Parliament

Part 1

Summary of Portfolio Appropriations

Agency	2017-18 Budget \$'000	2017-18 Estimated Actual '000	2018-19 Budget Estimate '000
Legislative Council			
- Delivery of Services	19,166	18,821	18,998
Total	19,166	18,821	18,998
Legislative Assembly			
- Delivery of Services	27,510	27,509	27,533
Total	27,510	27,509	27,533
Parliamentary Services			
- Delivery of Services	17,522	17,444	17,453
- Capital Appropriation	1,000	1,000	1,000
Total	18,522	18,444	18,453
Parliamentary Commissioner for Administrative Investigations			
- Delivery of Services	7,719	7,859	7,410
Total	7,719	7,859	7,410
GRAND TOTAL			
- Delivery of Services	71,917	71,633	71,394
- Capital Appropriation	1,000	1,000	1,000
Total	72,917	72,633	72,394

Division 1 Parliament

Part 1 Parliament

Appropriations, Expenses and Cash Assets

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
DELIVERY OF SERVICES Legislative Council Item 1 Net amount appropriated to deliver services	5,844	5,889	5,545	5,494	5,862	5,943	6,118
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	13,579	13,277	13,276	13,504	13,547	14,334	13,551
Total appropriations provided to deliver services	19,423	19,166	18,821	18,998	19,409	20,277	19,669
Legislative Assembly Item 2 Net amount appropriated to deliver services	5,888	6,134	6,134	6,040	6,049	6,126	6,086
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	22,174	21,376	21,375	21,493	21,514	22,690	21,589
Total appropriations provided to deliver services	28,062	27,510	27,509	27,533	27,563	28,816	27,675
Parliamentary Services Item 3 Net amount appropriated to deliver services	16,704	17,522	17,444	17,453	17,569	17,809	18,014
Total appropriations provided to deliver services	16,704	17,522	17,444	17,453	17,569	17,809	18,014
CAPITAL							
Parliamentary Services Item 86 Capital Appropriation	1,000	1,000	1,000	1,000	1,000	1,000	1,000
Total Capital Appropriation	1,000	1,000	1,000	1,000	1,000	1,000	1,000
GRAND TOTAL	65,189	65,198	64,774	64,984	65,541	67,902	66,358

Division 1 Legislative Council

Part 1 Parliament

Appropriations, Expenses and Cash Assets

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
DELIVERY OF SERVICES Item 1 Net amount appropriated to deliver services	5,844	5,889	5,545	5,494	5,862	5,943	6,118
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	13,579	13,277	13,276	13,504	13,547	14,334	13,551
Total appropriations provided to deliver services	19,423	19,166	18,821	18,998	19,409	20,277	19,669
TOTAL APPROPRIATIONS	19,423	19,166	18,821	18,998	19,409	20,277	19,669
EXPENSES Total Cost of Services Net Cost of Services (a) CASH ASSETS (b)	19,515 19,483 2,516	20,199 20,199 1,551	20,018 20,018 1,140	20,276 20,276 1,146	20,352 20,352 1,146	21,220 21,220 1,146	20,612 20,612 1,146

⁽a) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the agency's Income Statement since presentation of the 2017-18 Budget to Parliament on 7 September 2017, are outlined below:

	2017-18	2018-19	2019-20	2020-21	2021-22
	Estimated	Budget	Forward	Forward	Forward
	Actual	Estimate	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
2018-19 Streamlined Budget Process Incentive Funding	(180) -	60 (227) (99) (1)	(210) (164) (1)	(192) (183) (1)	(175) - (1)

⁽b) As at 30 June each financial year.

Outcomes, Services and Key Performance Information

The Department is not part of the State public service or a government agency.

The Department services the needs of Members of Parliament, irrespective of their political affiliation, through two specific roles that are undertaken to meet its single desired outcome.

Desired Outcome	Services
The Legislative Council Members' requirements are met.	Support the Chamber Operations of the Legislative Council
	2. Support the Committees of the Legislative Council

Service Summary

Expense	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
Support the Chamber Operations of the Legislative Council	1,965	1,919	1,919	1,888	1,909	1,929	1,947
Legislative Council	3,325 1,048 13,177	3,970 1,033 13,277	3,790 1,033 13,276	3,824 1,060 13,504	3,836 1,060 13,547	3,897 1,060 14,334	3,953 1,161 13,551
Total Cost of Services	19,515	20,199	20,018	20,276	20,352	21,220	20,612

⁽a) Other Services comprises of cost of services provided free of charge by the Parliamentary Services Department and Commonwealth Parliamentary Association (CPA) Grants expenses (2016-17 Actual and 2021-22 Forward Estimate).

Outcomes and Key Effectiveness Indicators (a)

	2016-17 Actual	2017-18 Budget	2017-18 Estimated Actual	2018-19 Budget Target	Note
Outcome: The Legislative Council Members' requirements are met:					
Average Member rating for procedural advice - House (b)	90%	85%	85%	85%	
Average Member rating for procedural advice - Committees (b)	87%	85%	85%	85%	
Average Member rating for administrative support (b)	88%	85%	85%	85%	
Proportion of Parliamentary documents produced and delivered within agreed timeframes established by the House (c)	100%	100%	100%	100%	

⁽a) Further detail in support of the key effectiveness indicators is provided in the agency's Annual Report.

⁽b) The measures for Member rating of service performance represent the minimum threshold considered appropriate by the Department.

⁽c) The measure for timelines of delivery of the Parliament documents has been set at 100% as this is considered critical to the operation of the Chamber and is considered to be achievable in the absence of extraordinary circumstances.

Services and Key Efficiency Indicators

1. Support the Chamber Operations of the Legislative Council (a)

	2016-17 Actual	2017-18 Budget	2017-18 Estimated Actual	2018-19 Budget Target	Note
Total Cost of Service	\$'000 1,965 12	\$'000 1,919 -	\$'000 1,919 -	\$'000 1,888 -	
Net Cost of Service	1,953	1,919	1,919	1,888	
Employees (Full Time Equivalents)	10	11	11	11	
Efficiency Indicators Average Cost per Legislative Council Member per Sitting (b)	\$1,241	\$987	\$987	\$874	

⁽a) This table excludes amounts provided under the *Salaries and Allowances Act 1975*, costs of services provided free of charge by the Parliamentary Services Department and CPA Grant expense.

