

Part 5

Health

Introduction

The Health portfolio delivers a safe, high quality and sustainable health system to help Western Australians live healthy lives. The portfolio has an increased emphasis on prevention and promotion in all areas of health and mental wellbeing.

Summary of Recurrent and Asset Investment Expenditure

Agency	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000
WA Health		
– Total Cost of Services	11,558,386	11,184,800
– Asset Investment Program	484,263	657,854
Mental Health Commission		
– Total Cost of Services	1,118,254	1,257,538
– Asset Investment Program	2,757	20,377
Health and Disability Services Complaints Office		
– Total Cost of Services	3,293	4,211
– Asset Investment Program	33	-

Ministerial Responsibilities

Minister	Agency	Services
Minister for Health; Mental Health Minister for Emergency Services; Innovation and ICT; Medical Research; Volunteering	WA Health	<ol style="list-style-type: none"> 1. Public Hospital Admitted Services 2. Public Hospital Emergency Services 3. Public Hospital Non-Admitted Services 4. Mental Health Services 5. Aged and Continuing Care Services 6. Public and Community Health Services 7. Pathology Services 8. Community Dental Health Services 9. Small Rural Hospital Services 10. Health System Management - Policy and Corporate Services 11. Health Support Services
	Health and Disability Services Complaints Office	<ol style="list-style-type: none"> 1. Complaints Management: Assessment, Negotiated Settlement, Conciliation and Investigation of Complaints 2. Education: Education and Training in the Prevention and Resolution of Complaints
Minister for Health; Mental Health	Mental Health Commission	<ol style="list-style-type: none"> 1. Prevention 2. Hospital Bed-based Services 3. Community Bed-based Services 4. Community Treatment 5. Community Support

Division 21 **WA Health**

Part 5 **Health**

Appropriations, Expenses and Cash Assets

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
DELIVERY OF SERVICES							
Item 54 Net amount appropriated to deliver services	5,464,907	5,580,807	6,303,306	5,951,007	5,706,133	5,902,289	6,094,715
Amount Authorised by Other Statutes							
- Lotteries Commission Act 1990	144,500	135,699	159,398	142,331	144,732	151,841	156,358
- Salaries and Allowances Act 1975	716	1,182	1,182	1,185	1,188	1,191	1,190
Total appropriations provided to deliver services.....	5,610,123	5,717,688	6,463,886	6,094,523	5,852,053	6,055,321	6,252,263
CAPITAL							
Item 127 Capital Appropriation.....	250,666	257,894	317,255	308,640	252,271	107,848	52,523
TOTAL APPROPRIATIONS	5,860,789	5,975,582	6,781,141	6,403,163	6,104,324	6,163,169	6,304,786
EXPENSES							
Total Cost of Services	10,232,639	10,366,506	11,558,386	11,184,800	10,810,011	11,199,352	11,614,615
Net Cost of Services ^(a)	6,740,007	6,758,970	7,261,636	7,516,400	7,021,587	7,288,593	7,524,063
CASH ASSETS ^(b)	1,025,099	882,901	980,747	862,138	793,338	777,478	778,502

(a) Represents Total Cost of Services (expenses) less retained revenues applied to the Department's services. Reconciliation to the total appropriations provided to deliver services includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

(b) As at 30 June each financial year.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on WA Health's Income Statement since presentation of the 2021-22 Budget to Parliament on 9 September 2021, are outlined below:

	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
COVID-19 Response					
COVID-19 Non-Health Agency Spending	109,621	-	-	-	-
COVID-19 Spending	782,184	397,107	-	-	-
New Initiatives					
Aboriginal Health Practitioners in the WA Health Workforce - Early Implementation.....	-	551	3,113	-	-
Anti-Ligature Remediation Program	-	1,000	-	-	-
Disability Transition Care Pilot.....	-	3,875	3,874	-	-
Election Commitments					
Aboriginal Midwifery Group Practice and Strong Links	-	1,713	1,743	1,777	1,813
Albany General Dental Clinic Expansion.....	-	-	180	1,016	1,350
Expansion of the Pilbara Health Initiative	-	3,084	2,702	2,440	1,774
Paid Paramedics for the Regions.....	-	5,484	6,782	8,863	8,990
Puntukurnu Aboriginal Medical Service - Jigalong.....	3,500	-	-	-	-
Emergency Access Response.....	-	2,400	-	-	-
Graylands Reconfiguration and Forensics Taskforce.....	-	5,000	5,000	-	-
Human Resource Management Information System ^(a)	6,340	15,047	23,065	17,114	5,833
Long Stay Patient Fund.....	-	2,890	2,890	-	-
Real Time Data ^(a)	2,478	3,208	4,375	4,014	4,168
Safe Transition Plan.....	76,431	163,343	9,034	-	-
State Health Operations Centre	-	2,000	1,000	-	-
WA Comprehensive Cancer Centre	-	2,500	-	-	-
Ongoing Initiatives					
Adjustment to General Health Hospital Services.....	104,515	162,270	171,115	200,515	150,018
Adjustment to Non-Hospital Services	44,000	82,215	53,090	26,030	23,361
Adults with Complex Needs	-	1,123	-	-	-
Child Health Checks	1,432	1,241	-	-	-
Commonwealth Programs					
Access to HIV Treatment.....	-	-	200	200	-
Adult Public Dental Services.....	62	9,685	-	-	-
Aged Care Assessment Program.....	-	13,776	-	-	-
Children's Hospice WA.....	7,500	-	-	-	-
Elimination of Trachoma in Indigenous Communities	1,516	1,543	1,571	1,593	-
Encouraging More Clinical Trials in Australia	225	225	225	225	-
Indigenous Australians Health Program.....	7,715	-	-	-	-
National Bowel Cancer Screening Program	-	871	920	-	-
Rheumatic Fever Strategy.....	825	-	-	-	-
Social and Emotional Wellbeing Program	125	125	-	-	-
Specialist Dementia Care Program.....	-	(4)	272	-	-
Substance Use and Harm Reduction Project	275	275	-	-	-
Cross Border Expenses and Revenue.....	-	24,155	-	-	-
Fiona Stanley Hospital Emergency Works.....	1,200	1,800	-	-	-
HealthNext.....	-	22,000	12,900	-	-
Mental Health Commission Initiatives					
Adjustment to Mental Health Hospital Services.....	3,257	17,585	18,578	22,135	19,914
Other Mental Health Commission Initiatives.....	(619)	26,085	16,817	16,874	16,990
Newborn Bloodspot Screening Program.....	249	508	519	1,069	-
Newborn Emergency Transport Service	2,768	2,793	2,819	2,845	2,872
Sustainable Health Review Initiatives					
Electronic Medical Record ^(a)	-	200	1,400	1,400	1,400
Sustainable Health Implementation Support Unit	-	2,461	2,473	2,485	-
Syphilis Outbreak Response	-	3,501	3,501	-	-
Voluntary Assisted Dying.....	-	1,586	-	-	-
Virtual Emergency Medicine.....	-	7,679	2,653	-	-
Other					
Data Linkage Western Australia ^(a)	-	355	363	248	254
Depreciation	-	18,729	23,714	30,045	49,002
Future Health Research and Innovation Fund	-	-	-	3,273	-
Government Office Accommodation.....	99	(337)	(110)	(98)	-
Non-Government Human Services Sector Indexation Adjustment.....	-	3,640	6,437	9,500	26,879
Public Sector Casual Long Service Leave	20,928	-	-	-	-
WA Child Health Research Fund Contribution.....	(2,000)	(2,000)	(2,000)	(2,000)	(2,000)

(a) Funded or part-funded by the Digital Capability Fund (DCF).

Significant Issues Impacting the Agency

WA Health System Overview

1. The Western Australian health system is focused on delivering safe, high quality and sustainable services that support and improve the health of all Western Australians.
2. WA Health faces ongoing pressures to meet demand, manage costs and respond to the COVID-19 pandemic along with the ongoing impacts of an ageing population, increasing burden of chronic disease and high levels of obesity and mental health illness.
3. WA Health remains focused on investment in:
 - 3.1. safe and contemporary health facilities;
 - 3.2. supporting digital systems; and
 - 3.3. the implementation of long-term reforms to deliver a sustainable, high-quality system.
4. A skilled workforce is essential in meeting all these challenges. Supporting WA Health's workforce remains a critical priority, recognising the sustained demand and its role and commitment in keeping the community safe.
5. The 2022-23 Budget is focused on:
 - 5.1. ensuring continued safe, high quality and accessible services through investment in core services, with a focus on emergency department responses, effective management of demand, progressing strategic and critical infrastructure and the digital footprint, and supporting WA Health's workforce; and
 - 5.2. ensuring an effective response as the Western Australian community transitions to living with COVID-19; delivering on the Government's priorities and election commitments through investment across Aboriginal Health, regional investments, voluntary assisted dying and palliative care; and delivering accessible health care.

