

## Part 1

### Parliament

#### Introduction

The Parliament of Western Australia establishes responsible government for the State, passes laws, appropriates government funds and monitors the Government by providing a forum for the public's interests and concerns to be presented and debated by their elected representatives. The agencies in this portfolio support the operations of Parliament, provide support for Members of Parliament and other parliamentary staff, and ensure that the standard of administrative decision-making, practices and conduct in the public sector remains high.

#### Summary of Recurrent and Asset Investment Expenditure

Agency	2019-20 Actual <sup>(a)</sup> \$'000	2020-21 Budget Estimate \$'000
Legislative Council		
– Total Cost of Services .....	20,626	21,962
Legislative Assembly		
– Total Cost of Services .....	27,362	29,995
Parliamentary Services		
– Total Cost of Services .....	18,177	18,155
– Asset Investment Program .....	1,012	1,000
Parliamentary Commissioner for Administrative Investigations		
– Total Cost of Services .....	11,332	11,544
– Asset Investment Program .....	246	208

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.



# PART 01 - Parliament

## Division 1

### Part 1 Parliament

#### Appropriations, Expenses and Cash Assets

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(a)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>DELIVERY OF SERVICES</b>							
<b>Legislative Council</b>							
<b>Item 1 Net amount appropriated to deliver services</b> .....	5,494	6,499	6,460	<b>6,568</b>	6,115	6,178	6,208
<b>Amount Authorised by Other Statutes - Salaries and Allowances Act 1975</b> .....	13,504	13,547	13,547	<b>14,334</b>	13,551	13,551	13,597
Total appropriations provided to deliver services .....	18,998	20,046	20,007	<b>20,902</b>	19,666	19,729	19,805
<b>Legislative Assembly</b>							
<b>Item 2 Net amount appropriated to deliver services</b> .....	6,001	6,150	5,907	<b>5,996</b>	5,920	6,147	6,174
<b>Amount Authorised by Other Statutes - Salaries and Allowances Act 1975</b> .....	21,493	21,514	21,514	<b>22,690</b>	21,589	21,686	21,758
Total appropriations provided to deliver services .....	27,494	27,664	27,421	<b>28,686</b>	27,509	27,833	27,932
<b>Parliamentary Services</b>							
<b>Item 3 Net amount appropriated to deliver services</b> .....	17,453	17,955	17,936	<b>18,142</b>	18,182	18,411	18,468
Total appropriations provided to deliver services .....	17,453	17,955	17,936	<b>18,142</b>	18,182	18,411	18,468
<b>CAPITAL</b>							
<b>Legislative Council</b>							
<b>Item 91 Capital Appropriation</b> .....	-	335	21	<b>19</b>	19	19	50
<b>Legislative Assembly</b>							
<b>Item 92 Capital Appropriation</b> .....	-	358	20	<b>18</b>	18	18	18
<b>Parliamentary Services</b>							
<b>Item 93 Capital Appropriation</b> .....	1,000	1,119	1,018	<b>1,016</b>	1,016	1,016	1,017
Total Capital Appropriation .....	1,000	1,812	1,059	<b>1,053</b>	1,053	1,053	1,085
<b>GRAND TOTAL</b> .....	64,945	67,477	66,423	<b>68,783</b>	66,410	67,026	67,290

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.



# Division 1 **Legislative Council**

## Part 1 **Parliament**

### Appropriations, Expenses and Cash Assets

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(a)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>DELIVERY OF SERVICES</b>							
Item 1 Net amount appropriated to deliver services .....	5,494	6,499	6,460	<b>6,568</b>	6,115	6,178	6,208
<b>Amount Authorised by Other Statutes</b>							
- Salaries and Allowances Act 1975 .....	13,504	13,547	13,547	<b>14,334</b>	13,551	13,551	13,597
Total appropriations provided to deliver services .....	18,998	20,046	20,007	<b>20,902</b>	19,666	19,729	19,805
<b>CAPITAL</b>							
Item 91 Capital Appropriation <sup>(b)</sup> .....	-	335	21	<b>19</b>	19	19	50
<b>TOTAL APPROPRIATIONS</b> .....	<b>18,998</b>	<b>20,381</b>	<b>20,028</b>	<b>20,921</b>	<b>19,685</b>	<b>19,748</b>	<b>19,855</b>
<b>EXPENSES</b>							
Total Cost of Services .....	19,913	21,106	20,626	<b>21,962</b>	20,726	20,789	20,865
Net Cost of Services <sup>(c)</sup> .....	19,909	21,106	20,626	<b>21,962</b>	20,726	20,789	20,865
<b>CASH ASSETS</b> <sup>(d)</sup> .....	<b>2,538</b>	<b>2,141</b>	<b>3,085</b>	<b>3,085</b>	<b>3,085</b>	<b>3,085</b>	<b>3,085</b>

- (a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.
- (b) Additional capital appropriation is provided to fund lease repayments and is not reflected in an Asset Investment Program table.
- (c) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.
- (d) As at 30 June each financial year.

### Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the agency's Income Statement since presentation of the 2019-20 Budget to Parliament on 9 May 2019, are outlined below:

	2019-20 Actual <sup>(a)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
Revision to Indexation for Non-Salary Expenses .....	-	-	-	-	5
Streamlined Budget Process Incentive Funding .....	-	62	-	-	-

- (a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

## Outcomes, Services and Key Performance Information

The Department is not part of the State public service or a government agency.

The Department services the needs of Members of Parliament, irrespective of their political affiliation, through two specific roles that are undertaken to meet its single desired outcome.

Desired Outcome	Services
The Legislative Council Members' requirements are met.	1. Support the Chamber Operations of the Legislative Council 2. Support the Committees of the Legislative Council

### Service Summary

Expense	2018-19	2019-20	2019-20	2020-21	2021-22	2022-23	2023-24
	Actual \$'000	Budget \$'000	Actual <sup>(a)</sup> \$'000	Budget Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000
1. Support the Chamber Operations of the Legislative Council.....	1,981	1,930	2,139	2,176	2,005	1,987	2,020
2. Support the Committees of the Legislative Council.....	3,794	4,582	4,283	4,407	4,024	4,104	4,101
3. Other Services <sup>(b)</sup> .....	937	1,047	972	1,048	1,149	1,149	1,149
4. Salaries and Allowances Act 1975.....	13,201	13,547	13,232	14,331	13,548	13,549	13,595
<b>Total Cost of Services.....</b>	<b>19,913</b>	<b>21,106</b>	<b>20,626</b>	<b>21,962</b>	<b>20,726</b>	<b>20,789</b>	<b>20,865</b>

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

(b) Other Services comprises of cost of services provided free of charge by the Parliamentary Services Department, and Commonwealth Parliamentary Association (CPA) Grants expenses (from 2021-22 Forward Estimate).

### Outcomes and Key Effectiveness Indicators <sup>(a)</sup>

	2018-19	2019-20	2019-20	2020-21	Note
	Actual	Budget	Actual <sup>(b)</sup>	Budget Target	
<b>Outcome: The Legislative Council Members' requirements are met:</b>					
Average Member rating for procedural advice - House <sup>(c)</sup> .....	90%	85%	86%	85%	
Average Member rating for procedural advice - Committees <sup>(c)</sup> .....	88%	85%	87%	85%	
Average Member rating for administrative support <sup>(c)</sup> .....	86%	85%	87%	85%	
Proportion of Parliamentary documents produced and delivered within agreed timeframes established by the House <sup>(d)</sup> .....	100%	100%	100%	100%	

(a) Further detail in support of the key effectiveness indicators is provided in the Department's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

(c) The measures for Member rating of service performance represent the minimum threshold considered appropriate by the Department.

(d) The measure for timeliness of delivery of the Parliament documents has been set at 100% as this is considered critical to the operation of the Chamber, and is considered to be achievable in the absence of extraordinary circumstances.

## Services and Key Efficiency Indicators

### 1. Support the Chamber Operations of the Legislative Council <sup>(a)</sup>

	2018-19 Actual	2019-20 Budget	2019-20 Actual <sup>(b)</sup>	2020-21 Budget Target	Note
Total Cost of Service .....	\$'000 1,981	\$'000 1,930	\$'000 2,139	\$'000 2,176	
Less Income .....	4	nil	nil	nil	
Net Cost of Service .....	1,977	1,930	2,139	2,176	
<b>Employees (Full-Time Equivalents) .....</b>	<b>11</b>	<b>11</b>	<b>11</b>	<b>11</b>	
<b>Efficiency Indicators</b>					
Average cost per Legislative Council member per sitting <sup>(c)</sup> .....	\$798	\$777	\$849	\$1,234	

(a) This table excludes amounts provided under the *Salaries and Allowances Act 1975*, costs of services provided free of charge by the Parliamentary Services Department and CPA Grant expense.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

(c) The number of sitting days varies from year to year. In 2018-19 the Legislative Council sat for 69 days. The 2019-20 Budget is 69 and 2019-20 Actual is 70 days. In 2020-21, the House is expected to sit for 49 days due to the March 2021 State General Election. There are 36 Members of the Legislative Council.

