73
Supplies and services	3,566	2,907	2,907	2,806	2,969	2,969	2,956
Accommodation	1	-	-	-	-	-	-
Borrowing costs	12	13	13	13	13	13	13
Capital User Charge	39	20	20	22	27	37	37
Depreciation	46	127	127	135	135	135	135
Net loss on disposal of non-current assets	3	1	1	1	1	1	1
Other expenses	49	958	958	1,063	1,063	1,063	1,178
TOTAL COST OF SERVICES	5,267	5,145	5,145	5,295	5,564	5,684	5,823
Revenues from ordinary activities							
User charges and fees ^(c)	27	-	-	-	-	-	-
Regulatory Fees and Fines	-	47	47	51	51	51	51
Grants and subsidies	109	24	24	25	25	25	25
Other Revenue	117	21	21	22	22	22	22
Total Revenues from Ordinary Activities	253	92	92	98	98	98	98
NET COST OF SERVICES	5,014	5,053	5,053	5,197	5,466	5,586	5,725
REVENUES FROM STATE GOVERNMENT							
Appropriations	5,185	5,079	5,079	5,197	5,581	5,701	5,725
TOTAL REVENUES FROM STATE GOVERNMENT	5,185	5,079	5,079	5,197	5,581	5,701	5,725
CHANGE IN EQUITY RESULTING FROM OPERATIONS	171	26	26	-	115	115	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	171	26	26	-	115	115	-

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 22, 22 and 25 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	224	91	231	230	229	228	228
Receivables.....	91	111	131	159	186	213	240
Amounts receivable for outputs.....	85	135	135	100	100	100	-
Prepayments.....	-	4	-	-	1	2	2
Total current assets.....	400	341	497	489	516	543	470
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	71	57	57	118	179	240	401
Land and Buildings.....	212	212	212	212	212	212	212
Plant, equipment and vehicles.....	215	131	182	156	120	84	48
Other.....	4	4	4	4	104	204	204
Total non-current assets.....	502	404	455	490	615	740	865
TOTAL ASSETS.....	902	745	952	979	1,131	1,283	1,335
CURRENT LIABILITIES							
Payables.....	144	34	168	173	179	185	206
Provision for employee entitlements.....	-	151	(9)	2	13	24	35
Interest-bearing liabilities (Borrowings).....	49	-	49	49	49	49	49
Interest payable.....	-	8	-	-	-	-	-
Accrued Salaries.....	10	11	8	12	17	22	27
Other.....	-	19	8	-	-	-	-
Total current liabilities.....	203	223	224	236	258	280	317
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	-	107	3	18	33	48	63
Interest-bearing liabilities (Borrowings).....	119	150	111	103	95	87	79
Total non-current liabilities.....	119	257	114	121	128	135	142
TOTAL LIABILITIES.....	322	480	338	357	386	415	459
EQUITY							
Contributed Equity.....	68	76	76	84	92	100	108
Accumulated surplus/(deficit).....	512	189	538	538	653	768	768
Total equity.....	580	265	614	622	745	868	876
TOTAL LIABILITIES AND EQUITY.....	902	745	952	979	1,131	1,283	1,335

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	5,029	4,952	4,952	5,036	5,420	5,540	5,564
Capital Contribution	68	8	8	8	8	8	8
Holding Account ^(a)	-	91	91	135	100	100	100
Net cash provided by State government.....	5,097	5,051	5,051	5,179	5,528	5,648	5,672
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(1,052)	(1,127)	(1,127)	(1,075)	(1,175)	(1,212)	(1,236)
Supplies and services.....	(3,429)	(2,913)	(2,913)	(2,875)	(3,128)	(3,128)	(3,128)
Grants and subsidies	(731)	-	-	-	-	-	-
Borrowing costs.....	(11)	(13)	(13)	(13)	(13)	(13)	(13)
Accommodation.....	(1)	-	-	-	-	-	-
Capital User Charge.....	(39)	(20)	(20)	(22)	(27)	(37)	(37)
Services purchased from non-government agencies	-	-	-	-	-	(73)	(73)
Goods and Services Tax	(400)	(373)	(373)	(373)	(373)	(373)	(373)
Other.....	(47)	(926)	(926)	(1,155)	(1,156)	(1,156)	(1,155)
Receipts							
Regulatory fees and fines.....	-	17	17	22	22	22	22
Goods and Services Tax	366	373	373	373	373	373	373
Grants and subsidies	109	24	24	25	25	25	25
Other.....	130	17	17	31	31	31	31
Net cash from operating activities.....	(5,105)	(4,941)	(4,941)	(5,062)	(5,421)	(5,541)	(5,564)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(85)	(95)	(95)	(110)	(100)	(100)	(100)
Proceeds from sale of non-current assets	8	-	-	-	-	-	-
Net cash from investing activities.....	(77)	(95)	(95)	(110)	(100)	(100)	(100)
CASH FLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings.....	(7)	(8)	(8)	(8)	(8)	(8)	(8)
Net cash from financing activities.....	(7)	(8)	(8)	(8)	(8)	(8)	(8)
NET INCREASE/(DECREASE) IN CASH HELD							
	(92)	7	7	(1)	(1)	(1)	-
Cash assets at the beginning of the reporting period	316	84	224	231	230	229	228
Cash assets at the end of the reporting period.....	224	91	231	230	229	228	228

(a) Holding Account Figures for 2002-03 Budget and Estimated Actual include \$6,000 for Employee Entitlements and \$85,000 for Capital.

BUNBURY WATER BOARD

CAPITAL WORKS PROGRAM

Major projects in Aqwest-Bunbury Water Board's \$4.4 million capital works program for 2003-04 are:

- \$2.0 million to increase the production capacity to 14 megalitres per day at the Technical School Water Treatment Plant.
- \$0.57 million to install and upgrade various link mains.
- \$0.53 million to redrill two bores and replace pumps at the Robertson Water Treatment Plant.
- \$0.3 million to finalise construction of the new Water Services Centre.
- \$0.26 million for various plant purchases.
- \$0.25 million for mains subdivisions.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Buildings -				
2002-03 Program	1,500	1,200	1,200	300
Works -				
Distribution and Reticulation -				
2001-02 Program	1,288	968	336	85
2002-03 Program	749	179	179	570
Treatment Plants -				
2001-02 Program	2,459	459	340	2,000
2002-03 Program	998	468	468	530
COMPLETED WORKS				
Mains Subdivisions -				
2002-03 Program	250	250	250	-
Plant and Other Purchases -				
2002-03 Program	156	156	156	-
Works -				
Distribution and Reticulation -				
2000-01 Program	762	762	45	-
Reservoirs -				
2002-03 Program	404	404	404	-
Treatment Plants -				
2000-01 Program	1,028	1,028	100	-
NEW WORKS				
Mains Subdivisions -				
2003-04 Program	250	-	-	250
Plant and Other Purchases -				
2003-04 Program	257	-	-	257
Works -				
Distribution and Reticulation -				
2003-04 Program	265	-	-	205
Reservoirs -				
2003-04 Program	305	-	-	5
Treatment Plants -				
2003-04 Program	2,382	-	-	182
	13,053	5,874	3,478	4,384

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	2,194	3,532	3,478	4,384	2,536	2,228	1,515
	2,194	3,532	3,478	4,384	2,536	2,228	1,515
LESS							
Internal Funds and Balances	2,194	3,532	3,478	4,384	2,536	2,228	1,515
Capital Contribution	-	-	-	-	-	-	-

BUSSELTON WATER BOARD

CAPITAL WORKS PROGRAM

Included in Busselton Water Board's \$1.4 million Capital Works program for 2003-04 is:

- \$0.33 million for the mains linkage between Water Treatment Plants 1 and 2.
- \$0.3 million for the ongoing replacement of mains and the addition of new services.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
COMPLETED WORKS				
Buildings - Administration Centre - 2002-03 Program	25	25	25	-
Motor Vehicles - 2002-03 Program	125	125	125	-
New Mains & Services - 2002-03 Program	503	503	503	-
Office Equipment - 2002-03 Program	9	9	9	-
Plant and Equipment - Meter Reading Equipment	21	21	21	-
Upgrade of Plant - Control Room Plant 4	70	70	70	-
Upgrade of Plant 4	251	251	251	-
2002-03 Program	92	92	92	-
Water Meters - 2002-03 Program	95	95	95	-
Water Production Bores - 2002-03 Program	70	70	70	-
NEW WORKS				
Motor Vehicles - New Light Truck	60	-	-	60
2003-04 Program	165	-	-	165
New Mains & Services - 37mm Mains Plant Linkage	330	-	-	330
2003-04 Program	300	-	-	300
Office Equipment - 2003-04 Program	10	-	-	10
Plant and Equipment - Ambergate - Buildings	70	-	-	70
Ambergate - Land	250	-	-	250
Water Meters - 2003-04 Program	95	-	-	95
Water Production Bores - 2003-04 Program	100	-	-	100
	2,641	1,261	1,261	1,380

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	1,062	1,061	1,261	1,380	432	447	526
	1,062	1,061	1,261	1,380	432	447	526
LESS							
Internal Funds and Balances.....	1,062	1,061	1,261	1,380	432	447	526
Capital Contribution.....	-	-	-	-	-	-	-

WATER AND RIVERS COMMISSION

PART 8 - MINISTER FOR THE ENVIRONMENT AND HERITAGE

DIVISION 41

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 77 Net amount appropriated to deliver outputs	47,745	47,715	42,935	49,434	46,382	44,480	45,176
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	140	140	150	181	181	181	181
Total appropriations provided to deliver outputs	47,885	47,855	43,085	49,615	46,563	44,661	45,357
CAPITAL							
Item 150 Capital Contribution	2,700	1,900	1,900	1,400	2,500	2,200	2,200
GRAND TOTAL	50,585	49,755	44,985	51,015	49,063	46,861	47,557

MISSION

The Water and Rivers Commission will manage the water resources of Western Australia for the benefit of present and future generations in partnership with the community.

SIGNIFICANT ISSUES AND TRENDS

Water Allocation

- The recent run of low rainfall years in the South West has increased the environmental risk to the allocation business, not only for the Perth metropolitan area but also right across the South West agricultural region. About 10% of groundwater management sub areas have allocations close to, or at the level of allocation limits. Others are approaching that threshold and need closer management to ensure sustainability. This closer management will require increased levels of policy development, resource monitoring and re-evaluation, user compliance monitoring and community education and awareness raising. The low annual rainfalls has heightened the focus on water trading and potential economic impacts associated with restrictions, particularly for the South West irrigation area.
- On-farm water deficiency caused by poor water quality and low reliability of supply affects the viability of rural industry. Small farm dams are particularly vulnerable to periods of low runoff and many historical water supply developments in lower landscape positions have been affected by salinity. Assistance available under the Rural Water Planning program, apart from encouraging water supply improvements to be installed, also safeguards the interest of farming businesses and decreases government exposure to costly emergency water supply measures.

Protection of Rivers, Estuaries, Wetlands and Groundwater

- The State's water resources must be protected and conserved to maintain a healthy environment and to provide high quality water for many uses, particularly for public and private drinking water supplies. Both surface and groundwater sources are vulnerable to contamination from a wide range of land use activities, and appropriate protection mechanisms must be recognised and in place.

- Salinisation and the development of acid soils are two key areas that require ongoing measurement and management. Understanding of surface water-groundwater interactions, the impact of land use on water quality and quantity, and vulnerability of people and infrastructure to hazards, is required.
- There is an increased community expectation for both involvement in water and environmental management and access to data and information that forms the basis of decision-making. The process of natural resource management encourages on ground decision-making and activity. Working actively with communities and industry is critical to achieve change and produce long-term environmental and social outcomes.
- Clearing of native vegetation (both rural and urban) has caused salinity and water quality problems, and significant loss of biodiversity. There is continuing economic pressure to clear land. Pressure to clear land and part of the way to addressing this problem will be through the administration of the native vegetation process as proposed by the Clearing Controls legislation and associated amendments to the *Environmental Protection Authority Act*.
- On the Swan Coastal Plain, major threats to wetlands come from urbanisation including clearing, filling, and drainage, and the long-term dry period. Current urban water management practices do not address water quality, and this is creating problems such as algal blooms, eutrophication, and midge and mosquito plagues.

MAJOR POLICY DECISIONS

Details of major policy decisions impacting on the Agency's Statement of Financial Performance since publication of the 2002-03 Budget to Parliament on 16 May 2002 are outlined below.

	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Drought assistance (on farm water grants).....	1,500	-	-	-

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Water Allocation Policies	1,532	2,151	1,409	1,169			
Output 2:							
Water Information and Allocation Plans for Sustainable Development	12,826	12,164	14,351	12,768			
Output 3:							
Regulation, Licensing and Community Awareness	7,982	6,995	8,124	7,288			
Output 4:							
Rural Water Supply Assistance	2,307	2,448	871	4,460			
Output 5:							
Water Protection Policies, Guidelines and Regulation	9,529	8,322	11,001	10,765			
Output 6:							
Water Resource Information, Protection Plans and Works.....	22,810	22,391	17,249	18,895			
Output 7:							
State Development Planning and Approvals....	894	1,029	2,280	1,886			
Total Cost of Outputs	57,880	55,500	55,285	57,231	53,298	52,143	54,128

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
<i>Less Operating revenues</i>	9,313	7,243	7,243	7,746	7,768	7,768	7,768
Net Cost of Outputs	48,567	48,257	48,042	49,485	45,530	44,375	46,360
Adjustments ^(a)	(682)	(402)	(4,957)	130	1,033	286	(1,003)
Appropriation provided to deliver Outputs.	47,885	47,855	43,085	49,615	46,563	44,661	45,357
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	2,700	1,900	1,900	1,400	2,500	2,200	2,200
TOTAL CONSOLIDATED FUND APPROPRIATIONS	50,585	49,755	44,985	51,015	49,063	46,861	47,557

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Chief Executive Officer and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION

Relationship to Government Strategic Objectives

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
A valued and protected environment	Sustainable Use of Water Resources for Economic Development.	1. Water Allocation Policies 2. Water Information and Allocation Plans for Sustainable Development 3. Regulation, Licensing and Community Awareness 4. Rural Water Supply Assistance
	Protection and Enhancement of the Quality of the State's Surface and Groundwater.	5. Water Protection Policies, Guidelines and Regulation 6. Water Resource Information, Protection Plans and Works 7. State Development Planning and Approvals

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: Sustainable Use of Water Resources for Economic Development.					
Areas where local water management groups are established and supported.....	1	2	2	3	
Licensed use covered by a formal management plan:- Board approved.....	59%	63%	63%	63%	
Licensed use covered by a formal management plan:- senior management approved.....	90%	92%	92%	92%	
Groundwater management areas with use in excess of management objectives ^(b)	10.9%	3.8%	10.2%	10.2%	
Average level of on farm water deficiency per Farm Water Grant round	50%	50%	50%	50%	
Outcome: Protection and Enhancement of the Quality of the State's Surface and Groundwater.					
The extent to which management objectives have been developed to guide the protection of the State's public water supply catchments/basins	36%	40%	37%	40%	
The extent to which management objectives have been developed for rivers, estuaries and wetlands.....	63%	66%	66%	66%	
The extent to which rivers, estuaries and wetlands water quality meet agreed management objectives.....	64%	61%	62%	61%	
Acceptance of Water and Rivers Commission's recommendations and advice by planning agencies: Number accepted/total assessed	80%	80%	80%	80%	

(a) More details of effectiveness indicators are provided in the annual report.

(b) The 2002-03 target use in excess of management objectives was affected by excessive demand on groundwater use brought about by climate changes.

Output 1: Water Allocation Policies

Plans that provide information on: the resource and its values; how it can be accessed to support economic development; sustainable levels of use and associated management criteria; and provide the policy basis for administration of allocation licensing at a local level.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	1,532	2,151	1,409	1,169	2002-03 expenditure is higher due to the redirecting of funds towards responding to community, ministerial and stakeholder queries associated with water law reform and the State Water Strategy.
Less Operating Revenue ^(a)	247	281	185	159	
Net Cost of Output	1,285	1,870	1,224	1,010	
Adjustments ^(b)	(18)	(16)	(125)	5	
Appropriation for delivery of Output 1	1,267	1,854	1,099	1,015	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target	
Quantity						
Ministerial and parliamentary requests for advice.....	280	300	814	800	2002-03 is higher due to responses to community, ministerial and stakeholder queries associated with water law reform and the State Water Strategy.	
Volume of water under management by the Commission (kilolitres)	3,368,000	3,500,000	3,620,000	3,800,000		
Quality						
Results of a survey of the Minister to determine her level of satisfaction with the quality of policy advice.....	70%	70%	78%	70%		
Timeliness						
Response to ministerial and parliamentary requests within agreed timeframes.....	80%	80%	71%	80%		
Cost (Efficiency)						
Average cost of ministerial and parliamentary requests for advice	\$301	\$166	\$95	\$80	Minor decrease in funds as efforts redirected to cope with stakeholder queries.	
Average accrual cost per 1,000,000 kilolitres allocated	\$430	\$600	\$368	\$291		
Full Time Equivalents (FTEs)	9	8	8	8		

Major Achievements For 2002-03

- Maintenance of legislation, policies and guidelines that support the effective planning, allocation and management of water.
- Progressive implementation of water allocation/planning and management with local communities.
- Adaptation of management and allocation strategies to support water markets.

Major Initiatives For 2003-04

- Formulation of a process for the development of statutory plans.
- Development of an allocation status reporting process.

Output 2: Water Information and Allocation Plans for Sustainable Development

Plans that provide information on: the resource and its values; how it can be accessed to support economic development; sustainable levels of use and associated management criteria; and provide the policy basis for administration of allocation licensing at a local level.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	12,826	12,164	14,351	12,768	Additional funds were allocated to Lower Gascoyne and Carnarvon to complete water reviews and plans together with capping artesian bores. This work is scheduled to be completed by 30 June 2003 with a reduction in funding for 2003-04.
Less Operating Revenue ^(a)	2,064	1,586	1,880	1,728	
Net Cost of Output	10,762	10,578	12,471	11,040	
Adjustments ^(b)	(151)	(80)	(1,287)	29	
Appropriation for delivery of Output 2	10,611	10,498	11,184	11,069	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Allocation plans produced.....	4	3	3	4	
Measurement sites operated.....	3,184	3,230	3,111	3,100	
Strategic water use plans produced.....	2	2	2	1	
Quality					
Results of a survey of stakeholders to determine the level of satisfaction with the quality of water resource management plans	70%	70%	72%	70%	
Timeliness					
Percentage of plans produced within negotiated timeframes.....	80%	85%	80%	85%	
Cost (Efficiency)					
Average cost per allocation plan.....	\$101,483	\$91,507	\$151,396	\$101,028	Actual costs vary depending on the complexity and information needs in preparing and negotiating such plans. Plans vary in costs between \$16,000 and \$120,000.
Average cost for operating one measurement site	\$3,821	\$3,539	\$4,376	\$3,907	
Average cost per strategic water use plans produced.....	\$126,592	\$228,296	\$141,642	\$252,050	Actual costs vary depending on the complexity and information needs in preparing and negotiating such plans. These costs include the preparation of minor plans and strategies which are not reported.
Full Time Equivalent (FTEs)	81	94	103	115	

Major Achievements For 2002-03

- To maintain legislation, policies and guidelines that support the effective planning, allocation and management of water which provide for progressively implementing water allocation/planning and management with local communities.
- Adapt management and allocation strategies to support water markets and prepare allocation management plans.
- Effective management and contribution to State development projects together with local allocation plans for the Murray region, Collie Basin, Albany, Swan-Wanneroo and Busselton-Capel areas.
- A major regional development plan was commenced in January in response to the Water Corporation's plan to draw 45 gigalitres of water from the southern Yarragadee groundwater area near Nannup. A comprehensive community consultation plan was commenced (due to finish October 2003) and an Issues Scoping Report has been completed summarising community issues.
- Consultation was carried out on the proposal to take 15 gigalitres from Wellington Dam as part of the State Water Strategy. Major assessment included rewriting the major hydrological model used to determine the sustainable yield.
- The Commission will continue to define environmental water requirements. Focus for 2002-03 include Samson Brook, Canning River, Leonard Brook and Angove Creek. Additionally, water requirements for regional areas including the Ord, Gngangara, Jandakot, Gingin, Kemerton and Arrowsmith will be completed and integrated into water allocation plans.
- Comprehensive surface water and ground water databases are maintained and updated as part of the State's strategic information base.
- Inventories and assessment of ground water and surface water resources are being compiled for regional development and large catchment initiatives in easily accessible format, eg. Blackwood, Swan Avon, Moore River, Ord, Pilbara and Harvey.

Major Initiatives For 2003-04

- Perth Groundwater Atlas. A new project for 2003-04 will update data and information for the atlas and produce a new hard copy and live web version.
- To finalise the Blackwood sub-regional management plan.
- To increase the level of community involvement in the development of policies and plans for the effective management and allocation of the State's water resources and make the Commission's positions, policies and plans easily accessible to the wider community.
- Progress the development of policies and strategies to increase the efficiency of water usage across the State.
- Progress the development of plans and strategies to address the high levels of water demand in specific areas and especially addressing the impacts of the recent drought in the south west of the State.
- Environmental water requirement studies commenced for Wellington Dam (Collie River) and the southern Yarragadee groundwater resource in response to urgent priorities identified in the State Water Strategy. Both studies will be completed by September 2003.
- The Commission will continue to define environmental water requirements. Focus for 2003-04 will include the Southern Yarragadee, Brunswick, Leschenault Estuary and the Collie Basin.
- Effective management and contribution to State development projects together with local allocation plans for the Collie Basin and lower South West areas. Consultation with the local governments of the lower South West will be carried out to determine the needs for a Regional Water Management Plan to plan for and determine the needs of the lower South West for the next 50 years.

Output 3: Regulation, Licensing and Community Awareness

Promotion, education, regulation and encouragement of the community in the efficient use of water.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	7,982	6,995	8,124	7,288	The decrease in 2003-04 expenditure is part of an overall \$2.0m reduction in appropriation.
Less Operating Revenue ^(a)	1,284	913	1,064	986	
Net Cost of Output	6,698	6,082	7,060	6,302	
Adjustments ^(b)	(94)	(51)	(729)	16	
Appropriation for delivery of Output 3	6,604	6,031	6,331	6,318	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Licences administered	24,690	23,807	23,807	23,807	
Quality					
Stakeholder satisfaction with the issue and administration of water allocation licences ...	87%	70%	75%	70%	
Timeliness					
New or reviewed licences issued within the appropriate timeframes	65%	75%	39%	40%	
Cost (Efficiency)					
Average accrual cost per licence	\$323	\$294	\$341	\$306	
Full Time Equivalents (FTEs)	56	60	65	70	

Major Achievements For 2002-03

- Maintaining approximately 25,600 surface and ground water 5C licences.
- Backlog of approximately 4,000 expired 5C licences addressed.
- Promotion of water efficiency initiatives to encourage water management during water restriction periods.

Major Initiatives For 2003-04

- Licensing of approximately 26,500 surface and ground water users.
- Increase compliance surveillance and property audits for ensuring appropriate water use.
- Continued education of water users to use water wisely and contribute towards the drought management objectives for the South West.

Output 4: Rural Water Supply Assistance

The Commission seeks to increase the availability of reliable water supplies for rural districts

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	2,307	2,448	871	4,460	The 2002-03 decrease in expenditure represents a transfer of rural water and rural drought management funds to 2003-04 to meet agreed commitments with rural communities. The 2003-04 increase records the transfer of 2002-03 funds.
Less Operating Revenue ^(a)	371	321	114	604	
Net Cost of Output	1,936	2,127	757	3,856	
Adjustments ^(b)	(27)	(26)	(78)	10	
Appropriation for delivery of Output 4	1,909	2,101	679	3,866	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Rural and community water grants determined and processed.....	50	20	391	200	The decline in grant applications occurs, as much of the grant pool has now been committed with rural communities.
Rural and community water grants monitored, evaluated and audited	1,000	1,000	1,000	1,000	
Planning and policy formulation for operational initiatives under the Farm Water Plan and the Pastoral Water Grant Scheme...	2	2	1	1	
Rural and community water grant payments made	200	200	460	250	The decline in grant payments occurs, as much of the grant pool has now been committed with rural communities.
Quality					
Grant applications processed in accordance with policy	95%	95%	100%	100%	
Grant claims processed in accordance with policy	95%	95%	92%	95%	
Planning and policies accepted and implemented	75%	75%	50%	100%	
Timeliness					
Planning completed and policies developed within agreed timeframes.....	95%	95%	92%	90%	
Grant applications assessed within target deadline of 60 days	95%	100%	50%	100%	
Grant claims processed within 10 working days	100%	95%	100%	100%	
Cost (Efficiency)					
Average administrative cost per application determined and processed.....	\$2,055	\$688	\$99	\$993	
Average administrative cost per grant monitored evaluated and audited	\$114	\$153	\$43	\$221	The transfer of funds between 2002-03 and 2003-04 affects all performance indicator costs.
Average cost per activity of the Farm Water Plan and the Pastoral Water Grant Scheme...	\$12,457	\$34,370	\$9,418	\$48,162	
Average value per grant.....	\$10,326	\$11,064	\$1,697	\$15,968	
Full Time Equivalents (FTEs)	7	3	3	3	

Major Achievements For 2002-03

- Significant progress was achieved toward the development of a revised Rural Water Plan (RWP) that will promote better coordination and integration of rural water developments into a natural resource management framework.
- Several community project proposals have been developed and approved. These projects focus on water supply development at a catchment level and are designed to address salinity concerns as well as harness surplus water for use by farmers at times when on-farm water is seriously deficient.
- The on-going commitment to research and development has resulted in the availability of improved and more up to date technical and engineering design information to landholders seeking to improve on-farm water supplies.
- Acknowledgment of the RWP in the State Water Strategy (SWS) and recognition of the Plan as a driver for water supply improvements in the rural sector, was an important achievement that has ensured the needs of country people remain clearly in focus.
- The allocation of \$1.5 million of special funding for the Farm Water Grants Scheme (FWGS) under the State Drought Assistance package, to assist eligible farmers in those areas of the wheatbelt considered to be seriously drought affected.
- Implementation of water deficiency arrangements in the Dalwallinu and Lake Grace Shires in response to an extended dry period in wheatbelt areas.

Major Initiatives For 2003-04

- Completion of the review of the RWP and implementation of measures to build on past water supply achievements.
- Re-focusing of the RWP to take account of broader natural resource management considerations.
- Full evaluation of the FWGS, the outcome of which will be used for planning purposes and an ongoing program improvement process.
- Full integration of the RWP with initiatives under the SWS.
- Strong promotion of the importance of continued participation of the rural community in the management of water supplies, and projects designed to improve the reliability and sustainability of rural water resources.
- Rationalisation of the Agricultural Area Dam network to ensure strategic supplies of emergency water are available during times of serious on-farm water shortages.

Output 5: Water Protection Policies, Guidelines and Regulation

A system for administration of the Commission's role in protecting and enhancing the quality and amenity of the State's water resources.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	9,529	8,322	11,001	10,765	
Less Operating Revenue ^(a)	1,533	1,086	1,441	1,457	
Net Cost of Output	7,996	7,236	9,560	9,308	
Adjustments ^(b)	(112)	(60)	(987)	24	
Appropriation for delivery of Output 5	7,884	7,176	8,573	9,332	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Key policies developed.....	5	5	5	4	
Volume of groundwater under management by the Commission (in kilolitres).....	3,368,000	3,400,000	3,620,000	3,800,000	
Ministerial and parliamentary requests for advice	460	400	1,087	1,000	
Quality					
Results of a survey of the Minister to determine her level of satisfaction with the quality of policy advice.....	80%	80%	79%	80%	
Timeliness					
Response to ministerial and parliamentary requests within agreed timeframes.....	90%	90%	71%	90%	
Cost (Efficiency)					
Average cost per key protection policies developed.....	\$279,885	\$329,235	\$323,111	\$395,236	Actual costs vary depending on the complexity and information needs in preparing and negotiating plans.
Average cost per million kilolitres of groundwater managed and protected	\$2,306	\$1,923	\$2,476	\$2,309	
Average accrual cost per ministerial and parliamentary responses.....	\$792	\$343	\$387	\$412	
Full Time Equivalents (FTEs)	35	34	33	33	

- (a) In 2001-02 the output includes surface water, which was not previously included. Individual components are groundwater 1,674 million kilolitres and surface water 1,694 million kilolitres.

Major Achievements For 2002-03

- The Commission, with the Department of Planning and Infrastructure (DPI), has been developing the Middle Helena Land Use and Water Management Strategy. It has also developed a shorter Water Source Protection Assessment to provide land planners with advice on water reserves to meet the requirements of the Statement of Planning Policy 2.7 – Public Water Supplies.
- Finalised water source protection plans for Halls Creek, Samson Brook Dam and Pipehead Dam, Moochalabra, and Kununurra. Plans undergoing public consultation include Wellington Dam, Walpole, Margaret River and Harris Dam.
- Water Quality Protection Notes were completed for 20 land use activities and Environmental Guidelines have been finalised for environmentally sustainable vegetable and potato production in Western Australia, Horse Facilities and Activities, Beef cattle feedlots, and Vineyards.
- As part of the implementation of the National Water Quality Management Strategy (NWQMS) through a State Water Quality Management Strategy (SWQMS), several documents were finalised to satisfy NCC requirements and tranche payments. These include SWQMS – Implementation Plan Current Status, the Implementation of the Australian Drinking Water Guidelines in Western Australia (NWQMS Guidelines 5 and 6), and the Implementation Framework for Western Australia for the Australian and New Zealand Guidelines for Fresh and Marine Water Quality and Water Quality Monitoring and Reporting (NWQMS Guidelines 4 and 7).
- A policy document was prepared to delineate the Commission's policy towards Recreation on P1 Crown Land within Water Reserves.

Major Initiatives For 2003-04

- Continued integration of water source protection plans with other catchment, allocation and statutory planning where practicable both within the Commission and with other agencies.
- Water source protection plans are expected to be finalised for Wellington Dam, Harris Dam, Walpole, Margaret River, Preston Beach, Fitzroy Crossing, Kalbarri, Laverton, Menzies and Mt Magnet.
- Continue to develop and promote water resource protection notes, environmental guidelines and codes of practice to government groups, industry and the public as an aid to protecting the quality of public and private water supplies.
- Continue to implement the SWQMS including policies and guidelines to manage drinking water quality resources within the State. Priority will be given to reviewing existing policies associated with groundwater contamination risks and land use.

Output 6: Water Resource Information, Protection Plans and Works

Plans that provide information on the resource, its quality, standards that need to be met to protect its quality, and remediation or enhancement activities where necessary.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	22,810	22,391	17,249	18,895	
Less Operating Revenue ^(a)	3,670	2,922	2,260	2,557	
Net Cost of Output	19,140	19,469	14,989	16,338	
Adjustments ^(b)	(269)	(162)	(1,547)	42	
Appropriation for delivery of Output 6	18,871	19,307	13,442	16,380	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Length of rivers within declared surface water management areas.....	11,680km	11,680km	11,680km	11,680km	
Management or protection plans to be produced.....	15	10	9	11	
Quality					
Results of a survey of recipients of key Departmental publications to determine their satisfaction with the quality of the education and information provided.....	70%	70%	78%	70%	
Timeliness					
Management plans developed within agreed timeframes.....	80%	80%	80%	80%	
Cost (Efficiency)					
Average cost per km of river managed	\$1,623	\$1,618	\$1,228	\$1,345	Variation in unit cost attributable to deferment of 2002-03 salinity funds into 2003-04.
Average cost per management or protection plan produced	\$256,622	\$348,787	\$323,427	\$289,878	
Full Time Equivalents (FTEs)	122	129	141	124	

Major Achievements For 2002-03**Salinity**

- The formation of the new Natural Resource Management Council as an outcome of the Commission continuing to develop the partnership approach with local communities and government agencies.
- Approximately 486 hectares of eucalypt sawlogs were planted in Kent and Warren Water Resource Recovery Catchments, as part of the New Eucalypt Sawlog Industry (NESI) proposal developed with Forest Products Commission.
- Target areas for investment to help improve the way engineering is applied to salinity has been achieved through the engagement of the community via seminars, workshops and communication campaigns. In addition a framework for regional drainage planning was developed.
- Developed web based reporting on water quality trends for all nutrient and salt data available to the Swan River Trust for the first time.
- The Commission has developed the Collie Salinity Recovery Strategy after an extensive consultation program, where the final options were formed at a community forum where all scenarios were examined and the preferred strategy identified.
- Supported Departments of Agriculture and Conservation and Land Management with Rural Towns and Biodiversity Recovery Programs.

Waterways

- Legislation, policy and standards for floodplain management and provide input to national flood management policy.
- Support and assist communities to implement flood mitigation measures to reduce the risk of flooding to existing developments.
- Provide flood warning services to major flood prone communities in Western Australia.
- Waterways Western Australia Strategy – finalisation of the strategy and integration of catchment management strategies with regional groups.
- Through partnerships, the Commission continues to assist the community in improving rivers and estuaries through preparation of river action plans, catchment management plans and regional strategies, development and provision of technical advice for waterways restoration and support the community in understanding and monitoring rivers and estuaries.
- Implemented fish kill protocols for a number of fish kills and provided ongoing understanding to managers on underlying environmental issues.
- Implemented key actions of Swan Canning Cleanup Program.
- Analysis of water quantity and quality data to provide management targets and trends and the evaluation of management options. Evaluate the impact of land use on water resources.
- Completion of Statewide Algal Strategy (SAS) with clear focus for future actions. Provided advice, health warnings and remediation guidance for nuisance algal blooms over a wide geographic range. A number of new species identified.
- Developing monitoring and evaluation protocols for regional strategies in support of National Action Plan (NAP)/Natural Heritage Trust (NHT) 2.

Wetlands

- Ongoing implementation of the State Wetlands Policy and working with other government agencies to develop a consistent approach for the protection of wetlands.
- The Commission continues to focus on conservation category wetlands to ensure their protection via influencing land use planning proposals, water balance studies and improving community understanding on the value and management of wetlands through advice to community groups and schools.

Major Initiatives For 2003-04

Salinity

- The Commission will continue implementation of relevant parts of the State Salinity Action Plan, particularly the establishment of incentive schemes for farmers to improve remnant vegetation management. Working in partnership on a range of solutions with other agencies and the farming community, remains integral for success.
- The Commission will further strive to cement partnership arrangements that engage local communities and agencies in achieving social, economic, environmental as well as water quality outcomes. As part of the Government's election commitments, the Commission will work to:
 - establish six demonstration catchments for salinity;
 - evaluate engineering solutions for salinity; and
 - define environmental harm to prevent illegal clearing and other actions not covered by existing legislation.

Waterways

- State-wide strategy for waterways management, including developing standard conditions for assessment of development applications, technical support and harvesting and river restoration initiatives:
 - policy and management planning;
 - programs and management plans;
 - information and education;
 - support for integrated catchment; and
 - review and evaluation.
- Analysis of water quantity and quality data to provide management targets and trends and the evaluation of management options. Evaluate the impact of land use on water resources.
- Implement SAS in partnership with NAP.
- Implement key actions of Swan Canning Cleanup Program in concert with community based regional strategy.

Wetlands

- Emphasis on integrated whole of government approach to wetlands management, foothills drainage and urban water drainage.
- Finalisation of the Swan Coastal Plains Wetlands EPP.
- Development of a wetlands conservation package.

Output 7: State Development Planning and Approvals

Advice and assessments on the availability, distribution and quality of water to support development proposals, planning and approvals.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	894	1,029	2,280	1,886	The 2002-03 and 2003-04 increases are a result of funds redirected towards land use planning and state development application assessments.
Less Operating Revenue ^(a)	144	134	299	255	
Net Cost of Output	750	895	1,981	1,631	
Adjustments ^(b)	(11)	(7)	(204)	4	
Appropriation for delivery of Output 7	739	888	1,777	1,635	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Land planning and state development assessments reviewed	2,778	3,500	3,345	2,600	
Quality					
Results of a survey of stakeholders to determine their level of satisfaction with the quality of the coordination activities.....	70%	70%	78%	70%	
Timeliness					
Land planning and State development referrals responded to within an agreed timeframe	70%	70%	79%	70%	
Cost (Efficiency)					
Average accrual cost per referral	\$322	\$294	\$682	\$725	
Full Time Equivalents (FTEs)	4	29	4	4	

(a) The accrual costs include the cost of developing and operating internal systems and infrastructure necessary for providing advice.

Major Achievements For 2002-03

- Audits carried out in several regions to ensure advice on land use planning is effective, targeting appropriate types of planning referrals and strategic rather than reactive planning, reducing referral volumes to enable staff to concentrate effort in strategic planning.
- Integration process 'Department of Environment (DoE) and Environmental Protection Authority (EPA) Land Use Planning (LUP) Arrangements' - model approved and trial implemented in several regions, initially South Coast. This has delivered improved the LUP referral process, a one stop shop for planning (external benefits), efficiencies and improvements in the way the new agency and EPA will manage and deliver environmental management through planning tools and legislation (internal benefits).
- Completed Foreshore Policy 1 – determining the Foreshore Area, has been finalised and approved by the Board. This policy will provide a basis for other waterway policy developments, particularly with DPI.

- Statement of Planning Policy for Public Drinking Water Source Areas (SPP – PDWSA) has been finalised in partnership with DPI, and is awaiting Minister’s release.
- Advice and coordination of agency input into State Greenhouse Strategy, through the Cabinet Greenhouse Taskforce.

Major Initiatives For 2003-04

- DoE enabling legislation to be finalised, planning to reflect and incorporate changes in accordance with DoE/EPA planning arrangements.
- Liveable Neighbourhoods review – incorporate Commission advice and water resource issues.
- Statement of Planning Policy - Water Resources is currently being drafted, in partnership with DPI and will broadly address wetlands, waterways, PDWSA’s and groundwater in relation to planning.

CAPITAL WORKS PROGRAM

Funding in 2003/04 provides mainly for land purchases in priority areas to protect the State's water catchment areas.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
COMPLETED WORKS				
Computing and Office Equipment - 2002-03 Program	300	300	300	-
Equipment - Asset Replacement/Upgrade - 2001-02 Program	493	493	91	-
2002-03 Program	500	500	500	-
Land Acquisition - Land Purchase in Priority Areas 2006/07 - 2001-02 Program	1,700	1,700	689	-
2002-03 Program	1,700	1,700	1,700	-
NEW WORKS				
Asset Replacement/Upgrade - Global Allocation	800	-	-	800
Computing and Office Equipment - 2003-06 Program	2,100	-	-	500
Land Acquisition - Land Purchase in Priority Areas 2006/07 - Land Purchase in Priority 1 Areas	1,200	-	-	1,200
	8,793	4,693	3,280	2,500

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	2,500	2,500	3,280	2,500	3,100	2,800	2,800
Working capital requirement							
Loan repayments	200	200	200	200	200	200	200
	2,700	2,700	3,480	2,700	3,300	3,000	3,000
LESS							
Internal Funds and Balances	-	-	780	-	-	-	-
Holding Account ^(a)	-	800	800	1,300	800	800	800
Capital Contribution	2,700	1,900	1,900	1,400	2,500	2,200	2,200

(a) Draw down from Holding Account.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	21,070	19,859	19,654	19,906	19,931	19,900	20,288
Superannuation	3,522	2,084	2,084	2,105	2,105	2,105	2,105
Grants and subsidies ^(b)	4,077	3,211	4,066	6,941	3,263	1,948	1,948
Services purchased from non-government agencies	-	-	2,610	-	-	-	-
Supplies and services	15,441	14,944	12,423	13,909	13,211	13,058	14,606
Accommodation	1,298	1,754	1,500	1,545	1,591	1,639	1,688
Borrowing costs	114	120	120	100	100	100	100
Capital User Charge	8,178	8,238	8,238	8,359	8,562	8,858	8,858
Depreciation	1,614	2,256	1,556	1,665	1,765	1,765	1,765
State Taxes	1,169	1,150	1,150	1,150	1,200	1,200	1,200
Net loss on disposal of non-current assets	30	479	479	200	219	219	219
Doubtful Debts	1	-	-	-	-	-	-
Other expenses	1,366	1,405	1,405	1,351	1,351	1,351	1,351
TOTAL COST OF SERVICES	57,880	55,500	55,285	57,231	53,298	52,143	54,128
Revenues from ordinary activities							
User charges and fees ^(c)	268	-	-	-	-	-	-
Regulatory Fees and Fines	66	188	188	188	188	188	188
Net Profit on disposal of non-current assets	-	62	62	56	78	78	78
Grants and subsidies	3,487	3,152	3,152	3,347	3,347	3,347	3,347
Interest	214	-	-	-	-	-	-
Other Revenue	5,545	3,841	3,841	4,155	4,155	4,155	4,155
Total Revenues from Ordinary Activities	9,580	7,243	7,243	7,746	7,768	7,768	7,768
NET COST OF SERVICES	48,300	48,257	48,042	49,485	45,530	44,375	46,360
REVENUES FROM STATE GOVERNMENT							
Appropriations	47,885	47,855	43,085	49,615	46,563	44,661	45,357
TOTAL REVENUES FROM STATE GOVERNMENT	47,885	47,855	43,085	49,615	46,563	44,661	45,357
CHANGE IN EQUITY RESULTING FROM OPERATIONS	(415)	(402)	(4,957)	130	1,033	286	(1,003)
Change in Equity arising from transfer of assets/liabilities	2,700	-	-	-	-	-	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	2,285	(402)	(4,957)	130	1,033	286	(1,003)

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 314, 357 and 357 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

**STATEMENT OF FINANCIAL POSITION
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	18,069	10,805	13,185	13,610	13,835	14,160	14,096
Receivables.....	682	1,132	1,185	1,326	1,389	1,696	1,696
Interest receivable.....	17	-	17	17	17	17	17
Amounts receivable for outputs.....	800	1,300	1,300	800	800	800	-
Prepayments.....	4	32	36	10	7	4	4
Total current assets.....	19,572	13,269	15,723	15,763	16,048	16,677	15,813
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	1,839	3,304	2,604	4,024	5,544	7,064	9,384
Land and Buildings.....	78,925	80,833	79,074	78,752	80,730	82,408	84,258
Plant, equipment and vehicles.....	1,355	1,358	1,177	2,180	2,983	3,786	4,313
Other.....	19,849	21,635	20,405	20,415	19,728	19,041	17,558
Total non-current assets.....	101,968	107,130	103,260	105,371	108,985	112,299	115,513
TOTAL ASSETS.....	121,540	120,399	118,983	121,134	125,033	128,976	131,326
CURRENT LIABILITIES							
Payables.....	421	402	284	648	734	820	1,514
Provision for employee entitlements.....	3,254	3,138	3,178	3,451	3,724	3,997	4,297
Interest-bearing liabilities (Borrowings).....	200	200	200	200	200	96	-
Interest payable.....	60	-	60	60	60	60	60
Accrued Salaries.....	946	637	1,011	1,011	1,011	1,011	1,011
Other.....	14	299	14	14	37	60	60
Total current liabilities.....	4,895	4,676	4,747	5,384	5,766	6,044	6,942
NON-CURRENT LIABILITIES							
Superannuation.....	8,803	8,738	9,207	9,242	9,277	9,312	9,312
Provision for employee entitlements.....	3,169	2,347	3,754	4,036	4,318	4,600	4,855
Interest-bearing liabilities (Borrowings).....	1,236	895	895	562	229	-	-
Other.....	27	15	27	27	27	27	27
Total non-current liabilities.....	13,235	11,995	13,883	13,867	13,851	13,939	14,194
TOTAL LIABILITIES.....	18,130	16,671	18,630	19,251	19,617	19,983	21,136
EQUITY							
Contributed Equity.....	2,700	4,600	4,600	6,000	8,500	10,700	12,900
Accumulated surplus/(deficit).....	2,734	1,152	(2,223)	(2,093)	(1,060)	(774)	(1,777)
Asset revaluation reserve.....	97,976	31,804	97,976	97,976	97,976	99,067	99,067
Other Reserves.....	-	66,172	-	-	-	-	-
Total equity.....	103,410	103,728	100,353	101,883	105,416	108,993	110,190
TOTAL LIABILITIES AND EQUITY.....	121,540	120,399	118,983	121,134	125,033	128,976	131,326

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	45,246	45,090	41,020	47,395	44,243	42,341	43,037
Capital Contribution	2,700	1,900	1,900	1,400	2,500	2,200	2,200
Holding Account.....	-	800	800	1,300	800	800	800
Net cash provided by State government.....	47,946	47,790	43,720	50,095	47,543	45,341	46,037
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(18,963)	(19,285)	(19,080)	(19,351)	(19,376)	(19,345)	(19,733)
Superannuation.....	(2,459)	(2,040)	(2,040)	(2,050)	(2,050)	(2,050)	(2,050)
Supplies and services.....	(15,321)	(16,361)	(16,450)	(15,087)	(15,489)	(14,245)	(15,154)
Grants and subsidies	(4,077)	(3,211)	(4,066)	(6,941)	(3,263)	(1,948)	(1,948)
Borrowing costs.....	(53)	(104)	(104)	(76)	(76)	(76)	(76)
Accommodation.....	(1,298)	(1,754)	(1,500)	(1,545)	(1,591)	(1,639)	(1,688)
Capital User Charge.....	(8,178)	(8,238)	(8,238)	(8,359)	(8,562)	(8,858)	(8,858)
State Taxes	(1,169)	(1,150)	(1,150)	(1,150)	(1,200)	(1,200)	(1,200)
Goods and Services Tax	(1,966)	(1,787)	(1,787)	(1,787)	(1,687)	(1,687)	(1,687)
Other.....	(1,127)	-	-	-	-	-	-
Receipts							
Regulatory fees and fines.....	66	188	188	188	188	188	188
Interest.....	218	-	-	-	-	-	-
Goods and Services Tax	1,996	1,787	1,787	1,787	1,687	1,687	1,687
Grants and subsidies	3,487	3,152	3,152	3,347	3,347	3,347	3,347
Other.....	5,526	3,541	3,541	4,211	4,211	3,967	3,967
Net cash from operating activities.....	(43,318)	(45,262)	(45,747)	(46,813)	(43,861)	(41,859)	(43,205)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(1,080)	(2,500)	(2,500)	(2,500)	(3,100)	(2,800)	(2,800)
Proceeds from sale of non-current assets	6	-	-	-	-	-	-
Net cash from investing activities.....	(1,074)	(2,500)	(2,500)	(2,500)	(3,100)	(2,800)	(2,800)
CASH FLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings.....	(200)	(357)	(357)	(357)	(357)	(357)	(96)
Net cash from financing activities	(200)	(357)	(357)	(357)	(357)	(357)	(96)
NET INCREASE/(DECREASE) IN CASH HELD	3,354	(329)	(4,884)	425	225	325	(64)
Cash assets at the beginning of the reporting period	11,763	11,134	18,069	13,185	13,610	13,835	14,160
Net cash transferred to/from other agencies.....	2,952	-	-	-	-	-	-
Cash assets at the end of the reporting period.....	18,069	10,805	13,185	13,610	13,835	14,160	14,096

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Natural Heritage Trust payments	4,077	3,211	4,066	6,941	3,263	1,948	1,948
TOTAL	4,077	3,211	4,066	6,941	3,263	1,948	1,948

ZOOLOGICAL PARKS AUTHORITY

PART 8 - MINISTER FOR THE ENVIRONMENT AND HERITAGE

DIVISION 42

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual ^{a)} \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 78 Net amount appropriated to deliver outputs.....	7,370	7,541	7,441	7,728	8,093	8,537	8,170
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	131	130	130	130	130	130	130
Total appropriations provided to deliver outputs	7,501	7,671	7,571	7,858	8,223	8,667	8,300
CAPITAL							
Item 151 Capital Contribution	640	670	670	680	700	715	730
GRAND TOTAL.....	8,141	8,341	8,241	8,538	8,923	9,382	9,030

(a) On 21 May 2002 the Zoological Gardens Board was formally dissolved and a new body called the Zoological Parks Authority established on 22 May 2002 pursuant to the Zoological Parks Authority Act 2001. For comparative purposes, the 2001-02 actual figures in these Budget Statements include the combined figures from the former Zoological Gardens Board (1 July 2001 - 21 May 2002) and the new Zoological Parks Authority (22 May 2002 - 30 June 2002).