COVID-19 Safe Transition

6. From the outset, WA Health has been at the forefront of managing the COVID-19 Response, making a significant contribution towards maintaining low community transmission, containing spread, minimising deaths and reducing severity for the majority of the Western Australian population.
7. Over the last two years, there has been a shifting response to COVID-19, critical to which is the introduction of vaccines. WA Health remains agile in shaping the approach to public health policy, and continually adapts its response measures as the community transitions to living with COVID-19.
8. The Western Australian health system continues to roll-out additional hospital capacity as part of its COVID-19 Response, including the construction and delivery of four 30-bed modular hospital units at Bunbury Regional Hospital, Rockingham General Hospital, Bentley Health Service and Osborne Park Hospital.
9. In partnership with the Commonwealth under the National Partnership on COVID-19 Response, the State is investing an estimated \$1.4 billion in 2021-22 and \$176 million in the first half of 2022-23 towards initiatives to navigate the Western Australian transition to living with COVID-19. These initiatives include:
 - 9.1. ongoing delivery of boosters for higher risk groups such as the elderly and immunocompromised to protect the most vulnerable cohorts;
 - 9.2. ongoing delivery of vaccinations for children to reduce community transmission;
 - 9.3. continued testing to support early diagnosis. The Government's distribution of free rapid antigen tests (RATs) to every household, in line with its commitment to support Western Australians through the pandemic, has enabled ongoing high levels of detection within the community;
 - 9.4. ongoing quarantine, in line with public health requirements;

- 9.5. contact tracing, focused on locations that present a higher risk of infections for vulnerable groups; and
- 9.6. continued support for the logistics, equipment, administration, medical staff and training underpinning the local WA Health response in managing the pandemic.

Addressing Demand and Capacity Pressures on the Health System

10. WA Health is addressing the significant challenges of demand and capacity pressures through integrated investment in initiatives targeting emergency access, hospital avoidance, improved patient flow and reducing overall pressures across all health services. Consistent with the Government's commitment to protecting the health of the community, this is supported by an uplift to general and mental health hospital services.
11. Reducing the pressure on emergency departments is a priority for WA Health. The Government is investing \$251.7 million across WA Health and the Mental Health Commission towards an Emergency Department Package (the Package) supported by a Ministerial Oversight Committee. This incorporates strategic and operational solutions as part of a long-term system-wide approach to streamline patient flow, address the root causes of ambulance ramping, and implement alternative models of care to support treatment of patients in the most appropriate setting. For WA Health, the following are the key components of the Package:
 - 11.1. emergency department waiting room nurses, with \$55.8 million to expand emergency care into the waiting area to improve patient monitoring and enable swift escalation of care when clinical deterioration is recognised;
 - 11.2. initiatives to improve patient flow and redirection of demand totalling \$34.2 million, including:
 - 11.2.1. use of shared real-time data to monitor emergency presentations, patient transfers and bed occupancy;
 - 11.2.2. preparing a business case for a State Health Operations Centre to provide a centralised point for 24/7 oversight of system-wide operations; and
 - 11.2.3. use of virtual technology to triage patients in ambulances to reduce patient wait times at emergency departments;
 - 11.3. \$10.1 million to reduce avoidable presentation and admissions for people with complex needs. These patients are cared for within the community by multidisciplinary teams using a coordinated case management approach and, where required, are provided more timely and convenient access to physical and mental health consultations;
 - 11.4. \$74.1 million to expand options for discharging patients who remain in hospital longer than clinically required. These include:
 - 11.4.1. increasing the number of transition care places in community aged care centres for elderly Western Australians;
 - 11.4.2. enabling long-term patients who are awaiting National Disability Insurance Scheme services to be discharged from hospital to a transitional facility;
 - 11.4.3. funding to enable the timely purchase of interim solutions that will remove barriers to hospital discharge for long-stay patients and free up hospital beds; and
 - 11.4.4. additional Transitional Accommodation Program places for adults with complex care needs; and
 - 11.5. \$39.6 million to implement home monitoring care for people with COVID-19 that includes regular contact from health care teams to check on their vital signs and welfare; this will reduce the stress on emergency departments, while enhancing the patient experience.

