# Part 1

# **Parliament**

## Introduction

The Parliament of Western Australia establishes responsible government for the State, passes laws, appropriates government funds and monitors the Government by providing a forum for the public's interests and concerns to be presented and debated by their elected representatives. The agencies in this portfolio support the operations of Parliament, provide support for Members of Parliament and other parliamentary staff, and ensure that the standard of administrative decision-making, practices and conduct in the public sector remains high.

# **Summary of Recurrent and Asset Investment Expenditure**

Agency	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000
Legislative Council		
- Total Cost of Services	20,276	21,106
Asset Investment Program	-	-
Legislative Assembly		
- Total Cost of Services	28,842	28,973
Asset Investment Program	-	-
Parliamentary Services		
- Total Cost of Services	17,495	17,968
- Asset Investment Program	1,061	1,000
Parliamentary Commissioner for Administrative Investigations		
- Total Cost of Services	10,066	10,731
Asset Investment Program	222	242

# Division 1 Parliament

# Part 1 Parliament

# **Appropriations, Expenses and Cash Assets**

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
DELIVERY OF SERVICES Legislative Council Item 1 Net amount appropriated to deliver services	5,545	5,494	5,494	6,499	6,528	6,113	6,149
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	13,276	13,504	13,504	13,547	14,334	13,551	13,551
Total appropriations provided to deliver services	18,821	18,998	18,998	20,046	20,862	19,664	19,700
Legislative Assembly Item 2 Net amount appropriated to deliver services	6,134	6,040	6,040	6,150	6,146	6,085	6,120
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	21,375	21,493	21,493	21,514	22,690	21,589	21,686
Total appropriations provided to deliver services	27,509	27,533	27,533	27,664	28,836	27,674	27,806
Parliamentary Services Item 3 Net amount appropriated to deliver services	17,444	17,453	17,453	17,955	17,814	18,009	18,229
Total appropriations provided to deliver services	17,444	17,453	17,453	17,955	17,814	18,009	18,229
CAPITAL Legislative Council Item 89 Capital Appropriation	-	-	-	335	354	380	405
Legislative Assembly Item 90 Capital Appropriation	-	-	-	358	380	403	427
Parliamentary Services Item 91 Capital Appropriation	1,000	1,000	1,000	1,119	1,136	1,146	1,153
Total Capital Appropriation	1,000	1,000	1,000	1,812	1,870	1,929	1,985
GRAND TOTAL	64,774	64,984	64,984	67,477	69,382	67,276	67,720

# Division 1 Legislative Council

## Part 1 Parliament

# **Appropriations, Expenses and Cash Assets**

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
DELIVERY OF SERVICES Item 1 Net amount appropriated to deliver services	5,545	5,494	5,494	6,499	6,528	6,113	6,149
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	13,276	13,504	13,504	13,547	14,334	13,551	13,551
Total appropriations provided to deliver services	18,821	18,998	18,998	20,046	20,862	19,664	19,700
CAPITAL Item 89 Capital Appropriation (a)	-	-	_	335	354	380	405
TOTAL APPROPRIATIONS	18,821	18,998	18,998	20,381	21,216	20,044	20,105
EXPENSES Total Cost of Services Net Cost of Services (b)  CASH ASSETS (c)	18,874 18,850 2,135	20,276 20,276 1,146	20,276 20,276 2,141	21,106 21,106 2,141	21,922 21,922 2,141	20,724 20,724 2,141	20,760 20,760 2,141

<sup>(</sup>a) Additional capital appropriation is provided to fund lease repayments and is not reflected in an Asset Investment Program table.

# **Spending Changes**

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the agency's Income Statement since presentation of the 2018-19 Budget to Parliament on 10 May 2018, are outlined below:

	2018-19	2019-20	2020-21	2021-22	2022-23
	Estimated	Budget	Forward	Forward	Forward
	Actual	Estimate	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
Other Increased Number of Committees and Sitting Weeks Indexation for Non-Salary Expenses	-	598	565	-	<u>-</u>
	-	-	-	-	6

<sup>(</sup>b) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

<sup>(</sup>c) As at 30 June each financial year.

# **Outcomes, Services and Key Performance Information**

The Department is not part of the State public service or a government agency.

The Department services the needs of Members of Parliament, irrespective of their political affiliation, through two specific roles that are undertaken to meet its single desired outcome.

Desired Outcome	Services
The Legislative Council Members' requirements are met.	Support the Chamber Operations of the Legislative Council
	2. Support the Committees of the Legislative Council

# **Service Summary**

Expense	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
Support the Chamber Operations of the Legislative Council	1,675	1,888	1,888	1,930	1,930	1,947	1,972
Legislative Council	3,231 865 13,103	3,824 1,060 13,504	3,837 1,047 13,504	4,582 1,047 13,547	4,611 1,047 14,334	4,078 1,148 13,551	4,190 1,047 13,551
Total Cost of Services	18,874	20,276	20,276	21,106	21,922	20,724	20,760

<sup>(</sup>a) Other Services comprises cost of services provided free of change by the Parliamentary Services Department, and Commonwealth Parliamentary Association (CPA) Grants expenses (2021-22 Forward Estimate).

# Outcomes and Key Effectiveness Indicators (a)

	2017-18 Actual	2018-19 Budget	2018-19 Estimated Actual	2019-20 Budget Target	Note
Outcome: The Legislative Council Members' requirements are met:					
Average Member rating for procedural advice - House (b)	90%	85%	85%	85%	
Average Member rating for procedural advice - Committees (b)	85%	85%	85%	85%	
Average Member rating for administrative support (b)	88%	85%	85%	85%	
Proportion of Parliamentary documents produced and delivered within agreed timeframes established by the House <sup>(c)</sup>	100%	100%	100%	100%	

<sup>(</sup>a) Further detail in support of the key effectiveness indicators is provided in the agency's Annual Report.

<sup>(</sup>b) The measures for Member rating of service performance represent the minimum threshold considered appropriate by the Department.

<sup>(</sup>c) The measure for timeliness of delivery of the Parliament documents has been set at 100% as this is considered critical to the operation of the Chamber, and is considered to be achievable in the absence of extraordinary circumstances.

## Services and Key Efficiency Indicators

#### 1. Support the Chamber Operations of the Legislative Council (a)

	2017-18 Actual	2018-19 Budget	2018-19 Estimated Actual	2019-20 Budget Target	Note
Total Cost of Service	\$'000 1,675 6	\$'000 1,888 -	\$'000 1,888 -	\$'000 1,930 -	
Net Cost of Service	1,669	1,888	1,888	1,930	
Employees (Full-Time Equivalents)	11	11	11	11	
Efficiency Indicators Average cost per Legislative Council member per sitting (b)	\$912	\$874	\$874	\$777	

<sup>(</sup>a) This table excludes amounts provided under the Salaries and Allowances Act 1975, costs of services provided free of charge by the Parliamentary Services Department and CPA Grant expense.