MISSION

The agency's mission is to advance the conservation of wildlife and to change community attitudes towards the preservation of life on earth.

SIGNIFICANT ISSUES AND TRENDS

- Perth Zoo drafted a new Master Plan "*Perth Zoo Master Plan 2002-2022*" in 2002 to provide a blueprint for future Zoo development. Finalisation of the draft Plan will be a major activity throughout 2003-04.
- A significant increase in the number of competing events, such as outdoor concerts, cinema and family activities is likely to continue placing pressure on Zoo visitor numbers.
- Commonwealth funding for Perth Zoo's breeding of threatened and endangered native species through the Marsupial Cooperative Research Centre (MCRC) ceases on 30 June 2003. The Zoo's native species captive breeding program may be scaled down during 2003-04.
- The introduction of an environmentally friendly, public transport vehicle within the Zoo will provide greater access for mobility-impaired visitors. This project has been sponsored, in part, by AlintaGas.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual ^(a)	2002-03 Budget	2002-03 Estimated Actual	2003-04 Budget Estimate	2004-05 Forward Estimate	2005-06 Forward Estimate	2006-07 Forward Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
OUTPUTS							
Output 1:							
Conservation of Biodiversity.....	8,889	8,779	8,983	8,887			
Output 2:							
Customer services, community education and awareness.....	4,897	5,180	5,401	5,534			
Total Cost of Outputs.....	13,786	13,959	14,384	14,421	15,214	16,039	16,601
<i>Less Operating revenues.....</i>	<i>7,594</i>	<i>7,208</i>	<i>7,743</i>	<i>7,554</i>	<i>8,107</i>	<i>8,473</i>	<i>8,787</i>
Net Cost of Outputs.....	6,192	6,751	6,641	6,867	7,107	7,566	7,814
Adjustments ^(b)	1,309	920	930	991	1,116	1,101	486
Appropriation provided to deliver Outputs.	7,501	7,671	7,571	7,858	8,223	8,667	8,300
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(c).....	640	670	670	680	700	715	730
TOTAL CONSOLIDATED FUND APPROPRIATIONS.....	8,141	8,341	8,241	8,538	8,923	9,382	9,030

- (a) On 21 May 2002 the Zoological Gardens Board was formally dissolved and a new body called the Zoological Parks Authority established on 22 May 2002 pursuant to the Zoological Parks Authority Act 2001. For comparative purposes, the 2001-02 actual figures in these Budget Statements include the combined figures from the former Zoological Gardens Board (1 July 2001 - 21 May 2002) and the new Zoological Parks Authority (22 May 2002 - 30 June 2002).
- (b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.
- (c) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Chief Executive Officer, Board President and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
A valued and protected environment	Conservation and presentation of a diverse collection of wildlife.	1. Conservation of Biodiversity
	Positive community attitudes towards the understanding and appreciation of wildlife and conservation.	2. Customer services, community education and awareness

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual ^(b)	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: Conservation and presentation of a diverse collection of wildlife.					
Number of species within the animal collection considered to be 'critically endangered', 'endangered', 'vulnerable', and/or 'conservation dependent':					
- Total number of these species	48	52	50	49	
- Total number of species in animal collection	229	229	225	220	
- Percentage of these species against total collection	21%	23%	22%	22%	
Outcome: Positive community attitudes towards the understanding and appreciation of wildlife and conservation.					
Survey of visitors - The Zoo as an educational/learning experience:					
- Agree.....	87%	90%	90%	90%	
- Neutral	5%	5%	5%	5%	
- Disagree	5%	5%	5%	5%	
- No response.....	3%	0	0	0	

(a) More details of effectiveness indicators are provided in the annual report.

(b) On 21 May 2002 the Zoological Gardens Board was formally dissolved and a new body called the Zoological Parks Authority established on 22 May 2002 pursuant to the Zoological Parks Authority Act 2001. For comparative purposes, the 2001-02 actual figures in these Budget Statements include the combined figures from the former Zoological Gardens Board (1 July 2001 - 21 May 2002) and the new Zoological Parks Authority (22 May 2002 - 30 June 2002).

Output 1: Conservation of Biodiversity

Perth Zoo presents native and exotic wildlife in a way that provides learning opportunities for our visitors to support conservation. The utility of the wildlife collection will be optimised by selection, breeding for re-introduction and provision of research opportunities, which further promotes and enhances the conservation of biodiversity.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	8,889	8,779	8,983	8,887	
Less Operating Revenue ^(a)	4,018	4,166	4,210	4,168	
Net Cost of Output	4,871	4,613	4,773	4,719	
Adjustments ^(b)	916	635	632	674	
Appropriation for delivery of Output 1	5,787	5,248	5,405	5,393	

(a) On 21 May 2002 the Zoological Gardens Board was formally dissolved and a new body called the Zoological Parks Authority established on 22 May 2002 pursuant to the Zoological Parks Authority Act 2001. For comparative purposes, the 2001-02 actual figures in these Budget Statements include the combined figures from the former Zoological Gardens Board (1 July 2001 - 21 May 2002) and the new Zoological Parks Authority (22 May 2002 - 30 June 2002).

(b) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(c) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual ^{a)}	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Specimens	1,526	1,600	1,592	1,563	Reduction in native species held for release. Due to cessation of Marsupial Cooperative Research Centre funding and no further breeding of Shark Bay Mice.
Animals produced for re-introduction	256	133	138	110	
Quality					
Visitor confirmation of the adequacy of quality of life of animals.....	96%	90%	90%	90%	
Timeliness					
'On exhibit' animal enclosures open for public viewing every day of the year.....	86%	90%	90%	90%	
Cost (Efficiency)					
Average cost per specimen	\$4,925.61	\$4,664.08	\$4,756.21	\$5,005.41	
Average cost per animal produced for re-introduction	\$5,361.47	\$9,901.44	\$10,225.20	\$9,665.02	
Full Time Equivalents (FTEs)	86	86	87	87	

(a) On 21 May 2002 the Zoological Gardens Board was formally dissolved and a new body called the Zoological Parks Authority established on 22 May 2002 pursuant to the Zoological Parks Authority Act 2001. For comparative purposes, the 2001-02 actual figures in these Budget Statements include the combined figures from the former Zoological Gardens Board (1 July 2001 - 21 May 2002) and the new Zoological Parks Authority (22 May 2002 - 30 June 2002).

Major Achievements For 2002-03

- In February 2003, Perth Zoo, together with Murdoch University established a Veterinary Student Wildlife Rotation as part of the University's Veterinary Medicine Program.
- Perth Zoo drafted the "Perth Zoo Master Plan 2002-2022", which details the Zoo's development requirements for the next 20 years and is aligned to the Zoo's strategic business objectives. Costing of the plan will be undertaken in 2003-04.
- The prototype Orang-utan exhibit was completed and successfully trialed.
- Perth Zoo continued its successful breeding programs for threatened and endangered species. The species bred included Red Panda, Silvery Gibbon, Cotton-top Tamarin and White Cheeked Gibbon.
- The most significant breeding success was the birth of the Southern White Rhinoceros in December 2002. This was the first birth of this species at Perth Zoo.
- Perth Zoo provided 46 Dibblers, 15 Numbats and 35 Western Swamp Tortoises to Department of Conservation and Land Management for release into the wild. Perth Zoo also bred 28 Shark Bay Mice for the Australian Wildlife Conservancy for release into the wild.
- Perth Zoo managed 16 research projects in conjunction with the University of Western Australia, Murdoch and Curtin Universities. Perth Zoo also produced 8 papers in refereed journals.
- Plans for a significant upgrade of the elephant exhibit were completed.
- A fodder production project was established at Banksia Hill Detention Centre.
- Significant maintenance to the World of Birds and the Wetlands Exhibits.
- An assisted reproduction program for Australia's most endangered mammal, the Gilbert's Potoroo, was continued during the year.

Major Initiatives For 2003-04

- After significant planning in 2002-03, an attempt to artificially inseminate a Rothschild's Giraffe will be made in 2003-04.
- Completion of Stage 2 of the Orang-utan exhibit, as part of continuing animal exhibit upgrades, is scheduled for 2003-04.
- Redevelopment of a vacant exhibit into a Celebes Macaque enclosure will occur in 2003-04. Together with the arrival of a breeding male in 2003, this will enable a breeding program to be established.
- The arrival of a new breeding male will enhance the successful Sumatran Orang-utan breeding program.
- Redevelopment of the elephant exhibit is to commence. This will enable the Zoo to meet evolving standards of best practice in the care of its Asian Elephant herd.
- Perth Zoo will continue negotiations with other State agencies and universities on the development of a Centre for Sustainable Management of Endangered Fauna.

Output 2: Customer services, community education and awareness

Perth Zoo aims to provide a quality and unique 'value for money' attraction, which promotes a clear conservation message to the community. This is achieved by producing educational programs and publications, interpretation and media that educate the community on conservation issues. The Zoo also provides recreational facilities such as picnic lawns, BBQ's, playgrounds and food/function outlets set in ecologically themed botanic gardens.

	2001-02 Actual ^(a) \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	4,897	5,180	5,401	5,534	
Less Operating Revenue ^(b)	3,576	3,042	3,533	3,386	
Net Cost of Output	1,321	2,138	1,868	2,148	
Adjustments ^(c)	393	285	298	317	
Appropriation for delivery of Output 2	1,714	2,423	2,166	2,465	

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(b) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(c) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual ^(a)	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Total customers admitted to the Zoological Gardens.....	576,656	555,000	555,000	560,000	
Students admitted to the Zoological Gardens ..	49,326	58,000	58,000	60,000	
Quality					
Overall customer satisfaction	98%	90%	90%	90%	
Timeliness					
Service to customers every day of the year.....	365	365	365	365	
Cost (Efficiency)					
Average cost per admission (based on total cost of services to the Zoo)	\$22.73	\$24.06	\$24.82	\$24.63	
Average cost of Education Program per student	\$10.53	\$12.38	\$15.77	\$15.03	
Full Time Equivalents (FTEs)	36	38	41	42	

(a) On 21 May 2002 the Zoological Gardens Board was formally dissolved and a new body called the Zoological Parks Authority established on 22 May 2002 pursuant to the Zoological Parks Authority Act 2001. For comparative purposes, the 2001-02 actual figures in these Budget Statements include the combined figures from the former Zoological Gardens Board (1 July 2001 - 21 May 2002) and the new Zoological Parks Authority (22 May 2002 - 30 June 2002).

Major Achievements For 2002-03

- Perth Zoo was awarded the Western Australian Tourism Award for Best Product Marketing in 2002. This will mean that the Zoo will enter the Western Australian Tourism Hall of Fame for Marketing in 2003. In 2002, Perth Zoo entered the Hall of Fame for Best Tourist Attraction.
- Perth Zoo's Summer Season of Events "Zoo Fever" was well received and attended by the public.
- The Zoo's education program review has resulted in a number of new education experiences for students and for Zoo visitors, including Zoo Adventures, Zoo Trails and a new "Living Links" program.
- Commercial behind-the-scenes tours, called "Close Encounters", were introduced in 2002-03.
- Perth Zoo continued to develop costing systems to improve analysis of its commercial activities.
- New corporate branding was introduced in 2002 and is now used for all Zoo advertising and promotion.
- Upgrading and maintenance of the Zoo grounds continued, including major work on roadways, associated drainage and essential electrical maintenance.
- Perth Zoo continued to focus on improvements to environmental sustainability practices through better recycling methods, improved recycling signage and commencing implementation of the Zoo's energy audit recommendations.

Major Initiatives For 2003-04

- Ongoing upgrade and maintenance to public facilities will increase the Zoo's ability to hold significant events and should have a positive effect on revenue.
- Continued implementation of the recommendations of the Zoo's energy audit.
- Development of a comprehensive plan for water management in the Zoo.
- Introduction of a plant trail and botanical signage in the Zoo.
- Increased work will occur with Zoo volunteers (Docents) on a joint plan for volunteering at the Zoo. This will be aligned with the State Government's policy and commitment to volunteer organisations.

CAPITAL WORKS PROGRAM

The Board's capital works program is intended to support the strategic direction of the Zoo and its long-term viability. The continuous improvement of existing Zoo assets and the upgrading of exhibits through the program will enable the Zoo to meet these strategic objectives.

The capital program provides for the upgrade of exhibits and facilities in order to enhance visitor experiences and further the Zoo's conservation and breeding efforts.

The 2003-04 capital works program will see the commencement of a major upgrade to the Zoo's Elephant exhibit.

Capital funds will also be utilised to continue with an ongoing maintenance program to improve and upgrade existing facilities.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS^(a)				
Rain Forest External Exhibit - Animal Exhibit Upgrades	3,392	1,492	624	400
COMPLETED WORKS^(a)				
Infrastructure Development Project - Construction - Stage 2	1,820	1,820	29	-
Native Species Breeding Program - Previously Endangered Species Breeding	367	367	6	-
Global Allocation Global Allocation for Infrastructure.....	500	500	70	-
Rain Forest Exhibits Upgrade - Elephants	813	813	66	-
Global Allocation for Infrastructure.....	500	500	500	-
NEW WORKS				
Elephants Enclosure.....	1,156	-	-	700
Global Allocation for Infrastructure.....	500	-	-	500
	9,048	5,492	1,295	1,600

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CAPITAL CONTRIBUTION

The Zoo's ability to achieve projected sponsorship and fundraising targets over the forward estimates will enable the Zoo to direct these funds towards future capital works projects.

The ongoing funding of principal repayments associated with the Zoo's debt portfolio in the forward estimates will result in a continual decrease in the Zoo's debt liability.

Active management of the Zoo's employee leave entitlements will ensure these continue to be minimised over the forward estimates.

	2001-02 Actual ^(a) \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	1,422	1,200	1,295	1,600	2,456	2,000	944
Working capital requirement							
Loan repayments	640	670	670	680	700	715	730
	2,062	1,870	1,965	2,280	3,156	2,715	1,674
LESS							
Borrowings	500	300	764	-	-	-	-
Internal Funds and Balances	422	400	31	400	500	500	500
Funding included in output appropriations ^(b) ..	500	500	500	500	500	500	-
Holding Account ^(c)	-	-	-	700	1,456	1,000	444
Capital Contribution	640	670	670	680	700	715	730

(a) On 21 May 2002 the Zoological Gardens Board was formally dissolved and a new body called the Zoological Parks Authority established on 22 May 2002 pursuant to the Zoological Parks Authority Act 2001. For comparative purposes, the 2001-02 actual figures in these Budget Statements include the combined figures from the former Zoological Gardens Board (1 July 2001 - 21 May 2002) and the new Zoological Parks Authority (22 May 2002 - 30 June 2002).

(b) Capital works expensed through the Statement of Financial Performance.

(c) Draw down from Holding Account.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual ^(a) \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(b)	6,044	6,331	6,331	6,305	6,545	6,779	7,077
Superannuation	454	490	540	567	599	618	642
Cost of Goods Sold	380	317	305	327	337	357	367
Grants and subsidies ^(c)	5	-	-	-	-	-	-
Supplies and services	3,491	3,250	3,646	3,365	3,633	3,888	3,964
Accommodation	287	191	282	282	282	292	302
Borrowing costs	1,160	1,210	1,190	1,230	1,180	1,130	1,160
Capital User Charge	182	282	282	411	590	815	815
Depreciation	1,396	1,570	1,470	1,568	1,664	1,764	1,864
State Taxes	337	318	338	366	384	396	410
Net loss on disposal of non-current assets	9	-	-	-	-	-	-
TOTAL COST OF SERVICES	13,745	13,959	14,384	14,421	15,214	16,039	16,601
Revenues from ordinary activities							
User charges and fees ^(a)	6,403	6,507	6,656	7,143	7,596	7,962	8,276
Net Profit on disposal of non-current assets	7	-	-	-	-	-	-
Grants and subsidies	394	300	457	-	-	-	-
Interest	4	1	6	11	11	11	11
Donations	421	400	400	400	500	500	500
Other Revenue	365	-	224	-	-	-	-
Total Revenues from Ordinary Activities	7,594	7,208	7,743	7,554	8,107	8,473	8,787
NET COST OF SERVICES	6,151	6,751	6,641	6,867	7,107	7,566	7,814
REVENUES FROM STATE GOVERNMENT							
Appropriations	7,501	7,671	7,571	7,858	8,223	8,667	8,300
TOTAL REVENUES FROM STATE GOVERNMENT	7,501	7,671	7,571	7,858	8,223	8,667	8,300
CHANGE IN EQUITY RESULTING FROM OPERATIONS							
	1,350	920	930	991	1,116	1,101	486
Extraordinary items	(16)	-	-	-	-	-	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	1,334	920	930	991	1,116	1,101	486

(a) On 21 May 2002 the Zoological Gardens Board was formally dissolved and a new body called the Zoological Parks Authority established on 22 May 2002 pursuant to the Zoological Parks Authority Act 2001. For comparative purposes, the 2001-02 actual figures in these Budget Statements include the combined figures from the former Zoological Gardens Board (1 July 2001 - 21 May 2002) and the new Zoological Parks Authority (22 May 2002 - 30 June 2002).

(b) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 122, 128 and 129 respectively.

(c) Refer Details of Controlled Grants and Subsidies table for further information.

(d) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual ^(a) \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	724	914	535	614	688	762	836
Restricted cash.....	66	97	66	66	66	66	66
Investments.....	24	23	24	24	25	26	27
Receivables.....	409	305	415	423	399	375	351
Inventories.....	88	100	100	100	100	100	100
Amounts receivable for outputs.....	1,492	-	-	1,000	1,000	1,100	1,100
Prepayments.....	19	11	19	19	19	19	19
Total current assets.....	2,822	1,450	1,159	2,246	2,297	2,448	2,499
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	-	3,102	3,002	2,910	3,158	3,862	5,222
Land and Buildings.....	20,020	19,270	20,184	20,130	20,838	20,990	19,986
Plant, equipment and vehicles.....	1,135	1,248	1,169	1,276	1,421	1,566	1,711
Other.....	-	445	-	1	1	1	1
Total non-current assets.....	21,155	24,065	24,355	24,317	25,418	26,419	26,920
TOTAL ASSETS.....	23,977	25,515	25,514	26,563	27,715	28,867	29,419
CURRENT LIABILITIES							
Payables.....	338	293	368	389	392	395	398
Provision for employee entitlements.....	685	630	715	745	775	805	835
Interest-bearing liabilities (Borrowings).....	639	681	669	679	699	719	739
Interest payable.....	285	317	275	265	255	245	235
Finance leases.....	4	5	2	1	(3)	(8)	(13)
Accrued Salaries.....	122	125	127	132	137	142	147
Other.....	226	4	5	6	4	2	-
Total current liabilities.....	2,299	2,055	2,161	2,217	2,259	2,300	2,341
NON-CURRENT LIABILITIES							
Superannuation.....	30	323	31	32	33	34	35
Provision for employee entitlements.....	403	387	413	423	433	443	453
Interest-bearing liabilities (Borrowings).....	18,205	18,430	18,269	17,579	16,859	16,139	15,419
Finance leases.....	1	6	1	2	5	9	13
Total non-current liabilities.....	18,639	19,146	18,714	18,036	17,330	16,625	15,920
TOTAL LIABILITIES.....	20,938	21,201	20,875	20,253	19,589	18,925	18,261
EQUITY							
Contributed Equity.....	640	1,310	670	1,350	2,050	2,765	3,495
Accumulated surplus/(deficit).....	(260)	387	3,969	4,960	6,076	7,177	7,663
Asset revaluation reserve.....	2,659	2,617	-	-	-	-	-
Total equity.....	3,039	4,314	4,639	6,310	8,126	9,942	11,158
TOTAL LIABILITIES AND EQUITY.....	23,977	25,515	25,514	26,563	27,715	28,867	29,419

- (a) On 21 May 2002 the Zoological Gardens Board was formally dissolved and a new body called the Zoological Parks Authority established on 22 May 2002 pursuant to the Zoological Parks Authority Act 2001. For comparative purposes, the 2001-02 actual figures in these Budget Statements include the combined figures from the former Zoological Gardens Board (1 July 2001 - 21 May 2002) and the new Zoological Parks Authority (22 May 2002 - 30 June 2002).

STATEMENT OF CASH FLOWS
(Controlled)

	2001-02 Actual ^(a)	2002-03 Budget	2002-03 Estimated Actual	2003-04 Budget Estimate	2004-05 Forward Estimate	2005-06 Forward Estimate	2006-07 Forward Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	6,009	6,061	6,061	6,250	6,519	6,863	6,496
Capital Contribution	640	670	670	680	700	715	730
Holding Account.....	-	-	-	700	1,456	1,000	444
Net cash provided by State government.....	6,649	6,731	6,731	7,630	8,675	8,578	7,670
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(5,727)	(6,286)	(6,286)	(6,260)	(6,500)	(6,734)	(7,032)
Superannuation.....	(443)	(490)	(539)	(565)	(598)	(617)	(641)
Supplies and services.....	(4,086)	(3,527)	(3,923)	(3,646)	(3,928)	(4,203)	(4,289)
Grants and subsidies	(5)	-	-	-	-	-	-
Borrowing costs.....	(1,192)	(1,220)	(1,200)	(1,240)	(1,190)	(1,140)	(1,170)
Accommodation.....	(287)	(191)	(282)	(282)	(282)	(292)	(302)
Capital User Charge.....	(182)	(282)	(282)	(411)	(590)	(815)	(815)
State Taxes	(337)	(318)	(338)	(366)	(384)	(396)	(410)
Goods and Services Tax	(681)	(750)	(660)	(674)	(757)	(800)	(800)
Receipts							
User charges and fees	6,283	6,468	6,618	7,102	7,554	7,935	8,264
Interest.....	4	1	6	11	11	11	11
Goods and Services Tax	1,136	773	682	681	781	824	824
Grants and subsidies	394	300	457	-	-	-	-
Other.....	433	400	400	400	500	500	500
Net cash from operating activities.....	(4,690)	(5,122)	(5,347)	(5,250)	(5,383)	(5,727)	(5,860)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(1,446)	(1,204)	(1,668)	(1,621)	(2,517)	(2,061)	(1,005)
Proceeds from sale of non-current assets	7	-	-	-	-	-	-
Net cash from investing activities.....	(1,439)	(1,204)	(1,668)	(1,621)	(2,517)	(2,061)	(1,005)
CASH FLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings.....	(812)	(670)	(670)	(680)	(700)	(715)	(730)
Other payments for financing activities	(10)	-	-	-	-	-	-
Proceeds from borrowings	500	300	764	-	-	-	-
Net cash from financing activities.....	(322)	(370)	94	(680)	(700)	(715)	(730)
NET INCREASE/(DECREASE) IN CASH HELD	198	35	(190)	79	75	75	75
Cash assets at the beginning of the reporting period	617	1,000	815	625	704	779	854
Cash assets at the end of the reporting period.....	815	1,035	625	704	779	854	929

(a) On 21 May 2002 the Zoological Gardens Board was formally dissolved and a new body called the Zoological Parks Authority established on 22 May 2002 pursuant to the Zoological Parks Authority Act 2001. For comparative purposes, the 2001-02 actual figures in these Budget Statements include the combined figures from the former Zoological Gardens Board (1 July 2001 - 21 May 2002) and the new Zoological Parks Authority (22 May 2002 - 30 June 2002).

HERITAGE COUNCIL OF WESTERN AUSTRALIA

PART 8 - MINISTER FOR THE ENVIRONMENT AND HERITAGE

DIVISION 43

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 79 Net amount appropriated to deliver outputs	3,404	3,308	3,325	3,410	3,342	3,473	3,535
Total appropriations provided to deliver outputs	3,404	3,308	3,325	3,410	3,342	3,473	3,535
CAPITAL							
Item 152 Capital Contribution	-	-	-	22	1,000	1,000	1,000
GRAND TOTAL.....	3,404	3,308	3,325	3,432	4,342	4,473	4,535

MISSION

To, identify, conserve and promote the cultural heritage of Western Australia and to enhance understanding of heritage.

SIGNIFICANT ISSUES AND TRENDS

- The introduction of a more effective piece of heritage legislation remains a high priority, as the current Act continues to be an impediment. The drafting of a new Bill has been delayed by debate over the local government Municipal Inventory process and works approval provisions.
- While the Council was able to ensure the level of grants incentives for owners was not compromised in 2002-03 with assistance provided by the Lotteries Commission, there is likely to be a significant reduction in new grants incentives available to private owners in 2003-04.
- The growth of the register and the backlog of places to be assessed remains a major challenge for the Council.
- Following extensive public debate and interest in the listing process, the need for the Council to continue with and enhance its community education and information programs, has been reinforced.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Cultural heritage conservation services	3,262	4,727	4,921	3,358			
Total Cost of Outputs	3,262	4,727	4,921	3,358	3,346	3,477	3,553
<i>Less Operating revenues</i>	73	86	86	18	18	18	18
Net Cost of Outputs	3,189	4,641	4,835	3,340	3,328	3,459	3,535
Adjustments ^(a)	215	(1,333)	(1,510)	70	14	14	-
Appropriation provided to deliver Outputs.	3,404	3,308	3,325	3,410	3,342	3,473	3,535
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	-	-	-	22	1,000	1,000	1,000
TOTAL CONSOLIDATED FUND APPROPRIATIONS	3,404	3,308	3,325	3,432	4,342	4,473	4,535

- (a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.
(b) Supporting details are disclosed in the Capital Contribution Statement.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
A valued and protected environment	Conservation of cultural heritage places in Western Australia, for the benefit of present and future generations.	1. Cultural heritage conservation services

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: Conservation of cultural heritage places in Western Australia, for the benefit of present and future generations.					
The extent to which the Register is representative of the State's heritage:					
- Place category index	94%	94%	94%	94%	
- Completion index	50%	54%	48%	53%	
- Geographic index	90%	90%	90%	90%	

- (a) More details of effectiveness indicators are provided in the annual report.

Output 1: Cultural heritage conservation services

Establish and maintain a comprehensive Heritage Register; provide conservation advice on development referrals and other relevant matters; develop the role of public authorities in conserving and managing heritage places; provide financial assistance and other conservation incentives; provide publications, seminars and other promotions.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	3,262	4,727	4,921	3,358	
Less Operating Revenue ^(a)	73	86	86	18	
Net Cost of Output	3,189	4,641	4,835	3,340	
Adjustments ^(b)	215	(1,333)	(1,510)	70	
Appropriation for delivery of Output 1	3,404	3,308	3,325	3,410	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Place assessments	115	145	145	160	
Precinct assessments.....	3	1	1	1	
Places maintained on Heritage Register.....	879	995	920	1,020	Increased assessments
Development referrals considered	722	780	681	700	
Other heritage conservation advice (hours)	5,046	5,076	3,725	4,523	Increased assessments
Government heritage services (hours)	8,868	11,642	12,294	12,646	
Grants/incentive funds disbursed	92	80	87	45	
Grants/incentives administered.....	166	100	129	66	
Education and promotion heritage services (hours)	5,583	5,836	5,779	5,791	
Quality					
Assessment documentation compiled without need for amendment following interim registration.....	66%	85%	85%	85%	
Acceptance of HCWA development approvals by applicants (measured against percentage of appeals upheld).....	99%	90%	95%	95%	
Funded conservation plans and conservation works completed to HCWA's standards.....	95%	90%	90%	90%	
Timeliness					
Assessments completed within projected timeframes	90%	85%	85%	85%	
Responses to development referrals within 30 days.....	83%	80%	80%	85%	
Progress reports on funded projects reviewed within 30 days.....	89%	80%	82%	80%	
Cost (Efficiency)					
Average cost of place assessment (includes registration)	\$3,108	\$5,552	\$5,009	\$4,640	Increased assessments
Average cost of precinct assessment (includes registration)	\$16,622	\$78,388	\$22,347	\$22,841	
Average cost of maintaining Heritage Register (per place).....	\$482	\$328	\$401	\$369	
Average cost per development referral	\$392	\$345	\$426	\$376	
Average cost per hour of other heritage conservation advice	\$50	\$47	\$52	\$39	
Average cost per hour of government heritage service.....	\$51	\$48	\$55	\$45	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Average amount per grant/incentive disbursed	\$9,469	\$23,763	\$24,080	\$16,467	Increased expenditure on assessments.
Average cost per grant/incentive administered	\$1,473	\$2,399	\$1,713	\$2,709	Reduction in volume of grants administered.
Average cost per hour of education and promotion service hours.....	\$58	\$53	\$57	\$50	
Full Time Equivalents (FTEs) ^(a)	15	19	20	27	

(a) Due to budget delays the estimated cost of Full Time Equivalents (FTEs) for 2003-04 and outyears is not reflected in employee expenses but is included in the total cost of services through the Statement of Financial Performance.

Major Achievements For 2002-03

- Heritage Grants Program funding was allocated to assist conservation works and conservation planning to 25 places. Five were located in the metropolitan area and 20 in regional areas.
- During the first year of increased Lotteries Commission funding of its Cultural Heritage Program, the Heritage Council recommended funding 15 state-registered projects with the additional \$500,000. Six projects were located in the metropolitan area and 9 in regional areas.
- The Council provided support to the Minister's Heritage Working Party's review of local government heritage arrangements. It focused initially on policy issues connected with the Heritage Bill, Municipal Heritage Inventories and scheme based Heritage Lists.
- The expansion of the Regional Heritage Advisory Service was undertaken during 2002-03 and included the establishment of the Peel Heritage Advisory Service in a joint funding arrangement between HCWA, the Peel Development Commission and local governments.
- The Heritage Council expects to complete assessments of 145 places for potential registration and to add approximately 40 to the State Register.
- The establishment of the Accelerated Assessment program commenced and resulted in the establishment of new staff positions in February 2003, to undertake the increased workload.
- It is estimated that 400 out of some 1,000 places on the Heritage Council's backlog will be reviewed.
- The Council expects to deal with in excess of 680 development referrals in 2002-03.

Major Initiatives For 2003-04

- The Council will continue to work toward enactment of improved heritage legislation for Western Australia.
- Work will continue to substantially complete the State Register and address the current backlog.
- Development of a Heritage Tourism Strategy is planned depending on availability of resources and engagement of inter-agency and community partnerships.

CAPITAL WORKS PROGRAM

The Heritage Council's Capital Works Program for 2003-04 provides for in-house software development, information technology and office equipment replacement.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Information Technology - Asset Replacement.....	250	50	50	50
Office Equipment Replacement.....	43	8	8	35
	293	58	58	85

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	56	58	58	85	1,050	1,050	1,050
	56	58	58	85	1,050	1,050	1,050
LESS							
Funding included in output appropriations ^(a) ..	56	58	58	63	50	50	50
Capital Contribution.....	-	-	-	22	1,000	1,000	1,000

(a) Capital works expensed through the Statement of Financial Performance.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	949	1,015	1,015	1,002	1,074	1,082	1,104
Superannuation	101	121	121	121	121	121	121
Grants and subsidies ^(b)	871	1,901	2,095	741	611	1,041	1,041
Supplies and services	1,180	1,514	1,514	1,336	1,379	984	1,038
Accommodation	42	78	78	78	78	78	78
Capital User Charge	39	16	16	-	5	95	95
Depreciation	58	61	61	58	56	54	54
Net loss on disposal of non-current assets	1	-	-	-	-	-	-
Other expenses	21	21	21	22	22	22	22
TOTAL COST OF SERVICES	3,262	4,727	4,921	3,358	3,346	3,477	3,553
Revenues from ordinary activities							
User charges and fees ^(c)	11	13	13	12	12	12	12
Other Revenue	62	73	73	6	6	6	6
Total Revenues from Ordinary Activities	73	86	86	18	18	18	18
NET COST OF SERVICES	3,189	4,641	4,835	3,340	3,328	3,459	3,535
REVENUES FROM STATE GOVERNMENT							
Appropriations	3,404	3,308	3,325	3,410	3,342	3,473	3,535
TOTAL REVENUES FROM STATE GOVERNMENT	3,404	3,308	3,325	3,410	3,342	3,473	3,535
CHANGE IN EQUITY RESULTING FROM OPERATIONS	215	(1,333)	(1,510)	70	14	14	-

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 15, 20 and 27 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	1,509	10	10	29	47	65	75
Receivables.....	38	22	50	40	40	40	40
Amounts receivable for outputs.....	64	63	96	80	80	55	50
Prepayments.....	7	9	8	7	7	7	7
Total current assets.....	1,618	104	164	156	174	167	172
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	-	26	(2)	9	45	80	85
Investments.....	-	-	-	-	1,000	2,000	3,000
Plant, equipment and vehicles.....	147	134	144	172	166	162	212
Total non-current assets.....	147	160	142	181	1,211	2,242	3,297
TOTAL ASSETS	1,765	264	306	337	1,385	2,409	3,469
CURRENT LIABILITIES							
Payables.....	71	75	88	70	70	70	130
Provision for employee entitlements.....	153	140	149	91	79	71	71
Accrued Salaries.....	22	30	29	(1)	3	7	7
Total current liabilities.....	246	245	266	160	152	148	208
NON-CURRENT LIABILITIES							
Superannuation.....	316	361	342	368	394	420	420
Provision for employee entitlements.....	96	97	101	120	136	124	124
Total non-current liabilities.....	412	458	443	488	530	544	544
TOTAL LIABILITIES	658	703	709	648	682	692	752
EQUITY							
Contributed Equity.....	-	-	-	22	1,022	2,022	3,022
Accumulated surplus/(deficit).....	1,107	(439)	(403)	(333)	(319)	(305)	(305)
Total equity	1,107	(439)	(403)	(311)	703	1,717	2,717
TOTAL LIABILITIES AND EQUITY	1,765	264	306	337	1,385	2,409	3,469

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	3,336	3,237	3,237	3,352	3,256	3,413	3,485
Capital Contribution	-	-	-	22	1,000	1,000	1,000
Holding Account.....	-	58	58	63	50	50	50
Net cash provided by State government.....	3,336	3,295	3,295	3,437	4,306	4,463	4,535
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(883)	(1,004)	(1,004)	(1,074)	(1,066)	(1,098)	(1,120)
Superannuation	(93)	(95)	(95)	(95)	(95)	(95)	(95)
Supplies and services.....	(1,155)	(1,516)	(1,516)	(1,365)	(1,393)	(998)	(1,056)
Grants and subsidies	(871)	(1,901)	(2,095)	(741)	(611)	(1,041)	(1,041)
Accommodation.....	(42)	(78)	(78)	(78)	(78)	(78)	(78)
Capital User Charge.....	(39)	(16)	(16)	-	(5)	(95)	(95)
Goods and Services Tax	(175)	(180)	(180)	(160)	(160)	(160)	(160)
Other.....	(20)	-	-	-	-	-	-
Receipts							
User charges and fees	10	4	4	4	4	4	4
Goods and Services Tax	172	170	170	170	160	160	160
Other.....	77	74	74	6	6	6	6
Net cash from operating activities.....	(3,019)	(4,542)	(4,736)	(3,333)	(3,238)	(3,395)	(3,475)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(56)	(58)	(58)	(85)	(50)	(50)	(50)
Purchase of investments.....	-	-	-	-	(1,000)	(1,000)	(1,000)
Net cash from investing activities.....	(56)	(58)	(58)	(85)	(1,050)	(1,050)	(1,050)
NET INCREASE/(DECREASE) IN CASH HELD	261	(1,305)	(1,499)	19	18	18	10
Cash assets at the beginning of the reporting period	1,248	1,315	1,509	10	29	47	65
Cash assets at the end of the reporting period.....	1,509	10	10	29	47	65	75

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Heritage Grants Program.....	811	1,330	1,474	375	385	865	865
Conservation Incentive Program	-	10	10	10	10	10	10
Cossack	2	120	120	260	120	120	120
Education/Promotion.....	8	11	11	11	11	11	11
Carnarvon One Mile Jetty.....	50	150	200	-	-	-	-
Golden Mile Loop Railway Line	-	100	100	-	-	-	-
Kalgoorlie and Boulder Town Halls	-	100	100	50	50	-	-
Heritage Loan Scheme Interest Subsidy	-	80	80	35	35	35	35
TOTAL	871	1,901	2,095	741	611	1,041	1,041

THE NATIONAL TRUST OF AUSTRALIA (WA)

PART 8 - MINISTER FOR THE ENVIRONMENT AND HERITAGE

DIVISION 44

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 80 Net amount appropriated to deliver outputs	2,967	4,639	4,628	1,161	1,161	1,114	1,153
Total appropriations provided to deliver outputs	2,967	4,639	4,628	1,161	1,161	1,114	1,153
CAPITAL							
Item 153 Capital Contribution	382	343	343	356	339	354	-
GRAND TOTAL.....	3,349	4,982	4,971	1,517	1,500	1,468	1,153

MISSION

To conserve and interpret Western Australia's heritage.

SIGNIFICANT ISSUES AND TRENDS

- The widening gap between the depreciation of capital investment, rising recurrent costs and the growth and importance of cultural tourism have significantly increased the challenges for quality experiences at National Trust properties.
- The continued growth in expectations of quality experiences requires investment into interpretation and education activities for National Trust properties.
- There is a growing community expectation of a holistic integrated approach to the three heritage environments of natural, historic and indigenous supported by legislation, community consultation and best practice.
- There is a growing community expectation for programs to facilitate voluntary nature conservation on private land.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
<i>Output 1:</i>							
Heritage Identification.....	192	303	185	212			
<i>Output 2:</i>							
Heritage Conservation.....	2,663	7,189	6,876	7,301			
<i>Output 3:</i>							
Heritage Education and Awareness.....	768	76	476	417			
Total Cost of Outputs.....	3,623	7,568	7,537	7,930	6,518	5,093	4,407
<i>Less Operating revenues.....</i>	<i>3,473</i>	<i>3,841</i>	<i>3,496</i>	<i>5,291</i>	<i>3,938</i>	<i>2,901</i>	<i>2,904</i>
Net Cost of Outputs.....	150	3,727	4,041	2,639	2,580	2,192	1,503
Adjustments ^(a)	2,817	912	587	(1,478)	(1,419)	(1,078)	(350)
Appropriation provided to deliver Outputs.	2,967	4,639	4,628	1,161	1,161	1,114	1,153
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b).....	382	343	343	356	339	354	-
TOTAL CONSOLIDATED FUND APPROPRIATIONS.....	3,349	4,982	4,971	1,517	1,500	1,468	1,153

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
A valued and protected environment	Conservation of Western Australia's cultural and natural Heritage.	1. Heritage Identification 2. Heritage Conservation 3. Heritage Education and Awareness

Output 1: Heritage Identification

The National Trust of Australia (WA) identifies and assesses places and objects of national, state and local heritage significance (including natural landscapes).

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	192	303	185	212	Two part-time positions have remained vacant at different times resulting in a cost-saving.
Less Operating Revenue ^(a)	49	154	20	30	
Net Cost of Output	143	149	165	182	
Adjustments ^(b)	-	37	-	-	
Appropriation for delivery of Output 1	143	186	165	182	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Identified Heritage Places/Objects.....	7,055	3,600	3,500	3,550	
Quality					
To approve level of documentation in standard format	70%	50%	50%	50%	
Timeliness					
New classifications on-line within 3 months of owner notification.....	50%	50%	50%	50%	
Cost (Efficiency)					
Average cost per identified heritage place/object.....	27.20	84.08	52.85	59.70	
Full Time Equivalents (FTEs)	2	2	2	2	

Major Achievements For 2002-03

- Compilation of a centralised index of all heritage places, natural sites, geological monuments, trees and covenants recorded in National Trust files.
- Continued identification of heritage places particularly those of relevance to ethnic, migrant, industrial twentieth century and military heritage interest.
- Further expansion of web pages and on-line community services.

Major Initiatives For 2003-04

- Development of an on-line searchable database for heritage places including natural sites, geological monuments, trees and covenants.
- Continued digitisation of images to increase public access to heritage research material.
- Development of documentation database for photographic images.
- Continued identification of heritage places.

Output 2: Heritage Conservation

The National Trust of Australia (WA) manages a number of heritage properties over which it has direct control. The National Trust also sponsors the conservation of properties over which it has no direct responsibility or control. This latter activity is facilitated through tax deductible appeals and restrictive covenants on both built and natural heritage.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	2,663	7,189	6,876	7,301	The variances are due to the application of AAS15 which requires revenue (grants) to be recognised in the year received, not when matching expenditure of the grant occurs.
Less Operating Revenue ^(a)	2,772	3,649	3,088	4,993	
Net Cost of Output	(109)	3,540	3,788	2,308	
Adjustments ^(b)	2,817	867	587	(1,478)	
Appropriation for delivery of Output 2	2,708	4,407	4,375	830	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Property Open Days	4,150	7,500	7,500	7,500	
Quality					
Visitor satisfaction of offered programs	80%	na	80%	80%	
Timeliness					
Visitor satisfaction with opening hours	80%	80%	80%	80%	
Cost (Efficiency)					
Average conservation cost per open day.....	641.70	958.49	916.80	973.50	
Full Time Equivalents (FTEs)	17	17	17	17	

Major Achievements For 2002-03

- Completion of phase 1 of York Gaol and Courthouse complex conservation.
- Completion of phase 1 of Greenough Hamlet services program and conservation.
- Completion of phase 1 of Luisini Winery conservation.
- Launch of the Golden Pipeline walk and drive trails.
- Expansion of Bushbank program.
- Increased coordination and integration of programs promoting nature conservation on private land.

Major Initiatives For 2003-04

- Completion of phase 1 of Luisini Winery conservation and interpretation including integration of natural heritage interpretation within overall plan for Yellagonga Regional Park.
- Completion of phase 2 of York Courthouse Complex conservation and interpretation and community access initiatives.
- Completion of phase 2 of Central Greenough (Historic Settlement) conservation and interpretation.
- Conservation of Mill Manager's House as part of Jarrahdale Heritage Park
- Conservation planning and initial works at John Curtin's House.

Output 3: Heritage Education and Awareness

The National Trust of Australia (WA) raises awareness of the public to places and objects of national, state and local heritage significance through its publications, public programs, education programs and properties that are open to the public.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	768	76	476	417	Implementation of new financial accounting system has enabled more accurate costings of education programs. In addition, education costs have risen due to completion of significant projects in 2002-03.
Less Operating Revenue ^(a)	652	38	388	268	
Net Cost of Output	116	38	88	149	
Adjustments ^(b)	-	8	-	-	
Appropriation for delivery of Output 3	116	46	88	149	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					Implementation of new financial accounting system has enabled more accurate costings of education programs. Measurement methodology for estimating visitor numbers has now been improved.
Visitors	36,714	60,000	38,800	40,000	
Quality					
To be developed	na	na	na	na	
Timeliness					
To be developed	na	na	na	na	
Cost (Efficiency)					
Value added per visitor experience.....	20.92	1.26	12.30	10.40	
Full Time Equivalents (FTEs)	2	2	2	2	

Major Achievements For 2002-03

- Completion of phase 1 of York Courthouse Complex conservation and interpretation.
- Completion of phase 1 of Greenough Hamlet services program, conservation and interpretation.
- Completion of phase 1 of Luisini Winery conservation.
- Launch of the Golden Pipeline walk and drive trails with associated signage, guidebooks and interpretive materials.
- Publication of education resources for Golden Pipeline project and establishment of a Learning Centre at No 1 Pump Station, Mundaring.
- Development and Launch of National Archaeological Guidelines.

Major Initiatives For 2003-04

- Completion of phase 1 of Luisini Winery interpretation, including integration of natural heritage interpretation within overall plan for Yellagonga Regional Park, and the publication of related educational materials.
- Completion of phase 2 of York Courthouse Complex conservation and interpretation and community access initiatives.
- Completion of phase 2 of Central Greenough (Historic Settlement) interpretation.
- Interpretation of Mill Manager's House as part of Jarrahdale Heritage Park.
- Conservation planning and initial works at John Curtin's House.
- Preparation for statewide Community Heritage forum for 2004.
- Further development of interactive and inter-generational educational features on the National Trust Web site to promote heritage awareness and understanding.

CAPITAL WORKS PROGRAM

The Trust's capital works program consists of the fit-out of the Greenough Hamlet Interpretation Centre, upgrades to computer hardware and software including the development of e-commerce facilities and web page, and continuation of restoration works on selected properties. Final completion of the Golden Pipeline and Luisini Winery projects is expected in 2003-04.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Golden Pipeline Project (AlintaGas proceeds).....	6,900	6,900	3,600	-
Property Restoration	764	764	382	-
Restoration Works - Luicini's Winery	1,500	1,500	500	-
NEW WORKS				
Property Restoration 2003-04	400	-	-	400
	9,564	9,164	4,482	400

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	3,082	3,182	4,482	400	400	400	-
	3,082	3,182	4,482	400	400	400	-
LESS							
Funding included in output appropriations ^(a) ..	2,200	2,300	3,600	-	-	-	-
Specific Contributions	500	500	500	-	-	-	-
Holding Account ^(b)	-	39	39	44	61	46	-
Capital Contribution	382	343	343	356	339	354	-

(a) Capital works expended through the Statement of Financial Performance.