### 2. Support the Committees of the Legislative Council <sup>(a)</sup>

	2018-19 Actual	2019-20 Budget	2019-20 Actual <sup>(b)</sup>	2020-21 Budget Target	Note
Total Cost of Service .....	\$'000 3,794	\$'000 4,582	\$'000 4,283	\$'000 4,407	
Less Income .....	nil	nil	nil	nil	
Net Cost of Service .....	3,794	4,582	4,283	4,407	
<b>Employees (Full-Time Equivalents) .....</b>	<b>23</b>	<b>25</b>	<b>23</b>	<b>25</b>	
<b>Efficiency Indicators</b>					
Average cost of providing procedural and administrative support to each Committee <sup>(c)</sup> .....	\$292,000	\$382,000	\$329,000	\$441,000	

(a) This table excludes amounts provided under the *Salaries and Allowances Act 1975*, costs of services provided free of charge by the Parliamentary Services Department and CPA Grant expense.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

(c) Costs have been calculated on 13 committees in 2018-19, 12 committees in the 2019-20 Budget, 13 committees in the 2019-20 Actual and on 10 committees in the 2020-21 Budget Target. It is acknowledged that the House establishes the number of committees and the Legislative Council incurs significant fixed costs, irrespective of the number of committees.

## Financial Statements

### INCOME STATEMENT <sup>(a)</sup> (Controlled)

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(b)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>COST OF SERVICES</b>							
<b>Expenses</b>							
Employee benefits <sup>(c)</sup> .....	17,250	18,125	17,625	18,943	17,694	17,751	17,853
Grants and subsidies <sup>(d)</sup> .....	-	-	-	-	101	101	101
Supplies and services .....	1,179	1,426	2,459	2,378	2,274	2,192	2,167
Accommodation .....	428	-	422	532	549	635	634
Depreciation and amortisation .....	17	373	36	18	17	17	17
Finance and interest costs .....	-	46	-	1	1	2	2
Other expenses .....	1,039	1,136	84	90	90	91	91
<b>TOTAL COST OF SERVICES</b> .....	<b>19,913</b>	<b>21,106</b>	<b>20,626</b>	<b>21,962</b>	<b>20,726</b>	<b>20,789</b>	<b>20,865</b>
<b>Income</b>							
Other revenue .....	4	-	-	-	-	-	-
<b>Total Income</b> .....	<b>4</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>NET COST OF SERVICES</b> .....	<b>19,909</b>	<b>21,106</b>	<b>20,626</b>	<b>21,962</b>	<b>20,726</b>	<b>20,789</b>	<b>20,865</b>
<b>INCOME FROM STATE GOVERNMENT</b>							
Service appropriations .....	18,998	20,046	20,007	20,902	19,666	19,729	19,805
Resources received free of charge .....	949	1,060	980	1,060	1,060	1,060	1,060
<b>TOTAL INCOME FROM STATE GOVERNMENT</b> .....	<b>19,947</b>	<b>21,106</b>	<b>20,987</b>	<b>21,962</b>	<b>20,726</b>	<b>20,789</b>	<b>20,865</b>
<b>SURPLUS/(DEFICIENCY) FOR THE PERIOD</b> .....	<b>38</b>	<b>-</b>	<b>361</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

(a) Full audited financial statements are published in the Department's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

(c) The full-time equivalents for 2018-19 Actual, 2019-20 Actual and 2020-21 Budget Estimate are 34, 34 and 36 respectively.

(d) Refer to the Details of Controlled Grants and Subsidies table below for further information.

### DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(a)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
Commonwealth Parliamentary Association Grant <sup>(b)</sup> .....	-	-	-	-	101	101	101
<b>TOTAL</b> .....	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>101</b>	<b>101</b>	<b>101</b>

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

(b) Assistance with administration of the Commonwealth Parliamentary Association (CPA) Western Australia branch transfers between the Department of the Legislative Council and the Department of the Legislative Assembly with each Parliament. The grant funding provided by Government to support the CPA is currently administered by the Department of the Legislative Assembly with this responsibility to transfer to the Department of the Legislative Council from 2021-22.



**STATEMENT OF FINANCIAL POSITION <sup>(a)</sup>  
(Controlled)**

	2018-19	2019-20	2019-20	2020-21	2021-22	2022-23	2023-24
	Actual \$'000	Budget \$'000	Actual <sup>(b)</sup> \$'000	Budget Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000
<b>CURRENT ASSETS</b>							
Cash assets.....	2,522	2,089	3,031	3,013	2,995	2,977	2,977
Receivables.....	45	15	16	16	16	16	16
Other.....	52	16	3	3	3	3	3
<b>Total current assets.....</b>	<b>2,619</b>	<b>2,120</b>	<b>3,050</b>	<b>3,032</b>	<b>3,014</b>	<b>2,996</b>	<b>2,996</b>
<b>NON-CURRENT ASSETS</b>							
Holding account receivables.....	168	541	188	206	223	240	257
Property, plant and equipment.....	129	1,253	126	131	140	149	132
Restricted cash.....	16	52	54	72	90	108	108
<b>Total non-current assets.....</b>	<b>313</b>	<b>1,846</b>	<b>368</b>	<b>409</b>	<b>453</b>	<b>497</b>	<b>497</b>
<b>TOTAL ASSETS.....</b>	<b>2,932</b>	<b>3,966</b>	<b>3,418</b>	<b>3,441</b>	<b>3,467</b>	<b>3,493</b>	<b>3,493</b>
<b>CURRENT LIABILITIES</b>							
Employee provisions.....	795	672	919	919	919	919	919
Payables.....	101	75	171	171	171	171	171
Borrowings and leases.....	-	358	9	9	9	9	9
Other.....	117	-	117	117	30	-	-
<b>Total current liabilities.....</b>	<b>1,013</b>	<b>1,105</b>	<b>1,216</b>	<b>1,216</b>	<b>1,129</b>	<b>1,099</b>	<b>1,099</b>
<b>NON-CURRENT LIABILITIES</b>							
Employee provisions.....	142	101	154	154	154	154	154
Borrowings and leases.....	-	787	5	10	18	27	10
Other.....	264	-	147	30	-	-	-
<b>Total non-current liabilities.....</b>	<b>406</b>	<b>888</b>	<b>306</b>	<b>194</b>	<b>172</b>	<b>181</b>	<b>164</b>
<b>TOTAL LIABILITIES.....</b>	<b>1,419</b>	<b>1,993</b>	<b>1,522</b>	<b>1,410</b>	<b>1,301</b>	<b>1,280</b>	<b>1,263</b>
<b>EQUITY</b>							
Contributed equity.....	(1,382)	(1,047)	(1,360)	(1,342)	(1,324)	(1,307)	(1,290)
Accumulated surplus/(deficit).....	2,863	2,988	3,224	3,341	3,458	3,488	3,488
Reserves.....	32	32	32	32	32	32	32
<b>Total equity.....</b>	<b>1,513</b>	<b>1,973</b>	<b>1,896</b>	<b>2,031</b>	<b>2,166</b>	<b>2,213</b>	<b>2,230</b>
<b>TOTAL LIABILITIES AND EQUITY.....</b>	<b>2,932</b>	<b>3,966</b>	<b>3,418</b>	<b>3,441</b>	<b>3,467</b>	<b>3,493</b>	<b>3,493</b>

(a) Full audited financial statements are published in the Department's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