2. Support the Committees of the Legislative Council (a)

	2016-17 Actual	2017-18 Budget	2017-18 Estimated Actual	2018-19 Budget Target	Note
Total Cost of Service	\$'000 3,325 20	\$'000 3,970 -	\$'000 3,790	\$'000 3,824 -	
Net Cost of Service	3,305	3,970	3,790	3,824	
Employees (Full Time Equivalents)	20	20	20	21	
Efficiency Indicators Average Cost of Providing Procedural and Administrative Support to Each Committee (b)	\$416,000	\$397,000	\$379,000	\$348,000	

⁽a) This table excludes amounts provided under the *Salaries and Allowances Act 1975*, costs of services provided free of charge by the Parliamentary Services Department and CPA Grant expense.

⁽b) The number of sitting days varies from year to year. In 2016-17, the Legislative Council sat for 44 days. The 2017-18 Budget and 2017-18 Estimated Actual is 54 days. In 2018-19, the House is expected to sit for 60 days. There are 36 Members of the Legislative Council.

⁽b) Costs have been calculated on 10 committees in the 2017-18 Estimated Actual and on 11 committees in the 2018-19 Budget Target. It is acknowledged that the House establishes the number of committees and the Legislative Council incurs significant fixed costs, irrespective of the number of committees.

Financial Statements

Statement of Financial Position

The reduction in cash assets in 2017-18 relates to the return of surplus cash of \$1.4 million to the Consolidated Account.

INCOME STATEMENT (a) (Controlled)

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
COST OF SERVICES							
Expenses Employee benefits (b)	16,627 97 1,051 667 17 1,056	17,219 - 1,169 699 - 1,112	17,219 - 1,143 519 - 1,137	17,478 - 1,151 490 - 1,157	17,589 - 1,094 508 - 1,161	18,420 - 1,105 532 - 1,163	17,694 101 1,105 549 - 1,163
TOTAL COST OF SERVICES	·	20,199	20,018	20,276	20,352	21,220	20,612
Income Other revenue	32	-	-	-	-		
Total Income	32	-	-		-	-	
NET COST OF SERVICES	19,483	20,199	20,018	20,276	20,352	21,220	20,612
INCOME FROM STATE GOVERNMENT							
Service appropriations Resources received free of charge	19,423 960	19,166 1,033	18,821 1,033	18,998 1,060	19,409 1,060	20,277 1,060	19,669 1,060
TOTAL INCOME FROM STATE GOVERNMENT	20,383	20,199	19,854	20,058	20,469	21,337	20,729
SURPLUS/(DEFICIENCY) FOR THE PERIOD	900	-	(164)	(218)	117	117	117

⁽a) Full audited financial statements are published in the agency's Annual Report.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
Commonwealth Parliamentary Association Grant	97	-	-	-	-	-	101
TOTAL	97	-	-	-	-	-	101

⁽b) The Full Time Equivalents for 2016-17 Actual, 2017-18 Estimated Actual and 2018-19 Budget Estimate are 30, 31 and 32 respectively.

⁽c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2016-17	2017-18	2017-18	2018-19	2019-20	2020-21	2021-22
	Actual	2017-18 Budget	Estimated Actual	Budget Estimate	Forward Estimate	Forward Estimate	Forward Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
CURRENT ASSETS							
Cash assets	2,502	1,515	1,108	1,096	1,078	1,060	1,060
Receivables	35	31	35	35	35	35	35
Other	59	105	60	60	60	60	60
Total current assets	2,596	1,651	1,203	1,191	1,173	1,155	1,155
NON-CURRENT ASSETS							
Holding account receivables	168	168	168	168	168	168	168
Property, plant and equipment	71	88	71	71	71	71	71
Restricted cash	14	36	32	50	68	86	86
Other	92	92	92	92	92	92	92
Total non-current assets	345	384	363	381	399	417	417
TOTAL ASSETS	2,941	2,035	1,566	1,572	1,572	1,572	1,572
	,,	,	,	,-	,-	,-	7-
CURRENT LIABILITIES							
Employee provisions	638	613	638	638	638	638	638
Payables	74	65	60	60	60	60	60
Other	135	66	274	280	280	280	192
Total current liabilities	847	744	972	978	978	978	890
NON-CURRENT LIABILITIES							
Employee provisions	84	180	84	84	84	84	84
Other	1	2	47	265	148	31	2
Total non-current liabilities	85	182	131	349	232	115	86
TOTAL LIABILITIES	932	926	1,103	1,327	1,210	1,093	976
EQUITY			(4.005)	(4.005)	(4.005)	(4.005)	(4.055)
Contributed equity	4 077	4.077	(1,382)	(1,382)	(1,382)	(1,382)	(1,382)
Accumulated surplus/(deficit)	1,977 32	1,077 32	1,813 32	1,595 32	1,712 32	1,829 32	1,946 32
Total equity	2,009	1,109	463	245	362	479	596
TOTAL LIABILITIES AND EQUITY	2,941	2,035	1,566	1,572	1,572	1,572	1,572

⁽a) Full audited financial statements are published in the agency's Annual Report.

STATEMENT OF CASHFLOWS (a) (Controlled)

	2016-17	2017-18	2017-18 Estimated	2018-19 Budget	2019-20 Forward	2020-21 Forward	2021-22 Forward
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
CASHFLOWS FROM STATE							
GOVERNMENT							
Service appropriations Receipts paid into Consolidated Account	19,423	19,166	18,821 (1,382)	18,998	19,409	20,277	19,669 -
			(1,111)				
Net cash provided by State Government	19,423	19,166	17,439	18,998	19,409	20,277	19,669
CASHFLOWS FROM OPERATING							
ACTIVITIES							
Payments Employee benefits	(16,605)	(17,176)	(17 176)	(17.425)	(17 590)	(19.420)	(17 604)
Grants and subsidies	(16,605)	(17,176)	(17,176) -	(17,425)	(17,589) -	(18,420) -	(17,694) (101)
Supplies and services	(1,043)	(1,169)	(1,143)	(1,151)	(1,094)	(1,105)	(1,105)
Accommodation Other payments	(606) (284)	(699) (246)	(355) (271)	(272) (274)	(613) (243)	(637) (245)	(654) (245)
. ,	,	,	,	,	, ,	` ,	,
Receipts (b) GST receipts	188	130	130	130	130	130	130
Other receipts		-	-	-	-	-	-
	(40.40=)	(40.400)	(40.04=)	(40.000)	(40.400)	(00.000)	(10.000)
Net cash from operating activities	(18,435)	(19,160)	(18,815)	(18,992)	(19,409)	(20,277)	(19,669)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets	(10)	-	-	-	-	-	-
Net cash from investing activities	(10)	-	-	-	-	-	-
NET INCREASE/(DECREASE) IN CASH HELD	978	6	(1,376)	6	_	_	_
TILLU	370	O	(1,370)	0	-		-
Cash assets at the beginning of the reporting							
period	1,538	1,545	2,516	1,140	1,146	1,146	1,146
Cash assets at the end of the reporting							
period	2,516	1,551	1,140	1,146	1,146	1,146	1,146

⁽a) Full audited financial statements are published in the agency's Annual Report.