(b) Draw down from Holding Account.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	1,188	1,582	1,202	1,290	1,312	1,350	1,389
Superannuation	87	100	89	104	104	106	107
Grants and subsidies	-	200	-	-	-	-	-
Supplies and services	1,351	3,783	5,238	5,402	3,996	2,615	1,888
Accommodation	275	46	278	279	282	283	284
Capital User Charge	283	498	498	530	525	455	455
Depreciation	162	103	92	142	142	127	127
Administration	-	100	-	73	73	73	73
Net loss on disposal of non-current assets	11	-	-	-	-	-	-
Other expenses	266	1,155	140	110	84	84	84
TOTAL COST OF SERVICES	3,623	7,567	7,537	7,930	6,518	5,093	4,407
Revenues from ordinary activities							
User charges and fees ^(c)	334	512	335	495	496	498	500
Grants and subsidies	2,749	3,158	2,767	3,939	3,083	2,042	2,042
Interest	207	98	209	172	172	174	175
Other Revenue	183	73	185	685	187	187	187
Total Revenues from Ordinary Activities	3,473	3,841	3,496	5,291	3,938	2,901	2,904
NET COST OF SERVICES	150	3,726	4,041	2,639	2,580	2,192	1,503
REVENUES FROM STATE GOVERNMENT							
Appropriations	2,967	4,639	4,628	1,161	1,161	1,114	1,153
TOTAL REVENUES FROM STATE GOVERNMENT	2,967	4,639	4,628	1,161	1,161	1,114	1,153
CHANGE IN EQUITY RESULTING FROM OPERATIONS	2,817	913	587	(1,478)	(1,419)	(1,078)	(350)
Extraordinary items	1,301	-	-	-	-	-	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	4,118	913	587	(1,478)	(1,419)	(1,078)	(350)

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 21, 21 and 21 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	5,659	4,093	6,088	4,069	2,709	1,561	1,469
Restricted cash.....	101	-	101	101	101	101	101
Receivables.....	211	844	201	712	540	592	592
Inventories.....	28	35	28	28	28	28	28
Interest receivable.....	18	-	18	18	18	18	18
Amounts receivable for outputs.....	92	44	97	114	99	7	7
Prepayments.....	22	-	22	22	22	22	22
Total current assets.....	6,131	5,016	6,555	5,064	3,517	2,329	2,237
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	-	118	54	140	240	417	548
Land and Buildings.....	15,600	15,779	16,064	16,378	16,757	17,136	17,101
Plant, equipment and vehicles.....	295	438	279	243	172	116	116
Other.....	1,864	1,721	1,864	1,864	1,864	1,864	1,510
Total non-current assets.....	17,759	18,056	18,261	18,625	19,033	19,533	19,275
TOTAL ASSETS.....	23,890	23,072	24,816	23,689	22,550	21,862	21,512
CURRENT LIABILITIES							
Superannuation.....	7	6	7	7	7	7	7
Payables.....	313	249	313	313	225	217	217
Provision for employee entitlements.....	82	114	85	87	88	89	89
Interest-bearing liabilities (Borrowings).....	10	30	10	10	10	-	-
Monies in trust.....	-	124	-	-	-	-	-
Accrued Salaries.....	32	22	32	32	32	32	32
Other.....	85	13	85	85	120	170	170
Total current liabilities.....	529	558	532	534	482	515	515
NON-CURRENT LIABILITIES							
Superannuation.....	82	82	82	82	82	82	82
Provision for employee entitlements.....	68	38	71	74	77	80	80
Interest-bearing liabilities (Borrowings).....	30	-	20	10	-	-	-
Total non-current liabilities.....	180	120	173	166	159	162	162
TOTAL LIABILITIES.....	709	678	705	700	641	677	677
EQUITY							
Contributed Equity.....	382	725	725	1,081	1,420	1,774	1,774
Accumulated surplus/(deficit).....	10,388	9,859	10,975	9,497	8,078	7,000	6,650
Asset revaluation reserve.....	12,294	11,810	12,294	12,294	12,294	12,294	12,294
Other Reserves.....	117	-	117	117	117	117	117
Total equity.....	23,181	22,394	24,111	22,989	21,909	21,185	20,835
TOTAL LIABILITIES AND EQUITY.....	23,890	23,072	24,816	23,689	22,550	21,862	21,512

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	2,875	4,530	4,530	1,014	1,015	983	1,022
Capital Contribution	382	343	343	356	339	354	-
Holding Account.....	-	39	39	44	61	46	-
Net cash provided by State government.....	3,257	4,912	4,912	1,414	1,415	1,383	1,022
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(1,153)	(1,576)	(1,196)	(1,285)	(1,308)	(1,346)	(1,389)
Superannuation.....	(86)	(100)	(89)	(104)	(104)	(106)	(107)
Supplies and services.....	(881)	(3,511)	(4,942)	(5,157)	(3,633)	(2,383)	(1,291)
Grants and subsidies	-	(200)	-	-	-	-	-
Accommodation.....	(277)	(86)	(318)	(319)	(311)	(312)	(313)
Administration.....	-	(40)	-	(73)	(73)	(73)	(73)
Capital User Charge.....	(283)	(498)	(498)	(530)	(525)	(455)	(455)
Goods and Services Tax	(451)	(248)	(260)	(260)	(260)	(260)	(260)
Other.....	(107)	(1,193)	(178)	(112)	(85)	(85)	(85)
Receipts							
User charges and fees	375	519	305	468	470	476	477
Interest.....	189	98	211	170	171	171	172
Goods and Services Tax	390	260	260	260	260	260	260
Grants and subsidies	2,749	3,158	2,767	3,939	3,083	2,042	2,042
Other.....	-	73	5	-	-	-	-
Net cash from operating activities.....	465	(3,344)	(3,933)	(3,003)	(2,315)	(2,071)	(1,022)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(218)	(540)	(540)	(420)	(450)	(450)	(92)
Proceeds from sale of non-current assets	31	-	-	-	-	-	-
Net cash from investing activities.....	(187)	(540)	(540)	(420)	(450)	(450)	(92)
CASH FLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings.....	(10)	(10)	(10)	(10)	(10)	(10)	-
Net cash from financing activities.....	(10)	(10)	(10)	(10)	(10)	(10)	-
NET INCREASE/(DECREASE) IN CASH HELD	3,525	1,018	429	(2,019)	(1,360)	(1,148)	(92)
Cash assets at the beginning of the reporting period	2,235	3,075	5,760	6,189	4,170	2,810	1,662
Cash assets at the end of the reporting period.....	5,760	4,093	6,189	4,170	2,810	1,662	1,570

Part 9

Minister for Police and Emergency Services

SUMMARY OF PORTFOLIO APPROPRIATIONS

Page	Agency	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
681	Police Service			
	– Delivery of Outputs	529,721	522,194	551,652
	– Capital Contribution	24,633	28,215	65,467
	Total	554,354	550,409	617,119
705	Fire and Emergency Services Authority of Western Australia			
	– Delivery of Outputs	36,893	38,693	23,940
	– Administered Grants, Subsidies and Other Transfer Payments	1	1	1
	– Capital Contribution	350	1,040	450
	Total	37,244	39,734	24,391
	GRAND TOTAL			
	– Delivery of Outputs	566,614	560,887	575,592
	– Administered Grants, Subsidies and Other Transfer Payments	1	1	1
	– Capital Contribution	24,983	29,255	65,917
	Total	591,598	590,143	641,510

POLICE SERVICE

PART 9 - MINISTER FOR POLICE AND EMERGENCY SERVICES

DIVISION 45

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 81 Net amount appropriated to deliver outputs.....	493,367	528,246	520,719	550,177	581,683	612,108	627,543
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	1,475	1,475	1,475	1,475	1,475	1,475	1,475
Total appropriations provided to deliver outputs	494,842	529,721	522,194	551,652	583,158	613,583	629,018
CAPITAL							
Item 154 Capital Contribution	25,988	24,633	28,215	65,467	55,160	31,244	34,933
GRAND TOTAL.....	520,830	554,354	550,409	617,119	638,318	644,827	663,951

MISSION

In partnership with the community, create a safer and more secure Western Australia by providing quality police services.

SIGNIFICANT ISSUES AND TRENDS

- The “post-September 11 environment” and the upgrading of the national threat levels require the Police Service to maintain a higher level of readiness to ensure appropriate responses to terrorism.
- Arising from the Royal Commission, the Police Service will continue to evaluate a range of issues that include accountability, operational and human resource management matters.
- Strategies to enhance the ethical performance and behaviour of police personnel will continue to be implemented including:
 - Local Complaint Resolution embracing conflict resolution and local management solutions, while maintaining the required level of thoroughness and accountability;
 - Supported Internal Witness Program to protect officers who report serious misconduct or corruption;
 - Complaint Management System providing managers at the local level with an electronic tool for recording and management of complaints;
 - In-service Ethics Education;
 - Code of Conduct; and
 - Comprehensive performance management framework throughout the Police Service.

- Strategies relating to risk management and the prevention of corruption will be implemented including:
 - Longitudinal Recruit Survey to identify perceptions of police personnel and identify strategies to address service delivery shortfalls; and
 - Early Warning System to identify staff and business units at risk and the development of remedial strategies.
- Legislative reforms, including the *Criminal Investigation (Identifying People) Act 2002*, have enhanced criminal investigative powers.
- The success of the DNA back capture project has realised the potential for further investigation of historic crimes and clearance of currently unresolved matters.
- The positive Government response to the recommendations of the Gordon Inquiry will result in a range of service delivery options being available to remote Aboriginal communities.
- Intelligence indicates worldwide trends in the increase of imported and manufacture of illicit drugs (in particular amphetamine type substances) will require the enhancement of strategic partnerships to reduce illicit drug importations.
- The proposed amendments to the *Misuse of Drugs Act* requiring distributors of pre-cursor chemicals to report all sales to Police will enhance the ability to detect illicit clandestine laboratories.
- Proposed Strategic Traffic Enforcement Program (STEP) funding would provide additional resourcing for traffic management and road safety operations.
- The progression of the Emergency Management legislation may impact on the role and responsibilities of the Police Service in relation to emergency and hazard management situations.
- Statewide roll-out of Information Management System – this is a core suite of applications that will support operational policing to manage information related to incidents, people or places of interest.
- Enactment of amendments to the *Occupational Safety and Health Act 1984* has included Police Officers under the Act.
- The number of offences against the person has increased by less than one per cent during 2002-03 compared with the corresponding period in 2001-02. However, clearance rates for offences against the person have improved and continue to be above 80 %.
- Compared to other Australian States and Territories, Western Australia has consistently recorded the highest victimisation rate (victims per 100,000 persons) for burglary between 1993 and 2001. Overall, during 2002-03 there has been a decrease in the number of reported burglary offences and an improvement in the clearance rate.
- During 2002-03, there has been a significant decrease of about 15 per cent in the number of motor vehicle thefts and an improvement in the clearance rate.
- Recent results from the National Survey of Community Satisfaction with Policing indicate that about 49 % of people in Western Australia were “very concerned” or “somewhat concerned” about being the victim of internet-based crime, in line with the national average.

MAJOR POLICY DECISIONS

Details of major policy decisions impacting on the Agency's Statement of Financial Performance since publication of the 2002-03 Budget to Parliament on 16 May 2002 are outlined below.

	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CADCOM impact of revised proposal (depreciation, capital expensed, salary capitalised)....	1,466	3,228	4,278	5,279
CADCOM Project - transfer to capital	(14,234)	(14,180)	(12,684)	(12,761)
General Adjustments to Accrual Appropriations ^(a)	1,019	545	4,065	6,170
Gordon Inquiry	1,392	2,299	3,355	3,355
Gordon Inquiry - Depreciation relating to new police stations	-	110	220	330
Police Officer EBA provision.....	4,295	8,273	12,271	12,271

- (a) The Government has determined that the recommendations of the Functional Review Taskforce to close nominated police stations and for the Police Service to assume responsibility for Court Security and Prisoner Transport will not be progressed. However, equivalent savings are included in this item and are proposed to be realised from a combination of measures including refinement of administrative processes and functions, and the delivery of new technology.

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Community Support, Crime Prevention and Public Order	188,965	206,575	204,219	214,589			
Output 2:							
Emergency Management and Co-ordination ...	6,512	8,609	8,511	8,943			
Output 3:							
Traffic Management and Road Safety	87,385	88,393	87,385	91,823			
Output 4:							
Response to and Investigation of Offences	182,949	192,361	190,167	199,825			
Output 5:							
Services to the Judicial Process	51,738	54,291	53,672	56,398			
Total Cost of Outputs	517,549	550,229	543,954	571,578	603,876	633,126	647,186
<i>Less Operating revenues</i>	21,013	18,355	16,062	17,741	17,333	17,218	17,218
Net Cost of Outputs	496,536	531,874	527,892	553,837	586,543	615,908	629,968
Adjustments ^(a)	(1,694)	(2,153)	(5,698)	(2,185)	(3,385)	(2,325)	(950)
Appropriation provided to deliver Outputs.	494,842	529,721	522,194	551,652	583,158	613,583	629,018
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	25,988	24,633	28,215	65,467	55,160	31,244	34,933
TOTAL CONSOLIDATED FUND APPROPRIATIONS	520,830	554,354	550,409	617,119	638,318	644,827	663,951

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Commissioner of Police and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION

Relationship to Government Strategic Objectives

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
Safe, healthy and supportive communities	The community has confidence in the level of public order, safety and security	1. Community Support, Crime Prevention and Public Order 2. Emergency Management and Co-ordination
	Road users behave safely	3. Traffic Management and Road Safety
	A response to crime that brings offenders before the justice system	4. Response to and Investigation of Offences 5. Services to the Judicial Process

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: The community has confidence in the level of public order, safety and security					
Proportion (%) of WA community who felt safe or very safe at home alone and in public places during the day and at night ^{(b)(c)}					
- Feel safe at home alone during the day	87%	94%	88%	>88%	See note ^(c) . This measure has been amended for the 2003-04 period to exclude people who responded "not applicable" in the survey to provide a more representative result.
- Feel safe at home alone at night	74%	80%	73%	>74%	
- Feel safe while walking/jogging locally during the day	87%	88%	86%	>88%	
- Feel safe while walking/jogging locally at night	36%	40%	38%	>40%	
- Feel safe while travelling on public transport during the day ^(d)	54%	61%	58%	>78%	
- Feel safe while travelling on public transport at night ^(d)	17%	16%	17%	>25%	
Outcome: Road users behave safely					
Number of fatal road crashes per 10,000 registered motor vehicles where drink-driving was a major contributing factor ^{(e) (g) (h)}					
	0.25	0.23	0.17	na	This measure has been amended for the 2003-04 period (see reason below).
Number of fatal road crashes per 10,000 registered motor vehicles where excessive speed was a major contributing factor ^{(e) (g) (i)}					
	0.29	0.28	0.33	na	This measure has been amended for the 2003-04 period (see reason below).

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Number of fatal road crashes per 100,000 registered motor vehicles where drink-driving was a major contributing factor ^{(f) (g) (i)}	na	na	na	<1.7	The existing measures have been amended to show the number of fatal road crashes per 100,000 registered motor vehicles instead of per 10,000 registered motor vehicles. The Police Service advise this provides a more meaningful figure.
Number of fatal road crashes per 100,000 registered motor vehicles where excessive speed was a major contributing factor ^{(f) (g) (k)}	na	na	na	2.8	To improve its speed enforcement capabilities, the Police Service recently purchased three new state of the art speed detection devices that can detect vehicles travelling both towards and away from the device.
Proportion (%) of drivers who never drive when they felt that they might be over the 0.05 alcohol limit ^(c)	na	na	na	>86%	New effectiveness measure.
Proportion (%) of drivers who never exceed the speed limit by 10kph or more ^(c)	na	na	na	>35%	New effectiveness measure.
Outcome: A response to crime that brings offenders before the justice system					
Percentage of reported/detected offences against the person cleared ^{(l) (m) (n)}	85%	87%	86%	>87%	The impact of the Western Australian DNA database on clearance rates cannot be quantified at this point in time..
Percentage of reported/detected property offences cleared ^{(l) (m) (o)}	21%	22%	22%	>22%	During 2003-04 the new Incident Management System will be operating in parallel with the old Offence Information System. The extent to which this may impact on the number of offences recorded as being cleared is unknown.
Percentage of reported/detected drug offences cleared ^{(l) (m)}	90%	93%	92%	>93%	

- (a) More details of effectiveness indicators are provided in the annual report.
- (b) The 2002-03 Budget Estimate was based on the National 'Satisfaction with Police Services' survey conducted by the Australian Bureau of Statistics, Population Survey Monitor (ABS Cat. No. 4103.0 – ABS data available on request). About 1,500 persons aged 18 years and over were surveyed in Western Australia.
- (c) The 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Target are based on the National Survey of Community Satisfaction with Policing coordinated by the Australasian Centre for Policing Research. In 2001-02, about 2,000 persons aged 18 years and over were surveyed in Western Australia. In July 2002, the methodology of the survey was changed to include person's aged 15-17. However, as the responses of the 15-17 year old respondents do not vary significantly from the 18-24 year olds, the survey results for 2001-02 are comparable with subsequent years. This survey replaced the Australian Bureau of Statistics (ABS) National Community Satisfaction with Police Services that ceased in November 2000. The new survey has additional questions and uses different methodology and as such, cannot be directly compared to the ABS survey. The 2002-03 targets were derived from the previous ABS survey, as at the time only preliminary results were available from the new survey. In some instances, the 12-month results from the new survey are numerically lower than those from the previous ABS survey. However, it would be misleading to conclude that the community feel less safe or are less satisfied with policing services, as direct comparison of the two surveys is statistically inappropriate.
- (d) Caution should be used when interpreting these results as some members of the community do not use, or may not have access to, public transport. Accordingly, this will affect survey responses.
- (e) Registered motor vehicles as at 31 December (except for the 2002-03 Estimated Actual which is as at 30 June 2002 due to the number of fatal crashes being based on the 2002 calendar year) excluding caravans, trailers and plant and equipment. The number of registered motor vehicles increases each year.
- (f) Registered motor vehicles excluding caravans, trailers and plant and equipment.
- (g) The rate of fatal road crashes is subject to revision pending the finalisation of coronial inquiries.
- (h) Drink-driving related fatal crashes include fatal road crashes where at least one driver had a blood alcohol concentration of or exceeding 0.05gm%. These crashes may have also had other contributing causes, such as excessive speed, and therefore the figures shown for drink-driving and excessive speed are not mutually exclusive. The 2002-03 Estimated Actual is based on 25 drink-driving related fatal crashes in the 2002 calendar year. In 2001-02 there were 35 drink-driving related fatal crashes.

- (i) Speed-related fatal crashes include fatal road crashes where the investigating officer deemed excessive speed to be involved. These crashes may have also had other contributing causes, such as drink driving, and therefore the figures shown for excessive speed and drink driving are not mutually exclusive. The 2002-03 Estimated Actual is based on 47 speed related fatal crashes in the 2002 calendar year. In 2001-02 there were 42 speed related fatal crashes.
- (j) Drink-driving related fatal crashes include fatal road crashes where at least one driver had a blood alcohol concentration of or exceeding 0.05gm%. These crashes may have also had other contributing causes, such as excessive speed, and therefore the figures shown for drink-driving and excessive speed are not mutually exclusive.
- (k) Speed-related fatal crashes include fatal road crashes where the investigating officer deemed excessive speed to be involved. These crashes may have also had other contributing causes, such as drink driving, and therefore the figures shown for excessive speed and drink driving are not mutually exclusive.
- (l) Offences cleared may not necessarily relate to offences committed in the stated period. Due to the nature and length of investigations, some offences committed or reported in previous years may be cleared in the reporting period.
- (m) An offence is deemed to be cleared (clearance) where a satisfactory result has been achieved or where, for some substantial reason, police investigations cannot be continued. This includes: offender(s) processed by arrest, summons, Juvenile Justice Team referral or juvenile caution; the offender has died; the offender is in another jurisdiction and extradition is not desired or available; there is a statute bar to proceedings where an offender is under age or claims diplomatic immunity; admittance to a psychiatric facility; false or mistaken reports; civil action recommended.
- (n) Offences against the person include homicide, driving causing death, robbery, assault, sexual assault, threatening behaviour and deprivation of liberty.
- (o) Property offences include burglary, theft, motor vehicle theft, fraud, arson, receiving/illegal use, graffiti and property damage offences.

Output 1: Community Support, Crime Prevention and Public Order

The general support to the community, including a visible police presence and response, crime prevention activities, and many of the regulatory functions undertaken to ensure only appropriate persons are issued with licences such as firearms and security licences, are key contributors to the broader outcome of community safety. Maintaining a 24-hour service that is responsive to the needs of local communities is critical to the Police Service achieving the broader outcome of community safety. The provision of such a 24-hour service includes the activities of targeted and community patrols, responding to general calls for assistance, the coordination of public safety for major events, public education and general awareness programs, security services, and the promotion of proactive programs that encourage a partnership approach to policing.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	188,965	206,575	204,219	214,589	
Less Operating Revenue ^(a)	7,272	7,764	6,031	6,660	
Net Cost of Output	181,693	198,811	198,188	207,929	
Adjustments ^(b)	(619)	(807)	(2,140)	(820)	
Appropriation for delivery of Output 1	181,074	198,004	196,048	207,109	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Hours of community support, crime prevention and public order ^(a)	3.237m	3.373m	3.279m	3.354m	
Quality					
Survey respondents who are satisfied with the job the Police Service is doing in supporting community programs ^{(b) (c)}	73%	76%	74%	>74%	See note ^(c) .
Survey respondents who are satisfied with the job the Police Service is doing in dealing with public order problems ^{(b) (c)}	52%	>49%	50%	>50%	See note ^(c) .
Timeliness					
General calls for police assistance (not including '000' calls) answered within 20 seconds ^{(d) (e)}	74%	70%	85%	85%	
Cost (Efficiency)					
Average cost per hour of community support, crime prevention and public order	\$58.38	\$61.24	\$62.28	\$63.98	
Full Time Equivalents (FTEs)	2166	2274	2234	2270	

- (a) Calculated from internal police activity surveys undertaken over each previous 12 months.
- (b) The 2002-03 Budget Estimate was based on the National 'Satisfaction with Police Services' survey conducted by the Australian Bureau of Statistics, Population Survey Monitor (ABS Cat. No. 4103.0 – ABS data available on request).
- (c) The 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Target are based on the National Survey of Community Satisfaction with Policing coordinated by the Australasian Centre for Policing Research. In 2001-02, about 2,000 persons aged 18 years and over were surveyed in Western Australia. In July 2002, the methodology of the survey was changed to include person's aged 15-17. However, as the responses of the 15-17 year old respondents do not vary significantly from the 18-24 year olds, the survey results for 2001-02 are comparable with subsequent years. This survey replaced the Australian Bureau of Statistics (ABS) National Community Satisfaction with Police Services that ceased in November 2000. The new survey has additional questions and uses different methodology and as such, cannot be directly compared to the ABS survey. The 2002-03 targets were derived from the previous ABS survey, as at the time only preliminary results were available from the new survey. In some instances, the 12-month results from the new survey are numerically lower than those from the previous ABS survey. However, it would be misleading to conclude that the community feel less safe or are less satisfied with policing services, as direct comparison of the two surveys is statistically inappropriate.
- (d) General calls include calls to the Police Operations Centre (9222 1111) and not including emergency '000' calls or calls from security firms, education security, St John Ambulance, FESA, State Emergency Service, Cab Alert and Western Power.
- (e) Also refer to 'emergency calls answered within 20 seconds', listed as timeliness measure in output 4 – Response to and investigation of offences.

Major Achievements For 2002-03

- Implemented DNA Back Capture project, through the *Criminal Investigation (Identifying People) Act 2002*, to identify suspects from both historic and current crime-scene samples.
- Progressed recruitment of additional sworn officers and Aboriginal Police Liaison Officers towards the government commitment of 250 additional police and 40 Aboriginal Police Liaison Officers over four years.
- Utilised intelligence-led policing methods to identify crime patterns, resulting in significant reductions in burglary, motor vehicle theft and drugs in some districts.
- Conducted Operation Atone.
- Contributed to the National E-Crime Working Party.
- Establishment of the Outlaw Motor Cycle Gang (OMCG) Unit has enabled the monitoring of OMCG 'runs' throughout the state and led to the seizure of a significant amount of drugs, explosives, firearms/ammunition and monies.
- Implemented the Safe Buses operation in response to community concerns over escalating problems with stealing, assaults and damage on some metropolitan bus services.

- Formalised Tasking and Coordination Groups to address crime issues, through intelligence-led policing methods such as improved rostering practices, targeting hotspots and recidivist offenders, and the use of forensic resources (fingerprints and DNA).
- Commenced compilation of register on credit-card theft in WA to target organised credit card and identity theft.
- Implemented intelligence-based approach to planning patrols by Mounted Section and Canine Section to target identified hotspots in metropolitan and country districts, and provide support for major local events.
- Established Domestic Violence Programs in conjunction with other agencies to reduce offences and to generate awareness that domestic violence will not be tolerated.
- Established Domestic Violence Case Management Committee to facilitate counselling of offenders and to identify options for changing offending behaviour patterns.
- Restructured the Crime Prevention and Diversity Unit to facilitate multi-skilling of all crime prevention officers to expand the capability to respond to domestic violence and family issues.
- Implemented youth initiatives with other government agencies to reduce 'at risk' offenders.
- Continued the co-ordination of the GURD Youth Drug Education Project and other youth activities diversion programs.
- Established the Building Bridges Program to identify and deter offenders within local Aboriginal Communities.
- Developed partnerships with relevant agencies and stakeholders including liaison with parents and Aboriginal Elders, and established a liaison base with other agencies for further development of a multi-agency approach.
- Continued involvement in community policing initiatives such as Neighbourhood Watch, School Watch, Rural Watch, Business Watch and "Your home is your castle".
- Conducted drink-spiking operations targeting hotels, nightclubs and other liquor outlets and worked with security and management teams at the various licensed premises.

Major Initiatives For 2003-04

- Implementation of agreed recommendations of the Gordon Inquiry:
 - Establishment of the Video Evidentiary Unit;
 - Provision of multi-functional police facility services;
 - Provision of Domestic Violence Liaison Officers in the eight country districts; and
 - Review provision of services to the Aboriginal community
- Conduct regular patrols to outlying and remote communities in line with implementation of Gordon Inquiry recommendations.
- Full implementation of the Building Bridges Program to allow Aboriginal Police Liaison Officers to provide quality service delivery to indigenous people on a variety of identified issues and trends.
- Recruitment of additional sworn officers and Aboriginal Police Liaison Officers to progress the government commitment of 250 additional police and 40 Aboriginal Police Liaison Officers over four years.
- Roll-out of the Victim and Offender Management System. This system will enhance the sharing of Child Protection, Domestic Violence and Missing Persons information within the Police Service.
- Implement best-practice model for responding to Family and Domestic Violence.
- Continue the rollout of the Frontline Incident Management System (IMS).
- Implementation of DCAT and CADCOM planned outcomes for 2003-2004.

- Implement proactive initiatives and continue to maintain open dialogue between the police and ethnic groups.
- Increased focus on protective services and intelligence activities, in partnership with other agencies and bodies, to address potential state and national terrorism threats
- Review Community Emergency and Evacuation Plans in view of potential for terrorist activity.
- Regularly update OMCG intelligence to provide access to specific information pertaining to premises of interest.
- Evaluate the role, purpose and contribution of inter-agency partnerships.
- Utilise Air Support Unit to provide assistance to community initiatives.
- Implementation of E-Crime Strategy, including development of an E-Crime web site.

Output 2: Emergency Management and Co-ordination

The ability of the Police Service to respond quickly and effectively to a range of emergencies plays an important part in enhancing the community's feelings of safety. The key role for the Police Service is planning and ensuring a state of preparedness for, and the effective management and co-ordinated response to, major emergencies and disasters. Activities undertaken include search and rescue, maintenance and testing of emergency plans, training programs and simulated exercises, as well as the Police Service's responsibility for providing co-ordination of hazard management authorities during major emergencies.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	6,512	8,609	8,511	8,943	
Less Operating Revenue ^(a)	272	228	251	278	
Net Cost of Output	6,240	8,381	8,260	8,665	
Adjustments ^(b)	(21)	(30)	(89)	(34)	
Appropriation for delivery of Output 2	6,219	8,351	8,171	8,631	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Hours of emergency management and co-ordination ^(a)	100,000	124,000	121,000	123,000	
Quality					
State emergency management plans that are in place and current, where the Police Service is the designated hazard management authority ^(b)	6	6	6	6	
Timeliness					
Emergency response as required.....	na	na	na	na	
Cost (Efficiency)					
Average cost per hour of emergency management and co-ordination.....	\$65.12	\$69.43	\$70.34	\$72.71	
Full Time Equivalents (FTEs)	67	84	82	83	

(a) Calculated from internal police activity surveys undertaken over each previous 12 months.

(b) Current means plans have been reviewed and exercised in the previous 12-month period.

Major Achievements For 2002-03

- Provided regular training to personnel to ensure their preparedness to respond to all emergency situations, including Disaster Victim Identification (DVI) and Chemical, Biological and Radiological (CBR).
- Conducted Emergency Management Training Skills Audit to identify and rectify any training deficiencies.
- Managed the State's DVI response to the Bali bombing incident and provided a DVI team response totalling fifteen forensic officers throughout the operation.
- Reviewed and amended emergency management plans, including regular incident debriefs to ensure emergency management plans remain contemporary.
- Continued to conduct interagency tabletop and practical exercises.
- Conducted a national counter-terrorist training exercise, under the auspices of the National Counter Terrorism Committee (NCTC), to test the response to a major terrorist incident in this State.
- Finalisation of six Wesplan Documents, for which Police are the Hazard Management Authority, including placement of plans on the police website.
- Liaised with "at risk" industries providing advice and input statewide, and liaise with other agencies as appropriate.
- Formed a working partnership with the security management of the US Naval Command to provide support during Sea Swap activities.

Major Initiatives For 2003-04

- Ongoing training of police personnel in emergency management and co-ordination.
- Continue to provide high-level support and commitment to NCTC and emergency services to address identified risks to the community.
- Continue liaison with FESA in relation to training issues for clandestine laboratories and emergency management.
- Assess the security risks in each district in relation to the terrorist activities and heightened interracial tensions.
- Interagency liaison to provide ongoing management to address issues relating to US Naval Sea Swap.
- Formation of Anti-Terrorist audit and management plans.

Output 3: Traffic Management and Road Safety

The principal focus of the Police Service's activities in relation to road safety is to improve road-user behaviour. This can be achieved by implementing strategies targeting those behaviours identified as major contributing factors in road crashes, especially speed and alcohol. These strategies include targeted traffic law enforcement and traffic management and the activities of speed enforcement operations, random breath tests, crash attendance and investigation, targeted and general traffic patrols and public education and awareness.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	87,385	88,393	87,385	91,823	
Less Operating Revenue ^(a)	3,654	4,692	2,580	2,850	
Net Cost of Output	83,731	83,701	84,805	88,973	
Adjustments ^(b)	(286)	(366)	(915)	(351)	
Appropriation for delivery of Output 3	83,445	83,335	83,890	88,622	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Hours of traffic management and road safety ^(a)	1.593m	1.530m	1.488m	1.522m	
Quality					
Percentage of survey respondents satisfied with the service received during the most recent traffic contact with the Police Service ^{(b) (c)}	91%	92%	90%	>90%	See note ^(c) .
Timeliness					
No single measure of timeliness covers the diverse activities of this output	na	na	na	na	
Cost (Efficiency)					
Average cost per hour of traffic management and road safety.....	\$54.86	\$57.77	\$58.73	\$60.33	
Full Time Equivalents (FTEs)	1066	1032	1013	1030	

(a) Calculated from internal police activity surveys undertaken over each previous 12 months.

(b) The 2002-03 Budget Estimate was based on the National 'Satisfaction with Police Services' survey conducted by the Australian Bureau of Statistics, Population Survey Monitor (ABS Cat. No. 4103.0 – ABS data available on request).

(c) The 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Target are based on the National Survey of Community Satisfaction with Policing coordinated by the Australasian Centre for Policing Research. In 2001-02, about 2,000 persons aged 18 years and over were surveyed in Western Australia. In July 2002, the methodology of the survey was changed to include person's aged 15-17. However, as the responses of the 15-17 year old respondents do not vary significantly from the 18-24 year olds, the survey results for 2001-02 are comparable with subsequent years. This survey replaced the Australian Bureau of Statistics (ABS) National Community Satisfaction with Police Services that ceased in November 2000. The new survey has additional questions and uses different methodology and as such, cannot be directly compared to the ABS survey. The 2002-03 targets were derived from the previous ABS survey, as at the time only preliminary results were available from the new survey. In some instances, the 12-month results from the new survey are numerically lower than those from the previous ABS survey. However, it would be misleading to conclude that the community feel less safe or are less satisfied with policing services, as direct comparison of the two surveys is statistically inappropriate.

Major Achievements For 2002-03

- Developed the Road Safety Strategy 2002-2007 and supporting action plans and key performance indicators in conjunction with other road safety key stakeholders.
- Utilised Government “Boost Police Operations” funding to re-fit two booze buses to allow for their deployment in country areas.
- Progressed Co-ordination Action Plan (CAP) Speed Project.
- Established committees to enable a more focussed and co-ordinated approach to road safety, incorporating Police Service, RoadWise, Department of Planning and Infrastructure and Main Roads.
- Conducted ongoing proactive traffic campaigns and targeted patrols incorporating “quality vehicle stops” in crime hot-spots, with a view to apprehend persons involved in criminal activity.
- Developed and introduced a manual to assist police officers to identify driver behaviour and develop and target specific initiatives to enhance road safety, in conjunction with the Office of Road Safety and conducted relevant training.
- Implemented traffic management and road safety campaigns based on intelligence to provide a highly visible police presence on the main arterial highways and target speed, fatigue, drink driving and seat belt compliance.
- Furthered the partnership with RoadWise to educate the community in safe driving practices.
- Expanded driver education programs delivered to schools and other youth groups.
- Implemented high profile proactive monitoring of school zones and suburban 50kph speed limits.
- Conducted a review of the policies, procedures, practices and system controls associated with preliminary and random breath tests.
- Enhanced the Traffic Enforcement and Crash Executive Information System (TEACEIS).
- Completed a scoping review of the Random Breath Test automatic download and conversion to standard application.

Major Initiatives For 2003-04

- Application of the Strategic Traffic Enforcement Program (STEP) to enable increased activity in traffic management and road safety operations/campaigns and strategies.
- Further use of booze buses in country areas as frontline enforcement tool, as well as an education platform in local schools and communities.
- Provide assistance to districts with traffic management and road safety issues pertaining to Outlaw Motor Cycle Gang activities.
- Conduct intelligence-led, targeted highway and traffic patrols with emphasis on quality vehicle stops.
- Continued focus on and targeting of driver-fatigue issues.
- Progress Co-ordination Action Plan (CAP) Speed Project.
- Establish discrete traffic co-ordination units within each district.

Output 4: Response to and Investigation of Offences

The Police Service's role in responding to and investigating offences involves the co-ordination of an initial response, gathering and securing of evidence, collating and analysing intelligence, providing quality investigations, apprehending offenders, preparing evidence and prosecution files and briefs. The quality and effectiveness of this response to reported offences by the Police Service plays a major role in bringing offenders before the justice system.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	182,949	192,361	190,167	199,825	
Less Operating Revenue ^(a)	7,651	4,272	5,615	6,202	
Net Cost of Output	175,298	188,089	184,552	193,623	
Adjustments ^(b)	(599)	(746)	(1,992)	(764)	
Appropriation for delivery of Output 4	174,699	187,343	182,560	192,859	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Hours of response to and investigation of offences ^(a)	3.113m	3.118m	3.031m	3.101m	
Quality					
Percentage of survey respondents who are satisfied with the job the Police Service is doing in responding to calls for assistance ^{(b) (c)}	75%	82%	70%	na	The Police Service advise this performance measure is not considered to be reliable due to a high Relative Standard Error (RSE) as a consequence of the small number of survey respondents who had contacted the police for assistance.
Percentage of matters brought before the courts by the Police Service that result in a plea of guilty ^(d)	91%	>90%	91%	>91%	The impact of the Western Australian DNA database on prosecutions cannot be quantified at this point in time.
Percentage of defended matters successfully prosecuted by the Police Service ^(d)	82%	>82%	79%	>79%	
Timeliness					
Emergency calls (000) for police assistance answered within 20 seconds ^(e)	88%	88%	90%	90%	
Average time taken to respond to urgent calls for police assistance in the metropolitan area from call received to arrival at scene ^(f)					The CADCOM project is expected to result in improved response times in 2003-04, however it is too early to quantify the level of impact.
Priority 1-2 calls	na	9 mins	9 mins	9 mins	
Priority 3 calls	na	18 mins	19 mins	18 mins	
Percentage of investigations for offences against the person finalised within 30 days ^{(g) (h) (i)}	50%	>50%	50%	>50%	
Percentage of investigations for property offences finalised within 30 days ^{(g) (h) (i)}	12%	>12%	12%	>12%	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Cost (Efficiency)					
Average cost per hour of response to and investigation of offences	\$58.77	\$61.69	\$62.74	\$64.44	
Full Time Equivalents (FTEs)	2083	2102	2064	2098	

- (a) Calculated from internal police activity surveys undertaken over each previous 12 months.
- (b) The 2002-03 Budget Estimate was based on the National 'Satisfaction with Police Services' survey conducted by the Australian Bureau of Statistics, Population Survey Monitor (ABS Cat. No. 4103.0 – ABS data available on request).
- (c) The 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Target are based on the National Survey of Community Satisfaction with Policing co-ordinated by the Australasian Centre for Policing Research. In 2001-02, about 2,000 persons aged 18 years and over were surveyed in Western Australia. In July 2002, the methodology of the survey was changed to include persons aged 15-17. However, as the responses of the 15-17 year old respondents do not vary significantly from the 18-24 year olds, the survey results for 2001-02 are comparable with subsequent years. This survey replaced the Australian Bureau of Statistics (ABS) National Community Satisfaction with Police Services that ceased in November 2000. The new survey has additional questions and uses different methodology and as such, cannot be directly compared to the ABS survey. The 2002-03 targets were derived from the previous ABS survey, as at the time only preliminary results were available from the new survey. In some instances, the 12-month results from the new survey are numerically lower than those from the previous ABS survey. However, it would be misleading to conclude that the community feel less safe or are less satisfied with policing services, as direct comparison of the two surveys is statistically inappropriate.
- (d) Matters are counted by charge. Statistics only include matters dealt with by police prosecutors under the direct supervision of the Police Service's Prosecuting Branch for matters before the Central Law Courts and Perth Children's Court, and suburban and country courts where a District-supervised police officer or section has been dedicated to the prosecuting role.
- (e) Calls to Police Operations Centre ('000') not including 9222 1111 calls or calls from security firms, education security, St Johns Ambulance, Fire & Emergency Services, Cab Alert, and Western Power. May include a small number of urgent calls which do not constitute an offence.
- (f) Urgent calls are defined as priority 1-3 calls. Priority 1 calls cover armed hold-up in progress, and other life threatening incidents. Priority 2 calls cover incidents where life or property is or may be in a state of threat or imminent danger. Priority 3 calls cover incidents requiring immediate attention but is not life threatening at that time. It may involve the welfare of a person(s), the possible apprehension of offenders or the preservation of evidence. Requires the dispatch of the first available local/District or other vehicle.
- (g) Police investigations finalised within 30 days of the recording of the offence by police. This measure is based on information and national standards contained in the Australian Bureau of Statistics (ABS) publication Recorded Crime, Australia (ABS Cat. No. 4510.0).
- (h) Police investigations finalised have been compiled on a victim basis that counts the number of victims for each offence category rather than the number of breaches of criminal law in accordance with ABS counting rules.
- (i) Only relates to selected offences against the person in accordance with ABS counting rules.
- (j) Only relates to selected property offences in accordance with ABS counting rules.

Major Achievements For 2002-03

- Utilised fingerprint technology through the National Automated Fingerprint Identification System (NAFIS) to successfully identify offenders.
- Utilised Government "Boost Police Operations" to fund a significant proportion of the Pistol Replacement Program, ongoing targeting of outlaw motorcycle gang activities and provision of additional resources to meet investigative requirements.
- Commenced Operation Ensnare (as part of the DNA Backcapture Project) to focus on all cold-case volume crimes where persons and/or crime scenes have been identified through DNA.
- Established Incident Management Units within districts to provide a 24-hour service for co-ordination of responses and to ensure sufficient staff levels during peak times.
- Established and maintained an Outlaw Motor Cycle Gang (OMCG) Events Calendar to provide an appropriate response to runs and/or scheduled events throughout the State.
- Continued to promote the management of intelligence sharing across the Police Service, including both State and National information holdings.
- Piloted Incident Management System from September to December 2002.
- Established liaison with victim support agencies, DOJ, DCD and Domestic Violence groups.

- Implemented formal referral protocols to provide adequate and effective levels of welfare and counselling services to victims of crime.
- Concentrated on a multi-agency approach to Aboriginal family and inter-family disputes.
- Continued close liaison with the National Fraud Desk has resulted in contemporary 'Fraud Alerts' being disseminated statewide to financial institutions and retail traders.
- Conducted Operation Scope leading to the seizure of the OMCG Clubhouse and drug related charges being preferred.
- Conducted environmental scans, research and analysis identifying criminals, emerging crime trends and patterns for provision and dissemination of information packages, profiles, targeting packages and strategic intelligence reports to appropriate areas within the Police Service and assist in ensuring a co-ordinated approach state-wide in developing strategies to prevent and control crime.
- Conducted Operation Cathedral that involved the simultaneous execution of search warrants world-wide to apprehend members of a child pornography and sex abuse network.
- Training in Brief Case System, Computer Dispatch System and the Frontline Incident Management System to provide greater search facilities and retrieval of statistical information and intelligence capabilities to assist with crime investigations and prevention.
- Commenced initial planning for Stage Two of the Frontline Incident Management System.
- Implementation of Phase 1A of CADCOM on 31 March 2003.

Major Initiatives For 2003-04

- Utilise Government "Boost Police Operations" to fund the support of the Pistol Replacement Program, ongoing targeting of outlaw motorcycle gang activities and provision of additional resources to meet investigative requirements.
- Implementation of standardised Incident Management Unit Model in country areas.
- Continue to target recidivist offenders and volume crime offences arising from DNA samples, National Automated Fingerprint Information System (NAFIS) and other intelligence holdings.
- Improve the quality of response to serious crimes.
- Continued targeting of major crime.
- Evaluation, prioritisation and investigation into cold-case homicides incorporating contemporary forensic, technological and investigative techniques.
- Continuation of the Drug Investigation Course to enhance the standard and professionalism of covert drug/organized crime investigations.
- Facilitate the exchange of information held between Australian Customs Service, Anti Corruption Commission, Australian Crime Commission and other external-internal stakeholders and agencies.
- Continue the commitment to develop and maintain strategic partnerships and implement best practice and to enhance strategic information and intelligence systems relating to Outlaw Motor Cycle Gangs.
- Implement the General Evidence Management System on unexplained wealth investigation.
- Implement Phase 1B of CADCOM, commissioning of the Computer Aided Dispatch system.

Output 5: Services to the Judicial Process

Services to the judicial process and provision of custodial services include the activities of presentation of evidence, police prosecutions, court security, prisoner security and care, services to the coroner, the processing of court documents, and the management of bail and reporting processes. The quality and effectiveness of these services provided by the Police Service are an important component in ensuring offenders are appropriately dealt with by the justice system.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	51,738	54,291	53,672	56,398	
Less Operating Revenue ^(a)	2,164	1,399	1,585	1,751	
Net Cost of Output	49,574	52,892	52,087	54,647	
Adjustments ^(b)	(169)	(204)	(562)	(216)	
Appropriation for delivery of Output 5	49,405	52,688	51,525	54,431	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Hours of services to the judicial process ^(a)	836,000	855,000	831,000	850,000	
Quality					
Percentage of matters brought before the Courts by the Police Service that result in a plea of guilty ^(b)	91%	>90%	91%	>91%	The impact of the Western Australian DNA database on prosecutions cannot be quantified at this point in time..
Percentage of defended matters successfully prosecuted by the Police Service ^(b)	82%	>82%	79%	>79%	
Timeliness					
Timeliness measures are not appropriate as the Police Service has no control over the court process	na	na	na	na	
Cost (Efficiency)					
Average cost per hour of services to the judicial process	\$61.89	\$63.50	\$64.59	\$66.35	
Full Time Equivalent (FTEs)	559	576	566	575	

(a) Calculated from internal police activity surveys undertaken over each previous 12 months.

(b) Matters are counted by charge. Statistics only include matters dealt with by police prosecutors under the direct supervision of the Police Service's Prosecuting Branch for matters before the Central Law Courts and Perth Children's Court, and suburban and country courts where a district-supervised police officer or section has been dedicated to the prosecuting role

Major Achievements For 2002-03

- Continued to enhance brief preparation and prosecution techniques across the state by conducting Brief Manager's Course, Prosecuting Awareness Session and by providing an advice helpline.
- Implemented the Brief Case System and provided appropriate training.
- Identified improvements to the evidentiary process by reviewing all unsuccessful prosecutions.
- Provided membership to the Child Witness Services Committee.
- Established a project to enhance inter-agency cooperation through the introduction of electronic data exchange between Police Service and Department of Justice.

Major Initiatives For 2003-04

- Continued appraisal of unsuccessful prosecutions and increase supervision and accountability.
- Implementation of strategic management responsibility of Prosecuting Officers statewide to ensure continuity of provision of trained and experienced prosecutors to all metropolitan and country courts.
- Implementation of a management program for permanent rotational secondment for officers attached to Prosecuting Branch and the Metropolitan Region to provide ongoing training and development.
- Continue to progress inter-agency cooperation in relation to development of electronic data exchange with Department of Justice.
- Implement strategies so that specialist information is provided to the judicial process following the enactment of the *Prostitution Control Bill*.

