Part 7

Community Safety

Introduction

The Community Safety portfolio delivers services to ensure a safe and secure community. This includes metropolitan, regional, remote and specialist policing services, road safety awareness, a fair and just legal system, corrective services, and a timely and effective response to emergency management.

Summary of Recurrent and Asset Investment Expenditure

Agency	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000
Western Australia Police Force		
- Total Cost of Services	1,679,230	1,685,806
- Asset Investment Program	90,908	94,344
Justice		
- Total Cost of Services	1,745,313	1,728,457
- Asset Investment Program	63,157	94,645
State Solicitor's Office		
- Total Cost of Services	54,210	56,461
Asset Investment Program	-	301
Legal Aid Commission of Western Australia		
- Asset Investment Program	2,391	2,617
Fire and Emergency Services		
- Total Cost of Services	476,146	496,169
Asset Investment Program	46,576	55,720
Office of the Director of Public Prosecutions		
- Total Cost of Services	53,028	51,672
_ Asset Investment Program	325	2,364

Agency	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000
Corruption and Crime Commission		
- Total Cost of Services	27,590	28,611
- Asset Investment Program	1,300	1,300
Chemistry Centre (WA)		
- Total Cost of Services	28,283	30,109
- Asset Investment Program	2,500	2,500
Office of the Inspector of Custodial Services		
- Total Cost of Services	3,609	3,689
Parliamentary Inspector of the Corruption and Crime Commission		
_ Total Cost of Services	809	810

Ministerial Responsibilities

Minister	Agency	Services
Minister for Police; Road Safety; Defence Industry; Veterans Issues	Western Australia Police Force	 Metropolitan Policing Services Regional and Remote Policing Services Specialist Policing Services Road Safety Commission
Attorney General; Minister for Electoral Affairs	Justice	 Court and Tribunal Services Advocacy, Guardianship and Administration Services Trustee Services National Redress Scheme for Institutional Child Sexual Abuse Births, Deaths and Marriages Services to Government Equal Opportunity Commission Services Legal Aid Assistance
Minister for Mines and Petroleum; Energy; Corrective Services	Justice	9. Adult Corrective Services 10. Youth Justice Services
	Office of the Inspector of Custodial Services	Inspection and Review of Custodial Services
Minister for Emergency Services; Racing and Gaming; Small Business; Volunteering	Fire and Emergency Services	 Community Awareness, Education and Information Services Health, Safety, Wellbeing and Training Services Delivery of Frontline Services Before, During and After Incidents
Attorney General; Minister	State Solicitor's Office	Legal Services to Government
for Electoral Affairs	Legal Aid Commission of Western Australia	n/a
	Office of the Director of Public Prosecutions	 Criminal Prosecutions Confiscation of Assets
	Corruption and Crime Commission	Assessing All Allegations of Serious Misconduct Received Investigating Allegations of Serious Misconduct
	Parliamentary Inspector of the Corruption and Crime Commission	Evaluation of the Effectiveness and Appropriateness of Corruption and Crime Commission Operations
Deputy Premier; Minister for Health; Medical Research; State Development; Jobs and Trade; Science	Chemistry Centre (WA)	 Research and Development Commercial and Scientific Information and Advice Emergency Response Management

Division 27 Western Australia Police Force

Part 7 Community Safety

Appropriations, Expenses and Cash Assets

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
DELIVERY OF SERVICES Item 61 Net amount appropriated to deliver services	1,403,840	1,417,591	1,467,156	1,478,405	1,508,240	1,552,132	1,577,196
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	4,712	4,622	4,622	4,640	4,661	4,682	4,701
Total appropriations provided to deliver services	1,408,552	1,422,213	1,471,778	1,483,045	1,512,901	1,556,814	1,581,897
ADMINISTERED TRANSACTIONS Amount provided for Administered Grants, Subsidies and Other Transfer Payments (a)	16,174	-	-	-	-	-	-
CAPITAL Item 129 Capital Appropriation	72,876	122,122	111,551	64,367	79,464	106,959	83,621
TOTAL APPROPRIATIONS	1,497,602	1,544,335	1,583,329	1,547,412	1,592,365	1,663,773	1,665,518
EXPENSES Total Cost of Services Net Cost of Services (b) (c) Adjusted Total Cost of Services (d) CASH ASSETS (e)	1,595,077 1,451,637 1,533,822 134,131	1,628,953 1,484,928 1,559,826 69,070	1,679,230 1,528,845 1,610,103 125,542	1,685,806 1,527,874 1,640,811 72,502	1,701,453 1,544,588 1,649,642 66,422	1,744,125 1,584,816 1,688,975 72,606	1,766,368 1,605,831 1,714,342 81,849

⁽a) Administered Transactions funding of \$16.2 million in 2019-20 represents the Western Australia Police Force Redress Scheme to recognise and support former police officers medically retired due to a work-related illness or injury.

⁽b) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget may have increased the Net Cost of Services compared to previously published Budgets.

⁽c) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

⁽d) Adjusted Total Cost of Services excludes Road Trauma Trust Account (RTTA) grants for road safety initiatives delivered by other entities. These grants are considered on an annual basis and contribute to the variability in the Total Cost of Services recorded from 2021-22 to 2024-25. Further detail is provided in the Total Cost of Services - Reconciliation Table.

⁽e) As at 30 June each financial year.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Western Australia Police Force's Income Statement since presentation of the 2020-21 Budget to Parliament on 8 October 2020, are outlined below:

	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
COVID-19 Response					
COVID-19 Emergency Management	36,415	15,866	2,389	2,389	2,389
Fremantle Police Complex	-	-	-	205	412
Election Commitments					
Baldivis and Forrestfield Police Stations (Project Definition Plans)	-	160	-	-	-
Extend Police Station Opening Hours	-	262	265	269	272
Kalgoorlie CCTV	-	1,000	4 455	4 5 4 4	4 004
Police and Community Youth Centres Sustainability Funding Small Commitments	20	4,367 416	4,455	4,544	4,634
New Initiatives	20	410	-	-	-
Additional Police Officer Program					
ChemCentre and PathWest Flow-on Impacts	_	1,010	1.264	1.769	2,275
Infrastructure Planning	_	1,024	1,033	-,,,,,,	_,
Critical Information and Communications Technology (ICT) Upgrades	_	3,396	-,	_	_
Emergency Services Radio Network Project - Planning	-	758	767	-	-
Helicopter Fleet - Operating Costs	-	951	6,911	1,556	1,502
Kimberley Juvenile Justice Strategy	-	253	-	-	-
Regional Road Enforcement - Increased Police Deployment	-	1,500	-	-	-
RTTA - Mobile Camera Trial - Metropolitan and Regional	-	1,500	-	-	-
Ongoing Initiatives					
Government Office Accommodation Reform Program	(85)	(104)	(98)	(73)	(7)
Living Safe Together Intervention Program	181	-	-	-	-
Mental Health Court Diversion Program	-	238	241	244	246
National Anti-gangs Squad National Disability Insurance Scheme Worker Screening	91 85	165	133	- 86	- 86
Operation Heat Shield	5,000	165	133	00	00
Proceeds of Crime	1,202		_	_	_
RTTA	1,202		_	_	_
Impaired Driving Detection (Alcohol and Drug) Program	_	1,403	1,865	2,384	2,923
School Drug Education and Road Aware Program	_	-,		76	114
Speed Enforcement - Administration	-	(423)	(423)	(423)	(423)
Special Plates Fund	369		-	-	-
Other					
2020-21 Operating Pressures	9,323	-	-	-	-
2021-22 Tariffs, Fees and Charges	-	2,942	3,461	3,818	4,260

Significant Issues Impacting the Agency

COVID-19 Response

1. The Commissioner of Police continues to provide leadership as the State Emergency Coordinator in managing the State's response to the COVID-19 pandemic. The Western Australia Police Force continues to provide support to the Department of Health, the Hazard Management Agency, through the implementation of emergency management plans. In addition to providing policing services, the Western Australia Police Force is performing duties associated with border security, quarantine arrangements, track and trace services and compliance measures.

Safe, Strong and Fair Communities

2. To meet the Government's commitment of an additional 950 police officers over a four year period, the Western Australia Police Force is progressively recruiting and deploying officers across Western Australia. The recruitment program provides greater opportunities to build workforce diversity. The safety, health and welfare of the workforce remains a priority, and work continues to deliver additional support to officers with work-related injuries or illness and their families.

- 3. Acknowledging the significant impact that illicit drugs have on the community, the Western Australia Police Force continues to target the illicit drug trade, including through the implementation of the Government's Methamphetamine Action Plan, to reduce drug-related harm in the community. Delivering this objective includes increasing collaboration with law enforcement agencies in Australia and overseas, focusing on organised criminal networks to disrupt the supply of illicit drugs into Western Australia, and supporting the progression of targeted legislative reforms which aim to enhance police powers and seek to drive organised crime out of Western Australia by disrupting organised crime activities and crime supply chains. The Western Australia Police Force also continues to strengthen engagement within Government and the community to minimise drug-related harm and to support a reduction in demand for drugs.
- 4. Increased reporting of family violence and the need to provide victims with continued support and to keep perpetrators accountable remains a priority for the Western Australia Police Force, which continues to evolve risk identification and collaboration with State and national partner agencies. Further technological improvements are being explored to integrate systems with partner agencies and to strengthen a multi-agency response.
- 5. The Western Australia Police Force remains dedicated to contributing to the wellbeing of Aboriginal people through increased engagement to improve relationships and understanding of the issues facing Aboriginal people, to inform strategies to reduce over-representation in the justice system. To improve the capability to engage, the Western Australia Police Force continues to explore strategies to attract, develop and retain Aboriginal officers and employees, particularly in regional and remote areas, and to utilise technology.
- 6. The Western Australia Police Force continues to build positive relationships with young people in the community. This work includes contributing to better outcomes for youth and the community by leveraging opportunities with partner agencies, including the Police and Community Youth Centres, to provide early intervention, diversion and prevention strategies for at-risk young people.
- 7. As the Hazard Management Agency for a number of prescribed hazards, the Western Australia Police Force provides substantial support in a range of emergencies. These emergencies present complex challenges, particularly in regional and remote areas, and require an ongoing program of training and exercising to develop and maintain essential capabilities.
- 8. The National Terrorism Threat for Australia remains at 'probable'. The Western Australia Police Force continues to maintain and improve its capacity to prevent and respond to terrorism threats and incidents through a broad range of capabilities and collaborative relationships with partner agencies and community stakeholders.
- 9. Technological innovation presents an opportunity to enhance the capabilities of police officers on the frontline, including access to information for better decision-making. Early adoption of technologies provides an opportunity for the agency to deliver a more agile, mobile and responsive service to the community, and enables the Western Australia Police Force to manage increased community expectations in responding to emerging crime types. The increasing reliance upon information holdings places greater demand upon the Western Australia Police Force to protect its systems against emerging cyber security threats while maintaining resilience and recovery capabilities.
- 10. The prevalence of mental health issues in the community, as well as the number of vulnerable people and persons at risk, has impacted demand for services from the Western Australia Police Force, which is committed to continuing the development of partnerships in order to identify and address these issues, including engaging with the community and developing inter-agency and other partnerships at all levels.
- 11. To reduce the road toll, the Western Australia Police Force continues to target the enforcement of Category A offences such as driving without a license or while impaired by drugs or alcohol, mobile phone usage, non-use of seatbelts and helmets, and reckless driving, including in regional Western Australia.

Road Safety

- 12. The Road Safety Commission (the Commission) is leading the implementation, across Government and within the community, of the Driving Change Road Safety Strategy for Western Australia 2020-2030 which aims to reduce the numbers of people killed or severely or seriously injured by 50-70% by 2030.
- 13. While crashes involving risk-taking behaviours such as speed, drink driving and not wearing a seatbelt have reduced, the Commission is continuing to further reduce road trauma related to these factors through support for enforcement activities, assisting local governments to create safer communities through safer speeds on local streets, and developing educational campaigns and regulation which deters dangerous driving behaviours.

- 14. Further reducing crashes involving inattention, distraction, mistakes and fatigue is key to reducing the road toll. The Commission will examine the use of technology and education to address these behaviours.
- 15. The number of regional road fatalities continues to be too high. The Regional Road Safety Program is being implemented to deliver unprecedented road safety treatments across the State, with \$669 million being invested by the State and Commonwealth Government to upgrade 7,000 km of regional roads.
- 16. New and emerging modes of transport including automated vehicles, trackless trams and e-rideables are expected to impact on road safety. The Commission will continue to anticipate, monitor and respond to these impacts including through modernising regulation and targeted education.
- 17. Ongoing improvements in vehicle safety technology contribute to positive road safety outcomes. The Commission will continue to support the National Road Safety Partnership Program, which promotes vehicle safety technology and explores opportunities to support employers in embedding road safety in the workplace.

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Minister, Accountable Authority and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Western Australia Police Force's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcomes	Services
Safe, Strong and Fair Communities: Developing healthy and resilient communities.	Contribute to community safety and security.	 Metropolitan Policing Services Regional and Remote Policing Services Specialist Policing Services
	Improve coordination and community awareness of road safety in Western Australia.	4. Road Safety Commission

Service Summary

Expense	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Metropolitan Policing Services Regional and Remote Policing Services Specialist Policing Services (a)	565,752 432,331 523,097 73,897	570,455 431,859 534,480 92,159 1,628,953	556,909 433,274 599,718 89,329 1,679,230	574,891 436,628 603,332 70,955	596,362 457,263 574,383 73,445	614,432 471,190 585,837 72,666	614,642 476,521 606,046 69,159

⁽a) The service allocation is based on a continuation of COVID-19 Response activities at the present level in 2021-22. From the 2022-23 Forward Estimate, it is assumed that the service allocation for the Western Australia Police Force's activities will return to pre-pandemic proportions.

Total Cost of Services - Reconciliation Table

Expense	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Total Cost of Services Less: RTTA Grants to Other Entities (a) Adjusted Total Cost of Services	1,595,077	1,628,953	1,679,230	1,685,806	1,701,453	1,744,125	1,766,368
	61,255	69,127	69,127	44,995	51,811	55,150	52,026
	1,533,822	1,559,826	1,610,103	1,640,811	1,649,642	1,688,975	1,714,342

⁽a) The Western Australia Police Force distributes RTTA grants to other government agencies, local governments and non-government organisations. These grants are included in Service 4 in the Service Summary table.

Outcomes and Key Effectiveness Indicators (a)

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Outcome: Contribute to community safety and security:					_
Rate of offences against the person (excluding family violence-related offences) per 100,000 people	804.8	810	847.5	810	1
Rate of offences against property (excluding family violence-related offences) per 100,000 people	5,172.7	6,200	3,880.4	6,200	2
Percentage of sworn police officer hours available for frontline policing duties	73.3%	75%	72.7%	75%	3
Percentage of priority one and two incidents in the metropolitan area responded to within 12 minutes	80%	80%	76.4%	80%	4
Percentage of priority three incidents in the metropolitan area responded to within 60 minutes	76.8%	80%	79%	80%	5
Percentage of family and domestic-related incidents where an offender was processed for an offence against the person within seven days	75.2%	75%	73.7%	75%	6
Percentage of offences against the person investigations finalised within 60 days	88.1%	85%	87.7%	85%	
Percentage of offences against property investigations finalised within 30 days	87.9%	90%	89.4%	90%	
Percentage of traffic law enforcement contacts made by police officers that target 'Category A' offences	97.8%	90%	98.3%	90%	
The percentage of the community who were 'satisfied' or 'very satisfied' with the service received during their most recent contact with police	83.9%	82%	84.6%	82%	
The percentage of the community who 'agreed' or 'strongly agreed' that they have confidence in police	83.1%	85%	82.3%	85%	
Outcome: Improve coordination and community awareness of road safety in Western Australia:					
Effectiveness of road safety awareness campaigns	82%	70%	77%	70%	

⁽a) Further detail in support of the key effectiveness indicators is provided in the Western Australia Police Force's Annual Report.

Explanation of Significant Movements

(Notes)

- 1. The increase in the 2020-21 Estimated Actual compared with the 2020-21 Budget and the 2019-20 Actual is mainly due to an increase in assault (non-family). Between April and June 2020, COVID-19 restrictions were applied to entertainment venues, which affected opening hours and capacity limits. When restrictions were eased, community interaction and access to alcohol through licensed venues increased.
- 2. The decrease in the 2020-21 Estimated Actual compared with the 2020-21 Budget and the 2019-20 Actual is mainly due to a decrease in burglary and stealing offences, which can be attributed to the restrictions associated with the COVID-19 pandemic. Operations and innovations targeting high-harm offenders and crime hot spots, including the State-wide Operation Heat Shield have also contributed to the decrease.
- 3. The decrease in the 2020-21 Estimated Actual compared to the 2020-21 Budget reflects a decrease in the hours available for frontline duties as a percentage of the baseline hours (total police hours less annual and long service leave). There was an actual 2.7% increase in the number of hours available for frontline duties (compared with 2019-20) due to an increase in frontline police officer hours and overtime hours during the State of Emergency declared for the COVID-19 pandemic. However, this increase was offset by a larger increase in baseline hours in 2020-21 due to an increase in total police officer hours.
- 4. The decrease in the 2020-21 Estimated Actual compared with the 2020-21 Budget and the 2019-20 Actual reflects additional demand being placed on available resources due to an increase in the number of incidents attended combined with the requirement to conduct COVID-19 quarantine and self-isolation checks.
- 5. The increase in the 2020-21 Estimated Actual compared to the 2019-20 Actual is attributable to a 17.1% (22,233) decrease in priority 3 incidents attended in 2020-21. While the number of priority 3 incidents decreased, the Western Australia Police Force was also required to conduct COVID-19 quarantine and self-isolation checks which has resulted in additional demands being placed on available resources.
- 6. The decrease in the 2020-21 Estimated Actual compared with the 2020-21 Budget and the 2019-20 Actual can be attributed to a 10.9% increase in family violence-related offences against the person compared with 2019-20. This increase placed additional demands on available resources to process offenders within seven days.

Services and Key Efficiency Indicators

1. Metropolitan Policing Services

General policing services provided by districts within the metropolitan region including crime prevention, maintaining public order, and responding to and investigating criminal and general incidents.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service Less Income (a)	\$'000 565,752 9,267	\$'000 570,455 10,070	\$'000 556,909 10,312	\$'000 574,891 11,683	
Net Cost of Service	556,485	560,385	546,597	563,208	
Employees (Full-Time Equivalents)	3,725	3,884	3,637	3,762	
Efficiency Indicators Average cost of metropolitan policing services per person in the Perth metropolitan area	\$271	\$271	\$262	\$268	

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

2. Regional and Remote Policing Services

General policing services provided by districts within regional Western Australia including crime prevention, maintaining public order, and responding to and investigating criminal and general incidents.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 432,331 12,180	\$'000 431,859 13,237	\$'000 433,274 13,554	\$'000 436,628 15,355	
Net Cost of Service	420,151	418,622	419,720	421,273	
Employees (Full-Time Equivalents)	2,068	2,156	2,078	2,203	
Efficiency Indicators Average cost of regional and remote policing services per person in regional Western Australia	\$808	\$811	\$806	\$810	

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

3. Specialist Policing Services

Specialist policing services include major crime, serious and organised crime, sex crime, commercial crime, licensing enforcement, forensic, intelligence, traffic enforcement, counterterrorism, and emergency response.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 523,097 24,593	\$'000 534,480 26,726	\$'000 599,718 27,366	\$'000 603,332 31,004	1, 2
Net Cost of Service	498,504	507,754	572,352	572,328	
Employees (Full-Time Equivalents)	2,955	3,082	3,382	3,481	3
Efficiency Indicators Average cost of specialist services per person in Western Australia	\$200	\$203	\$225	\$225	1

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

Explanation of Significant Movements

(Notes)

- The 2020-21 Estimated Actual was higher than the 2020-21 Budget Target as a consequence of a larger than anticipated increase in expenses due to COVID-19 Response activities.
- 2. The 2021-22 Budget Target is higher than the 2020-21 Estimated Actual primarily due to the increase in associated fees and charges and the Commonwealth revenue received for the COVID-19 Response.
- The increase in full-time equivalents from the 2020-21 Budget to the 2021-22 Budget Target is mainly due to
 the redirection of police effort from the Metropolitan and Regional Policing Services to Specialist Policing
 Services in response to the COVID-19 pandemic, and the Additional Police Officer Program.

4. Road Safety Commission

The objective of this program is to improve coordination and community awareness of road safety in Western Australia.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 73,897 97.400	\$'000 92,159 93.992	\$'000 89,329 99.153	\$'000 70,955 99.890	1
Less Income ^(a)	(23,503)	(1,833)	(9,824)	(28,935)	
Employees (Full-Time Equivalents)	33	36	41	44	
Efficiency Indicators Percentage of road safety commission projects completed on time Percentage of road safety commission projects completed on budget	71% 100%	90% 95%	86% 86%	90% 95%	2

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

Explanation of Significant Movements

(Notes)

- 1. The variation in Total Cost of Service across the 2020-21 Budget, 2020-21 Estimated Actual and 2021-22 Budget Target is mainly due to the completion of road safety projects in 2020-21.
- The 2020-21 Estimated Actual was lower than the 2020-21 Budget Target due to the impact of the COVID-19
 pandemic that affected the continuation of campaigns and participation by the community in events and
 partnerships.

Asset Investment Program

 To support the delivery of services, the Western Australia Police Force has a widespread Asset Investment Program (AIP). New capital funding in this Budget largely focuses on election commitments to provide modern fit-for-purpose police facilities, aircraft replacement and the continued implementation of responses to the COVID-19 pandemic.

Election Commitments

- 2. As part of the 2021 State Election, the following commitments were made, including:
 - 2.1. construction of a new purpose-built police station in Forrestfield (\$22 million);
 - 2.2. construction of a new police station in Baldivis to service the rapidly growing community (\$19 million); and
 - 2.3. replacement of Mobile State Operations Command Vehicles to enhance emergency management response and control capabilities of the Western Australia Police Force (\$3.5 million).

COVID-19 Response

- 3. Investment is continuing on the following COVID-19 Response related projects that commenced in 2020-21:
 - 3.1. to support an increase in accommodation capacity and an updated design, an additional \$34.4 million will be invested towards the construction of a purpose built, modern police station in Fremantle (total \$83.6 million). The state-of-the-art facility is planned to be built at the former Stan Reilly Reserve site on South Terrace near the corner of Parry Street; and
 - 3.2. a further \$6.7 million will be spent on refurbishment works at 14 police stations across regional and metropolitan Western Australia (total \$28.6 million), which are due for completion in 2021-22.

Other Initiatives

4. A total of \$19.9 million will be invested to purchase a second new Airbus H145 helicopter to replace Dauphin Eurocopter, providing a significant improvement in the Western Australia Police Force's aerial response capability.

	Estimated	Estimated	2020-21	2021-22	2022-23	2023-24	2024-25
	Total Cost	Expenditure		Budget	Forward	Forward	Forward
	\$'000	to 30-6-21 \$'000	Expenditure \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
	Ψ 000	Ψ 000	Ψ000	Ψ 000	Ψ 000	ΨΟΟΟ	Ψ 000
WORKS IN PROGRESS							
COVID-19 Response							
Land and Buildings Infrastructure Fremantle Police Complex	83,619	70	70	1,882	6,672	35,910	39,085
Fremantle Water Police - Wharf and Jetty Renewal	2,580	1,865	1,865	615	100	33,910	39,063
Kununurra Police Station Alterations	500	166	166	334	-	-	-
Refurbishment of Police Stations	28,596	10,488	10,488	16,033	2,075	-	-
Multi-functional Policing Facilities Heating Ventileting and Air Conditioning (HVAC)							
Heating, Ventilation, and Air Conditioning (HVAC) Replacement Tranche 2 (Royalties for Regions (RfR))	5,828	240	240	4,888	700	_	_
HVAC Replacement Tranche 3	7,749	100	100	5,288	2,361	_	-
Other Works in Progress							
Fleet and Equipment	E 0.45	0.700	4 445	4.040			
Election Commitment - Meth Border Force Helicopter Replacement	5,645 44,924	3,799 5,327	1,115 4,460	1,846 4,958	34,639	-	-
Information and Communications Technology (ICT)	77,327	5,527	4,400	7,330	34,033	_	_
and Radio Infrastructure							
Digital Policing - Mobility	7,187	3,796	2,374	3,391	-	-	-
National Criminal Intelligence System Police Radio Network - Commonwealth Legislated	3,888	2,044	2,044	1,844	-	-	-
Radio Frequency Change	11,214	10,689	885	525	_	_	_
Land and Buildings Infrastructure	11,217	10,000	000	020			
Armadale Courthouse and Police Complex	74,220	37,867	24,674	18,321	12,325	5,707	-
Election Commitment - Capel Police Station	5,257	4,957	1,800	300	-	-	-
Multi-functional Policing Facilities - HVAC Replacement Tranche 1 (RfR)	12,564	11,114	3,736	1,450			
Office Space and Child Friendly Interview Rooms in	12,504	11,114	3,730	1,450	-	-	-
Remote WA (Commonwealth)	3,654	1,773	500	1,881	-	-	-
Optus Stadium Deployment Centre	744	608	76	136	-	-	-
Westralia Square Accommodation	5,318	3,418	-	1,900	-	-	-
COMPLETED WORKS							
COVID-19 Response							
ICT and Radio Infrastructure - Electronic Tracking and							
Tracing Capability	4,554	4,554	1,712	-	-	-	-
Other Completed Works Fleet and Equipment							
Asset Equipment Management Program - 2018-2021	13,209	13,209	3,888	-	-	_	-
Royal Commission - Specialist Child Interview							
Recording Equipment	36	36	36	-	-	-	-
ICT and Radio Infrastructure ICT Optimisation Program 2017-2021	26,803	26,803	4,310		_	_	
National Disability Insurance Worker Screening	560	560	560	_	_	_	_
Police Radio Network - Community Safety Network							
Regional Radio Network Replacement Program	55,527	55,527	227	-	-	-	-
State-wide CCTV Network	2,086	2,086	222	-	-	-	-
Land and Buildings Infrastructure Custodial Facilities Upgrade Program 2018-2021	10,712	10,712	3,156	_	_	_	_
Police Station Upgrade Program 2018-2021	18,603	18,603	7,732	-	-	-	-
Recognition of Investing Activities from Recurrent							
Funding 2020-21	8,375	8,375	8,375	-	-	-	-
RTTA Automatic Number Plate Recognition - Technology							
Refresh	96	96	96	_	_	_	_
Breath and Drug Bus Replacement	726	726	462	-	-	-	-
Expansion of Automated Traffic Enforcement Strategy	9,815	9,815	360	-	-	-	-
Speed Camera Replacement Program	14,831	14,831	3,869	-	-	-	-
NEW WORKS							
Election Commitments							
Fleet and Equipment - Mobile State Operations							
Command Centre (Vehicles)	3,500	-	-	500	2,500	500	-
Land and Buildings Infrastructure Baldivis Police Station	19,000	_	_	637	4,407	13,118	838
Forrestfield Police Station	22,000	-	-	2,568	6,488	11,820	1,124
Other New Works	,				, ,	,	•
Fleet and Equipment - Asset Equipment Management							
Program 2022-2024	25,815			8,555	8,630	8,630	
2024-2028	7,200	-	-	- 0,000	0,030	0,030	7,200
ICT and Radio Infrastructure - Optimisation Program	. ,200						. ,200
2022-2024	11,938	-	-	8,576	1,536	1,826	
2024-2028	2,800	-	-	-	-	-	2,800

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-21 \$'000	2020-21 Estimated Expenditure \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Land and Buildings Infrastructure							
Additional Police Officer Infrastructure Program Custodial Facilities Upgrade Program	1,516	-	-	716	800	-	-
2022-2024	7,920	-	-	2,640	2,640	2,640	-
2024-2028	2,640	-	-	-	-	-	2,640
Police Station Upgrade Program							
2022-2024	9,194	-	-	3,960	3,960	1,274	-
2024-2028	3,960	-	-	-	-	-	3,960
RTTA - Breath and Drug Bus Replacement	1,200	-	-	600	600	-	-
Total Cost of Asset Investment Program	588,103	264,254	89,598	94,344	90,433	81,425	57,647
FUNDED BY							
Asset Sales			30	25	_	_	_
Capital Appropriation			76.843	28,939	43.778	71,009	47,647
Drawdowns from Royalties for Regions Fund			1.675	6.863	700	- 1,000	-
Drawdowns from the Holding Account			9,600	9,129	34,534	10,416	10,000
Funding Included in Department of Treasury - Digital			,,,,,,	5,5	- 1, 1	,	,
Capability Fund			_	4,675	-	-	_
Internal Funds and Balances			(822)	39,396	11,421	-	-
Other			`71Ó	3,473	· -	-	-
Other Grants and Subsidies			1,562	1,844	-	-	-
Total Funding			89,598	94,344	90,433	81,425	57,647

Financial Statements

Income Statement

Expenses

1. The \$56.9 million increase in Total Cost of Services between the 2020-21 Budget and the 2021-22 Budget is mainly due to additional funding provided in 2021-22 for the 950 additional police officers (including 150 police officers for COVID-19 Responses) and 2021 election commitments, partly offset by the one-off funding provided for the Body Armour initiative and Road Safety Commission grants in 2020-21.