**STATEMENT OF CASHFLOWS (a)**  
**(Controlled)**

	2018-19	2019-20	2019-20	2020-21	2021-22	2022-23	2023-24
	Actual	Budget	Actual (b)	Budget	Forward	Forward	Forward
	\$'000	\$'000	\$'000	Estimate	Estimate	Estimate	Estimate
				\$'000	\$'000	\$'000	\$'000
<b>CASHFLOWS FROM STATE GOVERNMENT</b>							
Service appropriations .....	18,998	19,673	19,987	20,884	19,649	19,712	19,788
Capital appropriation .....	-	335	21	19	19	19	50
<b>Net cash provided by State Government .....</b>	<b>18,998</b>	<b>20,008</b>	<b>20,008</b>	<b>20,903</b>	<b>19,668</b>	<b>19,731</b>	<b>19,838</b>
<b>CASHFLOWS FROM OPERATING ACTIVITIES</b>							
<b>Payments</b>							
Employee benefits .....	(17,074)	(18,125)	(17,489)	(18,943)	(17,694)	(17,751)	(17,853)
Grants and subsidies .....	-	-	-	-	(101)	(101)	(101)
Supplies and services .....	(1,150)	(1,154)	(1,401)	(1,207)	(1,103)	(1,108)	(1,113)
Accommodation .....	(245)	-	(496)	(637)	(654)	(653)	(622)
GST payments .....	(161)	(130)	(227)	(130)	(130)	(130)	(130)
Finance and interest costs .....	-	(46)	-	(1)	(1)	(2)	(2)
Other payments .....	(102)	(348)	(87)	(96)	(96)	(97)	(97)
<b>Receipts (c)</b>							
GST receipts .....	134	130	258	130	130	130	130
Other receipts .....	4	-	-	-	-	-	-
<b>Net cash from operating activities .....</b>	<b>(18,594)</b>	<b>(19,673)</b>	<b>(19,442)</b>	<b>(20,884)</b>	<b>(19,649)</b>	<b>(19,712)</b>	<b>(19,788)</b>
<b>CASHFLOWS FROM INVESTING ACTIVITIES</b>							
Purchase of non-current assets .....	(1)	-	-	-	-	-	-
<b>Net cash from investing activities .....</b>	<b>(1)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>CASHFLOWS FROM FINANCING ACTIVITIES</b>							
Repayment of borrowings and leases .....	-	(335)	(19)	(19)	(19)	(19)	(50)
<b>Net cash from financing activities .....</b>	<b>-</b>	<b>(335)</b>	<b>(19)</b>	<b>(19)</b>	<b>(19)</b>	<b>(19)</b>	<b>(50)</b>
<b>NET INCREASE/(DECREASE) IN CASH HELD .....</b>	<b>403</b>	<b>-</b>	<b>547</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
Cash assets at the beginning of the reporting period .....	2,135	2,141	2,538	3,085	3,085	3,085	3,085
<b>Cash assets at the end of the reporting period .....</b>	<b>2,538</b>	<b>2,141</b>	<b>3,085</b>	<b>3,085</b>	<b>3,085</b>	<b>3,085</b>	<b>3,085</b>

(a) Full audited financial statements are published in the Department's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

(c) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

**NET APPROPRIATION DETERMINATION (a)**

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(b)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>GST Receipts</b>							
GST Input Credits .....	125	130	250	130	130	130	130
GST Receipts on Sales .....	9	-	8	-	-	-	-
<b>Other Receipts</b>							
Other Receipts .....	4	-	-	-	-	-	-
<b>TOTAL .....</b>	<b>138</b>	<b>130</b>	<b>258</b>	<b>130</b>	<b>130</b>	<b>130</b>	<b>130</b>

(a) The moneys received and retained are to be applied to the Department's services as specified in the Budget Statements.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

# Division 1 **Legislative Assembly**

## Part 1 **Parliament**

### Appropriations, Expenses and Cash Assets

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(a)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>DELIVERY OF SERVICES</b>							
Item 2 Net amount appropriated to deliver services .....	6,001	6,150	5,907	<b>5,996</b>	5,920	6,147	6,174
<b>Amount Authorised by Other Statutes</b>							
- Salaries and Allowances Act 1975 .....	21,493	21,514	21,514	<b>22,690</b>	21,589	21,686	21,758
Total appropriations provided to deliver services .....	27,494	27,664	27,421	<b>28,686</b>	27,509	27,833	27,932
<b>CAPITAL</b>							
Item 92 Capital Appropriation <sup>(b)</sup> .....	-	358	20	<b>18</b>	18	18	18
<b>TOTAL APPROPRIATIONS</b> .....	27,494	28,022	27,441	<b>28,704</b>	27,527	27,851	27,950
<b>EXPENSES</b>							
Total Cost of Services .....	27,864	28,973	27,362	<b>29,995</b>	28,818	29,142	29,241
Net Cost of Services <sup>(c)</sup> .....	27,843	28,973	27,341	<b>29,995</b>	28,818	29,142	29,241
<b>CASH ASSETS</b> <sup>(d)</sup> .....	3,383	2,704	4,790	<b>4,790</b>	4,790	4,790	4,790

- (a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.
- (b) Additional capital appropriation is provided to fund lease repayments and is not reflected in an Asset Investment Program table.
- (c) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.
- (d) As at 30 June each financial year.

### Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Department's Income Statement since presentation of the 2019-20 Budget to Parliament on 9 May 2019, are outlined below:

	2019-20 Actual <sup>(a)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
Revision to Indexation for Non-Salary Expenses .....	-	-	-	-	5
Streamlined Budget Process Incentive Funding .....	-	56	-	-	-

- (a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

## Outcomes, Services and Key Performance Information

The Department is not part of the State Public Service or a government agency.

The Department services the needs of Members of Parliament, supporting a broad, high-level goal of supporting governance for all Western Australians.

Desired Outcome	Service
Legislative Assembly Members' requirements are met.	1. Support the Operations of the Legislative Assembly

### Service Summary

Expense	2018-19	2019-20	2019-20	2020-21	2021-22	2022-23	2023-24
	Actual \$'000	Budget \$'000	Actual <sup>(a)</sup> \$'000	Budget Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000
1. Support the Operations of the Legislative Assembly .....	5,193	6,062	4,631	5,908	5,933	6,160	6,187
2. Other Services .....	1,132	1,397	1,197	1,397	1,296	1,296	1,296
3. Salaries and Allowances Act 1975 .....	21,539	21,514	21,534	22,690	21,589	21,686	21,758
<b>Total Cost of Services.....</b>	<b>27,864</b>	<b>28,973</b>	<b>27,362</b>	<b>29,995</b>	<b>28,818</b>	<b>29,142</b>	<b>29,241</b>

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

### Outcomes and Key Effectiveness Indicators <sup>(a)</sup>

	2018-19	2019-20	2019-20	2020-21	Note
	Actual	Budget	Actual <sup>(b)</sup>	Budget Target	
<b>Outcome: Legislative Assembly Members' requirements are met:</b>					
Average Members' rating for advice .....	95%	90%	92%	90%	
Average Members' rating for administrative support .....	93%	90%	92%	90%	

(a) Further detail in support of the Key Effectiveness Indicators is provided in the Department's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

### Services and Key Efficiency Indicators

#### 1. Support the Operations of the Legislative Assembly

	2018-19	2019-20	2019-20	2020-21	Note
	Actual	Budget	Actual <sup>(a)</sup>	Budget Target	
Total Cost of Service .....	\$'000 5,193	\$'000 6,062	\$'000 4,631	\$'000 5,908	
Less Income .....	21	-	21	-	
Net Cost of Service .....	5,172	6,062	4,610	5,908	
<b>Employees (Full-Time Equivalents) .....</b>	<b>27</b>	<b>28</b>	<b>27</b>	<b>28</b>	
<b>Efficiency Indicators</b>					
Average cost per Member of the Legislative Assembly .....	\$88,017	\$102,746	\$78,491	\$100,136	

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

## Financial Statements

### INCOME STATEMENT <sup>(a)</sup> (Controlled)

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(b)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>COST OF SERVICES</b>							
<b>Expenses</b>							
Employee benefits <sup>(c)</sup> .....	24,624	25,072	24,900	26,301	25,260	25,411	25,534
Grants and subsidies <sup>(d)</sup> .....	101	101	101	101	-	-	-
Supplies and services .....	1,449	1,938	1,690	2,790	2,734	2,737	2,740
Accommodation .....	554	-	555	685	704	873	844
Depreciation and amortisation .....	9	402	27	22	22	22	21
Finance and interest costs .....	-	49	1	1	2	1	2
Other expenses .....	1,127	1,411	88	95	96	98	100
<b>TOTAL COST OF SERVICES</b> .....	<b>27,864</b>	<b>28,973</b>	<b>27,362</b>	<b>29,995</b>	<b>28,818</b>	<b>29,142</b>	<b>29,241</b>
<b>Income</b>							
Other revenue .....	21	-	21	-	-	-	-
<b>Total Income</b> .....	<b>21</b>	<b>-</b>	<b>21</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>NET COST OF SERVICES</b> .....	<b>27,843</b>	<b>28,973</b>	<b>27,341</b>	<b>29,995</b>	<b>28,818</b>	<b>29,142</b>	<b>29,241</b>
<b>INCOME FROM STATE GOVERNMENT</b>							
Service appropriations .....	27,494	27,664	27,421	28,686	27,509	27,833	27,932
Resources received free of charge .....	1,043	1,309	1,104	1,309	1,309	1,309	1,309
<b>TOTAL INCOME FROM STATE GOVERNMENT</b> .....	<b>28,537</b>	<b>28,973</b>	<b>28,525</b>	<b>29,995</b>	<b>28,818</b>	<b>29,142</b>	<b>29,241</b>
<b>SURPLUS/(DEFICIENCY) FOR THE PERIOD</b> .....	<b>694</b>	<b>-</b>	<b>1,184</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

- (a) Full audited financial statements are published in the Department's Annual Report.  
 (b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.  
 (c) The full-time equivalents for 2018-19 Actual, 2019-20 Actual and 2020-21 Budget Estimate are 27, 27 and 28 respectively.  
 (d) Refer to the Details of Controlled Grants and Subsidies table below for further information.

### DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(a)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
Commonwealth Parliamentary Association <sup>(b)</sup> .....	101	101	101	101	-	-	-
<b>TOTAL</b> .....	<b>101</b>	<b>101</b>	<b>101</b>	<b>101</b>	<b>-</b>	<b>-</b>	<b>-</b>

- (a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.  
 (b) Assistance with administration of the Commonwealth Parliamentary Association (CPA) Western Australia branch transfers between the Department of the Legislative Council and the Department of the Legislative Assembly with each Parliament. The grant funding provided by Government to support the CPA is currently administered by the Department with this responsibility to transfer to the Department of the Legislative Council from 2021-22.

**STATEMENT OF FINANCIAL POSITION (a)**  
**(Controlled)**

	2018-19	2019-20	2019-20	2020-21	2021-22	2022-23	2023-24
	Actual	Budget	Actual (b)	Budget	Forward	Forward	Forward
	\$'000	\$'000	\$'000	Estimate	Estimate	Estimate	Estimate
				\$'000	\$'000	\$'000	\$'000
<b>CURRENT ASSETS</b>							
Cash assets.....	3,369	2,658	4,749	4,733	4,717	4,701	4,701
Receivables.....	63	19	15	15	15	15	15
Other.....	60	35	-	-	-	-	-
<b>Total current assets.....</b>	<b>3,492</b>	<b>2,712</b>	<b>4,764</b>	<b>4,748</b>	<b>4,732</b>	<b>4,716</b>	<b>4,716</b>
<b>NON-CURRENT ASSETS</b>							
Holding account receivables.....	503	905	527	549	571	593	614
Property, plant and equipment.....	974	2,086	1,015	1,028	1,006	984	1,000
Restricted cash.....	14	46	41	57	73	89	89
<b>Total non-current assets.....</b>	<b>1,491</b>	<b>3,037</b>	<b>1,583</b>	<b>1,634</b>	<b>1,650</b>	<b>1,666</b>	<b>1,703</b>
<b>TOTAL ASSETS.....</b>	<b>4,983</b>	<b>5,749</b>	<b>6,347</b>	<b>6,382</b>	<b>6,382</b>	<b>6,382</b>	<b>6,419</b>
<b>CURRENT LIABILITIES</b>							
Employee provisions.....	771	812	928	939	939	939	939
Payables.....	124	102	71	60	60	60	60
Borrowings and leases.....	-	381	17	17	17	17	17
<b>Total current liabilities.....</b>	<b>895</b>	<b>1,295</b>	<b>1,016</b>	<b>1,016</b>	<b>1,016</b>	<b>1,016</b>	<b>1,016</b>
<b>NON-CURRENT LIABILITIES</b>							
Employee provisions.....	113	103	134	134	134	134	134
Borrowings and leases.....	-	823	19	37	21	4	25
<b>Total non-current liabilities.....</b>	<b>113</b>	<b>926</b>	<b>153</b>	<b>171</b>	<b>155</b>	<b>138</b>	<b>159</b>
<b>TOTAL LIABILITIES.....</b>	<b>1,008</b>	<b>2,221</b>	<b>1,169</b>	<b>1,187</b>	<b>1,171</b>	<b>1,154</b>	<b>1,175</b>
<b>EQUITY</b>							
Contributed equity.....	(2,033)	(1,786)	(2,014)	(1,997)	(1,981)	(1,964)	(1,948)
Accumulated surplus/(deficit).....	5,426	4,732	6,610	6,610	6,610	6,610	6,610
Reserves.....	582	582	582	582	582	582	582
<b>Total equity.....</b>	<b>3,975</b>	<b>3,528</b>	<b>5,178</b>	<b>5,195</b>	<b>5,211</b>	<b>5,228</b>	<b>5,244</b>
<b>TOTAL LIABILITIES AND EQUITY.....</b>	<b>4,983</b>	<b>5,749</b>	<b>6,347</b>	<b>6,382</b>	<b>6,382</b>	<b>6,382</b>	<b>6,419</b>

(a) Full audited financial statements are published in the Department's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

**STATEMENT OF CASHFLOWS (a)**  
**(Controlled)**

	2018-19	2019-20	2019-20	2020-21	2021-22	2022-23	2023-24
	Actual	Budget	Actual (b)	Budget	Forward	Forward	Forward
	\$'000	\$'000	\$'000	Estimate	Estimate	Estimate	Estimate
				\$'000	\$'000	\$'000	\$'000
<b>CASHFLOWS FROM STATE GOVERNMENT</b>							
Service appropriations .....	27,489	27,262	27,397	28,664	27,487	27,811	27,911
Capital appropriation .....	-	358	20	18	18	18	18
<b>Net cash provided by State Government .....</b>	<b>27,489</b>	<b>27,620</b>	<b>27,417</b>	<b>28,682</b>	<b>27,505</b>	<b>27,829</b>	<b>27,929</b>
<b>CASHFLOWS FROM OPERATING ACTIVITIES</b>							
<b>Payments</b>							
Employee benefits .....	(24,604)	(25,059)	(24,715)	(26,288)	(25,247)	(25,398)	(25,521)
Grants and subsidies .....	(101)	(101)	(101)	(101)	-	-	-
Supplies and services .....	(1,518)	(1,451)	(578)	(1,486)	(1,430)	(1,433)	(1,436)
Accommodation .....	(542)	-	(547)	(681)	(700)	(873)	(844)
GST payments .....	(205)	(115)	(141)	(115)	(115)	(115)	(115)
Finance and interest costs .....	-	(49)	(1)	(1)	(2)	(1)	(2)
Other payments .....	(96)	(602)	(94)	(107)	(108)	(106)	(108)
<b>Receipts (c)</b>							
GST receipts .....	176	115	180	115	115	115	115
Other receipts .....	21	-	21	-	-	-	-
<b>Net cash from operating activities .....</b>	<b>(26,869)</b>	<b>(27,262)</b>	<b>(25,976)</b>	<b>(28,664)</b>	<b>(27,487)</b>	<b>(27,811)</b>	<b>(27,911)</b>
<b>CASHFLOWS FROM INVESTING ACTIVITIES</b>							
Purchase of non-current assets .....	(52)	-	(14)	-	-	-	-
<b>Net cash from investing activities .....</b>	<b>(52)</b>	<b>-</b>	<b>(14)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>CASHFLOWS FROM FINANCING ACTIVITIES</b>							
Repayment of borrowings and leases .....	-	(358)	(20)	(18)	(18)	(18)	(18)
<b>Net cash from financing activities .....</b>	<b>-</b>	<b>(358)</b>	<b>(20)</b>	<b>(18)</b>	<b>(18)</b>	<b>(18)</b>	<b>(18)</b>
<b>NET INCREASE/(DECREASE) IN CASH HELD .....</b>	<b>568</b>	<b>-</b>	<b>1,407</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
Cash assets at the beginning of the reporting period .....	2,815	2,704	3,383	4,790	4,790	4,790	4,790
<b>Cash assets at the end of the reporting period .....</b>	<b>3,383</b>	<b>2,704</b>	<b>4,790</b>	<b>4,790</b>	<b>4,790</b>	<b>4,790</b>	<b>4,790</b>

(a) Full audited financial statements are published in the Department's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

(c) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.



**NET APPROPRIATION DETERMINATION (a)**

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(b)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>GST Receipts</b>							
GST Input Credits .....	156	115	164	115	115	115	115
GST Receipts on Sales .....	20	-	16	-	-	-	-
<b>Other Receipts</b>							
Other Receipts .....	21	-	21	-	-	-	-
<b>TOTAL .....</b>	<b>197</b>	<b>115</b>	<b>201</b>	<b>115</b>	<b>115</b>	<b>115</b>	<b>115</b>

(a) The moneys received and retained are to be applied to the Department's services as specified in the Budget Statements.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

# Division 1 **Parliamentary Services**

## Part 1 **Parliament**

### Appropriations, Expenses and Cash Assets

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(a)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>DELIVERY OF SERVICES</b>							
<b>Item 3 Net amount appropriated to deliver services</b> .....	17,453	17,955	17,936	<b>18,142</b>	18,182	18,411	18,468
Total appropriations provided to deliver services .....	17,453	17,955	17,936	<b>18,142</b>	18,182	18,411	18,468
<b>CAPITAL</b>							
<b>Item 93 Capital Appropriation</b> <sup>(b)</sup> .....	1,000	1,119	1,018	<b>1,016</b>	1,016	1,016	1,017
<b>TOTAL APPROPRIATIONS</b> .....	18,453	19,074	18,954	<b>19,158</b>	19,198	19,427	19,485
<b>EXPENSES</b>							
Total Cost of Services .....	17,280	17,968	18,177	<b>18,155</b>	18,195	18,424	18,481
Net Cost of Services <sup>(c)</sup> .....	16,077	17,968	17,966	<b>18,155</b>	18,195	18,424	18,481
<b>CASH ASSETS</b> <sup>(d)</sup> .....	1,714	1,431	1,743	<b>1,743</b>	1,743	1,743	1,743

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

(b) Additional capital appropriation is provided to fund lease repayments and is not reflected in the Asset Investment Program table.