## 2. Support the Committees of the Legislative Council (a)

	2017-18 Actual	2018-19 Budget	2018-19 Estimated Actual	2019-20 Budget Target	Note
Total Cost of Service	\$'000 3,231 18	\$'000 3,824 -	\$'000 3,837 -	\$'000 4,582	
Net Cost of Service	3,213	3,824	3,837	4,582	
Employees (Full-Time Equivalents)	20	21	21	25	
Efficiency Indicators  Average cost of providing procedural and administrative support to each Committee (b)	\$359,000	\$348,000	\$349,000	\$382,000	

<sup>(</sup>a) This table excludes amounts provided under the Salaries and Allowances Act 1975, costs of services provided free of charge by the Parliamentary Services Department and CPA Grant expense.

<sup>(</sup>b) The number of sitting days varies from year to year. In 2017-18 the Legislative Council sat for 51 days. The 2018-19 Budget and 2018-19 Estimated Actual is 60 days. In 2019-20, the House is expected to sit for 69 days. There are 36 Members of the Legislative Council.

<sup>(</sup>b) Costs have been calculated on 9 committees in 2017-18, 11 committees in the 2018-19 Budget and 2018-19 Estimated Actual, and on 12 committees in the 2019-20 Budget Target. It is acknowledged that the House establishes the number of committees and the Legislative Council incurs significant fixed costs, irrespective of the number of committees.

#### **Financial Statements**

The implementation of new accounting standard AASB 16: Leases significantly impacts the Statement of Financial Position by bringing arrangements previously classified as operating leases on to the balance sheet. On the Income Statement, previous rental expenses for operating leases are removed and replaced with interest expense for the lease obligation and a depreciation cost for the right of use asset. Further information on AASB 16 and other new accounting standards impacting the Budget are detailed in a feature box in Budget Paper No. 3.

## INCOME STATEMENT (a) (Controlled)

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
COST OF SERVICES							
Expenses  Employee benefits (b)	16,702 - 701 485 17 - 969	17,478 - 1,151 490 - - 1,157	17,478 - 1,149 490 - - 1,159	18,125 - 1,426 - 373 46 1,136	18,943 - 1,431 - 374 36 1,138	17,694 101 1,395 - 374 22 1,138	17,751 101 1,387 - 373 9 1,139
TOTAL COST OF SERVICES	18,874	20,276	20,276	21,106	21,922	20,724	20,760
Income Other revenue		-	-		<u>-</u>		
NET COST OF SERVICES		20,276	20,276	21,106	21,922	20,724	20,760
INCOME FROM STATE GOVERNMENT							
Service appropriationsResources received free of charge	18,821 877	18,998 1,060	18,998 1,060	20,046 1,060	20,862 1,060	19,664 1,060	19,700 1,060
TOTAL INCOME FROM STATE GOVERNMENT	19,698	20,058	20,058	21,106	21,922	20,724	20,760
SURPLUS/(DEFICIENCY) FOR THE PERIOD	848	(218)	(218)	-	-	-	-

- (a) Full audited financial statements are published in the agency's Annual Report.(b) The full-time equivalents for 2017-18 Actual, 2018-19 Estimated Actual and 2019-20 Budget Estimate are 31, 32 and 36 respectively.
- (c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

#### **DETAILS OF CONTROLLED GRANTS AND SUBSIDIES**

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
Commonwealth Parliamentary Association	-	-	-	-	-	101	101
TOTAL	-	-	-	-	-	101	101

# STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
CURRENT ASSETS							
Cash assets	2,119	1,096	2,107	2,089	2,071	2,053	2,035
Receivables	15	35	15	15	15	15	15
Other	16	60	16	16	16	16	16
Total current assets	2,150	1,191	2,138	2,120	2,102	2,084	2,066
NON-CURRENT ASSETS							
Holding account receivables	168	168	168	541	915	1,289	1,662
Property, plant and equipment	146	163	146	1,253	879	535	189
Restricted cash	16	50	34	52	70	88	106
Total non-current assets	330	381	348	1,846	1,864	1,912	1,957
TOTAL ASSETS	2,480	1,572	2,486	3,966	3,966	3,996	4,023
CURRENT LIABILITIES	000	000	070	070	070	070	070
Employee provisionsPayables	666 75	800 60	672 75	672 75	672 75	672 75	672 75
Borrowings and leases	75	-	-	358	382	407	44
Other	117	118	117	-	-	-	-
Total current liabilities	858	978	864	1,105	1,129	1,154	791
NON-CURRENT LIABILITIES							
Employee provisions	100	84	100	100	100	100	100
Borrowings and leases				787	409	34	19
Other	47	265	265	1	1	1	1
Total non-current liabilities	147	349	365	888	510	135	120
TOTAL LIABILITIES	1,005	1,327	1,229	1,993	1,639	1,289	911
EQUITY Contributed equity	(1,382)	(1,382)	(1,382)	(1,047)	(693)	(313)	92
Accumulated surplus/(deficit)	2,825	1,595	2,607	2,988	2,988	2,988	2,988
Reserves		32	32	32	32	32	32
Total equity	1,475	245	1,257	1,973	2,327	2,707	3,112
TOTAL LIABILITIES AND EQUITY	2,480	1,572	2,486	3,966	3,966	3,996	4,023

<sup>(</sup>a) Full audited financial statements are published in the agency's Annual Report.