NET APPROPRIATION DETERMINATION (a)

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
GST Receipts GST Input Credits	181 7 12	130	130 -	130	130	130 - -	130 - -
TOTAL	200	130	130	130	130	130	130

⁽a) The moneys received and retained are to be applied to the Department's services as specified in the Budget Statements.

⁽b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

Division 1 Legislative Assembly

Part 1 Parliament

Appropriations, Expenses and Cash Assets

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
DELIVERY OF SERVICES Item 2 Net amount appropriated to deliver services	5,888	6,134	6,134	6,040	6,049	6,126	6,086
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	22,174	21,376	21,375	21,493	21,514	22,690	21,589
Total appropriations provided to deliver services	28,062	27,510	27,509	27,533	27,563	28,816	27,675
TOTAL APPROPRIATIONS	28,062	27,510	27,509	27,533	27,563	28,816	27,675
EXPENSES Total Cost of Services Net Cost of Services (a) CASH ASSETS (b)	27,832 27,771 3,511	28,786 28,786 2,301	28,785 28,785 1,478	28,842 28,842 1,478	28,872 28,872 1,478	30,125 30,125 1,478	28,984 28,984 1,478

⁽a) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the agency's Income Statement since presentation of the 2017-18 Budget to Parliament on 7 September 2017, are outlined below:

	2017-18	2018-19	2019-20	2020-21	2021-22
	Estimated	Budget	Forward	Forward	Forward
	Actual	Estimate	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
2018-19 Streamlined Budget Process Incentive Funding	-	62 (234) 19 (1)	(310) 18 (1)	(316) 18 (1)	- - 21 (1)

⁽b) As at 30 June each financial year.

Outcomes, Services and Key Performance Information

The Department is not part of the State Public Service or a government agency.

The Department services the needs of Members of Parliament, supporting a broad, high-level goal of supporting governance for all West Australians.

Desired Outcome	Service
Legislative Assembly Members' requirements are met.	Support the Operations of the Legislative Assembly

Service Summary

Expense	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
Support the Operations of the Legislative Assembly	4,900 1,017 21,915	6,046 1,364 21,376	6,046 1,364 21,375	5,952 1,397 21,493	5,961 1,397 21,514	6,038 1,397 22,690	6,099 1,296 21,589
Total Cost of Services	27,832	28,786	28,785	28,842	28,872	30,125	28,984

Outcomes and Key Effectiveness Indicators (a)

	2016-17 Actual	2017-18 Budget	2017-18 Estimated Actual	2018-19 Budget Target	Note
Outcome: Legislative Assembly Members' requirements are met:					
Average Members' rating for advice	99%	90%	90%	90%	
Average Members' rating for administrative support	96%	90%	90%	90%	

⁽a) Further detail in support of the key effectiveness indicators is provided in the agency's Annual Report.

Services and Key Efficiency Indicators

1. Support the Operations of the Legislative Assembly

	2016-17 Actual	2017-18 Budget	2017-18 Estimated Actual	2018-19 Budget Target	Note
Total Cost of Service	\$'000 4,900 61	\$'000 6,046 -	\$'000 6,046	\$'000 5,952 -	
Net Cost of Service	4,839	6,046	6,046	5,952	
Employees (Full Time Equivalents)	27	28	28	28	
Efficiency Indicators Average Cost per Member of the Legislative Assembly	\$83,051	\$102,475	\$102,475	\$100,881	

Financial Statements

Statement of Financial Position

The reduction in cash assets in 2017-18 relates to the return of surplus cash of \$2 million to the Consolidated Account.

INCOME STATEMENT (a) (Controlled)

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
COST OF SERVICES							
Expenses Employee benefits (b)	24,915 - 978 787 22 1,130	24,967 100 1,516 830 16 1,357	24,967 100 1,480 830 16 1,392	24,988 101 1,459 863 5 1,426	25,072 101 1,392 868 5 1,434	26,301 101 1,410 873 5 1,435	25,260 - 1,410 873 5 1,436
TOTAL COST OF SERVICES	27,832	28,786	28,785	28,842	28,872	30,125	28,984
Income Other revenue	61 61	-	-	-	-	-	<u> </u>
NET COST OF SERVICES	27,771	28,786	28,785	28,842	28,872	30,125	28,984
INCOME FROM STATE GOVERNMENT							
Service appropriationsResources received free of charge	28,062 1,026	27,510 1,276	27,509 1,276	27,533 1,309	27,563 1,309	28,816 1,309	27,675 1,309
TOTAL INCOME FROM STATE GOVERNMENT	29,088	28,786	28,785	28,842	28,872	30,125	28,984
SURPLUS/(DEFICIENCY) FOR THE PERIOD	1,317	-	-	-	-	-	-

⁽a) Full audited financial statements are published in the agency's Annual Report.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
Commonwealth Parliamentary Association	-	100	100	101	101	101	-
TOTAL	-	100	100	101	101	101	-

⁽b) The Full Time Equivalents for 2016-17 Actual, 2017-18 Estimated Actual and 2018-19 Budget Estimate are 27, 28 and 28 respectively.