CAPITAL WORKS PROGRAM

The building infrastructure, information technology and operational equipment necessary to support front line policing is provided through the Police Service Capital Works Program.

Planned capital works expenditure in 2003-04 is \$77.5 million.

Works in Progress

- The commencement of construction of replacement police stations at Newman, Laverton and Wanneroo.
- The commencement of construction of a new Forensic facility as part of the Police Operations Support Facility at Midland.
- Commencement of construction of a new Albany District Police Complex.
- Continued information system development of the Delta Communications and Information Technology Plan (DCAT).
- Continuation of the building modifications program to address health and safety obligations arising from the inclusion of police officers within the Occupational Health and Safety legislation.
- Continued works on CADCOM stage 1C.

New Works

- The commencement of a construction program to establish nine policing facilities in remote communities in accordance with the recommendations of the Gordon Inquiry.
- Purchase of CADCOM stages 1A and 1B for a new voice management and computer aided dispatch system for \$17.6 million.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
New and Replacement Police Facilities-				
Albany District Complex	9,000	1,315	1,315	1,335
Central & West Metropolitan Accommodation Review - Planning	500	100	100	400
Feasibility Studies - Police Complexes	450	300	152	150
Laverton Police Station.....	3,500	50	50	2,130
Newman Police Station.....	3,499	398	290	3,101
Police Operations Support Facility	42,000	16,489	986	12,335
Wanneroo Police Station	3,000	600	600	1,500
Other Capital Works Proposals				
Boost Police Operations Commitment.....	1,024	857	857	167
CADCOM Stage 1C	59,835	768	768	1,500
Crime Investigation Support - BCI Surveillance Equipment	1,500	1,220	1,220	280
Delta Communications & Technology (DCAT)	112,768	13,900	13,900	22,116
Equipment Purchases and Replacement Program 2001-04	9,000	5,880	3,229	3,120
Facility Maintenance and OSH Modifications.....	10,676	1,479	1,479	4,077
Non Leased/Non Standard Vehicle Replacement Program.....	5,829	4,726	1,425	1,103
Statewide Office and Cell Block Upgrade Program - Stage 3.....	7,624	6,624	1,456	1,000
Traffic Management & Road Safety Equipment - Speed Detection.....	3,600	120	120	1,280
COMPLETED WORKS				
New and Replacement Police Facilities-				
Balgo Police Post.....	282	282	35	-
Bunbury District Police Complex	8,445	8,445	22	-
Kensington Police Station.....	3,000	3,000	2,590	-
Police Academy.....	47,292	47,292	909	-
Other Capital Works Proposals				
CADCOM Planning Costs.....	2,814	2,814	2,814	-
DCAT - System Implementation Model	12,607	12,607	12	-
RMIS Upgrade.....	1,200	1,200	96	-
NEW WORKS				
New and Replacement Police Facilities-				
New Police Stations - 3 - Gordon Inquiry	3,335	-	-	3,335
Other Capital Works Proposals				
CADCOM Stages 1A & 1B.....	17,563	-	-	17,563
Pistol Replacement Program.....	680	-	-	680
Video Evidentiary Unit - Gordon Inquiry	315	-	-	315
	371,338	130,466	34,425	77,487

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	25,988	33,559	34,425	77,487	58,035	44,057	50,303
Working capital requirement	25,988	33,559	34,425	77,487	58,035	44,057	50,303
LESS							
Internal Funds and Balances.....	-	1,999	(857)	5,206	-	-	-
Funding included in output appropriations ^(a) ..	-	3,277	3,417	3,796	2,047	11,955	11,070
Holding Account ^(b)	-	3,650	3,650	3,018	828	858	4,300
Capital Contribution.....	25,988	24,633	28,215	65,467	55,160	31,244	34,933

(a) Capital works expensed through the Statement of Financial Performance.

(b) Draw down from Holding Account.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	329,538	341,841	340,039	361,617	382,286	397,746	404,426
Superannuation	32,677	37,200	35,600	35,775	38,564	37,430	37,430
Grants and subsidies ^(b)	813	805	805	805	805	805	805
Consultancies expense	1,642	-	1,132	564	564	564	564
Supplies and services	99,295	116,288	114,352	112,690	115,858	121,972	121,943
Accommodation	15,526	13,668	10,545	12,210	12,252	12,308	12,308
Borrowing costs	-	-	140	-	-	-	-
Capital User Charge	19,292	20,395	20,395	23,585	27,997	31,181	33,874
Depreciation	9,999	13,957	14,474	18,032	21,212	24,039	26,080
Net loss on disposal of non-current assets	22	41	41	10	-	-	-
Other expenses	8,745	6,034	6,431	6,290	4,338	7,081	9,756
TOTAL COST OF SERVICES	517,549	550,229	543,954	571,578	603,876	633,126	647,186
Revenues from ordinary activities							
User charges and fees ^(c)	3,044	3,376	2,049	1,899	1,999	1,999	1,999
Regulatory Fees and Fines	5,711	4,382	5,378	7,266	7,266	7,266	7,266
Net Profit on disposal of non-current assets	28	-	-	-	-	-	-
Grants and subsidies	4,138	876	4,021	3,781	3,901	3,781	3,781
Donations	575	60	60	65	70	75	75
Other Revenue	7,517	9,661	4,554	4,730	4,097	4,097	4,097
Total Revenues from Ordinary Activities	21,013	18,355	16,062	17,741	17,333	17,218	17,218
NET COST OF SERVICES	496,536	531,874	527,892	553,837	586,543	615,908	629,968
REVENUES FROM STATE GOVERNMENT							
Appropriations	494,842	529,721	522,194	551,652	583,158	613,583	629,018
Receipts paid into Consolidated Fund	(140)	(93)	(93)	(90)	-	-	-
Liabilities assumed by the Treasurer	2,440	4,000	2,400	2,400	2,400	2,400	2,400
TOTAL REVENUES FROM STATE GOVERNMENT	497,142	533,628	524,501	553,962	585,558	615,983	631,418
CHANGE IN EQUITY RESULTING FROM OPERATIONS							
Change in Equity arising from transfer of assets/liabilities	86	-	-	(2,000)	-	-	-
Extraordinary items	(100)	-	-	-	-	-	-
Other(expense)	(707)	-	-	-	-	-	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	(115)	1,754	(3,391)	(1,875)	(985)	75	1,450

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 5941, 5959 and 6056 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

**STATEMENT OF FINANCIAL POSITION
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	4,354	13,928	7,016	2,054	1,987	1,920	1,920
Restricted cash.....	7,453	423	999	14,892	685	752	752
Investments.....	100	20	-	-	-	-	-
Receivables.....	3,761	2,283	3,775	2,263	2,263	2,263	2,263
Inventories.....	1,507	1,213	1,507	1,507	1,507	1,507	1,507
Amounts receivable for outputs.....	3,650	3,723	3,018	828	858	4,300	-
Prepayments.....	1,402	953	1,402	1,402	1,402	1,402	1,402
Total current assets.....	22,227	22,543	17,717	22,946	8,702	12,144	7,844
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	5,667	15,901	17,123	35,831	57,767	77,506	103,586
Land and Buildings.....	254,729	260,855	258,820	262,423	301,625	323,814	319,874
Plant, equipment and vehicles.....	36,320	52,273	53,668	66,563	68,441	58,724	45,333
Other.....	38,403	41,919	49,461	70,654	64,465	60,131	90,615
Restricted cash.....	10,085	-	11,590	-	1,432	1,432	2,882
Total non-current assets.....	345,204	370,948	390,662	435,471	493,730	521,607	562,290
TOTAL ASSETS.....	367,431	393,491	408,379	458,417	502,432	533,751	570,134
CURRENT LIABILITIES							
Superannuation.....	734	-	734	734	734	734	734
Payables.....	8,464	7,426	25,011	7,679	7,181	7,181	7,181
Provision for employee entitlements.....	46,743	46,388	46,148	45,449	45,449	45,449	45,449
Accrued Salaries.....	7,556	10,016	8,961	11,244	-	1,350	1,350
Other.....	4,035	4,662	3,901	3,900	3,900	2,550	2,550
Total current liabilities.....	67,532	68,492	84,755	69,006	57,264	57,264	57,264
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	60,737	56,871	59,638	61,833	63,415	63,415	63,415
Total non-current liabilities.....	60,737	56,871	59,638	61,833	63,415	63,415	63,415
TOTAL LIABILITIES.....	128,269	125,363	144,393	130,839	120,679	120,679	120,679
EQUITY							
Contributed Equity.....	25,988	50,621	54,203	119,670	174,830	206,074	241,007
Accumulated surplus/(deficit).....	51,135	49,629	47,744	45,869	44,884	44,959	46,409
Asset revaluation reserve.....	162,039	167,878	162,039	162,039	162,039	162,039	162,039
Total equity.....	239,162	268,128	263,986	327,578	381,753	413,072	449,455
TOTAL LIABILITIES AND EQUITY.....	367,431	393,491	408,379	458,417	502,432	533,751	570,134

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	485,525	515,764	507,720	532,116	560,364	589,544	602,938
Capital Contribution	25,988	24,633	28,215	65,467	55,160	31,244	34,933
Holding Account.....	-	3,650	3,650	3,018	828	858	4,300
Receipts paid into Consolidated Fund.....	(140)	(93)	(93)	(90)	-	-	-
Net cash provided by State government.....	511,373	543,954	539,492	600,511	616,352	621,646	642,171
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(327,083)	(342,283)	(340,190)	(357,977)	(391,948)	(396,396)	(403,076)
Superannuation.....	(30,210)	(33,171)	(33,200)	(33,375)	(36,164)	(35,030)	(35,030)
Supplies and services.....	(93,672)	(111,894)	(114,409)	(109,024)	(112,645)	(120,723)	(119,385)
Grants and subsidies	(849)	(805)	(805)	(805)	(805)	(805)	(805)
Borrowing costs.....	(8)	-	(10)	(145)	-	-	-
Accommodation.....	(19,135)	(17,978)	(14,834)	(16,423)	(16,683)	(16,768)	(16,768)
Administration.....	-	-	-	(93)	(93)	(93)	(93)
Capital User Charge.....	(19,363)	(20,395)	(20,395)	(23,585)	(27,997)	(31,181)	(33,874)
Goods and Services Tax	(12,019)	(11,031)	(11,031)	(12,229)	(10,911)	(10,911)	(10,911)
Other.....	(5,297)	(4,482)	(4,924)	(4,957)	(3,113)	(4,670)	(8,579)
Receipts							
Regulatory fees and fines.....	5,774	4,382	5,357	7,245	7,245	7,245	7,245
User charges and fees	1,905	1,955	922	899	999	999	999
Goods and Services Tax	10,992	11,031	11,807	12,229	10,911	10,911	10,911
Grants and subsidies	4,014	876	4,021	3,781	3,901	3,781	3,781
Other.....	5,917	9,661	9,169	4,730	4,097	4,097	4,097
Net cash from operating activities.....	(479,034)	(514,134)	(508,522)	(529,729)	(573,206)	(589,544)	(601,488)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(28,009)	(30,282)	(33,349)	(73,551)	(55,988)	(32,102)	(39,233)
Proceeds from sale of non-current assets	140	93	93	90	-	-	-
Net cash from investing activities.....	(27,869)	(30,189)	(33,256)	(73,461)	(55,988)	(32,102)	(39,233)
CASH FLOWS FROM FINANCING ACTIVITIES							
Other payments for financing activities	(137)	-	-	-	-	-	-
Other proceeds from financing activities	-	-	-	20	-	-	-
Net cash from financing activities.....	(137)	-	-	20	-	-	-
NET INCREASE/(DECREASE) IN CASH HELD	4,333	(369)	(2,286)	(2,659)	(12,842)	-	1,450
Cash assets at the beginning of the reporting period	17,112	14,720	21,891	19,605	16,946	4,104	4,104
Net cash transferred to/from other agencies.....	446	-	-	-	-	-	-
Cash assets at the end of the reporting period.....	21,891	14,351	19,605	16,946	4,104	4,104	5,554

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Aboriginal Warden Scheme.....	120	500	500	500	500	500	500
State Crime Prevention Strategy.....	230	-	-	-	-	-	-
Community Policing Initiatives.....	492	305	305	305	305	305	305
Other	(29)	-	-	-	-	-	-
TOTAL	813	805	805	805	805	805	805

DETAILS OF THE ADMINISTERED TRANSACTIONS REVENUE

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
FINES							
Firearms Licence Infringements	75	140	140	140	140	140	140
OTHER							
Sale of Lost Stolen and Forfeited Property	554	250	250	250	250	250	250
Other	2	-	-	-	-	-	-
TOTAL	631	390	390	390	390	390	390

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Department:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
Licences	3,720	3,332	3,332	3,814
Departmental	13,580	12,442	15,037	12,197
Commonwealth-National Campaign Against Drug Abuse	146	146	146	146
Commonwealth-National Community Based Approach to Drug Law Enforcement				
Commonwealth-Police Recruit Training Program.....	476	490	490	490
Commonwealth-Standing Action Committee for Protection Against Violence Training Exercises	24	240	240	-
Other	111	224	224	8
GST input credits.....	9,919	9,676	10,452	10,835
GST receipts on sales	1,073	1,355	1,355	1,394
TOTAL.....	29,049	27,905	31,276	28,884

The moneys received and retained are to be applied to the Department's outputs as specified in the Budget Statements.

FIRE AND EMERGENCY SERVICES AUTHORITY OF WESTERN AUSTRALIA

PART 9 - MINISTER FOR POLICE AND EMERGENCY SERVICES

DIVISION 46

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 82 Net amount appropriated to deliver outputs	26,972	19,060	20,376	23,940	19,571	21,820	21,557
Amount Authorised by Other Statutes							
Fire Brigades Act 1942							
- Contribution to Permanent Establishment	9,124	9,341	9,825	-	-	-	-
- Volunteer Fire Brigades	8,311	8,492	8,492	-	-	-	-
Total appropriations provided to deliver outputs (a).....	44,407	36,893	38,693	23,940	19,571	21,820	21,557
ADMINISTERED TRANSACTIONS							
Item 83 Amount provided for Administered Grants, Subsidies and Other Transfer Payments	1	1	1	1	1	1	1
CAPITAL							
Item 155 Capital Contribution	1,410	350	1,040	450	450	450	100
GRAND TOTAL.....	45,818	37,244	39,734	24,391	20,022	22,271	21,658

(a) The introduction of the Emergency Services Levy (ESL) in 2003/04 is State Budget neutral. The following table illustrates the budget components and their impact as a result of the introduction of the ESL.

	2003-04 \$'000	2004-05 \$'000	2005-06 \$'000	2006-07 \$'000
<i>Fire and Emergency Services Authority Appropriation</i>	24,391	20,022	22,271	21,658
<i>Department of Treasury And Finance Appropriations:</i>				
State Government Property - ESL	6,500	9,000	9,000	9,000
Homeswest Subsidy – ESL not passed on to rental tenants	1,300	2,100	2,100	2,100
Pensioner Concessions and Rebates – ESL	3,500	5,400	5,400	5,400
Loss of revenue from Stamp-duty on insurance premiums	4,300	5,000	5,200	5,400
TOTAL	39,991	41,522	43,971	43,558

MISSION

In partnership with the people of Western Australia to:

- *improve community safety practices; and*
- *provide timely, quality and effective emergency services.*

SIGNIFICANT ISSUES AND TRENDS

- The Emergency Services Levy will be introduced from 1 July 2003 to fund Western Australia's fire and emergency services to respond to building and bush fires, road crash rescue, hazardous and toxic material spills, storms, cyclones, floods, earthquakes and tsunamis, searches for missing persons, and cliff and cave rescues.
- It will also fund training of fire and emergency services volunteers, community safety programs, emergency management planning, Fire and Emergency Services Authority's (FESA) Emergency Management Services and FESA's administration costs.
- Specifically, the ESL will fund agreed operating costs and capital equipment purchases of the:
 - Career Fire and Rescue Service;
 - Volunteer Fire and Rescue Service;
 - Local Governments' Bush Fire Brigades;
 - State Emergency Service; and
 - Fire and Emergency Services Authority's new multi-service FESA Units.
- The ESL will provide a fairer, more equitable and transparent system to fund these life and property saving emergency services. Importantly, it will also provide better support to emergency services staff and volunteers, particularly in regional areas.
- Funding to the volunteers in the State Emergency Service and Local Government volunteer Bush Fire Brigades will be provided through special grants programs. For 2003/04 the SES grants are expected to total \$3 million and volunteer Bush Fire Brigades will receive \$12 million.
- The FESA continues to develop and align its prevention and emergency services in consultation and partnership with the community according to its needs.
- Partnerships in emergency management with local government, industry and community service agencies continue to increase in number and improve in effectiveness.
- As part of a worldwide trend to counter terrorism, the FESA is expanding its resources for chemical, biological and radiological hazards and participates in exercises in this area.
- The FESA has improved aerial fire suppression resources (Water Bombing); water bombers and medium helicopters to protect the most vulnerable areas and areas of highest population density.
- Legislation has been modified including:
 - formally establishing the roles and responsibilities, and providing legislative protection to volunteers of the State Emergency Service and Volunteer Marine Rescue Services;
 - recognising the formation and operation of multi-service FESA units; and
 - amendments to the *Bush Fires Act 1954* (i.e. increases to penalties applicable to offences) and *Fire Brigades Act 1942*.
- Revision of the *Fire Brigades Regulations Act 1943* (volunteer provisions) is nearing completion.
- In 2004, the FESA is due to embark on a review of all of the Emergency Services legislation.
- Programs that support the health, well being and safety of FESA personnel are being further expanded whilst diversity in recruitment is being encouraged to reflect community values. As part of continuous improvement of services, FESA continues to develop the post incident analysis process.

MAJOR POLICY DECISIONS

Details of major policy decisions impacting on the Agency's Statement of Financial Performance since publication of the 2002-03 Budget to Parliament on 16 May 2002 are outlined below.

	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Chemical, biological & radiological enhancement	530	530	530	530
Emergency services levy costs	10,000	10,000	10,000	11,000
Emergency services levy grants.....	12,500	12,500	12,500	12,500
Firefighter Enterprise Bargaining Agreement (EBA)	4,800	4,800	4,800	4,800
National aerial firefighting strategy	700	700	700	700
Salary provision for estimated increases under EBAs	400	4,200	8,200	12,600
VMRS communications operating cost	50	50	-	-

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
<i>Output 1:</i>							
Prevention Services	12,567	13,995	13,392	15,056			
<i>Output 2:</i>							
Emergency Services	104,455	93,656	100,005	126,340			
Total Cost of Outputs	117,022	107,651	113,397	141,396	151,352	159,442	165,281
<i>Less Operating revenues</i>	73,722	72,662	76,608	119,653	134,000	139,994	146,487
Net Cost of Outputs	43,300	34,989	36,789	21,743	17,352	19,448	18,794
Adjustments ^(a)	1,107	1,904	1,904	2,197	2,219	2,372	2,763
Appropriation provided to deliver Outputs.	44,407	36,893	38,693	23,940	19,571	21,820	21,557
ADMINISTERED TRANSACTIONS							
Appropriation for Administered Grants, Subsidies and Transfer Payments	1	1	1	1	1	1	1
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b)	1,410	350	1,040	450	450	450	100
TOTAL CONSOLIDATED FUND APPROPRIATIONS	45,818	37,244	39,734	24,391	20,022	22,271	21,658

(a) Adjustments are related to movements in cash balances, receipts paid to Consolidated Fund and other accrual items such as receivables, payables and superannuation.
 (b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Chief Executive Officer, the Chairperson and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION

Relationship to Government Strategic Objectives

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
Safe, healthy and supportive communities	The impact of human and natural hazards on the community of Western Australia is minimised.	1. Prevention Services 2. Emergency Services

Output 1: Prevention Services

Provision of prevention services to increase community awareness of human and natural hazards, and involvement in minimising their impact.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	12,567	13,995	13,392	15,056	2003-04 Estimate reflects the increase in support to emergency service volunteers through equitable and adequate funding through the implementation of the Emergency Services Levy (ESL)
Less Operating Revenue ^(a)	8,847	9,446	9,193	12,558	
Net Cost of Output	3,720	4,549	4,199	2,498	
Adjustments ^(b)	1,609	247	444	263	
Appropriation for delivery of Output 1	5,329	4,796	4,643	2,761	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Community prevention/awareness campaigns delivered ^(a)	19	19	19	21	
Participants undertaking emergency management services training programs	940	1,100	1,000	1,100	
Two-person team days for explosive inspections	598	244	494	0	The role of this area has changed to a regulatory body overseeing private contractors, however, FESA retains capacity of one search team at this time. This will be phased out, hence the target of 0 for 2003-04.
Quality					
Households with an operational smoke alarm..	60%	57.5%	62.5%	65%	
Participants completing emergency management services training programs	95%	95%	95%	95%	
Completed two-person team days for explosive inspections	100%	95%	100%	0%	Note as above regarding target of zero.
Timeliness					
Community prevention/awareness campaigns delivered within an agreed timeframe	95%	95%	95%	95%	
Emergency management services training programs delivered within an agreed timeframe	95%	95%	95%	95%	
Explosive inspections carried out within an agreed timeframe	100%	95%	100%	0%	Note as above regarding target of zero.
Cost (Efficiency)					
Average cost per community prevention/ awareness campaign delivered	\$582,347	\$651,136	\$623,081	\$665,419	
Average cost per participant undertaking emergency management services training programs	\$706	\$674	\$709	\$984	
Average cost per two-person team day for explosive inspection	\$1,404	\$3,613	\$1,709	-	
Full Time Equivalents (FTEs)	136	136	138	138	

(a) In addition to community prevention/awareness campaigns, previous Budget Papers reported on the production of media prevention/awareness campaigns. Following the direct alignment of these areas in 2001-02, the two output measures were amalgamated given their high level of overlap. All media campaign costs are now consolidated in the one community prevention/awareness measure. To provide comparative figures, the 2001-02 Budget stated 18 media campaigns would be undertaken. As per the figure for community campaigns, the number has subsequently been estimated as 19 as has the target for 2002-03.

Major Achievements For 2002-03

- The FESA adopted Community-centred Emergency Management as a strategic intention for the period 2002 to 2004.
- The Western Australian State Mitigation Framework and Action Plan was endorsed in March 2003, and established a unified State approach to natural hazard mitigation under which all levels of government will operate together to create safer and more sustainable communities. Significant progress made towards the development of a practical mitigation manual for Local Governments, and a model for recovery management in remote Indigenous communities.
- Targeted, local community safety initiatives were developed, including special needs programs, eg. a Home and Community Care (HACC) Partnership between the Department of Health and FESA, provided a priority response to persons with special needs.
- FESA's "Safe Country II – Mary G campaign" which promoted cyclone preparedness measures in remote indigenous communities, received State and National recognition through a WA Premier's Award and a national Safer Communities Awards commendation.

- A Community Safety Officer was appointed to deal with Indigenous issues.
- Completed trial of course delivery of Community Safety competencies for fire fighters.
- Fostered working relationships with the Urban Bushland Council and other environmental groups to ensure that environmental considerations are met.
- Product Safety and Recall initiatives to eliminate or modify products that expose people to hazards, in particular fire, were undertaken in conjunction with the Department of Consumer and Employment Protection and the media.
- Through training, firefighters increased the percentage of fires for which the cause was determined.

Major Initiatives For 2003-04

- Through the implementation of the Emergency Services Levy (ESL) provide additional support to emergency service volunteers for prevention programs state-wide.
- Through strategic planning, continue community safety initiatives for indigenous communities including intervention and studies to improve hazard mitigation.
- Participation in national Bushfire Cooperative Research Centre (CRC) to support improvement in fire management for better protection of life, property and the environment.
- Introduction of a new program to increase the number of Western Australian homes with hard-wired smoke alarms through new installation requirements.
- Continue to encourage community-centred emergency management throughout the State via initiatives that encourage communities to take more responsibility for their own safety.
- Revise and refine community safety education programs to target people with the greatest need and areas of greatest risk relating to fire, cyclone, floods, storms, earthquakes and tsunamis.
- Review and refine collaborative programs undertaken with government and non-government entities to protect State Crown Land, forests and pastoral regions from fire.
- Provide support for the planning and drafting of legislation for emergency management in WA.
- Audit and review backpacker and low cost accommodation to mitigate fire risk

Output 2: Emergency Services

Provision of emergency services to enable rapid and effective response to emergency incidents to minimise their impact.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	104,455	93,656	100,005	126,340	2003-04 Estimate reflects the increase in support to emergency service volunteers through equitable and adequate funding through the implementation of the Emergency Services Levy (ESL) and ongoing funding for the National Aerial Firefighting Strategy and Chemical, Biological and Radiological Enhancement.
Less Operating Revenue ^(a)	64,875	63,216	67,415	107,095	
Net Cost of Output	39,580	30,440	32,590	19,245	
Adjustments ^(b)	(502)	1,657	1,460	1,934	
Appropriation for delivery of Output 2	39,078	32,097	34,050	21,179	

- (a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.
- (b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Operational personnel ready to respond to emergencies					
- Bush Fire Service – Volunteer	19,244	19,000	19,000	19,000	
- Fire Services – Career	829	835	839	839	
- Fire and Rescue Service – Volunteer.....	2,431	2,450	2,450	2,450	
- State Emergency Service.....	2,063	2,430	2,304	2,304	
- Volunteer Marine Rescue Service	2,200	2,420	2,420	2,420	
Natural Disasters declared	1	-	-	-	
Responses to emergency incidents ^(a)	28,483	27,000	30,643	27,000	
Quality					
Participants completing FESA training programs.....	95%	95%	95%	95%	
Response time standards (minutes) ^(b)					
- Fire and Rescue Service – Career.....	8	8	8	8	
Timeliness					
FESA Training programs delivered within an agreed timeframe	95%	95%	95%	95%	
Time to mobilise (000 calls only) ^(c)					
- Fire and Rescue Service – Career.....					
Within 2 minutes	90%	95%	92.5%	92.5%	
- Fire and Rescue Service – Volunteer.....					
Within 12 minutes	90%	90%	90%	90%	
- Volunteer Marine Rescue Service					
Within 12 minutes	90%	90%	90%	90%	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Cost (Efficiency)					
Average cost per operational personnel ready to respond to an emergency					
- Bush Fire Service - Volunteer	\$304	\$239	\$277	\$934	Includes additional grant funding to BFS under ESL.
- Fire Services – Career	\$81,604	\$82,765	\$87,914	\$97,738	
- Fire and Rescue Service – Volunteer.....	\$3,470	\$3,517	\$3,688	\$4,146	Includes additional grant funding to SES units under ESL.
- State Emergency Service - Volunteer and Career	\$5,150	\$4,174	\$4,616	\$6,492	
- Volunteer Marine Rescue Service	\$555	\$515	\$540	\$607	
Average cost per Natural Disaster declared	\$10,685,000	0			
Full Time Equivalents (FTEs)	961	961	972	972	

- (a) Given the FESA has limited control over the total number of emergency incidents that occur, responses to incidents are not regarded as outputs. This information should not be used to form any conclusion on performance and, therefore, associated cost figures are not provided in the output table.
- (b) The duration from the receipt of an emergency call to arrival at the scene of the incident.
- (c) The duration from the receipt of the 000 call to the time crews/units turn out.

Major Achievements For 2002-03

- Through legislation provided recognition and protection from liability for Volunteer Marine and Rescue Services, State Emergency Service and FESA Unit volunteers responding to emergencies.
- Developed and implemented improvements to operational policy, systems, approaches and methods, including exercise management, standard operating procedures and incident analysis. Developed training for post incident analysis facilitators.
- Further developed partnerships with local government, community leaders, industry and State/Commonwealth agencies to ensure improved service delivery in emergency management. As part of the "All West Australians Reducing Emergencies" (AWARE) program scholarships, grants and training have been awarded to local governments.
- Continued advancements in the coordination and collocation of emergency services. FESA multi-skilled volunteer Units formed in York and Hyden with more in the planning stages.
- Assisted the State Emergency Management Committee (SEMC) to review State policy on evacuation in emergencies.
- Reviewed the provision of funding to associations representing emergency services volunteers.
- Further developed programs to ensure community consultation and involvement during a response to emergency incidents, including special needs groups (eg carers of persons with disabilities).
- Continued the development of approaches that address the needs of remote indigenous communities in activating emergency plans and ensuring efficient resupply in the aftermath of emergencies, such as floods.
- Extended the identification and development of appropriate response plans to include places of public entertainment, high-risk accommodation sites and major public and private infrastructure facilities.
- Continued to implement the FESA SES Strategic Training Plan.
- Continued to develop regional peer support networks.
- Developed Plans for special risk and hazardous materials sites.
- Appointed staff to manage chemical, biological and radiological (CBR) hazard response

Major Initiatives For 2003-04

- Implementation of the transitional and introductory arrangements for the Emergency Services Levy (ESL) to ensure resources are provided equitably to emergency services volunteers state wide to equip them to respond to emergencies in their communities.
- Continue support for regional emergency services volunteers and under-resourced communities in the development of multi-skilled FESA units.
- Review FESA's Incident Management System and procedures.
- Continue to develop more resources and expertise in special risk areas particularly those related to preparedness for counter terrorism, eg urban search and rescue (USAR) and chemical, biological and radiological (CBR) hazard management.
- Complete plans for construction of FESA Emergency Services Computer Aided Dispatch and Communications (ES-CADCOM) facility to improve the emergency response by FESA personnel.
- Development of a safety culture that upholds a safe and healthy work environment for all FESA staff and volunteers.
- Increase partnerships with local government, community leaders, industry and State/Commonwealth agencies to ensure continuing improvement in service delivery in emergency management.

CAPITAL WORKS PROGRAM

The Emergency Services Levy coupled with State Government contributions will provide funding across the State of \$19.745 million for new capital works for fire and other emergency services including \$7 million of capital grants (not included in following table) to volunteer groups to improve:

- emergency communications;
- vehicles, trailers and fire appliances;
- volunteer facility modifications;
- specialist equipment;
- protective clothing; and
- overall volunteer emergency operations

The FESA Capital Works Program for the 2003-04 financial year of \$12.745 million comprises new works of \$7.810 million and works in progress of \$4.935 million. Funding of \$6.855 million will be sourced from borrowings with the remainder financed by the FESA via internal funds and the State Government through Consolidated Fund appropriations.

A new Career Fire and Rescue Service station is to be established at Kwinana to meet increasing demand resulting from potential risks in the industrial areas and lend support to the existing Volunteer Fire and Rescue Service. Construction of the new South West Corridor No.4 Fire and Rescue Service at Murdoch will replace the existing O'Connor Fire and Rescue Service and given the strategic position will improve response and result in wider area coverage.

The Emergency Services Computer Aided Dispatch and Communications (ES-CADCOM) Project is being implemented in conjunction with the Western Australia Police Service as a direct result of new technology that will replace existing emergency services communication networks. Benefits include back up sites for both agencies, improved coverage for networks and potential expansion to cater for other emergency services if required.

Funding has also been approved for the Volunteer Marine Rescue Services Communications Network, estimated to cost \$0.85 million over the next eight years, to improve communication coverage in coastal areas.

Several programs are currently ongoing with the major emphasis on replacement of fire appliances in the metropolitan, regional and rural districts. Existing works also includes the replacement of plant and equipment as well as specialised items comprising protective suits for hazardous material incidents and new breathing apparatus equipment.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Fire Service-				
Permanent-				
Plant and Equipment -				
Breathing Apparatus Replacement Program	1,100	900	61	100
Light Tanker Replacement Program	2,750	1,050	965	400
Light Pumper Replacement Program 2001/02-2006/08 Program	2,700	850	850	50
Volunteers-				
Fire Stations -				
North East Corridor - No1	1,100	555	332	545
Station Modification	600	240	76	120
Plant and Equipment -				
Breathing Apparatus Replacement Program	1,400	800	314	300
Light Pumper Replacement Program	18,550	6,100	2,871	2,500
Light Tanker Replacement Program	3,700	1,290	547	860
Hose Replacement Strategy Program 2001/02-2006/07 Program	450	120	120	60
COMPLETED WORKS				
Bush Fires Service-				
Command Network Asset Replacement	538	538	205	-
Command Network Asset Replacement	70	70	70	-
Operational Support System Replacement Program	10	10	10	-
FESA-				
Volunteer Collocations				
Collie	400	400	393	-
Eastern Corridor	920	920	613	-
Esperance	400	400	400	-
Toodyay	400	400	398	-
Chemical Protective Suits Program	240	240	240	-
Specialist Vehicle	450	450	450	-
Fire Service-				
Volunteer				
Fire Stations				
Kalgoorlie	250	250	250	-
Training/Engine Rooms	250	250	212	-
Fire Fighting Appliance Program				
2001-02 Program	300	300	30	-
2002-03 Program	300	300	300	-
Plant and Equipment -				
Direct Brigade Alarm Replacement Program	800	800	592	-
Light Tankers - Country Additions	364	364	80	-
Protective Suits Replacement Program	300	300	245	-
Road Signs (new legislation)	200	200	200	-
Vehicle Kalgoorlie	250	250	250	-
Permanent-				
Firefighting Appliance Program -				
2001-02 Program	1,000	1,000	699	-
2002-03 Program	1,000	1,000	1,000	-
Fire Stations -				
Albany Fire Station - Refurbishment	260	260	252	-
Duncraig Fire and Rescue Service	800	800	793	-
Malaga Fire and Rescue Service - Replacement	1,200	1,200	339	-
North East Corridor No.2 (Midland) Stage 1	300	300	300	-
Osborne Park Fire and Rescue - Replacement	1,700	1,700	589	-
Plant and Equipment -				
Demountable Pods	1,600	1,600	578	-
Heavy Tanker Replacement Program	400	400	307	-
Protective Suits Replacement Program	400	400	142	-
Road Signs (new legislation)	100	100	100	-

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
State Emergency Service-				
Asset Replacement-				
2001-02 Program	307	307	44	-
2002-03 Program	200	200	200	-
Regional Headquarters- Replacement-				
Broome	920	920	920	-
Broome - Planning	80	80	77	-
Trailer Replacement-				
2000-03 Program	450	450	185	-
Truck Replacement-				
2000-03 Program	600	600	248	-
Volunteer Equipment-				
2000-03 Program	1,200	1,200	440	-
NEW WORKS				
FESA-				
ES-CADOM Project	2,500	-	-	2,500
Regional Collocations - Geraldton Regional Office	525	-	-	525
Volunteer Marine Rescue Service-				
Communication Network				
2003-08 Program	850	-	-	100
Fire Service-				
Permanent-				
Firefighting Appliance Program -				
2003-04 Program	1,000	-	-	1,000
Fire Stations -				
South West Corridor No. 5 (Kwinana)	2,225	-	-	1,600
South West Corridor No.4 (Murdoch)	1,200	-	-	300
Plant and Equipment -				
CLP Half Life Refurbishment	400	-	-	400
Volunteers-				
Fire Fighting Appliance Program				
2003-04 Program	300	-	-	300
Plant and Equipment -				
Light Tankers Country Additions	150	-	-	75
State Emergency Service-				
Asset Replacement-				
2003-2006 Program	480	-	-	160
Trailer Replacement-				
2003-04 Program	150	-	-	150
Truck Replacement-				
2003-04 Program	200	-	-	200
Volunteer Equipment-				
2003-06 Program	1,500	-	-	500
	62,789	30,864	18,287	12,745

CAPITAL CONTRIBUTION

A capital contribution from the State Government has been approved for the Volunteer Marine Rescue Services Communications Network estimated to cost \$850,000 over the next eight years to improve radio communication coverage in coastal areas. The 2003-04 contribution is \$100,000. A further \$350,000 represents equity funding towards trailer and truck replacement programs.

Borrowings of \$6.855 million is expected for the year, however, it is envisaged the debt reduction strategy implemented by the FESA will result in a manageable loan portfolio thus reducing its exposure to unnecessary costs. Several capital programs will be funded by FESA directly as part of its internal resources in accordance with legislative authority.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	9,866	9,820	18,287	12,745	10,410	12,020	16,670
	9,866	9,820	18,287	12,745	10,410	12,020	16,670
LESS							
Internal Funds and Balances	2,735	2,300	10,077	4,600	1,900	3,700	8,090
Borrowings	4,304	5,500	5,500	6,855	7,020	6,730	7,440
Funding included in output appropriations ^(a) ..	1,417	1,190	1,190	840	1,040	1,140	1,040
Holding Account ^(b)	-	480	480	-	-	-	-
Capital Contribution ^(c)	1,410	350	1,040	450	450	450	100

(a) Capital works expensed through the Statement of Financial Performance.

(b) Draw down from Holding Account.

(c) 2001-02 actual excludes funding of \$21,000 relating to leave liability

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	58,139	58,938	63,538	64,132	70,056	74,757	78,585
Superannuation	6,331	6,369	6,369	8,738	9,625	10,328	10,900
Grants and subsidies ^(b)	13,619	3,490	3,490	15,490	15,790	16,290	15,790
Consultancies expense	465	-	-	-	-	-	-
Supplies and services	16,584	15,865	17,055	27,745	28,457	29,177	29,247
Accommodation	1,704	1,770	2,000	2,000	2,400	2,520	2,650
Borrowing costs	2,883	5,576	5,576	6,062	5,356	6,134	6,873
Capital User Charge	1,829	1,898	1,898	1,955	2,016	2,078	2,078
Depreciation	6,733	7,441	7,441	7,917	8,430	8,741	8,741
Administration	5,970	-	3,704	5,652	6,737	6,857	6,857
State Taxes	1	10	10	10	10	10	10
Net loss on disposal of non-current assets	343	-	-	-	-	-	-
Other expenses	2,421	6,294	2,316	1,695	2,475	2,550	3,550
TOTAL COST OF SERVICES	117,022	107,651	113,397	141,396	151,352	159,442	165,281
Revenues from ordinary activities							
User charges and fees ^(c)	2,341	2,690	2,690	2,390	2,390	2,390	2,390
Regulatory Fees and Fines	63,930	65,387	68,803	112,478	126,850	132,844	139,337
Net Profit on disposal of non-current assets	582	-	-	-	-	-	-
Grants and subsidies	2,665	1,475	1,775	1,775	1,775	1,775	1,775
Interest	1,420	1,420	1,420	1,450	1,300	1,300	1,300
Rent	313	-	-	-	-	-	-
Donations	-	10	10	10	10	10	10
Other Revenue	2,471	1,680	1,910	1,550	1,675	1,675	1,675
Total Revenues from Ordinary Activities	73,722	72,662	76,608	119,653	134,000	139,994	146,487
NET COST OF SERVICES	43,300	34,989	36,789	21,743	17,352	19,448	18,794
REVENUES FROM STATE GOVERNMENT							
Appropriations	44,407	36,893	38,693	23,940	19,571	21,820	21,557
Receipts paid into Consolidated Fund	(1,164)	-	-	-	-	-	-
TOTAL REVENUES FROM STATE GOVERNMENT	43,243	36,893	38,693	23,940	19,571	21,820	21,557
CHANGE IN EQUITY RESULTING FROM OPERATIONS	(57)	1,904	1,904	2,197	2,219	2,372	2,763
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	(57)	1,904	1,904	2,197	2,219	2,372	2,763

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 1097, 1110 and 1110 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	3,057	2,910	2,910	3,110	2,865	1,620	1,620
Investments.....	31,228	31,129	32,830	32,462	29,173	23,184	11,560
Receivables.....	701	1,700	1,700	1,600	1,670	2,740	3,740
Inventories.....	1,023	1,129	1,129	1,219	1,179	1,239	1,239
Interest receivable.....	131	141	251	401	401	401	401
Amounts receivable for outputs.....	480	-	-	-	-	-	-
Prepayments.....	206	70	70	120	120	320	320
Other.....	16	-	-	-	-	-	-
Total current assets.....	36,842	37,079	38,890	38,912	35,408	29,504	18,880
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	1,591	3,824	3,824	6,200	8,729	11,351	13,973
Land and Buildings.....	64,278	68,378	68,378	68,642	68,989	70,246	72,696
Plant, equipment and vehicles.....	27,093	32,264	32,974	34,783	36,096	35,004	38,484
Other.....	7,040	9,030	5,860	8,335	8,375	16,230	22,717
Total non-current assets.....	100,002	113,496	111,036	117,960	122,189	132,831	147,870
TOTAL ASSETS.....	136,844	150,575	149,926	156,872	157,597	162,335	166,750
CURRENT LIABILITIES							
Superannuation.....	426	565	565	520	475	430	430
Payables.....	1,018	1,847	3,084	1,800	1,741	1,540	1,540
Provision for employee entitlements.....	3,947	3,683	3,085	3,333	2,933	2,533	1,770
Interest-bearing liabilities (Borrowings).....	1,813	2,116	2,015	2,300	2,350	3,027	2,847
Interest payable.....	681	1,169	1,769	2,937	2,848	2,865	2,865
Accrued Salaries.....	-	343	343	514	343	280	280
Other.....	5,519	6,669	6,689	7,736	2,134	872	945
Total current liabilities.....	13,404	16,392	17,550	19,140	12,824	11,547	10,677
NON-CURRENT LIABILITIES							
Superannuation.....	2,902	2,738	2,738	2,738	2,738	2,738	2,738
Provision for employee entitlements.....	6,572	6,071	6,071	5,371	5,071	4,771	4,771
Interest-bearing liabilities (Borrowings).....	37,995	45,183	41,284	45,614	50,286	53,779	58,648
Other.....	-	-	3,368	2,447	2,447	2,447	-
Total non-current liabilities.....	47,469	53,992	53,461	56,170	60,542	63,735	66,157
TOTAL LIABILITIES.....	60,873	70,384	71,011	75,310	73,366	75,282	76,834
EQUITY							
Contributed Equity.....	71,830	72,159	72,870	73,320	73,770	74,220	74,320
Accumulated surplus/(deficit).....	4,141	8,032	6,045	8,242	10,461	12,833	15,596
Total equity.....	75,971	80,191	78,915	81,562	84,231	87,053	89,916
TOTAL LIABILITIES AND EQUITY.....	136,844	150,575	149,926	156,872	157,597	162,335	166,750

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	42,336	34,660	36,460	21,564	17,042	19,198	18,935
Capital Contribution	1,431	350	1,040	450	450	450	100
Holding Account.....	-	480	480	-	-	-	-
Receipts paid into Consolidated Fund.....	(1,164)	-	-	-	-	-	-
Net cash provided by State government.....	42,603	35,490	37,980	22,014	17,492	19,648	19,035
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(58,614)	(60,228)	(64,558)	(64,413)	(70,927)	(75,520)	(79,348)
Superannuation	(6,330)	(6,009)	(6,009)	(8,353)	(9,528)	(10,351)	(10,923)
Supplies and services.....	(17,658)	(16,905)	(18,095)	(28,685)	(31,507)	(32,374)	(34,514)
Grants and subsidies	(13,447)	(3,490)	(3,490)	(15,490)	(15,790)	(16,290)	(15,790)
Borrowing costs.....	(2,947)	(4,488)	(4,488)	(4,894)	(5,445)	(6,117)	(6,856)
Accommodation.....	(1,763)	(1,300)	(1,300)	(1,300)	(1,600)	(1,600)	(1,850)
Administration.....	(5,970)	-	-	(2,500)	(2,500)	(2,500)	(2,500)
Capital User Charge.....	(1,829)	(1,898)	(1,898)	(1,955)	(2,016)	(2,078)	(2,078)
State Taxes	(1)	(10)	(10)	(10)	(10)	(10)	(10)
Goods and Services Tax	(3,783)	(2,827)	(2,827)	(2,870)	(3,900)	(4,000)	(4,000)
Other.....	(1,754)	(6,040)	(6,036)	(7,313)	(9,090)	(11,061)	(10,071)
Receipts							
Regulatory fees and fines.....	67,359	65,387	68,803	112,478	126,850	132,844	139,337
User charges and fees	-	2,250	2,250	2,050	2,000	2,000	2,000
Interest.....	1,744	1,300	1,300	1,300	1,300	1,300	1,300
Goods and Services Tax	3,933	2,827	2,827	2,870	3,000	3,000	3,000
Grants and subsidies	2,665	1,475	1,775	1,775	1,775	1,775	1,775
Other.....	4,606	1,990	2,010	2,418	1,010	810	810
Net cash from operating activities.....	(33,789)	(27,966)	(29,746)	(14,892)	(16,378)	(20,172)	(19,718)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(9,758)	(9,560)	(10,270)	(11,905)	(9,370)	(10,880)	(15,630)
Proceeds from sale of non-current assets	1,401	-	-	-	-	-	-
Net cash from investing activities.....	(8,357)	(9,560)	(10,270)	(11,905)	(9,370)	(10,880)	(15,630)
CASH FLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings.....	(3,792)	(2,009)	(2,009)	(2,240)	(2,298)	(2,560)	(2,751)
Proceeds from borrowings	4,304	5,500	5,500	6,855	7,020	6,730	7,440
Net cash from financing activities	512	3,491	3,491	4,615	4,722	4,170	4,689
NET INCREASE/(DECREASE) IN CASH HELD	969	1,455	1,455	(168)	(3,534)	(7,234)	(11,624)
Cash assets at the beginning of the reporting period	33,316	32,584	34,285	35,740	35,572	32,038	24,804
Cash assets at the end of the reporting period.....	34,285	34,039	35,740	35,572	32,038	24,804	13,180

Part 10

Minister for Planning and Infrastructure

SUMMARY OF PORTFOLIO APPROPRIATIONS

Page	Agency	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
723	Planning and Infrastructure			
	– Delivery of Outputs	394,116	395,871	414,864
	– Administered Grants, Subsidies and Other Transfer Payments	6,850	6,850	5,800
	– Capital Contribution	18,852	24,252	22,147
	Total	419,818	426,973	442,811
744	Land Administration			
	– Delivery of Outputs	38,000	37,397	38,192
	– Capital Contribution	1,550	1,550	8,099
	Total	39,550	38,947	46,291
762	Main Roads			
	– Delivery of Outputs	456,064	455,645	464,842
	– Capital Contribution	111,350	150,222	187,647
	Total	567,414	605,867	652,489
784	Armadale Redevelopment Authority.....
785	East Perth Redevelopment Authority
786	Midland Redevelopment Authority.....
788	Subiaco Redevelopment Authority
789	Albany Port Authority.....
790	Broome Port Authority.....
791	Bunbury Port Authority.....
793	Dampier Port Authority.....
794	Esperance Port Authority
795	Fremantle Port Authority
797	Geraldton Port Authority.....