(c) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

(d) As at 30 June each financial year.

### Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Department's Income Statement since presentation of the 2019-20 Budget to Parliament on 9 May 2019, are outlined below:

	2019-20 Actual <sup>(a)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
Parliamentary Precinct Project .....	-	169	170	170	-
Revision to Indexation for Non-Salary Expenses .....	-	-	-	-	47
Streamlined Budget Process Incentive Funding .....	-	165	-	-	-

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

## Outcomes, Services and Key Performance Information

The Department is not part of the State Public Service or a government agency.

The Department provides apolitical ancillary services to Members of Parliament, Chamber Departments, Parliamentary staff and other users through two specific service roles that are undertaken to meet the Department's single desired outcome. In doing so, the Department supports a broad, high-level goal that reflects its service provision role.

Desired Outcome	Services
Infrastructure, facilities, information and services that meet the needs of stakeholders.	1. Provision of Infrastructure and Facilities 2. Provision of Information and Services

### Service Summary

Expense	2018-19	2019-20	2019-20	2020-21	2021-22	2022-23	2023-24
	Actual \$'000	Budget \$'000	Actual <sup>(a)</sup> \$'000	Budget Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000
1. Provision of Infrastructure and Facilities .....	6,160	6,713	6,805	6,205	6,550	6,755	6,838
2. Provision of Information and Services .....	11,120	11,255	11,372	11,950	11,645	11,669	11,643
<b>Total Cost of Services</b> .....	<b>17,280</b>	<b>17,968</b>	<b>18,177</b>	<b>18,155</b>	<b>18,195</b>	<b>18,424</b>	<b>18,481</b>

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

### Outcomes and Key Effectiveness Indicators <sup>(a)</sup> <sup>(b)</sup>

	2018-19	2019-20	2019-20	2020-21	Note
	Actual	Budget	Actual <sup>(c)</sup>	Budget Target	
<b>Outcome: Infrastructure, facilities, information and services that meet the needs of stakeholders:</b>					
Average Member rating of infrastructure and facilities .....	96%	90%	98%	90%	
Availability of infrastructure and facilities .....	99%	95%	98%	95%	
Average Member rating of information and services .....	98%	90%	98%	90%	
Availability of information and services .....	100%	95%	97%	95%	
Average Presiding Officer and staff rating for infrastructure, facilities, information and services .....	97%	95%	98%	95%	

(a) Further detail in support of the key effectiveness indicators is provided in the Department's Annual Report.

(b) These measures represent a threshold of minimum acceptable performance in the effective delivery of services. It is expected that actual performance may exceed these targets.

(c) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

## Services and Key Efficiency Indicators

### 1. Provision of Infrastructure and Facilities

	2018-19 Actual	2019-20 Budget	2019-20 Actual <sup>(a)</sup>	2020-21 Budget Target	Note
Total Cost of Service .....	\$'000 6,160	\$'000 6,713	\$'000 6,805	\$'000 6,205	
Less Income .....	689	nil	162	nil	
Net Cost of Service .....	5,471	6,713	6,643	6,205	
<b>Employees (Full-Time Equivalents) .....</b>	<b>21</b>	<b>21</b>	<b>18</b>	<b>18</b>	
<b>Efficiency Indicators</b>					
Average cost per Member of Parliament and Chamber Departments' employee for providing infrastructure and facilities <sup>(b)</sup> .....	\$38,570	\$41,108	\$42,640	\$38,065	
Percentage of variable costs expended to maintain Parliament House building and grounds <sup>(c)</sup> .....	21%	24%	27%	15%	

- (a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.
- (b) The number of Members and Chamber Departments' employees used in these calculations was 160 for 2018-19 Actual and 2019-20 Actual, and 163 for 2020-21 Budget Target.
- (c) Variable costs represent the Department's total recurrent funds less staffing costs, statutory charges and contractual obligations.

### 2. Provision of Information and Services

	2018-19 Actual	2019-20 Budget	2019-20 Actual <sup>(a)</sup>	2020-21 Budget Target	Note
Total Cost of Service .....	\$'000 11,120	\$'000 11,255	\$'000 11,372	\$'000 11,950	
Less Income .....	514	nil	49	nil	
Net Cost of Service .....	10,606	11,255	11,323	11,950	
<b>Employees (Full-Time Equivalents) .....</b>	<b>89</b>	<b>88</b>	<b>89</b>	<b>91</b>	
<b>Efficiency Indicators</b>					
Average cost per Member of Parliament and Chamber Departments' employee for providing information and services <sup>(b)</sup> .....	\$46,312	\$45,213	\$45,536	\$55,056	
Average cost of services per sitting day <sup>(c)</sup> .....	\$49,657	\$49,637	\$50,051	\$56,157	
Average cost per student/member of the public to promote knowledge and awareness of the work of the Parliament .....	\$16.22	\$20.40	\$29.44	\$20.50	

- (a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.
- (b) The number of Members and Chamber Departments' employees used in these calculations was 160 for 2018-19 Actual and 2019-20 Actual, and 163 for 2020-21 Budget Target.
- (c) The number of sitting days used in these calculations were 75 for the 2018-19 Actual, 82 for the 2019-20 Actual, and 53 for the 2020-21 Budget Target.

## Asset Investment Program

	Estimated Total Cost \$'000	Actual Expenditure to 30-6-20 \$'000	2019-20 <sup>(a)</sup> Expenditure \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>WORKS IN PROGRESS</b>							
Infrastructure and Equipment - Asset Refurbishment and Replacement Program.....	18,493	14,493	1,012	1,000	1,000	1,000	1,000
<b>Total Cost of Asset Investment Program .....</b>	<b>18,493</b>	<b>14,493</b>	<b>1,012</b>	<b>1,000</b>	<b>1,000</b>	<b>1,000</b>	<b>1,000</b>
<b>FUNDED BY</b>							
Capital Appropriation.....			1,000	1,000	1,000	1,000	1,000
Other .....			12	-	-	-	-
<b>Total Funding.....</b>			<b>1,012</b>	<b>1,000</b>	<b>1,000</b>	<b>1,000</b>	<b>1,000</b>

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

## Financial Statements

### INCOME STATEMENT <sup>(a)</sup> (Controlled)

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(b)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>COST OF SERVICES</b>							
<b>Expenses</b>							
Employee benefits <sup>(c)</sup> .....	11,698	11,689	11,912	12,015	12,216	12,399	12,411
Grants and subsidies <sup>(d)</sup> .....	2	5	2	5	5	5	5
Supplies and services.....	2,327	2,745	2,463	2,777	2,610	2,611	2,646
Accommodation.....	1,582	1,756	2,078	1,690	1,696	1,739	1,746
Depreciation and amortisation .....	1,465	1,533	1,554	1,440	1,439	1,439	1,440
Finance and interest costs.....	-	17	1	-	1	1	1
Other expenses .....	206	223	167	228	228	230	232
<b>TOTAL COST OF SERVICES .....</b>	<b>17,280</b>	<b>17,968</b>	<b>18,177</b>	<b>18,155</b>	<b>18,195</b>	<b>18,424</b>	<b>18,481</b>
<b>Income</b>							
Other revenue <sup>(e)</sup> .....	1,203	-	211	-	-	-	-
<b>Total Income .....</b>	<b>1,203</b>	<b>-</b>	<b>211</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>NET COST OF SERVICES .....</b>	<b>16,077</b>	<b>17,968</b>	<b>17,966</b>	<b>18,155</b>	<b>18,195</b>	<b>18,424</b>	<b>18,481</b>
<b>INCOME FROM STATE GOVERNMENT</b>							
Service appropriations.....	17,453	17,955	17,936	18,142	18,182	18,411	18,468
Resources received free of charge .....	12	13	9	13	13	13	13
<b>TOTAL INCOME FROM STATE GOVERNMENT.....</b>	<b>17,465</b>	<b>17,968</b>	<b>17,945</b>	<b>18,155</b>	<b>18,195</b>	<b>18,424</b>	<b>18,481</b>
<b>SURPLUS/(DEFICIENCY) FOR THE PERIOD.....</b>	<b>1,388</b>	<b>-</b>	<b>(21)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

(a) Full audited financial statements are published in the Department's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

(c) The full-time equivalents for 2018-19 Actual, 2019-20 Actual and 2020-21 Budget Estimate are 110, 107 and 109 respectively.

(d) Refer to the Details of Controlled Grants and Subsidies table below for further information.

(e) Reflects contribution towards specific projects requested by Chamber Departments.

## DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(a)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
Country Schools Travel Subsidy .....	2	5	2	5	5	5	5
<b>TOTAL .....</b>	<b>2</b>	<b>5</b>	<b>2</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

STATEMENT OF FINANCIAL POSITION <sup>(a)</sup>  
(Controlled)

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(b)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>CURRENT ASSETS</b>							
Cash assets .....	1,669	1,279	1,608	1,552	1,495	1,437	1,437
Receivables .....	170	164	127	127	127	127	127
Other .....	271	237	329	371	371	371	371
Total current assets .....	2,110	1,680	2,064	2,050	1,993	1,935	1,935
<b>NON-CURRENT ASSETS</b>							
Holding account receivables .....	14,795	16,328	16,206	17,646	19,085	20,524	21,964
Property, plant and equipment .....	74,392	69,823	74,174	74,357	74,588	74,782	74,991
Intangibles .....	77	135	152	162	172	182	192
Restricted cash .....	45	152	135	191	248	306	306
Other .....	36	71	4	4	4	4	4
Total non-current assets .....	89,345	86,509	90,671	92,360	94,097	95,798	97,457
<b>TOTAL ASSETS .....</b>	<b>91,455</b>	<b>88,189</b>	<b>92,735</b>	<b>94,410</b>	<b>96,090</b>	<b>97,733</b>	<b>99,392</b>
<b>CURRENT LIABILITIES</b>							
Employee provisions .....	2,162	1,975	2,537	2,579	2,579	2,579	2,579
Payables .....	795	806	319	319	319	319	319
Borrowings and leases .....	-	138	15	6	13	7	7
Total current liabilities .....	2,957	2,919	2,871	2,904	2,911	2,905	2,905
<b>NON-CURRENT LIABILITIES</b>							
Employee provisions .....	257	239	220	220	220	220	220
Borrowings and leases .....	-	280	12	5	19	9	8
Total non-current liabilities .....	257	519	232	225	239	229	228
<b>TOTAL LIABILITIES .....</b>	<b>3,214</b>	<b>3,438</b>	<b>3,103</b>	<b>3,129</b>	<b>3,150</b>	<b>3,134</b>	<b>3,133</b>
<b>EQUITY</b>							
Contributed equity .....	26,456	27,575	27,474	28,490	29,506	30,522	31,539
Accumulated surplus/(deficit) .....	10,880	9,463	10,859	10,859	10,859	10,859	10,859
Reserves .....	50,905	47,713	51,299	51,932	52,575	53,218	53,861
<b>Total equity .....</b>	<b>88,241</b>	<b>84,751</b>	<b>89,632</b>	<b>91,281</b>	<b>92,940</b>	<b>94,599</b>	<b>96,259</b>
<b>TOTAL LIABILITIES AND EQUITY .....</b>	<b>91,455</b>	<b>88,189</b>	<b>92,735</b>	<b>94,410</b>	<b>96,090</b>	<b>97,733</b>	<b>99,392</b>

(a) Full audited financial statements are published in the Department's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

**STATEMENT OF CASHFLOWS (a)**  
**(Controlled)**

	2018-19	2019-20	2019-20	2020-21	2021-22	2022-23	2023-24
	Actual	Budget	Actual (b)	Budget	Forward	Forward	Forward
	\$'000	\$'000	\$'000	Estimate	Estimate	Estimate	Estimate
				\$'000	\$'000	\$'000	\$'000
<b>CASHFLOWS FROM STATE GOVERNMENT</b>							
Service appropriations .....	15,949	16,422	16,525	16,702	16,743	16,972	17,028
Capital appropriation .....	1,000	1,119	1,018	1,016	1,016	1,016	1,017
<b>Net cash provided by State Government .....</b>	<b>16,949</b>	<b>17,541</b>	<b>17,543</b>	<b>17,718</b>	<b>17,759</b>	<b>17,988</b>	<b>18,045</b>
<b>CASHFLOWS FROM OPERATING ACTIVITIES</b>							
<b>Payments</b>							
Employee benefits .....	(11,628)	(11,689)	(11,576)	(12,015)	(12,216)	(12,399)	(12,411)
Grants and subsidies .....	(2)	(5)	(2)	(5)	(5)	(5)	(5)
Supplies and services .....	(2,172)	(2,603)	(2,959)	(2,759)	(2,594)	(2,594)	(2,629)
Accommodation .....	(1,570)	(1,756)	(2,071)	(1,677)	(1,683)	(1,726)	(1,733)
GST payments .....	(650)	(565)	(569)	(565)	(565)	(565)	(565)
Finance and interest costs .....	-	(17)	(1)	-	(1)	(1)	(1)
Other payments .....	(177)	(352)	(137)	(246)	(244)	(247)	(249)
<b>Receipts (c)</b>							
GST receipts .....	642	565	617	565	565	565	565
Other receipts .....	1,203	-	212	-	-	-	-
<b>Net cash from operating activities .....</b>	<b>(14,354)</b>	<b>(16,422)</b>	<b>(16,486)</b>	<b>(16,702)</b>	<b>(16,743)</b>	<b>(16,972)</b>	<b>(17,028)</b>
<b>CASHFLOWS FROM INVESTING ACTIVITIES</b>							
Purchase of non-current assets .....	(2,378)	(1,000)	(1,012)	(1,000)	(1,000)	(1,000)	(1,000)
Proceeds from sale of non-current assets .....	5	-	-	-	-	-	-
<b>Net cash from investing activities .....</b>	<b>(2,373)</b>	<b>(1,000)</b>	<b>(1,012)</b>	<b>(1,000)</b>	<b>(1,000)</b>	<b>(1,000)</b>	<b>(1,000)</b>
<b>CASHFLOWS FROM FINANCING ACTIVITIES</b>							
Repayment of borrowings and leases .....	-	(119)	(16)	(16)	(16)	(16)	(17)
<b>Net cash from financing activities .....</b>	<b>-</b>	<b>(119)</b>	<b>(16)</b>	<b>(16)</b>	<b>(16)</b>	<b>(16)</b>	<b>(17)</b>
<b>NET INCREASE/(DECREASE) IN CASH HELD .....</b>	<b>222</b>	<b>-</b>	<b>29</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
Cash assets at the beginning of the reporting period .....	1,492	1,431	1,714	1,743	1,743	1,743	1,743
<b>Cash assets at the end of the reporting period .....</b>	<b>1,714</b>	<b>1,431</b>	<b>1,743</b>	<b>1,743</b>	<b>1,743</b>	<b>1,743</b>	<b>1,743</b>

(a) Full audited financial statements are published in the Department's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

(c) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

**NET APPROPRIATION DETERMINATION (a)**

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(b)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>GST Receipts</b>							
GST Input Credits .....	508	565	589	565	565	565	565
GST Receipts on Sales .....	134	-	28	-	-	-	-
<b>Other Receipts</b>							
Other Receipts.....	1,203	-	212	-	-	-	-
<b>TOTAL .....</b>	<b>1,845</b>	<b>565</b>	<b>829</b>	<b>565</b>	<b>565</b>	<b>565</b>	<b>565</b>

(a) The moneys received and retained are to be applied to the Department’s services as specified in the Budget Statements.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.



Division 2

**Parliamentary Commissioner for  
Administrative Investigations**

Part 1

Parliament

**Appropriations, Expenses and Cash Assets**

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(a)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>DELIVERY OF SERVICES</b>							
Item 4 Net amount appropriated to deliver services .....	6,751	7,431	8,006	<b>7,376</b>	7,377	7,483	7,583
Amount Authorised by Other Statutes - Parliamentary Commissioner Act 1971 .....	659	659	678	<b>678</b>	682	686	691
Total appropriations provided to deliver services .....	7,410	8,090	8,684	<b>8,054</b>	8,059	8,169	8,274
<b>CAPITAL</b>							
Item 94 Capital Appropriation <sup>(b)</sup> .....	-	783	21	<b>19</b>	19	20	20
<b>TOTAL APPROPRIATIONS</b> .....	<b>7,410</b>	<b>8,873</b>	<b>8,705</b>	<b>8,073</b>	<b>8,078</b>	<b>8,189</b>	<b>8,294</b>
<b>EXPENSES</b>							
Total Cost of Services .....	10,411	10,731	11,332	<b>11,544</b>	11,195	11,329	11,459
Net Cost of Services <sup>(c)</sup> .....	7,973	8,530	8,839	<b>8,872</b>	8,499	8,609	8,714
<b>CASH ASSETS</b> <sup>(d)</sup> .....	733	526	1,116	<b>758</b>	778	798	818

- (a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.
- (b) Additional capital appropriation is provided to fund lease repayments and is not reflected in the Asset Investment Program table.
- (c) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.
- (d) As at 30 June each financial year.