⁽c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
CURRENT ASSETS							
Cash assets	3,498	2,269	1,449	1,433	1,417	1,401	1,401
Receivables	53	84	53	53	53	53	53
Other	8	68	8	8	8	8	8
Total current assets	3,559	2,421	1,510	1,494	1,478	1,462	1,462
NON-CURRENT ASSETS							
Holding account receivables	482	498	498	503	508	513	518
Property, plant and equipment	60	49	44	39	34	29	24
Restricted cash	13	32	29	45	61	77	77
Other	873	818	873	873	873	873	873
Total non-current assets	1,428	1,397	1,444	1,460	1,476	1,492	1,492
TOTAL ASSETS	4,987	3,818	2,954	2,954	2,954	2,954	2,954
CURRENT LIABILITIES							
Employee provisions	560	634	560	560	560	560	560
Payables	96	128	104	93	82	71	71
Other		51	39	50	61	72	72
Total current liabilities	703	813	703	703	703	703	703
NON-CURRENT LIABILITIES							
Employee provisions	104	142	104	104	104	104	104
Other	-	1	1	1	1	1	1
Total non-current liabilities	105	143	105	105	105	105	105
TOTAL LIABILITIES	808	956	808	808	808	808	808
FOLUTY							
EQUITY Contributed against			(0.000)	(0.000)	(0.000)	(0.000)	(0.000)
Contributed equity	2 507	2 200	(2,033)	(2,033)	(2,033)	(2,033)	(2,033)
Accumulated surplus/(deficit)	3,597 582	2,280 582	3,597 582	3,597 582	3,597 582	3,597 582	3,597 582
1/G9G1VG9	302	302	502	302	202	202	362
Total equity	4,179	2,862	2,146	2,146	2,146	2,146	2,146
TOTAL LIABILITIES AND EQUITY	4,987	3,818	2,954	2,954	2,954	2,954	2,954

⁽a) Full audited financial statements are published in the agency's Annual Report.

STATEMENT OF CASHFLOWS (a) (Controlled)

Actual \$'000 Budget \$'000 S'000 Estimate Estimate Estimate Estimate Estimate Estimate Estimate Estimate S'000 S'000			_					
Service appropriations		Actual	Budget	Estimated Actual	Budget Estimate	Forward Estimate	Forward Estimate	2021-22 Forward Estimate \$'000
Service appropriations	CASHFLOWS FROM STATE							
Net cash provided by State Government 28,045 27,494 25,460 27,528 27,558 28,811 27,								
Net cash provided by State Government 28,045 27,494 25,460 27,528 27,558 28,811 27,	Service appropriations	28,045	27,494	27,493	27,528	27,558	28,811	27,670
CASHFLOWS FROM OPERATING ACTIVITIES Payments Employee benefits		· -	· -		· -	, -	´ -	· -
CASHFLOWS FROM OPERATING ACTIVITIES Payments Employee benefits	_							
ACTIVITIES Payments Employee benefits	Net cash provided by State Government	28,045	27,494	25,460	27,528	27,558	28,811	27,670
Employee benefits (25,027) (24,926) (24,939) (25,059) (26,288) (25,27) Grants and subsidies - (100) (100) (101) <td>ACTIVITIES</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	ACTIVITIES							
Grants and subsidies - (100) (100) (101) (101) (101) (101) Supplies and services (989) (1,513) (1,467) (1,447) (1,392) (1,410) (1,4 Accommodation (741) (830) (830) (863) (864) (869) (8 Other payments (307) (240) (285) (293) (257) (258) (2 Receipts (b) GST receipts 244 115		(25.027)	(24 926)	(24 926)	(24 939)	(25.059)	(26.288)	(25,247)
Supplies and services	1 /	(20,021)	` ' '	` ' '	, , ,	. , ,	. , ,	(20,247)
Accommodation (741) (830) (830) (830) (863) (864) (869) (869) (860		(989)	` ,	(/	, ,	· ,	, ,	(1.410)
Other payments		()	(, ,		. , ,	. , ,	. , ,	(869)
CASHFLOWS FROM INVESTING ACTIVITIES Continuous of non-current assets Continuous of serior of non-current assets Continuous of serior of non-current assets Continuous of serior of serior of non-current assets Continuous of serior of se		, ,	` ,	` ,	, ,	(/	, ,	(259)
CASHFLOWS FROM INVESTING ACTIVITIES Continuous of non-current assets Continuous of serior of non-current assets Continuous of serior of non-current assets Continuous of serior of serior of non-current assets Continuous of serior of se		` ,	` ′	, ,	, ,	, ,	, ,	, ,
Other receipts 61 -	Receipts (b)							
Net cash from operating activities			115	115	115	115	115	115
CASHFLOWS FROM INVESTING ACTIVITIES Purchase of non-current assets	Other receipts	61	-	-	-	-	-	-
ACTIVITIES Purchase of non-current assets	Net cash from operating activities	(26,759)	(27,494)	(27,493)	(27,528)	(27,558)	(28,811)	(27,670)
Purchase of non-current assets	· •	, , ,		, , ,		, ,		\
Net cash from investing activities (58)	ACTIVITIES							
	Purchase of non-current assets	(58)	-	-	-	-	-	-
	Net cash from investing activities	(58)	_	_	_	_	_	_
NET INCDEASE//DECDEASE) IN CASH		(00)						
	NET INCREASE//DECREASE) IN CASH							
HELD	` ,	1 228	_	(3.033)		_	_	
1,220 - (2,033)	HELD	1,220	_	(2,033)	_	-	-	-
Cook assets at the hearinging of the reporting	Cook assets at the haginning of the remarking							
Cash assets at the beginning of the reporting period		2 202	2 201	2 511	1 /70	1 170	1 /79	1 470
periou	periou	2,263	ا ۵۷٫۷	3,511	1,478	1,478	1,418	1,478
One hand to a title and of the assessment	Onch annuts of the and of the new of							
Cash assets at the end of the reporting		2 E11	2 204	1 170	1 470	1 170	1 470	1 470
period	periou	3,311	2,301	1,470	1,470	1,410	1,410	1,478

⁽a) Full audited financial statements are published in the agency's Annual Report.

NET APPROPRIATION DETERMINATION (a)

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
GST Receipts GST Input Credits	230 14 61	115 - -	115 - -	115 - -	115 - -	115 - -	115 - -
TOTAL	305	115	115	115	115	115	115

⁽a) The moneys received and retained are to be applied to the Department's services as specified in the Budget Statements.