Part 10

Minister for Planning and Infrastructure — *continued*

SUMMARY OF PORTFOLIO APPROPRIATIONS

Page	Agency	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
799	Port Hedland Port Authority
801	Western Australian Government Railways Commission
804	Western Australian Land Authority
806	Eastern Goldfields Transport Board.....
807	Western Australian Planning Commission			
	– Delivery of Outputs	79,488	47,117	47,884
	– Capital Contribution	5,000	5,000	42,500
	Total	84,488	52,117	90,384
	GRAND TOTAL			
	– Delivery of Outputs	967,668	936,030	965,782
	– Administered Grants, Subsidies and Other Transfer Payments	6,850	6,850	5,800
	– Capital Contribution	136,752	181,024	260,393
	Total	1,111,270	1,123,904	1,231,975

PLANNING AND INFRASTRUCTURE

PART 10 - MINISTER FOR PLANNING AND INFRASTRUCTURE

DIVISION 47

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 84 Net amount appropriated to deliver outputs.....	400,106	393,756	395,178	414,653	455,068	503,416	550,978
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	583	360	693	211	211	211	211
Total appropriations provided to deliver outputs	400,689	394,116	395,871	414,864	455,279	503,627	551,189
ADMINISTERED TRANSACTIONS							
Amount provided for Administered Grants, Subsidies and Other Transfer Payments...	1,500	1,000	1,000	-	-	-	-
Item 85 Western Australian Coastal Shipping Commission	6,350	5,850	5,850	5,800	6,000	6,200	6,250
CAPITAL							
Item 156 Capital Contribution	23,712	18,852	24,252	22,147	16,055	17,093	600
GRAND TOTAL.....	432,251	419,818	426,973	442,811	477,334	526,920	558,039

MISSION

To lead in creative and sustainable solutions for land, transport and infrastructure planning and delivery, for the benefit of the community.

SIGNIFICANT ISSUES AND TRENDS

- Western Australia's population and economic growth continues to be one of the highest in Australia. The population of Perth is forecast to increase by 130,600 to 1.62 million by 2007. To ensure that both metropolitan and regional growth is managed while maintaining and improving the quality of life for all Western Australians, the integration of land use planning and transport infrastructure is essential. Planning for growth, especially in regional and coastal locations, is a particular challenge. Planning and policy activities will focus on achieving sustainable outcomes as outlined in the draft State Sustainability Strategy.
- Zoned land in appropriate locations is needed to meet the demands of a growing population for housing, employment and recreation, in a way that ensures the land is used in a manner consistent, and in balance, with community goals and expectations. The Metropolitan Development Program forecasts a requirement for 60,000 residential lots in the Perth and Peel regions over the next five years.
- Employment opportunities, and the future location of communities, will be a major influence in transport planning and policy development.
- Programs to inform and motivate the community on the use of the transport system and choices in transport planning are becoming increasingly important to cater for a growing, aging and more urbanised population.
- There is increasing community awareness of the potential impact of development on the environment. Appropriate strategies need to be developed to minimise and manage these impacts, whilst involving and consulting the community in the provision of land and transport planning, transport infrastructure, services and programs.

- An integrated, well planned and well-patronised public transport system will minimise the issue of congestion on many major metropolitan roads, especially during peak hours.
- There are increasing pressures on ports and shipping to conform to national and international proposals for environmental management. All Western Australian ports are facing challenges, to varying degrees, between themselves and adjacent land users, on environmental and social issues on roads and rail access to ports.
- Protection of the coastal environment, under threat of erosion from re-occurring and severe winter storms, is a major issue for the Western Australian coastline.
- Currently in Western Australia, 19.5% of the population have some form of disability. The State also has an ageing population. To address some of the issues associated with these factors sustainable communities must incorporate transport systems that are universally accessible.
- Given the challenges currently facing the airline industry worldwide, it is crucial that Western Australia has air service policies which achieve a balance between promoting sustainable competition and ensuring that services to regional and remote communities can be maintained.
- Planning for future boating infrastructure is required to meet the needs of growing populations within the metropolitan area and at regional locations.
- Increased emphasis is being placed on community and industry involvement in planning and decision-making processes, especially by rural and regional stakeholders. Innovative involvement techniques designed to engage a wide cross section of the community will be employed to meet community expectations. Examples of these techniques already used include the Freight Network Congress, consensus forums and a Citizens' Jury.
- Growth in information technology applications will bring opportunities to improve the performance of existing transport infrastructure and services to reach more Western Australians, especially those in remote locations.
- There is growing community expectation that transport systems, including heavy vehicle operations, rail passenger and freight operations, commercial and recreational marine operations and road transport generally will be managed to ensure high levels of safety for users and the public.
- More sophisticated counter-terrorism arrangements are being developed across Australia including a National Transport Security Strategy. In Western Australia measures are required to ensure security in the transport sectors of aviation, maritime, urban mass transit, dangerous goods, freight supply chain integrity, and transport infrastructure.
- Ensure a proper balance of opportunities for the development of all modes of transport.
- Increasingly the private sector is taking a multi-modal view of freight logistics rather than the traditional mode-specific position, i.e. the emphasis is now on the total demand-supply chain between producer and consumer rather than the individual linkages, which make that movement, happen. The Government is assessing policy in the freight logistics area, to ensure the public and private sectors work efficiently and in an environmentally sustainable way.
- National developments will continue to grow in importance in shaping Western Australia's transport system. The National Transport Commission, National Transport Advisory Council and the Commonwealth Government AusLink initiatives all have significant strategic implications for the State.

MAJOR POLICY DECISIONS

Details of major policy decisions impacting on the Agency's Statement of Financial Performance since publication of the 2002-03 Budget to Parliament on 16 May 2002 are outlined below.

	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Air Service Subsidy.....	670	670	670	670
Functional Review Taskforce:				
"At-Sea" savings	(100)	(100)	(100)	(100)
Full cost recovery from the Western Australian Planning Commission	(1,500)	(1,500)	(1,500)	(1,500)
General savings.....	(1,500)	(4,000)	(4,000)	(4,000)
Maintenance Dredging Programs	600	600	600	600
Mandurah/Dawesville Sand By-passing Project.....	440	480	195	195
North West Shipping Service	(1,738)	-	-	-
Severance payment.....	333	-	-	-
Support for Transport Electronic Licensing Information System	575	-	-	-
Taxi User Subsidy Scheme, additional funding.....	2,045	2,249	2,474	2,530
Transit Guards.....	2,200	2,200	2,200	2,250

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual ^(c) \$'000	2002-03 Budget ^(c) \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
<i>Output 1:</i>							
Land Use and Transport Infrastructure Policy and Planning.....	19,955	19,236	23,031	20,605			
<i>Output 2:</i>							
Land Use and Transport Infrastructure Service Delivery.....	522,896	522,222	537,252	541,297			
Total Cost of Outputs.....	542,851	541,458	560,283	561,902	599,938	650,497	697,807
<i>Less Operating revenues</i>	<i>162,780</i>	<i>156,862</i>	<i>150,492</i>	<i>148,106</i>	<i>148,106</i>	<i>147,606</i>	<i>147,606</i>
Net Cost of Outputs.....	380,071	384,596	409,791	413,796	451,832	502,891	550,201
Adjustments ^(a)	20,618	9,520	(13,920)	1,068	3,447	736	988
Appropriation provided to deliver Outputs.	400,689	394,116	395,871	414,864	455,279	503,627	551,189
ADMINISTERED TRANSACTIONS							
Appropriation for Administered Grants, Subsidies and Transfer Payments.....	7,850	6,850	6,850	5,800	6,000	6,200	6,250
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs^(b).....	23,712	18,852	24,252	22,147	16,055	17,093	600
TOTAL CONSOLIDATED FUND APPROPRIATIONS	432,251	419,818	426,973	442,811	477,334	526,920	558,039

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

(c) 2001-02 actuals and 2002-03 budget estimates have been adjusted for comparative purposes.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Director General and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION

Relationship to Government Strategic Objectives

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
A growing and diversified economy	Integrated and sustainable land, transport and infrastructure systems	1. Land Use and Transport Infrastructure Policy and Planning. 2. Land Use and Transport Infrastructure Service Delivery.

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: Integrated and sustainable land, transport and infrastructure systems					
Satisfaction with the coordination and integration of land, infrastructure and transport systems. (Stakeholder and customer perceptions)	85%	85%	85%	87%	
Effectiveness of Planning Services (Western Australian Planning Commission Commissioner and members survey)	73%	75%	75%	77%	
Effectiveness of Planning Activities (Client Survey)	64%	65%	65%	67%	
Public Transport Patronage (Boardings) ^(b)	86 million	88 million	87.7 million	88.6 million	
Average public transport concession fare as a proportion of the single pension per day	3.1%	3.3%	3.3%	3.3%	
Percentage of service kilometres by wheelchair accessible vehicles in total fleet service kilometres	49%	40%	50%	50%	
Number of deaths or serious injuries from boating accidents	12	0	5	0	

(a) More details of effectiveness indicators are provided in the annual report.

(b) The increase in the public transport patronage (boardings) is dependent on costs being maintained at the 2003-04 C.P.I rate.

Output 1: Land Use and Transport Infrastructure Policy and Planning.

Land use and transport infrastructure planning and implementation strategies to guide the State's long-term urban settlement and social and economic development, coordination and development of strategic transport policies and plans.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	19,955	19,236	23,031	20,605	
Less Operating Revenue ^(a)	4,540	5,006	5,423	2,774	
Net Cost of Output	15,415	14,230	17,608	17,831	
Adjustments ^(b)	-	-	(359)	39	
Appropriation for delivery of Output 1	15,415	14,230	17,249	17,870	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Land use, infrastructure and transport systems policy and planning program	1 Program	1 Program	1 Program	1 Program	
Quality					
Extent to which Western Australian Planning Commission committees are satisfied with the quality of land use planning advice for Metropolitan Perth.....	92%	70%	70%	70%	
Timeliness					
Extent to which Western Australian Planning Commission committees are satisfied with the timeliness of land use planning advice for Metropolitan Perth	81%	70%	70%	70%	
Cost (Efficiency)					
Cost of land use, infrastructure and transport systems policy and planning program.....	\$19,954,935	\$19,236,080	\$23,030,748	\$20,605,198	
Full Time Equivalents (FTEs)	165	220	176	176	

(a) During 2002-03 the Department of Transport (DOT) was amalgamated with the Department for Planning and Infrastructure, and therefore the 2003-04 Budget Statements include DOT output performance units and measures. The output quantity and cost performance measures were revised during 2002-03. For comparative purposes, previous year's output performance quantity and cost measures have been adjusted. During 2002-03 the Department of Transport (DOT) was amalgamated with the Department for Planning and Infrastructure, and includes DOT FTE's from 2003-04 in output 2. Accordingly, previous year's FTE's in output 2 have been adjusted for comparative purposes

Major Achievements For 2002-03

- Progressed the Peel Region Scheme so that it came into effect on 20 March 2003.
- Commenced review of Liveable Neighbourhood Policy for subsequent advice and recommendations to the Western Australian Planning Commission.
- Released draft concept plan for Armadale Redevelopment Authority.

- Initiated a technical study for the Freight Congress and made recommendations for the metropolitan freight network including Metropolitan Region Scheme amendments. The Government has undertaken a major review of freight movements within the Perth metropolitan region, with the Freight Congress at Fremantle being the major public forum contributing to that review. The Department provided technical studies and input for the Congresses. Following conclusions, DPI initiated amendments to the Metropolitan Region Scheme through the Western Australian Planning Commission to give statutory effect to its recommendations and is working to implement a six-point strategy to provide more sustainable freight management.
- As part of the Government's program to protect Perth's drinking water supplies, the Gnangara Land Use and Water Management Strategy was finalised in 2001. Amendments to the Metropolitan Region Scheme have been presented to the Western Australian Planning Commission to give statutory effect to the Strategy's recommendations. This complements the land acquisition program of the Western Australian Planning Commission which will remove land uses from the Gnangara Mound that pose a risk to the groundwater resource.
- The Bush Forever Office prepared a draft amendment to the Metropolitan Region Scheme and associated Statement of Planning Policy for initiation by the Western Australian Planning Commission. Bush Forever is a major government initiative designed to protect special areas of urban bushland within the Perth Metropolitan region. As part of the implementation of the recommendations from Bush Forever, the Department has prepared an amendment to the Metropolitan Region Scheme and an associated Statement of Planning Policy for initiation by the Western Australian Planning Commission to give statutory backing to the Bush Forever recommendations. This complements the program of land acquisition and negotiated outcomes with landowners affected by Bush Forever, which has been underway for some years.
- The Intrastate Air Services Review was completed in 2002 and led to the development of a State Air Services Policy that would ensure services to regional and remote communities can be maintained. The Aviation Ministerial Council endorsed the policy and implementation began in March 2003, with moves to ensure the continuity of services on smaller routes while maintaining open competition on scheduled jet routes and a minimalist approach to regulation of other routes.
- State input was provided to national reviews of the road transport reform process, including consideration of future national transport policy structures, and to national reviews of interstate rail infrastructure arrangements and operational uniformity.
- The Government initiated a major review of the way in which coastal planning and development was undertaken in the State. This culminated in the report of the Coastal Taskforce that undertook the review. In response to the recommendations of the Taskforce, the Metropolitan Coastal Strategy will be undertaken following the Government's response to the Taskforce report.
- Report on the review of the *Western Australian Planning Commission Act 1985* was finalised with a view to including legislation amendments in consolidation of Planning Legislation.
- The Department's services in the Kimberley have been expanded and consolidated through the opening of a new office in Broome providing licensing, planning and other Departmental services. Arrangements have been made with Main Roads to provide licensing services in Derby and Kununurra and the provision of a planner to work within the Kimberley region. A major review of the planning for Broome together with its infrastructure requirements was initiated. Assistance with planning for Fitzroy Crossing was undertaken with the Fitzroy Futures exercise, and assistance is also being provided to the Shire of Wyndham-East Kimberley in the production of its local planning strategy. All of these planning studies are needed to address and manage growth pressures within Kimberley urban centres.

Major Initiatives For 2003-04

- Promote innovative community consultation techniques to involve the community in decision making processes through public consultation and other mechanisms.
- Support regional development through preparation of plans for regions and industrial development that provide long term direction for the management of urban growth, economic development and environmental protection.

- Develop State Infrastructure Strategy to coordinate development.
- Develop a strategic policy statement that will guide the Government in facilitating increased rail freight transport in Western Australia to address community concerns about growing road freight volumes and industry requirements for efficient freight movement.
- Finalise development of, and introduce a legislative response to the National Competition Review of the *Transport Co-ordination Act 1966*.
- Consolidate and streamline Planning Legislation into a form which is clear, simple and non-discriminatory in language.
- Develop a Transport Energy Strategy to address sustainable transport energy supplies for the future.
- Develop software to enable the conduct of the West Australian Planning Commission's subdivision approval process as a Government e-business.
- Support the New MetroRail - City Project Office in implementing both the city component of the New MetroRail line to Mandurah and the consequent redevelopment and civic improvements.
- Work with other agencies to develop a whole of government Affordable Housing Policy in accordance with the State Sustainability Strategy.

Output 2: Land Use and Transport Infrastructure Service Delivery.

Service delivery in the areas of transport infrastructure, land development, land and property services and management of the portfolio's land and transport infrastructure assets.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	522,896	522,222	537,252	541,297	
Less Operating Revenue ^(a)	158,240	151,856	145,069	145,332	
Net Cost of Output	364,656	370,366	392,183	395,965	
Adjustments ^(b)	20,618	9,520	(13,561)	1,029	
Appropriation for delivery of Output 2	385,274	379,886	378,622	396,994	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Planning Services	1 Program	1 Program	1 Program	1 Program	
Education and Regulation:					
Maritime environmental disaster contingency response	1 Program	1 Program	1 Program	1 Program	
Licensing Regulatory Program	1 Program	1 Program	1 Program	1 Program	
Maritime Regulatory Program	1 Program	1 Program	1 Program	1 Program	
Taxi Regulatory Program	1 Program	1 Program	1 Program	1 Program	
Rail Safety Regulatory Program	1 Program	1 Program	1 Program	1 Program	
Regional Regulatory Program	1 Program	1 Program	1 Program	1 Program	
Regional Services	1 Program	1 Program	1 Program	1 Program	
Cycling Promotion Program	1 Program	1 Program	1 Program	1 Program	
Maritime Safety Education Program	1 Program	1 Program	1 Program	1 Program	
Road Safety Grants	15	14	-	-	
Road Safety Program	10	8	-	-	
Road Safety Campaigns	8	5	-	-	
Service provided to Department of Transport..	1 Program	1 Program	-	-	
Road Transport compliance – Heavy Vehicle Interceptions	5,901	-	-	-	
Passenger and Freight Services:					
Metropolitan service passenger place kms - bus	3.520 billion	3.470 billion	3.47 billion	3.552 billion	
Metropolitan service passenger place kms - ferry	4.96 million	4.9 million	4.9 million	4.9 million	
Metropolitan service passenger place kms - train	2.01 billion	2.04 billion	2.04 billion	2.04 billion	
Travelsmart: households contacted	12,000	22,000	13,960	11,500	
Student bus service passenger place kms	836 million	800 million	906 million	906 million	
Regional subsidised bus services kms	137 million	130 million	139 million	139 million	
Regional air services kms	11,819,428	10,500,000	10,500,000	10,500,000	
Subsidised North West shipping services, voyages	21	35	20	20	
Student conveyance: vehicle kms	5.45M Kms	8.52M Kms	8.08M Kms	8.08M Kms	
Student fare concession trips	1,499,574	920,000	1,110,271	1,110,271	
Remote student free travel trips	5,727	6,200	6,400	6,400	
Remote pensioner free trips	2,408	3,400	4,640	4,640	
Pensioner inter-town concession trips	31,692	33,400	35,600	35,600	
Subsidised taxi trips	797,107	800,000	800,000	800,000	
Infrastructure Development and Management:					
Metropolitan Infrastructure Development and Management	1 Program	1 Program	1 Program	1 Program	
Grants and Subsidies	1 Program	1 Program	1 Program	1 Program	
Maritime Infrastructure Development and Management	1 Program	1 Program	1 Program	1 Program	
Maritime navigation aids	981	996	996	996	
Quality					
Education and Regulation:					
Extent to which the Western Australian Planning Commission committees are satisfied with the quality of land use planning advice for Western Australia	70%	95%	70%	70%	
Maritime environmental incident personnel completing specified training programs in accordance with agreed plan	100%	100%	100%	100%	
Vessel registrations that comply with all legal requirements	100%	100%	100%	100%	
Certificates of competency issued in accordance with all legal requirements	100%	100%	100%	100%	
Commercial vessel interceptions conducted in accordance with legal requirements	100%	100%	100%	100%	
Vehicle inspections conducted that comply with all legal requirements	100%	100%	100%	100%	
Driver tests undertaken and driver licenses and permits issued that comply with all legal requirements	100%	100%	100%	100%	
Vehicle registrations that comply with all legal requirements	100%	100%	100%	100%	
Taxi licences that comply with legal requirements	100%	100%	100%	100%	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Boating safety education programs completed in accordance with quality management principles	100%	100%	100%	100%	
Customer rating of metropolitan passengers as satisfactory or better	85%	82%	85%	85%	
Timeliness					
Education and Regulation:					
Extent to which Western Australian Planning Commission committees are satisfied with the timeliness of land use planning advice for Western Australia	70%	78%	70%	70%	
Marine emergency training programs delivered within agreed timeframe	100%	100%	100%	100%	
Commercial vessel plans and stability booklets approved within 14 days of application for approval	100%	100%	100%	100%	
Vessel registrations issued within 7 days of completed application	100%	100%	100%	100%	
Marine patrols completed in accordance with agreed workplan	100%	100%	100%	100%	
Certificates of competency issued within 3 days of completion of requirements	100%	100%	100%	100%	
Vehicle registrations issued within 7 days of completed application	100%	98%	98%	98%	
Drivers licences issued within 21 days of completed application	100%	90%	90%	90%	
Vehicle inspections completed within 60 minutes	100%	85%	85%	85%	
Taxi licences issued within 14 days of completed application	100%	100%	100%	100%	
Boating safety awareness initiatives completed in accordance with agreed workplan	100%	100%	100%	100%	
Airport development grants paid in accordance with agreed deadlines upon verification of completed works	100%	100%	100%	100%	
Cycling infrastructure grants assessed and applicants notified within 90 days of application closing date	100%	100%	100%	100%	
Maritime infrastructure development grants provided within 90 days of lodged application	100%	100%	100%	100%	
Cost (Efficiency)					
Planning Services	\$12,793,887	\$14,281,650	\$23,600,305	\$22,428,730	
Education and Regulation:					
Cost of maritime disaster contingency response	\$308,958	\$227,600	\$514,828	\$520,338	
Cost of Licensing Regulatory Program	\$49,275,820	\$47,700,685	\$57,291,525	\$57,731,964	
Cost of maritime regulatory program	\$7,266,357	\$7,246,397	\$7,127,295	\$6,976,342	
Cost of taxi regulatory program	\$519,349	\$542,742	\$663,825	\$730,549	
Cost of rail safety regulatory services	\$418,617	\$661,068	\$572,209	\$714,172	
Cost of Regional Regulatory Program	\$741,024	\$827,204	\$1,443,946	\$1,502,722	
Cost of regional services	\$2,973,271	\$4,259,696	\$4,513,192	\$4,249,047	
Cost of Cycling Promotion Program	\$1,368,552	\$1,084,258	\$1,582,039	\$1,596,620	
Cost of maritime safety education program ..	\$117,160	\$109,048	\$810,214	\$1,257,897	This is a new measure that now includes all costs associated with maritime safety.
Cost per Road Safety Grant	\$403,690	\$637,857	-	-	
Cost per Road Safety Program	\$279,135	\$380,625	-	-	
Cost per Road Safety Campaign	\$759,950	\$1,307,800	-	-	
Cost of Service provided to Department of Transport	\$17,297,541	\$12,998,846	-	-	
Cost of Road Transport Compliance	\$125.78	-	-	-	
Passenger & Freight Services:					
Cost per 1,000 passenger place kms for metropolitan passenger services - bus	\$48.44	\$51.40	\$54.62	\$56.35	
Cost per 1,000 passenger place kms for metropolitan passenger services - ferry	\$95.50	\$81.73	\$81.63	\$81.63	
Cost per 1,000 passenger place kms for metropolitan passenger services - train	\$54.57	\$51.39	\$52.66	\$55.56	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Cost of Travelsmart per household contacted.....	\$101.32	\$90.34	\$89.53	\$99.62	
Cost per 1,000 passenger place kms for student bus services.....	\$60.78	\$70.35	\$61.71	\$64.69	
Cost per 1,000 passenger place kms for regional subsidised public bus services.....	\$44.25	\$44.30	\$45.73	\$48.80	
Cost per 1,000 seat place kms for regional air services.....	\$94.71	\$37.15	\$96.54	\$99.19	The 2002-03 estimate required supplementation
Cost per voyage of North West shipping service.....	\$161,762	\$106,171	\$192,886	\$182,480	
Cost per 1,000 student conveyance vehicle kms.....	\$169.30	\$162.86	\$115.16	\$171.42	
Cost per student fare concession trip.....	\$2.92	\$2.87	\$2.28	\$2.81	There has been a significant rate increase
Cost per remote student free travel trip.....	\$227.31	\$280.32	\$208.59	\$200.00	
Cost per pensioner free travel trip.....	\$300.39	\$376.31	\$282.33	\$301.72	
Average cost per pensioner inter-town concession trip.....	\$14.19	\$12.77	\$12.08	\$12.08	
Cost per taxi subsidy.....	\$9.00	\$6.37	\$10.05	\$9.21	
Infrastructure Development and Management.					
Cost of grants and subsidies.....	\$2,510,481	\$2,846,622	\$3,665,039	\$2,669,552	
Cost of Metropolitan Infrastructure Development and Management.....	\$16,662,642	\$24,043,846	\$15,133,288	\$862,237	
Cost of Maritime Infrastructure Development and Management.....	\$30,456,315	\$34,864,036	\$36,476,275	\$36,798,355	
Cost per navigation aid managed.....	\$3,477	\$3,538	\$3,538	\$3,538	
Support Services to Statutory Authorities.....	-	-	\$983,442	\$673,588	This represents the support costs in relation to statutory bodies transferred to this Department.
Full Time Equivalents (FTEs)	1,124	1,053	1,075	1,075	

- (a) During 2002-03 the Department of Transport (DOT) was amalgamated with the Department for Planning and Infrastructure, and therefore the 2003-04 Budget Statements include DOT output performance units and measures. The output quantity and cost performance measures were revised during 2002-03. For comparative purposes, previous year's output performance quantity and cost measures have been adjusted. During 2002-03 the Department of Transport (DOT) was amalgamated with the Department for Planning and Infrastructure, and includes DOT FTE's from 2003-04 in output 2. Accordingly, previous year's FTE's in output 2 have been adjusted for comparative purposes

Major Achievements For 2002-03

- For the fourth year in succession, Perth's public transport system has recorded a credible and significant improvement in patronage.
- Substantial construction of the Mandurah Bus Station and associated road works.
- Continued the planning and construction of bus priority projects including:
 - completion of kerbside bus lanes in Gilmore Avenue, Kwinana;
 - progress of bus lanes in Beaufort Street, Inglewood;
 - intersection improvements to allow easier and safer passage of buses at Karel Avenue/Apsley Street Willetton, Newcastle Street/Beaufort Street and Fitzgerald Street/Bulwer Street, North Perth; and
 - confirm planning and design for bus priority upgrades at key intersections across the metropolitan network.
- The draft National Compliance Plate system for recreational vessels was finalised for endorsement and implementation. The system, when introduced, will improve boating safety by requiring manufacturers to indicate buoyancy criteria, passenger limits, and maximum engine capacities.

- Boating education safety program and BoatSmart courses are delivered in regional areas. These programs increased the opportunities for people in regional areas to partake in boating education and training, improving the competence of recreational boaters, leading to a safer regional boating environment.
- Increased school programs for boating education through development of a resource kit for school teachers (AquaSmart activities and book) and utilising the Marine Education Training facility.
- The Department has responsibility in safeguarding the marine environment from the effects of oil spills and noxious substances. As the lead agency the Department has assisted in responding to 30 spills in State waters to date.
- In consultation with the rail industry, other State and Territory rail safety regulators and the Australian Transport Safety Bureau, finalised and published national definitions and categories for rail accidents or incidents.
- Assisted the Pilbara Rail Company in achieving full safety accreditation in April 2003.
- Conducted an audit of 10 metropolitan bus stations for compliance with disability standards and legislation, and developed a capital works program for facility upgrades over the next three years.
- Tenders called to enable a 'smartcard' based ticketing system to replace the current magnetic card ticket. This will provide a more flexible ticketing system for customers, with faster boarding and reduced fare evasion on the public transport system.
- Progressed the Fuel Cell Bus Project as part of a worldwide trial of hydrogen fuel cell buses. Contracts and agreements have been established with key partners and stakeholders including Daimler Chrysler, BP and Murdoch University. Additionally a strong network has been established with other trial sites/cities in Europe and North America. The fuel cell buses are being delivered to Perth in the first half of 2004.
- Increased the safe, accessible routes for cyclists across the metropolitan area through the Perth Bicycle Network Program, with the design and construction of Principal Shared Paths, recreational and local bicycle routes, and related facilities in conjunction with Main Roads Western Australia and local authorities. This included completion of the three-kilometre \$2.8 million shared path from East Perth to Maylands.
- Continued staged implementation of the Transport Executive Licensing Information System (TRELIS) in order to provide more accurate data, more efficient business processes and better customer services. This system when implemented will replace the current motor vehicle registration and motor driver licensing systems with single, integrated information and revenue collection system, which will also enhance the efficiency of the Department's revenue collection processes.

Major Initiatives For 2003-04

- Establish an appropriate regulatory structure for the taxi industry to provide fair returns to drivers and owner/drivers while offering the public an efficient, economical and safe service.
- Develop programs for driver training and licensing tailored to indigenous communities.
- Implement the Air Services Policy that was developed following the review of Western Australia's intrastate air services, including the revision of aircraft licensing under the Transport Coordination Act, to ensure air services are maintained for the State's regional and remote communities.
- Commence the trial of three hydrogen fuel cell buses to investigate the technology in a public transport environment. The results will enable informed decisions to be made with respect to the most appropriate fuel and form of motive power for the Transperth fleet, so that it can comprise vehicles with no pollution emissions by the year 2010.
- Continue development of the Perth Bicycle Network to provide safe, accessible routes for cyclists across the metropolitan area and facilitate cycling's positive benefits to the community in areas such as health and the environment.
- Complete a Coastal Protection Policy and initiate an expanded coastal protection program of works to remedy the greater damage from changing weather patterns over recent years.

- Prepare a comprehensive plan for the provision of boating facilities across the Metropolitan Region.
- Continue the planning and construction of bus priority projects in conjunction with Main Roads Western Australia and Local Authorities, including modifications to roundabouts and other traffic management facilities on local roads to allow the easier and safer passage of buses.
- Develop a bus depot to support the expansion of bus services in the Mandurah area.
- Rationalise vehicle inspection services within the Perth metropolitan area.
- Develop a security strategy for Western Australia's transport sectors in cooperation with counter-terrorism arrangements being developed across Australia.
- Transfer of the Crown land function from the Department of Land Administration to the Department for Planning and Infrastructure, including the physical relocation of applicable resources.

CAPITAL WORKS PROGRAM

The Department for Planning and Infrastructure's planned capital works program for 2003-04 is \$23.8 million, comprising \$22.2 million for works in progress and \$1.6 million for new works.

- Major metropolitan transport projects for 2003-04 include:
 - the continuation of the bus acquisition program;
 - the continued implementation of the Smartcard ticketing system;
 - continuation of the Accessible Public Transport Upgrade program to provide better infrastructure for people with disabilities and meet legislative requirements; and
 - the construction of a land backed wharf in Carnarvon to provide a safer mooring arrangement for the fishing industry.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Maritime -				
Carnarvon Land Backed Wharf	2,750	54	14	1,250
Fremantle Fishing Boat Harbour Tourism Precinct Boardwalks Extension	320	110	108	210
Mews Road Site Redevelopment - Stage 3	550	280	279	270
Access and Infrastructure - Recreation -				
Batavia Coast Marina Upgrade	1,936	1,585	3	351
Casuarina Harbour Pens Stage 1	1,000	50	40	-
Metropolitan -				
Accessible Public Transport Upgrade Program	7,928	250	250	1,534
Bus Acquisition Program	222,958	145,221	18,000	10,000
Smartcard Ticketing System	12,146	5,021	4,652	7,125
Travelsmart - Stages 1 and 2	7,796	4,796	2,227	1,000
Zero Emission Hydrogen Fuel Cell Buses	10,720	1,500	1,500	500
COMPLETED WORKS				
Corporate Services -				
Accommodation - Staff Relocation	200	200	200	-
Information Management Review	246	246	246	-
Upgrading of Security system	110	110	110	-
2002-03 Program	500	500	500	-
Maritime -				
Barrack Square Redevelopment	13,699	13,699	1,107	-
Broome Port Floating Breakwater	1,487	1,487	150	-
Kimberley Port Maintenance	9,006	9,006	104	-
Mandurah Joint Marine Centre	44	44	40	-
Mews Road Commercial Centre	10	10	10	-
Point Samson Boat Harbour Upgrading	7,639	7,639	700	-
South Carnarvon - Surge Wall	12	12	8	-
Access and Infrastructure - Commercial -				
Fremantle Fishing Boat Harbour Southern Breakwater Wharf Extension 2000 ..	1,425	1,425	1	-
Perth Water: Mends St Jetty Disabled Access and Shelter	200	200	200	-
Rottenest Island Ferry Wharf	413	413	124	-

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
Access and Infrastructure - Recreation -				
Batavia Coast Marina - Public Toilet Facility.....	110	110	110	-
Casuarina Boat Harbour - Public Toilet Facility.....	190	190	190	-
Challenger Harbour additional pens.....	1,141	1,141	978	-
Coral Bay Access Rd and Boat Launching Facility.....	2,600	2,600	2,367	-
Fremantle Ocean Boat Launching Ramp - Planning.....	59	59	50	-
Hillarys Boat Harbour - Parking Upgrade.....	500	500	434	-
Seabird Erosion Control.....	7	7	7	-
South Perth Jet-Ski Ramp.....	120	120	120	-
Navigation Aids -				
2000-01 program.....	1,626	1,626	335	-
Patrol Vessel Replacement -				
2000-01 program.....	3,178	3,178	233	-
Metropolitan -				
Better Public Transport -				
Stage 2A.....	3,491	3,491	392	-
Public Transport Enhancement Program -				
Booragoon Bus Station.....	2,890	2,890	54	-
Bus Measures - Transform WA.....	1,838	1,838	1,080	-
Bus Service and Bus Station Secure Zones.....	801	801	150	-
Bus Stop Information Modules.....	350	350	36	-
Kwinana Freeway Bus Transitway - Stage 1.....	410	410	9	-
Mandurah Depot.....	50	50	50	-
Mandurah Bus Transfer Station.....	5,764	5,764	3,885	-
Rockingham Fremantle Bus Transitway - Implementation.....	659	659	16	-
Service Delivery				
Marine Safety Coastal Communication System.....	396	396	396	-
Motorcycle Replacement Program.....	105	105	105	-
Transport Electronic Licensing Information System.....	12,979	12,979	390	-
Transport Electronic Information System Stages 3 & 4.....	14,612	14,612	8,401	-
NEW WORKS				
Maritime -				
Access and Infrastructure - Commercial -				
Hillarys Boat Harbour - Replacement Pens.....	1,994	-	-	854
Access and Infrastructure - Recreation -				
Exmouth Southern Toilet.....	115	-	-	115
Navigation Aids -				
2003-04 program.....	590	-	-	590
	359,670	247,734	50,361	23,799

CAPITAL CONTRIBUTION

Funding arrangements from cash to full accrual have had a positive impact on the assets of the Department in the current budget year and the outyears.

The major change that has occurred is the transfer of superannuation liability (\$22.5 million) to the Treasurer, as a result of changes to legislation.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	73,132	66,770	50,361	23,799	32,325	28,512	29,206
Working capital requirement							
Loan repayments	11,498	12,898	12,898	13,452	13,452	13,451	-
	84,630	79,668	63,259	37,251	45,777	41,963	29,206
LESS							
Borrowings	45,400	27,900	15,600	10,000	24,919	22,748	26,566
Funding included in output appropriations ^(a) ..	14,493	1,086	-	1,000	1,000	1,000	-
Other	9,924	7,439	7,080	3,050	2,748	568	2,040
Internal Funds and Balances	(8,899)	16,561	14,827	554	555	554	-
Commonwealth Grants	-	7,830	1,500	500	500	-	-
Capital Contribution	23,712	18,852	24,252	22,147	16,055	17,093	600

(a) Capital works expensed through the Statement of Financial Performance.

FINANCIAL STATEMENTS

**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	60,502	60,253	59,261	62,756	62,124	65,517	67,479
Superannuation	6,186	9,084	8,087	5,665	5,835	6,010	6,190
Grants and subsidies ^(b)	321,907	336,144	349,628	349,451	380,310	423,805	456,751
Supplies and services	57,078	53,044	56,549	56,660	60,496	60,521	67,738
Accommodation	4,284	8,735	8,735	8,638	8,768	8,768	9,553
Borrowing costs	17,836	18,275	18,275	18,269	18,234	18,899	19,599
Capital User Charge	14,945	15,297	15,297	18,900	20,563	22,011	22,742
Depreciation	25,015	28,777	28,777	29,545	30,041	31,040	31,107
Net loss on disposal of non-current assets	28	-	3,800	-	-	-	-
Other expenses	35,070	11,849	11,874	12,018	13,567	13,926	16,648
TOTAL COST OF SERVICES	542,851	541,458	560,283	561,902	599,938	650,497	697,807
Revenues from ordinary activities							
User charges and fees ^(c)	93,535	80,040	80,040	79,911	79,911	79,911	79,911
Regulatory Fees and Fines	43,304	45,054	45,054	46,479	46,479	46,479	46,479
Net Profit on disposal of non-current assets	(7)	-	-	-	-	-	-
Grants and subsidies	8,277	14,016	7,686	7,050	7,050	6,550	6,550
Interest	794	589	549	351	351	351	351
Rent	6,056	5,979	5,979	6,231	6,231	6,231	6,231
Other Revenue	10,821	11,184	11,184	8,084	8,084	8,084	8,084
Total Revenues from Ordinary Activities	162,780	156,862	150,492	148,106	148,106	147,606	147,606
NET COST OF SERVICES	380,071	384,596	409,791	413,796	451,832	502,891	550,201
REVENUES FROM STATE GOVERNMENT							
Appropriations	400,689	394,116	395,871	414,864	455,279	503,627	551,189
TOTAL REVENUES FROM STATE GOVERNMENT	400,689	394,116	395,871	414,864	455,279	503,627	551,189
CHANGE IN EQUITY RESULTING FROM OPERATIONS							
Change in Equity arising from transfer of assets/liabilities	-	-	8,378	4	4	4	-
Extraordinary items	(697)	-	-	-	-	-	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	19,921	9,520	(5,542)	1,072	3,451	740	988

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 1289, 1251 and 1251 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

**STATEMENT OF FINANCIAL POSITION
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	46,668	6,898	25,490	23,668	22,882	22,435	23,273
Receivables.....	8,776	6,852	8,812	8,812	8,812	8,812	8,812
Inventories.....	570	885	570	570	570	570	570
Interest receivable.....	65	63	65	65	65	65	65
Prepayments.....	1,320	681	1,304	1,304	1,304	1,304	1,304
Total current assets.....	57,399	15,379	36,241	34,419	33,633	33,186	34,024
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	26,354	55,851	55,868	86,202	117,060	148,917	180,841
Land and Buildings.....	69,570	75,712	61,642	60,264	58,886	57,508	56,130
Plant, equipment and vehicles.....	165,706	198,733	193,897	182,741	186,487	187,067	191,418
Other Infrastructure.....	161,221	215,081	177,741	182,612	179,790	177,078	170,212
Other.....	46,176	2,523	11,243	11,833	12,368	12,847	13,249
Total non-current assets.....	469,027	547,900	500,391	523,652	554,591	583,417	611,850
TOTAL ASSETS.....	526,426	563,279	536,632	558,071	588,224	616,603	645,874
CURRENT LIABILITIES							
Superannuation.....	2,605	3,722	-	-	-	-	-
Payables.....	3,770	24,085	3,769	4,354	4,535	4,717	4,717
Provision for employee entitlements.....	9,804	8,380	9,856	9,856	9,856	9,856	9,856
Interest-bearing liabilities (Borrowings).....	13,461	13,452	14,015	14,015	14,015	14,015	14,015
Monies in trust.....	486	-	486	486	486	486	486
Interest payable.....	3,775	3,822	3,775	3,775	3,775	3,775	3,775
Accrued Salaries.....	1,315	1,635	1,520	1,818	-	250	550
Other.....	3,270	470	11,931	11,931	11,931	11,931	11,931
Total current liabilities.....	38,486	55,566	45,352	46,235	44,598	45,030	45,330
NON-CURRENT LIABILITIES							
Superannuation.....	19,879	19,246	-	-	-	-	-
Provision for employee entitlements.....	3,796	6,387	4,376	5,165	5,982	6,799	7,616
Interest-bearing liabilities (Borrowings).....	259,467	280,431	261,974	258,522	269,989	279,286	305,852
Total non-current liabilities.....	283,142	306,064	266,350	263,687	275,971	286,085	313,468
TOTAL LIABILITIES.....	321,628	361,630	311,702	309,922	320,569	331,115	358,798
EQUITY							
Contributed Equity.....	23,712	42,564	47,964	70,111	86,166	103,259	103,859
Accumulated surplus/(deficit).....	181,086	113,808	175,544	176,616	180,067	180,807	181,795
Asset revaluation reserve.....	-	45,277	1,422	1,422	1,422	1,422	1,422
Total equity.....	204,798	201,649	224,930	248,149	267,655	285,488	287,076
TOTAL LIABILITIES AND EQUITY.....	526,426	563,279	536,632	558,071	588,224	616,603	645,874

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	374,353	364,585	366,340	384,530	424,421	471,770	519,265
Capital Contribution	23,712	18,852	24,252	22,147	16,055	17,093	600
Net cash provided by State government.....	398,065	383,437	390,592	406,677	440,476	488,863	519,865
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(60,122)	(59,417)	(58,425)	(61,670)	(63,125)	(64,450)	(66,362)
Superannuation.....	(6,951)	(9,080)	(8,083)	(5,667)	(5,835)	(6,010)	(6,190)
Supplies and services.....	(70,551)	(56,347)	(53,574)	(54,434)	(58,675)	(58,700)	(66,110)
Grants and subsidies	(324,584)	(336,144)	(349,628)	(349,451)	(380,310)	(423,805)	(456,751)
Borrowing costs.....	(17,882)	(17,916)	(17,916)	(18,276)	(18,242)	(18,906)	(19,599)
Accommodation.....	(4,209)	(8,730)	(8,880)	(8,638)	(8,768)	(8,768)	(9,553)
Capital User Charge.....	(14,945)	(15,297)	(15,297)	(18,900)	(20,563)	(22,011)	(22,742)
Goods and Services Tax	(47,445)	(44,815)	(44,815)	(44,815)	(44,815)	(44,815)	(44,815)
Other.....	(16,978)	(5,721)	(11,874)	(12,021)	(13,567)	(13,926)	(16,648)
Receipts							
Taxation.....	21,825	99,016	21,791	21,066	21,066	21,066	21,066
Regulatory fees and fines.....	21,338	23,263	23,263	25,413	25,413	25,413	25,413
User charges and fees	74,086	-	77,225	78,283	78,283	78,283	78,283
Interest.....	786	589	549	351	351	351	351
Goods and Services Tax	46,684	44,815	44,815	44,815	44,815	44,815	44,815
Grants and subsidies	8,048	14,016	7,686	7,050	7,050	6,550	6,550
Other.....	20,988	17,163	17,163	14,319	14,315	14,315	14,315
Net cash from operating activities.....	(369,912)	(354,605)	(376,000)	(382,575)	(422,607)	(470,598)	(517,977)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(35,110)	(47,675)	(37,195)	(22,472)	(30,122)	(28,009)	(27,616)
Proceeds from sale of non-current assets	687	-	2,750	-	-	-	-
Net cash from investing activities.....	(34,423)	(47,675)	(34,445)	(22,472)	(30,122)	(28,009)	(27,616)
CASH FLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings.....	(11,498)	(12,898)	(12,898)	(13,452)	(13,452)	(13,451)	-
Proceeds from borrowings.....	45,400	27,900	15,600	10,000	24,919	22,748	26,566
Net cash from financing activities.....	33,902	15,002	2,702	(3,452)	11,467	9,297	26,566
NET INCREASE/(DECREASE) IN CASH HELD	27,632	(3,841)	(17,151)	(1,822)	(786)	(447)	838
Cash assets at the beginning of the reporting period	40,591	10,739	46,668	25,490	23,668	22,882	22,435
Net cash transferred to/from other agencies.....	(21,555)	-	(4,027)	-	-	-	-
Cash assets at the end of the reporting period.....	46,668	6,898	25,490	23,668	22,882	22,435	23,273

SCHEDULE OF ADMINISTERED EXPENSES AND REVENUES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
EXPENSES							
Grants and subsidies	8,118	6,850	6,850	5,800	6,000	6,200	6,250
Other expenses.....	234	-	-	-	-	-	-
Receipts paid into Consolidated Fund.....	371,312	381,525	381,525	397,496	409,541	425,185	439,616
Transfer of Assets/Liabilities.....	-	-	36,259	-	-	-	-
TOTAL ADMINISTERED EXPENSES (a) ..	379,664	388,375	424,634	403,296	415,541	431,385	445,866
REVENUES							
Regulatory Fees and Fines.....	369,392	381,525	381,525	397,496	409,541	425,185	439,616
Grants and subsidies	1,018	-	-	-	-	-	-
Other Revenue.....	98	-	-	-	-	-	-
Appropriations.....	7,850	6,850	6,850	5,800	6,000	6,200	6,250
TOTAL ADMINISTERED REVENUES	378,358	388,375	388,375	403,296	415,541	431,385	445,866

(a) Further information is provided in the table "Details of the Administered Transactions Expenses".