# STATEMENT OF CASHFLOWS (a) (Controlled)

	2017-18	2018-19	2018-19 Estimated	2019-20 Budget	2020-21 Forward	2021-22 Forward	2022-23 Forward Estimate
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	\$'000
CASHFLOWS FROM STATE							
GOVERNMENT							
Service appropriations	18,821	18,998	18,998	19,673	20,488	19,290	19,327
Capital appropriation	-	-	-	335	354	380	405
Receipts paid into Consolidated Account	(1,382)	-	-	-	-	-	-
Net cash provided by State Government	17,439	18,998	18,998	20,008	20,842	19,670	19,732
CASHFLOWS FROM OPERATING							
ACTIVITIES							
Payments  Employee honefits	(16 770)	(47.405)	(17.405)	(10.105)	(10.040)	(47.604)	(47.754)
Employee benefits	(16,776)	(17,425)	(17,425)	(18,125)	(18,943)	(17,694)	(17,751)
Grants and subsidies	(662)	(1,151)	(1,149)	(1,154)	(1,145)	(101)	(101) (1,108)
Accommodation	(307)	(272)	(272)	(1,154)	(1,145)	(1,103)	(1,100)
GST payments	(129)	(130)	(130)	(130)	(130)	(130)	(130)
Finance and interest costs	(123)	(130)	(130)	(46)	(36)	(22)	(9)
Other payments	(106)	(144)	(146)	(348)	(364)	(370)	(358)
Receipts (b)							
GST receipts	136	130	130	130	130	130	130
Other receipts		130	-	-	-	130	130
Net cash from operating activities	(17,820)	(18,992)	(18,992)	(19,673)	(20,488)	(19,290)	(19,327)
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases	-	-	-	(335)	(354)	(380)	(405)
							•
Net cash from financing activities	-	-	-	(335)	(354)	(380)	(405)
NET INCREASE/(DECREASE) IN CASH							
HELD	(381)	6	6	-	-	-	-
Cash assets at the beginning of the reporting							
period	2,516	1,140	2,135	2,141	2,141	2,141	2,141
Cash assets at the end of the reporting							
period	2,135	1,146	2,141	2,141	2,141	2,141	2,141

<sup>(</sup>a) Full audited financial statements are published in the agency's Annual Report.

## **NET APPROPRIATION DETERMINATION** (a)

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
GST Receipts GST Input Credits GST Receipts on Sales Other Receipts Other Receipts	126 10 24	130	130 - -	130	130	130 - -	130 - -
TOTAL	160	130	130	130	130	130	130

<sup>(</sup>a) The moneys received and retained are to be applied to the Department's services as specified in the Budget Statements.

<sup>(</sup>b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

# Division 1 Legislative Assembly

## Part 1 Parliament

# **Appropriations, Expenses and Cash Assets**

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
DELIVERY OF SERVICES Item 2 Net amount appropriated to deliver services	6,134	6,040	6,040	6,150	6,146	6,085	6,120
Amount Authorised by Other Statutes Salaries and Allowances Act 1975	21,375	21,493	21,493	21,514	22,690	21,589	21,686
Total appropriations provided to deliver services	27,509	27,533	27,533	27,664	28,836	27,674	27,806
CAPITAL Item 90 Capital Appropriation (a)	-	-	_	358	380	403	427
TOTAL APPROPRIATIONS	27,509	27,533	27,533	28,022	29,216	28,077	28,233
EXPENSES Total Cost of Services Net Cost of Services (b)  CASH ASSETS (c)	27,600 27,465 2,815	28,842 28,842 1,478	28,842 28,842 2,704	28,973 28,973 2,704	30,145 30,145 2,704	28,983 28,983 2,704	29,115 29,115 2,704

<sup>(</sup>a) Additional capital appropriation is provided to fund lease repayments and is not reflected in the Asset Investment Program table.

# **Spending Changes**

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the agency's Income Statement since presentation of the 2018-19 Budget to Parliament on 10 May 2018, are outlined below:

	2018-19	2019-20	2020-21	2021-22	2022-23
	Estimated	Budget	Forward	Forward	Forward
	Actual	Estimate	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
Other Indexation for Non-Salary Expenses Streamlined Budget Process Incentive Funding	- -	- 61	- -	- -	5

<sup>(</sup>b) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

<sup>(</sup>c) As at 30 June each financial year.

# **Outcomes, Services and Key Performance Information**

The Department is not part of the State Public Service or a government agency.

The Department services the needs of Members of Parliament, supporting a broad, high-level goal of supporting governance for all Western Australians.

Desired Outcome	Service
Legislative Assembly Members' requirements are met.	Support the Operations of the Legislative Assembly

# **Service Summary**

Expense	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
Support the Operations of the Legislative Assembly	5,170 1,179 21,251	5,952 1,397 21,493	5,952 1,397 21,493	6,062 1,397 21,514	6,058 1,397 22,690	6,098 1,296 21,589	6,133 1,296 21,686
Total Cost of Services	27,600	28,842	28,842	28,973	30,145	28,983	29,115

# Outcomes and Key Effectiveness Indicators (a)

	2017-18 Actual	2018-19 Budget	2018-19 Estimated Actual	2019-20 Budget Target	Note
Outcome: Legislative Assembly Members' requirements are met:					
Average members' rating for advice	94%	90%	90%	90%	
Average members' rating for administrative support	94%	90%	90%	90%	

<sup>(</sup>a) Further detail in support of the key effectiveness indicators is provided in the agency's Annual Report.

## **Services and Key Efficiency Indicators**

# 1. Support the Operations of the Legislative Assembly

	2017-18 Actual	2018-19 Budget	2018-19 Estimated Actual	2019-20 Budget Target	Note
Total Cost of Service	\$'000 5,170 135	\$'000 5,952 -	\$'000 5,952	\$'000 6,062	
Net Cost of Service	5,035	5,952	5,952	6,062	
Employees (Full-Time Equivalents)	29	28	28	28	
Efficiency Indicators Average cost per member of the Legislative Assembly	\$87,627	\$100,881	\$100,881	\$102,746	

## **Financial Statements**

1. The implementation of new accounting standard AASB 16: *Leases* significantly impacts the Statement of Financial Position by bringing arrangements previously classified as operating leases on to the balance sheet. On the Income Statement, previous rental expenses for operating leases are removed and replaced with interest expense for the lease obligation and a depreciation cost for the right of use asset. Further information on AASB 16 and other new accounting standards impacting the Budget are detailed in a feature box in Budget Paper No. 3.

# INCOME STATEMENT (a) (Controlled)

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
COST OF SERVICES							
Expenses							
Employee benefits (b)	24,673	24,988	24,988	25,072	26,301	25,260	25,411
Grants and subsidies (c)	100	101	101	101	101	-	-
Supplies and services	922	1,459	1,457	1,938	1,891	1,881	1,874
Accommodation	702	863	863	<del>-</del>		-	
Depreciation and amortisation	21	5	5	402	403	403	403
Finance and interest costs	4 400	4 400	4 400	49	36	25	11
Other expenses	1,182	1,426	1,428	1,411	1,413	1,414	1,416
TOTAL COST OF SERVICES	27,600	28,842	28,842	28,973	30,145	28,983	29,115
Income							
Other revenue	135	-	-	-	-	-	-
Total Income	135	-	-	-	-	-	-
NET COST OF SERVICES	27,465	28,842	28,842	28,973	30,145	28,983	29,115
INCOME FROM STATE GOVERNMENT							
Service appropriations	27.509	27,533	27.533	27.664	28.836	27.674	27.806
Resources received free of charge	,	1,309	1,309	1,309	1,309	1,309	1,309
TOTAL INCOME FROM STATE GOVERNMENT	28,600	28,842	28,842	28,973	30,145	28,983	29,115
SURPLUS/(DEFICIENCY) FOR THE PERIOD	1,135	-	-	-	-	-	-

- (a) Full audited financial statements are published in the agency's Annual Report.
- (b) The full-time equivalents for 2017-18 Actual, 2018-19 Estimated Actual and 2019-20 Budget Estimate are 29, 28 and 28 respectively.
- (c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

#### **DETAILS OF CONTROLLED GRANTS AND SUBSIDIES**

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
Commonwealth Parliamentary Association (a)	100	101	101	101	101	_	
TOTAL	100	101	101	101	101	-	-

<sup>(</sup>a) Assistance with administration of the Commonwealth Parliamentary Association (CPA) Western Australia branch transfers between the Department of the Legislative Council and the Department of the Legislative Assembly with each Parliament. The grant funding provided by Government to support the CPA is currently administered by the Department with this responsibility to transfer to the Department of the Legislative Council from 2021-22.

# STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
CURRENT ASSETS Cash assets Receivables Other	2,801 19 35	1,433 53 8	2,674 19 35	2,658 19 35	2,642 19 35	2,626 19 35	2,610 19 35
Total current assets	2,855	1,494	2,728	2,712	2,696	2,680	2,664
NON-CURRENT ASSETS Holding account receivables Property, plant and equipment Restricted cash	498 831 14	503 912 45	503 926 30	905 2,086 46	1,308 1,683 62	1,711 1,340 78	2,114 937 94
Total non-current assets	1,443	1,460	1,459	3,037	3,053	3,129	3,145
TOTAL ASSETS	4,298	2,954	4,187	5,749	5,749	5,809	5,809
CURRENT LIABILITIES Employee provisions Payables Borrowings and leases	790 124 -	610 93 -	801 113 -	812 102 381	823 91 391	823 91 429	823 91 42
Total current liabilities	914	703	914	1,295	1,305	1,343	956
NON-CURRENT LIABILITIES  Employee provisions  Borrowings and leases  Other	102 - 1	104 - 1	102 - 1	102 823 1	102 433 1	102 51 1	102 12 1
Total non-current liabilities	103	105	103	926	536	154	115
TOTAL LIABILITIES	1,017	808	1,017	2,221	1,841	1,497	1,071
EQUITY Contributed equity Accumulated surplus/(deficit) Reserves	(2,033) 4,732 582	(2,033) 3,597 582	(2,144) 4,732 582	(1,786) 4,732 582	(1,406) 4,732 582	(1,002) 4,732 582	(576) 4,732 582
Total equity	3,281	2,146	3,170	3,528	3,908	4,312	4,738
TOTAL LIABILITIES AND EQUITY	4,298	2,954	4,187	5,749	5,749	5,809	5,809

<sup>(</sup>a) Full audited financial statements are published in the agency's Annual Report.

# STATEMENT OF CASHFLOWS (a) (Controlled)

	2017-18	2018-19	2018-19 Estimated	2019-20 Budget	2020-21 Forward	2021-22 Forward	2022-23 Forward
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
CASHFLOWS FROM STATE GOVERNMENT							
Service appropriations	27,493	27,528	27,528	27,262 358	28,433 380	27,271 403	27,403 427
Receipts paid into Consolidated Account	(2,033)	-	(111)	-	-	-	-
Net cash provided by State Government	25,460	27,528	27,417	27,620	28,813	27,674	27,830
CASHFLOWS FROM OPERATING ACTIVITIES Payments							
Employee benefits	(24,454)	(24,939)	(24,939) (101)	(25,059)	(26,288)	(25,247)	(25,398)
Grants and subsidies Supplies and services	(100) (931)	(101) (1,447)	(1,445)	(101) (1,451)	(101) (1,408)	(1,408)	(1,411)
Accommodation	(698)	(863)	(863)	- (4.45)	(445)	- (4.45)	- (445)
GST paymentsFinance and interest costs	(194) -	(115) -	(115)	(115) (49)	(115) (36)	(115) (25)	(115) (11)
Other payments	(103)	(178)	(180)	(602)	(600)	(591)	(583)
Receipts (b)							
GST receipts Other receipts	209 135	115	115	115	115 -	115 -	115 -
Net cash from operating activities	(26,136)	(27,528)	(27,528)	(27,262)	(28,433)	(27,271)	(27,403)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets	(20)	-	-				-
Net cash from investing activities	(20)	-	-	-		-	
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases	-	-	-	(358)	(380)	(403)	(427)
Net cash from financing activities	-	-	-	(358)	(380)	(403)	(427)
NET INCREASE/(DECREASE) IN CASH HELD	(696)	-	(111)	-	-	-	-
Cash assets at the beginning of the reporting period	3,511	1,478	2,815	2,704	2,704	2,704	2,704
Cash assets at the end of the reporting period	2,815	1,478	2,704	2,704	2,704	2,704	2,704

<sup>(</sup>a) Full audited financial statements are published in the agency's Annual Report.(b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

# NET APPROPRIATION DETERMINATION (a)

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
GST Receipts GST Input Credits	178 31 135	115	115 - -	115 - -	115 - -	115 - -	115 - -
TOTAL	344	115	115	115	115	115	115

<sup>(</sup>a) The moneys received and retained are to be applied to the Department's services as specified in the Budget Statements.

# Division 1 Parliamentary Services

## Part 1 Parliament

# **Appropriations, Expenses and Cash Assets**

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
DELIVERY OF SERVICES Item 3 Net amount appropriated to deliver services	17,444	17,453	17,453	17,955	17,814	18,009	18,229
Total appropriations provided to deliver services	17,444	17,453	17,453	17,955	17,814	18,009	18,229
CAPITAL Item 91 Capital Appropriation (a)	1,000	1,000	1,000	1,119	1,136	1,146	1,153
TOTAL APPROPRIATIONS	18,444	18,453	18,453	19,074	18,950	19,155	19,382
EXPENSES Total Cost of Services Net Cost of Services (b)  CASH ASSETS (c)	17,032 16,574 1,492	17,495 17,495 883	17,495 17,495 1,431	17,968 17,968 1,431	17,827 17,827 1,431	18,022 18,022 1,431	18,242 18,242 1,431

<sup>(</sup>a) Additional capital appropriation is provided to fund lease repayments and is not reflected in the Asset Investment Program table.

# **Spending Changes**

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the agency's Income Statement since presentation of the 2018-19 Budget to Parliament on 10 May 2018, are outlined below:

	2018-19	2019-20	2020-21	2021-22	2022-23
	Estimated	Budget	Forward	Forward	Forward
	Actual	Estimate	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
Other Indexation for Non-Salary Expenses Remediation of the Eastern Wing Roof of Parliament House	-	- 366	- -	- -	45 -

<sup>(</sup>b) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

<sup>(</sup>c) As at 30 June each financial year.