⁽b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

Division 1 Parliamentary Services

Part 1 Parliament

Appropriations, Expenses and Cash Assets

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
DELIVERY OF SERVICES Item 3 Net amount appropriated to deliver services	16,704	17,522	17,444	17,453	17,569	17,809	18,014
Total appropriations provided to deliver services	16,704	17,522	17,444	17,453	17,569	17,809	18,014
CAPITAL Item 86 Capital Appropriation	1,000	1,000	1,000	1,000	1,000	1,000	1,000
TOTAL APPROPRIATIONS	17,704	18,522	18,444	18,453	18,569	18,809	19,014
EXPENSES Total Cost of Services Net Cost of Services (a) CASH ASSETS (b)	17,005 15,967 883	17,563 17,563 660	17,485 17,485 883	17,495 17,495 883	17,582 17,582 883	17,822 17,822 883	18,027 18,027 883

⁽a) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the agency's Income Statement since presentation of the 2017-18 Budget to Parliament on 7 September 2017, are outlined below:

	2017-18	2018-19	2019-20	2020-21	2021-22
	Estimated	Budget	Forward	Forward	Forward
	Actual	Estimate	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
Government Office Accommodation Reform Program New Public Sector Wages Policy State Fleet Policy and Procurement Initiatives		(114) (45) (1)	(90) (177) (1)	(83) (198) (1)	(77) - (2)

⁽b) As at 30 June each financial year.

Outcomes, Services and Key Performance Information

The Department is not a part of the State Public Service or a government agency.

The Department provides apolitical ancillary services to Members of Parliament, Chamber Departments, Parliamentary staff and other users through two specific service roles that are undertaken to meet the Department's single desired outcome. In doing so, the Department supports a broad, high-level goal that reflects its service provision role.

Desired Outcome	Services
of stakeholders.	Provision of Infrastructure and Facilities
	2. Provision of Information and Services

Service Summary

Expense	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
Provision of Infrastructure and Facilities Provision of Information and Services Total Cost of Services	6,026	6,308	6,231	6,095	5,978	6,059	6,129
	10,979	11,255	11,254	11,400	11,604	11,763	11,898
	17,005	17,563	17,485	17,495	17,582	17,822	18,027

Outcomes and Key Effectiveness Indicators (a) (b)

	2016-17 Actual	2017-18 Budget	2017-18 Estimated Actual	2018-19 Budget Target	Note
Outcome: Infrastructure, facilities, information and services that meet the needs of stakeholders:					
Average Member rating of infrastructure and facilities	98%	90%	90%	90%	
Availability of infrastructure and facilities	99%	95%	95%	95%	
Average Member rating of information and services	98%	90%	90%	90%	
Availability of information and services	99%	95%	95%	95%	
Average Presiding Officer and staff rating for infrastructure, facilities, information and services	98%	95%	95%	95%	

⁽a) Further detail in support of the key effectiveness indicators is provided in the agency's Annual Report.

⁽b) These measures represent a threshold of minimum acceptable performance in the effective delivery of services. It is expected that actual performance may exceed these targets.

Services and Key Efficiency Indicators

1. Provision of Infrastructure and Facilities

	2016-17 Actual	2017-18 Budget	2017-18 Estimated Actual	2018-19 Budget Target	Note
Total Cost of Service Less Income	\$'000 6,026 1,036	\$'000 6,308 -	\$'000 6,231 -	\$'000 6,095	
Net Cost of Service	4,990	6,308	6,231	6,095	
Employees (Full Time Equivalents)	20	20	20	20	
Efficiency Indicators Average Cost per Member of Parliament and Chamber Departments' Employee for Providing Infrastructure and Facilities (a) Percentage of Variable Costs Expended to Maintain Parliament House Building and Grounds (b)	\$38,927 29%	\$39,823 17%	\$39,337 18%	\$38,261 15%	

⁽a) The number of Members and Chamber Departments' employees used in these calculations was 155 for the 2016-17 Actual, 158 for the 2017-18 Budget and 2017-18 Estimated Actual, and 159 for 2018-19 Budget Target.

2. Provision of Information and Services

	2016-17 Actual	2017-18 Budget	2017-18 Estimated Actual	2018-19 Budget Target	Note
Total Cost of Service	\$'000 10,979 2	\$'000 11,255 -	\$'000 11,254 -	\$'000 11,400 -	
Net Cost of Service	10,977	11,255	11,254	11,400	
Employees (Full Time Equivalents)	88	88	89	89	
Efficiency Indicators Average Cost per Member of Parliament and Chamber Departments' Employee for Providing Information and Services (a) Average Cost of Services per Sitting Day (b) Average Cost per Student/Member of the Public to Promote Knowledge and Awareness of the Work of the Parliament.	\$56,327 \$51,346 \$23.58	\$47,262 \$50,250 \$28.77	\$47,257 \$50,246 \$28.77	\$48,576 \$50,860 \$24.43	

⁽a) The number of Members and Chamber Departments' employees used in these calculations was 155 for the 2016-17 Actual, 158 for the 2017-18 Budget and 2017-18 Estimated Actual, and 159 for the 2018-19 Budget Target.

⁽b) Variable costs represent the Department's total recurrent funds less staffing costs, statutory charges and contractual obligations.

⁽b) The number of sitting days used in these calculations were 44 for the 2016-17 Actual, 75 for the 2017-18 Budget and 2017-18 Estimated Actual, and 72 for the 2018-19 Budget Target.

Asset Investment Program

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-18 \$'000	2017-18 Estimated Expenditure \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
WORKS IN PROGRESS Infrastructure and Equipment Asset Refurbishment and Replacement Program	16,458	10,458	1,000	1,000	1,000	1,000	1,000
Total Cost of Asset Investment Program	16,458	10,458	1,000	1,000	1,000	1,000	1,000
FUNDED BY Capital Appropriation			1,000	1,000	1,000	1,000	1,000
Total Funding			1,000	1,000	1,000	1,000	1,000

Financial Statements

INCOME STATEMENT (a) (Controlled)

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
COST OF SERVICES							
Expenses							
Employee benefits (b)	10,626	11,489	11,489	11,570	11,689	11,846	12,046
Grants and subsidies (c)	-	-	5	5	5	5	5
Supplies and services	2,453	2,633	2,555	2,580	2,603	2,594	2,594
Accommodation	2,197	1,676	1,599	1,606	1,633	1,690	1,696
Depreciation and amortisation	1,495	1,649	1,649	1,504	1,394	1,424	1,424
Other expenses	234	116	188	230	258	263	262
TOTAL COST OF SERVICES	17,005	17,563	17,485	17,495	17,582	17,822	18,027
Income							
Other revenue (d)	1,038	-	-	-	-	-	-
Total Income	1,038	-	-	-	-	-	-
NET COST OF SERVICES	15,967	17,563	17,485	17,495	17,582	17,822	18,027
-	-						•
INCOME FROM STATE GOVERNMENT							
Service appropriations	16.704	17,522	17,444	17,453	17.569	17.809	18.014
Resources received free of charge	-, -	12	12	13	13	13	13
TOTAL INCOME FROM STATE							
GOVERNMENT	16.714	17,534	17,456	17,466	17,582	17,822	18,027
	10,7 14	17,554	17,430	17,700	17,502	17,022	10,021
SURPLUS/(DEFICIENCY) FOR THE	7.47	(00)	(20)	(20)			
PERIOD	747	(29)	(29)	(29)	-	-	-

⁽a) Full audited financial statements are published in the agency's Annual Report.