SCHEDULE OF ADMINISTERED ASSETS AND LIABILITIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
ADMINISTERED CURRENT ASSETS							
Cash.....	1,870	1,290	1,870	1,870	1,870	1,870	1,870
Receivables.....	28	11	28	28	28	28	28
Total Administered Current Assets	1,898	1,301	1,898	1,898	1,898	1,898	1,898
TOTAL ADMINISTERED ASSETS	1,898	1,301	1,898	1,898	1,898	1,898	1,898
ADMINISTERED CURRENT LIABILITIES							
Payables.....	477	-	477	477	477	477	477
Monies in trust.....	-	499	-	-	-	-	-
Other.....	18,701	8,689	18,701	18,701	18,701	18,701	18,701
Total Administered Current Liabilities	19,178	9,188	19,178	19,178	19,178	19,178	19,178
ADMINISTERED NON-CURRENT LIABILITIES							
Other.....	17,196	25,285	17,196	17,196	17,196	17,196	17,196
Total Administered Non-Current Liabilities	17,196	25,285	17,196	17,196	17,196	17,196	17,196
TOTAL ADMINISTERED LIABILITIES..	36,374	34,473	36,374	36,374	36,374	36,374	36,374

SCHEDULE OF ADMINISTERED PAYMENTS AND RECEIPTS

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH OUTFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Grants and subsidies	(8,118)	(6,850)	(6,850)	(5,800)	(6,000)	(6,200)	(6,250)
Other.....	(234)	-	-	-	-	-	-
Receipts paid into Consolidated Fund.....	(364,416)	(381,525)	(381,525)	(397,496)	(409,541)	(425,185)	(439,616)
Transfer of Assets/Liabilities.....	-	-	44	-	-	-	-
Financing Activities							
Investing Activities							
TOTAL ADMINISTERED CASH OUTFLOWS.....	(372,768)	(388,375)	(388,331)	(403,296)	(415,541)	(431,385)	(445,866)
CASH INFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Taxation.....	319,608	321,245	331,245	346,969	358,561	374,205	388,636
Regulatory fees and fines.....	44,725	50,280	50,280	50,527	50,980	50,980	50,980
Grants and subsidies	1,018	-	-	-	-	-	-
Other.....	147	-	-	-	-	-	-
Appropriations.....	7,850	6,850	6,850	5,800	6,000	6,200	6,250
Financing Activities							
Investing Activities							
TOTAL ADMINISTERED CASH INFLOWS.....	373,348	388,375	388,375	403,296	415,541	431,385	445,866
NET CASH INFLOWS/(OUTFLOWS) FROM ADMINISTERED TRANSACTIONS	580	-	44	-	-	-	-

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Policies and Plans.....	171	205	304	122	122	122	122
Education and Regulation							
Maritime.....	50	52	19	19	19	19	19
Licensing.....	2,796	834	815	815	815	815	815
Metropolitan Transport.....	118	269	-	-	-	-	-
Total Education and Regulation							
Passenger and Freight Services							
Maritime.....	3,395	3,704	3,704	3,550	3,538	3,538	3,538
Metropolitan Transport							
- Fastrak Western Australian Government							
Railways Commission.....	108,750	104,445	107,432	113,345	117,345	121,345	121,395
- Fastrak Western Australian Government							
Railways Commission – New MetroRail							
Recurrent.....	-	1,276	1,276	5,415	28,106	59,066	92,566
- Bus Operators.....	122,345	127,873	129,400	132,984	137,670	141,790	141,790
- Ferries Service.....	472	400	400	400	400	400	400
- Metrobus.....	4,200	4,000	4,000	3,968	3,968	3,968	3,968
- Taxi User Subsidy Scheme.....	6,347	4,582	6,441	6,441	6,441	6,441	6,497
- Student Fare Concessions.....	3,524	4,831	3,684	4,831	4,831	4,831	4,831
- Other.....	113	200	200	200	200	200	200
Regional Transport							
- Fares Subsidies.....	2,001	2,646	2,645	2,830	3,030	3,240	3,240
- Regional Public Bus Services Subsidies.....	5,922	6,605	6,605	7,040	7,340	7,870	7,870
- School Bus Subsidies.....	53,411	57,276	58,424	55,785	59,385	62,485	62,485
- Aviation Subsidies.....	1,105	715	1,385	1,290	1,040	1,040	1,040
- Other.....	28	31	201	116	116	691	31
Total Passenger and Freight Services							
Infrastructure Management							
Maritime.....	1,443	3,089	1,439	1,400	1,400	1,400	1,400
Metropolitan Transport							
- Western Australian Government Railways							
Commission (Safer Transport).....	1,335	6,085	12,800	4,356	-	-	-
- MRWA (Bikepaths and High Wide							
Corridors).....	2,100	4,260	5,863	1,954	1,954	1,954	1,954
- Other.....	718	825	650	650	650	650	650
Regional.....	1,563	1,941	1,941	1,940	1,940	1,940	1,940
TOTAL	321,907	336,144	349,628	349,451	380,310	423,805	456,751

(a) Cost escalation for 2006-07 was received by the Department and included in the financial statements. The funding will be allocated to Grants and Subsidies during 2003-04.

DETAILS OF THE ADMINISTERED TRANSACTIONS EXPENSES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
STATUTORY AUTHORITIES							
Establishment of Armadale Planning							
Authority.....	750	250	250	-	-	-	-
WA Coastal Shipping Commission.....	6,350	5,850	5,850	5,800	6,000	6,200	6,250
OTHER STATE SERVICES							
Fund acquisitions in Ningaloo.....	750	750	750	-	-	-	-
TOTAL	7,850	6,850	6,850	5,800	6,000	6,200	6,250

DETAILS OF THE ADMINISTERED TRANSACTIONS REVENUE

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
TAXATION							
Conservancy Fees.....	301	280	280	277	280	280	280
Motor Vehicle Licence Fees.....	254,671	261,022	261,022	274,000	285,757	299,891	314,000
Motor Vehicle Recording Fees.....	38,296	39,896	39,896	41,445	42,628	43,836	43,836
FINES							
Speed and Red Light Fines.....	46,780	44,000	44,000	44,000	44,000	44,000	44,000
Final Demand Fees.....	1,177	1,000	1,000	1,050	1,000	1,000	1,000
Other Fines.....	3,380	3,000	3,000	3,000	3,500	3,500	3,500
OTHER							
Motor Drivers Licences.....	24,787	30,327	30,327	31,524	30,176	30,478	30,800
Third Party Insurance Premiums.....	334,919	320,000	320,000	330,000	340,000	350,000	350,000
Firearm Licence Fees.....	2,807	2,000	2,000	2,200	2,200	2,200	2,200
TOTAL	707,118	701,525	701,525	727,496	749,541	775,185	789,616

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Department:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
Services Provided to the Western Australian Planning Commission.....	3,215	4,707	4,707	5,920
Indian Ocean Territories Program.....	71	70	70	70
Boat Registration Fees.....	5,376	5,693	5,693	6,322
Jetty Licences.....	286	333	333	317
Transperth Multirider Fares.....	30,820	33,400	33,401	33,401
Transperth Cash Fares.....	35,336	36,900	36,900	36,900
Marine Examinations.....	90	5	90	90
Motor Vehicles Licences.....	10,800	11,465	10,967	10,460
Motor Drivers Licences.....	4,262	4,142	4,157	4,685
Proof of Age Card.....	58	56	41	58
Motor Vehicle Plate Fees.....	6,161	5,842	5,842	6,378
Recoups for Services Provided.....	6,599	6,650	6,650	7,645
Temporary Permits.....	461	286	286	361
Other Revenue.....	80	97	97	985
GST Input Credits.....	35,975	34,393	34,393	34,393
GST Receipts on Sales.....	10,709	10,422	10,422	10,422
TOTAL.....	150,299	154,461	154,049	158,407

The monies received and retained are to be applied to the Department's outputs as specified in the Budget Statements.

LAND ADMINISTRATION

PART 10 - MINISTER FOR PLANNING AND INFRASTRUCTURE

DIVISION 48

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual ^(a) \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 86 Net amount appropriated to deliver outputs.....	33,818	37,751	37,043	37,943	35,543	38,654	39,443
Amount Authorised by Other Statutes							
- Salaries and Allowances Act 1975	249	249	249	249	249	249	249
- Transfer of Land Act 1893.....	18	-	105	-	-	-	-
Total appropriations provided to deliver outputs.....	34,085	38,000	37,397	38,192	35,792	38,903	39,692
CAPITAL							
Item 157 Capital Contribution	11,514	1,550	1,550	8,099	400	400	1,100
GRAND TOTAL.....	45,599	39,550	38,947	46,291	36,192	39,303	40,792

(a) Appropriation amounts for 2001-02 have been adjusted to make them comparable with funding arrangements for leave liability for 2002-03 onwards.

MISSION

To contribute to the sustainable growth and prosperity of Western Australia through innovative land services, a world class land and property information infrastructure, and an impartial valuation service.

SIGNIFICANT ISSUES AND TRENDS

- The Western Australian property market continues to experience high activity levels, which directly impact the demand for land information, registration and valuation services.
- There is a continuing and growing demand for improved access to high quality, integratable, digital land information requiring new and innovative delivery models to meet an ever increasing range of customer uses.
- Land information is gaining recognition as a key element underpinning government decision making and the delivery of public policy.
- Cabinet approved, in principle, the transformation of the Department of Land Administration from a government department to a statutory authority with commercial powers to allow the delivery of a greater return to the State and community on Western Australia's land and property information assets.
- There are rising expectations by Government, industry and the community for more cost effective management and delivery of land and property information services, including:
 - a single point electronic access to land and property information, particularly with regard to discovering the full range of interests in land;
 - replacement of paper based documentation with electronic forms for land developers and conveyancers; and
 - reducing duplication of land information maintenance across government agencies.
- There is heightened Government and community commitment to sustainable development and increasing pressure for registration of water rights and carbon credits and the recording of Native Title.

- Impartial and accurate rating and taxing values continue to underpin the revenue collection of state and local governments. In other states, the level of criticism and litigation is increasing, which may mean more attention will need to be directed to data quality and justification of valuations in future.
- Independent valuation and property advice is critical to the transparency of all government property transactions, in particular compulsory acquisition.
- Major infrastructure projects invariably depend on Crown land and associated administrative processes. It is envisaged that the Functional Review Taskforce recommendation for the transfer of the Crown land function to the Department for Planning and Infrastructure will provide the following benefits:
 - a closer link between State Planning and Crown land management;
 - early consideration in management of major land projects;
 - improved strategic long-term planning;
 - improved risk management;
 - the provision of a single point of contact for stakeholders and customers; and
 - economies of scale in property management contracts.

MAJOR POLICY DECISIONS

Details of major policy decisions impacting on the Agency's Statement of Financial Performance since publication of the 2002-03 Budget to Parliament on 16 May 2002 are outlined below.

	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Functional Review Taskforce				
Removal of subsidy to local government authorities for valuations carried out by Valuer General.....	(900)	(3,100)	(900)	(900)
Potential revenue opportunities from the administration or use of Crown land.....	(100)	(250)	(400)	(500)
Business Improvement and Land Information Systems costs	2,050	-	-	-

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
<i>Output 1:</i>							
Land Information.....	58,621	61,748	65,695	63,557			
<i>Output 2:</i>							
Valuation Services.....	16,671	16,163	16,601	17,266			
<i>Output 3:</i>							
Access to Government geographic information	1,572	1,543	1,651	1,594			
<i>Output 4:</i>							
Crown land services	15,682	14,628	16,022	15,181			
Total Cost of Outputs.....	92,546	94,082	99,969	97,598	102,078	99,769	102,238
<i>Less Operating revenues</i>	<i>60,986</i>	<i>54,288</i>	<i>59,458</i>	<i>59,441</i>	<i>63,488</i>	<i>61,201</i>	<i>62,581</i>
Net Cost of Outputs.....	31,560	39,794	40,511	38,157	38,590	38,568	39,657
Adjustments ^(a)	2,525	(1,794)	(3,114)	35	(2,798)	335	35
Appropriation provided to deliver Outputs.	34,085	38,000	37,397	38,192	35,792	38,903	39,692
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b).....	11,514	1,550	1,550	8,099	400	400	1,100
TOTAL CONSOLIDATED FUND APPROPRIATIONS	45,599	39,550	38,947	46,291	36,192	39,303	40,792

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Chief Executive Officer and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
A growing and diversified economy	The State's administrative, commercial and social systems are supported by a land information base and certainty of ownership and other interests in land.	1. Land information
	Independent valuations support governments' collection of rates and taxes, and management of property assets.	2. Valuation services
	Coordinated access to Western Australian Land Information System (WALIS) community members' geographic information supports the management and development of the State.	3. Access to Government geographic information
	The administration of Crown land supports the economic, environmental and social objectives of the State.	4. Crown land services

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: The State's administrative, commercial and social systems are supported by a land information base and certainty of ownership and other interests in land.					
Extent to which State Land Information Capture Program (SLICP) is completed according to target.....	100%	100%	100%	100%	
Claims against registered interests as a result of fraud, negligence or error, settled by Crown....	1	Nil	1	Nil	
Outcome: Independent valuations support governments' collection of rates and taxes, and management of property assets.					

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
International standards for accuracy and uniformity of rating and taxing are met:					
1) Means Ratio Test:					
- Gross Rental Value.....	92.38%	92.5%	92.5%	92.5%	
- Unimproved Value	91.77%	92.5%	92.5%	92.5%	
2) Coefficient of dispersion:					
- Gross Rental Value.....	5.01%	<15%	<7%	<7%	
- Unimproved Value	4.31%	<15%	<15%	<15%	
Adjustments to Rating and Taxing Values as a result of Objections and Appeals as a percentage of total values in force.	na	na	na	<0.2%	New measure introduced as an indicator of the accuracy of values rather than target times.
Extent to which the Valuation Program is completed according to target times or times agreed with customers:	na	90%	90%	na	Replaced with new measure.
1) Market values in 20 working days.....	66.2%	na	na	na	Replaced with new measure in 2002-03.
2) Stamp duty values in 10 working days	93.1%	na	na	na	Replaced with new measure in 2002-03.
3) Consultancies in 20 working days	30%	na	na	na	Replaced with new measure in 2002-03.
4) Plant and equipment values within agreed times with individual clients	100%	na	na	na	Replaced with new measure in 2002-03.
5) Asset values for Government Property Register by June 30.....	99.2%	na	na	na	Replaced with new measure in 2002-03.
Outcome: Coordinated access to WALIS community members' geographic information supports the management and development of the State.					
WALIS Council and the WALIS Advisory Committee assessment of the delivery of key result areas that contribute to the achievement of the outcome:					New measure introduced in 2002-03.
1) Spatial information policy and planning.....	na	Satisfactory	Satisfactory	Satisfactory	
2) Spatial information data quality and access.	na	Satisfactory	Satisfactory	Satisfactory	
3) Spatial information stakeholder relationship management.....	na	Satisfactory	Satisfactory	Satisfactory	
4) WALIS Office support.....	na	Satisfactory	Satisfactory	Satisfactory	
Extent to which the Business Plan is achieved	79%	na	na	na	Replaced with new measure in 2002-03.
Outcome: The administration of Crown land supports the economic, environmental and social objectives of the State.					
Customers who are satisfied that the management and use of Crown land is supporting the State's economic, social and cultural objectives.....	73%	70%	70%	70%	

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Land Information

Information about land and land ownership is collected, recorded and made available for use by government, business and the community.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output ^(a)	58,621	61,748	65,695	63,557	
Less Operating Revenue ^(b)	49,432	45,211	49,452	48,757	
Net Cost of Output	9,189	16,537	16,243	14,800	
Adjustments ^(c)	1,746	(1,257)	(2,047)	23	
Appropriation for delivery of Output 1	10,935	15,280	14,196	14,823	

(a) Cost of goods sold is reflected in the Total Cost of Output. This treatment may differ from the agency's annual report.

(b) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(c) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Land registration actions	1,815,296	1,621,400	1,818,460	1,821,650	
Physical land information data sets maintained and developed	9	9	9	9	
Land boundary information data sets maintained and developed	3	3	3	3	
Quality					
Claims against registered interests, as a result of fraud, negligence or error, settled by the Crown	1	Nil	1	Nil	
Maintenance of ISO 9001 quality assurance for processes for physical land information data set maintained and developed.....	Maintained	Maintained	Maintained	Maintained	
Maintenance of ISO 9001 quality assurance for processes for land boundary information data sets maintenance and development.....	Not maintained	Maintained	Maintained	Maintained	
Timeliness					
The time systems providing registration services are available for use	98.6%	98%	98%	98%	
Requests for physical land information data met within target times	99%	95%	98%	98%	
Land boundary information added to data sets within target times	98%	95%	95%	95%	
Cost (Efficiency)					
Average cost per land registration action.....	\$22.44	\$27.01	\$25.60	\$24.59	
Average cost per physical land information data set maintained and developed.....	\$1,654,128	\$1,661,757	\$1,771,300	\$1,737,219	
Average cost per land boundary information data set maintained and developed.....	\$996,537	\$998,140	\$1,064,608	\$1,044,709	
Full Time Equivalents (FTEs)	564	566	584	584	

Major Achievements For 2002-03

- Registration Services Branch achieved Quality Certification to ISO 9001:2000 Standard on 23 August 2002.
- Continued a program of data quality enhancement to fundamental datasets and, in particular, the Spatial Cadastral Data Base.
- Initiated the establishment of a 'one stop shop' for land and property information by providing a single, internet-based interface to all existing agency digital information. This included:
 - establishing the first components of the necessary infrastructure to support a whole-of-government land and property information platform;
 - implementing an on-line electronic advice of sale system; and
 - improving knowledge of customers' usage and satisfaction with products and services.
- Developed a proposal to the Minister and Cabinet for the establishment of a statutory authority with commercial powers to deliver greater returns on Western Australia's land and property information assets.

Major Initiatives For 2003-04

- Maintain Quality Certification to ISO 9001:2000 Standard.
- Continue the program of data quality enhancement to the agency's fundamental datasets, including cadastre, topographic, property street address, valuation and tenure datasets.
- Review, and where appropriate, streamline data collection and maintenance activities.
- Continue to establish and promote the agency as a 'one-stop-shop' by:
 - improving knowledge of customers' application and usage of the Department's resources;
 - establishing partnerships with other government agencies;
 - establishing a secure land information data hosting environment;
 - implementing an internet-based infrastructure to support the whole-of-government land and property information platform; and
 - extending the on-line electronic advice of sale system to local governments.
- Develop legislation to establish a statutory authority to provide core government land information, registration and property valuation services, in order to deliver a greater return to the State and community on its land information asset.

Output 2: Valuation Services

An impartial valuation and property information service.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	16,671	16,163	16,601	17,266	
Less Operating Revenue ^(a)	8,500	7,007	7,782	8,345	
Net Cost of Output	8,171	9,156	8,819	8,921	
Adjustments ^(b)	383	536	(517)	6	
Appropriation for delivery of Output 2	8,554	9,692	8,302	8,927	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Number of valuations completed.....	1,371,492	1,082,053	1,076,348	1,392,019	No metropolitan gross rental value general valuation undertaken in 2002-03.
Quality					
International standards for accuracy and uniformity of rating and taxing values are met:					
1) Means Ratio Test					
- Gross Rental Value	92.38%	92.5%	92.5%	92.5%	
- Unimproved Value.....	91.77%	92.5%	92.5%	92.5%	
2) Coefficient of dispersion					
- Gross Rental Value	5.01%	<15%	<7%	<7%	
- Unimproved Value.....	4.31%	<15%	<15%	<15%	
Timeliness					
Extent to which valuations are completed within target times or times agreed with customers:					
- General Valuations	na	98%	98%	98%	
- Market values, Stamp Duty values, Plant and Equipment values and Consultancy advice.....	na	85%	85%	85%	
Asset values for Government Property Register by 30 June.....	99.2%	95%	95%	95%	
Cost (Efficiency)					
Average cost per valuation	\$12.16	\$14.94	\$15.42	\$12.40	
Full Time Equivalents (FTEs)	197	206	215	217	

Major Achievements For 2002-03

- The Water Corporation, Office of State Revenue and 46 local governments now have on-line access to the Valuation System.
- There were 60,000 residential records verified across the state, in addition to all commercial and industrial property in 29 country local governments.
- Service level agreements were signed with the Water Corporation and the Commonwealth Government (Indian Ocean Territories). Service level protocols were agreed with the Office of State Revenue and there are plans for a formal agreement to be signed for 2004-05.
- In order to meet increasing demand for plant and equipment valuation services, one fully qualified valuer has been trained, academic qualifications have been achieved by one trainee valuer, and a second trainee valuer commenced formal study in 2003.
- The development of a register for all leases in Western Australia is being progressed with the property industry.
- Gross Rental Values for the Fire and Emergency Services Levy have been completed on time and budget.

Major Initiatives For 2003-04

- Scope the project requirements to provide on-line public access to Valuation Rolls.
- Continue the Data Verification Project by verifying a further 25,000 residential records in the metropolitan region and 20,000 residential and non-residential properties in 22 country local governments.

- Finalise service level agreements with at least 10 major local governments and continue to formalise the agreement with the Office of State Revenue.
- Continue to work with industry groups to develop a lease register.
- Review the definition of 'unimproved value' for rural areas.

Output 3: Access to Government geographic information

Land or geographic information from WALIS community members (WCM) is managed in a coordinated way so that data held by WCM can be integrated and readily accessed to meet government, business and community needs.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	1,572	1,543	1,651	1,594	
Less Operating Revenue ^(a)	127	60	50	45	
Net Cost of Output	1,445	1,483	1,601	1,549	
Adjustments ^(b)	36	(113)	(51)	1	
Appropriation for delivery of Output 3	1,481	1,370	1,550	1,550	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Key Result Areas.....	na	na	na	6	New measure introduced to align with WALIS strategic focus areas.
Business Plan projects completed.....	14	14	14	na	Replaced with new measure.
Quality					
Extent to which performance criteria for Key Result Areas are achieved.....	na	na	na	90%	New measure introduced to align with WALIS strategic focus areas.
Extent to which performance criteria for Business Plan projects are achieved.....	64%	75%	86%	na	Replaced with new measure
Timeliness					
Percentage of Key Result Area advancements achieved within agreed timeframes.....	na	na	na	75%	New measure introduced to align with WALIS strategic focus areas.
Business Plan completed within agreed timeframes.....	57%	90%	69%	na	Replaced with new measure.
Cost (Efficiency)					
Average cost per Key Result Area.....	na	na	na	\$265,667	New measure introduced to align with WALIS strategic focus areas.
Average cost per Business Plan project.....	\$112,286	\$110,215	\$117,929	na	Replaced with new measure.
Full Time Equivalent (FTEs)	9	11	10	10	

Major Achievements For 2002-03

- Finalised spatial information licensing arrangements for use by government with private sector clients.
- Completed pilot project demonstrating real time integration of spatial information held by a number of government agencies that are using different geographical information systems.
- Initiated a program of policy-based data quality management through the State Sustainability Strategy.

Major Initiatives For 2003-04

- Undertake an information program to better inform the public and business about the usefulness of spatial information.
- Manage the successful delivery of the WALIS Forum in 2003.
- Finalise a program evaluation of WALIS.

Output 4: Crown land services

Crown land is administered and managed for residential, commercial, industrial, conservation, heritage and other community purposes.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	15,682	14,628	16,022	15,181	
Less Operating Revenue ^(a)	2,927	2,010	2,174	2,294	
Net Cost of Output	12,755	12,618	13,848	12,887	
Adjustments ^(b)	360	(960)	(499)	5	
Appropriation for delivery of Output 4	13,115	11,658	13,349	12,892	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Crown land actions.....	6,117	8,150	8,150	8,150	
Quality					
Achieve and Maintain ISO 9001 Quality Assurance for Crown land action processes..	Achieved	Maintained	Maintained	Maintained	
Timeliness					
Crown land actions completed within target time.....	97%	85%	95%	95%	
Cost (Efficiency)					
Average cost per Crown land action.....	\$2,563	\$1,795	\$1,966	\$1,863	
Full Time Equivalents (FTEs)	145	149	149	149	

Major Achievements For 2002-03

- Public release of the Crown Land Practice Manual to document and streamline land administration work practices.
- Inter-agency consultations on integrated corridor rights legislation undertaken. It was agreed to progress creation of infrastructure corridors under the *Land Administration Act 1997* and the Dampier to Bunbury Natural Gas Pipeline Act rather than draft separate legislation for corridors.
- A mechanism for recording and accessing native title determinations was progressed with the Registration Services Branch of the Department.
- Communication and Marketing Strategies have been developed to foster early consultation and project advice to local governments and Government agencies on Crown land use and management.
- Continued participation on working groups and consultation with relevant agencies to progress recommendations of the Review of the Project Development Approvals System.

Major Initiatives For 2003-04

- Transfer of the Crown land function from the Department of Land Administration to the Department for Planning and Infrastructure.
- Develop legislative amendment to Part 9 of the *Land Administration Act 1997* and provisions relating to balconies and access.
- Undertake five-year review of the *Land Administration Act 1997*.
- Implement the first phase of a Works Management System for Crown land services.
- Hold a forum for the pastoral industry to finalise activities of working groups dealing with pastoralism for sustainability, aboriginal access and living areas, access to pastoral leases, alternative models of land tenure and economic monitoring requirements.

CAPITAL WORKS PROGRAM

The Department's capital works expenditure program for 2003-04 totals \$10.2 million.

The Program includes a \$7.6 million E-Business initiative that will apply the latest Internet technologies and streamline access to the State's wide range of land and property related information (Data Improvement \$3.4 million and Land Market and Access to Land and Property Improvements \$4.2 million). The funds will be applied towards:

- the provision of government-wide access to land and property information;
- the provision of Spatial Information Infrastructure;
- additional data capture and quality improvement activities; and
- business improvement initiatives as the Department moves towards becoming a commercialised statutory authority.

\$2.2 million is to be spent in accordance with the Department's ongoing asset replacement program and \$300,000 on the upgrade of its Midland office.

A further \$100,000 will be spent on minor land works.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
COMPLETED WORKS				
Urban Lands Subdivision Program -				
Minor Works 2001-02	440	440	8	-
Minor Works 2002-03	100	100	100	-
Asset Replacement				
2001-02 Program	4,901	4,901	3,805	-
2002-03 Program	2,205	2,205	2,205	-
Other Works -				
Electronic Land Titles.....	7,576	7,576	1,164	-
NEW WORKS				
Asset Replacement				
2003-04 Program	2,187	-	-	2,187
Other Works -				
Data Improvement	3,363	-	-	3,363
Land Market and Access to Land and Property Improvements.....	4,219	-	-	4,219
Upgrade of DOLA Midland Office.....	300	-	-	300
Urban Lands Subdivision Program -				
Minor Works 2003-04	100	-	-	100
	25,391	15,222	7,282	10,169

CAPITAL CONTRIBUTION

Operating results from 2003-04 and over the forward estimates period are expected to maintain the Department's accumulated surplus in a relatively stable position. Growth in equity is expected in 2003-04 due to increased capital funding. Reductions in leave liability are targeted in 2003-04 to 2005-06.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	7,348	2,305	7,282	10,169	2,100	2,000	2,700
	7,348	2,305	7,282	10,169	2,100	2,000	2,700
LESS							
Internal Funds and Balances.....	(4,166)	-	4,977	-	-	-	-
Holding Account ^(a)	-	755	755	2,070	1,700	1,600	1,600
Capital Contribution ^(b).....	11,514	1,550	1,550	8,099	400	400	1,100

(a) Draw down from Holding Account.

(b) 2001-02 Actual has been adjusted for leave reduction funding for comparative purposes.

FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	46,328	46,475	50,185	48,875	48,727	48,860	49,842
Superannuation	6,093	4,748	6,001	6,011	6,011	6,011	6,011
Cost of Goods Sold	452	505	505	505	505	505	505
Supplies and services	18,754	16,933	19,533	17,311	19,107	16,284	17,589
Accommodation	8,987	8,162	9,612	9,999	10,099	10,149	10,499
Capital User Charge	2,864	3,574	4,198	5,449	6,576	6,628	6,889
Depreciation	4,376	6,012	4,800	6,487	7,385	7,385	7,385
Net loss on disposal of non-current assets	7	-	-	-	-	-	-
Doubtful Debts	112	-	-	-	-	-	-
Other expenses	4,573	7,673	5,135	2,961	3,668	3,947	3,518
TOTAL COST OF SERVICES	92,546	94,082	99,969	97,598	102,078	99,769	102,238
Revenues from ordinary activities							
User charges and fees ^(b)	56,866	50,614	55,384	55,702	59,749	57,462	58,842
Rent	2,018	1,774	2,174	1,839	1,839	1,839	1,839
Other Revenue	2,102	1,900	1,900	1,900	1,900	1,900	1,900
Total Revenues from Ordinary Activities	60,986	54,288	59,458	59,441	63,488	61,201	62,581
NET COST OF SERVICES	31,560	39,794	40,511	38,157	38,590	38,568	39,657
REVENUES FROM STATE GOVERNMENT							
Appropriations	33,685	38,000	37,397	38,192	35,792	38,903	39,692
Receipts paid into Consolidated Fund	(2,553)	-	-	-	-	-	-
Liabilities assumed by the Treasurer	1,704	110	1,360	1,360	1,360	1,360	1,360
TOTAL REVENUES FROM STATE GOVERNMENT	32,836	38,110	38,757	39,552	37,152	40,263	41,052
CHANGE IN EQUITY RESULTING FROM OPERATIONS	1,276	(1,684)	(1,754)	1,395	(1,438)	1,695	1,395
Change in Equity arising from transfer of assets/liabilities	25,863	-	-	-	-	-	-
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	27,139	(1,684)	(1,754)	1,395	(1,438)	1,695	1,395

(a) The Full Time Equivalent (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 915, 958 and 960 respectively.

(b) Includes resources received free of charge. This treatment may differ from the agency's annual report.

**STATEMENT OF FINANCIAL POSITION
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	13,299	1,799	8,146	8,090	9,757	10,007	10,332
Restricted cash.....	1,722	313	1,872	2,022	250	430	630
Receivables.....	9,538	6,376	6,993	8,797	8,702	10,507	10,412
Inventories.....	225	650	209	209	209	209	209
Amounts receivable for outputs.....	755	2,070	2,070	1,700	1,600	1,600	1,600
Prepayments.....	569	591	570	506	442	378	378
Other.....	686	755	636	286	222	158	158
Total current assets.....	26,794	12,554	20,496	21,610	21,182	23,289	23,719
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	4,106	8,048	6,836	11,623	17,408	23,193	28,978
Land and Buildings.....	37,742	17,948	37,742	37,742	37,852	37,962	37,962
Plant, equipment and vehicles.....	19,711	17,991	22,093	25,675	20,180	14,685	9,700
Other.....	-	7,390	1,900	2,900	-	800	800
Total non-current assets.....	61,559	51,377	68,571	77,940	75,440	76,640	77,440
TOTAL ASSETS.....	88,353	63,931	89,067	99,550	96,622	99,929	101,159
CURRENT LIABILITIES							
Payables.....	898	525	848	833	833	833	833
Provision for employee entitlements.....	7,594	6,068	7,269	6,944	6,619	6,294	6,294
Accrued Salaries.....	1,298	1,300	1,447	1,743	147	443	443
Other.....	2,852	2,096	3,165	2,996	4,465	4,169	4,169
Total current liabilities.....	12,642	9,989	12,729	12,516	12,064	11,739	11,739
NON-CURRENT LIABILITIES							
Provision for employee entitlements.....	3,788	3,680	3,713	3,638	3,563	3,488	3,488
Total non-current liabilities.....	3,788	3,680	3,713	3,638	3,563	3,488	3,488
TOTAL LIABILITIES.....	16,430	13,669	16,442	16,154	15,627	15,227	15,227
EQUITY							
Contributed Equity.....	11,914	13,464	13,464	21,563	21,963	22,363	23,463
Accumulated surplus/(deficit).....	43,126	17,084	41,372	42,767	41,329	43,024	44,419
Asset revaluation reserve.....	16,883	19,714	17,789	19,066	17,703	19,315	18,050
Total equity.....	71,923	50,262	72,625	83,396	80,995	84,702	85,932
TOTAL LIABILITIES AND EQUITY.....	88,353	63,931	89,067	99,550	96,622	99,929	101,159

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	28,824	31,988	32,597	31,705	28,407	31,518	32,307
Capital Contribution	11,914	1,550	1,550	8,099	400	400	1,100
Holding Account.....	-	755	755	2,070	1,700	1,600	1,600
Receipts paid into Consolidated Fund.....	(2,553)	-	-	-	-	-	-
Net cash provided by State government.....	38,185	34,293	34,902	41,874	30,507	33,518	35,007
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(44,982)	(46,726)	(50,436)	(48,979)	(50,723)	(48,964)	(49,842)
Superannuation	(4,290)	(4,641)	(4,641)	(4,651)	(4,651)	(4,651)	(4,651)
Supplies and services.....	(16,402)	(16,402)	(19,912)	(18,116)	(19,416)	(16,612)	(17,917)
Accommodation.....	(8,140)	(8,162)	(9,478)	(9,857)	(10,207)	(10,557)	(11,207)
Capital User Charge.....	(2,864)	(3,574)	(4,198)	(5,449)	(6,576)	(6,628)	(6,889)
Goods and Services Tax	(3,979)	(4,448)	(4,948)	(5,365)	(5,366)	(5,366)	(5,366)
Other.....	(2,188)	(7,737)	(4,426)	(2,011)	(1,570)	(2,887)	(2,167)
Receipts							
User charges and fees	46,476	46,699	55,369	51,897	59,423	54,003	55,383
Goods and Services Tax	4,934	4,543	4,543	5,461	5,461	5,461	5,461
Other.....	6,391	5,504	5,504	5,459	5,113	5,113	5,113
Net cash from operating activities.....	(25,044)	(34,944)	(32,623)	(31,611)	(28,512)	(31,088)	(32,082)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(7,169)	(2,205)	(7,182)	(10,069)	(2,000)	(2,000)	(2,400)
Purchase of investments.....	-	(100)	(100)	(100)	(100)	-	-
Net cash from investing activities.....	(7,169)	(2,305)	(7,282)	(10,169)	(2,100)	(2,000)	(2,400)
NET INCREASE/(DECREASE) IN CASH HELD							
.....	5,972	(2,956)	(5,003)	94	(105)	430	525
Cash assets at the beginning of the reporting period	8,100	5,068	15,021	10,018	10,112	10,007	10,437
Net cash transferred to/from other agencies.....	949	-	-	-	-	-	-
Cash assets at the end of the reporting period.....	15,021	2,112	10,018	10,112	10,007	10,437	10,962

SCHEDULE OF ADMINISTERED EXPENSES AND REVENUES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
EXPENSES							
Employee expenses.....	710	1,250	1,000	1,000	300	300	300
Depreciation	15	9	15	10	13	6	-
Cost of land sold.....	68,472	-	76,637	74,963	33,517	12,600	7,100
Other expenses.....	2,254	11,432	3,555	2,993	1,500	1,500	1,500
Receipts paid into Consolidated Fund.....	74,053	91,515	80,666	78,992	37,546	16,629	11,129
Transfer of Assets/Liabilities.....	18,427	-	-	-	-	-	-
TOTAL ADMINISTERED EXPENSES (a) ..	163,931	104,206	161,873	157,958	72,876	31,035	20,029
REVENUES							
User charges and fees	61,072	87,486	76,637	74,963	33,517	12,600	7,100
Other Revenue.....	122,033	4,005	70,642	72,968	31,522	9,105	3,805
TOTAL ADMINISTERED REVENUES	183,105	91,491	147,279	147,931	65,039	21,705	10,905

(a) With the exception of Receipts paid into Consolidated Fund and Cost of land sold, expenses relate to the operations of the Dampier to Bunbury Natural Gas Pipeline Corridor Trust Account.

SCHEDULE OF ADMINISTERED ASSETS AND LIABILITIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
ADMINISTERED CURRENT ASSETS							
Cash.....	36,627	25,055	33,233	23,540	19,040	14,540	15,440
Receivables.....	8,368	6,641	8,368	8,368	8,368	8,368	8,368
Other.....	1,913	-	1,913	1,913	1,913	1,913	1,913
Total Administered Current Assets	46,908	31,696	43,514	33,821	29,321	24,821	25,721
ADMINISTERED NON-CURRENT ASSETS							
Land and Buildings.....	1,450,946	1,141,071	1,358,360	1,314,019	1,310,336	1,308,803	1,294,779
Receivables.....	10,077	9,698	8,553	7,029	5,505	3,981	3,981
Plant, equipment and vehicles.....	23	9	28	19	6	0	0
Other.....	1,770	1,589	4,470	11,470	15,470	19,470	23,470
Total Administered Non-Current Assets	1,462,816	1,152,367	1,371,411	1,332,537	1,331,317	1,332,254	1,322,230
TOTAL ADMINISTERED ASSETS	1,509,724	1,184,063	1,414,925	1,366,358	1,360,638	1,357,075	1,347,951
ADMINISTERED CURRENT LIABILITIES							
Payables.....	545	524	545	545	545	545	545
Other.....	3,934	4,409	3,514	3,094	2,674	2,254	2,254
Total Administered Current Liabilities	4,479	4,933	4,059	3,639	3,219	2,799	2,799
TOTAL ADMINISTERED LIABILITIES..	4,479	4,933	4,059	3,639	3,219	2,799	2,799

SCHEDULE OF ADMINISTERED PAYMENTS AND RECEIPTS

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH OUTFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
Employee costs	(710)	(1,250)	(1,000)	(1,000)	(300)	(300)	(300)
Other	(2,713)	(9,080)	(1,203)	(2,993)	(1,500)	(1,500)	(1,500)
Receipts paid into Consolidated Fund	(74,053)	(91,515)	(80,683)	(79,011)	(37,567)	(16,650)	(11,150)
Investing Activities							
Purchase of non-current assets	(9)	-	(20)	-	-	-	-
Purchase of investments	(1,100)	-	(2,471)	(7,000)	(4,000)	(4,000)	(4,000)
TOTAL ADMINISTERED CASH OUTFLOWS	(78,585)	(101,845)	(85,377)	(90,004)	(43,367)	(22,450)	(16,950)
CASH INFLOWS FROM ADMINISTERED TRANSACTIONS							
Operating Activities							
User charges and fees	75,307	93,015	81,983	80,311	38,867	17,950	17,850
TOTAL ADMINISTERED CASH INFLOWS	75,307	93,015	81,983	80,311	38,867	17,950	17,850
NET CASH INFLOWS/(OUTFLOWS) FROM ADMINISTERED TRANSACTIONS	(3,278)	(8,830)	(3,394)	(9,693)	(4,500)	(4,500)	900

TRUST ACCOUNT DETAILS

Dampier to Bunbury Natural Gas Pipeline Corridor Trust Account

The Department of Land Administration administers this account. The Dampier to Bunbury Natural Gas Pipeline Corridor Trust Account provides funds for the widening of the original corridor through the purchase of land and easements over land.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
Opening Balance	39,073	33,053	36,474	33,080
Receipts:				
Other	1,526	1,500	1,300	1,300
	40,599	34,553	37,774	34,380
Payments	4,125	10,330	4,694	10,993
CLOSING BALANCE	36,474	24,223	33,080	23,387

NET APPROPRIATION DETERMINATION

A determination by the Treasurer, pursuant to Section 23A of the *Financial Administration and Audit Act*, provides for the retention of the following cash receipts by the Department:

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000
Proceeds from the provision of Land Titles Management Services	41,542	42,604	45,757	45,819
Valuation and Property Information Services	5,203	5,037	9,482	6,375
Proceeds from the Sales of Maps and Plans	1,592	1,388	1,390	1,506
Proceeds from the provision of Remote Sensing Satellite Imagery Services	540	484	484	525
Proceeds from Rental Properties	982	990	994	1,026
Proceeds from the Land Claims Mapping Unit	687	700	750	735
Other Proceeds and Recoups	1,271	166	919	516
Pastoral Leases	1,005	784	1,056	813
Proceeds under the Government Vehicle Scheme	45	50	41	41
Receipts from GST Input Credits	1,625	150	150	165
Receipts of GST on Sales of Goods and Services	3,309	4,393	4,393	5,296
TOTAL	57,801	56,746	65,416	62,817

The monies received and retained are to be applied to the Department's outputs as specified in the Budget Statements.

MAIN ROADS

PART 10 - MINISTER FOR PLANNING AND INFRASTRUCTURE

DIVISION 49

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 87 Net amount appropriated to deliver outputs	221,347	237,982	295,270	302,128	318,755	296,431	299,656
Amount Authorised by Other Statutes - Road Traffic Act 1974	159,309	218,082	160,375	162,714	167,372	238,352	264,454
Total appropriations provided to deliver outputs	380,656	456,064	455,645	464,842	486,127	534,783	564,110
CAPITAL							
Item 158 Capital Contribution	142,863	66,810	47,975	74,761	25,966	-	-
Amount Authorised by Other Statutes - Road Traffic Act 1974	97,183	44,540	102,247	112,886	119,985	63,139	51,146
Total appropriations provided on Capital Contribution	240,046	111,350	150,222	187,647	145,951	63,139	51,146
GRAND TOTAL	620,702	567,414	605,867	652,489	632,078	597,922	615,256

MISSION

To provide a safe and efficient road network as part of an integrated Western Australian transport system within a sustainability framework.

SIGNIFICANT ISSUES AND TRENDS

- Main Roads has refined its corporate direction and priorities to focus on the key strategic requirements of the Machinery of Government arrangements, which has clarified route planning and decision making as being a Department for Planning and Infrastructure role assisted by the Western Australian Planning Commission. Main Roads is now a service delivery agency within the portfolio and will retain its operational network planning in line with its asset management role.
- Main Roads has reflected in this budget the recommendation of the Functional Review Taskforce that the level of spending on road programs be reduced by \$200 million over the period 2003-04 to 2006-07 to enable the Government to meet its priorities in other core areas of spending.
- Main Roads commissioned a report in 1999 to identify the cost of maintenance to the State road network as a result of salinity. The outcomes of the report, which indicate a cost exceeding \$30 million, have been incorporated in the long-term road maintenance contracts for affected areas. In addition, Main Roads continues to play a central role in roadside re-vegetation, drainage design and improvements as part of its management of the road network. Main Roads is also liaising closely with relevant agencies and Landcare groups to identify specific projects to target the effects of salinity and improve water quality.
- Other operational issues that have impacted on spending during 2003-04 and future years are:
 - the implementation of the General Agreement between the Government and the Civil Service Association covering core working conditions in the public sector that will result in a return to a 37.5 hours working week and the return of other award conditions; and

- The implementation of the recommendations of the Michael Report that Main Roads undertake a proportion of design work in-house using Main Roads people, moving the bridge expertise to the South West region with the re-introduction of a bridge maintenance crew and the acceleration of work on the development and application of standards.

National Highway Network

- The highest priority needs for maintenance and improvements on the National Highway in Western Australia now amount to \$94 million per annum in order that the network can be maintained at an appropriate level.
- Preservation and maintenance funding continues to present the State with a difficult task and the position has now been reached where about \$6 million of State funds are required annually to subsidise the National Highway maintenance costs.
- Under the Federal Government's proposed AusLink program it is anticipated that the dedicated National Highway funding will no longer be available after June 2004, other than funding for those projects already approved. Although the operational and funding arrangements of the AusLink program are still to be finalised, it is expected that the State will assume some level of funding responsibility for the maintenance, improvement and expansion of the currently defined National Highway network.

State Highways and Main Roads

- Although confined by the decrease in funding, the Budget still addresses the majority of Government election commitments aimed at increasing the serviceability and capacity of the network.

Local Roads

- The State Road Funds to Local Government Agreement 2000-01 to 2004-05 is currently being reviewed in consultation with the Western Australian Local Government Association. The Agreement introduced a regional focus with Regional Road Groups involved in selecting and determining the priority of projects on local roads within individual regions and has operated well.
- The financial demands on the State resources and the resultant reduction in funding for roads has had an impact on the level of funding provided to local government.

Heavy Vehicle Operations

- A number of significant initiatives are being introduced including mandatory accreditation for operators of permit vehicles. The implementation of accreditation will be complemented by increased resourcing of road enforcement and compliance. In particular, this will allow greater enforcement in terms of noise and emission regulations and lashing and loading requirements.
- National reform initiatives, coordinated by the National Road Transport Commission, require Western Australia to be active participants.

MAJOR POLICY DECISIONS

Details of major policy decisions impacting on the Agency's Statement of Financial Performance since publication of the 2002-03 Budget to Parliament on 16 May 2002 are outlined below.

	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Functional Review Taskforce – reduction of road funding.....	(39,150)	(80,000)	(40,000)	(40,850)

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Road maintenance and minor modifications....	378,545	354,374	405,553	432,349			
Output 2:							
Road improvements.....	108,396	91,482	90,224	77,114			
Output 3:							
Road construction.....	216,441	259,632	151,950	184,647			
Output 4:							
Bridge construction	21,032	22,241	26,981	49,691			
Total Cost of Outputs.....	724,414	727,729	674,708	743,801	678,411	619,552	647,799
<i>Less Operating revenues.....</i>	<i>126,647</i>	<i>110,100</i>	<i>99,080</i>	<i>79,656</i>	<i>107,452</i>	<i>64,536</i>	<i>75,684</i>
Net Cost of Outputs.....	597,767	617,629	575,628	664,145	570,959	555,016	572,115
Expenditure capitalised	(242,406)	(292,000)	(210,300)	(276,900)	(164,000)	(92,800)	(84,000)
Adjustments ^(a)	25,295	130,435	90,317	77,597	79,168	72,567	75,995
Appropriation provided to deliver Outputs.	380,656	456,064	455,645	464,842	486,127	534,783	564,110
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b).....	240,046	111,350	150,222	187,647	145,951	63,139	51,146
TOTAL CONSOLIDATED FUND APPROPRIATIONS.....	620,702	567,414	605,867	652,489	632,078	597,922	615,256

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Commissioner and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Relationship to Government Strategic Objectives**

The following table demonstrates the linkage between the most appropriate Government strategic objective and the agency level desired outcomes and outputs.

Government Strategic Objective	Desired Outcome(s)	Output(s)
A growing and diversified economy	A safe, efficient road network as part of an integrated transport system.	1. Road maintenance and minor modifications 2. Road improvements 3. Road construction 4. Bridge construction

Outcomes and Key Effectiveness Indicators ^(a)

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Outcome: A safe, efficient road network as part of an integrated transport system.					
Smooth Travel Exposure Indicator is used and represents travel on Western Australian sealed national and state roads meeting designated roughness standards.					
	97%	97%	97%	97%	
Road improvements contribute to safety and efficiency of the road network by improving standards and increasing the capacity of the road network. Effectiveness is measured using a number of indicators:					
• Road standards: travel on roads not meeting operational standards.					
	49.7%	50%	48%	48%	
• Road standards: roads rated for high productivity freight vehicles (% of network accessible):					
– B-Doubles					
	97.7%	97.5%	97.5%	97.5%	
– Double Road Train.....					
	97.5%	97%	97.5%	97.5%	
– Triple Road Train.....					
	42.3%	42%	42%	42%	
The effectiveness of bridge construction can be measured by the extent to which access to the road network is restricted. Main Roads monitor this using the following indicators:					
• Bridge standards - bridges rated for high productivity freight vehicles (% of bridges accessible).....					
	92.3%	93%	93.2%	94%	
• Load restricted bridges (bridge load posted).....					
	0%	0%	0%	0%	

(a) More details of effectiveness indicators are provided in the annual report.

Output 1: Road maintenance and minor modifications

Main Roads provides a safe and accessible road system for all users in order to meet the requirements of a growing and diversified economy.