**Spending Changes**

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the agency's Income Statement since presentation of the 2019-20 Budget to Parliament on 9 May 2019, are outlined below:

	2019-20 Actual <sup>(a)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>Ongoing Initiatives</b>					
Section 25 Transfer - Expanded Child Death Review Function from the Department of Health .....	352	808	539	545	552
Energy and Water Ombudsman Scheme .....	256	430	429	430	436
<b>Other</b>					
Salaries and Allowances Tribunal Determination .....	19	19	21	21	21
State Fleet Policy and Procurement Initiatives .....	2	-	(1)	-	-
Streamlined Budget Process Incentive Funding .....	-	63	-	-	-

- (a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

## Significant Issues Impacting the Agency

1. Timely investigation and resolution of complaints is a significant factor in providing effective and efficient services to complainants and improving the standard of public administration. In 2019-20, 95% of complaints were resolved within three months and, as at 30 June 2020, the average age of complaints was 47 days (compared to 173 days at 30 June 2007). In 2019-20, timely processes for child death and family and domestic violence reviews have resulted in 60% of all reviews being completed within six months.
2. In 2019-20, the Office undertook significant work on a major own motion investigation into ways to prevent or reduce suicide by young people, to be tabled in Parliament in 2020. The Office also undertook significant work on a major own motion investigation into family and domestic violence and suicide, to be tabled in Parliament in 2021.
3. The Office has continued programs to enhance awareness of, and accessibility to, its services, particularly by Aboriginal and regional Western Australians and children and young people.
4. The Office also undertakes a range of other functions, including the inspection of telecommunication interception records and review of overseas student appeals.

## Outcomes, Services and Key Performance Information

### Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the agency's service and desired outcome, and the government goal it contributes to. The key effectiveness Indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency Indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcome	Service
Strong Communities: Safe communities and supported families.	The public sector of Western Australia is accountable for, and is improving the standard of, administrative decision-making, practices and conduct.	1. Resolving Complaints about Decision-Making of Public Authorities and Improving the Standard of Public Administration

### Service Summary

Expense	2018-19	2019-20	2019-20	2020-21	2021-22	2022-23	2023-24
	Actual \$'000	Budget \$'000	Actual <sup>(a)</sup> \$'000	Budget Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000
1. Resolving Complaints about Decision-Making of Public Authorities and Improving the Standard of Public Administration.....	10,411	10,731	11,332	11,544	11,195	11,329	11,459
<b>Total Cost of Services.....</b>	<b>10,411</b>	<b>10,731</b>	<b>11,332</b>	<b>11,544</b>	<b>11,195</b>	<b>11,329</b>	<b>11,459</b>

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

**Outcomes and Key Effectiveness Indicators <sup>(a)</sup>**

	2018-19 Actual	2019-20 Budget	2019-20 Actual <sup>(b)</sup>	2020-21 Budget Target	Note
<b>Outcome: The public sector of Western Australia is accountable for, and is improving the standard of, administrative decision-making, practices and conduct:</b>					
Where the Ombudsman made recommendations to improve practices or procedures, the percentage of recommendations accepted by agencies .....	100%	100%	100%	100%	
Number of improvements to practices or procedures as a result of Ombudsman action.....	83	100	72	100	1

(a) Further detail in support of the key effectiveness Indicators is provided in the agency's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

**Explanation of Significant Movements**

(Notes)

- The 2019-20 Actual number of improvements to practices and procedures as a result of Ombudsman action (72) is lower than the 2019-20 Budget (100) as there are fluctuations in improvements from year to year, related to the number, nature and outcomes of investigations finalised by the Office in any given year.

**Services and Key Efficiency Indicators****1. Resolving Complaints about Decision-Making of Public Authorities and Improving the Standard of Public Administration**

Investigating and resolving complaints from members of the public about Western Australian public authorities and improving the standard of public administration by identifying and investigating concerns that affect the broader community, making recommendations for improvement and identifying and promoting good decision-making and practices.

	2018-19 Actual	2019-20 Budget	2019-20 Actual <sup>(a)</sup>	2020-21 Budget Target	Note
Total Cost of Service .....	\$'000 10,411	\$'000 10,731	\$'000 11,332	\$'000 11,544	
Less Income .....	2,438	2,201	2,493	2,672	
Net Cost of Service .....	7,973	8,530	8,839	8,872	
<b>Employees (Full-Time Equivalents) .....</b>	<b>61</b>	<b>70</b>	<b>66</b>	<b>70</b>	
<b>Efficiency Indicators</b>					
Percentage of allegations finalised within three months .....	95%	95%	95%	95%	
Percentage of allegations finalised within 12 months .....	100%	100%	100%	100%	
Percentage of allegations on hand at 30 June less than three months old ...	91%	90%	92%	90%	
Percentage of allegations on hand at 30 June less than 12 months old.....	98%	100%	99%	100%	
Average cost per finalised allegation.....	\$1,895	\$1,890	\$1,858	\$1,890	
Average cost per finalised notification of death .....	\$17,816	\$17,500	\$17,926	\$17,500	
Cost of monitoring and inspection functions .....	\$415,648	\$415,000	\$408,008	\$415,000	

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

## Asset Investment Program

	Estimated Total Cost \$'000	Actual Expenditure to 30-6-20 \$'000	2019-20 <sup>(a)</sup> Expenditure \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>COMPLETED WORKS</b>							
Asset Replacement							
2018-19 Program.....	208	208	101	-	-	-	-
2019-20 Program <sup>(b)</sup> .....	242	145	145	-	-	-	-
<b>NEW WORKS</b>							
Asset Replacement							
2020-21 Program.....	208	-	-	208	-	-	-
2021-22 Program.....	208	-	-	-	208	-	-
2022-23 Program.....	208	-	-	-	-	208	-
2023-24 Program.....	208	-	-	-	-	-	208
<b>Total Cost of Asset Investment Program .....</b>	<b>1,185</b>	<b>353</b>	<b>246</b>	<b>208</b>	<b>208</b>	<b>208</b>	<b>208</b>
<b>FUNDED BY</b>							
Drawdowns from the Holding Account .....			208	208	208	208	208
Internal Funds and Balances.....			38	-	-	-	-
<b>Total Funding.....</b>			<b>246</b>	<b>208</b>	<b>208</b>	<b>208</b>	<b>208</b>

(a) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared

(b) The impact of 2019-20 outcomes are not yet reflected in the outyears. These will be updated as part of the 2020-21 Mid-year Review.

## Financial Statements

### Income Statement

#### Expenses

1. The variation in the Total Cost of Services between the 2018-19 Actual and the 2019-20 Actual primarily reflects expenses to plan and develop a reportable conduct scheme in 2019-20 and for an expanded Child Death Review Function that commenced in 2019-20.

### Statement of Financial Position

2. The 2019-20 Budget reflects the treatment of Government Office Accommodation (GOA) inter-agency leasing arrangements in accordance with AASB 16: *Leases*. Subsequent to the release of the 2019-20 Budget it was determined that GOA inter-agency leasing arrangements were outside the scope of AASB 16 and therefore not required to be reported on the Statement of Financial Position. GOA leasing arrangements are now expensed as incurred and reflected as such from 2019-20 Actual onwards.

### Statement of Cashflows

3. The variation in net cash from operating activities and net cash from financing activities between the 2019-20 Budget and the 2019-20 Actual and the 2020-21 Budget Estimate is primarily due to the costs of leases which were treated as capital in the estimate being included in accommodation costs for the actual.

**INCOME STATEMENT (a)**  
**(Controlled)**

	2018-19	2019-20	2019-20	2020-21	2021-22	2022-23	2023-24
	Actual	Budget	Actual (b)	Budget	Forward	Forward	Forward
	\$'000	\$'000	\$'000	Estimate	Estimate	Estimate	Estimate
				\$'000	\$'000	\$'000	\$'000
<b>COST OF SERVICES</b>							
<b>Expenses</b>							
Employee benefits (c) .....	7,828	7,283	8,728	7,934	7,790	7,900	8,015
Supplies and services .....	968	1,989	959	1,993	1,914	1,937	1,951
Accommodation .....	1,158	45	1,207	913	913	913	913
Depreciation and amortisation .....	183	1,052	204	234	233	233	232
Finance and interest costs .....	-	104	1	1	1	3	4
Other expenses .....	274	258	233	469	344	343	344
<b>TOTAL COST OF SERVICES .....</b>	<b>10,411</b>	<b>10,731</b>	<b>11,332</b>	<b>11,544</b>	<b>11,195</b>	<b>11,329</b>	<b>11,459</b>
<b>Income</b>							
Other revenue .....	2,438	2,201	2,493	2,672	2,696	2,720	2,745
<b>Total Income .....</b>	<b>2,438</b>	<b>2,201</b>	<b>2,493</b>	<b>2,672</b>	<b>2,696</b>	<b>2,720</b>	<b>2,745</b>
<b>NET COST OF SERVICES .....</b>	<b>7,973</b>	<b>8,530</b>	<b>8,839</b>	<b>8,872</b>	<b>8,499</b>	<b>8,609</b>	<b>8,714</b>
<b>INCOME FROM STATE GOVERNMENT</b>							
Service appropriations .....	7,410	8,090	8,684	8,054	8,059	8,169	8,274
Resources received free of charge .....	448	440	445	440	440	440	440
<b>TOTAL INCOME FROM STATE GOVERNMENT .....</b>	<b>7,858</b>	<b>8,530</b>	<b>9,129</b>	<b>8,494</b>	<b>8,499</b>	<b>8,609</b>	<b>8,714</b>
<b>SURPLUS/(DEFICIENCY) FOR THE PERIOD .....</b>	<b>(115)</b>	<b>-</b>	<b>290</b>	<b>(378)</b>	<b>-</b>	<b>-</b>	<b>-</b>

(a) Full audited financial statements are published in the agency's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

(c) The full-time equivalents for 2018-19 Actual, 2019-20 Actual and 2020-21 Budget Estimate are 61, 66 and 70 respectively.