# **Outcomes, Services and Key Performance Information**

The Department is not part of the State Public Service or a government agency.

The Department provides apolitical ancillary services to Members of Parliament, Chamber Departments, Parliamentary staff and other users through two specific service roles that are undertaken to meet the Department's single desired outcome. In doing so, the Department supports a broad, high-level goal that reflects its service provision role.

Desired Outcome	Services
Infrastructure, facilities, information and services that meet the	Provision of Infrastructure and Facilities
needs of stakeholders.	Provision of Information and Services

## **Service Summary**

Expense	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
Provision of Infrastructure and Facilities     Provision of Information and Services  Total Cost of Services	6,297	6,095	6,095	6,713	6,596	6,668	6,750
	10,735	11,400	11,400	11,255	11,231	11,354	11,492
	17.032	17,495	17,495	17,968	17,827	18,022	18,242

# Outcomes and Key Effectiveness Indicators (a) (b)

	2017-18 Actual	2018-19 Budget	2018-19 Estimated Actual	2019-20 Budget Target	Note
Outcome: Infrastructure, facilities, information and services that meet the needs of stakeholders:					
Average Member rating of infrastructure and facilities	98%	90%	90%	90%	
Availability of infrastructure and facilities	100%	95%	95%	95%	
Average Member rating of information and services	99%	90%	90%	90%	
Availability of information and services	100%	95%	95%	95%	
Average Presiding Officer and staff rating for infrastructure, facilities, information and services	98%	95%	95%	95%	

<sup>(</sup>a) Further detail in support of the key effectiveness indicators is provided in the agency's Annual Report.(b) These measures represent a threshold of minimum acceptable performance in the effective delivery of services. It is expected that actual performance may exceed these targets.

# **Services and Key Efficiency Indicators**

#### 1. Provision of Infrastructure and Facilities

	2017-18 Actual	2018-19 Budget	2018-19 Estimated Actual	2019-20 Budget Target	Note
Total Cost of Service	\$'000 6,297 456	\$'000 6,095 -	\$'000 6,095 -	\$'000 6,713	
Net Cost of Service	5,841	6,095	6,095	6,713	
Employees (Full-Time Equivalents)	20	20	20	21	
Efficiency Indicators  Average cost per Member of Parliament and Chamber Departments' employee for providing infrastructure and facilities (a)	\$39,681 24%	\$38,261 15%	\$38,261 15%	\$41,108 24%	

<sup>(</sup>a) The number of Members and Chamber Departments' employees used in these calculations was 159 for the 2017-18 Actual, 2018-19 Budget and 2018-19 Estimated Actual, and 163 for the 2019-20 Budget Target.

#### 2. Provision of Information and Services

	2017-18 Actual	2018-19 Budget	2018-19 Estimated Actual	2019-20 Budget Target	Note
Total Cost of Service	\$'000 10,735 2	\$'000 11,400 -	\$'000 11,400 -	\$'000 11,255 -	
Net Cost of Service	10,733	11,400	11,400	11,255	
Employees (Full-Time Equivalents)	89	89	89	88	
Efficiency Indicators  Average cost per Member of Parliament and Chamber Departments' employee for providing information and services (a)	\$45,057 \$47,788 \$20.69	\$48,576 \$50,860 \$24.43	\$48,576 \$50,860 \$24.43	\$45,213 \$49,637 \$20.40	

<sup>(</sup>a) The number of Members and Chamber Departments' employees used in these calculations was 159 for the 2017-18 Actual, 2018-19 Budget, 2018-19 Estimated Actual, and 163 for the 2019-20 Budget Target.

# **Asset Investment Program**

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-19 \$'000	2018-19 Estimated Expenditure \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
WORKS IN PROGRESS Infrastructure and Equipment - Asset Refurbishment and Replacement Program	17,164	12,164	1,061	1,000	1,000	1,000	1,000
Total Cost of Asset Investment Program	17,164	12,164	1,061	1,000	1,000	1,000	1,000
FUNDED BY Capital Appropriation			1,000 61	1,000	1,000 -	1,000	1,000
Total Funding			1,061	1,000	1,000	1,000	1,000

<sup>(</sup>b) Variable costs represent the Department's total recurrent funds less staffing costs, statutory charges and contractual obligations.

<sup>(</sup>b) The number of sitting days used in these calculations were 75 for the 2017-18 Actual, 72 for the 2018-19 Budget and 2018-19 Estimated Actual, and 78 for the 2019-20 Budget Target.

#### **Financial Statements**

1. The implementation of new accounting standard AASB 16: *Leases* significantly impacts the Statement of Financial Position by bringing arrangements previously classified as operating leases on to the balance sheet. On the Income Statement, previous rental expenses for operating leases are removed and replaced with interest expense for the lease obligation and a depreciation cost for the right of use asset. Further information on AASB 16 and other new accounting standards impacting the Budget are detailed in a feature box in Budget Paper No. 3.

# INCOME STATEMENT (a) (Controlled)

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
COST OF SERVICES							
Expenses  Employee benefits (b)  Grants and subsidies (c)  Supplies and services  Accommodation  Depreciation and amortisation  Finance and interest costs  Other expenses	11,237 1 2,140 1,870 1,594	11,570 5 2,580 1,606 1,504 - 230	11,570 5 2,580 1,606 1,504	11,689 5 2,745 1,756 1,533 17 223	11,846 5 2,735 1,435 1,565 13 228	12,046 5 2,735 1,435 1,565 8 228	12,229 5 2,732 1,478 1,564 4 230
TOTAL COST OF SERVICES	17,032	17,495	17,495	17,968	17,827	18,022	18,242
Income Other revenue (d)		-	-	-	-	-	-
Total Income	458	-	-	-	-	-	-
NET COST OF SERVICES	16,574	17,495	17,495	17,968	17,827	18,022	18,242
INCOME FROM STATE GOVERNMENT							
Service appropriations Resources received free of charge	17,444 12	17,453 13	17,453 13	17,955 13	17,814 13	18,009 13	18,229 13
TOTAL INCOME FROM STATE GOVERNMENT	17,456	17,466	17,466	17,968	17,827	18,022	18,242
SURPLUS/(DEFICIENCY) FOR THE PERIOD	882	(29)	(29)	-	-	-	-

- (a) Full audited financial statements are published in the agency's Annual Report.
- (b) The full-time equivalents for 2017-18 Actual, 2018-19 Estimated Actual and 2019-20 Budget Estimate are 109, 109 and 109 respectively.
- (c) Refer to the Details of Controlled Grants and Subsidies table below for further information.
- (d) Reflects contribution towards specific projects requested by Chamber Departments.