Works undertaken on the existing road asset to provide, improve and maintain the road surface and roadside environment to specified standards. Works include treatment such as:

- routine maintenance, which is undertaken on a sporadic basis and includes works such as crack patching, patch potholes, control of declared plants and weeds and litter collection;
- sealing and resealing of the road surface;
- pavement repairs;
- traffic signals, lighting, signs, lines and road markings
- railway crossing controls; and
- bridge deck maintenance and repair, parking bays, bus bays and rest areas.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate ^(c) \$'000	Reason for Significant Variation
Total Cost of Output.....	378,545	354,374	405,553	432,349	The 2003-04 estimate includes unspent funds from 2002-03 together with an increase in road infrastructure depreciation.
Less Operating Revenue ^(a)	68,979	47,000	33,518	30,680	
Net Cost of Output	309,566	307,374	372,035	401,669	
Adjustments ^(b)	11,878	(24,992)	19,544	(7,049)	
Appropriation for delivery of Output 1	321,444	282,382	391,579	394,620	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(c) Includes Capital User Charge from 2003-2004

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Lane kilometres of State and National road network treated	37,637	38,511	38,228	38,498	
Local authorities receiving funding	142	142	142	142	
Quality					
The quality of the road surface is indicated by road roughness as a percentage of sealed National and State roads meeting required standards based on AUSTROADS.....	97.5%	97%	97.5%	97%	
Guidelines for roughness. User Satisfaction Index: Road users' satisfaction with road system based on a national survey with results calculated for each State and Territory (score is represented as an index out of 100).	na ^(a)	66	na ^(a)	66	
Timeliness					
Road surface maintenance and minor modification works completed within the agreed 12 month timeframe	94.5%	90%	96%	100%	
Cost (Efficiency)					
Average cost per lane kilometre of road network maintained	\$3,984	\$4,181	\$4,246	\$4,662	
Average cost per lane kilometre of road network depreciated.....	\$4,137	\$3,202	\$4,238	\$4,390	
Average funding per local authority	\$513,296	\$493,289	\$572,042	\$590,711	
Full Time Equivalents (FTEs)	354	334	323	334	

(a) The survey to be conducted by Austroads in 2001-02 was deferred and will not be completed in time to report the actual result in the 2002-03 Annual Report.

Major Achievements For 2002-03

- Main Roads are continuing to implement recommendations from the Michael Report including:
 - undertaking a proportion of design work at a rural level using in-house staff; and
 - strengthening bridge expertise in the South West.
- Term Network Contracts have been continually assessed to ensure value for money.
- Main Roads has completed a project through an alliance agreement with a Term Network Contractor, which has enabled safety improvement works to be undertaken in conjunction with maintenance works. It is intended to use this agreement as a model for future works as it produced benefits for both parties.
- A trial of 53 metre triple combination road trains has been completed. This pilot project will be used to determine the network on which these vehicles can operate and will involve significant community input.
- Mandatory accreditation for operators of permit vehicles has been introduced from the 31 March 2003.

Major Initiatives For 2003-04

- Ongoing assessment of the Term Network Contracts and implementation of the recommendations of the Michael Report.
- Improvements in contract management are expected through the development and implementation of a 3rd party certified system for Term Network Contracts.
- The development and implementation of an improved performance measurement and reporting framework for the Term Network Contracts will enhance the management and efficiency of these contracts.
- Ongoing support for the National Reform initiatives being coordinated by the National Road Transport Commission.

Output 2: Road improvements

Works aimed at optimising utilisation, by maintaining and improving the capacity of the existing network. This is achieved through works that improve road standards and incorporate major geometric improvements. Road improvements facilitate safer and the more efficient movement of people and goods to meet the requirements of a growing and diversified economy. Treatments include:

- road construction (either to replace a failed road that has ceased to meet current standards or to provide a road of improved standard with major geometric improvements);
- passing, climbing, overtaking and auxiliary lanes;
- road widening;
- floodways; and
- intersection and median treatments (including roundabouts and interchanges).

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate ^(c) \$'000	Reason for Significant Variation
Total Cost of Output.....	108,396	91,482	90,224	77,114	The decrease in the 2003-04 expenditure is in line with budget reductions.
Less Operating Revenue ^(a)	10,128	19,300	9,566	6,782	
Net Cost of Output	98,268	72,182	80,658	70,332	
Adjustments ^(b)	3,770	(5,869)	4,237	(1,234)	
Appropriation for delivery of Output 2	102,038	66,313	84,895	69,098	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(c) Includes Capital User Charge from 2003-04.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Lane kilometres of improvements constructed	940	675	918	416	The mix of projects has been modified due to changes in funding.
Works undertaken (e.g. interchanges, roundabouts and intersection treatments).....	280	186	218	289	
Quality					
Design speed	79.6%	78.5%	79.7%	79.7%	
The quality of road improvements can be measured in terms of the percentage of the road network that meets the following current operational standards:					
Seal width.....	81.7%	81.5%	81.8%	81.8%	
Shoulder width	66.7%	66%	70%	70%	
Timeliness					
Road improvements completed within the agreed 12 month timeframe or as specified for individual major projects ^(a)	71%	90%	90%	95%	
Cost (Efficiency)					
Average road improvement cost per lane kilometre.....	\$93,379	\$105,701	\$76,570	\$113,123	The change in projects being funded has changed the mix of works to be undertaken.
Average cost per improvement.....	\$73,809	\$108,247	\$91,436	\$103,997	The uncompleted works in 2002-03 had a higher cost than those completed, thereby reducing the average cost.
Full Time Equivalent (FTEs)	149	132	180	139	

(a) The objective of Main Roads is to achieve 100%, however due to external impacts on the delivery process, the historical trend indicates that a target of 95% is more realistic.

Major Achievements For 2002-03

- **Albany Highway** – In order to improve passing opportunities and enhance road safety in line with the increasing freight task, two passing lanes were constructed eight kilometres south of Mt Barker.
- **Coolgardie Esperance Highway** – Realignment of four kilometres of roads near Emu Rocks. Improvements to the horizontal alignment will improve road safety over this section.
- **Eyre Highway** – Realignment and reconstruction of a further 15 kilometres of roads east of Caiguna as part of an ongoing program to improve this important east west national highway link.
- **Great Eastern Highway (Stoneville Road)** – Improved traffic safety in Mundaring townsite as a result of intersection upgrading and installation of traffic signals and Advance Flashing Amber Warning signs for vehicles approaching from the east.
- **Great Eastern Highway** – Shoulder sealing of 11 kilometres of roads between Coolgardie and Southern Cross. These works provide a low cost widening treatment, increasing the seal width on this section of the National Highway to 8.0 metres.
- **Great Northern Highway** – Rehabilitation and widening of some 14 kilometres of failing pavement on the Nugadong to Wubin section of the National Highway.
- **Great Northern Highway** – Rehabilitation of 14 kilometres of failed pavement on the Ellendale Section of the National Highway, west of Fitzroy Crossing.
- **Muir's Road** – Widening of some 4.6 kilometres of narrow 3.7 metres wide seal between Nyamup and Strachen to improve safety.
- **Perth-Bunbury Highway** – Improved access for traffic from growing coastal communities through the upgrading of three major intersections including installation of part traffic signal controls at Singleton Beach Road and Dampier Drive.
- **Russell and Rockingham Roads** – Improvement to traffic safety through the introduction of traffic signal controls at the staggered junction between Russell Road East and Russell Road West with Rockingham Road and widening of Russell Road West to provide a modern standard between Rockingham Road and Cockburn Road.
- **Tanami Road and Gibb River Road** – Gravel sheeting and formation improvements completed as part of the upgrade strategy to improve the level of service, increase transport efficiency and provide improved access to remote communities.
- **State Black Spot Program** – 257 projects with high safety benefits have been approved at a cost of \$17 million most of which will be completed during 2003-04. 208 of these projects are located on local roads.
- **National Black Spot Programme** – The Commonwealth Government funding of \$5.0 million has enabled approval of a further 64 projects on State and local roads.

Major Initiatives For 2003-04

- **Bussell Highway** – Upgrade of various intersections between Vasse and Margaret River to improve safety on this important tourist route.
- **Coolgardie Esperance Highway** – Realignment and reconstruction of 2 kilometres of road at Shark Lake north of Esperance. The works will increase sight distances to the Shark Lake railway level crossing, improve drainage and increase the seal width to 9.0 metres. This will minimise the risk of road closure due to flooding and improve road safety over this section.
- **Gibb River Road** – Continuation of the upgrade strategy including gravel sheeting and formation improvement of a 20 kilometres section in the East Kimberley.

- **Great Eastern Highway** – Shoulder sealing of 15.5 kilometres of road between Coolgardie and Southern Cross. These works provide a low cost widening treatment, increasing the seal width on this section of the National Highway to 8.0 metres.
- **Great Eastern Highway** – Completion of rehabilitation and widening of 17 kilometres of failing pavement on the section of the National Highway between Merredin and Walgoolan.
- **Great Eastern Highway** – Rehabilitation and widening of 19 kilometres of failing pavement on the section of the National Highway between Walgoolan and Southern Cross.
- **Great Eastern Highway** – As part of a program to improve passing opportunities between Wooroloo and Northam a westbound passing lane is to be constructed east of Clackline.
- **Great Northern Highway** – Completion of rehabilitation and widening of 30 kilometres of failing pavement on the section of the national highway between Bindoon Hill and Wubin.
- **South Western Highway** – Provision of a north bound overtaking lane south of Kirup to improve the passing opportunities on this section of the highway.
- **Tanami Road** – Continuation of the upgrade strategy including the construction of a causeway at Sturt Creek and associated drainage improvements.
- **West Coast Highway** – Improved pedestrian access to the coastal strip and reduced conflict at major intersections by the installation of three new sets of traffic signals and modifications to existing turning movements.
- **Black Spot Programs** – The State program amounting to \$15 million will fund 218 projects with high safety benefits of which 182 are on local roads. The National Black Spot Programme will provide \$4.9 million, which will fund a further 59 projects.

Output 3: Road construction

Works aimed at increasing the capacity of the road network through the addition of new links and additional continuous lanes. Road construction also includes the provision of some associated improvements in the form of dual use paths, pedestrian and bicycle facilities. By increasing the capacity of the network, new roads reduce congestion on the existing network and support economic growth and regional development, thereby meeting the Government's priority objective for a growing and diversified economy.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate ^(c) \$'000	Reason for Significant Variation
Total Cost of Output.....	216,441	259,632	151,950	184,647	The 2003-04 estimate includes uncompleted works carried over from 2002-03.
Less Operating Revenue ^(a)	46,504	33,600	55,223	41,369	
Net Cost of Output	169,937	226,032	96,727	143,278	
Adjustments ^(b)	6,520	(18,375)	5,081	(2,515)	
Appropriation for delivery of Output 3	176,457	207,657	101,808	140,763	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(c) Includes Capital User Charge from 2003-04

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Lane kilometres of new roads constructed.....	660	641	545	257	The 2003-04 program has a higher percentage of low kilometre freeway standard projects against prior years where a number of large kilometre rural projects were undertaken.
Quality					
New roads' where as constructed audit meets design standards based on Austroads Guidelines and Australian Standards.	100%	100%	100%	100%	
Timeliness					
Road construction projects completed within the agreed 12 month timeframe or as specified for individual major projects.....	80%	90%	78%	100%	
Cost (Efficiency)					
Average road construction cost per lane kilometre.....	\$327,941	\$405,042	\$278,807	\$718,471	The lower rate in 2002-03 is related to a number of high cost capital works deferred until 2003-04, which together with reductions in lower cost works in 2003-04 has increased the estimated average cost in 2003-04.
Full Time Equivalents (FTEs)	290	376	303	333	

Major Achievements For 2002-03

- **Broome Cape Leveque Road** – Completion of the upgrade of the Beagle Bay section as part of the upgrade strategy to provide improved access to remote communities.
- **Carnarvon Mullewa Road** – A further 25 kilometres of road between Carnarvon and Gascoyne Junction has been constructed and sealed on this important inter community and tourist route.
- **Great Northern Highway** – Completion of the 3.9 kilometres Bindoon Hill realignment and widening project including extension of the Bindoon Hill passing lane by 1.1 kilometres and provision of a 500 metre acceleration lane at the junction with Bindoon Moora Road. The changes to the road geometry are designed to address a significant crash history on this section of the National Highway.
- **Great Eastern Highway** – Reconstruction and realigning of 15 kilometres of the National Highway between Tammin and Kellerberrin including the replacement of two timber bridges with box culverts and upgrading of a rail crossing near Kellerberrin will provide improved level of service and safety for all road users and improved freight transport efficiency.
- **Mt. Magnet to Leinster Road** – Design and construction of the remaining 163 kilometres of unsealed road to sealed standard in the Youanmi-Agnew section was completed in December 2002. This project has improved access to existing and proposed mineral developments between Mt Magnet and Agnew, provided sealed access to the remote community of Sandstone, enabled triple road trains to transport products and fuel to/from the port of Geraldton to the Northern Goldfields, provided a sealed tourist link through the Goldfields and improved safety performance and reliability in a range of weather conditions.
- **Principal Shared Paths** – The construction of principal shared paths from Loftus Street to Coghlan Road and East Parade to Caledonian Avenue was completed in December 2002. This project provided improved pedestrian and commuter access through West Leederville, East Perth and Maylands, providing a linkage to other pedestrian and cycling facilities.

- **Roe Highway (Welshpool Road to Nicholson Road)** – Design & construction of 8 kilometres of 4 lane controlled access highway including interchanges, 6 road bridges, 2 shared path bridges, 2 underpasses, the construction of Orrong Road from north of Felspar Street to Welshpool Road (east), a connection between Welshpool Road (west) and William Street and an upgrade to part of the Kenwick Link Road to dual carriageway was completed in January 2003. This project improves road safety, reduces freight and transport costs and improves amenities and access.

Major Initiatives For 2003-04

- **Broome Cape Leveque Road** – Continuation of the program to provide improved access to the remote communities serviced by this road.
- **Carnarvon Mullewa Road** – Continuation of the program to construct and seal the road between Carnarvon and Gascoyne Junction on this important inter community and tourist route.
- **Geraldton Southern Transport Corridor** – ‘Expressions of Interest’ were called in July 2002 for a design and construct contract for Stage 1 of a four year project to construct a 13.4 kilometres of road, 11.6 kilometres of single rail alignment, construction of eight bridges and the removal of one bridge with the short listing of applicants approved in October 2002. This project will provide an alternative route for freight vehicles and rail freight, which will improve access and efficiency for the transport industry and improve safety for all road users by reducing conflict between road and rail freight and passenger vehicles.
- **Great Eastern Highway** – Continuation of the reconstruction and widening of the National Highway between Hines Hill and Walgoolan as part of the overall upgrading between Tammin and Walgoolan. Works will provide improved level of service and safety for all road users and improved freight transport efficiency.
- **Great Eastern Highway (Sawyers Valley – The Lakes)** – The upgrading of Great Eastern Highway (GEH) to a four-lane dual carriageway from Old Sawyers Road, east of Sawyers Valley, up to the Chidlow to York Road (also known as the Lakes turn-off) will involve reconstruction, realignment and widening a 13 kilometres section of the highway to National Highway standards. GEH is a major east-west link and carries a high percentage of commercial vehicles. The upgrade works will significantly enhance safety and efficiency by better managing steady traffic increases linked to ongoing residential and commercial development in the hills area. Design work is currently underway with construction works proposed to start October/November 2003. Construction will be undertaken over a two-year period with completion in June 2005.
- **Great Northern Highway (Lennard St – Muchea)** – A design contract for the reconstruction and widening of 5 sections of Great Northern Highway to allow the passage of High Wide Loads was awarded in July 2002 with an estimated completion date in July 2004. Subject to Federal funding approval, the reconstruction of the first of the five sections will commence in September 2003 to be completed by March 2004. This project will improve ‘ride quality’ of the highway and provide increased efficiency for the movement of High Wide Loads.
- **Karratha – Tom Price Stage 1** – Construction of a two lane sealed road north of Tom Price to the Nanutarra – Munjina Road commenced in January 2003 with estimated completion by late 2003. This project will reduce travel distance and time while improving the level of service for freight, tourists and local traffic.
- **Marble Bar Road** – The construction and sealing of the remaining unsealed road between the Shaw River and the Ripon Hills turnoff. This project, which is expected to be completed by September 2003, will provide 20 kilometres of sealed access to Marble Bar and will address an increase freight task and improve the level of service to remote communities.
- **Principal Shared Paths** – Construction of the principal shared path from Caledonian Avenue, Maylands to Bayswater Station.
- **Roe Highway (Nicholson Road – South Street)** – A contract for the design and construction of 4.5 kilometres of dual carriageway at freeway standard, one road bridge at Willeri Drive, two underpasses for the principal shared path on the north side of the highway with interchanges and connections to Nicholson Road, Willeri Drive and South Street was awarded in September 2002 with an estimated project completion date of July 2004. The project, which also includes the construction of replacement wetlands, noise barriers and screen walls will improve road safety, reduce freight and transport costs and improve amenities and access between Midland/Kenwick and Fremantle.

- **Roe Highway (South Street to Kwinana Freeway)** – An ‘Alliance Contract’ for the design and construction of 4.5 kilometres of dual carriageway at freeway standard, with grade separations at South Street, Karel Avenue and the Kwinana Freeway is expected to be awarded in August 2003 with an estimated completion date of October 2005. A principal shared path is also to be built on the north side of the highway interconnecting with the adjacent local network and the principal shared path on the west side of the Kwinana Freeway, further improving community accessibility. The project, which also includes the construction of socio-environmental infrastructures such as noise barriers, screen walls and fauna underpasses, will improve road safety, reduce freight transport costs and enhance community amenities and access between Midland/Kenwick to Kwinana and beyond.
- **Tonkin Highway (Mills Road West – Thomas Road)** – A design and construct contract was awarded in January 2003 for the construction of 18 kilometres of four lane controlled access highway with grade separated interchanges at Albany Highway and Corfield Street, grade intersections at Mills Road, Champion Drive, Armadale Road, Randford Road, Rowley Road and Thomas Road, a bridge over the Canning River and a major culvert over Southern River. The first stage to Armadale Road will be completed in 2004 and will reach Thomas Road by 2006. The highway will provide a bypass route to the west of the urban areas that will remove much of the regional traffic and concentrate heavy freight vehicles on a purpose built high standard road away from residential streets improving road safety and residential amenity.

Output 4: Bridge construction

Bridges form an integral part of the road network by facilitating the movement of people and goods over rivers and creeks, which would otherwise be inaccessible, and by providing safer and efficient travel over railways and other roads. Accessibility is a key component in the development of a growing and diversified economy.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	21,032	22,241	26,981	49,691	2003-04 includes significant bridgeworks associated with large construction projects in the Metro area.
Less Operating Revenue ^(a)	1,036	10,200	773	825	
Net Cost of Output	19,996	12,041	26,208	48,866	
Adjustments ^(b)	767	(979)	1,377	(858)	
Appropriation for delivery of Output 4	20,763	11,062	27,585	48,008	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(c) Includes Capital User Charge from 2003-04

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					2003-04 includes significant bridgeworks associated with large construction projects in the metropolitan area.
Square metres of bridge deck constructed	7,135	7,282	9,842	17,803	
Quality					
The quality of bridge construction can be measured in terms of the percentage of the bridges that meet the following current operational standards:					
– Bridge Standards (width).....	93.9%	94%	93.8%	94%	
– Bridge Standards (strength)	90.8%	90%	91.1%	92%	
Timeliness					
Bridge construction projects completed within the agreed 12-month timeframe or as specified for individual major projects.....	91%	90%	93%	100%	
Cost (Efficiency)					
Average bridge construction cost per square metre.....	\$2,948	\$3,054	\$2,741	\$2,791	
Full Time Equivalents (FTEs)	45	18	54	89	

Major Achievements For 2002-03

- **Eddystone Avenue Bridge** – The construction of a bridge over Mitchell Freeway and associated roadworks from Ocean Reef Road to Joondalup Drive will provide a more efficient access to Joondalup, enabling the city to achieve its full potential as one of the fastest growing municipalities in Australia, reduce travel times, reduce vehicle operating costs for commuters travelling between Joondalup and the western suburbs and improve the operating efficiency of intersections such as Hodges Drive/Caridean Street and Ocean Reef Road/Joondalup Drive.
- **Gascoyne River Bridge** – The new two lane reinforced concrete bridge that replaces the single lane bridge over the North West Coastal Highway was opened on 27 July 2002. The new bridge, which is approximately 3 metres higher, has been designed to reduce the frequency of road closures due to flooding.
- **Ord River Bridge** – Construction of the 240 metre long bridge on the Great Northern Highway, 100 kilometres north of Halls Creek, will significantly reduce the frequency and duration of road closures on this section of the National Highway due to flooding.
- **Great Northern Highway** – Completion of four major culverts between SLK 2849 and SLK 2862, which along with the new Ord River Bridge will significantly reduce the frequency and duration of road closures on this section of the national highway due to flooding.

Major Initiatives For 2003-04

- **North West Coastal Highway Ashburton Bridge** – Replacement of existing single lane structure with a two lane structure at an estimated cost of \$9.4 million.
- **Great Northern Highway** – Completion of specific maintenance works on seven bridges including guardrail upgrades and rock protection to abutments.
- **Mass Limits Program** - The four year program to strengthen bridges on roads subject to higher mass limits will be completed during the financial year.

CAPITAL WORKS PROGRAM

The capital expenditure for Main Roads in 2003-04 totals \$328.3 million comprising works in progress of \$257.5 million, new works of \$65.6 million and purchase of other assets \$5.2 million. Main Roads capital works program comprises roadworks categorised under two programs, Road Use and Road Expansion.

Road Use

This program provides for the efficient and effective use of the existing road network as part of an integrated transportation system including cyclist and pedestrian facilities through implementation of improvement works aimed at:

- safety, minimising crashes and injuries associated with road use;
- travel demand management, ensuring efficient freight and commuter traffic movement;
- level of service management, ensuring the service level provided by the road network consistently conforms to the needs of all road users, the community and government;
- integration of modes, integrating road use with public and other transport modes; and
- road environment, ensuring that road use is environmentally sensitive.

Road Expansion Program

This program focuses on meeting the road transportation needs of future generations that cannot be met by improving the existing road network. This involves planning and construction of new roads to extend the existing road network and major widening of existing roads.

The Depot Rationalisation Program continues with funds being directed towards the construction of a new office at Bunbury and extensions at Narrogin and Albany. The funding of departmental regional accommodation and depot facilities accounts for changed operational activities and accommodates the requirements of other agencies within the Planning and Infrastructure portfolio.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Buildings and Equipment.....	49,088	9,613	9,613	5,235
Operational Costs 2002-03 to 2006-07	633,704	30,884	30,884	41,396
Gleneagles to Beaufort River.....	9,211	4,260	-	-
Abernethy Road -				
Tonkin Hwy - Construct Interchange.....	6,642	5,330	23	1,312
Albany Highway -				
Albany Ring Road - Construct and Seal	7,858	433	50	75
Gosnells Townsite - Revitalisation Project	5,000	3,500	1,500	1,500
Jingalup to Tambellup West	5,662	222	101	-
Kojonup to Albany - Construct Passing Lanes.....	6,814	6,664	1,715	150
Oats St to Leach Hwy - Construct and Seal	16,737	3,507	-	-
Albany to Lake Grace Road -				
Gnowangerup and Kent Shires - Various Improvements	8,303	2,579	-	-
Bibbawarra Road -				
Construct Concrete Floodway at Gascoyne River.....	3,062	62	-	-
Bindoon to Moora Road -				
Bindoon to Mogumber - Reconstruct Primerseal and Seal.....	7,959	1,649	75	-
Brand Highway -				
Pell Bridge - Reconstruct and primerseal including bridge over Irwin River.....	4,965	65	-	-
Brockman Road -				
Blackwood River Section - Widen, Reconstruct and Seal.....	9,018	10	-	-
Brookton Highway -				
Kalgoorlie to Hyden East	7,949	3,449	3,449	1,000
Kondinin-Kalgoorlie - Widen and Primerseal	12,474	3,824	-	-
Karragullen to Brookton - Reconstruct and Widen.....	25,941	21,091	301	-
Broome-Cape Leveque Road -				
Various Improvements.....	9,748	4,130	3,747	888
Bussell Highway -				
Busselton to Caves Rd - Construct Second.....	9,310	1,578	-	-
Vasse to Margaret River - Widen, Primerseal and Seal	17,684	664	200	320
Carnarvon to Mullewa Road -				
Carnarvon to Gascoyne Junction - Construct and Seal	24,069	7,060	3,060	3,186
Caves Road -				
Busselton Bypass to Dunsborough - Construct and Seal.....	22,429	193	-	-
Cervantes to Greenhead Road -				
Lancelin to Cervantes - Construct, Primerseal and Seal.....	42,207	2,207	774	-
Chidlow to York Road -				
Reconstruct and Primerseal.....	11,668	4,868	77	-
Dampier Road				
Extend Dual Carriageway and Construct Passing Lanes.....	20,135	135	65	-
Derby Highway -				
Great Northern Highway to Airport turnoff - Widen and seal.....	9,956	906	66	2,350
East-West Heavy Haulage Route -				
Construct and Seal	25,327	22,827	2,448	-
Fremantle to Rockingham Highway -				
Jervoise Bay - Construct and Seal Access Road	32,080	12,030	3,610	50
Rockingham to Wattleup - Construct busway linkage	5,431	4,570	39	861
Geraldton to Mt Magnet Road -				
Bringto to Mullewa Shires - Widen and Primerseal.....	11,277	4,027	-	-
Geraldton Southern Transport Corridor-Construct and Seal	37,661	9,992	377	8,069
Gibb River to Wyndham Road -				
Derby to Wyndham - Improve formation, drainage and gravel.....	24,802	7,302	1,000	1,000
Goldfields Highway -				
Wiluna to Meekatharra - Construct and Seal	68,734	734	-	-
Graham Farmer Freeway -				
Design and Construct.....	389,044	386,344	847	2,700
Great Central Road (Outback Highway) -				
Laverton to Docker River - Improve Formation and Gravel	25,127	4,651	465	1,000
Great Eastern Highway -				
Great Eastern Hwy/Roe Hwy - Construct Interchange.....	22,200	1,700	-	-
Hines Hill to Merredin - Reconstruct and Seal	19,162	1,392	1,181	122
Merredin to Walgoolan- Reconstruct and Seal	13,963	1,862	1,800	1,600
Orrong Rd/GEH Bypass - Construct and Seal	41,314	3,314	-	-
Sawyers Valley - The Lakes - Reconstruct & Duplicate	34,733	2,753	1,470	10,090

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
Great Northern Highway -				
Bow River - Replace Bridge and Approaches.....	18,271	184	-	-
Bow River Section - Reconstruct.....	10,888	384	-	-
Elvire River and Palm Creek - Construct Bridges.....	7,700	200	197	-
Ord River Bridge - Construct Bridge and approaches.....	12,911	12,801	12,136	110
Roe Highway to Muchea: Reconstruct and Widen	17,200	884	826	4,174
Swan Valley Bypass - Construct and Seal	151,154	1,154	-	-
Upper Panton, Roses Yard and Fletcher's Creeks - Construct Bridges.....	11,651	410	316	50
Karratha to Tom Price Link Road				
Stage 1 - Construct and Seal.....	27,393	13,285	8,956	14,108
Stage 2 - Construct and Seal.....	80,120	1,620	1,438	-
Kwinana Freeway -				
Safety Bay Rd to Fremantle Rd, Mandurah - Construct and Seal	166,734	1,734	-	-
Interchanges and Extension - Design and Construct	159,753	159,103	2,558	650
Lancelin Road -				
Lancelin South - Construct, Primerseal and Seal	3,696	1,796	-	-
Marble Bar Road -				
Rippon Hills to Shaw River - Construct and Primerseal	45,148	33,648	5,943	2,000
Minilya to Exmouth Road -				
Lyndon River - Construct Bridge.....	6,104	99	-	-
Mitchell Freeway -				
Hodges Drive- Shenton Avenue - Construct Dual Carriageway	75,000	4,187	4,187	1,813
Mowen Road -				
Rosa Brook Rd to Nannup - Construct and Seal	14,187	2,016	400	910
Mt Magnet to Sandstone to Agnew Road -				
Mt Magnet to Agnew Road - Construct.....	66,095	60,359	20,745	5,736
Muir Road -				
Mt Barker Bypass - Construct and Seal	5,627	1,057	98	-
Mt Barker Northern Bypass to Denmark - Mt Barker Road - Widen and Seal....	5,076	164	-	-
Nyamup to Strachan - Reconstruct	20,882	1,416	875	1,425
Strachan to regional boundary - widen, primerseal and seal	19,192	22	-	-
Narrogin to Kondinin Road -				
Wickepin to Kulin - Reconstruct and Primerseal	10,708	3,308	100	-
North West Coastal Highway -				
Ashburton River Bridge - reconstruct and widen to 2 lanes and widen approaches	9,985	485	400	9,500
Minilya to Barradale - Widen and Seal.....	25,780	178	-	-
Utakarra Rd to Green St - Construct dual Carriageway	25,655	1,655	-	-
Northam to Cranbrook Road -				
Narrogin Link - Construct and Primerseal	10,260	5,229	805	-
Old Coast Road -				
Australind-Australind Bypass Road - Construct and Seal including Bridge	13,717	7	-	-
Ord Farm Roads -				
Wyndham East Kimberley Shire - Construct and Seal.....	38,545	13,545	36	-
Perth Access Plan -				
Various Improvements.....	21,749	17,958	220	3,791
Perth to Bunbury Highway -				
Bunbury Outer Ring Rd - Construct and seal including bridges	41,089	708	60	-
Bunbury Port Access - Construct and Seal	17,112	112	20	-
Northern Mandurah Bypass - Construct.....	37,130	130	130	-
Serpentine/Peel Deviation - Construct and Seal.....	71,011	1,011	170	-
Perth Metropolitan Region Bike Plan - Stage 2				
Safety and Network Improvements.....	15,576	2,190	2,161	5,386
Port Hedland Road -				
Redbank Bridge to Short Street - Construct Second Carriageway	9,362	1,362	25	-
Queen Victoria Street				
Fremantle Traffic Bridge - Reconfigure Navigation Span	13,267	267	141	-
Raymond Road -				
South Western Highway to Australind Bypass - Reconstruct and widen.....	4,653	959	-	-
Reid Highway -				
Beechboro Rd to Roe Hwy - Construct second carriageway.....	60,139	24,959	40	-
Mirrabooka-Beechboro - Construct Interchange.....	20,770	220	-	-
Roe Highway -				
Nicholson Rd to South St - Construct and Seal.....	38,796	14,684	12,876	22,112
South Street to Kwinana Freeway - Construct Dual Carriageway.....	57,711	598	597	19,494
Welshpool Rd to Nicholson Rd - Construct and Seal	78,538	76,544	24,707	1,994

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
South Western Highway -				
Armadale to Byford - Extend Dual Carriageway Including Bridge over Wungong Brook.....	12,333	333	-	-
Tanami Road - Halls Creek Shire - Improve Formation and Drainage and Gravel.....	10,073	873	800	850
Tonkin Highway -				
Thomas Road to South Western Highway	61,204	1,004	230	-
Mills Rd West to Thomas Rd - Design and Construct	140,577	26,351	11,624	49,417
Toodyay Road - Gidgegannup to Toodyay - Reconstruct and Primerseal	8,314	314	40	-
Various Local Roads -				
Blue Gum Plantation - Various Improvements	68,091	2,391	746	2,430
Grain Logistics - Improvements	19,752	6,482	1,279	1,070
Railway Crossings - Improvements	34,033	10,633	3,607	2,340
Vasse Highway -				
Busselton to Nannup - Widen Climbing Lanes.....	3,058	57	-	-
Wanneroo Road - Pinjar Road to Hall Road - Construct Dual Carriageway.....	10,922	122	-	-
Wubin to Mullewa Rd - Wubin - Mullewa Rd. Perenjori - Mullewa - Widen and Seal.....	20,335	35	-	-
Yardie Creek Road - Exmouth Shire - Construct and Seal	4,958	4,868	170	90
York to Merredin Road - Quairading and Bruce Rock Shires - Widen and Primerseal.....	16,646	2,646	265	-
Minor Works - Works in Progress.....	72,573	38,444	38,444	31,325
COMPLETED WORKS				
Albany Highway -				
Kokokup - Reconstruct and Primerseal.....	4,787	4,787	163	-
Bussell Highway -				
Busselton Bypass - Construct, Primerseal and Seal	19,403	19,403	458	-
Sabina to Busselton - Construct and Seal.....	6,824	6,824	276	-
Bus Priority Measures -				
Various Improvements.....	5,929	5,929	2,548	-
City Access Roads -				
Construct and Seal	16,944	16,944	17	-
Great Eastern Highway -				
Northam Bypass - Construct and Seal.....	45,720	45,720	1,190	-
Mitchell Freeway -				
Eddystone Avenue - Construct Bridge and Approaches	7,837	7,837	5,811	-
Loftus St - Construct Bridge	21,790	21,790	520	-
North West Coastal Highway -				
Gascoyne River to Blowholes - Reconstruct and Primerseal including Bridge...	9,538	9,538	1,441	-
Perth to Bunbury Highway -				
Clifton - Construct and seal second carriageway	2,578	2,578	215	-
Dawesville - Construct and Primerseal	14,971	14,971	142	-
South Coast Highway -				
Manypeaks - Reconstruct, Primerseal and Seal	3,152	3,152	95	-
South Western Highway -				
Pinjarra to Waroona - Widen Reconstruct and Primerseal	10,794	10,794	734	-
Useless Loop Road - Shark Bay Shire - Construct and Gravel	3,331	3,331	265	-
Minor Works - Completed Works	85,055	85,055	85,055	-
NEW WORKS				
Minor Works -				
Commencing 2003-04	86,266	-	-	64,630
	4,256,340	1,398,530	326,235	328,309

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	354,229	385,769	326,235	328,309	261,200	186,484	182,348
Working capital requirement							
Loan repayments	6,730	6,730	6,730	36,380	55,730	35,730	35,730
	360,959	392,499	332,965	364,689	316,930	222,214	218,078
LESS							
Borrowings	10,000	110,000	-	20,000	-	-	-
Commonwealth Grants	40,635	60,270	49,552	39,400	65,940	29,600	37,400
Funding included in output appropriations ^(a) ..	69,180	88,669	110,833	88,759	74,973	93,684	98,348
Asset Sales	330	2,600	2,600	2,500	2,000	2,000	1,200
Other	768	13,455	13,457	13,300	9,402	9,500	-
Holding Account ^(b)	-	6,155	6,301	13,083	18,664	24,291	29,984
Capital Contribution	240,046	111,350	150,222	187,647	145,951	63,139	51,146

(a) Capital works expensed through the Statement of Financial Performance.

(b) Draw down from Holding Account.

FINANCIAL STATEMENTS**STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	50,856	55,500	55,000	55,500	55,500	55,500	55,500
Superannuation	9,402	11,200	9,700	9,700	9,700	9,700	9,700
Grants and subsidies ^(b)	91,779	74,960	68,960	57,088	45,754	41,448	41,447
Supplies and services	358,411	421,969	338,009	403,577	332,696	250,967	253,436
Accommodation	5,224	2,700	5,700	6,000	6,000	6,000	6,000
Borrowing costs	15,401	20,810	14,885	15,967	13,257	10,260	7,508
Capital User Charge	-	-	-	12,347	27,210	44,908	62,279
Depreciation	159,657	126,870	165,469	172,459	179,589	186,262	192,768
State Taxes	3,157	-	-	-	-	-	-
Net loss on disposal of non-current assets	1	-	-	-	-	-	-
Other expenses	106,763	41,430	39,430	40,600	40,500	40,600	40,600
TOTAL COST OF SERVICES	800,651	755,439	697,153	773,238	710,206	645,645	669,238
Revenues from ordinary activities							
User charges and fees ^(c)	12,659	7,290	8,148	19,724	18,063	14,666	1,464
Net Profit on disposal of non-current assets	7,448	3,900	3,900	3,500	2,000	2,000	1,800
Grants and subsidies	103,154	96,110	86,892	71,302	101,940	59,100	70,500
Other Revenue	3,386	2,800	2,800	2,300	2,300	2,100	2,100
Total Revenues from Ordinary Activities	126,647	110,100	101,740	96,826	124,303	77,866	75,864
NET COST OF SERVICES	674,004	645,339	595,413	676,412	585,903	567,779	593,374
REVENUES FROM STATE GOVERNMENT							
Appropriations	380,656	456,064	455,645	464,842	486,127	534,783	564,110
TOTAL REVENUES FROM STATE GOVERNMENT	380,656	456,064	455,645	464,842	486,127	534,783	564,110
CHANGE IN EQUITY RESULTING FROM OPERATIONS	(293,348)	(189,275)	(139,768)	(211,570)	(99,776)	(32,996)	(29,264)
Capitalised expenditure	242,406	292,000	210,300	276,900	164,000	92,800	84,000
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	(50,942)	102,725	70,532	65,330	64,224	59,804	54,736

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 838, 860 and 895 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	58,036	4,668	39,284	2,079	9,365	23,886	42,650
Receivables.....	9,500	9,612	7,576	9,111	9,321	8,095	5,012
Inventories.....	12,865	9,726	11,765	11,265	11,265	11,265	11,265
Amounts receivable for outputs.....	6,155	10,772	13,083	18,664	24,291	29,984	35,675
Prepayments.....	395	283	395	395	395	395	395
Other.....	166	645	166	166	166	166	166
Total current assets.....	87,117	35,706	72,269	41,680	54,803	73,791	95,163
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	111,865	234,463	264,105	417,900	573,198	729,476	886,569
Land and Buildings.....	5,896,208	4,531,445	5,901,448	5,906,688	5,911,568	5,915,558	5,924,548
Plant, equipment and vehicles.....	6,568	3,494	5,368	5,468	5,568	5,668	5,768
Roads network.....	7,315,163	6,606,002	7,487,542	7,726,402	7,849,671	7,899,452	7,937,467
Inventories.....	14,595	16,257	14,695	15,195	15,195	15,195	15,195
Total non-current assets.....	13,344,399	11,391,661	13,673,158	14,071,653	14,355,200	14,565,349	14,769,547
TOTAL ASSETS.....	13,431,516	11,427,367	13,745,427	14,113,333	14,410,003	14,639,140	14,864,710
CURRENT LIABILITIES							
Superannuation.....	11,759	10,356	11,759	11,759	11,759	11,759	11,759
Payables.....	39,838	16,640	29,117	25,625	24,978	22,273	23,675
Provision for employee entitlements.....	13,930	11,253	13,230	12,630	12,030	11,430	11,430
Interest-bearing liabilities (Borrowings).....	6,730	36,380	36,380	55,730	35,730	35,730	35,730
Monies in trust.....	1,078	1,070	1,078	1,078	1,078	1,078	1,078
Interest payable.....	3,742	122	3,742	3,742	3,742	3,742	3,742
Accrued Salaries.....	1,597	994	1,597	1,597	1,597	1,597	1,597
Other.....	58,651	51,908	37,171	32,713	31,887	28,433	30,226
Total current liabilities.....	137,325	128,723	134,074	144,874	122,801	116,042	119,237
NON-CURRENT LIABILITIES							
Superannuation.....	55,862	57,134	54,762	53,662	52,562	51,462	50,362
Provision for employee entitlements.....	3,217	3,000	3,017	3,017	3,017	3,017	3,017
Interest-bearing liabilities (Borrowings).....	218,943	301,713	182,563	146,833	111,103	75,373	39,643
Total non-current liabilities.....	278,022	361,847	240,342	203,512	166,682	129,852	93,022
TOTAL LIABILITIES.....	415,347	490,570	374,416	348,386	289,483	245,894	212,259
EQUITY							
Contributed Equity.....	240,046	358,515	390,268	577,915	723,866	787,005	838,151
Accumulated surplus/(deficit).....	9,056,448	9,264,255	9,126,980	9,192,310	9,256,534	9,316,338	9,371,074
Asset revaluation reserve.....	3,719,675	1,314,027	3,853,763	3,994,722	4,140,120	4,289,903	4,443,226
Total equity.....	13,016,169	10,936,797	13,371,011	13,764,947	14,120,520	14,393,246	14,652,451
TOTAL LIABILITIES AND EQUITY.....	13,431,516	11,427,367	13,745,427	14,113,333	14,410,003	14,639,140	14,864,710

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	262,651	329,194	290,176	292,383	306,538	348,521	371,342
Capital Contribution	240,046	111,350	150,222	187,647	145,951	63,139	51,146
Holding Account.....	-	6,155	6,301	13,083	18,664	24,291	29,984
Net cash provided by State government.....	502,697	446,699	446,699	493,113	471,153	435,951	452,472
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(50,906)	(57,300)	(55,900)	(56,100)	(56,100)	(56,100)	(55,500)
Superannuation.....	(9,470)	(9,800)	(10,800)	(10,800)	(10,800)	(10,800)	(10,800)
Supplies and services.....	(370,835)	(450,567)	(364,210)	(406,527)	(329,169)	(252,126)	(250,240)
Grants and subsidies	(91,779)	(74,960)	(68,960)	(57,088)	(45,754)	(41,448)	(41,447)
Borrowing costs.....	(11,762)	(20,810)	(14,885)	(15,967)	(13,257)	(10,260)	(7,508)
Accommodation.....	(5,224)	(2,700)	(5,700)	(6,000)	(6,000)	(6,000)	(6,000)
Capital User Charge.....	-	-	-	(12,347)	(27,210)	(44,908)	(62,279)
State Taxes	(3,145)	-	-	-	-	-	-
Goods and Services Tax	(46,948)	(54,616)	(54,850)	(44,797)	(43,511)	(38,040)	(41,746)
Other.....	(39,498)	(41,680)	(39,430)	(40,600)	(40,500)	(40,600)	(40,600)
Receipts							
User charges and fees	19,738	9,875	9,591	17,255	17,759	15,465	4,965
Goods and Services Tax	48,857	54,597	55,331	45,731	43,605	38,467	41,327
Grants and subsidies	102,668	96,110	86,892	71,302	101,940	59,100	70,500
Other.....	-	2,800	2,800	2,300	2,300	2,100	2,100
Net cash from operating activities.....	(458,304)	(549,051)	(460,121)	(513,638)	(406,697)	(385,150)	(397,228)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(4,381)	(5,100)	(5,100)	(6,300)	(5,440)	(4,550)	(3,750)
Proceeds from sale of non-current assets	11,086	6,500	6,500	6,000	4,000	4,000	3,000
Net cash from investing activities.....	6,705	1,400	1,400	(300)	(1,440)	(550)	(750)
CASH FLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings.....	(6,730)	(6,730)	(6,730)	(36,380)	(55,730)	(35,730)	(35,730)
Proceeds from borrowings	10,000	110,000	-	20,000	-	-	-
Net cash from financing activities	3,270	103,270	(6,730)	(16,380)	(55,730)	(35,730)	(35,730)
NET INCREASE/(DECREASE) IN CASH HELD	54,368	2,318	(18,752)	(37,205)	7,286	14,521	18,764
Cash assets at the beginning of the reporting period	3,668	2,351	58,036	39,284	2,079	9,365	23,886
Cash assets at the end of the reporting period.....	58,036	4,668	39,284	2,079	9,365	23,886	42,650

SCHEDULE OF ADMINISTERED EXPENSES AND REVENUES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
EXPENSES							
Receipts paid into Consolidated Fund.....	1,820	1,600	1,600	1,600	1,600	1,600	1,600
TOTAL ADMINISTERED EXPENSES ^(a)..	1,820	1,600	1,600	1,600	1,600	1,600	1,600
REVENUES							
Regulatory Fees and Fines.....	1,820	1,600	1,600	1,600	1,600	1,600	1,600
TOTAL ADMINISTERED REVENUES	1,820	1,600	1,600	1,600	1,600	1,600	1,600

(a) Further information is provided in the table "Details of the Administered Transactions Expenses".

MIDLAND REDEVELOPMENT AUTHORITY

CAPITAL WORKS PROGRAM

The Midland Redevelopment Authority's functions are to plan, promote and coordinate the development and redevelopment of land in the Midland redevelopment area. This will contribute to the revitalisation of Midland as a strategic regional centre and will achieve improved use of existing vacant and under-utilised public land and buildings.

The \$13.4 million capital works program for the Authority in 2003-2004 includes:

- Ongoing environmental testing and remediation works at the Midland Railway Workshops site at a cost of \$3.7 million;
- The commencement of Helena Precinct residential sub divisional works with an estimated total cost of \$6 million including \$2.5 million in 2003-2004;
- The continued development of the Police Operations Support Facility including further site preparation and provision of services at a cost of \$797,000;
- New works include road works comprising a planned extension of Keane Street from the Crescent to Great Eastern Highway, landscaping and site works at a cost of \$719,000;
- City centre subdivisional works and associated services infrastructure at a cost of \$1.2 million;
- The continued development of new roads, landscaping and associated services infrastructure to provide for the Clayton North sub division on the Midland Railway Workshops site at a cost of \$1million; and
- The ongoing provision of support services at a cost of \$1.7 million in 2003-2004.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Development Sectors				
Clayton - Sector 6 Eastern Enterprise - Sector 14.....	1,448	402	402	1,046
Keane Street Extensions / Tuohy Precincts.....	1,806	190	190	719
Land Acquisition Program.....	2,231	566	566	1,165
Midland Railway Workshop Site -				
Infrastructure Works Access Roads and Services Stages 1 and 2	6,725	6,555	1,904	170
Police Operation Support Facility- Site Works Stage 2	1,397	600	100	797
Site Remediation and Environment Testing.....	12,597	690	690	3,220
Site Remediation and Environmental Testing - Professional Fees	1,315	104	104	132
Site Remediation and Environmental Testing - Works Contingency	1,139	79	79	335
Support Services				
Building Maintenance/ Site services.....	2,321	645	645	245
Commercial Services.....	761	62	62	67
Design and Construction Management	1,014	170	170	103
Economic and Enterprise Development.....	528	138	138	65
Marketing Sales and Community Development.....	4,182	300	300	368
Planning and Development.....	2,134	140	140	260
Program Contingency	1,804	201	201	205
Public Art	276	66	66	68
Specialist Consultancies, Other Fees and Disbursements	2,101	596	596	277
COMPLETED WORKS				
Midland Railway Workshop Site -				
Gateway Works	150	150	150	-
Helena Street Railway Crossing - Road Works	2,205	2,205	2,090	-
Midland Enterprise Centre - Site Works.....	115	115	115	-
Parks and Landscaping	50	50	50	-
Railways Institute Building Refurbishment	1,346	1,346	9	-
NEW WORKS				
New Works 2003-04				
Blocks 1, 2 and 3 - Sector 7,8 and 9.....	104	-	-	104
City Centre - Sub divisional and Development works	4,214	-	-	1,197
Helena Precinct A - Sector 11 Stage 2 - Sub divisional works.....	7,781	-	-	2,525
Helena Reserves and Wetlands.....	472	-	-	292
	60,216	15,370	8,767	13,360

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	6,603	12,158	8,767	13,360	9,427	9,299	13,827
	6,603	12,158	8,767	13,360	9,427	9,299	13,827
LESS							
Borrowings.....	3,907	10,381	8,767	7,280	2,500	3,289	-
Asset Sales	-	1,227	-	6,080	6,927	6,010	13,827
Internal Funds and Balances.....	2,696	550	-	-	-	-	-
Capital Contribution.....	-	-	-	-	-	-	-

BUNBURY PORT AUTHORITY

CAPITAL WORKS PROGRAM

The Bunbury Port Authority's capital works program for 2003-04 is projected at \$9.175 million. Capital expenditure will be met from the Authority's internal funds and balances.