Income

 The increase of \$7.5 million in Total Income from the 2020-21 Estimated Actual to the 2021-22 Budget is mainly due to the forecast increase in regulatory fees and charges and a once-off allocation from the Department of Treasury relating to Commonwealth revenue under the National Partnership Agreement on COVID-19 Response.

Statement of Financial Position

Total Assets are increasing over the forward estimates period, reflecting an increase in holding account receivables and the purchase of fixed assets under the approved AIP, partly offset by depreciation and the decrease in information, computer and telecommunications equipment leased.

Statement of Cashflows

4. The net decrease in cash held of \$53 million in the 2021-22 Budget Estimate relative to the 2020-21 Estimated Actual is mainly due to utilisation of internal funds and balances for the AIP mainly as a result of carryovers from previous years.

INCOME STATEMENT (a) (Controlled)

	2019-20	2020-21	2020-21 Estimated	2021-22 Budget	2022-23 Forward	2023-24 Forward	2024-25 Forward
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
COST OF SERVICES							
Expenses							
Employee benefits (b)	1,133,758	1,158,034	1,181,811	1,205,650	1,249,015	1,291,479	1,317,654
Grants and subsidies (c)	70,308	81,077	75,179	58,745	57,516	60,944	57,910
Supplies and services	176,449	168,771	204,478	192,502	168,469	165,821	163,543
Accommodation	56,925	53,429	51,956	61,222	63,063	63,895	64,565
Depreciation and amortisation	95,860	95,980	95,980	96,661	102,316	100,795	100,749
Finance and interest costs	1,609	2,731	2,135	1,973	1,700	1,799	1,754
Other expenses	60,168	68,931	67,691	69,053	59,374	59,392	60,193
TOTAL COST OF SERVICES	1.595.077	1,628,953	1,679,230	1,685,806	1,701,453	1,744,125	1,766,368
	.,000,011	1,020,000	1,010,200	.,000,000	.,,	.,,	.,. 00,000
Income							
Sale of goods and services	390	1,033	1,033	1,081	1,129	1,179	1,179
Regulatory fees and fines	18,185	18,373	18,373	23,680	24,995	26,208	26,626
Grants and subsidies	2,843	3,660	3,715	5,415	510	510	510
Other revenue	25,341	27,367	28,313	29,266	30,897	32,078	32,888
RTTA Revenue (Service Delivery							
Agreement)	96,681	93,592	98,951	98,490	99,334	99,334	99,334
Total Income	143,440	144,025	150,385	157,932	156,865	159,309	160,537
NET COST OF SERVICES (d)	1,451,637	1,484,928	1,528,845	1,527,874	1,544,588	1,584,816	1,605,831
INCOME FROM STATE GOVERNMENT	4 400 550	4 400 040	4 474 770	4 400 045	4 540 004	4 550 044	4 504 007
Service appropriations	1,408,552	1,422,213 4,264	1,471,778	1,483,045	1,512,901	1,556,814	1,581,897
Royalties for Regions Fund:	3,403	4,204	4,264	4,264	4,264	4,264	4,264
Regional Community Services Fund	15,559	18,972	17,411	18,586	18,586	19,195	18,586
Other revenues		7,232	9,334	10,173	6,524	6,524	6,124
	-,	· ,= 3 =	-,	,,,,,,	-,	-,	-,
TOTAL INCOME FROM STATE							
GOVERNMENT	1,434,471	1,452,681	1,502,787	1,516,068	1,542,275	1,586,797	1,610,871
SURPLUS/(DEFICIENCY) FOR THE							
PERIOD	(17,166)	(32,247)	(26,058)	(11,806)	(2,313)	1,981	5,040
	,		,		, , ,	•	•

⁽a) Full audited financial statements are published in the Western Australia Police Force's Annual Report.

⁽b) The full-time equivalents for 2019-20 Actual, 2020-21 Estimated Actual and 2021-22 Budget Estimate are 8,781, 9,138 and 9,490 respectively.

⁽c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

⁽d) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have moved all revenue received from Government out of the calculation of Net Cost of Services and into Income from State Government. This may have increased the Net Cost of Services compared to previously published Budgets.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
CCTV							
Mandurah War Memorial Fund	-	350	350	-	_	-	-
State Strategy	247	462	435	27	-	-	-
Community Safety and Crime Prevention							
Partnership Fund	1,084	1,250	1,216	1,450	1,250	1,250	1,250
Kalgoorlie CCTV	-	-	-	1,000	· -	-	-
Local Projects Local Jobs Grant	50	124	20	104	-	-	-
Other Grants	883	-	-	-	-	-	-
Police and Community Youth Centres (PCYC)							
Carnarvon and Kununurra Indigenous Advancement Strategy - West Kimberley Youth and Resilience Hub	1,198	1,169	550	1,252	-	-	-
Project	1,286	-	-	-	-	-	-
Maintenance and Upgrades	305	5,595	461	5,134	-	-	-
Sustainability Funding	4,000	3,000	3,000	4,367	4,455	4,544	4,634
Road Safety Initiatives							
Government Organisations	58,577	65,914	65,914	41,899	48,662	51,920	48,715
Non-government Organisations	2,678	3,213	3,213	3,096	3,149	3,230	3,311
Small Commitments	-	-	20	416	-	-	-
TOTAL	70,308	81,077	75,179	58,745	57,516	60,944	57,910

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

			1				
	2019-20	2020-21	2020-21	2021-22	2022-23	2023-24	2024-25
	20.020	2020 2.	Estimated	Budget	Forward	Forward	Forward
	Actual	Budget	Actual	Estimate	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
OUDDENT ACCETO							
CURRENT ASSETS Cash assets	48,087	18,946	C4 C40	9,990	9,390	9,390	0.200
	14,953	4,578	61,612 8,679	2,813	2,323	9,390 2,232	9,390 2,232
Restricted cash	54,279	25,404	35,109	36,227	2,323 27,907	2,232 30,852	2,232 36,765
Holding account receivables	12,600	17,970	10,985	34,534	10,416	10,000	17,124
Receivables	12,617	12,617	12,617	12,617	12,617	12,617	12,617
Other	5,315	5,315	5,315	5,315	5,315	5,315	5,315
Assets held for sale		702	702	702	702	702	702
Assets field for sale	102	102	102	102	102	702	102
Total current assets	148,553	85,532	135,019	102,198	68,670	71,108	84,145
NON-CURRENT ASSETS							
Holding account receivables	624,617	705,627	712,612	774,739	866,639	957,434	1,041,059
Property, plant and equipment	1,026,529	1,121,987	1,055,328	1,073,793	1,093,449	1,109,445	1,105,933
Intangibles	51,490	46,538	50,839	56,436	49,796	45,458	41,177
Restricted cash	16,812	20,142	20,142	23,472	26,802	30,132	33,462
Total non-current assets	1,719,448	1,894,294	1,838,921	1,928,440	2,036,686	2,142,469	2,221,631
TOTAL ASSETS	1,868,001	1,979,826	1,973,940	2,030,638	2,105,356	2,213,577	2,305,776
CURRENT LIABILITIES							
Employee provisions	210,026	214,229	218,982	223,185	227,388	231,591	235,794
Payables	12,845	12,845	12,845	12,845	12,845	12,845	12,845
Borrowings and leases	28,298	28,750	30,340	30,632	25,630	27,560	24,940
Other	23,570	23,570	23,570	23,570	23,570	23,570	23,570
Total current liabilities	274,739	279,394	285,737	290,232	289,433	295,566	297,149
			·				
NON-CURRENT LIABILITIES							
Employee provisions	83,703	83,703	94,180	94,180	94,180	94,180	94,180
Borrowings and leases		44,498	31,731	22,390	20,056	13,204	15,159
Other	1,254	1,254	1,254	1,254	1,254	1,254	1,254
Total non-current liabilities	119,392	129,455	127,165	117,824	115,490	108,638	110,593
Total Hon-current habilities	119,392	129,433	127,103	117,024	115,490	100,030	110,595
TOTAL LIABILITIES	394,131	408,849	412,902	408,056	404,923	404,204	407,742
			·		·	·	
EQUITY							
Contributed equity	898,789	1,028,143	1,012,015	1,085,365	1,165,529	1,272,488	1,356,109
Accumulated surplus/(deficit)	254,566	222,319	228,508	216,702	214,389	216,370	221,410
Reserves	320,515	320,515	320,515	320,515	320,515	320,515	320,515
Total equity	1 //72 970	1 570 077	1 561 020	1,622,582	1 700 422	1,809,373	1 808 024
i otal equity	1,413,810	1,570,977	1,561,038	1,022,582	1,700,433	1,009,373	1,898,034
TOTAL LIABILITIES AND EQUITY	1,868,001	1,979,826	1,973,940	2,030,638	2,105,356	2,213,577	2,305,776

⁽a) Full audited financial statements are published in the Western Australia Police Force's Annual Report.

STATEMENT OF CASHFLOWS (a) (b) (Controlled)

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Estimate	2022-23 Forward Estimate	2023-24 Forward Estimate	2024-25 Forward Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
CASHFLOWS FROM STATE							
GOVERNMENT							
Service appropriations	1,313,066	1,326,233	1,375,798	1,386,384	1,410,585	1,456,019	1,481,148
Capital appropriation		122,122	111,551	64,367	79,464	106,959	83,621
Holding account drawdowns		9,600	9,600	10,985	34,534	10,416	10,000
Royalties for Regions Fund:		•					
Regional Community Services fund	15,559	18,972	17,411	18,586	18,586	19,195	18,586
Regional Infrastructure and Headworks							
fund	,	7,232	1,675	6,863	700	-	-
Receipts paid into Consolidated Account				(2,580)			-
Other	6,882	5,490	7,592	15,506	7,182	7,182	6,782
Net cash provided by State Government	1,444,103	1,489,649	1,523,627	1,500,111	1,551,051	1,599,771	1,600,137
OAGUELOWO FROM ORFRATING							
CASHFLOWS FROM OPERATING ACTIVITIES Payments							
Employee benefits	(1.109.041)	(1,153,831)	(1,150,683)	(1,201,447)	(1,244,812)	(1,287,276)	(1,313,451)
Grants and subsidies		(81,077)	(75,179)	(58,745)	(57,516)	(60,944)	(57,910)
Supplies and services	(172,398)	(166,862)	(193,438)	(190,699)	(166,547)	(163,899)	(161,621)
Accommodation	(55,874)	(53,029)	(51,556)	(61,222)	(63,063)	(63,895)	(64,565)
GST payments	(44,525)	(32,911)	(49,911)	(49,911)	(49,911)	(49,911)	(49,911)
Finance and interest costs		(2,731)	(2,135)	(1,973)	(1,700)	(1,799)	(1,754)
Other payments	(59,772)	(60,474)	(80,060)	(60,090)	(47,079)	(50,548)	(51,349)
Receipts (c)							
Regulatory fees and fines	18.126	18,373	18,373	23,680	24,995	26,208	26,626
Grants and subsidies		3,660	3,715	5,415	510	510	510
Sale of goods and services		2,033	2,033	1,081	1,129	1,179	1,179
GST receipts		32,911	49,911	49,911	49,911	49,911	49,911
Other receipts	23,267	21,607	22,553	22,106	23,737	24,918	25,728
RTTA receipts (Service Delivery							
Agreement)	96,681	93,592	98,951	98,490	99,334	99,334	99,334
Net cash from operating activities	(1,328,080)	(1,378,739)	(1,407,426)	(1,423,404)	(1,431,012)	(1,476,212)	(1,497,273)
CASHFLOWS FROM INVESTING							
ACTIVITIES							
Purchase of non-current assets (d) (e)		(140,779)	(89,598)	(94,344)	(90,433)	(81,425)	(57,647)
Proceeds from sale of non-current assets	443	30	30	25	-	-	-
Net cash from investing activities	(61,681)	(140,749)	(89,568)	(94,319)	(90,433)	(81,425)	(57,647)
CASHFLOWS FROM FINANCING			ĺ				
ACTIVITIES			ĺ				
Repayment of borrowings and leases	(36,104)	(35,222)	(35,222)	(35,428)	(35,686)	(35,950)	(35,974)
			,				
Net cash from financing activities	(36,104)	(35,222)	(35,222)	(35,428)	(35,686)	(35,950)	(35,974)
NET INCREASE/(DECREASE) IN CASH HELD	18,238	(65,061)	(8,589)	(53,040)	(6,080)	6,184	9,243
Cash assets at the beginning of the reporting period	115,893	134,131	134,131	125,542	72,502	66,422	72,606
Cash assets at the end of the reporting period	134,131	69,070	125,542	72,502	66,422	72,606	81,849

- (a) Full audited financial statements are published in the Western Australia Police Force's Annual Report.
- (b) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income implemented since the 2020-21 Budget have reclassified revenue received from Government from the Cashflows from Operating Activities category to the Cashflows from State Government category. This may have changed the Net cash provided by State Government and Net cash from operating activities compared to previously published Budgets.
- (c) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Western Australia Police Force. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.
- (d) The decrease in the 2020-21 Estimated Actual (\$51 million) largely reflects delays across a number of infrastructure projects, including the Armadale Courthouse and Police Complex and the refurbishment of police stations as part of the COVID-19 response.
- (e) The decrease between the 2023-24 Forward Estimate and the 2024-25 Forward Estimate largely reflects that several infrastructure projects such as the Baldivis and Forrestfield police stations are expected to be completed in 2023-24.

NET APPROPRIATION DETERMINATION (a)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Regulatory Fees and Fines							
Departmental	7,916	8,830	8,830	10,094	10,271	10,476	10,684
Licenses	10,231	9,572	9,572	13,607	14,745	15,753	15,963
Grants and Subsidies							
Commonwealth - Other	1,585	3,451	3,716	5,416	511	511	511
Departmental	1,675	2,160	6,570	653	400	400	400
Sale of Goods and Services							
Departmental	1,904	2,560	2,153	2,608	2,656	2,706	2,706
GST Receipts							
GST Input Credits	40,523	27,523	44,523	47,211	47,211	47,211	47,211
GST Receipt on Sales	2,677	5,388	5,388	2,700	2,700	2,700	2,700
Other Receipts	·	-					
Commonwealth - Other	3,335	1,933	1,933	1,933	1,933	1,933	1,933
Departmental	24,823	22,657	21,492	33,477	27,037	28,218	28,628
TOTAL	94,669	84,074	104,177	117,699	107,464	109,908	110,736

⁽a) The moneys received and retained are to be applied to the Western Australia Police Force's services as specified in the Budget Statements.

DETAILS OF ADMINISTERED TRANSACTIONS

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
INCOME Fines							
Firearms Licensing Infringements	169 377	100 710	100 710	100 710	100 710	100 710	100 710
Administered Appropriation (a) Sale of Lost, Stolen and Forfeited Property	16,174 664	600	- 600	600	- 600	600	600
TOTAL ADMINISTERED INCOME	17,384	1,410	1,410	1,410	1,410	1,410	1,410
EXPENSES Other							
All Other Expenses (b)	16,473	250	250	250	250	250	250
Account	911	1,160	1,160	1,160	1,160	1,160	1,160
TOTAL ADMINISTERED EXPENSES	17,384	1,410	1,410	1,410	1,410	1,410	1,410

⁽a) Represents funding for the Redress Scheme to recognise and support former police officers medically retired due to a work-related illness or injury.

(b) Includes additional expenditure of \$16.2 million relating to the payments associated with the Redress Scheme.

Division 28 Justice

Part 7 Community Safety

Appropriations, Expenses and Cash Assets (a)

	2019-20	2020-21	2020-21 Estimated	2021-22 Budget	2022-23 Forward	2023-24 Forward	2024-25 Forward
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
DELIVERY OF SERVICES Item 62 Net amount appropriated to deliver							
services	1,246,584	1,274,009	1,331,827	1,355,704	1,278,398	1,303,364	1,314,384
Amount Authorised by Other Statutes (b) - Children's Court of Western Australia							
Act 1988	431	405	430	406	407	408	413
- Criminal Injuries Compensation Act 2003 District Court of Western Australia Act	45,891	31,817	68,548	31,817	31,817	31,817	31,817
1969	13,465	13,531	13,858	14,580	15,638	16,889	18,191
- Judges' Salaries and Pensions Act 1950	11,484	10,836	10,909	11,962	12,696	13,613	14,598
- State Administrative Tribunal Act 2004	5,244	5,878	5,313	6,168	6,689	7,211	7,727
- Salaries and Allowances Act 1975	31,203	30,920	32,077	33,480	35,821	38,435	41,204
Total appropriations provided to deliver services	1.354.302	1.367.396	1.462.962	1.454.118	1.381.466	1.411.737	1.428.334
Services	1,354,302	1,367,396	1,402,902	1,454,116	1,301,400	1,411,737	1,420,334
CAPITAL	40.400	00.005	70.007	05 474	07.004	00.040	40.070
Item 130 Capital Appropriation	49,498	68,385	79,997	95,171	87,301	80,043	42,978
TOTAL APPROPRIATIONS	1,403,800	1,435,781	1,542,959	1,549,289	1,468,767	1,491,780	1,471,312
EXPENSES							
Total Cost of Services	1.579.732	1.648.186	1,745,313	1,728,457	1.656.391	1.693.777	1.705.809
Net Cost of Services (c) (d)	1.315.315	1,420,805	1,525,655	1,499,505	1,423,934	1.455.430	1,463,110
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CASH ASSETS (e)	40.023	16,911	43.032	30.235	31.546	29.182	20.519
CASH ASSETS V	40,023	10,911	43,032	30,233	31,346	29,102	29,518

⁽a) The 2019-20 Actual, 2020-21 Budget and 2020-21 Estimated Actual have been recast, for comparability purposes, to account for Machinery of Government changes that took effect from 1 December 2020 (transfer of the Equal Opportunity Commission (EOC)) and to reflect the establishment of the State Solicitor's Office as an independent sub-department effective from 1 October 2021.

⁽b) Excludes appropriation provided to the Department prior to the establishment of the State Solicitor's Office as an independent sub-department.

⁽c) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget may have increased the Net Cost of Services compared to previously published Budgets.(d) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the

⁽d) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

⁽e) As at 30 June each financial year.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Department's Income Statement since presentation of the 2020-21 Budget to Parliament on 8 October 2020, are outlined below:

	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Election Commitments					
Broome Aboriginal-led Family Violence Court	-	276	836	841	847
Bunbury Regional Prison Alcohol and Other Drug Services	-	-	103	2,864	2,973
Expansion of Restraining Orders Conferencing Pilot	-	396	1,368	1,377	1,388
Family and Domestic Violence Forensic Services	-	500	1,000	1,000	2,000
Family and Domestic Violence Program for Women in Prison	-	500	500	500	500
Legal Aid - Expansion of Restraining Orders Conferencing Pilot	-	-	812	815	823
Olabud Doogethu Halls Creek Justice Reinvestment Project	-	418	343	343	348
Western Desert Justice Program	-	498	500	502	-
COVID-19 Response					
Community Legal Services Demand	-	3,995	-	-	-
New Initiatives					
Bandyup Women's Prison Mental Health Facility	494	1,429	1,450	1,471	-
Central Pharmacy Expansion	-	-	-	160	160
Criminal Law (Mental Impairment) Bill 2021	278	757	25	25	25
Criminal Trial Facilities Business Case	-	493	-	-	-
Prison Services Evaluation	-	4,863	1,873	1,300	-
Western Australian Office of Crime Statistics and Research Grants	-	300	300	300	300
Ongoing Initiatives					
Acacia Prison Contract	1,827	(1,660)	(1,080)	(752)	-
Justice Reform Program	-	(4,518)	(4,931)	(1,600)	(300)
Justice Services Expenditure	29,000	77,686	70,927	127,413	74,645
Kimberley Juvenile Justice Strategy	-	2,355	2,758	-	-
Legal Aid					
Mental Health Court Diversion and Support Program	-	251	255	259	263
Services Expenditure	862	2,855	3,427	4,905	7,163
Mental Health Court Diversion and Support Program	-	1,081	1,100	1,120	1,139
National Redress Scheme	15,909	-	-	-	-
Regional Youth Services Expenditure	-	-	5,634	5,705	5,777
Other					
Copyright Payments on Behalf of the State	1,038	-	-	-	-
Criminal Injuries Compensation	36,731	-	-	-	-
Legal Aid					
Non-Government Human Services Sector Indexation Adjustment	-	(34)	(71)	(98)	20
State Criminal Indictable Matters	1,484	-	-	-	-
State Expensive Criminal Cases	4,185	-	-	-	-
State Family Matters	1,118	-	-	-	-
Non-Government Human Services Sector Indexation Adjustment	-	(320)	(514)	(647)	(228)
RiskCover Premiums	-	36,666	-	-	-
Special Acts Expenditure	408	-	-	-	-

Significant Issues Impacting the Agency

- 1. The Department continues to support the Government's legislative reform of the justice system with the passage and enactment of the Criminal Law Amendment (Uncertain Dates) Act 2020 and urgent reform under the Protection of Information (Entry Registration Information Relating to COVID-19 and Other Infectious Diseases) Act 2021. Bills currently before Parliament include the Courts Legislation Amendment (Magistrates) Bill 2021, Statutes (Repeals and Minor Amendments) Bill 2021 and Animal Welfare and Trespass Legislation Amendment Bill 2021. In addition, the Department is also progressing a number of Bills for introduction or reintroduction, including the Criminal Law (Mental Impairment) Bill 2021, Criminal Law (Unlawful Consorting) Bill 2021, Evidence Bill 2021 and Criminal Appeals Amendment Bill 2021.
- 2. The Parliamentary Counsel's Office continues to provide drafting services in relation to the Government's legislative agenda, with additional resourcing allocated in the Budget to deliver on these priorities. A large number of significant drafting tasks giving effect to the Government's legislative and policy priorities across a diverse range of portfolios have been completed.

- 3. The Western Australian Office of Crime Statistics and Research (WACSAR) which was established in 2020 provides a cross-agency, evidence-based approach to criminal justice decision-making and policy development. WACSAR has commenced work to establish a non-statutory Advisory Board comprising representatives from the justice sector and university partners to provide strategic advice to WACSAR and support the administration of a new research grant fund.
- 4. The Department continues to prioritise its efforts to address the over-representation of Aboriginal people in the criminal justice system, with a focus on achieving Closing the Gap outcomes to reduce the incarceration rate of Aboriginal adults and youth. Key Department activities include work to establish an Aboriginal Justice Advisory Committee, delivery of the Department's Reconciliation Action Plan, continuation of the Kimberley Juvenile Justice Strategy and implementation of justice reform projects to reduce avoidable remand and increase sentencing flexibility.
- 5. As part of the Justice Reform Project, the Department, in partnership with Legal Aid Western Australia and the Aboriginal Legal Service Western Australia, has established a three year metropolitan pilot prison In-reach Legal Service and Bail Support Service. A regional Bail Support Service has also commenced in the Kimberley. These services assist the administration of justice by improving access to bail and improving community safety through the provision of practical support to assist offenders to comply with their bail conditions.
- 6. The Department is progressing the Kimberley Juvenile Justice Strategy through community-led initiatives including night patrols and place-based programs. In addition, a consultation process will be undertaken to co-design an on-country residential facility and a safe place facility targeted at young people who are living in Broome and are at-risk or involved in the justice system.
- 7. The Prison Services Evaluation (PSE) project continues to deliver reforms in publicly-run prisons that aim to improve prisoner outcomes, increase operational efficiency and improve safety and security. In support of these reforms, the Government has provided additional funding to replace savings measures introduced under the previous Government with more targeted initiatives identified under the PSE.
- 8. Preparation for a further 344-bed expansion at Casuarina Prison has commenced with a focus on providing accommodation and supporting infrastructure to manage male prisoners with complex needs including mental illness.
- 9. The opening of a dedicated mental health unit at Bandyup Women's Prison and the commencement of planning for the construction of a dedicated mental health unit at Casuarina Prison will strengthen the Department's efforts to enhance mental health services for prisoners.
- 10. Planning continues for the future replacement of Broome Regional Prison with a new larger facility to better meet future demand in the Kimberley region. Planning includes consultation with the Traditional Owners to identify a preferred site and development of a project definition plan.
- 11. The Department is building on improvements in security and stability at Banksia Hill Detention Centre with the care and rehabilitation of young people the top priority. A range of programs and services are delivered at Banksia Hill to address the health and emotional wellbeing of young persons, with the aim of reducing recidivism rates.
- 12. The Department continues to strengthen its efforts to break the cycle of alcohol and drug-related crime and support the Government's Methamphetamine Action Plan by delivering alcohol and other drug programs at two dedicated rehabilitation facilities at Wandoo Rehabilitation Prison for women and the Mallee Unit at Casuarina Prison.
- 13. The Commissioner for Victims of Crime continues to lead Western Australia's participation in the National Redress Scheme (the Scheme) for survivors of institutional child sexual abuse. The number of applications to the Scheme continues to increase and the team is responding to the recommendations of the two year review into the Scheme.
- 14. The Department will commence consultation and infrastructure development to expand the shuttle conferencing process for disputed Family Violence Restraining Orders following the introduction of the Family Violence Legislation Reform Act 2020 to outer metropolitan and regional courts.

- 15. The Department will commence consultation and infrastructure development in order to establish an Aboriginal-led specialist Family Violence Court in Broome to improve family and domestic violence outcomes.
- 16. As part of the Justice Reform Project, the two year trial to electronically monitor high risk family and domestic violence offenders in the community aims to increase the safety for victims and the community. To support this trial, the Department continues to work closely with the relevant courts and the Western Australian Police Force to promote the uptake, target eligible offenders, provide effective and timely advice to judicial officers and offer appropriate support to victims.
- 17. The Department expects an increase in the number of court listings to continue in regional and metropolitan courts in Western Australia following the suspension of jury trials as a result of COVID-19 and the impacts from the Government's commitment to recruit additional police officers. This commitment extends to the flow-on impacts through the criminal court system and facilities with an allocation of additional operating resources to meet this increased demand. The Department is progressing the development of a two-phase business case addressing demand pressures in criminal jury courtrooms, located in the Perth CBD and metropolitan area.
- 18. The Department is experiencing an increase in the number of awards assessed under the *Criminal Injuries Compensation Act 2003* following a streamlining of end-to-end processes and the continuation of an additional assessor.
- 19. The ongoing increase in demand for the Office of the Public Advocate's statutory services has continued, with increasing numbers of referrals by the State Administrative Tribunal as a result of the ageing population and increasing numbers of people with intellectual disabilities or mental illness who require a guardian.
- 20. The Public Trustee has continued to experience increasing demand for its services, as well as an increase in the number of people referred by the State Administrative Tribunal to have their financial affairs managed.
- 21. Legal Aid Western Australia is working to further improve access to justice in regional and remote areas by using video technology to set up virtual offices in areas without Legal Aid Western Australia offices and by establishing Health Justice Partnerships with major hospitals and medical services to assist in connecting clients with wraparound services, including supporting those with mental health concerns and those experiencing family or domestic violence.
- 22. The economic impacts of COVID-19 associated with the ending of the various financial relief responses put in place by both the government and financial institutions, have increased demand for legal assistance in both family violence and civil law areas such as credit, debt and employment law.
- 23. As of 1 October 2021, the State Solicitor's Office (SSO) becomes a sub-department of the Department, implementing a recommendation of the Special Inquiry into Government Programs and Projects: Final Report and strengthening the independence of the SSO.