#### **DETAILS OF CONTROLLED GRANTS AND SUBSIDIES**

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
Country Schools Travel Subsidy	1	5	5	5	5	5	5
TOTAL	1	5	5	5	5	5	5

# STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2017-18	2018-19	2018-19 Estimated	2019-20 Budget	2020-21 Forward	2021-22 Forward	2022-23 Forward
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
CURRENT ASSETS							
Cash assets	1,449	736	1,334	1,279	1,223	1,166	1,108
Receivables	164	149	164	164	164	164	164
Other	237	268	237	237	279	279	279
Total current assets	1,850	1,153	1,735	1,680	1,666	1,609	1,551
NON-CURRENT ASSETS							
Holding account receivables	13,291	14,795	14,795	16,328	17,893	19,458	21,022
Property, plant and equipment	69,040	71,884	69,209	69,823	69,881	69,987	70,056
Intangibles	93	186	112	135	145	145	145
Restricted cash	43	147	97	152	208	265	323
Other	71	6	71	71	71	71	71
Total non-current assets	82,538	87,018	84,284	86,509	88,198	89,926	91,617
TOTAL ASSETS	84,388	88,171	86,019	88,189	89,864	91,535	93,168
CURRENT LIABILITIES							
CURRENT LIABILITIES	0.400	2.050	4 000	4.075	2.047	0.047	0.047
Employee provisions	2,109	2,050	1,933	1,975	2,017	2,017	2,017
Payables	643	334	848	806	806	806	806
Borrowings and leases	_	- 01	-	138	136	156	21
Other	-	21	-	-	-	-	-
Total current liabilities	2,752	2,405	2,781	2,919	2,959	2,979	2,844
NON-CURRENT LIABILITIES							
Employee provisions	238	187	238	238	238	238	238
Borrowings and leases	-	-	-	280	146	18	-
Other	1	1	1	1	1	11	1
Total non-current liabilities	239	188	239	519	385	257	239
TOTAL LIABILITIES	2,991	2,593	3,020	3,438	3,344	3,236	3,083
FOURTY							
EQUITY Contributed a guite.	05.450	00.450	26.450	07.575	20.744	20.057	24.040
Contributed equity	25,456	26,456	26,456	27,575	28,711	29,857	31,010
Accumulated surplus/(deficit)	9,492	8,553	9,463	9,463	9,463	9,463	9,463
Reserves	46,449	50,569	47,080	47,713	48,346	48,979	49,612
Total equity	81,397	85,578	82,999	84,751	86,520	88,299	90,085
TOTAL LIABILITIES AND EQUITY	84,388	88,171	86,019	88,189	89,864	91,535	93,168

<sup>(</sup>a) Full audited financial statements are published in the agency's Annual Report.

# STATEMENT OF CASHFLOWS (a) (Controlled)

	2017 10	2010 10	2040 40	2040.20	2020 24	2024 22	2022 22
	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
CASHFLOWS FROM STATE							
GOVERNMENT							
Service appropriations	15,795	15,949	15,949	16,422	16,249	16,444	16,665
Capital appropriation	1,000	1,000	1,000	1,119	1,136	1,146	1,153
Net cash provided by State Government	16,795	16,949	16,949	17,541	17,385	17,590	17,818
CASHFLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee benefits	(11,131)	(11,521)	(11,521)	(11,689)	(11,846)	(12,046)	(12,229)
Grants and subsidies	(1)	(5)	(5)	(5)	(5)	(5)	(5)
Supplies and services	(1,800)	(2,580)	(2,580)	(2,603)	(2,594)	(2,594)	(2,594)
Accommodation	(1,860)	(1,613)	(1,613)	(1,756)	(1,435)	(1,435)	(1,478)
GST payments	(588)	(565)	(565)	(565)	(565)	(565)	(565)
Finance and interest costs	(170)	(220)	(220)	(17)	(13)	(8)	(4)
Other payments	(170)	(230)	(230)	(352)	(356)	(356)	(355)
Receipts (b)							
GST receipts	574	565	565	565	565	565	565
Other receipts	435	-	-	-	-	-	
Net cash from operating activities	(14,541)	(15,949)	(15,949)	(16,422)	(16,249)	(16,444)	(16,665)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets	(1,645)	(1,000)	(1,061)	(1,000)	(1,000)	(1,000)	(1,000)
Net cash from investing activities	(1,645)	(1,000)	(1,061)	(1,000)	(1,000)	(1,000)	(1,000)
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases	-	-	-	(119)	(136)	(146)	(153)
Net cash from financing activities	-	-	-	(119)	(136)	(146)	(153)
NET INCREASE/(DECREASE) IN CASH HELD	609	-	(61)	-	-	-	-
Cash assets at the beginning of the reporting period	883	883	1,492	1,431	1,431	1,431	1,431
Cash assets at the end of the reporting period	1,492	883	1,431	1,431	1,431	1,431	1,431

# **NET APPROPRIATION DETERMINATION** (a)

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
GST Receipts GST Input Credits GST Receipts on Sales Other Receipts Other Receipts.	518 56 435	565 - -	565 - -	565 - -	565 - -	565 - -	565 - -
TOTAL	1,009	565	565	565	565	565	565

<sup>(</sup>a) The moneys received and retained are to be applied to the Department's services as specified in the Budget Statements.

<sup>(</sup>a) Full audited financial statements are published in the agency's Annual Report.(b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

# Division 2 Parliamentary Commissioner for Administrative Investigations

# Part 1 Parliament

# **Appropriations, Expenses and Cash Assets**

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
DELIVERY OF SERVICES Item 4 Net amount appropriated to deliver services	7,200	6,751	6,751	7,431	6,807	6,837	6,907
Amount Authorised by Other Statutes - Parliamentary Commissioner Act 1971	659	659	659	659	659	661	665
Total appropriations provided to deliver services	7,859	7,410	7,410	8,090	7,466	7,498	7,572
CAPITAL Item 92 Capital Appropriation (a)	-	-	-	783	812	841	871
TOTAL APPROPRIATIONS	7,859	7,410	7,410	8,873	8,278	8,339	8,443
EXPENSES Total Cost of Services Net Cost of Services (b)	11,931 9,717	9,985 7,850	10,066 7,850	10,731 8,530	10,148 7,906	10,205 7,938	10,302 8,012
CASH ASSETS (c)	534	910	540	526	546	566	586

<sup>(</sup>a) Additional capital appropriation is provided to fund lease repayments and is not reflected in the Asset Investment Program table.