⁽b) The Full Time Equivalents for the 2016-17 Actual, 2017-18 Estimated Actual and 2018-19 Budget Estimate are 108, 109 and 109 respectively.

⁽c) Refer to the Details of Controlled Grants and Subsidies table below for further information.
(d) Reflects contribution towards specific projects requested by Chamber Departments.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
Country Schools Travel Subsidy	-	-	5	5	5	5	5
TOTAL	-	-	5	5	5	5	5

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
	ψ 000	\$ 000	¥ 000	ψ 000	\$ 000	φ 000	\$ 000
CURRENT ASSETS							
Cash assets	843	555	790	736	681	625	625
Receivables	149	119	149	149	149	149	149
Other	268	337	268	268	268	310	310
Total current assets	1,260	1,011	1,207	1,153	1,098	1,084	1,084
NON-CURRENT ASSETS							
Holding account receivables	11,642	13,291	13,291	14,795	16,189	17,613	19,037
Property, plant and equipment	70,269	69,976	70,813	70,922	71,139	71,338	71,983
Intangibles	132	94	167	186	209	219	219
Restricted cash	40	105	93	147	202	258	258
Other	1,562	1,895	969	968	967	967	967
Total non-current assets	83,645	85,361	85,333	87,018	88,706	90,395	92,464
TOTAL ACCETS	04.005	00.070	00.540	00.474	00.004	04.470	00.540
TOTAL ASSETS	84,905	86,372	86,540	88,171	89,804	91,479	93,548
CURRENT LIABILITIES							
Employee provisions	1,866	1,844	1,822	1,822	1,822	1,822	1,822
Payables	269	476	346	334	292	292	292
Other	212	208	208	249	291	333	333
Total current liabilities	2,347	2,528	2,376	2,405	2,405	2,447	2,447
NON-CURRENT LIABILITIES							
Employee provisions	188	164	187	187	187	187	187
Other		1	1	1	1	1	1
Total non-current liabilities	189	165	188	188	188	188	188
TOTAL LIABILITIES	2,536	2,693	2,564	2,593	2,593	2,635	2,635
EQUITY							
Contributed equity	24,456	25,456	25,456	26,456	27,456	28,456	29,456
Accumulated surplus/(deficit)	8,610	7,805	8,582	8,553	8,553	8,553	8,553
Reserves		50,418	49,938	50,569	51,202	51,835	52,904
Total equity	82,369	83,679	83,976	85,578	87,211	88,844	90,913
-		,	,	,	,	,	,
TOTAL LIABILITIES AND EQUITY	84,905	86,372	86,540	88,171	89,804	91,479	93,548

⁽a) Full audited financial statements are published in the agency's Annual Report.

STATEMENT OF CASHFLOWS (a) (Controlled)

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
CASHFLOWS FROM STATE GOVERNMENT							
Service appropriations	15,485	15.873	15,795	15,949	16.175	16,385	16,590
Capital appropriation		1,000	1,000	1,000	1,000	1,000	1,000
Net cash provided by State Government	16,485	16,873	16,795	16,949	17,175	17,385	17,590
CASHFLOWS FROM OPERATING ACTIVITIES Payments							
Employee benefits	(10,590)	(11,440)	(11,440)	(11,521)	(11,689)	(11,846)	(12,046)
Grants and subsidies	-	-	(5)	(5)	(5)	(5)	(5)
Supplies and services	(2,536)	(2,633)	(2,555)	(2,580)	(2,603)	(2,594)	(2,594)
Accommodation	(2,193)	(1,673)	(1,607)	(1,613)	(1,620)	(1,677)	(1,683)
Other payments	(889)	(692)	(753)	(795)	(823)	(828)	(827)
Receipts (b)							
GST receipts	624	565	565	565	565	565	565
Other receipts	1,059	-	-	-	-	-	-
Net cash from operating activities	(14,525)	(15,873)	(15,795)	(15,949)	(16,175)	(16,385)	(16,590)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets Proceeds from sale of non-current assets	(1,781) 12	(1,000)	(1,000)	(1,000)	(1,000)	(1,000)	(1,000)
Net cash from investing activities	(1,769)	(1,000)	(1,000)	(1,000)	(1,000)	(1,000)	(1,000)
NET INCREASE/(DECREASE) IN CASH HELD	191	-	-	-	-	-	-
Cash assets at the beginning of the reporting							
period	692	660	883	883	883	883	883
Cash assets at the end of the reporting period	883	660	883	883	883	883	883

 $⁽a) \ \ Full \ audited \ financial \ statements \ are \ published \ in \ the \ agency's \ Annual \ Report.$

NET APPROPRIATION DETERMINATION (a)

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
GST Receipts GST Input Credits GST Receipts on Sales Other Receipts Other Receipts	509 115 1,059	565 - -	565 - -	565 - -	565 - -	565 - -	565 - -
TOTAL	1,683	565	565	565	565	565	565

⁽a) The moneys received and retained are to be applied to the Department's services as specified in the Budget Statements.