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Minister, Accountable Authority and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Department's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcomes	Services
Safe, Strong and Fair Communities:	An efficient, accessible court and tribunal system.	Court and Tribunal Services
Developing healthy and resilient communities.	Trustee, Guardianship and Administration services are accessible to all Western Australians.	 Advocacy, Guardianship and Administration Services Trustee Services National Redress Scheme for Institutional Child Sexual Abuse
	Western Australian birth, death, marriage and change of name certificates are accurate and accessible.	5. Births, Deaths and Marriages
	Government receives quality and timely legislative drafting and publication services.	6. Services to Government
	The people of Western Australia have efficient and accessible avenues of redress under the relevant legislation.	7. Equal Opportunity Commission Services
	Equitable access to legal services and information.	8. Legal Aid Assistance
	A safe, secure and decent corrective services which contributes to community safety and reduces offenders' involvement in the justice system.	9. Adult Corrective Services 10. Youth Justice Services

Service Summary

Expense	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Court and Tribunal Services Advocacy, Guardianship and	400,126	388,218	421,478	399,410	408,990	421,345	431,976
Administration Services	8,964	9,057	10,091	12,178	12,203	13,446	14,603
3. Trustee Services	25,734	26,340	26,289	26,553	24,000	24,118	24,044
 National Redress Scheme for Institutional 							
Child Sexual Abuse	9,356	26,350	42,010	25,138	22,328	20,351	12,055
5. Births, Deaths and Marriages	7,580	9,168	7,069	9,009	8,996	9,442	9,424
Services to Government	19,147	24,473	21,168	27,030	27,673	28,243	24,582
Equal Opportunity Commission Services	4,063	3,610	3,327	3,266	3,315	3,322	3,324
Legal Aid Assistance	53,381	105,026	117,587	116,864	116,786	120,581	120,480
9. Adult Corrective Services	955,590	958,823	997,013	1,006,128	930,217	949,515	959,782
10. Youth Justice Services	95,791	97,121	99,281	102,881	101,883	103,414	105,539
Total Cost of Services	1,579,732	1,648,186	1,745,313	1,728,457	1,656,391	1,693,777	1,705,809

Outcomes and Key Effectiveness Indicators (a)

		•	T		
	2019-20	2020-21	2020-21 Estimated	2021-22 Budget	Note
	Actual	Budget	Actual	Target	
Outcome: An efficient, accessible court and tribunal system:					
Supreme Court - Criminal - time to trial	45 weeks	28 weeks	53 weeks	39 weeks	1
Supreme Court - Civil - time to finalise non-trial matters	24 weeks	19 weeks	25 weeks	19 weeks	2
District Court - Criminal - time to trial	45 weeks	32 weeks	54 weeks	32 weeks	3
State Administrative Tribunal - time to finalise	15 weeks	15 weeks	16 weeks	15 weeks	
Family Court of Western Australia - time to finalise non-trial matters	48 weeks	27 weeks	48 weeks	27 weeks	4
Magistrates Court - Criminal and Civil - time to trial	23 weeks	19 weeks	24 weeks	19 weeks	5
Coroner's Court - time to trial	86 weeks	128 weeks	140 weeks	128 weeks	
Fines Enforcement Registry - percentage of fines satisfied within 12 months: Fines and costs	32% 51%	35% 57%	32% 50%	35% 57%	6
Outcome: Trustee, guardianship and administration services are accessible to all Western Australians:					
Percentage of guardians of last resort allocated in one day	96%	95%	78%	95%	7
Percentage of Western Australian deceased estates administered by the Public Trustee	4.8%	4.0%	4.3%	4.0%	
Percentage of clients who have services provided by the Public Trustee under an operating subsidy	63%	60%	64%	60%	
Percentage of requests for information under the National Redress Scheme responded to within eight weeks	97%	50%	87%	90%	8
Outcome: Western Australian birth, death, marriage and change of name certificates are accurate and accessible:					
Percentage of certified certificates issued within two days	n/a	90%	87%	90%	
Extent to which registration source information is recorded error-free	n/a	97%	96%	97%	
Outcome: Government receives quality and timely legislative drafting and publication services:					
Extent to which legislation is drafted in a timely manner to effect the Government's legislative program	100%	95%	100%	95%	
Extent to which legislation is published in a timely manner	100%	98%	100%	98%	
Outcome: The people of Western Australia have efficient and accessible avenues of redress under the relevant legislation:					
Percentage of complaints finalised within 12 months (b)	96%	95%	91%	95%	
Outcome: Equitable access to legal services and information:					
Percentage of eligible applicants who receive a grant of legal aid	89%	85%	89%	86%	
Percentage of people who are provided with a duty lawyer service	20%	20%	20%	20%	
Percentage of people receiving an outcome from Infoline services	68%	69%	75%	77%	
Outcome: A safe, secure and decent corrective services which contributes to community safety and reduces offenders' involvement in the justice system:					
Adult: Number of escapes	5 37.1% 11.27 1.31 64.9%	nil 39% 12 <0.48 64%	5 41.3% 10.61 1.29 69.3%	nil 39% 12 <0.48 64%	9 10 11
Youth: Number of escapes Rate of return to detention Successful completion of community-based orders	nil 53.4% 58.6%	nil 50% 68%	nil 44.3% 63%	nil 50% 68%	12

⁽a) Further detail in support of the key effectiveness indicators is provided in the Department's Annual Report.

⁽b) The EOC transitioned from a standalone agency to be a part of the Department during 2020-21. The actual result for the previous financial year was reported in the EOC Annual Report. The estimated actual result for the current financial year is based on key performance indicator data for the full 2020-21 period, including the July to November 2020 period, prior to the transition, and December 2020 to June 2021 following the transition to the Department.

Explanation of Significant Movements

(Notes)

- 1. The 2020-21 Estimated Actual is higher than the 2020-21 Budget and 2021-22 Budget Target due to the Supreme Court primarily hearing homicide and related offences since January 2019, which are complex in nature and require lengthy trials.
- The 2020-21 Estimated Actual is higher than the 2020-21 Budget and 2021-22 Budget Target due to a larger
 proportion of possession of property actions finalised administratively and by discontinuance. Further impacting
 the result was the moratorium on mortgage enforcement proceedings during the COVID-19 pandemic.
- 3. The 2020-21 Estimated Actual is higher than the 2020-21 Budget and 2021-22 Budget Target due to an increase in the criminal workload and the continuing impact of the suspension of jury trials from 16 March 2020 until 20 July 2020 due to COVID-19 restrictions. Further affecting the result was the increased complexity of cases, including multi-accused trials.
- 4. The 2020-21 Estimated Actual is higher than the 2020-21 Budget and 2021-22 Budget Target due to the long-term growth in the complexity and volume of final order parenting applications lodged, and the growth in the finalisation of these applications by court order or direction. Further impacting the Court's capacity to hear non-trial matters is the allocation of trial workload to magistrates to help address the delay to trial.
- 5. The 2020-21 Estimated Actual is higher than the 2020-21 Budget and 2021-22 Budget Target due to the sustained high proportion of matters proceeding to trial and an increase in the number of multi-day trials heard reflecting the greater complexity of matters before the Court. Further impacting the result was COVID-19 lockdowns where trials have been delayed as well as counsel and witnesses being unable to travel from interstate due to border closures.
- 6. The 2020-21 Estimated Actual is lower than the 2020-21 Budget and 2021-22 Budget Target due to the increasing average debt load per case, resulting in the reduction of clients' financial ability to finalise infringements within 12 months. The increasing percentage of infringements being included in formal payment arrangements has further impacted the result.
- The 2020-21 Estimated Actual is lower than the 2020-21 Budget and 2021-22 Budget Target due to the
 ongoing and increasing demand for services of the Public Advocate which has resulted in higher overall
 workloads.
- 8. The 2020-21 Estimated Actual is higher than the 2020-21 Budget. A target of 50% was conservatively set based on an estimate of a large number of applications being received early in the operation of the National Redress Scheme. The number of applications received has not been as high as anticipated and agencies, through the coordination of the Redress Coordination Unit, have generally been able to respond to requests for information within the prescribed timeframes. The target has been revised and increased to 90% for 2021-22 to reflect efficiencies in processing applications and information and communications technology enhancements.
- The 2020-21 Estimated Actual is higher than the 2020-21 Budget by five escapes. Each escape is
 investigated by the Department to identify factors that preceded or contributed to the escape so that the risk
 of further escapes can be minimised.
- 10. The 2020-21 Estimated Actual is lower than the 2020-21 Budget due to enhancements in the recording of regular unlock and lockup times at adult prison facilities.
- 11. The 2020-21 Estimated Actual exceeds the 2020-21 Budget. Managing a prisoner cohort is complex and assaults may be attributed to several factors. The rate of serious assault is highly variable due to the small number of incidents.
- 12. The 2020-21 Estimated Actual is lower than the 2020-21 Budget and the 2021-22 Budget Target. This reflects a decrease in the number of young people returning to detention relative to the number of young people exiting detention. This decrease is consistent with a general decline in the number of young people in contact with the criminal justice system.

Services and Key Efficiency Indicators

1. Court and Tribunal Services

A prime task of the justice system in serving the community is the determination of cases brought before a court or tribunal. This service relates to financing the cost of delivering court facilities, administrative support and judicial staff to enable these determinations to be made. Part of this function also involves the delivery of court counselling services and a range of civil and criminal enforcement services.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 400,126 100,646	\$'000 388,218 109,035	\$'000 421,478 105,156	\$'000 399,410 113,603	
Net Cost of Service	299,480	279,183	316,322	285,807	
Employees (Full-Time Equivalents) (b)	1,226	1,247	1,247	1,260	
Efficiency Indicators (c) Supreme Court - Criminal - cost per case	\$184,259 \$12,613 \$22,656 \$18,171 \$4,257 \$4,257 \$2,013 \$808	\$263,354 \$18,893 \$21,316 \$18,270 \$4,131 \$3,995 \$1,999 \$735	\$194,179 \$14,859 \$23,470 \$23,014 \$2,584 \$3,747 \$1,951 \$950	\$232,841 \$16,169 \$25,741 \$23,197 \$2,681 \$3,717 \$2,023 \$853	1 2 3 4 5
Magistrates Court - Cirillinal - Cost per case Magistrates Court - Civil - cost per case Coroner's Court - cost per case Children's Court - Cirillinal - cost per case Children's Court - Civil - cost per case Fines Enforcement Registry - cost per enforcement	\$660 \$5,809 \$662 \$1,861 \$36	\$632 \$5,840 \$574 \$1,531 \$43	\$950 \$846 \$7,001 \$1,035 \$1,832 \$44	\$6,364 \$6,364 \$644 \$1,678	7 8 9 10 11

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

(b) This includes judicial staff that are not employees of the Department.

Explanation of Significant Movements

(Notes)

- The 2020-21 Estimated Actual is lower than the 2020-21 Budget due to an increase in finalisations and reduction in costs following a review into the apportionments under the Outcome Based Management framework to reflect the implementation of the Court Jurisdiction Legislation Amendment Act 2018. The 2020-21 Estimated Actual is lower than the 2021-22 Budget Target due to the higher number of finalisations in 2020-21.
- The 2020-21 Estimated Actual is lower than the 2020-21 Budget primarily due to a reduction in costs following a review into the apportionments under the Outcome Based Management framework.
- 3. The 2020-21 Estimated Actual is higher than the 2020-21 Budget due to a decrease in civil and criminal appeal finalisations.
- 4. The 2020-21 Estimated Actual is higher than the 2020-21 Budget due to a change in cost allocations between the Criminal and Civil Divisions of the District Court following a review into the apportionments under the Outcome Based Management framework.
- The 2020-21 Estimated Actual is lower than the 2020-21 Budget due to a change in cost allocations between
 the Criminal and Civil Divisions of the District Court following a review into the apportionments under the
 Outcome Based Management framework.

⁽c) Cost per case is calculated as the total gross cost divided by finalisations (with the exception of the Fines Enforcement Registry indicator which is based on lodgments). This measures the average cost per case for all matters finalised by the court (including matters finalised without trial and those finalised administratively). As such this is not a measure of the cost per trial. A trial matter itself could be expected to cost significantly in excess of the average cost figures outlined in this table.

- The 2020-21 Estimated Actual is higher than the 2020-21 Budget and 2021-22 Budget Target primarily due
 to less finalisations resulting from a reduction in criminal lodgments, in part as a result of COVID-19
 restrictions.
- 7. The 2020-21 Estimated Actual is higher than the 2020-21 Budget and 2021-22 Budget Target due to a significant reduction in Residential Tenancy lodgments as a result of the *Residential Tenancies (COVID-19 Response) Act 2020*, requiring mandatory conciliation for residential tenancy disputes.
- The 2020-21 Estimated Actual is higher than the 2020-21 Budget and the 2021-22 Budget Target due to higher costs in forensic pathology services and an increase in body removals.
- 9. The 2020-21 Estimated Actual is higher than the 2020-21 Budget and 2021-22 Budget Target primarily due to increased Accused Costs. Further impacting the result are less finalisations as criminal lodgments declined in theft, burglary, illicit drug and public order offences, and property offences in part as a result of COVID-19 restrictions.
- 10. The 2020-21 Estimated Actual is higher than the 2020-21 Budget due to higher costs as a result of the Protection and Care Pilot Court.
- 11. The 2021-22 Budget Target is lower than the 2020-21 Estimated Actual due to an expected increase in lodgments, previously impacted by COVID-19 restrictions, by Western Australia Police Force and other prosecuting authorities.

2. Advocacy, Guardianship and Administration Services

Advocacy, guardianship and administration services protect and promote the financial interests and welfare of people with decision-making disabilities by providing:

- · access to investigation and advocacy services;
- appropriate appointment of guardians and administrators and appropriate interventions in relation to Enduring Powers of Attorney and Enduring Powers of Guardianship;
- guardianship and administration community education services; and
- guardianship and administration services provided by the Public Advocate.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service Less Income ^(a)	\$'000 8,964 12	\$'000 9,057 48	\$'000 10,091 7	\$'000 12,178 50	
Net Cost of Service	8,952	9,009	10,084	12,128	
Employees (Full-Time Equivalents)	63	66	66	89	
Efficiency Indicators Average cost of providing advocacy and guardianship services	\$1,560	\$1,387	\$1,573	\$1,695	1

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

Explanation of Significant Movements

(Notes)

 The 2020-21 Estimated Actual is higher than the 2020-21 Budget due to an increase in staff and associated costs during the year in response to the continuing demand for the services of the Office of the Public Advocate.

3. Trustee Services

The Public Trustee is a statutory authority within the provisions of the *Financial Management Act 2006*. It provides a funds management and investment service. It acts as trustee or financial administrator pursuant to the orders of courts or tribunals. It also administers the estates of people who die with or without a will, in accordance with the terms of the will or the relevant law and under the authority of the Supreme Court. The Public Trustee offers high-quality, personalised trustee services to meet the needs of all sectors of the Western Australian community.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 25,734 25,175	\$'000 26,340 25,824	\$'000 26,289 25,826	\$'000 26,553 26,373	
Net Cost of Service	559	516	463	180	
Employees (Full-Time Equivalents)	182	186	186	185	
Efficiency Indicators Average cost per deceased estate administered. Average cost per trust managed. Average cost per will prepared.	\$2,372 \$1,995 \$829	\$2,369 \$1,971 \$676	\$2,116 \$2,080 \$674	\$2,246 \$2,042 \$559	1 2

Explanation of Significant Movements

(Notes)

- 1. The 2020-21 Estimated Actual is lower than the 2020-21 Budget mainly due to a reduction of overall cost as a result of the review and reallocation of costs between the divisions within the Public Trustee Office.
- The 2020-21 Estimated Actual is higher than the 2021-22 Budget Target due to a reduction of overall budget cost as a result of the review and reallocation of costs between the divisions within the Public Trustee Office.

4. National Redress Scheme for Institutional Child Sexual Abuse

The National Redress Scheme for Institutional Child Sexual Abuse (the Scheme) provides redress to survivors of institutional child sexual abuse. The Scheme:

- acknowledges that many children were sexually abused in Australian institutions;
- · holds institutions accountable for this abuse; and
- helps people who have experienced institutional child sexual abuse gain access to counselling and psychological services, a direct personal response and a monetary payment.

This service relates to the administration of Western Australia's participation in the Scheme through the Redress Coordination Unit. The Redress Unit is responsible for the coordination of Requests for Information between the Commonwealth Redress Scheme Operator and the responsible government agencies and local governments, the facilitation of direct personal responses for all State and local government agencies, and Western Australia's Scheme payments to the Commonwealth.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 9,356 nil	\$'000 26,350 nil	\$'000 42,010 nil	\$'000 25,138 2	
Net Cost of Service	9,356	26,350	42,010	25,136	
Employees (Full-Time Equivalents)	8	8	8	10	
Efficiency Indicators Average cost per claim	\$67,795	\$91,493	\$55,790	\$57,657	1

Explanation of Significant Movements

(Notes)

The 2020-21 Estimated Actual is lower than the 2020-21 Budget as the average payment for finalised claims
was lower than expected due to Independent Decision Makers acting for the Commonwealth Scheme making
lower payment determinations per application than expected and a higher than expected number of claims
with prior payments.

5. Births, Deaths and Marriages

The purpose of the Registrar of Births, Deaths and Marriages is to create and permanently store birth, death and marriage records to enable the public to obtain documentary proof of key life events for legal, personal and historical purposes and also to enable approved organisations to obtain information for research and statistical purposes.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 7,580 7,322	\$'000 9,168 7,872	\$'000 7,069 7,454	\$'000 9,009 7,670	
Net Cost of Service	258	1,296	(385)	1,339	
Employees (Full-Time Equivalents)	47	50	50	54	
Efficiency Indicators Average cost of registration services	\$1.78	\$2.12	\$1.61	\$2.02	1

Explanation of Significant Movements

(Notes)

The 2020-21 Estimated Actual is lower than the 2020-21 Budget and the 2021-22 Budget Target mainly due
to a reduction in building rental lease costs and delays in projects associated with the Western Australian
Registration System.

6. Services to Government (a)

Services directly provided by the Department to support the outcomes and activities of other government agencies.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service Less Income (b)	\$'000 19,147 2,133	\$'000 24,473 1,742	\$'000 21,168 853	\$'000 27,030 382	1
Net Cost of Service	17,014	22,731	20,315	26,648	
Employees (Full-Time Equivalents)	104	104	96	108	1

⁽a) In June 2021, Cabinet approved the establishment of the SSO as an independent sub-department of the Department under section 56 of the *Financial Management Act 2006*, effective from 1 October 2021. This change of status includes approval for the SSO to be a separate division within the estimates under section 56(1)(c)(i). The key efficiency indicator previously included under Services to Government will be reported within the SSO division of the estimates. An Outcome Based Management review process will occur during 2021-22 to develop a replacement key efficiency indicator for Services to Government.

⁽b) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

Explanation of Significant Movements

(Notes)

1. The 2020-21 Estimated Actual is lower than the 2020-21 Budget and the 2021-22 Budget Target mainly due to timing delays.

7. Equal Opportunity Commission Services

The EOC provides an avenue of redress for unlawful discrimination through investigating and endeavouring to conciliate complaints that fall within the jurisdiction of the *Equal Opportunity Act 1984* (the Act) and other legislation administered by the Commissioner for Equal Opportunity, and performs the general functions set out in section 80 of the Act.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 4,063 115	\$'000 3,610 110	\$'000 3,327 76	\$'000 3,266 141	
Net Cost of Service	3,948	3,500	3,251	3,125	
Employees (Full-Time Equivalents)	21	20	20	20	
Efficiency Indicators Average cost per complaint handled (a)	\$2,760	\$2,500	\$1,689	\$2,336	1

⁽a) The EOC transitioned from a standalone agency to be a part of the Department effective from 1 December 2020. The actual result for the previous financial year was reported in the EOC Annual Report. The estimated actual result for the current financial year is based on key performance indicator data for the full 2020-21 period, including the July to November 2020 period, prior to the transition, and December 2020 to June 2021 following the transition to the Department.

Explanation of Significant Movements

(Notes)

1. The 2020-21 Estimated Actual is lower than the 2020-21 Budget due to a higher overall number of complaints handled, resulting from a higher number of complaints received in the period and a higher number of complex complaints carried over from the previous financial year. In addition, there was a reduction in complaint handling expenses due to lower rent and other overheads. The 2021-22 Budget Target is higher than the 2020-21 Estimated Actual because it is expected there will be fewer complaints relative to 2020-21.

8. Legal Aid Assistance

The community and target groups require access to and the provision of quality legal services. This service responds to the demand for legal assistance through application of priority guidelines. This is achieved through the provision of eligibility and merit tests to enable legal representation to be provided to legally-aided clients by grants of aid and assignment of cases to in-house or private practitioners. Legal advice, duty lawyer services and community legal education is provided to assist the wider community to access fair solutions to legal problems at the earliest opportunity.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 53,381 3,155	\$'000 105,026 54,453	\$'000 117,587 54,456	\$'000 116,864 51,119	
Net Cost of Service Employees (Full-Time Equivalents)	50,226 312	50,573 348	63,131 329	65,745 404	1
Efficiency Indicators Average cost per legal representation	\$4,178 \$73 \$289 \$374	\$4,030 \$76 \$285 \$405	\$4,116 \$78 \$332 \$426	\$3,632 \$56 \$314 \$426	2 3 4

Explanation of Significant Movements

(Notes)

- 1. The 2021-22 Budget Target is higher than the 2020-21 Estimated Actual mainly due to additional resources provided for the flow-on impacts of Government's commitment to recruiting additional police officers, Elders Rights legal services and legal assistance to clients affected by COVID-19.
- The 2021-22 Budget Target is lower than the 2020-21 Estimated Actual mainly due to the exclusion of grants
 for some indictable matters funded by supplementary funding in 2020-21 which have a higher average cost.
 The other contributing factor is the inclusion of additional State family grants, for which the average cost is
 lower than the overall 2020-21 average.
- 3. The 2021-22 Budget Target is lower than the 2020-21 Estimated Actual due to the inclusion of referral service counts for the first time following a system enhancement. In previous key performance indicator reports, only the cost of referral services was included, but not the service counts. The 2020-21 Estimated Actual average cost per legal information services is \$58 per service if the number of referral services are included in the service counts.
- 4. The 2020-21 Estimated Actual is higher than the 2020-21 Budget mainly due to increased costs of duty lawyer services and the legal advice costs. The increase in Average cost per legal advice is explained by the impact of COVID-19 restrictions and general increase in the number of overall charges each client presents with, which requires longer appointments. Also, with the commencement of the Reducing Avoidable Remand project in January 2020, additional duty lawyer appearances and legal advice appointments have occurred that can be both complex and time-consuming. Legal Aid Western Australia expects the number of court appearances to return to the pre-COVID-19 level and therefore reflected a reduced 2021-22 Budget Target.

9. Adult Corrective Services

An adult offender system that:

- · contributes to community confidence;
- · provides timely offender services;
- ensures court sanctions are completed; and
- contributes to reducing the rate of reoffending and imprisonment.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service	955,590 100,118	958,823 27,734	997,013 25,122	1,006,127 28,612	
Net Cost of Service	855,472	931,089	971,891	977,515	
Employees (Full-Time Equivalents)	4,619	4,760	4,760	4,825	
Efficiency Indicators Cost per day of keeping an offender in custody Cost per day of managing an offender through community supervision	\$323 \$35	\$312 \$36	\$354 \$36	\$335 \$39	1

Explanation of Significant Movements

(Notes)

1. The 2020-21 Estimated Actual is higher than the 2020-21 Budget due to a reduced average daily number of offenders managed in custody, compared to the budgeted number of adult offenders managed. The higher average cost relates to reduced economies of scale as a result of the lower average daily number of offenders managed in custody.

10. Youth Justice Services

An accessible and equitable juvenile offender system which:

- diverts juveniles and offenders at risk from offending;
- provides timely intervention and resolution of justice issues;
- ensures the statutory requirements of justice are met; and
- contributes to reducing the rate of reoffending and detention.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service	95,791 25,741	97,121 563	99,281 708	102,881 1,000	
Net Cost of Service	70,050	96,558	98,573	101,881	
Employees (Full-Time Equivalents)	631	645	645	662	
Efficiency Indicators Cost per day of keeping a young person in detention Cost per day of managing a young person through community supervision	\$1,339 \$93	\$1,366 \$102	\$1,387 \$133	\$1,411 \$142	1

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

Explanation of Significant Movements

(Notes)

1. The 2020-21 Estimated Actual is higher than the 2020-21 Budget due to a reduced average daily number of young people managed through community supervision compared to the budgeted number of young people. The higher average cost relates to reduced economies of scale as a result of the lower average daily number of young people managed through community supervision. Additionally, the 2021-22 Budget Target is higher than the 2020-21 Budget due to a lower forecast average daily number of young people managed through community supervision in 2021-22.

Asset Investment Program

- 1. To support the delivery of the Department's services, a total of \$94.6 million is budgeted to be spent on asset investment in 2021-22, which includes the following:
 - 1.1. \$55.2 million to construct and expand support buildings at Casuarina Prison Stage 2 for additional accommodation and will facilitate a further 344 beds:
 - 1.2. \$6.3 million to provide increased security and separation for the existing female precinct at Greenough Regional Prison;
 - 1.3. \$4.3 million for the asset replacements and upgrades at Acacia Prison according to the new contract;
 - 1.4. \$4.2 million to undertake building upgrades and replacements throughout the prison estate including a range of maintenance upgrades and mechanical, electrical and security obsolescence programs;
 - 1.5. \$3.5 million to provide building infrastructure and maintenance for adult custodial facilities;
 - 1.6. \$2.8 million to upgrade the security infrastructure and management systems at Casuarina Prison;
 - 1.7. \$1.8 million to provide a new case management system for the Family Court of Western Australia;
 - 1.8. \$1.7 million for the replacement of low value office equipment and minor fit-outs including the replacement of desktops and multifunctional devices;
 - 1.9. \$1.5 million for information and communications technology (ICT) upgrades;
 - 1.10. \$1.4 million for audiovisual facilities in court locations across metropolitan and regional areas;
 - 1.11. \$1.4 million to provide a specialist Family Violence Court in Broome to offer support to Aboriginal women who have experienced family violence;
 - 1.12. \$1.3 million for courts building infrastructure and maintenance state-wide including a range of minor repairs at metropolitan and regional courthouses; and
 - 1.13. \$1.1 million to undertake building and fit-out upgrades for Adult Community Corrections and Youth Justice Services office accommodation throughout various metropolitan and regional locations in Western Australia.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-21 \$'000	2020-21 Estimated Expenditure \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
WORKS IN PROGRESS Administrative							
Information Projects Corporate Information Management Systems Digital Transformation Projects - Western Australian Registration System - Registry of Births, Deaths	13,606	10,591	557	987	676	676	676
and Marriages	700	190	190	280	230	-	-
ICT Infrastructure UpgradePublic Trustee - Management Accounting Trust	32,973	27,824	1,522	1,465	1,228	1,228	1,228
Environment System RefreshPhysical Infrastructure	2,600	418	418	882	650	650	-
Replacement Office and Other Equipment	15,390	8,494	2,407	1,724	1,724	1,724	1,724
Specialist Equipment Community Corrections - Office Establishment and	3,408	1,136	599	568	568	568	568
Refurbishment	6,515	2,909	564	1,104	834	834	834

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-21 \$'000	2020-21 Estimated Expenditure \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Courts Building Infrastructure and Maintenance	10,953	5,829	1,570	1,281	1,281	1,281	1,281
Court and Judicial Security	11,750	9,430	580	580	580	580	580
Court Audiovisual Maintenance and Enhancements	26,428	20,720	1,427	1,427	1,427	1,427	1,427
Integrated Case Management System Development							
for the Family Court of Western Australia	2,500	700	700	1,800	-	-	-
Supreme Court (Stirling Gardens) Building Upgrades	2,177	2,017	1,881	160	-	-	-
Custodial Adult Facilities	54,000	42,208	1,993	3,521	2,757	2,757	2,757
Building Upgrades and Replacement	91,173	76,774	3,186	4,157	3,414	3,414	3,414
Bunbury Regional Prison Expansion	25,404	25,176	2,287	228	-	-	-
Casuarina Prison Expansion - Stage 2	182,989	25,019	24,484	55,156	50,377	47,412	5,025
Custodial - Ligature Minimisation Program	1,500	500	500	500	500	-	-
Election Commitment - Methamphetamine Action Plan	000	200	005	400	400		
Drug Testing	600	336	205	132	132	-	-
Greenough Regional Prison - Female Unit Upgrade Prison Industries - Mobile Plant	12,347 6,478	6,091 3,531	5,702 1,318	6,256 853	698	698	698
Regional Prison Planning	1,400	572	449	828	-	-	-
Security System Upgrade	3,273	210	197	2,763	300	-	-
Youth Facilities	6,021	4,453	177	521	349	349	349
COMPLETED WORKS COVID-19 Response Custodial - Bandyup Women's Prison - Subacute Mental Health Service	2,400	2,400	2,400	_	_	_	-
Other Completed Works	_,	_,	_,				
Courts							
Fines Enforcement Reform	1,000	1,000	1,000	-	-	-	-
State Administrative Tribunal - Case Management System Upgrade Custodial	1,500	1,500	1,089	-	-	-	-
Alcohol and Other Drugs Rehabilitation Unit	93	93	93	_	_	_	_
Casuarina Prison Expansion - Stage 1	99,160	99,160	4,494	-	-	-	-
Custodial Infrastructure Program - Administered Equity	138,818	138,818	713	-	-	-	-
Wandoo Facility Infrastructure	9,584	9,584	455	-	-	-	-
NEW WORKS Election Commitments Broome Aboriginal-Led Specialist Family Violence Court	2,808		_	1,404	1,404		
Bunbury Prison Alcohol and Other Drug Unit	3,386	_	_	-	2,370	1,016	_
Expansion of Restraining Orders Conferencing Pilot	1,000	-	-	500	500	-	-
Other New Works Administrative - High Risk Offenders Board Courts - Criminal Law (Mental Impairment) Bill 2021 ICT	542	-	-	542	-	-	-
Project	125	-	-	125	-	-	-
Acacia Prison Procurement Process	4,303	-	-	4,303	-	-	-
Central Pharmacy Expansion	1,598	-	-	598	1,000	-	-
Total Cost of Asset Investment Program	780,502	527,683	63,157	94,645	72,999	64,614	20,561
FUNDED BY							
Capital Appropriation			40,129	65,576	56,288	47,431	8,936
Drawdowns from Royalties for Regions Fund			44.005	1,404	3,774	1,016	-
Drawdowns from the Holding Account			11,625	11,625	11,625	11,625	11,625
Funding Included in Department of Treasury Administered Item			713		_	_	_
Internal Funds and Balances			10,690	16,040	1,312	4,542	-
Total Funding			63,157	94,645	72,999	64,614	20,561

Financial Statements

1. The 2019-20 Actual, 2020-21 Budget and 2020-21 Estimated Actual have been recast, for comparability purposes, to account for Machinery of Government changes that took effect from 1 December 2020 (EOC) and to reflect the establishment of the SSO as an independent sub-department effective from 1 October 2021.