# **Spending Changes**

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the agency's Income Statement since presentation of the 2018-19 Budget to Parliament on 10 May 2018, are outlined below:

	2018-19	2019-20	2020-21	2021-22	2022-23
	Estimated	Budget	Forward	Forward	Forward
	Actual	Estimate	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
New Initiative  Election Commitment - Royal Commission (Child Sexual Abuse) - Plan and Develop a Reportable Conduct Scheme	81	589 82 - 66	- 83	- 84 -	- 85 22

<sup>(</sup>b) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

<sup>(</sup>c) As at 30 June each financial year.

# Significant Issues Impacting the Agency

- 1. Timely investigation and resolution of complaints is a significant factor in providing effective and efficient services to complainants and improving the standard of public administration. In 2018-19, the Office anticipates that 95% of complaints will be resolved within three months and, as at 30 June 2019, the average age of complaints will be 38 days (compared to 173 days at 30 June 2007). In 2018-19, the Office anticipates that timely processes for child death and family and domestic violence reviews will result in 73% of all reviews being completed within six months.
- 2. In 2018-19, the Office tabled in Parliament 'A report on giving effect to the recommendations arising from the Investigation into ways to prevent or reduce deaths of children by drowning'. The Office also undertook significant work on 'A report on giving effect to the recommendations arising from the Investigation into ways that State Government departments and authorities can prevent or reduce suicide by young people' to be tabled in Parliament in 2019.
- 3. The Office has continued programs to enhance awareness of, and accessibility to, its services, particularly by Aboriginal and regional Western Australians and children and young people.
- 4. The Office also undertakes a range of additional functions, including the inspection of telecommunication interception records, review of overseas student appeals, and monitoring and reporting under the *Criminal Organisations Control Act 2012*. The Office provided 'A report by the Parliamentary Commissioner for Administrative Investigations under section 158 of the *Criminal Organisations Control Act 2012* for the whole monitoring period' to the Attorney General and the Commissioner of Police and the report was tabled in Parliament by the Attorney General on 2 April 2019.

# **Outcomes, Services and Key Performance Information**

## **Relationship to Government Goals**

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the agency's service and desired outcome, and the government goal it contributes to. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcome	Service
Strong Communities: Safe communities and supported families.	The public sector of Western Australia is accountable for, and is improving the standard of, administrative decision-making, practices and conduct.	Resolving Complaints about Decision-Making of Public Authorities and Improving the Standard of Public Administration

#### **Service Summary**

Expense	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
Resolving Complaints about     Decision-Making of Public Authorities     and Improving the Standard of Public     Administration	11,931	9,985	10,066	10,731	10,148	10,205	10,302
Total Cost of Services	11,931	9,985	10,066	10,731	10,148	10,205	10,302

# Outcomes and Key Effectiveness Indicators (a)

	2017-18 Actual	2018-19 Budget	2018-19 Estimated Actual	2019-20 Budget Target	Note
Outcome: The public sector of Western Australia is accountable for, and is improving the standard of, administrative decision-making, practices and conduct:					
Where the Ombudsman made recommendations to improve practices or procedures, the percentage of recommendations accepted by agencies	100%	100%	100%	100%	
Number of improvements to practices or procedures as a result of Ombudsman action	173	100	97	100	

<sup>(</sup>a) Further detail in support of the key effectiveness indicators is provided in the agency's Annual Report.

#### Services and Key Efficiency Indicators

# 1. Resolving Complaints about Decision-Making of Public Authorities and Improving the Standard of Public Administration

Investigating and resolving complaints from members of the public about Western Australian public authorities and improving the standard of public administration by identifying and investigating concerns that affect the broader community, making recommendations for improvement and identifying and promoting good decision-making and practices.

	2017-18 Actual	2018-19 Budget	2018-19 Estimated Actual	2019-20 Budget Target	Note
Total Cost of Service	\$'000 11,931 2,214	\$'000 9,985 2,135	\$'000 10,066 2,216	\$'000 10,731 2,201	1
Net Cost of Service	9,717	7,850	7,850	8,530	
Employees (Full-Time Equivalents)	66	66	67	70	
Efficiency Indicators Percentage of allegations finalised within three months	94% 100% 92% 100% \$1,879 \$17,438 \$414,311	95% 100% 90% 100% \$1,890 \$17,500 \$415,000	95% 100% 90% 100% \$1,885 \$17,490 \$412,000	95% 100% 90% 100% \$1,890 \$17,500 \$415,000	

## **Explanation of Significant Movements**

#### (Notes)

1. The variation in the Total Cost of Service between the 2017-18 Actual and the 2018-19 Budget and Estimated Actual primarily reflects costs in 2017-18 to meet an increase in the number of complaints and one-off costs associated with voluntary separations arising from the Office's continuous improvement program.

## **Asset Investment Program**

	Estimated Total Cost \$'000	Expenditure	2018-19 Estimated Expenditure \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
COMPLETED WORKS Asset Replacement 2017-18 Program2018-19 Program	204 208	204 208	14 208	-	-	-	<u>.</u>
NEW WORKS Asset Replacement 2019-20 Program. 2020-21 Program. 2021-22 Program. 2022-23 Program.	208 208	- - - -	- - -	242 - - -	- 208 - -	- - 208 -	- - - 208
Total Cost of Asset Investment Program	1,278	412	222	242	208	208	208
FUNDED BY Drawdowns from the Holding Account			208 14 222	208 34 242	208	208	208

#### **Financial Statements**

1. The implementation of new accounting standard AASB 16: *Leases* significantly impacts the Statement of Financial Position by bringing arrangements previously classified as operating leases on to the balance sheet. On the Income Statement, previous rental expenses for operating leases are removed and replaced with interest expense for the lease obligation and a depreciation cost for the right of use asset. Further information on AASB 16 and other new accounting standards impacting the Budget are detailed in a feature box in Budget Paper No. 3.

#### **Income Statement**

#### Expenses

2. The variation in the Total Cost of Services between the 2017-18 Actual and the 2018-19 Budget and Estimated Actual primarily reflects costs in 2017-18 to meet an increase in the number of complaints and one-off costs associated with voluntary separations arising from the Office's continuous improvement program. The increase in the Total Cost of Services and Net Cost of Services in the 2019-20 Budget Estimate compared to the 2018-19 Budget and Estimated Actual reflects one-off costs and staffing in 2019-20 for the new initiative to plan and develop a reportable conduct scheme.

#### **Statement of Financial Position**

3. The variation in non-current assets and liabilities between the 2019-20 Budget Estimate and the 2018-19 Budget and Estimated Actual relates to the implementation of AASB 16.