⁽b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

Division 2 Parliamentary Commissioner for Administrative Investigations

Part 1 Parliament

Appropriations, Expenses and Cash Assets

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
DELIVERY OF SERVICES Item 4 Net amount appropriated to deliver services	7,507	7,060	7,200	6,751	6,722	6,780	6,839
Amount Authorised by Other Statutes - Parliamentary Commissioner Act 1971	659	659	659	659	659	659	661
Total appropriations provided to deliver services	8,166	7,719	7,859	7,410	7,381	7,439	7,500
TOTAL APPROPRIATIONS	8,166	7,719	7,859	7,410	7,381	7,439	7,500
EXPENSES Total Cost of Services Net Cost of Services (a)	11,106 9,051	10,148 8,159	11,436 9,313	9,985 7,850	9,940 7,821	10,038 7,879	10,123 7,940
CASH ASSETS (b)	1,884	1,979	890	910	896	916	936

⁽a) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the agency's Income Statement since presentation of the 2017-18 Budget to Parliament on 7 September 2017, are outlined below:

	2017-18	2018-19	2019-20	2020-21	2021-22
	Estimated	Budget	Forward	Forward	Forward
	Actual	Estimate	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
2018-19 Streamlined Budget Process Incentive Funding	1,014 134 (34) (5)	66 - 146 (51) (11) (166)	130 (69) (11) (167)	142 (88) (12) (168)	182 (14) (169)

⁽a) Cost and savings estimates of the Voluntary Targeted Separation Scheme as at 9 April 2018 Budget cut-off date. The costs and savings of the Scheme will be further updated in the 2017-18 Annual Report on State Finances and the 2018-19 Mid-year Review.

⁽b) As at 30 June each financial year.

Significant Issues Impacting the Agency

- Timely investigation and resolution of complaints is a significant factor in providing effective and efficient services to complainants and improvements to the standard of public administration. In 2017-18 the Office anticipates that 95% of complaints will be resolved within three months and, as at 30 June 2018, the average age of complaints will be 40 days (compared to 173 days at 30 June 2007). In 2017-18, timely processes for child death and family and domestic violence reviews have resulted in nearly two-thirds of all reviews being completed within six months.
- In 2017-18 the Office tabled in Parliament a major own motion investigation report 'Investigation into ways to prevent or reduce deaths of children by drowning' that contained 25 recommendations about ways to prevent or reduce child deaths by drowning. The Office also undertook significant work on 'A report on giving effect to the recommendations arising from the Investigation into ways that State government departments and authorities can prevent or reduce suicide by young people', to be tabled in Parliament in 2018-19.
- The Office has continued programs to enhance awareness of, and accessibility to, its services, particularly by Aboriginal and regional Western Australians and children and young people.
- The Office also undertakes a range of additional functions, including the inspection of telecommunication interception records, review of overseas student appeals, monitoring and reporting under the *Criminal Organisations Control Act 2012* and in relation to the Infringement Notices provisions of *The Criminal Code*. In 2017-18 the Office provided 'A report on the monitoring of the infringement notices provisions of *The Criminal Code*' to the Minister for Police and the Commissioner of Police and the report was tabled in Parliament by the Minister for Police on 30 November 2017.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the agency's service and desired outcome, and the government goal it contributes to. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcome	Service
Strong Communities: Safe communities and supported families.	The public sector of Western Australia is accountable for, and is improving the standard of, administrative decision-making, practices and conduct.	Resolving Complaints About Decision-making of Public Authorities and Improving the Standard of Public Administration

Service Summary

Expense	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
Resolving Complaints About Decision-making of Public Authorities and Improving the Standard of Public Administration	11,106	10,148	11,436	9,985	9,940	10,038	10,123
Total Cost of Services	11,106	10,148	11,436	9,985	9,940	10,038	10,123

Outcomes and Key Effectiveness Indicators (a)

	2016-17 Actual	2017-18 Budget	2017-18 Estimated Actual	2018-19 Budget Target	Note
Outcome: The public sector of Western Australia is accountable for, and is improving the standard of, administrative decision-making, practices and conduct:					
Where the Ombudsman made recommendations to improve practices or procedures, the percentage of recommendations accepted by agencies	100%	100%	100%	100%	
Number of improvements to practices or procedures as a result of Ombudsman action	109	100	110	100	

⁽a) Further detail in support of the key effectiveness indicators is provided in the agency's Annual Report.

Services and Key Efficiency Indicators

1. Resolving Complaints About Decision-making of Public Authorities and Improving the Standard of Public Administration

Investigating and resolving complaints from members of the public about Western Australian public authorities and improving the standard of public administration by identifying and investigating concerns that affect the broader community, making recommendations for improvement and identifying and promoting good decision-making and practices.

	2016-17 Actual	2017-18 Budget	2017-18 Estimated Actual	2018-19 Budget Target	Note
Total Cost of Service	\$'000 11,106 2,055	\$'000 10,148 1,989	\$'000 11,436 2,123	\$'000 9,985 2,135	1
Net Cost of Service	9,051	8,159	9,313	7,850	
Employees (Full Time Equivalents)	68	65	66	66	
Efficiency Indicators Percentage of Allegations Finalised within Three Months	94% 100% 94% 100% \$1,989 \$16,731 \$412,129	95% 100% 90% 100% \$1,890 \$17,500 \$415,000	95% 100% 90% 100% \$1,875 \$17,470 \$413,000	95% 100% 90% 100% \$1,890 \$17,500 \$415,000	

Explanation of Significant Movements

(Notes)

1. The increase in the Total Cost of Service between the 2017-18 Budget and the 2017-18 Estimated Actual reflects costs to meet an increase in the number of complaints and one-off costs associated with voluntary separations arising from the Office's continuous improvement program. The variance in the Total Cost of Service between the 2017-18 Estimated Actual and the 2018-19 Budget Target is primarily due to operational savings to be achieved in 2018-19.

Asset Investment Program

	Estimated Total Cost \$'000	Expenditure	2017-18 Estimated Expenditure \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
COMPLETED WORKS Asset Replacement - 2017-18 Program	208	208	208	-	-	-	-
NEW WORKS Asset Replacement 2018-19 Program 2019-20 Program 2020-21 Program 2021-22 Program	242 208		- - -	208 -	- 242 - -	- - 208 -	- - - 208
Total Cost of Asset Investment Program	1,074	208	208	208	242	208	208
FUNDED BY Drawdowns from the Holding Account Internal Funds and Balances Total Funding			208	208	208 34 242	208	208

Financial Statements

Income Statement

Expenses

The increase in the Total Cost of Services between the 2017-18 Budget and the 2017-18 Estimated Actual mainly reflects the costs to meet an increase in the number of complaints and one-off costs associated with voluntary separations arising from the Office's continuous improvement program. The variance in the Total Cost of Services between the 2017-18 Estimated Actual and the 2018-19 Budget Estimate is mainly due to operational savings to be achieved in 2018-19.

Statement of Financial Position

The reduction in cash assets between the 2017-18 Budget and the 2017-18 Estimated Actual mainly reflects the utilisation of cash balances to meet the costs associated with an increase in the level of complaints. Minor changes in the Office's total assets are due to fluctuations in the value of routine asset replacements from year to year.