**STATEMENT OF FINANCIAL POSITION (A)**  
**(Controlled)**

	2018-19	2019-20	2019-20	2020-21	2021-22	2022-23	2023-24
	Actual	Budget	Actual <sup>(b)</sup>	Budget	Forward	Forward	Forward
	\$'000	\$'000	\$'000	Estimate	Estimate	Estimate	Estimate
				\$'000	\$'000	\$'000	\$'000
<b>CURRENT ASSETS</b>							
Cash assets.....	640	420	952	574	574	574	574
Restricted cash.....	7	2	36	36	36	36	36
Holding account receivables.....	208	208	208	208	208	208	208
Receivables.....	326	309	344	344	344	344	344
Other.....	-	96	86	86	86	86	86
<b>Total current assets.....</b>	<b>1,181</b>	<b>1,035</b>	<b>1,626</b>	<b>1,248</b>	<b>1,248</b>	<b>1,248</b>	<b>1,248</b>
<b>NON-CURRENT ASSETS</b>							
Holding account receivables.....	1,955	2,774	1,982	2,008	2,033	2,058	2,082
Property, plant and equipment.....	82	2,596	157	131	154	208	238
Intangibles.....	129	249	208	208	176	144	112
Restricted cash.....	86	104	128	148	168	188	208
<b>Total non-current assets.....</b>	<b>2,252</b>	<b>5,723</b>	<b>2,475</b>	<b>2,495</b>	<b>2,531</b>	<b>2,598</b>	<b>2,640</b>
<b>TOTAL ASSETS.....</b>	<b>3,433</b>	<b>6,758</b>	<b>4,101</b>	<b>3,743</b>	<b>3,779</b>	<b>3,846</b>	<b>3,888</b>
<b>CURRENT LIABILITIES</b>							
Employee provisions.....	1,516	1,605	1,830	1,850	1,870	1,890	1,910
Payables.....	351	263	359	359	359	359	359
Borrowings and leases.....	-	-	21	19	20	20	20
Other.....	76	100	116	116	116	116	116
<b>Total current liabilities.....</b>	<b>1,943</b>	<b>1,968</b>	<b>2,326</b>	<b>2,344</b>	<b>2,365</b>	<b>2,385</b>	<b>2,405</b>
<b>NON-CURRENT LIABILITIES</b>							
Employee provisions.....	562	410	517	517	517	517	517
Borrowings and leases.....	-	2,565	28	12	9	39	45
Other.....	12	2	3	3	3	3	3
<b>Total non-current liabilities.....</b>	<b>574</b>	<b>2,977</b>	<b>548</b>	<b>532</b>	<b>529</b>	<b>559</b>	<b>565</b>
<b>TOTAL LIABILITIES.....</b>	<b>2,517</b>	<b>4,945</b>	<b>2,874</b>	<b>2,876</b>	<b>2,894</b>	<b>2,944</b>	<b>2,970</b>
<b>EQUITY</b>							
Contributed equity.....	1,206	1,989	1,227	1,245	1,263	1,280	1,296
Accumulated surplus/(deficit).....	(290)	(176)	-	(378)	(378)	(378)	(378)
<b>Total equity.....</b>	<b>916</b>	<b>1,813</b>	<b>1,227</b>	<b>867</b>	<b>885</b>	<b>902</b>	<b>918</b>
<b>TOTAL LIABILITIES AND EQUITY.....</b>	<b>3,433</b>	<b>6,758</b>	<b>4,101</b>	<b>3,743</b>	<b>3,779</b>	<b>3,846</b>	<b>3,888</b>

(a) Full audited financial statements are published in the agency's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

**STATEMENT OF CASHFLOWS (a)**  
**(Controlled)**

	2018-19	2019-20	2019-20	2020-21	2021-22	2022-23	2023-24
	Actual	Budget	Actual (b)	Budget	Forward	Forward	Forward
	\$'000	\$'000	\$'000	Estimate	Estimate	Estimate	Estimate
				\$'000	\$'000	\$'000	\$'000
<b>CASHFLOWS FROM STATE GOVERNMENT</b>							
Service appropriations .....	7,195	7,038	8,449	7,820	7,826	7,936	8,042
Capital appropriation .....	-	783	21	19	19	20	20
Holding account drawdowns .....	208	208	208	208	208	208	208
<b>Net cash provided by State Government .....</b>	<b>7,403</b>	<b>8,029</b>	<b>8,678</b>	<b>8,047</b>	<b>8,053</b>	<b>8,164</b>	<b>8,270</b>
<b>CASHFLOWS FROM OPERATING ACTIVITIES</b>							
<b>Payments</b>							
Employee benefits .....	(7,791)	(7,263)	(8,475)	(7,914)	(7,770)	(7,880)	(7,995)
Supplies and services .....	(391)	(1,254)	(582)	(1,240)	(1,160)	(1,183)	(1,197)
Accommodation .....	(1,067)	(45)	(1,209)	(913)	(913)	(913)	(913)
GST payments .....	(236)	(271)	(340)	(271)	(271)	(271)	(271)
Finance and interest costs .....	-	(104)	(1)	(1)	(1)	(3)	(4)
Other payments .....	(364)	(553)	(267)	(782)	(658)	(657)	(658)
<b>Receipts (c)</b>							
GST receipts .....	266	271	327	271	271	271	271
Other receipts .....	2,500	2,201	2,517	2,672	2,696	2,720	2,745
<b>Net cash from operating activities .....</b>	<b>(7,083)</b>	<b>(7,018)</b>	<b>(8,030)</b>	<b>(8,178)</b>	<b>(7,806)</b>	<b>(7,916)</b>	<b>(8,022)</b>
<b>CASHFLOWS FROM INVESTING ACTIVITIES</b>							
Purchase of non-current assets .....	(121)	(242)	(246)	(208)	(208)	(208)	(208)
<b>Net cash from investing activities .....</b>	<b>(121)</b>	<b>(242)</b>	<b>(246)</b>	<b>(208)</b>	<b>(208)</b>	<b>(208)</b>	<b>(208)</b>
<b>CASHFLOWS FROM FINANCING ACTIVITIES</b>							
Repayment of borrowings and leases .....	-	(783)	(19)	(19)	(19)	(20)	(20)
<b>Net cash from financing activities .....</b>	<b>-</b>	<b>(783)</b>	<b>(19)</b>	<b>(19)</b>	<b>(19)</b>	<b>(20)</b>	<b>(20)</b>
<b>NET INCREASE/(DECREASE) IN CASH HELD .....</b>	<b>199</b>	<b>(14)</b>	<b>383</b>	<b>(358)</b>	<b>20</b>	<b>20</b>	<b>20</b>
Cash assets at the beginning of the reporting period .....	534	540	733	1,116	758	778	798
<b>Cash assets at the end of the reporting period .....</b>	<b>733</b>	<b>526</b>	<b>1,116</b>	<b>758</b>	<b>778</b>	<b>798</b>	<b>818</b>

(a) Full audited financial statements are published in the agency's Annual Report.

(b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.

(c) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Office. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

**NET APPROPRIATION DETERMINATION (a)**

	2018-19 Actual \$'000	2019-20 Budget \$'000	2019-20 Actual <sup>(b)</sup> \$'000	2020-21 Budget Estimate \$'000	2021-22 Forward Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000
<b>GST Receipts</b>							
GST Input Credits .....	4	73	79	73	73	73	73
GST Receipts on Sales .....	262	198	248	198	198	198	198
<b>Other Receipts</b>							
Other Receipts.....	2,500	2,201	2,517	2,672	2,696	2,720	2,745
<b>TOTAL .....</b>	<b>2,766</b>	<b>2,472</b>	<b>2,844</b>	<b>2,943</b>	<b>2,967</b>	<b>2,991</b>	<b>3,016</b>

- (a) The moneys received and retained are to be applied to the Office's services as specified in the Budget Statements.
- (b) Based on preliminary annual report data for 2019-20. Some aggregates may be adjusted for annual report information finalised after agency Budget Statements were prepared.