Income Statement

Expenses

2. The increase in Total Cost of Services between the 2020-21 Budget and the 2020-21 Estimated Actual (\$97.1 million or 6%) is mainly due to \$62 million of higher than expected Grants and subsidies, primarily Criminal Injuries Compensation and National Redress payments, and \$29 million of supplementary funding for employee expenses to ensure the sustainability of Corrective Services in 2020-21. Between the 2019-20 Actual and 2020-21 Estimated Actual employee expenses have increased by \$5 million.

Income

3. The decrease in Total Income between the 2020-21 Budget and the 2020-21 Estimated Actual (\$7.7 million or 3%) is mainly due to reduced court and Registry of Births, Deaths and Marriages fees as a result of impacts associated with the COVID-19 pandemic. The increase in Total Income between the 2020-21 Estimated Actual and the 2021-22 Budget Estimate (\$9.3 million or 4%) reflects an expected return to normal demand for service delivery.

INCOME STATEMENT (a) (Controlled)

	2019-20	2020-21	2020-21 Estimated	2021-22 Budget	2022-23 Forward	2023-24 Forward	2024-25 Forward
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
COST OF SERVICES							
Expenses							
Employee benefits (b)	801,015	775,726	805,955	831,700	782,463	835,527	842,214
Grants and subsidies (c)	124,830	180,565	242,878	188,479	186,603	188,664	181,934
Supplies and services	345,313	363,177	366,601	369,428	383,968	381,309	384,551
Accommodation	95,718	95,651	96,626	96,276	97,060	97,862	98,505
Depreciation and amortisation	78,163	73,903	74,001	73,884	74,373	74,448	74,543
Finance and interest costs	37,184	34,710	34,131	32,987	31,722	29,458	29,857
Other expenses	97,509	124,454	125,121	135,703	100,202	86,509	94,205
TOTAL COST OF SERVICES	1,579,732	1,648,186	1,745,313	1,728,457	1,656,391	1,693,777	1,705,809
Income							
Income	04.540	00.005	0.4.000	00.070	07.004	00.400	00.707
Sale of goods and services	31,542	32,925	34,062	36,278	37,324	38,132	38,797
Regulatory fees and fines	78,351	91,146	79,146	93,712	96,425	99,384	102,434
Grants and subsidies	18,026	69,525	71,995	66,969	66,128	66,979	67,665
Other revenue	131,803	29,135	29,805	27,343	27,930	29,202	29,153
Resources received free of charge	4.005	4.050	4.050	4.050	4.050	4.050	4.050
Commonwealth	4,695	4,650	4,650	4,650	4,650	4,650	4,650
Total Income	264,417	227,381	219,658	228,952	232,457	238,347	242,699
NET COST OF SERVICES (d)	4 245 245	4 400 005	4 505 055	4 400 505	4 400 004	4 455 400	4 400 440
NET COST OF SERVICES 107	1,315,315	1,420,805	1,525,655	1,499,505	1,423,934	1,455,430	1,463,110
INCOME FROM STATE GOVERNMENT							
Service appropriations	1,354,302	1,367,396	1,462,962	1,454,118	1,381,466	1,411,737	1,428,334
Resources received free of charge	4,310	3,867	3,867	3,867	3,867	3,867	3,867
Royalties for Regions Fund:							
Regional Community Services Fund	9,416	9,785	9,785	11,033	11,224	13,620	13,194
Other appropriations	-	6,375	-	-	-	-	-
Other revenues	15,023	32,880	48,789	31,615	28,746	26,725	18,234
TOTAL INCOME EDGIA STATE							
TOTAL INCOME FROM STATE GOVERNMENT	1,383,051	1,420,303	1,525,403	1,500,633	1,425,303	1,455,949	1,463,629
SURPLUS/(DEFICIENCY) FOR THE PERIOD	67,736	(502)	(252)	1,128	1,369	519	519

- (a) Full audited financial statements are published in the Department's Annual Report.
- (b) The full-time equivalents for 2019-20 Actual, 2020-21 Estimated Actual and 2021-22 Budget Estimate are 7,213, 7,407 and 7,617 respectively.
- (c) Refer to the Details of Controlled Grants and Subsidies table below for further information.
- (d) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have moved all revenue received from Government out of the calculation of Net Cost of Services and into Income from State Government. This may have increased the Net Cost of Services compared to previously published Budgets.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Accused Costs Payments Criminal Injuries Compensation Payments Legal Aid Assistance Grant National Redress Scheme Other Grants, Subsidies and Transfer	4,636	1,379	1,379	1,379	1,379	1,379	1,379
	43,814	31,817	68,548	31,817	31,817	31,817	31,817
	53,446	104,486	114,443	111,949	112,408	116,403	118,809
	8,354	24,981	40,890	23,752	21,499	19,476	10,985
Payments Prisoner Gratuity Payments	2,304	4,535	4,251	6,246	5,680	6,148	4,268
	12,276	13,367	13,367	13,336	13,820	13,441	14,676
TOTAL	124,830	180,565	242,878	188,479	186,603	188,664	181,934

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2019-20	2020-21	2020-21 Estimated	2021-22 Budget	2022-23 Forward	2023-24 Forward	2024-25 Forward
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
CURRENT ASSETS							
Cash assets	25,368	3,401	29,565	17,171	18,657	16,476	16,995
Restricted cash	4,767	2,989	3,217	2,989	2,989	2,989	2,989
Holding account receivables	11,625	11,625	12,315	11,625	11,625	11,625	11,625
Receivables	17,775	17,775	17,861	17,861	17,861	17,861	17,861
Other	10,488	10,488	10,522	10,522	10,522	10,522	10,522
Total current assets	70,023	46,278	73,480	60,168	61,654	59,473	59,992
NON-CURRENT ASSETS							
Holding account receivables	509,087	571,616	571,086	633,345	696,093	758,916	821,834
Property, plant and equipment	2,378,771	2,408,502	2,381,977	2,418,696	2,430,866	2,436,459	2,395,662
Intangibles	,	7,278	7,318	6,557	6,197	5,990	5,751
Restricted cash	9,888	10,521	10,250	10,075	9,900	9,717	9,534
Total non-current assets	2,905,391	2,997,917	2,970,631	3,068,673	3,143,056	3,211,082	3,232,781
TOTAL ASSETS	2,975,414	3,044,195	3,044,111	3,128,841	3,204,710	3,270,555	3,292,773
CURRENT LIABILITIES	.=			.=			
Employee provisions	156,440	157,065	157,063	156,814	157,256	157,698	157,515
Payables	89,252	90,890	90,786	92,424	93,236	94,453	94,453
Borrowings and leases Other		26,747 266	26,269 266	28,732 266	29,058 266	31,812 266	30,690 266
Other	200	200	200	200	200	200	200
Total current liabilities	271,540	274,968	274,384	278,236	279,816	284,229	282,924
NON-CURRENT LIABILITIES							
Employee provisions	32,604	32,604	32,834	32,834	32,834	32,834	32,834
Borrowings and leases	395,189	391,946	380,354	363,529	345,374	325,228	305,254
Total non-current liabilities	427,793	424,550	413,188	396,363	378,208	358,062	338,088
TOTAL LIABILITIES	699,333	699,518	687,572	674,599	658,024	642,291	621,012
	·	·	·		·	·	
EQUITY							
Contributed equity	2,338,910	2,408,008	2,419,363	2,515,938	2,607,013	2,688,072	2,731,050
Accumulated surplus/(deficit)	(70,624)	(71,126)	(70,619)	(69,491)	(68,122)	(67,603)	(67,084)
Reserves	7,795	7,795	7,795	7,795	7,795	7,795	7,795
Total equity	2,276,081	2,344,677	2,356,539	2,454,242	2,546,686	2,628,264	2,671,761
•							
TOTAL LIABILITIES AND FOLLITY	2.075.44.4	2.044.105	2 044 114	2 120 0 44	2 204 710	2 270 555	2 202 772
TOTAL LIABILITIES AND EQUITY	2,810,414	3,044,195	3,044,111	3,128,841	3,204,710	3,270,555	3,292,773

⁽a) Full audited financial statements are published in the Department's Annual Report.

STATEMENT OF CASHFLOWS (a) (b) (Controlled)

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Estimate	2022-23 Forward Estimate	2023-24 Forward Estimate	2024-25 Forward Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
CASHFLOWS FROM STATE							
GOVERNMENT							
Service appropriations		1,293,493	1,389,059	1,380,232	1,307,093	1,337,289	1,353,791
Capital appropriation		68,385	79,997	95,171	87,301	80,043	42,978
Administered equity contribution Holding account drawdowns		713 11,625	713 11,625	12 215	11,625	- 11,625	11 625
Royalties for Regions Fund:	11,056	11,025	11,025	12,315	11,025	11,025	11,625
Regional Community Services Fund	9,416	9,785	9.785	11,033	11,224	13,620	13,194
Regional Infrastructure and Headworks	-, -	.,	.,	,	,	-,-	-, -
Fund	,	-	-	1,404	3,774	1,016	-
Other		32,880	48,789	31,615	28,746	26,725	18,234
Administered appropriations		6,375	-	-	-	-	-
Net cash provided by State Government	1,451,542	1,423,256	1,539,968	1,531,770	1,449,763	1,470,318	1,439,822
CASHFLOWS FROM OPERATING ACTIVITIES Payments							
Employee benefits	(775,456)	(775,136)	(805,548)	(831,982)	(782,056)	(835,120)	(842,431)
Grants and subsidies	(, ,	(166,261)	(228,574)	(173,548)	(171,656)	(173,701)	(166,971)
Supplies and services		(362,622)	(366,184)	(368,874)	(383,415)	(378,809)	(382,051)
Accommodation		(91,001)	(91,976)	(91,626)	(92,410)	(91,334)	(91,977)
GST payments Finance and interest costs	` ' '	(61,378)	(61,378)	(61,378)	(61,378)	(61,378)	(61,378)
Other payments	. , ,	(32,050) (121,258)	(31,471) (121,771)	(31,189) (132,075)	(30,926) (96,432)	(29,458) (85,768)	(29,857) (94,682)
Other payments	(103,171)	(121,230)	(121,771)	(132,073)	(90,432)	(85,766)	(94,002)
Receipts (c)							
Regulatory fees and fines		91,146	79,146	93,712	96,425	99,384	102,434
Grants and subsidies		69,525	71,995	66,969	66,128	66,979	67,665
Sale of goods and services		32,323	33,374	35,661	36,691	37,483	38,148
GST receipts		61,378	61,378	61,378	61,378	61,378	61,378
Other receipts	14,700	15,433	16,103	13,030	13,616	14,888	14,839
Net cash from operating activities	(1,355,003)	(1,339,901)	(1,444,906)	(1,419,922)	(1,344,035)	(1,375,456)	(1,384,883)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets	(105,536)	(77,681)	(63,157)	(94,645)	(72,999)	(64,614)	(20,561)
Ned and form investigation addition	(405 500)	(77.004)	(00.457)	(04.045)	(70,000)	(04.044)	(00 504)
Net cash from investing activities	(105,536)	(77,681)	(63,157)	(94,645)	(72,999)	(64,614)	(20,561)
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases	(3,711)	(28,786)	(28,896)	(30,000)	(31,418)	(32,612)	(34,042)
Net cash from financing activities	(3,711)	(28,786)	(28,896)	(30,000)	(31,418)	(32,612)	(34,042)
NET INCREASE/(DECREASE) IN CASH							
HELD	(12,708)	(23,112)	3,009	(12,797)	1,311	(2,364)	336
Cook appets at the harisains of the area still							
Cash assets at the beginning of the reporting	52,731	40,023	40,023	43,032	30,235	31,546	20 102
period	32,131	40,023	40,023	43,032	30,233	31,540	29,182
Cash assets at the end of the reporting							
period	40,023	16,911	43,032	30,235	31,546	29,182	29,518
r	.0,020	. 5,5 ; ;	.0,002	30,200	31,010	_0,102	_0,010

⁽a) Full audited financial statements are published in the Department's Annual Report.

⁽b) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income implemented since the 2020-21 Budget have reclassified revenue received from Government from the Cashflows from Operating Activities category to the Cashflows from State Government category. This may have changed the Net cash provided by State Government and Net cash from operating activities compared to previously published Budgets.

⁽c) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

NET APPROPRIATION DETERMINATION

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Regulatory Fees and Fines							
District Court Fees	7.590	8.193	8.013	8,439	8,608	8,866	8.866
Family Court Fees	6,626	6,871	6.720	7,200	7,406	7,628	7,628
Fines Enforcement Registry Fees	44,540	52,145	46,501	54,040	55,955	57,667	60,717
Jurors Infringement Fees	14	9	9	9	9	9	9
Magistrates Court Fees	8,129	10,074	7,353	9,909	10,082	10,427	10,427
Sheriff's Office Fees	345	303	296	309	315	324	324
State Administrative Tribunal Fees	671	886	867	913	931	950	950
Supreme Court Fees	11,474	12,665	9,387	12,893	13,119	13,512	13,512
Grants and Subsidies	11,474	12,003	9,307	12,093	13,119	13,312	13,312
Commonwealth Grants	17,995	69,525	71,995	66,969	66,128	66,979	67,665
	285	479	71,993 479	479	479	479	479
Departmental	200	479	479	479	479	479	479
Sale of Goods and Services Commissioner for Equal Opportunity	111	105	105	105	105	105	105
		105 229	105 229	105 288	568	568	105 568
Other Receipts	161	-	_				
Proceeds from Sale of Industry Goods	2,426	2,360	2,360	2,519	2,640	2,742	2,866
Public Trustee Contributions - Estate Fees	04.004	04 700	04 700	04.704	05.000	05.750	00.000
and Other Revenue	21,604	21,799	21,799	24,761	25,229	25,759	26,300
Registry Births, Deaths and Marriages Fees	7,307	7,830	7,830	7,989	8,149	8,309	8,309
GST Receipts	07.000	50.004	50.004	50.004	50.004	50.004	50.004
GST Input Credits	67,209	56,861	56,861	56,861	56,861	56,861	56,861
GST Receipts on Sales	4,563	4,517	4,517	4,517	4,517	4,517	4,517
Other Receipts							
Public Trustee Contribution - Common							
Account Surplus Interest	3,559	3,642	3,642	1,700	2,100	2,100	2,100
Recoup of Building Disputes Revenue	1,902	1,200	1,200	1,200	1,200	1,200	1,200
Recoup of Criminal Injury Awards	1,667	1,776	1,776	1,776	1,776	1,776	1,776
Recoup of Employee Contributions - Housing							
Leased from Government Regional							
Officers' Housing	2,370	1,700	1,700	2,091	2,523	2,928	3,327
Recoup of Employee Contributions - Vehicles							
Leased from State Fleet	270	638	638	653	668	668	668
Recoup of Other Costs	5,583	7,788	8,254	7,133	6,214	7,082	6,634
Recoup of Prisoner Telephone Calls	2,747	4,122	4,122	4,122	4,122	4,122	4,122
Recoup of Residential Tenancy Payments	1,869	1,296	1,500	1,500	1,500	1,500	1,500
Recoup of Salary Costs	193	9	9	9	9	9	9
			, and the second				
TOTAL	221,210	277,022	268,162	278,384	281,213	287,087	291,439

DETAILS OF ADMINISTERED TRANSACTIONS

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
INCOME							
Other							
Confiscation of Assets	15,423	11,000	11,000	11,000	11,000	11,000	11,000
Infringements Penalties	11,367	9,902	9,902	9,902	9,902	9,902	9,902
Judicial Fines and Penalties	30,714	35,903	35,903	37,032	38,160	38,206	38,206
Other Revenue	1,913	742	742	742	742	742	742
Speed and Red Light Fines	18,054	16,606	17,002	22,021	22,728	22,728	22,728
TOTAL ADMINISTERED INCOME	77,471	74,153	74,549	80,697	82,532	82,578	82,578
EXPENSES							
Grants to Charitable and Other Public Bodies Grants Paid from the Confiscation Proceeds Account	1,743	2,248	2,248	4,000	4,000	4,000	4,000
Other	,	,	,	,	•	,	,
Confiscation Expenses Paid from the							
Confiscation Proceeds Account	8,756	7,300	7,300	7,000	7,000	7,000	7,000
Other Expenses	88,570	2,188	2,188	736	736	736	736
Payment to Road Trauma Trust Account	18,034	16,606	17,002	22,021	22,728	22,728	22,728
Receipts Paid into the Consolidated Account	42,046	45.811	45.811	46,940	48.068	48,114	48,114
	72,040	73,011	73,011	+0,940	+0,000	70,114	70,114
TOTAL ADMINISTERED EXPENSES	159,149	74,153	74,549	80,697	82,532	82,578	82,578

Division 29 State Solicitor's Office

Part 7 Community Safety

Appropriations, Expenses and Cash Assets (a)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
DELIVERY OF SERVICES Item 62 Net amount appropriated to deliver services Item 63 Net amount appropriated to deliver services	- 36,535	- 34,563	- 39,299	9,476 29,239	- 35,188	34,773	35,486
Amount Authorised by Other Statutes (b) - Solicitor General Act 1969 Suitors' Fund Act 1964	636 23 3,300 40,494	594 31 3,340 38,528	555 31 3,340 43,225	595 31 3,388 42,729	596 31 3,400 39,215	597 31 3,400 38,801	604 31 3,400 39,521
CAPITAL Item 130 Capital Appropriation Item 131 Capital Appropriation TOTAL CAPITAL APPROPRIATIONS	- - -	- - -	135 135	34 101 135	135 135	135 135	135 135
TOTAL APPROPRIATIONS	40,494	38,528	43,360	42,864	39,350	38,936	39,656
EXPENSES Total Cost of Services Net Cost of Services (c) (d) CASH ASSETS (e)	51,481 50,388 864	50,925 49,800 864	54,210 53,755 1,084	56,461 55,546 966	49,705 48,790 1,149	49,296 48,381 1,332	50,025 49,110 1,515

⁽a) The 2019-20 Actual, 2020-21 Budget, 2020-21 Estimated Actual and 2021-22 Budget Estimate have been recast, for comparability purposes, to account for Machinery of Government changes to reflect the establishment of the SSO as an independent sub-department effective from 1 October 2021.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the SSO's Income Statement since presentation of the 2020-21 Budget to Parliament on 8 October 2020, are outlined below:

	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
COVID-19 Response					
COVID-19 Expenditure	-	2,332	-	-	-
New Initiative					
SSO Establishment	-	360	200	-	-
Ongoing Initiatives					
Civil Litigation - Institutional Abuse Claims	-	3,074	-	-	-
Mineralogy Litigation Costs	1,468	1,461	-	-	-
Mineralogy State Agreement Litigation Costs	-	815	964	-	-
Resolution of Native Title in the South West of Western Australia (Settlement)	383	738	-	-	-

⁽b) Includes appropriation provided to the Department of Justice prior to the establishment of the SSO as an independent sub-department.

⁽c) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget may have increased the Net Cost of Services compared to previously published Budgets.

⁽d) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

⁽e) As at 30 June each financial year.

Significant Issues Impacting the Agency

COVID-19 Response

- The SSO continues to provide legal advice to Ministers, government agencies, the Chief Emergency Co-ordinator and the Chief Health Officer in response to the COVID-19 pandemic and all related emergency management measures.
- The SSO, with the Solicitor General, successfully defended the State in proceedings commenced by Mr Clive Palmer and Mineralogy Pty Ltd in the High Court against the State, the Commissioner of Police and the State Emergency Co-ordinator alleging the Quarantine (Closing the Borders) Direction was not constitutional.

Other Significant Issues

- 3. As of 1 October 2021, the SSO becomes a sub-department of the Department of Justice. This implements a recommendation of the Special Inquiry into Government Programs and Projects: Final Report and strengthens the independence of the SSO as the principal legal adviser to the Attorney General, Cabinet Ministers and government agencies.
- 4. The Civil Liability Legislation Amendment (Child Sexual Abuse Actions) Act 2018 (WA) removed time limits for bringing a civil action for damages in child sexual abuse cases. The SSO manages all civil actions lodged by survivors of child sexual abuse against the State. To date more than 639 claims have been lodged and 194 claims settled.
- Mr Clive Palmer and Mineralogy/International Minerals have challenged the constitutional validity of the Iron Ore Processing (Mineralogy Pty Ltd) Agreement Amendment Act 2020 (WA) and the High Court judgment is anticipated in late 2021.
- The SSO continues to provide expert legal advice on strategic commercial matters including Metronet and other major transport infrastructure projects, the new Women and Babies Hospital and other hospital expansion projects.
- 7. The SSO is acting for the State in respect of the Native Title Compensation Claim filed by the Tjiwarl people for damage and loss of access to land as a result of acts by the State Government and mining companies. The matter is considered to be a test case for future Native Title claims.
- 8. The SSO is representing the State in a class action *Mervyn Street v State of Western Australia* (WA Stolen Wages Class Action). The matter concerns the State's duties in respect of payment for work undertaken by Aboriginal people in Western Australia during 1936–1972.
- 9. Responsibility for the administration of the High Risk Serious Offenders Act 2020 transferred from the Office of the Director of Public Prosecutions to the SSO on 1 January 2021. The State Solicitor is responsible for considering whether post-sentence detention orders should be sought from the Supreme Court if there is an unacceptable risk to the community and reoffending is likely.

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Minister, Accountable Authority and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Agency's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcome	Service
Safe, Strong and Fair Communities:	Government receives quality and timely legal services.	Legal Services to Government
Developing healthy and resilient communities.		

Service Summary

Expense	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Legal Services to Government	51,481	50,925	54,210	56,461	49,705	49,296	50,025
Total Cost of Services	51,481	50,925	54,210	56,461	49,705	49,296	50,025

Outcomes and Key Effectiveness Indicators (a)

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Outcome: Government receives quality and timely legal services:					
Extent to which government agencies are satisfied with legal services	100%	95%	100%	95%	

⁽a) Further detail in support of the key effectiveness indicators is provided in the Department of Justice's Annual Report.

Services and Key Efficiency Indicators

1. Legal Services to Government

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 51,481 1,093	\$'000 50,925 1,125	\$'000 54,210 455	\$'000 56,461 915	1
Net Cost of Service	50,388	49,800	53,755	55,546	
Employees (Full-Time Equivalents)	232	244	252	257	
Efficiency Indicators Average cost per legal matter (a)	\$4,617	\$4,400	\$5,232	\$5,600	2

⁽a) This indicator is calculated by dividing the Total Cost of Service by the number of recorded matters.

Explanation of Significant Movements

(Notes)

- 1. The 2020-21 Estimated Actual is lower than the 2020-21 Budget due to lower than expected recoups of legal costs.
- 2 The increase in the average cost per legal matter from the 2020-21 Budget to the 2021 Estimated Actual is the result of higher costs associated with the Mineralogy Pty Ltd litigation reflecting the complexity of the case.

Asset Investment Program

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-21 \$'000	2020-21 Estimated Expenditure \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
NEW WORKS Legal Practice Systems	301	-	-	301	-	-	-
Total Cost of Asset Investment Program	301	-	-	301	-	-	
FUNDED BY Internal Funds and Balances				301	<u> </u>		
Total Funding			-	301	-	-	-

Financial Statements

Income Statement

Expenses

1. The increase in Total Cost of Services between the 2020-21 Budget and the 2020-21 Estimated Actual (\$3.3 million or 6.5%) primarily reflects unbudgeted mesothelioma grants expenditure and Mineralogy litigation costs. The increase in Total Cost of Services between the 2020-21 Estimated Actual and the 2021-22 Budget Estimate (\$2.3 million or 4.2%) primarily reflects increased expenditure on civil litigation - Institutional Abuse claims and COVID-19 related legal advice.

INCOME STATEMENT (a) (Controlled)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
COST OF SERVICES							
Expenses Employee benefits (b) Grants and subsidies (c) Supplies and services	35,189 2,967 5,667 6,499 98 - 1,061	36,892 - 5,876 6,509 251 17 1,380	37,924 2,277 6,052 6,493 251 17 1,196	42,704 - 4,953 6,490 262 17 2,035	37,447 - 3,919 6,489 354 17 1,479	37,182 - 3,836 6,489 335 17 1,437	37,944 - 3,844 6,490 293 17 1,437
TOTAL COST OF SERVICES	51,481	50,925	54,210	56,461	49,705	49,296	50,025
Income Other revenue	1,093	1,125	455	915	915	915	915
Total Income	1,093	1,125	455	915	915	915	915
NET COST OF SERVICES (d)	50,388	49,800	53,755	55,546	48,790	48,381	49,110
INCOME FROM STATE GOVERNMENT Service appropriations Resources received free of charge Other revenues TOTAL INCOME FROM STATE GOVERNMENT	40,494 3,726 6,168	38,528 3,726 7,546 49,800	43,225 4,121 6,409	42,729 2,959 9,858	39,215 2,793 6,782 48,790	38,801 2,798 6,782 48,381	39,521 2,807 6,782 49,110

- (a) Full audited financial statements are published in the Department of Justice's Annual Report.
- (b) The full-time equivalents for 2019-20 Actual, 2020-21 Estimated Actual and 2021-22 Budget Estimate are 232, 252 and 257 respectively.
- (c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Ex-Gratia and Act of Grace Payments Other Grants, Subsidies and Transfer	1,217	-	46	-	-	-	-
Payments	1,750	-	2,231	-	-	-	
TOTAL	2,967		2,277		-	-	-

⁽d) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have moved all revenue received from Government out of the calculation of Net Cost of Services and into Income from State Government. This may have increased the Net Cost of Services compared to previously published Budgets.