# INCOME STATEMENT (a) (Controlled)

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
COST OF SERVICES							
Expenses  Employee benefits (b)  Supplies and services	9,253 1,051 1,153 204 - 270	6,738 1,213 1,542 215 - 277	6,819 1,213 1,542 215 - 277	7,283 1,989 45 1,052 104 258	6,873 1,844 45 1,054 76 256	6,961 1,844 45 1,054 47 254	7,065 1,866 45 1,054 19 253
TOTAL COST OF SERVICES	11,931	9,985	10,066	10,731	10,148	10,205	10,302
Income Other revenue	2,214 2,214	2,135 2,135	2,216 2,216	2,201	2,242	2,267 2,267	2,290
NET COST OF SERVICES	9,717	7,850	7,850	8,530	7,906	7,938	8,012
INCOME FROM STATE GOVERNMENT							
Service appropriationsResources received free of charge	7,859 452	7,410 440	7,410 440	8,090 440	7,466 440	7,498 440	7,572 440
TOTAL INCOME FROM STATE GOVERNMENT	8,311	7,850	7,850	8,530	7,906	7,938	8,012
SURPLUS/(DEFICIENCY) FOR THE PERIOD	(1,406)	-	-	-	-	-	

<sup>(</sup>a) Full audited financial statements are published in the agency's Annual Report.(b) The full-time equivalents for 2017-18 Actual, 2018-19 Estimated Actual and 2019-20 Budget Estimate are 66, 67 and 70 respectively.

# STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
CURRENT ASSETS							
Cash assets	468	835	454	420	420	420	420
Restricted cash	2	3	2	2	2	2	2
Holding account receivables	208	208	208	208	208	208	208
ReceivablesOther	309 96	231 95	309 96	309 96	309 96	309 96	309 96
Other	90	90	90	90	90	90	90
Total current assets	1,083	1,372	1,069	1,035	1,035	1,035	1,035
NON-CURRENT ASSETS							
Holding account receivables	1,948	1,955	1,930	2,774	3,620	4,466	5,312
Property, plant and equipment	65	83	58	2,596	1,750	953	159
Intangibles	235	267	249	249	249	217	185
Restricted cash	64	72	84	104	124	144	164
Total non-current assets	2,312	2,377	2,321	5,723	5,743	5,780	5,820
TOTAL ASSETS	3,395	3,749	3,390	6,758	6,778	6,815	6,855
101AL A33E13	3,393	3,749	3,390	0,730	0,776	0,015	0,000
CURRENT LIABILITIES							
Employee provisions	1,565	1,520	1,585	1,605	1,625	1,645	1,665
Payables	263	187	263	263	263	263	263
Other	100	102	100	100	100	100	100
Total current liabilities	1,928	1,809	1,948	1,968	1,988	2,008	2,028
NON-CURRENT LIABILITIES							
Employee provisions	435	462	410	410	410	410	410
Borrowings and leases	-	-	-	2,565	1,753	929	78
Other	2	56	2	2	2	2	2
Total non-current liabilities	437	518	412	2,977	2,165	1,341	490
TOTAL LIABILITIES	2,365	2,327	2,360	4,945	4,153	3,349	2,518
TOTAL LIABILITIES	2,303	2,521	2,300	4,343	4,100	3,343	2,310
EQUITY							
Contributed equity	1,206	1,206	1,206	1,989	2,801	3,642	4,513
Accumulated surplus/(deficit)	(176)	216	(176)	(176)	(176)	(176)	(176)
Total equity	1,030	1,422	1,030	1,813	2,625	3,466	4,337
TOTAL LIABILITIES AND EQUITY	3,395	3,749	3,390	6.758	6,778	6,815	6,855
TO THE EIGHT INC.	0,000	5,1 73	0,000	0,700	0,110	0,010	0,000

<sup>(</sup>a) Full audited financial statements are published in the agency's Annual Report.

# STATEMENT OF CASHFLOWS (a) (Controlled)

	2017-18	2018-19	2018-19	2019-20	2020-21	2021-22	2022-23
	Actual \$'000	Budget \$'000	Estimated Actual \$'000	Budget Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000
CASHFLOWS FROM STATE GOVERNMENT							
Service appropriations	7,644 -	7,195 -	7,195 -	7,038 783	6,412 812	6,444 841	6,518 871
Holding account drawdowns	238	208	233	208	208	208	208
Net cash provided by State Government	7,882	7,403	7,428	8,029	7,432	7,493	7,597
CASHFLOWS FROM OPERATING ACTIVITIES Payments							
Employee benefits Supplies and services	(9,241) (562)	(6,718) (1,072)	(6,824) (1,107)	(7,263) (1,254)	(6,853) (1,109)	(6,941) (1,109)	(7,045) (1,131)
Accommodation GST payments	(1,150) (265)	(1,163) (271)	(1,163) (271)	(45) (271)	(45) (271)	(45) (271)	(45) (271)
Finance and interest costs Other payments	(356)	(357)	(322)	(104) (553)	(76) (551)	(47) (549)	(19) (548)
Receipts (b)		074	0=4	074	074	074	
GST receipts Other receipts	268 2,263	271 2,135	271 2,216	271 2,201	271 2,242	271 2,267	271 2,290
Net cash from operating activities	(9,043)	(7,175)	(7,200)	(7,018)	(6,392)	(6,424)	(6,498)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets	(190)	(208)	(222)	(242)	(208)	(208)	(208)
Net cash from investing activities	(190)	(208)	(222)	(242)	(208)	(208)	(208)
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases	-	-	-	(783)	(812)	(841)	(871)
Net cash from financing activities	-			(783)	(812)	(841)	(871)
NET INCREASE/(DECREASE) IN CASH HELD	(1,351)	20	6	(14)	20	20	20
Cash assets at the beginning of the reporting period	1,884	890	534	540	526	546	566
Net cash transferred to/from other agencies	1	-	-	-	-		_
Cash assets at the end of the reporting period	534	910	540	526	546	566	586

<sup>(</sup>a) Full audited financial statements are published in the agency's Annual Report.
(b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Office. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

# NET APPROPRIATION DETERMINATION (a)

	2017-18 Actual \$'000	2018-19 Budget \$'000	2018-19 Estimated Actual \$'000	2019-20 Budget Estimate \$'000	2020-21 Forward Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000
GST Receipts GST Input Credits GST Receipts on Sales Other Receipts Other Receipts	55 213 2,263	142 129 2,135	73 198 2,216	73 198 2,201	73 198 2,242	73 198 2,267	73 198 2,290
TOTAL	2,531	2,406	2,487	2,472	2,513	2,538	2,561

<sup>(</sup>a) The moneys received and retained are to be applied to the Office's services as specified in the Budget Statements.