INCOME STATEMENT (a) (Controlled)

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
COST OF SERVICES							
Expenses Employee benefits (b) Supplies and services	8,471 1,050 1,157 178 250	6,887 1,216 1,542 215 288	8,180 1,216 1,542 215 283	6,738 1,213 1,542 215 277	6,693 1,213 1,542 215 277	6,790 1,215 1,542 215 276	6,877 1,215 1,542 215 274
TOTAL COST OF SERVICES	11,106	10,148	11,436	9,985	9,940	10,038	10,123
Income Other revenue	Í	1,989	2,123	2,135	2,119	2,159	2,183
Total Income	2,055	1,989	2,123	2,135	2,119	2,159	2,183
NET COST OF SERVICES	9,051	8,159	9,313	7,850	7,821	7,879	7,940
INCOME FROM STATE GOVERNMENT							
Service appropriationsResources received free of charge	8,166 484	7,719 440	7,859 440	7,410 440	7,381 440	7,439 440	7,500 440
TOTAL INCOME FROM STATE GOVERNMENT	8,650	8,159	8,299	7,850	7,821	7,879	7,940
SURPLUS/(DEFICIENCY) FOR THE PERIOD	(401)	-	(1,014)		-	-	-

⁽a) Full audited financial statements are published in the agency's Annual Report.(b) The Full Time Equivalents for 2016-17 Actual, 2017-18 Estimated Actual and 2018-19 Budget Estimate are 68, 66 and 66 respectively.

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2016-17	2017-18	2017-18	2018-19	2019-20	2020-21	2021-22
	Actual \$'000	Budget \$'000	Estimated Actual \$'000	Budget Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000
CURRENT ASSETS							
Cash assets	1,849	1,939	835	835	801	801	801
Restricted cashHolding account receivables	3 208	208	3 208	3 208	3 208	3 208	3 208
Receivables	231	114	231	231	231	231	231
Other		110	95	95	95	95	95
Total current assets	2,386	2,371	1,372	1,372	1,338	1,338	1,338
NON-CURRENT ASSETS							
Holding account receivables	1,971	1,978	1,948	1,955	1,962	1,969	1,976
Property, plant and equipment	97	97	90	83	110	103	128
Intangibles Restricted cash	267 32	125 40	267 52	267 72	267 92	267 112	235 132
Restricted casif	32	40	52	12	92	112	132
Total non-current assets	2,367	2,240	2,357	2,377	2,431	2,451	2,471
TOTAL ASSETS	4,753	4,611	3,729	3,749	3,769	3,789	3,809
CURRENT LIABILITIES							
Employee provisions	1,473	1,563	1,443	1,443	1,443	1,443	1,443
Payables	187	52	187	187	187	187	187
Other	139	108	159	179	199	219	239
Total current liabilities	1,799	1,723	1,789	1,809	1,829	1,849	1,869
NON-CURRENT LIABILITIES							
Employee provisions Other	462 56	360	462 56	462 56	462 56	462 56	462 56
Total non-current liabilities	518	360	518	518	518	518	518
_							
TOTAL LIABILITIES	2,317	2,083	2,307	2,327	2,347	2,367	2,387
EQUITY							
Contributed equity Accumulated surplus/(deficit)	1,206 1,230	1,206 1,322	1,206 216	1,206 216	1,206 216	1,206 216	1,206 216
/ toodiffulated surplus/(deffold)	1,230	1,022	210	210	210	210	210
Total equity	2,436	2,528	1,422	1,422	1,422	1,422	1,422
TOTAL LIABILITIES AND EQUITY	4,753	4,611	3,729	3,749	3,769	3,789	3,809

⁽a) Full audited financial statements are published in the agency's Annual Report.

STATEMENT OF CASHFLOWS (a) (Controlled)

	2016-17	2017-18	2017-18 Estimated	2018-19 Budget	2019-20 Forward	2020-21 Forward	2021-22 Forward
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
CASHFLOWS FROM STATE							
GOVERNMENT							
Service appropriations	7,945	7,504	7,644	7,195	7,166	7,224	7,285
Holding account drawdowns	208	208	238	208	208	208	208
Net cash provided by State Government	8,153	7,712	7,882	7,403	7,374	7,432	7,493
CASHFLOWS FROM OPERATING ACTIVITIES Payments							
Employee benefits	(8,413)	(6,867)	(8,190)	(6,718)	(6.673)	(6.770)	(6.857)
Supplies and services	(438)	(1,075)	(1,075)	(1,072)	(1,072)	(1,074)	(1,074)
Accommodation	(1,157)	(1,163)	(1,163)	(1,163)	(1,163)	(1,163)	(1,163)
Other payments	(652)	(639)	(634)	(628)	(628)	(627)	(625)
Receipts (b)							
GST receipts	246	271	271	271	271	271	271
Other receipts	2,101	1,989	2,123	2,135	2,119	2,159	2,183
Net cash from operating activities	(8,313)	(7,484)	(8,668)	(7,175)	(7,146)	(7,204)	(7,265)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets	(298)	(208)	(208)	(208)	(242)	(208)	(208)
Net cash from investing activities	(298)	(208)	(208)	(208)	(242)	(208)	(208)
NET INCREASE/(DECREASE) IN CASH							
HELD	(458)	20	(994)	20	(14)	20	20
Cash assets at the beginning of the reporting							
period	2,342	1,959	1,884	890	910	896	916
Cash assets at the end of the reporting period	1,884	1,979	890	910	896	916	936

⁽a) Full audited financial statements are published in the agency's Annual Report.

NET APPROPRIATION DETERMINATION (a)

	2016-17 Actual \$'000	2017-18 Budget \$'000	2017-18 Estimated Actual \$'000	2018-19 Budget Estimate \$'000	2019-20 Forward Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000
GST Receipts GST Input Credits	49 197 2,101	142 129 1,989	142 129 2,123	142 129 2,135	142 129 2,119	142 129 2,159	142 129 2,183
TOTAL	2,347	2,260	2,394	2,406	2,390	2,430	2,454

⁽a) The moneys received and retained are to be applied to the Office's services as specified in the Budget Statements.

⁽b) A determination by the Treasurer, pursuant to section 23 of the Financial Management Act 2006, provides for the retention of some cash receipts by the Office. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.