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
CURRENT ASSETS							
Cash assets	521	521	470	169	169	169	169
Receivables	1,465	1,465	1,379	1,379	1,379	1,379	1,379
Other	78	78	44	44	44	44	44
Total current assets	2,064	2,064	1,893	1,592	1,592	1,592	1,592
NON-CURRENT ASSETS							
Holding account receivables	8,986	8,986	8,826	9,088	9,442	9,777	10,070
Property, plant and equipment	750	750	726	505	462	260	68
Intangibles	153	153	113	374	234	101	-
Restricted cash	343	343	614	797	980	1,163	1,346
Total non-current assets	10,232	10,232	10,279	10,764	11,118	11,301	11,484
TOTAL ASSETS	12,296	12,296	12,172	12,356	12,710	12,893	13,076
CURRENT LIABILITIES Employee provisions Payables Borrowings and leases	7,570 65 114	7,570 65 114	7,572 169 114	7,756 169 114	7,939 169 114	8,122 169 114	8,305 169 8
Total current liabilities	7,749	7,749	7,855	8,039	8,222	8,405	8,482
NON-CURRENT LIABILITIES							
Employee provisions	1,688	1,688	1,458	1,458	1,458	1,458	1,458
Borrowings and leases	398	398	263	128	164	29	-
Total non-current liabilities	2,086	2,086	1,721	1,586	1,622	1,487	1,458
TOTAL LIABILITIES	9,835	9,835	9,576	9,625	9,844	9,892	9,940
	-,3	2,223	2,2.3	-,3	-,	-,	2,2.0
EQUITY							
Contributed equity	2,461	2,461	2,596	2,731	2,866	3,001	3,136
Total equity	2,461	2,461	2,596	2,731	2,866	3,001	3,136
TOTAL MADULTIFO AND FOURTY	40.000	40.000	40.4=0	40.053	40.745	40.055	10.075
TOTAL LIABILITIES AND EQUITY	12,296	12,296	12,172	12,356	12,710	12,893	13,076

⁽a) Full audited financial statements are published in the Department of Justice's Annual Report.

STATEMENT OF CASHFLOWS (a) (b) (Controlled)

	2019-20	2020-21	2020-21 Estimated	2021-22 Budget	2022-23 Forward	2023-24 Forward	2024-25 Forward
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
CASHFLOWS FROM STATE							
GOVERNMENT							
Service appropriations	40,396	38,277	42,974	42,467	38,861	38,466	39,228
Capital appropriation	-	-	135	135	135	135	135
Other	6,168	7,546	6,495	9,858	6,782	6,782	6,782
Net cash provided by State Government	46,564	45,823	49,604	52,460	45,778	45,383	46,145
CASHFLOWS FROM OPERATING							
ACTIVITIES							
Payments	(05.400)	(00,000)	(07.744)	(40,500)	(07.004)	(00.000)	(07.700)
Employee benefits	(35,189) (2,967)	(36,892)	(37,741)	(42,522)	(37,264)	(36,999)	(37,762)
Supplies and services	(2,967)	(2,150)	(2,277) (1,793)	(1,994)	(1,126)	(1,038)	(1,038)
Accommodation	(6,499)	(6,509)	(6,493)	(6,490)	(6,489)	(6,489)	(6,489)
Finance and interest costs	(0, 100)	(17)	(17)	(17)	(17)	(17)	(17)
Other payments	(1,061)	(1,380)	(1,383)	(2,034)	(1,479)	(1,437)	(1,436)
Receipts (c)							
Other receipts	1,093	1,125	455	915	915	915	915
Net cash from operating activities	(46,564)	(45,823)	(49,249)	(52,142)	(45,460)	(45,065)	(45,827)
CASHFLOWS FROM INVESTING							
ACTIVITIES				(004)			
Purchase of non-current assets	-	-	-	(301)	-	-	<u> </u>
Net cash from investing activities	-	-	-	(301)	-	-	-
CASHFLOWS FROM FINANCING							
ACTIVITIES Repayment of borrowings and leases	_	_	(135)	(135)	(135)	(135)	(135)
Repayment of borrowings and leases	-	-	(133)	(133)	(133)	(133)	(133)
Net cash from financing activities	_	-	(135)	(135)	(135)	(135)	(135)
NET INODE AGE//DEGE : CENTRAL CASC							
NET INCREASE/(DECREASE) IN CASH HELD		_	220	(110)	183	183	183
IILLU	-	_	220	(118)	103	103	103
Cash assets at the beginning of the reporting							
period	864	864	864	1,084	966	1,149	1,332
-							•
Cash assets at the end of the reporting							
period	864	864	1,084	966	1,149	1,332	1,515

⁽a) Full audited financial statements are published in the Department of Justice's Annual Report.

⁽b) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income implemented since the 2020-21 Budget have reclassified revenue received from Government from the Cashflows from Operating Activities category to the Cashflows from State Government category. This may have changed the Net cash provided by State Government and Net cash from operating activities compared to previously published Budgets.

⁽c) A determination by the Treasurer, pursuant to section 23 of the Financial Management Act 2006, provides for the retention of some cash receipts by the SSO. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

NET APPROPRIATION DETERMINATION (a)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Sale of Goods and Services State Solicitor Fees Other Receipts Recoup of Legal Costs	5,544 800	6,782 800	5,645 229	6,782 800	6,782 800	6,782 800	6,782 800
Recoup of Other Costs	293	325	226	115	115	115	115
TOTAL	6,637	7,907	6,100	7,697	7,697	7,697	7,697

⁽a) The moneys received and retained are to be applied to the SSO as specified in the Budget Statements.

DETAILS OF ADMINISTERED TRANSACTIONS

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
INCOME							
Other							
Land Acquisition	161,826	-	-	-	-	-	-
Other Revenue	17	-	-	-	-	-	-
Suitors' Fund	30	164	164	164	164	164	164
TOTAL ADMINISTERED INCOME	161,873	164	164	164	164	164	164_
EXPENSES							
Other Other Expenses Payment of Land Acquisition Payment of Suitors' Fund	17 157,631 19	- - 164	- - 164	- - 164	- - 164	- - 164	- - 164
TOTAL ADMINISTERED EXPENSES	157,667	164	164	164	164	164	164

Legal Aid Commission of Western Australia

Part 7 Community Safety

Asset Investment Program

1. The Commission's Asset Investment Program (AIP) for 2021-22 is estimated at \$2.6 million, primarily comprising of a computer hardware and software replacement program and office fit-outs. The AIP will be funded from internal cash balances.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-21 \$'000	2020-21 Estimated Expenditure \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
WORKS IN PROGRESS Computer Hardware and Software Replacement Program Office Refurbishment and Fit-Outs		7,170 3,500	1,152 1,239	2,494 123	1,406	1,402	1,014 200
Total Cost of Asset Investment Program	17,309	10,670	2,391	2,617	1,406	1,402	1,214
FUNDED BY Internal Funds and Balances			2,391	2,617	1,406	1,402	1,214
Total Funding			2,391	2,617	1,406	1,402	1,214

Division 30 Fire and Emergency Services

Part 7 Community Safety

Appropriations, Expenses and Cash Assets

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
DELIVERY OF SERVICES Item 64 Net amount appropriated to deliver services	50,112	67,517	94,265	53,806	39,493	34,306	37,374
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	1,041	1,041	1,041	1,045	1,048	1,050	1,053
Total appropriations provided to deliver services	51,153	68,558	95,306	54,851	40,541	35,356	38,427
ADMINISTERED TRANSACTIONS Item 65 Amount provided for Administered Grants, Subsidies and Other Transfer Payments	244,347	85,000	85,000	166,960	92,000	60,700	45,000
CAPITAL Item 132 Capital Appropriation	_	2,493	2,540	6,850	20	1,620	10,920
TOTAL APPROPRIATIONS	295,500	156,051	182,846	228,661	132,561	97,676	94,347
EXPENSES Total Cost of Services Net Cost of Services (a) (b) CASH ASSETS (c)	470,658 59,694 84,368	472,293 104,434 39,232	476,146 100,909 84,113	496,169 108,776 33,401	484,111 67,030 23,646	481,295 50,524 30,996	485,489 38,529 55,712

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget may have increased the Net Cost of Services compared to previously published Budgets.

⁽b) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

⁽c) As at 30 June each financial year.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Department's Income Statement since presentation of the 2020-21 Budget to Parliament on 8 October 2020, are outlined below:

	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Election Commitments					
Personal Protective Equipment	-	4,000	949	-	-
Regional Firefighters	-	2,917	4,293	5,934	4,625
Small Commitments	242	-	-	-	-
COVID-19 Response					
COVID-19 Response	309	-	-	-	-
New Initiatives					
Direct Brigades Alarm Monitoring Network - Business Case	-	250	-	-	-
Emergency Rescue Helicopter Service (ERHS) and Air Operations					
Facilities Replacement - Business Case	-	250	-	-	-
Severe Tropical Cyclone Seroja Enhanced State Recovery Structure	-	4,404	5,237	-	-
State Operational Support Fleet	-	-	115	392	703
Ongoing Initiatives					
Bushfire Mitigation Activity Fund	2,397	1,280	1,149	1,019	-
ERHS Funding	-	1,515	6,165	6,165	6,165
Indian Ocean Territories - Service Delivery Arrangements	406	-	-	-	-
Large Aerial Tanker and Lead Aircraft	2,443		-	-	-
Mapping of Bushfire Prone Areas	28	27	-	-	-
Other					
Bushfire Suppression and Natural Hazard Incidents	24,096	-	-	-	-
Indexation for Non-Salary Expenses	-	-	-	-	2,155
RiskCover Insurance Premiums	-	3,939	8,619	6,433	6,565
Critical Systems Upgrades	1,469	834	834	834	834
Western Australian Treasury Corporation Interest Projections	(500)	(684)	(491)	(407)	-

Significant Issues Impacting the Agency

Climate Change

1. The challenges posed by a changing climate means it is likely Western Australia will face more frequent and intense bushfires, storms, heatwaves and floods. The magnitude of these natural hazards will significantly impact communities and increase demands placed on emergency management personnel. The changing climate has increasingly brought the northern and southern fire seasons closer together, resulting in a greater likelihood of the Department responding to overlapping seasons with multiple significant emergencies. This reality underscores the need for the Department to be prepared to respond to emergencies and support community preparedness efforts State-wide. The Department's focus is to ensure emergency services are effectively equipped and trained for all hazards, assets are strategically located throughout the State, increased mitigation activities across the regions are appropriate and ongoing, and the State's emergency response assets and capabilities are continuously improved.

Recovery

2. As at the 30 June 2021, 19 disaster declarations were active across Western Australia, requiring significant recovery effort and coordination. The worst of these being the Wooroloo Bushfire in February 2021 and Severe Tropical Cyclone Seroja (STCS) in April 2021. Both disasters severely impacted communities and infrastructure across 16 local governments. Supporting the Department's recovery operations has necessitated significant whole-of-government collaboration and commitment, through sourcing of cross agency expertise and resources to bolster existing capability. Meeting the extraordinary demands of the disasters will require maximising recoups through Disaster Recovery Funding Arrangements Western Australia. Under the Commonwealth-State funding arrangements, multi-million-dollar packages of support have been agreed, with \$104.5 million allocated for STCS and \$80.2 million allocated for a number of natural disaster events, including the Wooroloo Bushfire, and flooding in Carnarvon.

Capacity to maintain Frontline Operations

- 3. To ensure the Department continues to provide an exemplary standard of emergency service response amid population growth and changing urban landscapes, the Government has committed to delivering:
 - 3.1. \$17.8 million to employ 36 additional career firefighters in regional Western Australia, and a \$1.2 million associated upgrade to the Kalgoorlie Career Fire and Rescue Service (CFRS) Station, increasing operational capacity in country areas;
 - 3.2. \$14.5 million for the construction of a new CFRS facility in the South East Metropolitan Region, one of the fastest-growing urban areas in the State; and
 - 3.3. \$4.9 million for replacement Personal Protective Equipment (PPE) for career and volunteer firefighters, enhancing the standard to meet future requirements.

Operational Fleet Capability

4. The State's emergency services responders require greater access to mobile water carrying vehicles, flood boats, and better frontline communications capability at strategic locations across the State as well as replacement of end-of-life assets. The current composition of the Department's high season fleet asset capability is limited to provide a comprehensive emergency response service to bushfire and other hazards across Western Australia. The implementation of an all hazards State Operational Support Fleet will provide the Department with greater control and flexibility in providing a timely and weighted response to major incidents and enhanced capability to conduct on-ground risk management activities, which are both critical in reducing the potential impact to the community and building resilience.

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Minister, Accountable Authority and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Department's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcomes	Services
Safe, Strong and Fair Communities: Developing healthy and resilient communities.	Western Australian communities recognise and understand their local hazard risks and can effectively manage them.	Community Awareness, Education and Information Services
	A diverse team of volunteers and staff with a wide range of skills, who have access to development programs.	2. Health, Safety, Wellbeing and Training Services
	Risk is reduced and managed through innovation and continuous improvement across all hazards before, during and after emergencies.	3. Delivery of Frontline Services Before, During and After Incidents

Service Summary

Expense	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Community Awareness, Education and Information Services Health, Safety, Wellbeing and Training	11,992	10,829	11,209	10,465	10,759	10,828	10,987
Services	24,032 434,634	23,221 438,243	27,791 437,146	22,766 462,938	22,416 450,936	22,561 447,906	22,859 451,643
Total Cost of Services	470,658	472,293	476,146	496,169	484,111	481,295	485,489

Outcomes and Key Effectiveness Indicators (a)

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Outcome: Western Australian communities recognise and understand their local hazard risks and can effectively manage them:					
Proportion of community members who recognise their local natural hazard risks and are prepared to take action	20%	20%	20%	20%	
Outcome: A diverse team of volunteers and staff with a wide range of skills, who have access to development programs:					
Proportions of scheduled operational courses delivered	72%	80%	82%	80%	
Outcome: Risk is reduced and managed through innovation and continuous improvement across all hazards before, during and after emergencies:					
Proportion of Level 3 incident impact statements completed and endorsed by the State Recovery Coordinator	100%	80%	100%	80%	1
Proportion of structure fire reports completed within specified timeframes	88%	90%	86%	90%	
Proportion of natural hazard events which cause a significant impact on the community	20%	25%	67%	25%	2
Proportion of responses to Emergency Service Levy 1 and Emergency Service Levy 2 incidents within target timeframes	94%	90%	94%	90%	
Proportion of structure fires confined to object or room of origin	73%	72%	75%	72%	

⁽a) Further detail in support of the key effectiveness indicators is provided in the Department's Annual Report.

Explanation of Significant Movements

(Notes)

- 1. This indicator measures the number of impact statements completed by all parties and endorsed by the State Recovery Coordinator within 60 days of the closure of an incident. The 2020-21 Estimated Actual is higher compared to the 2020-21 Budget and the 2021-22 Budget Target due to successful engagement with local governments and communities during Level 3 incidents shortening the process of impact statements completion.
- 2. In 2020-21 two of the year's three Level 3 events (Wooroloo bushfire and STCS) had a significant impact on the community and small business. The combination of the catastrophic fire conditions and the topography of the Wooroloo area made this bushfire fast moving and difficult to control resulting in the loss of 86 homes. The STCS crossed the coast in an area where cyclone rated construction codes are not required, resulting in more structural damage than is usually caused by a Category 3 cyclone with 48 homes lost and many more damaged.

Services and Key Efficiency Indicators

1. Community Awareness, Education and Information Services

Provision of generic and targeted awareness, education and information programs before an incident and emergency hazard information during an incident via social media, telephone call centre, television and radio interviews to increase community awareness of preventable and natural hazards and support their ability to take action.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service Less Income (a)	\$'000 11,992 11,629	\$'000 10,829 7,013	\$'000 11,209 7,101	\$'000 10,465 7,393	1
Net Cost of Service	363	3,816	4,108	3,072	
Employees (Full-Time Equivalents)	39	37	37	37	
Efficiency Indicators Average cost per household to deliver education and awareness programs and emergency hazard information to the community	\$11.76	\$10.48	\$10.84	\$9.98	

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

Explanation of Significant Movements

(Notes)

1. The 2020-21 Budget and the 2020-21 Estimated Actual is significantly lower compared to the 2019-20 Actual mainly due to less Emergency Services Levy (ESL) revenue being estimated and collected as a result of the freezing of the 2020-21 ESL rates (relative to 2019-20 rates) to assist with cost-of-living pressures and support households and businesses through the COVID-19 pandemic.

2. Health, Safety, Wellbeing and Training Services

Services provided to ensure that frontline emergency personnel, including volunteers, are not only trained and supported, to maintain their physical and mental health while providing safe and efficient services to the community.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 24,032 19,381	\$'000 23,221 17,532	\$'000 27,791 21,302	\$'000 22,766 18,482	1 2
Net Cost of Service	4,651	5,689	6,489	4,284	
Employees (Full-Time Equivalents)	107	116	116	118	
Efficiency Indicators Average cost per population to deliver health, safety, wellbeing and training services.	\$9.03	\$8.60	\$10.39	\$8.45	1

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

Explanation of Significant Movements

(Notes)

- 1. The 2020-21 Estimated Actual is higher compared to the 2020-21 Budget as a result of additional costs for the Western Australian Emergency Management Training Centre, including instructors for the trainee firefighter schools and training costs associated with achieving appropriate accreditation of firefighters.
- 2. The increase in the 2020-21 Estimated Actual compared to the 2020-21 Budget is the result of revised allocation of ESL revenue using the corporate allocation methodology due to additional costs of this service in 2020-21. The allocation of ESL revenue in the 2021-22 Budget Target does not include the impact of these additional once-off costs and has resulted in the decrease in the 2021-22 Budget Target compared to the 2020-21 Estimated Actual.

3. Delivery of Frontline Services Before, During and After Incidents

Services provided by frontline personnel, including volunteers, to enable the community to prepare for, prevent where possible, respond to and recover from emergency incidents.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service Less Income ^(a)	\$'000 434,634 379,954	\$'000 438,243 343,314	\$'000 437,146 346,834	\$'000 462,938 361,518	1 2
Net Cost of Service	54,680	94,929	90,312	101,420	
Employees (Full-Time Equivalents)	1,545	1,590	1,591	1,634	3
Efficiency Indicators Average cost per population to deliver frontline services	\$163.36	\$162.21	\$163.40	\$171.84	4

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

Explanation of Significant Movements

(Notes)

- The 2021-22 Budget Target is higher compared to the 2020-21 Estimated Actual predominantly reflecting
 the additional costs associated with an additional 36 country firefighters and the roll out of improved PPE for
 firefighters as part of the 2021 election commitments and other initiatives including support for the recovery
 effort after STCS.
- 2. The increase in the 2021-22 Budget Target compared to both the 2020-21 Budget and the 2020-21 Estimated Actual is due to additional funding provided for delivery of election commitments and growth in ESL revenue.
- The 2021-22 Budget Target is higher compared to the 2020-21 Estimated Actual due to an additional 43 full-time equivalents as a result of an incremental increase in approved positions for the Bushfire Centre of Excellence, additional 36 country firefighters and a number of finite positions to support the recovery effort after STCS.
- 4. The 2021-22 Budget Target is higher compared to the 2020-21 Budget and the 2020-21 Estimated Actual primarily as a result of the implementation of the 2021 election commitments.

Asset Investment Program

- 1. The Department's Asset Investment Program (AIP) for 2021-22 totals \$55.7 million, comprising Works in Progress of \$53.3 million and New Works of \$2.4 million. The AIP is established in conjunction with the application of a resource-to-risk/fit-for-purpose model to determine the asset needs to effectively deliver emergency services throughout the State. Facility requirements are based on spatial planning linked to coverage areas, hazard types and response times. Prioritisation of new and replacement stations and facilities involves consideration of demographics, dwellings and traffic volumes. Replacement vehicles and new capabilities are developed through stakeholder engagement, changing technology, and implementing improvements in safety features through research and development and from outcomes of incident inquiries.
- 2. During 2020-21 the delivery of vehicle programs was significantly impacted by the COVID-19 pandemic with fleet design reviews, procurement processes and supply of critical components being substantially delayed. This resulted in the need to defer production of vehicles until 2021-22.
- 3. A review of the categories of the AIP vehicle program has resulted in the ten individual vehicle programs previously disclosed being consolidated into two key programs being Primary Fire and Emergency Fleet and Secondary Fire and Emergency Fleet. The new structure gives greater flexibility between different vehicle types.
- 4. An overview of the 2021-22 program is as follows:
 - 4.1. \$26.3 million has been provided for land and building works, comprising \$10.4 million for Facility Modifications (including \$1.2 million to update Kalgoorlie CFRS), \$2 million for the purchase of land for the new CFRS South East Metropolitan Fire Station, \$1.5 million for the completion of the Bushfire Centre of Excellence, CFRS Cockburn Fire Station and CFRS Kensington Fire Station, \$3.6 million for the Koolinup Emergency Service Centre, and \$8.9 million for the upgrades of Volunteer facilities;
 - 4.2. \$25.5 million for ongoing vehicle replacement programs in line with the Department's maintenance and serviceable life replacement strategies;
 - 4.3. \$2.9 million for plant and equipment works including \$400,000 for a Fixed Repeater Tower in Esperance, which will contribute to the enhanced bushfire management and volunteer capability in the Goldfields-Esperance region; and
 - 4.4. \$1 million for intangible assets, including \$700,000 for the upgrade and replacement of critical information and communications technology systems and \$300,000 for design costs associated with new vehicle development projects. These costs will be capitalised as an intangible asset in accordance with the Australian Accounting Standards.

	Total Cost \$'000	Estimated Expenditure to 30-6-21 \$'000	2020-21 Estimated Expenditure \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
WORKS IN PROGRESS							
COVID-19 Response							
Land and Building Works - Volunteer Fire and Rescue							
Service (VFRS)/Volunteer Fire and Emergency Service (VFES) Facilities Upgrades	. 7.000	407	407	5.002	1,591		
Other Works In Progress	. 7,000	407	407	3,002	1,591	_	_
Intangible Asset Development	. 2,127	1,037	1,037	990	100	_	_
Land and Building Works	_,	1,001	1,001				
Bushfire Centre of Excellence	. 13,815	13,035	7,785	780	-	-	-
CFRS Cockburn Fire Station		10,495	7,843	363	-	-	-
CFRS Kensington Fire Station		7,372	5,272	380	-	-	-
Koolinup Emergency Service Centre in Collie		8,527	6,836	3,580	774	-	-
Facility Modifications		24,838	4,316	10,389	6,000	3,309	4,634
VFRS/VFES Upgrade and Replacement Program	. 22,823	2,777	1,246	3,855	4,164	2,665	1,362
Plant and Equipment Works - Equipment Replacement	. 27,590	15,047	2.464	2,543	2 000	2 000	2 000
ProgramVehicle Programs	. 27,590	15,047	2,464	2,543	2,000	2,000	2,000
Primary Fire and Emergency Fleet	. 110.884	24.424	9.096	22.906	17.542	20.628	17.878
Secondary Fire and Emergency Fleet		286	274	2,577	2,025	527	776
NEW WORKS							
Land and Building Works							
CFRS South East Metropolitan Fire Station	. 14,500	-	-	2,000	-	1,600	10,900
CFRS North Coastal Metropolitan Fire Station	. 2,500	-	-	-	2,500	-	-
Plant and Equipment Works - Fixed Repeater Tower							
(Esperance)	. 355	-	-	355	-	-	-
Total Cost of Asset Investment Program	. 294,913	108,245	46,576	55,720	36,696	30,729	37,550
· ·		,	,	,	,	,	,
FUNDED BY							
Asset Sales			756	-	-	403	420
Capital Appropriation			2,540	6,850	20	1,620	10,920
Drawdowns from Royalties for Regions Fund			8,825	1,794	774	-	-
Emergency Services Levy			29,191 5,264	4,050 43,026	12,417 23,485	23,203 5,503	26,210
mornar i arias aria balarioss			0,204	70,020	20,400	0,000	
Total Funding			46,576	55,720	36,696	30,729	37,550

Financial Statements

Income Statement

Expenses

- 1. The 2021-22 Budget Estimate Total Cost of Services of \$496.2 million is forecast to increase by \$20 million compared to the 2020-21 Estimated Actual.
- 2. Changes in the Total Cost of Services in the 2021-22 Budget Estimate reflects the following:
 - 2.1. \$7 million for the 2021 election commitments including an additional 36 country firefighters and the roll-out of improved PPE for firefighters;
 - 2.2. \$6.4 million for other new and ongoing initiatives including support for the recovery effort after STCS, additional costs of the ERHS and for the development of business cases for the upgrade of the Direct Brigade Alarm System and replacement of facilities for ERHS and Air Operations;
 - 2.3. \$4 million to address cost pressures including RiskCover insurance premiums;
 - 2.4. \$30.1 million for projects delayed in 2020-21 and carried over to 2021-22 due to contracting and supply issues associated with the COVID-19 pandemic; and
 - 2.5. This is partially offset by \$27.5 million in significant unforeseen expenditure incurred in 2020-21, including response efforts for bushfire and natural hazard incidents and the COVID-19 pandemic.

Income

- 3. The increase in Total Income of \$12.2 million between the 2021-22 Budget Estimate and the 2020-21 Estimated Actual is primarily the result of an increase in ESL revenue. In 2020-21, ESL rates remained unchanged from the previous year, in line with the Government's policy to freeze household fees and charges. The lower ESL revenue was subsidised by additional appropriation. The increase in ESL revenue in the 2021-22 Budget Estimate is due to an increase in ESL rates by 4.3%.
- 4. Income from State Government of \$94.9 million in the 2021-22 Budget Estimate is forecast to decrease by \$35.8 million compared to the 2020-21 Estimated Actual, as a result of:
 - 4.1. \$52.7 million received in the prior financial year that is not budgeted for in 2021-22 associated with supplementary funding for unforeseen bushfire suppression and natural hazard incidents costs, and additional service appropriation required to meet an ESL revenue shortfall to support households and businesses through the COVID-19 pandemic; and
 - 4.2. partially offset by an increase in funding for the following initiatives: \$7 million for the 2021 election commitments; \$4 million for cost pressures, including the increase in RiskCover insurance premiums and \$5.9 million for new and ongoing initiatives, including support for the recovery effort after STCS.
- 5. The increase in Income from State Government in the 2020-21 Estimated Actual of \$28.1 million compared to the 2020-21 Budget is predominantly due to supplementary funding of \$25.7 million for bushfire suppression, natural hazard incidents and the COVID-19 pandemic response.

Statement of Financial Position

- 6. The 2021-22 Budget Estimate Total Assets are forecast to increase by \$55.5 million compared to the 2020-21 Estimated Actual primarily due to \$32.6 million increase in Property, plant and equipment, a \$66.5 million increase in leased assets and \$7.2 million increase in the Holding account receivables recognising depreciation for future asset replacement, which are partially offset by a \$50.7 million decrease in cash assets to fund the AIP and expenditure on projects delayed due to the COVID-19 pandemic.
- 7. The 2021-22 Budget Estimate Total Liabilities are forecast to increase by \$61.5 million primarily due to the renewal of existing service agreements for the ERHS in 2021-22, to be recognised as leases.

Statement of Cashflows

- 8. The increases in cashflows from service appropriations in the 2020-21 Estimated Actual compared to the 2020-21 Budget and the 2021-22 Budget Estimate is predominantly due to supplementary funding received for unforeseen costs associated with bushfire suppression, natural hazard incidents and the COVID-19 pandemic.
- 9. The increase of \$4.3 million in capital appropriation in the 2021-22 Budget Estimate compared to the 2020-21 Estimated Actual recognises additional funding of \$2.3 million for works on volunteer firefighters' facilities and \$2 million for the purchase of land for a new CFRS Fire Station in the South East Metropolitan Region.
- 10. The contribution from Royalties from Regions (RfR) has decreased in the 2021-22 Budget Estimate compared to the 2020-21 Estimated Actual as the construction of the Koolinup Emergency Services Centre in Collie is substantially complete. Additional RfR funding from 2021-22 primarily relates to funding for the upgrade of the CFRS Kalgoorlie Fire Station and an additional 36 country firefighters, as part of the 2021 election commitment.
- 11. Payments for the purchase of assets in the 2020-21 Estimated Actual is lower compared to the 2020-21 Budget by \$28 million, primarily as a result of underspends in building and vehicle programs linked to the COVID-19 pandemic.