The current construction of the Container Facilities that embodies the construction of a hardstand area and refrigerated container power points in the Inner Harbour would cater for the container handling trade, which is expected to commence by mid-2004. This project is consistent with the Government's policy of promoting Bunbury Port as the second container port in Western Australia. It is expected that the completion of the Container Facilities would contribute towards a reduction in transport costs.

In addition, the construction of a new Conveyor Facility for woodchips will benefit the expanding plantation woodchip export industry in the South West. This will have a positive impact on the region by creating employment opportunities provided by export companies such as Hansol/Pulpwood International through the growth in woodchip trade.

As part of the Authority's revenue optimisation initiative, the construction of a Storage Shed is seen as an opportunity to cater to the demand of exporters and importers for short term storage of exports/imports bulk or break-bulk commodities. This in turn, would provide potential opportunities for new bulk trade development on a long term basis and also provide perceived benefits to the Bunbury Port Authority through increased trade opportunities and lease revenue.

A new project of significance to be undertaken by the Authority is one relating to the Conveyor for New Products. The establishment of this project would complement the proposed Conveyor Facilities for woodchips. This project will enhance the bulk loading facilities for exports at Berth 8 and has the capacity to also further service potential new trades at the Port. In addition, there is the potential for the creation of employment opportunities, with resultant multiplier effect for transport, maintenance and other services.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Container Facilities (Hardstand)	2,300	100	100	2,200
Storage Shed - Inner Harbour	2,700	1,000	1,000	1,700
COMPLETED WORKS				
Bund Wall Inner Harbour	500	500	500	-
Dust Control - Cleveland Chute.....	300	300	300	-
Minor Works - 2002/03	250	250	250	-
NEW WORKS				
Conveyor Facilities - Woodchips.....	1,000	-	-	1,000
Conveyor for New Products.....	2,000	-	-	2,000
Inner Harbour Ring Main Power Upgrade.....	825	-	-	825
Investigation into Harbour Deepening	150	-	-	150
Minor Works - 2003/04	300	-	-	300
Pilot Boat Replacement	1,000	-	-	1,000
	11,325	2,150	2,150	9,175

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	8,234	3,550	2,150	9,175	6,300	2,300	7,850
	8,234	3,550	2,150	9,175	6,300	2,300	7,850
LESS							
Internal Funds and Balances.....	8,134	3,450	2,050	9,075	6,200	2,200	7,750
Asset Sales	100	100	100	100	100	100	100
Capital Contribution.....	-	-	-	-	-	-	-

FREMANTLE PORT AUTHORITY

CAPITAL WORKS PROGRAM

Fremantle Ports' Capital Works Program for 2003-04 involves expenditure of \$42.7 million. The Capital Works Program has been formulated on the basis of analysis of future trade levels, asset evaluation and monitoring and customer needs. The investment is required to:

- meet specific identified customer needs to facilitate trade;
- meet statutory requirements (eg. environmental, occupational health and safety);
- meet growth in new services and demand for services;
- improve the level of service provision consistent with identified needs;
- replace existing assets or upgrade assets to improve operating efficiency and productivity; and
- provide support facilities to improve efficiency.

The Capital Works Program recognises Fremantle Ports' assumed responsibility from February 2002 for the operation of the bulk cargo handling business previously operated at Kwinana by BHP Billiton. The acquisition of associated land in conjunction with LandCorp has placed the State of Western Australia in an advantageous position to facilitate the HIs melt project for pig iron production and export. Investment by Fremantle Ports on Stage 1 of the HIs melt project is expected to be \$18.5 million in 2003-04. This should in the long term provide significant business growth to Fremantle Ports.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Port Security Works.....	398	180	180	183
Fremantle Waterfront Project -				
New Access Road (From Gate No. 2).....	1,941	241	100	1,700
New Access Road (From Phillimore Street South of Railway Station).....	81	21	-	60
HIs melt -				
Infrastructure for HIs melt - Stage 1 and Other Bulk Users	30,348	258	258	18,455
North Quay -				
Landscape Master Plan Implementation	1,025	395	230	210
North Quay Rail Loop	10,000	1,000	1,000	4,000
New Rail Terminal	10,000	1,000	1,000	4,000
Outer Harbour -				
KBT Bulk Handling Business, Land and Associated Costs	19,059	12,609	6,030	2,670
Outer Harbour -				
Bulk Cargo Jetty -				
Export Infrastructure.....	38,000	150	150	850
Victoria Quay -				
Administration Buildings Upgrade of Levels 10 & 11.....	264	177	170	87
COMPLETED WORKS				
KBJ - Bulk Handling Equipment	2,000	2,000	2,000	-
Fremantle Waterfront Project				
VQ Street Lighting	90	90	90	-
Land -				
Purchase of Land - Kwinana Beach Rd	291	291	291	-
Minor Works -				
2002-03 Program	500	500	500	-
North Quay -				
North Quay -Berth No. 1 & 2 New Amenities.....	172	172	10	-
Outer Harbour -				
Bulk Storage Facilities (UFC)	11,040	11,040	11,000	-
Outer Harbour -				
Bulk Cargo Jetty -				
Fire Fighting Services.....	185	185	93	-
High Voltage Power Upgrade.....	110	110	14	-
Stirling/Calista Channels - Lead Lights	170	170	170	-
Plant and Equipment -				
Replace Existing Sweeper Truck	260	260	260	-
Replacement of 22 AGA Navigational Aid Buoys	595	315	260	-
Wharf Sweeper	130	130	130	-
Victoria Quay -				
Acquisition and land and associated infrastructure	3,360	3,360	3,238	-
Victoria Quay Substation A Refurbishment.....	220	220	220	-

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
NEW WORKS				
Fremantle Waterfront Project				
New Electrical Substation C	700	-	-	700
Inner Harbour -				
Upgrade Common User Areas Berths 11 /12 and Capital Dredging	6,000	-	-	2,000
Minor Works -				
2003-04 Program	500	-	-	500
North Quay -				
Land Acquisition - Tydeman Rd.....	1,070	-	-	1,070
Land for Container Parks (Nth Tydeman Rd)	3,450	-	-	3,450
Outer Harbour -				
KBT - Dust Suppression and Extraction	1,100	-	-	1,100
KBT - Undercover Storage	7,500	-	-	100
KBT - New Weighbridge (south).....	150	-	-	150
Plant and Equipment -				
Re-Engining Pilot Transport Vehicle.....	585	-	-	585
Victoria Quay -				
Replacement Workshop.....	825	-	-	825
	152,119	34,874	27,394	42,695

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	9,934	20,390	27,394	42,695	33,965	26,165	50,386
	9,934	20,390	27,394	42,695	33,965	26,165	50,386
LESS							
Borrowings	-	10,000	4,000	24,760	25,651	18,266	41,786
Internal Funds and Balances	6,114	10,390	23,394	17,935	8,314	7,899	8,600
Capital Contribution	3,820	-	-	-	-	-	-

GERALDTON PORT AUTHORITY

CAPITAL WORKS PROGRAM

Port Enhancement Project (PEP)

This \$103 million investment in the Port will improve the loading capacity of handymax class vessels visiting the Port of Geraldton. The project will result in a deepened inner commercial shipping harbour and access channel from the current draft depth of 9.1 metres to the targeted depth for access to fully laden handymax vessels of 11.5 metres. The project will result in the removal of two port loading costs incurred by port customers who are required to "top up" to obtain maximised loading efficiencies at other ports.

The various projects making up the \$103 million capital improvement investment include the following:-

1. Capital dredging of the commercial shipping harbour and access channel (at \$77 million, the major part of the project).
2. Stabilisation of berth face infrastructure through wharf extensions to ensure that a deepened port remains fully accessible (\$11 million).
3. Modification of northern breakwater extensions to accommodate improved vessel access capability.
4. Installation of appropriate navigation equipment to align with the modified channel design.
5. Construction of groynes to assist with the stabilization of the new town beach redevelopment.
6. Creation of an eastern breakwater to protect ship handling at the entrance and in the inner harbour from unsettling wave action, to provide for 900 metre train operations, to minimise the impact of noise, to physically separate operational and recreational waterways, to manage water quality and provide for larger fishing and small commercial vessels.

Navigational Aids - \$1.5 Million

Existing navigation aids require replacement and new navigation aid infrastructure is needed to permit the continued safe and effective access of commercial trade vessels into the Port of Geraldton. Such aids need to be acquired and installed by around July 2003 as the existing navigation aids will have been removed as a subsidiary project to satisfy PEP requirements.

The total estimated cost of this development will be fully internally funded.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Port Enhancement Project	107,675	85,261	85,261	22,414
COMPLETED WORKS				
Bulk Handling Infrastructure	1,000	1,000	1,000	-
Bulk Handling Facility - Environmental Action Plan	587	587	440	-
Fishing Industry Facilities - Upgrade Sewer Scheme	500	500	500	-
Minor Works - 2002-03 Program	194	194	194	-
NEW WORKS				
Minor Works - 2003-04 Program	752	-	-	752
Navigation Aids	1,500	-	-	1,500
	112,208	87,542	87,395	24,666

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	7,915	1,399	87,395	24,666	1,815	1,334	1,374
	7,915	1,399	87,395	24,666	1,815	1,334	1,374
LESS							
Internal Funds and Balances.....	7,915	1,399	2,134	2,252	1,815	1,334	1,374
Borrowings.....	-	-	85,261	22,414	-	-	-
Capital Contribution.....	-	-	-	-	-	-	-

PORT HEDLAND PORT AUTHORITY

CAPITAL WORKS PROGRAM

The Port Hedland Port Authority Capital Works program includes the following major programs:

- \$7 million for extending the No.1 Wharf as a result of predicted growth in bulk mineral trade, manganese's, chrome and copper concentrate.
- \$2 million to deepen No. 1 Wharf to 13.2 metres to accommodate fully loaded vessels up to 80,000 DWT.
- \$3 million for a bulk minerals shed due to increased developments of gold and copper deposits.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
WORKS IN PROGRESS				
Tide Monitoring Equipment	400	300	300	100
COMPLETED WORKS				
Capital Dredging - Deepen No 1 Berth	2,000	2,000	2,000	-
Fire Fighting and Safety Plant	308	308	288	-
Marine Simulator System	150	150	150	-
Navigational Systems (software) upgrades	142	142	60	-
No 1 Wharf Extension	7,000	7,000	7,000	-
Office Extension	700	700	700	-
Tug Pens	750	750	750	-
Housing Upgrades - 2002-03 Program	380	380	380	-
Minor Works - 2002-03 Program	290	290	290	-
Motor Vehicle Replacement - 2002-03 Program	115	115	115	-
Office Equipment - Computer Upgrade	100	100	100	-
2002-03 Program	50	50	50	-
NEW WORKS				
Roadsweeper	200	-	-	200
Tractor	40	-	-	40
Housing Upgrades - 2003-04 Program	390	-	-	390
Bulk Minerals Shed	3,000	-	-	3,000
Minor Works - 2003-04 Program	440	-	-	440
Motor Vehicle Replacement - 2003-04 Program	117	-	-	117
Office Equipment - 2003-04 Program	30	-	-	30
	16,602	12,285	12,183	4,317

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	1,361	10,228	12,183	4,317	4,644	-	-
	1,361	10,228	12,183	4,317	4,644	-	-
LESS							
Internal Funds and Balances.....	1,361	10,228	12,183	4,317	644	-	-
Borrowings.....	-	-	-	-	4,000	-	-
Capital Contribution.....	-	-	-	-	-	-	-

WESTERN AUSTRALIAN GOVERNMENT RAILWAYS COMMISSION

CAPITAL WORKS PROGRAM

The Western Australian Government Railways Commission's planned capital expenditure for 2003-04 is \$261.5 million and provides for the enhancement of safe and reliable passenger rail and road coach services.

Included in the 2003-04 program is expenditure of \$182.9 million for the New MetroRail (formerly the Perth Urban Rail Development) project. The expenditure will provide for:

- the completion of the Nowergup Railcar Depot and delivery of the first sets of railcars;
- the completion of the bulk of railway infrastructure works for the Northern Suburbs railway extension;
- substantial progress on the infrastructure works for the Thornlie extension; and
- the completion of all design work on the Perth to Mandurah railway with the awarding of contracts for the major construction packages totalling approximately \$690.0 million.

Other expenditure includes:

- the completion of the Prospector/AvonLink railcars and improvements to the Australind service;
- the continuation of the "Building Better Stations" program through undertaking work on Armadale, Bassendean, Claremont, Gosnells, Kelmscott, Midland, and Greenwood stations;
- improving access to metropolitan and country stations for people with special needs;
- railcar modification to increase passenger safety, comfort and capacity; and
- completion of delivery of new country road coach fleet.

	Estimated Total Cost	Estimated Expenditure to 30-6-03	Estimated Expenditure 2002-03	Estimated Expenditure 2003-04
	\$'000	\$'000	\$'000	\$'000
WORKS IN PROGRESS				
Buildings and Miscellaneous -				
2002-03 Program				
Audio Loops	600	100	100	300
Car park lighting at the East Perth terminal	240	40	40	200
PABX Replacement.....	790	200	200	325
Voice logger upgrade.....	125	65	65	60
Improvements to Station Facilities				
Armadale Station Upgrade.....	6,072	1,432	1,432	4,640
Bassendean Station Upgrade.....	5,500	2,200	2,200	3,300
Claremont Station Upgrade.....	2,000	100	100	1,900
Disability Access for other Minor Stations	4,000	1,953	1,953	1,017
Gosnells Station Upgrade	6,000	1,100	1,100	4,900
Joondalup Special Event.....	2,200	60	60	200
Joondalup Station Car Park.....	705	550	550	155
Kelmscott Station Upgrade.....	2,100	150	150	500
Midland Station Interchange.....	3,000	50	50	200
Other Station Upgrades.....	3,600	3,513	3,450	87
New Stations				
Greenwood Station	7,717	1,103	500	4,000
Other				
Minor Works – Urban.....	3,940	1,286	1,195	954
Minor Works – Country Passenger	1,450	600	600	300
Split and replace radio system	12,506	443	425	200
Computing Hardware and Software.....	4,290	3,130	1,900	250
New MetroRail -				
Infrastructure	1,100,753	121,492	56,909	112,830
Railcars.....	300,000	80,839	50,616	70,048

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
Perway-Track and Associated Works -				
2000-01 Program	15,469	8,506	4,796	2,280
2001-02 Program	5,277	2,975	1,664	1,002
Cyclic Maintenance	9,236	4,441	2,510	1,140
Geraldton Southern Transport Corridor	53,000	5,235	2,656	18,265
Road Coaches	10,000	5,000	5,000	5,000
Rolling Stock -				
EMU Railcars Modifications -				
1999-2000 Program	4,692	3,786	1,230	906
2001-02 Program	17,319	10,878	4,067	2,741
Prospector/AvonLink Railcars	56,750	47,348	26,887	9,402
Upgrade of Australind Railcars	2,251	1,501	1,314	750
Safer Rail initiative	18,667	14,311	12,800	4,356
COMPLETED WORKS				
Buildings and Miscellaneous -				
Improvements to Station Facilities				
City West Station Upgrade	576	576	257	-
Claisebrook Station Upgrade	2,400	2,400	1,955	-
Other Station Upgrades	410	410	20	-
Perth Station Horseshoe Bridge Stage II	1,645	1,645	753	-
Miscellaneous Building Improvements	3,300	3,300	3,300	-
Convert urban station power poles to break poles	670	670	670	-
Nicholson Road Bridge - Upgrade	670	670	670	-
Pedestrian Gates - East St, Moore St and Philmore St	600	600	600	-
Woodbridge Crossover	1,447	1,447	1,447	-
Westrail Centre - Building Improvements and Maintenance				
Lifts Upgrade	1,460	1,460	1,128	-
Refurbish 5th Floor -	1,100	1,100	1,100	-
Upgrade communication centre	190	190	190	-
Upgrade of Small Chiller	150	150	150	-
Perway-Track and Associated Works -				
2002-03 Program	3,585	3,585	3,585	-
NEW WORKS				
Buildings and Miscellaneous -				
2003-04 Program				
IT Data Room	155	-	-	155
Perth Station accommodation Stage three	550	-	-	550
Security Fire Protection - TSE's and feeder stations	275	-	-	275
Train Control Upgrade	5,000	-	-	2,500
Upgrade existing SCADA	210	-	-	100
Perway-Track and Associated Works -				
2003-04 Program	3,000	-	-	1,500
Claisebrook wash down plant	1,300	-	-	100
Jointless track - Armadale line	2,200	-	-	100
Northern Suburbs - upgrade crash barriers	3,100	-	-	100
Shenton Road Bridge - upgrade	770	-	-	770
Rolling Stock -				
EMU System				
Simulator	330	-	-	80
Smartcard Ticketing System	1,450	-	-	1,450
Smartcard Ticketing System	7,032	-	-	1,576
	1,703,824	342,590	202,344	261,464

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program.....	94,842	245,108	202,344	261,464	397,266	366,891	224,845
	94,842	245,108	202,344	261,464	397,266	366,891	224,845
LESS							
Borrowings.....	56,575	151,108	85,597	211,608	397,266	357,891	215,745
Government Equity contribution	59,400	94,000	106,800	49,856	-	9,000	9,100
Internal Funds and Balances.....	(21,133)	-	9,947	-	-	-	-
Capital Contribution.....	-	-	-	-	-	-	-

WESTERN AUSTRALIAN LAND AUTHORITY

CAPITAL WORKS PROGRAM

The Western Australian Land Authority (LandCorp) is the State Government's commercially focussed land development agency. Its primary objectives are to ensure:

- sufficient industrial land is available so that economic development is not constrained;
- satisfied communities through integrated major urban developments;
- maximised returns to the State from surplus Government land assets;
- sufficient townsite land to ensure town development potential is not constrained; and
- remediation of Orphaned Contaminated Sites.

LandCorp's mandate provides a wide scope to undertake land related activities to advance social and economic outcomes for the State. LandCorp will undertake its development with a focus on the end property use. The planned Capital Works Program for 2003-04 is \$186.1 million.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
COMPLETED WORKS				
Contaminated Sites-				
2002-03 Program	1,433	1,433	1,433	-
Development of Land -				
Government Asset Disposal -				
Development -				
2002-03 Program	19,282	19,282	19,282	-
Industrial -				
Acquisition -				
2002-03 Program	24,073	24,073	24,073	-
Development -				
2002-03 Program	31,549	31,549	31,549	-
Major Urban -				
Acquisition -				
2002-03 Program	4,506	4,506	4,506	-
Development -				
2002-03 Program	18,954	18,954	18,954	-
Townsites Development				
Acquisition -				
2002-03 Program	1,500	1,500	1,500	-
Development -				
2002-03 Program	2,811	2,811	2,811	-
NEW WORKS				
Contaminated Sites-				
2003-04 Program	3,464	-	-	3,464
Development of Land -				
Government Asset Disposal -				
Acquisition -				
2003-04 Program	67,732	-	-	67,732
Development -				
2003-04 Program	22,212	-	-	22,212
Industrial -				
Development -				
2003-04 Program	23,094	-	-	23,094
Acquisition -				
2003-04 Program	21,800	-	-	21,800
Major Urban -				
Acquisition -				
2003-04 Program	1,030	-	-	1,030

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
Development - 2003-04 Program	33,989	-	-	33,989
Townsites Development Acquisition - 2003-04 Program	3,000	-	-	3,000
Development - 2003-04 Program	9,769	-	-	9,769
	290,198	104,108	104,108	186,090

CAPITAL CONTRIBUTION

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	199,964	142,593	104,108	186,090	78,904	64,867	70,594
	199,964	142,593	104,108	186,090	78,904	64,867	70,594
LESS							
Borrowings	-	38,500	-	46,800	-	-	-
Other	199,964	104,093	104,108	139,290	78,904	64,867	70,594
Capital Contribution	-	-	-	-	-	-	-

WESTERN AUSTRALIAN PLANNING COMMISSION

PART 10 - MINISTER FOR PLANNING AND INFRASTRUCTURE

DIVISION 50

APPROPRIATION AND FORWARD ESTIMATES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
DELIVERY OF OUTPUTS							
Item 88 Net amount appropriated to deliver outputs	37,216	38,167	5,796	4,478	3,813	3,265	2,557
Amount Authorised by Other Statutes							
- Metropolitan Region Improvement Tax Act 1959	37,734	40,500	40,500	43,000	46,000	49,500	49,500
- Town Planning and Development Act 1928	908	821	821	406	-	-	-
Total appropriations provided to deliver outputs	75,858	79,488	47,117	47,884	49,813	52,765	52,057
CAPITAL							
Item 159 Capital Contribution	7,000	5,000	5,000	42,500	5,000	5,000	7,000
GRAND TOTAL	82,858	84,488	52,117	90,384	54,813	57,765	59,057

MISSION

To formulate and coordinate land use strategies for Western Australia, to facilitate its growth while continuously enhancing its unique quality of life and environment.

SIGNIFICANT ISSUES AND TRENDS

- Western Australia is experiencing some of the highest population and economic growth rates in Australia. This growth is placing demand on the State's land and resources. Western Australians are increasingly concerned about their quality of life and there is a wish to ensure that development is sustainable. The Western Australian Planning Commission (the Commission) has a key role in ensuring that growth is managed in order to achieve economic, social and environmentally sustainable outcomes. In order to achieve its roles and functions it recognises the following key outcomes:
 - The creation and design of vibrant communities in urban and rural areas is a key issue. There is increasing demand from the community for integrated development that recognises good design, employment, transport, and a quality environment, as keys to successful development. Suburbanisation is now being replaced with the creation of communities.
 - The growth of Perth and the State's population is causing increased pressure on the State's transport systems. There is an increasing realisation that creation of more road space will not necessarily solve problems of road capacity and there is a need to promote travel demand management. This is based on better integration of transport and land use to reduce travel distance between home and employment and promote alternatives to the private car. There is a significant commitment to planning for improved public transport.
 - Quality development depends on the timely and efficient provision of infrastructure. There is growing demand for new communities to have a high level of servicing at the beginning of the development cycle. The coordination of activities of state and local governments, developers and servicing authorities is increasingly important to ensure cost effective and adequate future land supply for the State.

- The creation of local and regional employment as part of the ongoing development cycle is a key factor in ensuring successful management of the State's growth.
- The quality of urban and rural life has a high dependence on the quality of the natural environment and the sustainability of natural resources. The Commission has a key role in the protection of the State's environmental and natural resource assets. The acquisition of land to protect bushland, coastal areas, wetlands and other environmental areas is a significant activity. The protection of the State's key natural resource asset such as agricultural land, mineral resources and flood plain areas is being achieved through the application of planning policies and other initiatives.
- The creation of sustainable regional development is supported through the Commission's regional planning program which promotes sustainable regional development through regional and sub-regional growth. The State's diverse regions require initiatives tailored to suit their individual needs and the Commission works closely with government agencies and regional communities to plan for their future.
- Quality information is the fundamental component of good planning decisions. The creation of systems and processes that enable quality information to be obtained to support planning decisions is important. The engagement of the community through new and innovative techniques is fundamental to ensuring good quality planning outcomes.
- In recognising the importance of these issues and trends the Commission works with clients across the State to manage issues concerning population and economic growth, environmental management and infrastructure. In doing so the Commission has strong linkages with other programs including the State Sustainability Strategy.
- The Commission has adopted seven major strategies as the significant initiatives for 2003-04 to achieve sustainable outcomes in these important areas. These are:
 - **Integration of Transport and Land Use**
Ensure that land use and transport planning is fully integrated to improve the quality of our communities, accessibility, and efficiencies in all transport modes including freight, rail, road, air and alternative transport methods.
 - **Infrastructure and Development Co-ordination**
Co-ordinate activities with State and local governments and developers to ensure the timely provision of infrastructure and services to secure a cost effective and adequate land supply for future growth.
 - **Sustainable Communities and Revitalisation**
Strategic and statutory initiatives will be undertaken to work with people to develop vibrant communities through good design, building relationships, and integration of social economic and environmental factors. The development and implementation of innovative policies and plans will encourage and reward developments that achieve sustainable outcomes.
 - **Promoting the Economy and Employment**
Develop solutions to stimulate a healthy economy and greater employment opportunities.
 - **Sustainable Environment and Natural Resources**
Work across the portfolio to promote environmental and natural resource conservation and enhancement to protect the environment and key natural assets.
 - **Regional Development**
Encourage and promote development in the regions by working with the community and government to stimulate investment in value adding enterprise and to coordinate the development of land and the provision of utility and social services.
 - **Quality Information**
Ensure the delivery of good quality and timely information which is critical to achieving good planning outcomes.

MAJOR POLICY DECISIONS

Details of major policy decisions impacting on the Agency's Statement of Financial Performance since publication of the 2002-03 Budget to Parliament on 16 May 2002 are outlined below.

	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Reduction in Capital User Charge due to exempt land	(35,764)	(38,798)	(42,030)	(42,762)
Transfer of Town Planning Appeal Tribunal function to the Department of Justice.....	(405)	(811)	(811)	(811)

OUTPUT AND APPROPRIATION SUMMARY

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
OUTPUTS							
Output 1:							
Statutory Planning	4,457	6,388	6,130	5,716			
Output 2:							
Strategic Planning.....	7,237	7,628	7,289	5,542			
Output 3:							
Asset Management	47,054	54,778	22,903	21,882			
Total Cost of Outputs.....	58,748	68,794	36,322	33,140	30,465	30,226	29,433
<i>Less Operating revenues</i>	<i>14,128</i>	<i>8,288</i>	<i>8,199</i>	<i>7,931</i>	<i>6,592</i>	<i>6,701</i>	<i>6,700</i>
Net Cost of Outputs.....	44,620	60,506	28,123	25,209	23,873	23,525	22,733
Adjustments ^(a)	31,238	18,982	18,994	22,675	25,940	29,240	29,324
Appropriation provided to deliver Outputs.	75,858	79,488	47,117	47,884	49,813	52,765	52,057
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Appropriation for Capital Contribution to meet equity needs ^(b).....	7,000	5,000	5,000	42,500	5,000	5,000	7,000
TOTAL CONSOLIDATED FUND APPROPRIATIONS	82,858	84,488	52,117	90,384	54,813	57,765	59,057

(a) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

(b) Supporting details are disclosed in the Capital Contribution Statement.

RESOURCE AGREEMENT

The following outcome, output and financial information is the subject of a Resource Agreement signed by the Minister, the Chairperson, and the Treasurer.

OUTCOMES, OUTPUTS AND PERFORMANCE INFORMATION**Output 1: Statutory Planning**

Utilisation of statutory, consultative, legislative, regulatory reform and coordination processes that facilitate the implementation of creative and innovative strategic regional and local plans and policies.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	4,457	6,388	6,130	5,716	Expenditure under <i>Town Planning and Development Act 1928</i> for Town Planning Appeal Committee is estimated for 6 months only due to transfer of function to new Appeals System from January 2004. Budget estimate for 2002-03 was over estimated by the amount of the <i>Town Planning and Development Act</i> .
Less Operating Revenue ^(a)	2,155	2,214	1,614	1,488	
Net Cost of Output	2,302	4,174	4,516	4,228	
Adjustments ^(b)	-	-	-	-	
Appropriation for delivery of Output 1	2,302	4,174	4,516	4,228	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Statutory applications determined:					
- Metropolitan Perth	3531	3500	3967	3950	
- Country Western Australia.....	997	1000	1040	1000	
Quality					
Determinations which were processed without a successful appeal.....	97%	90%	99%	90%	
Timeliness					
Applications processed within the statutory time-frame	71%	80%	67%	80%	
Cost (Efficiency)					
Average cost per application determined:					
- Metropolitan Perth	\$984.55	\$1423.70	\$1220.75	\$1157.67	
- Country Western Australia.....	\$983.49	\$1405.44	\$1237.79	\$1143.20	
Full Time Equivalents (FTEs)	8	8	8	4	

Major Achievements For 2002-03

- Continued processing of statutory applications under the *Town Planning and Development Act* and related legislation.
- Provision of advice and recommendations on:
 - four local government planning schemes and 46 planning scheme Amendments;
 - strategic planning proposals which resulted in six completed Amendments and three Amendments in progress under the Metropolitan Region Scheme;
 - regulatory reform with significant achievements being completion of Residential Design Codes, Model Provisions for Guided Development Schemes, and Vegetation Protection and Tree Preservation;
 - revision of the Commission's policy framework and Statements of Planning Policy for the Swan Canning River Systems and Telecommunications Infrastructure being submitted to the Minister for endorsement and Governor for approval.

Major Initiatives For 2003-04

- Continue the process of regulatory reform and policy review through the processes of model schemes and provisions, design codes, statements of planning policy, guidelines, regulations and legislation.

Output 2: Strategic Planning

The development and advancement of planning strategies, policies and information systems that guide the State's long term urban settlement, industrial and economic development, and the management of the environment in such a way that reflects the aspirations of the Western Australian Community for a high quality of life.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	7,237	7,628	7,289	5,542	Uncertainty in Commonwealth funding in 2003-04 hence uncertainty in expenditure. Revenue from Commonwealth in 2002-03 is not expected to be as high as estimated due to current review.
Less Operating Revenue ^(a)	2,902	2,042	1,405	1,553	
Net Cost of Output	4,335	5,586	5,884	3,989	
Adjustments ^(b)	-	-	-	-	
Appropriation for delivery of Output 2	4,335	5,586	5,884	3,989	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity Planning Decisions - Strategic, Environment, Industry, Infrastructure and Transport	209	8,500	249	200	The definition of strategic planning decisions has been changed from the budget estimate for the purposes of this efficiency measure. This change was brought into effect during the 2001-02 Annual Reporting, after the 2002-03 budget preparation.
Quality Client satisfaction with Strategic Planning activities (via survey).....	80%	80%	80%	80%	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Timeliness					
Client satisfaction with the timeliness of Strategic Planning activities (via survey).....	70%	70%	70%	70%	
Cost (Efficiency)					
Average cost per Planning Decision - Strategic, Environment, Industry, Infrastructure and Transport	\$34,626.79	\$897.37	\$29,273.09	\$27,710.00	The definition of strategic planning decisions has been changed from the budget estimate for the purposes of this efficiency measure. This change was brought into effect during the 2001-02 Annual Reporting, after the 2002-03 budget preparation.

Major Achievements For 2002-03

Metropolitan Perth

- Release of the North East Corridor Extension Strategy (Final).
- Completion of the Metropolitan Development Program vacant land surveys.
- Completion of the Draft Middle Helena Catchment Area Land Use and Water Management Strategy.
- Release of the Draft Industrial Buffer Statement of Planning Policy.
- Completion of the Land Use in the Vicinity of Perth Airport Statement of Planning Policy.

Country Western Australia

- Establishment of the Goldfields-Esperance Regional Planning and Infrastructure Coordinating Committee.
- Completion of the Geraldton Central Business District Strategy.
- Completion of the Country Land Development Program.
- Release of the Country Land Development Plans for Kalgoorlie Boulder and Greater Bunbury.
- Release of the Busselton Wetlands Conservation Strategy.
- Release of the Warren Blackwood Rural Strategy.

Statewide

- Completion of the State Coastal Statement of Planning Policy.
- Completion of the Draft State Water Resources Statement of Planning Policy.
- Completion of the Draft State Public Drinking Water Supplies Statement of Planning Policy.
- Completion of the Environment and Natural Resources Statement of Planning Policy.

Major Initiatives For 2003-04

- Progress the major strategic initiatives Bushforever, Fremantle Eastern Bypass and Road Reserves Review as proposed amendments to the Metropolitan Region Scheme.
- Progress implementation of the Peel Region Scheme, development of the provisional Greater Bunbury Region Scheme and proposed Geraldton Region Scheme.
- Initiate and continue development of planning policies and strategies for Industrial Buffers, Coastal and Marine Planning, Native Vegetation, Water Resources, Landscape Management and State Infrastructure.
- Continue the development of the major strategic initiative of Greater Perth that includes the Perth Metropolitan Region, the Greater Bunbury, Peel and Avon Arc Regions.

Output 3: Asset Management

The acquisition, management and disposal of properties reserved under the Metropolitan Region Scheme for important regional roads, controlled access highways, parks and recreation areas, special uses and major land development projects.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	Reason for Significant Variation
Total Cost of Output.....	47,054	54,778	22,903	21,882	Review of Capital User Charge due to exemption for land acquisitions on road reserves, parks and recreation. Rental revenue is estimated to be higher in 2002-03 than budget estimate due to delays in transfer of properties to inter government agencies now expected in 2003-04 and interest received on bank account.
Less Operating Revenue ^(a)	9,071	4,032	5,180	4,890	
Net Cost of Output	37,983	50,746	17,723	16,992	
Adjustments ^(b)	31,238	18,982	18,994	22,675	
Appropriation for delivery of Output 3	69,221	69,728	36,717	39,667	

(a) Includes user charges and fees, net profit on asset disposal, other revenues and resources received free of charge.

(b) Adjustments are related to movements in cash balances and other accrual items such as receivables, payables and superannuation.

Output Performance Measures

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Quantity					
Hectares managed:					
- Improvement plans, regional roads and other uses (includes rental properties).....	4,536	4,000	4,578	4,500	
- Parks and recreation reserves	6,063	5,900	6,143	6,000	
Quality					
Management - progress on formulation and implementation of management plans.....	2 completed; 2 draft final; 1 in progress	2 completed; 2 draft final; 1 in progress;	2 completed; 4 draft final; 1 in progress	3 completed; 2 draft final; 1 in progress	
Acquisitions - acceptances within approved range	88%	70%	70%	70%	
Disposals - realised at in excess of reserved price.....	100%	70%	70%	70%	

	2001-02 Actual	2002-03 Budget	2002-03 Estimated	2003-04 Target	Reason for Significant Variation between 2002-03 Estimated and 2003-04 Target
Timeliness					
Management:					
- available days tenanted.....	92%	97%	93%	97%	
- approved management plan activities achieved in period.....	70%	70%	70%	70%	
- approved management program achieved in period.....	70%	70%	70%	70%	
Acquisitions - approved schedule acquired in period.....	73%	70%	100%	70%	
Disposals - approved schedule disposed in period.....	90%	97%	36%	97%	Disposals would be achieved, however transfer to two inter government agencies was deferred to 2003-04.
Cost (Efficiency)					
Average cost per hectare managed:					
- Improvement plans, regional roads and other uses	\$4,460.5	\$5,477.85	\$2,151.22	\$2,090.95	Costs less than estimate due to Capital User Charge exemption.
- Parks and recreation reserves	\$4,423.68	\$5,570.69	\$2,125.14	\$2,078.79	Costs less than estimate due to Capital User Charge exemption.

Major Achievements For 2002-03

- Completed or advanced negotiations for land acquisitions for the following public purposes:
 - Metropolitan Region Scheme (includes Bush Forever, Parks and Recreation Reservations and Regional Transport Reservations);
 - Region Planning Schemes (includes advance purchases within the areas of the Peel and Greater Bunbury Region Schemes); and
 - Land requirements for the New MetroRail Project.
- Implemented management and development programs for park and recreation reserves throughout the Metropolitan Region (includes Region Open Space, Araluen Botanic Park and Whiteman Park).
- Managed the State's obligations arising from the Port Catherine Project Agreement.

Major Initiatives For 2003-04

- Implement the ongoing program of land acquisition and management within the area of the Metropolitan Region Scheme, Peel Region Scheme and the provisional Greater Bunbury Region Scheme.

CAPITAL WORKS PROGRAM

The Commission's planned capital expenditure in 2003-04 reflects a provision for the acquisition of land under the Metropolitan Region Scheme, the Peel Region Scheme, the provisional Greater Bunbury Region Scheme and Perth Bush Forever.

The capital works program also includes Consolidated Fund allocations for the purchase of land resulting from the preparation and implementation of statutory region schemes.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-03 \$'000	Estimated Expenditure 2002-03 \$'000	Estimated Expenditure 2003-04 \$'000
COMPLETED WORKS				
Regional Land Acquisitions -				
2001-02 Program	7,200	7,200	4,000	-
2002-03 Program	5,000	5,000	5,000	-
Acquisition of Land -				
2002-03 Program	46,500	46,500	46,500	-
Perth's Bushplan -				
2002-03 Program	14,000	14,000	14,000	-
Recreation Reserves (Area Assistance Scheme)				
2002-03 Program	2,000	2,000	2,000	-
Transfer of Regional Parks to CALM				
2002-03 Program	2,000	2,000	2,000	-
NEW WORKS				
Transfer of Regional Parks to CALM				
2003-04 Program	1,000	-	-	1,000
Acquisition of Land -				
2003-04 Program	78,000	-	-	78,000
Perth's Bushplan -				
2003-04 Program	10,000	-	-	10,000
Regional Land Acquisitions -				
2003-04 Program	5,000	-	-	5,000
Recreation Reserves (Area Assistance Scheme)				
2003-04 Program	2,000	-	-	2,000
Ascot (Kuljak Island) Project.....	1,000	-	-	500
	173,700	76,700	73,500	96,500

CAPITAL CONTRIBUTION

The Commission has a Consolidated Fund Contribution of \$42.5 million for 2003-04. These funds will be used for the implementation of Country Region Schemes and the acquisition of land for the New MetroRail project's proposed city station.

The Statement of Financial Performance shows a positive change in Equity Resulting from Operations each year. The change in equity will be used to fund the Commission's Land Acquisition Program.

The Statement of Financial Position shows the Commission's equity position will increase each year due to the accumulation of land under various programs and schemes.

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CAPITAL CONTRIBUTION TO MEET EQUITY NEEDS							
Total Cost of Capital Works Program	96,973	73,500	73,500	96,500	66,500	61,000	66,600
LESS	96,973	73,500	73,500	96,500	66,500	61,000	66,600
Asset Sales	8,032	9,873	9,873	14,000	18,500	10,000	10,600
Internal Funds and Balances	81,941	58,627	58,627	40,000	43,000	46,000	49,000
Capital Contribution	7,000	5,000	5,000	42,500	5,000	5,000	7,000

FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL PERFORMANCE
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
COST OF SERVICES							
Expenses from ordinary activities							
Employee expenses ^(a)	438	460	460	230	10	10	10
Superannuation	304	60	300	277	254	254	264
Grants and subsidies ^(b)	4,849	2,533	3,895	1,856	-	-	-
Consultancies expense	1,914	3,243	2,043	2,043	2,043	2,043	2,043
Supplies and services	9,119	8,710	9,502	9,890	9,851	9,936	10,046
Accommodation	1,326	940	1,335	1,243	1,268	1,273	1,318
Capital User Charge	36,036	37,024	4,653	3,346	2,683	2,057	1,325
Depreciation	215	140	140	140	140	140	140
Net loss on disposal of non-current assets	-	8,900	8,900	8,900	9,000	9,000	9,000
Doubtful Debts	199	-	-	-	-	-	-
Other expenses	4,348	6,784	5,094	5,215	5,216	5,513	5,287
TOTAL COST OF SERVICES	58,748	68,794	36,322	33,140	30,465	30,226	29,433
Revenues from ordinary activities							
User charges and fees ^(c)	2	-	-	-	-	-	-
Net Profit on disposal of non-current assets	2,359	-	-	-	-	-	-
Grants and subsidies	1,258	500	54	74	-	-	-
Interest	3,557	500	2,000	1,600	1,000	1,000	1,000
Rent	3,715	2,431	3,328	3,128	2,431	2,431	2,400
Other Revenue	3,237	4,857	2,817	3,129	3,161	3,270	3,300
Total Revenues from Ordinary Activities	14,128	8,288	8,199	7,931	6,592	6,701	6,700
NET COST OF SERVICES	44,620	60,506	28,123	25,209	23,873	23,525	22,733
REVENUES FROM STATE GOVERNMENT							
Appropriations	75,858	79,488	47,117	47,884	49,813	52,765	52,057
TOTAL REVENUES FROM STATE GOVERNMENT	75,858	79,488	47,117	47,884	49,813	52,765	52,057
CHANGE IN EQUITY RESULTING FROM OPERATIONS	31,238	18,982	18,994	22,675	25,940	29,240	29,324
CHANGE IN EQUITY AFTER EXTRAORDINARY ITEMS	31,238	18,982	18,994	22,675	25,940	29,240	29,324

(a) The Full Time Equivalents (FTEs) for 2001-02 Actual, 2002-03 Estimated Actual and 2003-04 Estimate are 8, 8 and 4 respectively.

(b) Refer Details of Controlled Grants and Subsidies table for further information.

(c) Includes resources received free of charge. This treatment may differ from the agency's annual report.

STATEMENT OF FINANCIAL POSITION
(Controlled)

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CURRENT ASSETS							
Cash.....	67,242	42,701	42,701	34,276	26,216	18,456	7,780
Investments.....	157	80	137	137	137	137	137
Receivables.....	603	562	727	727	727	727	727
Inventories.....	4	20	4	4	4	4	4
Interest receivable.....	312	10	312	312	312	312	312
Prepayments.....	134	35	134	134	134	134	134
Other.....	1,446	990	1,746	1,746	1,746	1,746	1,746
Total current assets.....	69,898	44,398	45,761	37,336	29,276	21,516	10,840
NON-CURRENT ASSETS							
Amounts receivable for outputs.....	150	290	290	430	570	710	850
Land and Buildings.....	392,577	431,412	440,554	514,040	552,904	585,764	623,664
Plant, equipment and vehicles.....	158	149	172	146	142	142	2
Other.....	75	-	75	75	75	75	75
Total non-current assets.....	392,960	431,851	441,091	514,691	553,691	586,691	624,591
TOTAL ASSETS.....	462,858	476,249	486,852	552,027	582,967	608,207	635,431
CURRENT LIABILITIES							
Payables.....	276	485	276	276	276	276	276
Provision for employee entitlements.....	70	102	70	70	70	70	70
Accrued Salaries.....	11	10	11	11	11	11	11
Other.....	413	806	413	413	413	413	413
Total current liabilities.....	770	1,403	770	770	770	770	770
NON-CURRENT LIABILITIES							
Superannuation.....	219	-	219	219	219	219	219
Provision for employee entitlements.....	46	54	46	46	46	46	46
Total non-current liabilities.....	265	54	265	265	265	265	265
TOTAL LIABILITIES.....	1,035	1,457	1,035	1,035	1,035	1,035	1,035
EQUITY							
Contributed Equity.....	7,000	12,000	12,000	54,500	59,500	55,500	53,400
Accumulated surplus/(deficit).....	448,850	458,105	467,844	490,519	516,459	545,699	575,023
Asset revaluation reserve.....	5,973	4,687	5,973	5,973	5,973	5,973	5,973
Total equity.....	461,823	474,792	485,817	550,992	581,932	607,172	634,396
TOTAL LIABILITIES AND EQUITY.....	462,858	476,249	486,852	552,027	582,967	608,207	635,431

**STATEMENT OF CASH FLOWS
(Controlled)**

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
CASH FLOWS FROM STATE GOVERNMENT							
Appropriations.....	75,708	79,348	46,977	47,744	49,673	52,625	51,917
Capital Contribution	7,000	5,000	5,000	42,500	5,000	5,000	7,000
Net cash provided by State government.....	82,708	84,348	51,977	90,244	54,673	57,625	58,917
CASH FLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee costs.....	(438)	(460)	(460)	(230)	(10)	(10)	(10)
Superannuation.....	(83)	(60)	(90)	(72)	(54)	(59)	(59)
Supplies and services.....	(12,712)	(13,500)	(12,408)	(12,545)	(12,134)	(12,529)	(12,663)
Grants and subsidies	(4,816)	(2,533)	(3,895)	(1,856)	-	-	-
Accommodation.....	(64)	(85)	(85)	(85)	(90)	(90)	(90)
Capital User Charge.....	(36,036)	(37,024)	(4,653)	(3,346)	(2,683)	(2,057)	(1,325)
Goods and Services Tax	(3,559)	(1,734)	(3,310)	(3,315)	(3,325)	(3,325)	(3,330)
Other.....	(4,565)	(6,372)	(5,188)	(5,485)	(6,642)	(6,629)	(6,486)
Receipts							
Interest.....	3,587	500	2,000	1,600	1,000	1,000	1,000
Goods and Services Tax	3,426	1,734	3,310	3,315	3,325	3,325	3,330
Grants and subsidies	1,258	500	54	74	-	-	-
Other.....	6,371	7,238	5,238	5,776	5,880	5,989	6,040
Net cash from operating activities.....	(47,631)	(51,796)	(19,487)	(16,169)	(14,733)	(14,385)	(13,593)
CASH FLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(40,508)	(40,866)	(62,031)	(96,500)	(66,500)	(61,000)	(66,600)
Capital repayments	-	-	-	-	-	(9,000)	(9,100)
Proceeds from sale of non-current assets	8,032	5,000	5,000	14,000	18,500	19,000	19,700
Net cash from investing activities.....	(32,476)	(35,866)	(57,031)	(82,500)	(48,000)	(51,000)	(56,000)
CASH FLOWS FROM FINANCING ACTIVITIES							
Net cash from financing activities.....	-	-	-	-	-	-	-
NET INCREASE/(DECREASE) IN CASH HELD							
Cash assets at the beginning of the reporting period	64,641	46,015	67,242	42,701	34,276	26,216	18,456
Cash assets at the end of the reporting period.....	67,242	42,701	42,701	34,276	26,216	18,456	7,780

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2001-02 Actual \$'000	2002-03 Budget \$'000	2002-03 Estimated Actual \$'000	2003-04 Budget Estimate \$'000	2004-05 Forward Estimate \$'000	2005-06 Forward Estimate \$'000	2006-07 Forward Estimate \$'000
Coastal Zone Management	1,411	2,072	2,183	372	-	-	-
Coast and Clean Seas.....	1,124	418	373	-	-	-	-
Other Contributions.....	2,314	43	1,339	1,484	-	-	-
TOTAL	4,849	2,533	3,895	1,856	-	-	-

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