INCOME STATEMENT (a) (Controlled)

	2019-20	2020-21	2020-21 Estimated	2021-22 Budget	2022-23 Forward	2023-24 Forward	2024-25 Forward
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
COST OF SERVICES							
Expenses							
Employee benefits (b)	236,479	228,174	237,044	241,022	242,858	243,264	244,838
Grants and subsidies (c)	48,198	70,265	48,714	79,551	63,589	63,276	65,335
Supplies and services	92.542	78,824	93,048	79,777	78,103	77,350	77.646
Accommodation	10,924	10,873	10,791	10,817	10,792	10,779	10,897
Depreciation and amortisation	41,138	43,674	44,404	40,977	41,794	40,873	41,206
Finance and interest costs	1,929	2,017	1,613	2,767	2,397	1,994	1,628
Other expenses	39,448	38,466	40,532	41,258	44,578	43,759	43,939
TOTAL COST OF SERVICES	470,658	472,293	476,146	496,169	484,111	481,295	485,489
_							
Income							
Sale of goods and services	9,148	9,231	9,029	9,422	9,339	9,242	9,147
Emergency Services Levy	381,528	347,774	349,280	366,360	396,326	409,657	428,380
Grants and subsidies	10,956	7,800	10,468	7,233	6,985	6,985	4,479
Other revenue	9,332	3,054	6,460	4,378	4,431	4,887	4,954
Total Income	410,964	367,859	375,237	387,393	417,081	430,771	446,960
NET COST OF SERVICES (d)	59,694	104,434	100,909	108,776	67,030	50,524	38,529
INCOME FROM STATE GOVERNMENT							
Service appropriations	51,153	68,558	95,306	54,851	40,541	35,356	38,427
Resources received free of charge	1,514	2,273	1,500	2,273	2,273	2,273	2,273
Royalties for Regions Fund:							
Regional Community Services Fund	1,103	1,232	847	3,061	4,185	5,825	5,858
Other revenues	36,457	30,612	33,097	34,726	31,681	30,088	29,851
TOTAL INCOME FROM STATE							
GOVERNMENT	90,227	102,675	130,750	94,911	78,680	73,542	76,409
SURPLUS/(DEFICIENCY) FOR THE							
PERIOD	30,533	(1,759)	29.841	(13,865)	11.650	23.018	37.880
	55,550	(.,. 50)	_0,011	(.0,000)	,550	20,0.0	3.,530

⁽a) Full audited financial statements are published in the Department's Annual Report.

⁽b) The full-time equivalents for 2019-20 Actual, 2020-21 Estimated Actual and 2021-22 Budget Estimate are 1,691, 1,744 and 1,789 respectively.

⁽c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

⁽d) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have moved all revenue received from Government out of the calculation of Net Cost of Services and into Income from State Government. This may have increased the Net Cost of Services compared to previously published Budgets.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
All West Australians Reducing Emergencies Program Australian Fire Danger Rating System Chemistry Centre WA - Emergency Response Services	127 - 1.500	200 - 1,500	219 233 1,500	200 233 1,500	200 - 1,500	200 - 1.500	200 -
Deputy Commissioner Operations Operational Efficiency Payment	895	914	910	914	928	928	928
Local Government Community Emergency Service Managers Emergency Services Grants (a) National Bushfire Mitigation Program	2,361 28,022 28	2,619 37,976 27	2,371 24,110	2,646 38,682	2,713 35,149	2,713 35,149	2,713 35,408
National Disaster Risk Reduction	- 691 815	850 1,431 884	- 300 1.297	2,506 711 984	2,506 357 984	2,506 186 984	5,012 - 984
Prepared Communities Private Brigade Subsidy	200	60 268	600 201	271	964 - 275	- 275	- 275
Bushfire Mitigation Activity Fund - ESL (b) Bushfire Mitigation Activity Fund - RfR	1,121 4,250	9,160 1,271	1,806 3,642	13,479 1,280	5,848 1,149	5,836 1,019	5,835
Bushfire Risk Management Planning Shire of Gingin Shire of Trayning	1,315	1,388	2,306	1,409 1,225 515	1,409	1,409	1,409
Surf Life Saving Western Australia Volunteer Fuel Card Volunteer Marine Rescue Service (6)	1,381 553 4,939	1,381 1,070 9,266	1,381 533 7,305	1,381 1,000 10,615	1,381 1,000 8,190	1,381 1,000 8,190	1,381 1,000 8,690
TOTAL	48,198	70,265	48,714	79,551	63,589	63,276	65,335

⁽a) The underspend on the 2020-21 Estimated Actual when compared to the 2020-21 Budget represents a delay in recognising \$13.9 million in grant expenditure. This is mainly associated with the delays experienced in granting firefighting appliances to local government. COVID-19 pandemic travel restrictions and supply chain impacts resulted in fleet design and construction delays, with funds expended on construction in 2020-21 (\$9.5 million) being recognised as inventory held for distribution until final commissioning of the appliances occur with local governments, at which point they are recognised as grants.

⁽b) The 2020-21 Estimated Actual represents an underspend of \$7.4 million from 2020-21 Budget as a result of weather conditions, eligibility of local government to participate in the program and COVID-19 pandemic impacts, delaying mitigation works. A carryover is recognised in the 2021-22 Budget Estimate.

⁽c) The underspend on the 2020-21 Estimated Actual when compared to the 2020-21 Budget, represents a delay in recognising \$2 million in capital grant expenditure to Volunteer Marine Rescue groups. The provision of vessels and vessel components for refits and new builds has been delayed due to the impacts of COVID-19 lockdowns. A carryover is recognised in the 2021-22 Budget Estimate.

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
CURRENT ASSETS Cash assets	69,457 12,213 17,630 9,350	23,537 12,997 17,630 9,350	68,146 12,213 14,444 19,095	25,828 3,819 14,444 19,095	16,575 3,317 14,444 19,095	23,110 4,132 14,444 19,095	49,052 2,906 14,444 19,095
Total current assets	108,650	63,514	113,898	63,186	53,431	60,781	85,497
NON-CURRENT ASSETS Holding account receivables	54,839 415,713 12,990 2,698	63,112 440,771 10,737 2,698	63,112 444,571 10,042 3,754	70,298 544,873 8,779 3,754	78,322 549,896 8,879 3,754	86,305 544,543 8,879 3,754	93,637 542,687 8,879 3,754
Total non-current assets	486,240	517,318	521,479	627,704	640,851	643,481	648,957
TOTAL ASSETS	594,890	580,832	635,377	690,890	694,282	704,262	734,454
CURRENT LIABILITIES Employee provisions	33,122 12,038 16,750 270	33,598 12,038 6,317 270	33,438 7,391 7,143 231	33,126 4,777 17,836 231	34,388 4,001 17,164 231	35,164 3,877 17,171 231	35,288 3,753 17,497 231
Total current liabilities	62,180	52,223	48,203	55,970	55,784	56,443	56,769
NON-CURRENT LIABILITIES Employee provisions Borrowings and leases	12,339 47,467	12,345 46,223	12,189 43,982	12,189 97,680	12,189 84,056	12,189 68,739	12,189 49,805
Total non-current liabilities	59,806	58,568	56,171	109,869	96,245	80,928	61,994
TOTAL LIABILITIES	121,986	110,791	104,374	165,839	152,029	137,371	118,763
EQUITY Contributed equity Accumulated surplus/(deficit) Reserves	361,067 60,646 51,191	359,963 58,887 51,191	372,432 90,487 68,084	380,345 76,622 68,084	381,139 88,272 72,842	382,759 111,290 72,842	393,679 149,170 72,842
Total equity	472,904	470,041	531,003	525,051	542,253	566,891	615,691
TOTAL LIABILITIES AND EQUITY	594,890	580,832	635,377	690,890	694,282	704,262	734,454

⁽a) Full audited financial statements are published in the Department's Annual Report.

STATEMENT OF CASHFLOWS (a) (b) (Controlled)

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Estimate	2022-23 Forward Estimate	2023-24 Forward Estimate	2024-25 Forward Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
CASHFLOWS FROM STATE GOVERNMENT							
Service appropriations	42,880	60,285	87,033	47,665	32,517	27,373	31,095
Capital appropriation	-	2,493	2,540	6,850	20	1,620	10,920
Royalties for Regions Fund:		,	,	-,		,	-,-
Regional Community Services Fund Regional Infrastructure and Headworks	1,103	10,062	847	3,061	4,185	5,825	5,858
Fund	2,693	-	8,825	1,794	774	-	-
Other	36,457	30,612	32,836	34,726	31,681	30,088	29,851
Net cash provided by State Government	83,133	103,452	132,081	94,096	69,177	64,906	77,724
CASHFLOWS FROM OPERATING ACTIVITIES Payments							
Employee benefits	(232, 132)	(227,695)	(236,239)	(242,951)	(242,372)	(242,612)	(244,838)
Grants and subsidies	(49,807)	(70,265)	(55,527)	(79,551)	(60,831)	(63,276)	(65,335)
Supplies and services	(90,977)	(74,050)	(93,183)	(79,607)	(77,694)	(74,992)	(75,316)
Accommodation	(10,831)	(10,981)	(11,198)	(10,925)	(10,900)	(10,779)	(10,897)
GST payments	(23,362)	(18,794)	(21,270)	(18,794)	(18,794)	(18,794)	(18,794)
Finance and interest costs	(1,928)	(2,016)	(1,650)	(2,767)	(2,397)	(1,994)	(1,628)
Other payments	(44,630)	(38,697)	(46,832)	(41,787)	(45,230)	(43,756)	(43,940)
Receipts (c)							
Emergency Services Levy	379,435	347,774	350,215	366,360	396,326	409,657	428,380
Grants and subsidies	9,149	6,900	10,169	7,233	6,985	6,985	4,479
Sale of goods and services	9,142	10,131	11,013	10,322	9,339	9,242	9,147
GST receipts	23,542	18,794	21,687	18,794	18,794	18,794	18,794
Other receipts	4,973	2,856	5,678	3,280	3,541	3,584	3,634
Net cash from operating activities	(27,426)	(56,043)	(67,137)	(70,393)	(23,233)	(7,941)	3,686
CACHELOWS EDOM INVESTING							
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets	(33,485)	(74,583)	(46,576)	(55,720)	(36,696)	(30,729)	(37,550)
Proceeds from sale of non-current assets	,	(74,000)	756	(00,720)	(00,000)	403	420
	.,001						
Net cash from investing activities	(32,094)	(74,583)	(45,820)	(55,720)	(36,696)	(30,326)	(37,130)
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases Proceeds from borrowings	(20,933) 9,873	(41,911) 23,949	(43,116) 23,737	(42,644) 23,949	(42,952) 23,949	(43,238) 23,949	(43,513) 23,949
1 100ccds from borrowings	3,070	20,040	20,101	20,040	20,040	20,040	20,040
Net cash from financing activities	(11,060)	(17,962)	(19,379)	(18,695)	(19,003)	(19,289)	(19,564)
NET INODE AGE//DEGGE AGE/ IN GAG:							
NET INCREASE/(DECREASE) IN CASH HELD	12,553	(45,136)	(255)	(50,712)	(9,755)	7,350	24,716
Cash assets at the beginning of the reporting	7.0.5	0.1.005	0	0	00.101	00.040	00.000
period	71,815	84,368	84,368	84,113	33,401	23,646	30,996
Onch annote at the end of the							
Cash assets at the end of the reporting	94 260	39,232	84,113	33,401	23,646	30 006	55 712
period	84,368	39,232	04,113	J3,401	23,040	30,996	55,712

⁽a) Full audited financial statements are published in the Department's Annual Report.

⁽b) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income implemented since the 2020-21 Budget have reclassified revenue received from Government from the Cashflows from Operating Activities category to the Cashflows from State Government category. This may have changed the Net cash provided by State Government and Net cash from operating activities compared to previously published Budgets.

⁽c) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

NET APPROPRIATION DETERMINATION

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Grants and Subsidies Commonwealth Grants (a) National Partnership Agreements COVID-19 Response National Disaster Risk Reduction	5,001	2,790	5,639	2,818	2,818	2,818	2,818
	-	-	-	248	-	-	-
	2,506	2,506	2,506	2,506	2,506	2,506	-
Provision of Fire Services Other Grants (a) Road Trauma Trust Grant Sale of Goods and Services	1,550	1,604	1,604	1,661	1,661	1,661	1,661
	4,121	-	1,485	3,570	3,923	1,019	-
	4,650	4,650	4,610	4,650	-	-	-
Sale of Goods and Services GST Receipts GST Input Credits GST Receipts on Sales	1,781	-	4,336	900	-	-	-
	20,930	17,544	19,932	17,544	17,544	17,544	17,544
	2,612	1,250	1,755	1,250	1.250	1,250	1,250
Other Receipts Other Sundry Receipts (a)	5,826	4,055	6,566	3,780	4,041	4,084	4,134
TOTAL	48,977	34,399	48,433	38,927	33,743	30,882	27,407

⁽a) The classification has been revised compared to previously published Budget Papers.

DETAILS OF ADMINISTERED TRANSACTIONS

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
INCOME							
Other Appropriations (a)	244,347	85,000	85,000	166,960	92,000	60,700	45,000
TOTAL ADMINISTERED INCOME	244,347	85,000	85,000	166,960	92,000	60,700	45,000
EXPENSES Grants to Charitable and Other Public Bodies Western Australia Natural Disaster Relief and Recovery Arrangements	70,417	134,029	74,998	225,991	92,000	60,700	45,000
TOTAL ADMINISTERED EXPENSES	70,417	134,029	74,998	225,991	92,000	60,700	45,000

⁽a) The Disaster Recovery Funding Arrangements Western Australia are jointly funded by State and Commonwealth Governments and administered by the Department to provide assistance to the communities to recover from eligible natural disaster events. The 2021-22 Budget Estimate and forward estimates period include additional funding of \$104.5 million in recovery assistance packages for STCS and \$80.2 million for the replacement cost of public infrastructure as a result of a number of natural disaster events, including the Wooroloo bushfires and flooding in Carnarvon.

RURAL FIRE DIVISION

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Bushfire Centre of Excellence (BCoE) (a) Capital Costs	5,389	9,458	7.785	780	_	_	_
Operating Costs	2,364	3,266	3,408	5,571	5,801	5,801	5,801
Bushfire Risk Management (b)	14,111	20,005	14,290	23,633	15,981	15,849	14,829
Bushfire Technical Services	937	1,036	1,111	1,168	1,168	1,168	1,168
Land Use Planning	662	720	723	736	736	736	736
Office of Bushfire Risk Management	946	1,335	964	1,306	1,306	1,306	1,306
Rural Fire Executive	1,006	1,047	1,144	1,158	1,158	1,158	1,158
TOTAL RURAL FIRE DIVISION	25,415	36,867	29,425	34,352	26,150	26,018	24,998

- (a) BCoE expenditure includes operating costs and capital works included in the Asset Investment Program.
- (b) Detailed breakdown of expenditure for the Bushfire Risk Management directorate is shown in the table below.

BUSHFIRE RISK MANAGEMENT

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-22 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Local Government							
Mitigation Activity Fund (MAF) ESL Grants							
Program (a)	1,121	9,160	1,806	13,479	5,848	5,836	5,835
MAF RfR Grants Program (b)	4,250	1,271	3,642	1,280	1,149	1,019	-
Bushfire Risk Planning Coordinator Support							
Program	1,315	1,388	2,306	1,409	1,409	1,409	1,409
Department Mitigation Works							
Bushfire Awareness Campaign	1,000	1,000	1,000	1,010	1,020	1,030	1,030
Bushfire Risk Management Branch (c)	1,495	1,839	1,707	1,955	2,055	2,055	2.055
Memorandum of Understanding (MOU)							
Department of Education (d)	253	347	217	-	-	-	-
Unallocated Crown Land (UCL) (e)							
Department ESL Contribution	4,177	4,500	3,112	4,000	4,000	4,000	4,000
Department of Planning, Lands and							
Heritage (DPLH) Contribution	500	500	500	500	500	500	500
TOTAL BUSHFIRE RISK MANAGEMENT	14,111	20,005	14,290	23,633	15,981	15,849	14,829
	,	20,000	. 1,200	20,000	. 5,001	. 5,0 10	. 1,020

- (a) The 2020-21 Estimated Actual represents an underspend of \$7.4 million from 2020-21 Budget as a result of a number of factors including weather conditions, eligibility of local government to participate in the program and the COVID-19 pandemic impacting mitigation works. A carryover of these underspends has been provided for in the 2021-22 Budget Estimate.
- (b) The Department administers bushfire mitigation activity grant funding on behalf of DPLH. The funding for this initiative is provided to DPLH from the RfR program. The table reflects the allocation of the funding to the Department based on estimates provided by DPLH.
- (c) Includes three Bushfire Risk Management Officers that are part of the Bushfire Risk Management branch of the Rural Fire Division command.
- (d) The MOU between the Department and Department of Education for the provision of bushfire risk services expired in June 2021 and a new MOU has not been finalised.
- (e) The UCL budget is funded by DPLH and MAF ESL Grants program. The Department ESL contribution is estimated on an annual basis and transferred from grants program through the 2021-22 Mid-year Review process.

Division 31 Office of the Director of Public Prosecutions

Part 7 Community Safety

Appropriations, Expenses and Cash Assets

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
DELIVERY OF SERVICES Item 66 Net amount appropriated to deliver services	38,390	39,407	39,215	42,785	44,449	47,464	51,816
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	3,315	3,763	3,763	3,325	3,340	3,369	3,391
Total appropriations provided to deliver services	41,705	43,170	42,978	46,110	47,789	50,833	55,207
CAPITAL Item 133 Capital Appropriation ^(a)	-	146	146	768	286	146	146
TOTAL APPROPRIATIONS	41,705	43,316	43,124	46,878	48,075	50,979	55,353
EXPENSES Total Cost of Services Net Cost of Services (b) (c) CASH ASSETS (d)	48,455 48,362 6,140	49,676 49,626 5,246	53,028 52,978 3,716	51,672 51,622 3,300	53,690 53,640 3,415	56,976 56,926 3,415	61,350 61,300 3,415

⁽a) Additional capital appropriation is provided to fund lease repayments and is not reflected in the Asset Investment Program table.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Office's Income Statement since presentation of the 2020-21 Budget to Parliament on 8 October 2020, are outlined below:

	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
New Initiatives					
Major Crime and Complex Prosecutions	-	1,039	-	-	-
Office Accommodation Costs	-	461	761	1,045	1,317
Cost and Demand Pressures	644	453	324	627	3.890
Legal Information Service	-	305	-	027	0,000
Reclassification of Asset Investment to Recurrent Expense Other	508	433	483	161	-
2020-21 Estimated Actual Outturn	2,200	-	-	-	-

⁽b) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget may have increased the Net Cost of Services compared to previously published Budgets.

⁽c) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

⁽d) As at 30 June each financial year.

Significant Issues Impacting the Agency

- 1. The increasing number of complex prosecutions particularly murder cases originating from the State Crime Division of the Western Australia Police Force requires specialised brief-preparation processes to support the volume and sophistication of the evidence.
- 2. The indictable caseload managed by the Office is increasing and is projected to remain at an increased level across 2021-22 and the forward estimates period. Provisions have been made in the Budget and forward estimates period towards addressing this anticipated growth.
- 3. The Office anticipates further reforms to the criminal law in Western Australia over the forward estimates period that are likely to have a measurable impact on the indictable caseload. In addition to the commencement of new family violence offences in 2020-21, new offences accompanying the voluntary assisted dying laws and industrial manslaughter offences either will commence, or are expected to commence, in 2021-22.
- 4. In 2020-21, several lockdown periods resulting from the COVID-19 pandemic caused substantial disruptions to court proceedings, requiring trial re-listings and numerous procedural adjustments. Throughout these periods, resource and service demand pressures were sustained. The Office has received funding, underpinned by State population growth drivers, to address service demand pressure.
- 5. The Office successfully managed the transition of proceedings relating to dangerous sexual and violent offenders under the *High Risk Serious Offenders Act 2020* to the State Solicitor's Office from January 2021. The Office continues to be involved in these proceedings through its provision of information to the State Solicitor's Office relating to the offenders' predicating offences and prosecutions.
- 6. The Office continues to respond to the increasing use of technology in the criminal justice system, which is generating trends toward complex and resource-intensive prosecutions. Digitisation, automation and data collaboration are key initiatives that the Office will progress over the forward estimates period, in line with the Government's Digital WA Strategy. Investment in the readiness of the Office to support digitisation of records, service automation, workflow management and data exchange are key outcomes of these initiatives to provide a better prosecution service for the State.

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Minister, Accountable Authority and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Office's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcome	Services
Safe, Strong and Fair Communities:	That the people of Western Australia are provided	Criminal Prosecutions Confiscation of Assets
Developing healthy and resilient communities.	with a fair and just criminal prosecution service.	

Service Summary

Expense	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Criminal Prosecutions Confiscation of Assets	44,966 3,489	46,426 3,250	49,298 3,730	48,422 3,250	50,440 3,250	53,726 3,250	58,100 3,250
Total Cost of Services	48,455	49,676	53,028	51,672	53,690	56,976	61,350

Outcomes and Key Effectiveness Indicators (a)

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Outcome: That the people of Western Australia are provided with a fair and just criminal prosecution service:					
Early advice to court on charges: indictment filed within three months of committal	69.6%	85%	65.5%	85%	1
Establishing a case to answer	100%	98%	99.6%	98%	2
Convictions after trial	62.3%	50%	59.4%	50%	3
Application for a declaration of confiscations filed within four months of the drug trafficker declaration	16.9%	60%	10.7%	60%	4

⁽a) Further detail in support of the key effectiveness indicators is provided in the Office's Annual Report.

Explanation of Significant Movements

(Notes)

- 1. The number of indictments filed within three months of committal did not meet the 85% target as a result of the impacts from the COVID-19 lockdowns and interruption of service delivery across the broader justice system. This caused delays in cases progressing to committal stage and adjournments of committal hearings. The Office will continue to progress this backlog of committals through the 2021-22 financial year.
- 2. Establishing a case to answer refers to the completed trials that do not have a Judge-directed acquittal recorded against all charges over total completed trials. The 2020-21 Estimated Actual exceeded the 2020-21 Budget and was driven by the Office's robust pre-trial review process, which effectively identified unsuitable cases prior to trial, resulting in appropriate action and allocation of prosecutorial effort.
- The 2020-21 Estimated Actual exceeded the 2020-21 Budget, reflecting the consistent approach of the Office
 in assessing and preparing matters prior to trial, and effectively preparing and prosecuting trials.
- 4. The Office manages drug trafficker declarations which includes confiscated property, land and assets. The preparation of applications for confiscations in these matters is a highly complex process and requires significant liaison with numerous engagements throughout the process, including input from participants across the justice system and stakeholders with interests in these seized assets. The length of time taken along with the increased complexity and prosecution work effort has contributed to the 2020-21 Estimated Actual remaining lower than the 2020-21 Budget.

Services and Key Efficiency Indicators

1. Criminal Prosecutions

The Office conducts prosecutions against people accused of serious breaches of the State's criminal laws. These prosecutions are principally conducted on indictment in the Supreme and District Courts sitting at Perth as well as in major regional locations.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 44,966 93	\$'000 46,426 50	\$'000 49,298 50	\$'000 48,422 50	
Net Cost of Service	44,873	46,376	49,248	48,372	
Employees (Full-Time Equivalents)	252	283	284	324	1
Efficiency Indicators Cost per prosecution	\$14,771	\$15,000	\$16,462	\$15,000	2

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

Explanation of Significant Movements

(Notes)

- 1. Full-time equivalents from the 2020-21 Actual to the 2021-22 Budget Target will increase as a result of the increase in demand and the activity across the broader justice system.
- 2. The 2020-21 Estimated Actual for the Cost per prosecution exceeded the 2020-21 Budget as a result of: fewer indictable cases caused by COVID-19 interruptions across the broader justice system; case backlogs that the Office is required to manage; the sustained increase in case management complexity driven by the increase in the volume of digital evidence; the costs required to securely manage this material; and the increases in court trial days.

2. Confiscation of Assets

The Office institutes and conducts proceedings in a fair and just manner to confiscate property acquired as a result of criminal activity, property used for criminal activity and the property of declared drug traffickers. The cost to operate the Office's Confiscations team and to manage confiscations legal work is generally recouped from the Confiscation Proceeds Account established under the *Criminal Property Confiscation Act 2000*.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service Less Income (a)	\$'000 3,489 nil	\$'000 3,250 nil	\$'000 3,730 nil	\$'000 3,250 nil	1
Net Cost of Service Employees (Full-Time Equivalents)	3,489	3,250 16	3,730	3,250 16	
Efficiency Indicators Ratio of cost to return (b)	22.6%	25%	24.5%	25%	

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

⁽b) The Ratio of cost to return is calculated by dividing the total Confiscations revenue collected by the total cost to operate the Office's Confiscations activity. The 2020-21 Estimated Actual is consistent with the planned ratio of cost to return expectations.

Explanation of Significant Movements

(Notes)

1. The Total Cost of Services for the 2020-21 Estimated Actual is higher than the 2020-21 Budget by \$0.48 million as the Office responded to the demands of complex matters attributed to confiscations activity.

Asset Investment Program

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-21 \$'000	2020-21 Estimated Expenditure \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
WORKS IN PROGRESS Desktop Devices Digital Transformation and Service Enhancement Print and Photocopy Services	1,433 692 279	583 503 165	300 - 25	250 - -	225 - -	125 - 114	250 189 -
NEW WORKS Furniture and Fittings, Portable and Attractive Items, Including Dictation and Transcript Equipment Strategic Asset Portfolio	200 2,189 200	- - -	- - -	100 2,014	- 175 -	- - 200	100
Total Cost of Asset Investment Program	4,993	1,251	325	2,364	400	439	539
FUNDED BY Capital Appropriation Drawdowns from the Holding Account Internal Funds and Balances (a) Other Grants and Subsidies			200 (899) 1,024	675 458 1,231	188 106 106	- 439 - -	- 539 - -
Total Funding			325	2,364	400	439	539

⁽a) 2020-21 Estimated Expenditure includes internal funds rollover to better align anticipated project cashflows.

Financial Statements

Income Statement

Expenses

1. The Total Cost of Services for the 2020-21 Estimated Actual is higher than the 2021-22 Budget Estimate as the Office responded to unavoidable service demand pressures to meet criminal prosecution caseloads whilst accommodating the significant interruptions across the broader justice pipeline caused by the COVID-19 lockdowns. The Total Cost of Services for the 2021-22 Budget Estimate increases by \$1.9 million compared to the 2020-21 Budget due to increased prosecutorial resources needed to address sector wide growth.

Income

- The Other revenues in Income from State Government for the 2020-21 Estimated Actual is higher than the 2021-22 Budget Estimate by \$1.9 million represented by the distribution from the Confiscations Proceeds Account for exceeding the target collection levels.
- The increase in Income from State Government between the 2020-21 Estimated Actual and the 2021-22 Budget Estimate is largely driven by the increase in service appropriation provided to address cost and demand pressures, prosecution of complex crime and corruption cases, and accommodation needs for the Office's increasing workforce.

Statement of Financial Position

4. Cash assets continue to decline from the 2019-20 Actual to below \$2.8 million in the 2021-22 Budget Estimate in an effort to operate within targeted cash limit measures in 2020-21 as the Office continues to maintain high-quality and responsive prosecution services through a period of significant disruption. Further, cash assets are expected to fund the Office's Asset Investment Program, resulting in the increase in Intangibles in the 2021-22 Budget Estimate.

INCOME STATEMENT (a) (Controlled)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
COST OF SERVICES							
Expenses							
Employee benefits (b)	36,828 3,738	37,146 2,794	39,904 4,042	39,764 3,135	41,117 3,222	44,702 2,955	48,572 2.845
Accommodation	4,292	4,254	4,042 4,254	4,410	4,943	5,018	5,294
Depreciation and amortisation	926	1,217	517	1,031	1,091	903	1,217
Finance and interest costs	9	13	13	19	21	19	19
Other expenses	2,662	4,252	4,298	3,313	3,296	3,379	3,403
TOTAL COST OF SERVICES	48,455	49,676	53,028	51,672	53,690	56,976	61,350
Income							
Other revenue	93	50	50	50	50	50	50
Total Income	93	50	50	50	50	50	50
NET COST OF SERVICES (c)	48,362	49,626	52,978	51,622	53,640	56,926	61,300
INCOME FROM STATE COVERNMENT							
INCOME FROM STATE GOVERNMENT Service appropriations	41.705	43.170	42.978	46.110	47.789	50.833	55.207
Resources received free of charge	696	793	793	793	793	793	793
Other revenues	7,369	5,905	7,505	5,605	5,300	5,300	5,300
TOTAL INCOME FROM STATE GOVERNMENT	49,770	49,868	51,276	52,508	53,882	56,926	61,300
SURPLUS/(DEFICIENCY) FOR THE PERIOD	1,408	242	(1,702)	886	242	-	-

⁽a) Full audited financial statements are published in the Office's Annual Report.
(b) The full-time equivalents for 2019-20 Actual, 2020-21 Estimated Actual and 2021-22 Budget Estimate are 268, 300 and 340 respectively.
(c) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have moved all revenue received from Government out of the calculation of Net Cost of Services and into Income from State Government. This may have increased the Net Cost of Services compared to previously published Budgets.

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2019-20	2020-21	2020-21 Estimated	2021-22 Budget	2022-23 Forward	2023-24 Forward	2024-25 Forward
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
CURRENT ASSETS							
Cash assets	5,611	4,717	3,187	2,771	2,886	2,886	2,886
Holding account receivables	400	1,000	258	150	439	539	539
Receivables Other	2,442 180	2,442 180	3,018 180	3,018 180	3,039 180	3,039 180	3,039 180
Ou let	100	100	100	100	100	100	100
Total current assets	8,633	8,339	6,643	6,119	6,544	6,644	6,644
NON-CURRENT ASSETS							
Holding account receivables	5,366	5,624	5,874	6,597	7,279	7,643	8,321
Property, plant and equipment	1,177	663	1,263	1,088	1,165	946	749
Intangibles	701	1,799	701	2,440	1,746	1,585	1,250
Restricted cash	529	529	529	529	529	529	529
Total non-current assets	7,773	8,615	8,367	10,654	10,719	10,703	10,849
TOTAL ASSETS	16,406	16,954	15,010	16,773	17,263	17,347	17,493
CURRENT LIABILITIES							
Employee provisions	7,138 581	6,902 649	6,902	6,666 764	6,312 764	6,312 764	6,312 764
Payables Other		508	649 508	508	508	764 508	508
Culci	000	000	000	000		000	000
Total current liabilities	8,227	8,059	8,059	7,938	7,584	7,584	7,584
NON-CURRENT LIABILITIES							
Employee provisions	2,093	2,129	2,129	2,165	2,219	2,219	2,219
Borrowings and leases	318	410	410	404	366	304	304
Total non-current liabilities	2,411	2,539	2,539	2,569	2,585	2,523	2,523
TOTAL LIABILITIES	10,638	10,598	10,598	10,507	10,169	10,107	10,107
	-,	- /	.,	- ,	-,	- / -	
EQUITY							
Contributed equity Accumulated surplus/(deficit)	7,138 (1,370)	7,284 (1,128)	7,284	8,052 (2,186)	8,338 (1,944)	8,484 (1,944)	8,630 (1,944)
Other	. , ,	(1,128)	(3,072) 200	(2,186) 400	700	(1,944) 700	(1,944) 700
Total equity	5,768	6,356	4,412	6,266	7,094	7,240	7,386
TOTAL LIABILITIES AND EQUITY	16,406	16,954	15,010	16,773	17,263	17,347	17,493

⁽a) Full audited financial statements are published in the Office's Annual Report.

STATEMENT OF CASHFLOWS (a) (b) (Controlled)

	2019-20	2020-21	2020-21	2021-22	2022-23	2023-24	2024-25
	Actual	Budget	Estimated Actual	Budget Estimate	Forward Estimate	Forward Estimate	Forward Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
CASHFLOWS FROM STATE							
GOVERNMENT							
Service appropriations	40,684	41,904	42,412	45,037	46,668	49,930	53,990
Capital appropriation	308	146 408	146 200	768 458	286 150	146 439	146 539
Holding account drawdowns Other	5,308	5,905	6,929	5,605	5,300	5,300	5,300
Net cash provided by State Government	46,300	48,363	49,687	51,868	52,404	55,815	59,975
CASHFLOWS FROM OPERATING ACTIVITIES Payments							
Employee benefits	(35,993)	(37,146)	(39,904)	(39,764)	(41,117)	(44,702)	(48,572)
Supplies and services	(2,145)	(1,303)	(2,551)	(1,644)	(1,730)	(1,664)	(1,554)
Accommodation	(4,307)	(4,254)	(4,254)	(4,410)	(4,943)	(5,018)	(5,294)
GST payments Finance and interest costs	(1,134) (9)	(840) (13)	(840) (13)	(840) (19)	(840) (21)	(840) (19)	(840) (19)
Other payments	(3,398)	(4,916)	(4,962)	(3,984)	(3,980)	(3,871)	(3,895)
	(=,===)	(1,010)	(1,000)	(=,== :)	(0,000)	(=,=: -)	(0,000)
Receipts (c)							
GST receipts	843	834	834	834	834	834	834
Other receipts	294	50	50	50	50	50	50
Net cash from operating activities	(45,849)	(47,588)	(51,640)	(49,777)	(51,747)	(55,230)	(59,290)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets	(1,009)	(1,523)	(325)	(2,364)	(400)	(439)	(539)
Net cash from investing activities	(1,009)	(1,523)	(325)	(2,364)	(400)	(439)	(539)
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases	(178)	(146)	(146)	(143)	(142)	(146)	(146)
Net cash from financing activities	(178)	(146)	(146)	(143)	(142)	(146)	(146)
NET INCREASE/(DECREASE) IN CASH HELD	(736)	(894)	(2,424)	(416)	115	-	-
Cash assets at the beginning of the reporting period	6,876	6,140	6,140	3,716	3,300	3,415	3,415
	2,2.0	2, 0	2, 0	5,	2,230	2,	2, 0
Cash assets at the end of the reporting period	6,140	5,246	3,716	3,300	3,415	3,415	3,415

⁽a) Full audited financial statements are published in the Office's Annual Report.(b) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income implemented since the 2020-21 Budget have reclassified revenue received from Government from the Cashflows from Operating Activities category to the Cashflows from State Government category. This may have changed the Net cash provided by State Government and Net cash from operating activities compared to previously published Budgets.

⁽c) A determination by the Treasurer, pursuant to section 23 of the Financial Management Act 2006, provides for the retention of some cash receipts by the Office. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

NET APPROPRIATION DETERMINATION

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Grants and Subsidies Contribution from the Confiscation Proceeds	5 200	F 000	0.004	5 200	F 200	5 200	5 200
AccountGST Receipts	5,308	5,600	6,624	5,300	5,300	5,300	5,300
GST Input CreditsGST Receipts on Sales	834 9	832 2	832 2	832 2	832 2	832 2	832 2
Other Receipts Other Receipts	214	-	-	-	_	_	-
User Contributions, Charges and Fees Employee Contributions to Employee Vehicle							
Scheme	80	50	50	50	50	50	50
TOTAL	6,445	6,484	7,508	6,184	6,184	6,184	6,184

Division 32 Corruption and Crime Commission

Part 7 Community Safety

Appropriations, Expenses and Cash Assets

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
DELIVERY OF SERVICES Item 67 Net amount appropriated to deliver services	26,473	26,882	26,831	27,351	27,387	27,824	28,128
Amount Authorised by Other Statutes - Corruption, Crime and Misconduct Act 2003	502	502	502	503	504	505	506
Total appropriations provided to deliver services	26,975	27,384	27,333	27,854	27,891	28,329	28,634
CAPITAL Item 134 Capital Appropriation ^(a)	241	243	268	219	215	249	208
TOTAL APPROPRIATIONS	27,216	27,627	27,601	28,073	28,106	28,578	28,842
EXPENSES Total Cost of Services Net Cost of Services (b) (c)	28,014 27,791	27,741 27,701	27,590 27,550	28,611 28,571	28,648 28,608	28,993 28,953	29,298 29,258
CASH ASSETS (d)	9,257	9,080	9,729	9,551	9,373	9,195	9,017

⁽a) Additional capital appropriation is provided to fund lease repayments and is not reflected in the Asset Investment Program table.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Commission's Income Statement since presentation of the 2020-21 Budget to Parliament on 8 October 2020, are outlined below:

	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated	Budget	Forward	Forward	Forward
	Actual	Estimate	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
2021-22 Streamlined Budget Process Incentive Funding	-	254	-	-	-

⁽b) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget may have increased the Net Cost of Services compared to previously published Budgets.

⁽c) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

⁽d) As at 30 June each financial year.

Significant Issues Impacting the Agency

- 1. Legislation was passed in July 2018 to amend the Criminal Property Confiscation Act 2000 and the Corruption, Crime and Misconduct Act 2003 (the CCM Act) to grant the Commission powers to investigate, initiate and conduct civil confiscation proceedings relating to unexplained wealth. The Commission has engaged an independent reviewer to consider and report on the Commission's work during the preceding three years. The outcome of this review will inform future decisions regarding the continuance of the function and its ongoing resourcing requirements.
- 2. The Commission must assess every allegation of serious misconduct or police misconduct under section 32 of the CCM Act. There is a trend of increasing allegations being assessed, with 1,447 (25%) more allegations assessed during 2020-21 compared to the previous year. The Commission continues to explore opportunities for process improvement, to address the level of allegations and assess future resources.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Commission's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcome	Services
Safe, Strong and Fair Communities: Developing healthy and resilient communities.	The integrity of the public sector continuously improves and the incidence of misconduct is reduced.	Assessing All Allegations of Serious Misconduct Received Investigating Allegations of Serious Misconduct

Service Summary

Expense	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Assessing All Allegations of Serious Misconduct Received	4,137	4,586	4,375	4,538	4,544	4,599	4,647
Misconduct	23,877	23,155	23,215	24,073	24,104	24,394	24,651
Total Cost of Services	28,014	27,741	27,590	28,611	28,648	28,993	29,298

Outcomes and Key Effectiveness Indicators (a)

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Outcome: The integrity of the public sector continuously improves and the incidence of misconduct is reduced:					
Number of allegations received	5,743	5,000	7,190	5,000	1
Allegations as a percentage of people employed within public authorities under the Commission's jurisdiction	2.9%	2.6%	3.6%	2.6%	2
Number of investigations	59	50	58	50	3
Number of reports published	43	40	33	40	4

⁽a) Further detail in support of the key effectiveness indicators is provided in the Commission's Annual Report.

Explanation of Significant Movements

(Notes)

- 1. The 2020-21 Estimated Actual is higher than the 2020-21 Budget as a result of different factors, including increased awareness and confidence in the work of the Commission, increased reporting, continued liaison with public sector agencies and continuous improvement within the assessment process.
- The 2020-21 Estimated Actual is higher than the 2020-21 Budget due to the increased number of allegations received.
- The 2020-21 Estimated Actual is higher than the 2020-21 Budget due to an increase in the number of self-initiated serious misconduct investigations conducted under section 26 of Corruption, Crime and Misconduct Act 2003.
- 4. The 2020-21 Estimated Actual is lower than the 2020-21 Budget as a result of the more complicated nature and increasing complexity of investigations completed during the year.

Services and Key Efficiency Indicators

1. Assessing All Allegations of Serious Misconduct Received

The Commission has responsibility for assessing all allegations of serious misconduct within the public sector and ensuring that they are appropriately dealt with either by the Commission or another public authority.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service Less Income	\$'000 4,137 7	\$'000 4,586 5	\$'000 4,375 5	\$'000 4,538 6	
Net Cost of Service	4,130	4,581	4,370	4,532	
Employees (Full-Time Equivalents)	32	32	32	32	
Efficiency Indicators Percentage of assessments completed within 28 days	84% \$720	80% \$917	81% \$578	80% \$908	1

Explanation of Significant Movements

(Notes)

1. The 2020-21 Estimated Actual is lower than the 2020-21 Budget due to an increase in the number of allegations received, which is offset by an underspend in overhead costs.

2. Investigating Allegations of Serious Misconduct

The Commission investigates matters which are serious and significant and where it believes it can have the most impact in improving the integrity of the public sector.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service Less Income (a)	\$'000 23,877 216	\$'000 23,155 35	\$'000 23,215 35	\$'000 24,073 34	
Net Cost of Service	23,661	23,120	23,180	24,039	
Employees (Full-Time Equivalents)	89	93	93	93	
Efficiency Indicators Percentage of investigations completed within 12 months Average time (days) to complete an investigation into serious misconduct	83% 246	80% 350	67% 347	80% 350	1

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

Explanation of Significant Movements

(Notes)

1. The 2020-21 Estimated Actual is lower than the 2020-21 Budget due to the increased complexity and number of matters investigated by the Commission. Resources have been diverted from other investigative priorities to assist with unexplained wealth investigations and investigations relating to the Department of Communities which has negatively impacted on the time taken to complete matters.

Asset Investment Program

1. The Commission's Asset Investment Program provides for the replacement of business systems and equipment across the Budget and forward estimates period.

	Estimated Total Cost \$'000		2020-21 Estimated Expenditure \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
COMPLETED WORKS							
Office and Security Equipment - 2020-21 Program	60	60	60	-	-	-	-
Operations Support Equipment - 2020-21 Program	435	435	435	-	-	-	-
Technology and Business Support Systems							
2020-21 Program	805	805	805	-	-	-	-
NEW WORKS							
Office and Security Equipment							
2021-22 Program	97	_	_	97	_	_	_
2022-23 Program	80	-	-	-	80	-	_
2023-24 Program	60	-	-	_	-	60	_
2024-25 Program	10	-	-	_	-	-	10
Operations Support Equipment							
2021-22 Program	398	-	-	398	-	-	-
2022-23 Program	925	-	-	-	925	-	-
2023-24 Program	775	-	-	-	-	775	-
2024-25 Program	740	-	-	-	-	-	740
Technology and Business Support Systems							
2021-22 Program	805	-	-	805	-	-	-
2022-23 Program	295	-	-	-	295	-	-
2023-24 Program	465	-	-	-	-	465	-
2024-25 Program	550	-	-	-	-	-	550
Total Cost of Asset Investment Program	6.500	1.300	1.300	1.300	1.300	1.300	1,300
<u>-</u>	-,	,	,	,	,	,	,
FUNDED BY							
Drawdowns from the Holding Account			1,300	1,300	1,300	1,300	1,300
Dramacinic from the Florality / toodart			1,000	1,000	1,000	1,000	1,000
Total Funding			1,300	1,300	1,300	1,300	1,300

Financial Statements

INCOME STATEMENT (a) (Controlled)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
COST OF SERVICES							
Expenses							
Employee benefits (b)	18,449	18,789	18,789	18,883	19,107	19,337	19,560
Supplies and services	4,531	4,192	3,942	4,715	4,471	4,528	4,608
Accommodation	2,405	2,466	2,466	2,515	2,565	2,617	2,617
Depreciation and amortisation	1,708	1,433	1,543	1,766	1,764	1,760	1,759
Finance and interest costs	15	20	9	9	12	15	18
Other expenses	906	841	841	723	729	736	736
TOTAL COST OF SERVICES	28,014	27,741	27,590	28,611	28,648	28,993	29,298
Income							
Other revenue	223	40	40	40	40	40	40
Total Income	223	40	40	40	40	40	40
NET COST OF SERVICES (c)	27,791	27,701	27,550	28,571	28,608	28,953	29,258
INCOME FROM STATE GOVERNMENT							
	26.975	27,384	27,333	27,854	27,891	28.329	28.634
Service appropriations	26,975	27,364 75	27,333 475	27,654 475	27,691 475	20,329 475	20,034 475
Other revenues	40	75	475	4/3	4/3	4/3	4/3
Other revenues	40	-	-		-		<u> </u>
TOTAL INCOME FROM STATE GOVERNMENT	27.040	27,459	27,808	28,329	28,366	28.804	29,109
SURPLUS/(DEFICIENCY) FOR THE PERIOD	(751)	(242)	258	(242)	(242)	(149)	(149)

⁽a) Full audited financial statements are published in the Commission's Annual Report.(b) The full-time equivalents for 2019-20 Actual, 2020-21 Estimated Actual and 2021-22 Budget Estimate are 121, 125 and 125 respectively.

⁽c) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have moved all revenue received from Government out of the calculation of Net Cost of Services and into Income from State Government. This may have increased the Net Cost of Services compared to previously published Budgets.

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2019-20	2020-21	2020-21 Estimated	2021-22 Budget	2022-23 Forward	2023-24 Forward	2024-25 Forward
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
CURRENT ASSETS							
Cash assets	8,997	8,755	9,404	9,161	8,918	8,675	8,432
Holding account receivables	1,300	1,300	1,300	1,300	1,300	1,300	1,300
ReceivablesOther	319 935	319 794	319 845	319 781	319 717	319 653	319 589
Other	933	7 94	040	701	717	000	569
Total current assets	11,551	11,168	11,868	11,561	11,254	10,947	10,640
NON-CURRENT ASSETS							
Holding account receivables	15,410	15,543	15,503	15,969	16,433	16,986	17,538
Property, plant and equipment	3,206	3,406	3,228	2,791	2,555	2,308	2,003
Receivables	145	145	145	145	145	145	145
Intangibles	223	408	408	483	408 455	748	623
Restricted cash	260	325	325	390	455	520	585
Total non-current assets	19,244	19,827	19,609	19,778	19,996	20,707	20,894
TOTAL ASSETS	30,795	30,995	31,477	31,339	31,250	31,654	31,534
CURRENT LIABILITIES							
Employee provisions	3.463	3.556	3.463	3.463	3.463	3.463	3.463
Payables	154	64	154	154	154	154	154
Borrowings and leases	274	241	217	211	219	214	220
Other	191	191	191	191	191	191	191
Total current liabilities	4,082	4,052	4,025	4,019	4,027	4,022	4,028
NON-CURRENT LIABILITIES							
Employee provisions	956	955	956	956	956	956	956
Borrowings and leases	126	357	339	230	160	469	284
Total non-current liabilities	1,082	1,312	1,295	1,186	1,116	1,425	1,240
TOTAL LIABILITIES	5,164	5,364	5,320	5,205	5,143	5,447	5,268
	2,.3.	2,231	2,220	2,230	-,	-,	-,-30
EQUITY							
Contributed equity	12,466	13,808	12,734	12,953	13,168	13,417	13,625
Accumulated surplus/(deficit)	13,165	11,823	13,423	13,181	12,939	12,790	12,641
Total equity	25,631	25,631	26,157	26,134	26,107	26,207	26,266
TOTAL LIABILITIES AND EQUITY	30,795	30,995	31,477	31,339	31,250	31,654	31,534

⁽a) Full audited financial statements are published in the Commission's Annual Report.

STATEMENT OF CASHFLOWS (a) (b) (Controlled)

	2019-20	2020-21	2020-21	2021-22	2022-23	2023-24	2024-25
	Actual \$'000	Budget \$'000	Estimated Actual \$'000	Budget Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000
CASHFLOWS FROM STATE							
GOVERNMENT Service appropriations	25,742	25,951	25,940	26,088	26,127	26,476	26,782
Capital appropriation	241	243	268	219	215	249	20,702
Holding account drawdowns	1,300	1,300	1,300	1,300	1,300	1,300	1,300
Net cash provided by State Government	27,283	27,494	27,508	27,607	27,642	28,025	28,290
CASHFLOWS FROM OPERATING ACTIVITIES Payments							
Employee benefits	(18,033)	(18,729)	(18,729)	(18,823)	(19,047)	(19,277)	(19,500)
Supplies and services	(4,745)	(4,184)	(3,534)	(4,307)	(4,063)	(4,120)	(4,200)
Accommodation	(2,431)	(2,466)	(2,466)	(2,515)	(2,565)	(2,617)	(2,617)
GST paymentsFinance and interest costs	(907) (15)	(1,112) (20)	(1,112) (19)	(1,112) (9)	(1,112) (11)	(1,112) (53)	(1,112) (17)
Other payments	(1,071)	(774)	(774)	(656)	(662)	(669)	(669)
Receipts							
GST receipts	873	1,116	1,116	1,116	1,116	1,116	1,116
Other receipts	383	40	40	40	40	40	40
Net cash from operating activities	(25,946)	(26,129)	(25,478)	(26,266)	(26,304)	(26,692)	(26,959)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets Proceeds from sale of non-current assets	(912) 1	(1,300)	(1,300)	(1,300)	(1,300)	(1,300)	(1,300)
Net cash from investing activities	(911)	(1,300)	(1,300)	(1,300)	(1,300)	(1,300)	(1,300)
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases	(256)	(243)	(258)	(219)	(216)	(211)	(209)
Net cash from financing activities	(256)	(243)	(258)	(219)	(216)	(211)	(209)
NET INCREASE/(DECREASE) IN CASH HELD	170	(178)	472	(178)	(178)	(178)	(178)
	170	(170)	412	(170)	(170)	(170)	(170)
Cash assets at the beginning of the reporting							
period	9,087	9,258	9,257	9,729	9,551	9,373	9,195
Cash assets at the end of the reporting							
period	9,257	9,080	9,729	9,551	9,373	9,195	9,017

⁽a) Full audited financial statements are published in the Commission's Annual Report.

⁽b) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income implemented since the 2020-21 Budget have reclassified revenue received from Government from the Cashflows from Operating Activities category to the Cashflows from State Government category. This may have changed the Net cash provided by State Government and Net cash from operating activities compared to previously published Budgets.

Division 33 Chemistry Centre (WA)

Part 7 Community Safety

Appropriations, Expenses and Cash Assets

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
DELIVERY OF SERVICES Item 68 Net amount appropriated to deliver services	7,757	6,788	6,788	6,771	6,802	6,974	7,005
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	251	251	251	252	253	254	255
Total appropriations provided to deliver services	8,008	7,039	7,039	7,023	7,055	7,228	7,260
CAPITAL Item 135 Capital Appropriation	2,500	2,500	2,500	2,500	2,500	2,500	2,500
TOTAL APPROPRIATIONS	10,508	9,539	9,539	9,523	9,555	9,728	9,760
EXPENSES Total Cost of Services Net Cost of Services (a) (b) CASH ASSETS (c)	29,997 24,175 3,964	28,678 22,861 4,349	28,283 22,404 4,363	30,109 24,181 4,325	30,948 24,944 4,258	31,899 25,782 4,513	32,682 26,486 4,974

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget may have increased the Net Cost of Services compared to previously published Budgets.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Centre's Income Statement since presentation of the 2020-21 Budget to Parliament on 8 October 2020, are outlined below:

	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated	Budget	Forward	Forward	Forward
	Actual	Estimate	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
Ongoing Initiatives 2021-22 Streamlined Budget Process Incentive Funding		67 1,041 -	1,460 -	- 1,978 -	- 2,264 -

⁽b) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

⁽c) As at 30 June each financial year.

Significant Issues Impacting the Agency

Keeping the State Safe

- 1. The Centre works closely with police, the justice system and emergency services to help keep the State safe.
 - 1.1. There is increased demand for forensic analysis following the introduction of a new 'poly' offence for driving while affected by a combination of alcohol and drugs, as well as ongoing expansion of illicit drug testing capabilities.
 - 1.2. The development of a world-leading fibre database and considerable expertise in the area of fibre analysis, which supported the successful prosecution of Bradley Robert Edwards, is being further expanded in relation to cold case reviews. New state-of-the-art instrumentation is providing enhanced resolution and sensitivity and supports a broader approach to forensic analysis when determining and interpreting the value of materials as evidence.
 - 1.3. Emergency Response (ER) staff were among the first responders to several alleged chemical threats. ER staff are on call 24/7 to support the Department of Fire and Emergency Services in responding to hazardous chemical, biological or radiological threats that may impact public safety, public health and critical infrastructure.

Supporting the State through Research and Innovation

- 2. The Centre continues to focus research and innovation efforts on applied and collaborative approaches to solve complex problems for the State's industrial, mining, agricultural, environmental and forensic sectors.
 - 2.1. The Centre is part of a collaborative research project into the risks of exposure to diesel particulate matter (DPM) - a known health hazard - in the mining industry. This research resulted in promoting a healthier workplace with a new workplace exposure standard for DPM applied to all Western Australian mines.
 - 2.2. As a partner in several Cooperative Research Centres (CRCs), including the CRC for Transformation in Mining Economies and the CRC for Future Battery Industries, the Centre is exploring opportunities for transformation beyond the life of mine operations and innovative approaches to support the growth of battery industries to power Western Australia's future.
 - 2.3. The Centre is examining the potential for hemp as a feed source for sheep as part of a research project led by the Department of Primary Industries and Regional Development in collaboration with Charles Sturt University in New South Wales. The project is examining the meat quality of sheep on a hemp diet, one of several projects being undertaken at the Centre to assist producers and manufacturers in emerging industries to value-add to their products.
 - 2.4. As part of the globally-significant scientific monitoring of Aboriginal rock art on Murujuga in the Burrup Peninsula, the Centre is providing specialist chemical analysis of air and water samples.
 - 2.5. The Centre's work in identifying 'designer drugs' is having an impact on emergency medicine research, through our involvement in the innovative Emerging Drugs Network of Australia project, a national program pioneered in Western Australia by the Centre and the Emergency Department of Royal Perth Hospital. The Centre's analysis is assisting medical specialists in the ongoing treatment of patients and has led to an early warning system to facilitate rapid and targeted harm reduction responses to help save lives and reduce the health impacts of illicit drug use in our community.
 - 2.6. The Centre's proteomics capabilities have developed unique methodologies to help determine cause of death in coronial cases. The Centre is the only laboratory in Australia to use a proteomic method capable of identifying the venom of 12 species of poisonous Australian snakes and the source of insulin. Research is being undertaken to examine how this work could be applied in the area of criminal justice.

Supporting Business Enterprise and Job Creation

- 3. The Centre provides high quality chemical analysis to support local, national and international business including:
 - working with indigenous groups and others to analyse and identify components, and associated therapeutic benefits or potential industrial use, of essential oils;
 - 3.2. assisting producers to verify the authenticity of products, such as honey, eggs and pork, for domestic and export markets;
 - 3.3. monitoring pesticides and herbicides to ensure fruit and vegetables meet Australian standards and are fit for human consumption; and
 - 3.4. Therapeutic Goods Administration accredited certification testing for medicinal cannabis manufacturers.

Education and Collaboration

4. The Centre supports the State's commitment to increase participation in Science, Technology, Engineering and Mathematics education through postgraduate student supervision, school visits, guest lecturing, webinars, career expos, participation in science-related community events and other outreach activities.

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Minister, Accountable Authority and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Authority's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goals	Desired Outcomes	Services
WA Jobs Plan: Local manufacturing and production, creating WA jobs and training for the jobs of the future.	Quality research and development.	Research and Development
Safe, Strong and Fair	Quality scientific advice.	2. Commercial and Scientific Information and Advice
Communities: Developing healthy and resilient communities.	Quality emergency response.	3. Emergency Response Management

Service Summary

Expense	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Research and Development Commercial and Scientific Information and	2,712	2,598	2,720	2,896	2,976	3,068	3,143
Advice	25,296	23,996	23,551	25,071	25,770	26,562	27,214
Emergency Response Management	1,989	2,084	2,012	2,142	2,202	2,269	2,325
Total Cost of Services	29,997	28,678	28,283	30,109	30,948	31,899	32,682

Outcomes and Key Effectiveness Indicators (a)

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Outcome: Quality research and development:					
Client satisfaction	83%	80%	84%	80%	
Contribution to scientific forums	45	70	60	70	1
Outcome: Quality scientific advice:					
Client satisfaction	89%	85%	89%	85%	
Proficiency rating for the accredited services	94%	95%	88%	95%	
Outcome: Quality emergency response:					
Average mobilisation time for emergency response incidents	14 minutes	20 minutes	16 minutes	20 minutes	
Availability of emergency response workforce to meet agreed inter-agency requirements	100%	100%	100%	100%	

⁽a) Further detail in support of the key effectiveness indicators is provided in the Centre's Annual Report.

Explanation of Significant Movements

(Notes)

1. The 2020-21 Estimated Actual contributions to scientific forums were 15 higher than the 2019-20 Actual and 10 lower than the 2020-21 Budget Target. The increase compared to the prior year is partly attributable to increased online outreach and scientific conferencing undertaken by the Centre. However, this has not fully offset the overall decline in opportunities presented by the ongoing COVID-19 related conditions.

Services and Key Efficiency Indicators

1. Research and Development

Delivery of quality project-based knowledge, know-how and/or intellectual property relevant to State development, public health and safety, or the delivery of the Centre's other services.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service Less Income (a)	\$'000 2,712 1,508	\$'000 2,598 1,676	\$'000 2,720 1,200	\$'000 2,896 1,210	1
Net Cost of Service	1,204	922	1,520	1,686	
Employees (Full-Time Equivalents)	7	7	9	9	
Efficiency Indicators Publications per research and development full-time equivalent	3.0	4.2	3.3	4.2	2

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

Explanation of Significant Movements

(Notes)

- The 2020-21 Estimated Actual Income was \$0.5 million lower than the 2020-21 Budget primarily due to a higher proportion of research funding originating from Government agencies and the deferral of some research projects due to COVID-19.
- 2. The 2020-21 Estimated Actual results were lower than the 2020-21 Budget primarily due to the cancellation or deferral of a number of research conferences and activities as a result of COVID-19.

2. Commercial and Scientific Information and Advice

Development and delivery of quality scientific information and advice, on a commercial basis, to Government, industry and the community.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 25,296 4,314	\$'000 23,996 4,141	\$'000 23,551 4,679	\$'000 25,071 4,718	1 2
Net Cost of Service	20,982	19,855	18,872	20,353	
Employees (Full-Time Equivalents)	103	100	99	105	
Efficiency Indicators Average cost of providing commercial scientific information and advice per applicable full-time equivalent	\$242,000	\$240,000	\$240,000	\$243,000	

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

Explanation of Significant Movements

(Notes)

- 1. The \$1.7 million decrease in the 2020-21 Estimated Actual Total Cost of Service in comparison to the 2019-20 Actual is primarily attributable to a \$0.8 million drawdown from the Accommodation Sinking Fund (laboratory fitting replacements) and other one-off costs incurred in the prior year, as well as the deferral of some planned 2020-21 activities due to COVID-19 conditions.
- 2. The \$0.5 million increase in 2020-21 Estimated Actual Income over the 2020-21 Budget is attributable to improved trading conditions during the year.

3. Emergency Response Management

Specialist technical advice and support to Government and industry in managing the risks arising from unmanaged chemical-biological-radiological releases.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 1,989 nil	\$'000 2,084 nil	\$'000 2,012 nil	\$'000 2,142 nil	
Net Cost of Service	1,989	2,084	2,012	2,142	
Employees (Full-Time Equivalents)	7	7	7	7	
Efficiency Indicators Average cost to maintain an emergency response capability per Western Australian	\$0.75	\$0.80	\$0.75	\$0.80	

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have reclassified all sources of revenue from Government from the Net Cost of Service calculation. Accordingly, Net Cost of Service may be higher compared with previous Budget Papers.

Asset Investment Program

1. In 2021-22, the Asset Investment Program totals \$2.5 million to be spent on the acquisition of replacement key scientific equipment to ensure that the Centre continues to provide high quality specialised services across Government and non-government clients. In addition, some capital will continue to be invested to progress automation and innovation through the modernisation of the laboratory information management system.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-21 \$'000	2020-21 Estimated Expenditure \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
COMPLETED WORKS Capital Equipment Replacement - 2020-21 Program	2,500	2,500	2,500	-	-	-	-
NEW WORKS Capital Equipment Replacement							
2021-22 Program	2,500	-	-	2,500	-	-	-
2022-23 Program	2,500	-	-	· -	2,500	-	-
2023-24 Program		-	-	-	-	2,500	-
2024-25 Program	2,500	-	-		-	-	2,500
Total Cost of Asset Investment Program	12,500	2,500	2,500	2,500	2,500	2,500	2,500
FUNDED BY							
Capital Appropriation			2,500	2,500	2,500	2,500	2,500
Total Funding			2,500	2,500	2,500	2,500	2,500

Financial Statements

Income Statement

Expenses

1. The 2021-22 Budget Estimate for Total Cost of Services of \$30.1 million is \$1.8 million higher than the 2020-21 Estimated Actual and \$1.4 million higher than the 2020-21 Budget. The increase reflects the laboratory costs of servicing higher levels of Western Australia Police Force forensic activities and the undertaking of research and other activities that were deferred in 2020-21 due to the COVID-19 pandemic.

Income

2. The 2021-22 Budget Estimate for Total Income from State Government is \$1.1 million higher than the 2020-21 Budget primarily reflecting increased Western Australia Police Force funding for forensic activities.

Statement of Financial Position

3. Total assets are expected to increase by \$1.3 million between 2020-21 and 2021-22. This is primarily attributable to the replacement of key scientific equipment and software as outlined in the Asset Investment Program and ongoing contributions to the Accommodation Sinking Fund for future building works expected to be undertaken.

INCOME STATEMENT (a) (Controlled)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
COST OF SERVICES							
Expenses							
Employee benefits (b)	15,566	14,906	14,962	15,743	16,173	16,675	17,083
Supplies and services	2,998	2,471	2,589	2,728	2,848	2,984	3,045
Accommodation	6,519	5,705	5,599	5,744	5,763	5,785	5,790
Depreciation and amortisation	1,708	2,033	2,025	2,065	2,270	2,435	2,694
Finance and interest costs	3	5	2	4	4	10	10
Other expenses	3,203	3,558	3,106	3,825	3,890	4,010	4,060
TOTAL COST OF SERVICES	29,997	28,678	28,283	30,109	30,948	31,899	32,682
Income							
Sale of goods and services	5,763	5,746	5,844	5,855	5,931	6,044	6,123
Other revenue		71	35	73	73	73	73
Total Income	5,822	5,817	5,879	5,928	6,004	6,117	6,196
NET COST OF SERVICES (c)	24,175	22,861	22,404	24,181	24,944	25,782	26,486
INCOME FROM STATE GOVERNMENT							
Service appropriations	8,008	7,039	7.039	7.023	7.055	7.228	7.260
Resources received free of charge	23	7,039	10	10	7,000	10	10
Other revenues	15,208	14,629	15,499	15,775	16,305	16,941	17,342
TOTAL INCOME FROM STATE GOVERNMENT	23,239	21,668	22,548	22,808	23,360	24,179	24,612
SURPLUS/(DEFICIENCY) FOR THE PERIOD	(936)	(1,193)	144	(1,373)	(1,584)	(1,603)	(1,874)

⁽a) Full audited financial statements are published in the Centre's Annual Report.

⁽b) The full-time equivalents for 2019-20 Actual, 2020-21 Estimated Actual and 2021-22 Budget Estimate are 137, 135 and 141 respectively.

⁽c) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have moved all revenue received from Government out of the calculation of Net Cost of Services and into Income from State Government. This may have increased the Net Cost of Services compared to previously published Budgets.

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2019-20	2020-21	2020-21	2021-22	2022-23	2023-24	2024-25
	Actual	Budget	Estimated Actual	Budget Estimate	Forward Estimate	Forward Estimate	Forward Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
	ΨΟΟΟ	ΨΟΟΟ	ΨΟΟΟ	φοσο	Ψοσο	ΨΟΟΟ	ΨΟΟΟ
CURRENT ASSETS							
Cash assets	3,475	3,560	4,036	3,868	3,821	4,096	4,617
Restricted cash	489	789	327	457	437	417	357
Receivables	1,666	1,697	1,995	2,479	2,956	3,308	2,959
Other	182	182	660	660	760	770	770
Total current assets	5,812	6,228	7,018	7,464	7,974	8,591	8,703
NON-CURRENT ASSETS							
Property, plant and equipment	6,739	7,253	6,829	7,321	7,623	7,799	7,500
Intangibles	612	598	929	895	855	803	936
Other	3,443	3,838	3,661	4,059	4,458	4,857	5,256
Total non-current assets	10,794	11,689	11,419	12,275	12,936	13,459	13,692
TOTAL 400FT0	40.000	47.047	40.407	40.700	00.040	00.050	00.005
TOTAL ASSETS	16,606	17,917	18,437	19,739	20,910	22,050	22,395
CURRENT LIABILITIES							
Employee provisions	2,579	2,579	2,684	2,684	2,684	2,684	2,684
Payables	578	527	254	254	254	254	254
Borrowings and leases	51	51	53	24	24	24	24
Other	1,282	1,282	923	1,053	1,233	1,363	1,000
Total current liabilities	4,490	4,439	3,914	4,015	4,195	4,325	3,962
NON-CURRENT LIABILITIES							
Employee provisions	1,477	1,477	1,239	1,239	1,239	1,239	1,239
Borrowings and leases	59	34	40	33	26	57	57
Other	36	36	36	36	36	36	36
Total non-current liabilities	1,572	1,547	1,315	1,308	1,301	1,332	1,332
TOTAL LIABILITIES	6,062	5,986	5,229	5,323	5,496	5,657	5,294
<u> </u>	5,00=						-,
EQUITY	40.000	40.500	40.500	04.000	00.500	00.000	00.500
Contributed equity	16,026	18,526	18,526	21,026	23,526	26,026	28,526
Accumulated surplus/(deficit)	(5,482)	(6,595)	(5,318)	(6,610)	(8,112)	(9,633)	(11,425)
Total equity	10,544	11,931	13,208	14,416	15,414	16,393	17,101
TOTAL LIABILITIES AND EQUITY	16,606	17,917	18,437	19,739	20,910	22,050	22,395

⁽a) Full audited financial statements are published in the Centre's Annual Report.

STATEMENT OF CASHFLOWS (a) (b) (Controlled)

	2019-20	2020-21	2020-21	2021-22	2022-23	2023-24	2024-25
	Actual \$'000	Budget \$'000	Estimated Actual \$'000	Budget Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000	Forward Estimate \$'000
CASHFLOWS FROM STATE							
GOVERNMENT Service appropriations	8,008	7,039	7,039	7,023	7,055	7,228	7,260
Capital appropriation Other	2,500 15,392	2,500 14,629	2,500 15,521	2,500 15,675	2,500 16,074	2,500 16,830	2,500 17,164
Net cash provided by State Government	25,900	24,168	25,060	25,198	25,629	26,558	26,924
CASHFLOWS FROM OPERATING ACTIVITIES Payments							
Employee benefits	(15,046)	(14,826)	(14,949)	(15,662)	(16,150)	(16,652)	(16,987)
Supplies and services Accommodation	(3,022) (6,610)	(2,522) (5,937)	(2,640) (6,291)	(2,728) (5,977)	(2,888) (5,972)	(2,994) (5,991)	(3,132) (5,996)
GST payments	(2,132)	(1,987)	(1,883)	(1,991)	(2,015)	(2,207)	(2,095)
Finance and interest costs Other payments	(3) (3,062)	(5) (3,661)	(2) (3,474)	(4) (3,867)	(4) (4,019)	(10) (3,993)	(4,169)
Receipts							
Sale of goods and services	5,719 2,111	5,716 1,986	5,070 2.059	5,552 1,989	5,866 2,014	5,885 2,176	6,357 2,095
Other receipts	,	1,960	12	1,969	2,014	2,176	2,095
Net cash from operating activities	(22,035)	(21,225)	(22,098)	(22,677)	(23,157)	(23,775)	(23,927)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets	(2,514)	(2,500)	(2,500)	(2,500)	(2,500)	(2,500)	(2,500)
Net cash from investing activities	(2,514)	(2,500)	(2,500)	(2,500)	(2,500)	(2,500)	(2,500)
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases	(64)	(58)	(63)	(59)	(39)	(28)	(36)
Net cash from financing activities	(64)	(58)	(63)	(59)	(39)	(28)	(36)
NET INCREASE/(DECREASE) IN CASH							
HELD	1,287	385	399	(38)	(67)	255	461
Cash assets at the beginning of the reporting period	2,129	3,964	3,964	4,363	4,325	4.258	4.513
Net cash transferred to/from other agencies				-,505	-,525	-,200	-,515
Cash assets at the end of the reporting							
period	3,964	4,349	4,363	4,325	4,258	4,513	4,974

 ⁽a) Full audited financial statements are published in the Centre's Annual Report.
 (b) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income implemented since the 2020-21 Budget have reclassified revenue received from Government from the Cashflows from Operating Activities category to the Cashflows from State Government category. This may have changed the Net cash provided by State Government and Net cash from operating activities compared to previously published Budgets.

Division 34 Office of the Inspector of Custodial Services

Part 7 Community Safety

Appropriations, Expenses and Cash Assets

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
DELIVERY OF SERVICES Item 69 Net amount appropriated to deliver services	3,267	3,275	3,275	3,353	3,350	3,415	3,453
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	247	247	247	249	250	251	252
Total appropriations provided to deliver services	3,514	3,522	3,522	3,602	3,600	3,666	3,705
CAPITAL Item 136 Capital Appropriation	227	227	227	236	244	219	219
TOTAL APPROPRIATIONS	3,741	3,749	3,749	3,838	3,844	3,885	3,924
EXPENSES Total Cost of Services Net Cost of Services (a) (b)	3,388 3,376	3,609 3,604	3,609 3,604	3,689 3,684	3,687 3,682	3,753 3,748	3,792 3,787
CASH ASSETS (c)	391	362	362	343	324	333	342

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget may have increased the Net Cost of Services compared to previously published Budgets.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Office's Income Statement since presentation of the 2020-21 Budget to Parliament on 8 October 2020, are outlined below:

	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated	Budget	Forward	Forward	Forward
	Actual	Estimate	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
2021-22 Streamlined Budget Process Incentive Funding	-	31	-	-	-

Significant Issues Impacting the Agency

- 1. Against the backdrop of the challenges presented by the COVID-19 pandemic, the Office continued to meet its statutory inspection obligations while ensuring the safety of staff, volunteers, and prison and detention centre prisoners.
- 2. In December 2017, the Commonwealth Government ratified the United Nations Optional Protocol to the Convention against Torture and other Cruel, Inhuman or Degrading Treatment or Punishment (OPCAT). OPCAT requires Australia to establish a National Preventative Mechanism (NPM), which will require a network of designated NPMs for each state and territory. The Office has been nominated as one of the two NPMs for Western Australia.

⁽b) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

⁽c) As at 30 June each financial year.

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Minister, Accountable Authority and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Office's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcome	Service
Safe, Strong and Fair Communities:	The Parliament, Minister and other stakeholders are informed	
Developing healthy and resilient communities.	on the performance of custodial services.	

Service Summary

Expense	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Inspection and Review of Custodial Services	3,388	3,609	3,609	3,689	3,687	3,753	3,792
Total Cost of Services	3,388	3,609	3,609	3,689	3,687	3,753	3,792

Outcomes and Key Effectiveness Indicators (a)

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Outcome: The Parliament, Minister and other stakeholders are informed on the performance of custodial services:					
Number of recommendations made	57	100	91	100	1
Percentage of recommendations accepted	77%	80%	86%	80%	

⁽a) Further detail in support of the key effectiveness indicators is provided in the Office's Annual Report.

Explanation of Significant Movements

(Notes)

1. The number of recommendations in the 2020-21 Estimated Actual is below the 2020-21 Budget because the Office operates on a three year inspection cycle for each prison, juvenile detention centre, court custody centre and prescribed lockup. The number of recommendations made may vary depending on which facilities are inspected in a given year and the complexity of each inspection.

Services and Key Efficiency Indicators

1. Inspection and Review of Custodial Services

Inspection of prisons, court custody centres and juvenile detention centres, coordination of the independent visitor service and review of custodial services.

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 3,388 12 3,376	\$'000 3,609 5	\$'000 3,609 5	\$'000 3,689 5	
Employees (Full-Time Equivalents)	18	18	17	18	
Efficiency Indicators Average cost per report	\$323 \$2 \$9	\$245 \$2 \$10	\$341 \$3 \$9	\$245 \$2 \$10	1 2 3

Explanation of Significant Movements

(Notes)

- 1. The increase in the Average cost per report in the 2020-21 Estimated Actual compared to the 2020-21 Budget was the result of fewer reports being produced due to COVID-19 delays.
- 2. The increase in the Average cost per independent visitor service report in the 2020-21 Estimated Actual compared to the 2020-21 Budget was due to fewer reports being produced because of COVID-19 restrictions impacting entry to custodial facilities.
- 3. The decrease in the Average cost per liaison visit in the 2020-21 Estimated Actual compared to the 2020-21 Budget was the result of additional liaison visits being undertaken.

Financial Statements

INCOME STATEMENT (a) (Controlled)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
COST OF SERVICES							
Expenses Employee benefits (b) Supplies and services	2,313 581 323 10 1 160	2,465 440 86 244 21 353	2,465 440 86 244 21 353	2,465 525 88 244 14 353	2,493 503 89 243 5 354	2,524 510 89 243 31 356	2,553 520 89 243 31 356
TOTAL COST OF SERVICES	3,388	3,609	3,609	3,689	3,687	3,753	3,792
Income Other revenue	12	5	5	5	5	5	5_
Total Income	12	5	5	5	5	5	5
NET COST OF SERVICES	3,376	3,604	3,604	3,684	3,682	3,748	3,787
INCOME FROM STATE GOVERNMENT Service appropriations	3,514 91	3,522 88	3,522 88	3,602 88	3,600 88	3,666 88	3,705 88
TOTAL INCOME FROM STATE GOVERNMENT	3,605	3,610	3,610	3,690	3,688	3,754	3,793
SURPLUS/(DEFICIENCY) FOR THE PERIOD	229	6	6	6	6	6	6

⁽a) Full audited financial statements are published in the Office's Annual Report.(b) The full-time equivalents for 2019-20 Actual, 2020-21 Estimated Actual and 2021-22 Budget Estimate are 18, 17 and 18 respectively.

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2019-20	2020-21	2020-21 Estimated	2021-22 Budget	2022-23 Forward	2023-24 Forward	2024-25 Forward
	Actual \$'000	Budget \$'000	Actual \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000
CURRENT ASSETS							
Cash assets	369	362	340	321	302	311	320
Holding account receivables	-	-	-	1	1	2	2
Receivables	29	29	29	29	29	29	29
Other	27	27	27	27	27	27	27
Total current assets	425	418	396	378	359	369	378
NON-CURRENT ASSETS							
Holding account receivables	397	660	660	923	1,186	1,421	1,657
Property, plant and equipment	23	(220)	6	21	22	33	33
Restricted cash	22	-	22	22	22	22	22
Other	-	227	-	-	-	-	-
Total non-current assets	442	667	688	966	1,230	1,476	1,712
TOTAL ASSETS	867	1,085	1,084	1,344	1,589	1,845	2,090
CURRENT LIABILITIES							
Employee provisions	535	535	535	535	535	535	535
Payables	69	62	62	65	68	71	91
Borrowings and leases	9	8	8	9	7	9	9
Other		62	62	62	62	62	62
Total current liabilities	675	667	667	671	672	677	697
NON-CURRENT LIABILITIES							
Employee provisions	64	64	64	64	64	64	64
Borrowings and leases	15	7	7	21	15	41	41
Total non-current liabilities	79	71	71	85	79	105	105
TOTAL LIABILITIES	754	738	738	756	751	782	802
FOUNTY							
EQUITY	504	700	700	004	4 000	4 407	4.040
Contributed equity	501 (388)	728 (381)	728 (382)	964	1,208 (370)	1,427 (364)	1,646
Accumulated surplus/(deficit)	(308)	(381)	(382)	(376)	(370)	(304)	(358)
Total equity	113	347	346	588	838	1,063	1,288
TOTAL LIABILITIES AND EQUITY	867	1,085	1,084	1,344	1,589	1,845	2,090

⁽a) Full audited financial statements are published in the Office's Annual Report.

STATEMENT OF CASHFLOWS (a) (b) (Controlled)

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Estimate	2022-23 Forward Estimate	2023-24 Forward Estimate	2024-25 Forward Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
CASHFLOWS FROM STATE							
GOVERNMENT Service appropriations	3,272	3.259	3.259	3,338	3,337	3.430	3.469
Capital appropriation		3,259 227	3,259 227	236	3,337 244	3,430 219	3,469 219
Capital appropriation				200		210	210
Net cash provided by State Government	3,499	3,486	3,486	3,574	3,581	3,649	3,688
CASHFLOWS FROM OPERATING ACTIVITIES Payments							
Employee benefits	(2.480)	(2.465)	(2,465)	(2.465)	(2,493)	(2,524)	(2.553)
Supplies and services	(568)	(358)	(358)	(433)	(411)	(418)	(428)
Accommodation	(342)	(86)	(86)	(88)	(89)	(89)	(89)
GST payments	(103)	(42)	(42)	(42)	(42)	(42)	(42)
Finance and interest costs Other payments	(1) (160)	(21)	(21)	(14)	(5)	(31)	(31)
Other payments	(160)	(354)	(354)	(354)	(355)	(357)	(357)
Receipts (c)							
GST receipts	106	42	42	42	42	42	42
Other receipts	186	5	5	5	5	5	5_
Net cash from operating activities	(3,362)	(3,279)	(3,279)	(3,349)	(3,348)	(3,414)	(3,453)
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases	-	(236)	(236)	(244)	(252)	(226)	(226)
Net cash from financing activities	_	(236)	(236)	(244)	(252)	(226)	(226)
Net cash from maneing activities	_	(230)	(230)	(277)	(232)	(220)	(220)
NET INCREASE/(DECREASE) IN CASH							
HELD	137	(29)	(29)	(19)	(19)	9	9
Cash assets at the beginning of the reporting							
period	254	391	391	362	343	324	333
Cash assets at the end of the reporting		0.5-					
period	391	362	362	343	324	333	342

- (a) Full audited financial statements are published in the Office's Annual Report.
- (b) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income implemented since the 2020-21 Budget have reclassified revenue received from Government from the Cashflows from Operating Activities category to the Cashflows from State Government category. This may have changed the Net cash provided by State Government and Net cash from operating activities compared to previously published Budgets.
- (c) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Office. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

NET APPROPRIATION DETERMINATION

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
GST Receipts GST Input Credits Other Receipts Other Receipts	106 186	42 5	42 5	42 5	42 5	42 5	42 5
TOTAL	292	47	47	47	47	47	47

Division 35 Parliamentary Inspector of the Corruption and Crime Commission

Part 7 Community Safety

Appropriations, Expenses and Cash Assets

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
DELIVERY OF SERVICES Item 70 Net amount appropriated to deliver services	516	480	480	488	486	504	506
Amount Authorised by Other Statutes - Corruption and Crime Commission Act 2003	179	179	179	180	181	182	183
Total appropriations provided to deliver services	695	659	659	668	667	686	689
TOTAL APPROPRIATIONS	695	659	659	668	667	686	689
EXPENSES Total Cost of Services Net Cost of Services (a) (b) CASH ASSETS (c)	644 644 351	809 809 343	809 809 343	810 810	809 809 343	828 828 343	831 831 343

⁽a) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget may have increased the Net Cost of Services compared to previously published Budgets.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Office's Income Statement since presentation of the 2020-21 Budget to Parliament on 8 October 2020, are outlined below:

	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated	Budget	Forward	Forward	Forward
	Actual	Estimate	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
2021-22 Streamlined Budget Process Incentive Funding	-	5	-	-	-

Significant Issues Impacting the Agency

1. On 23 November 2020, Mr Matthew Zilko SC was appointed as Parliamentary Inspector of the Corruption and Crime Commission for a five year term. This appointment filled the vacancy left by the retirement of the late Hon Michael Murray AM QC on 31 March 2020. Both the Hon John Chaney SC and Mr Matthew Howard SC remain as acting Parliamentary Inspectors as required.

⁽b) Represents Total Cost of Services (expenses) less retained revenues applied to the agency's services. Reconciliation to the 'Total appropriations provided to deliver services' includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

⁽c) As at 30 June each financial year.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Office's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcome	Service
Strong and Sustainable Finances:	An informed Parliament on the integrity of the Corruption and	Evaluation of the Effectiveness and Appropriateness of Corruption and Crime Commission Operations
Responsible, achievable, affordable service delivery.	Crime Commission.	

Service Summary

Expense	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
Evaluation of the Effectiveness and Appropriateness of Corruption and Crime Commission Operations	644	809	809	810	809	828	831
Total Cost of Services	644	809	809	810	809	828	831

Outcomes and Key Effectiveness Indicators (a)

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Outcome: An informed Parliament on the integrity of the Corruption and Crime Commission:					
Number of reports completed and tabled in Parliament within target timeframes	1	1	1	1	

⁽a) Further detail in support of the key effectiveness indicators is provided in the Office's Annual Report.

Services and Key Efficiency Indicators

1. Evaluation of the Effectiveness and Appropriateness of Corruption and Crime Commission Operations

	2019-20 Actual	2020-21 Budget	2020-21 Estimated Actual	2021-22 Budget Target	Note
Total Cost of Service	\$'000 644 nil	\$'000 809 nil	\$'000 809 nil	\$'000 810 nil	
Net Cost of Service	644	809	809	810	
Employees (Full-Time Equivalents)	2	2	2	2	
Efficiency Indicators Average cost per investigation/case Cost of audit function as a percentage of total cost of operations	\$10,005 13%	\$8,668 40%	\$5,056 35%	\$5,500 38%	1 2

Explanation of Significant Movements

(Notes)

- 1. The 2020-21 Estimated Actual (\$5,056) for the Average cost per investigation/case is 41.7% lower than the 2020-21 Budget (\$8,668) because there were a higher number of investigations/cases undertaken in 2020-21 than budgeted. The 2021-22 Budget Target (\$5,500) for the Average cost per investigation/case reflects that a similarly high number of investigations/cases is expected to be carried out in 2021-22.
- 2. The 2020-21 Estimated Actual (35%) for the Cost of audit function as a percentage of total cost of operations is lower than the 2020-21 Budget (40%) due to the higher number of investigations/cases undertaken in 2020-21 than budgeted, which meant that a greater proportion of the Office's resources were devoted to the investigation function than to the audit function.

Financial Statements

INCOME STATEMENT (a) (Controlled)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
COST OF SERVICES							
Expenses Employee benefits (b) Supplies and services	326 156 85 32 45	455 210 72 32 40	455 210 72 32 40	457 203 75 32 43	460 200 79 32 38	464 200 93 32 39	468 200 93 30 40
TOTAL COST OF SERVICES	644	809	809	810	809	828	831
NET COST OF SERVICES (c)	644	809	809	810	809	828	831
INCOME FROM STATE GOVERNMENT Service appropriationsResources received free of charge	695 140	659 142	659 142	668 142	667 142	686 142	689 142
TOTAL INCOME FROM STATE GOVERNMENT	835	801	801	810	809	828	831
SURPLUS/(DEFICIENCY) FOR THE PERIOD	191	(8)	(8)	-	-	-	-

⁽a) Full audited financial statements are published in the Office's Annual Report.

⁽b) The full-time equivalents for 2019-20 Actual, 2020-21 Estimated Actual and 2021-22 Budget Estimate are 2, 2 and 2 respectively.

⁽c) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income since the 2020-21 Budget have moved all revenue received from Government out of the calculation of Net Cost of Services and into Income from State Government. This may have increased the Net Cost of Services compared to previously published Budgets.

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
CURRENT ASSETS Cash assets Receivables Other	351 2 8	343 2 8	343 2 8	343 2 8	343 2 8	343 2 8	343 2 8
Total current assets	361	353	353	353	353	353	353
NON-CURRENT ASSETS Holding account receivables Property, plant and equipment	259 158	291 126	291 126	323 94	355 62	387 30	417
Total non-current assets	417	417	417	417	417	417	417
TOTAL ASSETS	778	770	770	770	770	770	770
CURRENT LIABILITIES Employee provisions	74	74	74	74	74	74	74
Total current liabilities	74	74	74	74	74	74	74
EQUITY Contributed equityAccumulated surplus/(deficit)	160 544	160 536	160 536	160 536	160 536	160 536	160 536
Total equity	704	696	696	696	696	696	696
TOTAL LIABILITIES AND EQUITY	778	770	770	770	770	770	770

⁽a) Full audited financial statements are published in the Office's Annual Report.

STATEMENT OF CASHFLOWS (a) (b) (Controlled)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
CASHFLOWS FROM STATE GOVERNMENT	000	007	007	000	205	05.4	050
Service appropriations	663	627	627	636	635	654	659
Net cash provided by State Government	663	627	627	636	635	654	659
CASHFLOWS FROM OPERATING ACTIVITIES Payments Employee benefits	(654)	(455)	(455)	(457)	(460)	(464)	(468)
Supplies and services	(16) (85) (14) (56)	(69) (72) (16) (39)	(69) (72) (16) (39)	(62) (75) (16) (42)	(59) (79) (16) (37)	(59) (93) (16) (38)	(59) (93) (16) (39)
Receipts (c)							
GST receipts	16	16	16	16	16	16	16
Net cash from operating activities	(809)	(635)	(635)	(636)	(635)	(654)	(659)
Cash assets at the beginning of the reporting period	497	351	351	343	343	343	343
Cash assets at the end of the reporting period	351	343	343	343	343	343	343

- (a) Full audited financial statements are published in the Office's Annual Report.
- (b) Changes to Treasurer's instruction 1102: Statements of Comprehensive Income implemented since the 2020-21 Budget have reclassified revenue received from Government from the Cashflows from Operating Activities category to the Cashflows from State Government category. This may have changed the Net cash provided by State Government and Net cash from operating activities compared to previously published Budgets.
- (c) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Office. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

NET APPROPRIATION DETERMINATION (a)

	2019-20 Actual \$'000	2020-21 Budget \$'000	2020-21 Estimated Actual \$'000	2021-22 Budget Estimate \$'000	2022-23 Forward Estimate \$'000	2023-24 Forward Estimate \$'000	2024-25 Forward Estimate \$'000
GST Receipts GST Input Credits	16	16	16	16	16	16	16
TOTAL	16	16	16	16	16	16	16

⁽a) The moneys received and retained are to be applied to the Office's services as specified in the Budget Statements.