12. The above investments are complemented by an additional \$858.6 million for core service delivery. This includes:
- 12.1. \$629.9 million in additional expenditure on hospital services¹ over 2021-22 and the forward estimates period. In 2022-23, WA Health is estimated to provide:
 - 12.1.1. 783,000 inpatient episodes of care;
 - 12.1.2. 1,075,000 episodes of care in emergency departments; and
 - 12.1.3. 2,815,000 service events in outpatient and community clinics; and
 - 12.2. \$228.7 million in additional investment in non-hospital services, including growth in cost and demand and ongoing support for critical community services.
13. Targeted local solutions are being implemented to support further increases of our medical workforce. In addition, early implementation of the Aboriginal Health Practitioner profession in WA Health will further enable culturally safe and accessible clinical services to be provided, enhancing the health outcomes of Aboriginal people in the community.
14. Further workforce investment includes \$14.1 million for the specialist team of doctors and nurses dedicated to providing neonatal intensive care during transport as part of the Newborn Emergency Transport Service. This critical investment reflects increasing demand and across the world's largest and most complex retrieval area, providing support to metropolitan, regional and remote centres.

Infrastructure

15. There are over 800 sites in WA Health, delivering health services across metropolitan and regional Western Australia. These sites vary in complexity, ranging from tertiary hospitals to small community and health centres. It is important that these sites have the appropriate facilities that are fit-for-purpose, compliant with the safety and quality standards, and equipped with the appropriate medical equipment and ICT systems to support high quality and safe patient care. In addition to a range of infrastructure works under the Government Priorities and Election Commitments section below, the Government is investing:
- 15.1. \$44 million towards the replacement of essential medical and imaging equipment;
 - 15.2. \$7.6 million towards fit-out works for the biplanar unit suites at Sir Charles Gairdner Hospital, used for the diagnosis and treatment of neurological disorders such as stroke and brain aneurysms;
 - 15.3. \$6 million towards addressing some of the most critical ligature risks across the system, increasing safety for mental health patients at risk of self-harm;
 - 15.4. \$4.3 million to undertake planning and address urgent compliance priorities for sterilisation processes in line with new Australian standards;
 - 15.5. \$23.7 million to replace cladding across several hospital buildings; and
 - 15.6. \$5 million to address the most urgent staff accommodation, refurbishment and replacement priorities to support the medical and nursing workforce required in regional and rural areas, while a whole-of-government solution for regional housing is being considered.
16. WA Health also continues to progress a broad range of infrastructure projects, with more than 100 active projects underway including:
- 16.1. the \$1.8 billion establishment of a new Women and Babies Hospital, of which \$10.2 million has been allocated for the completion of a combined business case/project definition plan and the commencement of enabling works and schematic design. A site north of Sir Charles Gairdner Hospital's G block has been selected for the new world-class hospital;

¹ The price determined for 2022-23 activity in hospital services is \$6,411 per weighted activity unit, set using Government-endorsed cost parameters.

- 16.2. the \$256.7 million redevelopment of Joondalup Health Campus. This project is in delivery phase with the major construction contract executed and works on the emergency department and car park expansion underway;
 - 16.3. the \$200.1 million upgrade of the Bunbury Regional Hospital to address increasing projected demand for services in the South West region. This project will result in a significant expansion to capacity for general and mental health services. Stage 1 critical works are progressing, with development of a project definition plan currently underway;
 - 16.4. the \$152 million redevelopment and expansion of the Peel Health Campus is currently underway. This project is part of the election commitment to return privatised services into public hands; and
 - 16.5. the \$122.7 million redevelopment of the existing Geraldton Health Campus site, which includes an additional investment of \$49.4 million through this Budget to meet rising cost pressures in the construction market. This redevelopment will address increasing activity and demand in the Geraldton region through a combination of a new build and refurbishment of existing infrastructure. Forward works as part of Stage 1 have been completed.
17. WA Health is experiencing significant cost escalation associated with the current building and construction market environment, with an additional \$17 million committed through this Budget to address these immediate cost pressures.

Reform and Innovation of the Health System

- 18. The Government is continuing its support for ongoing reform of the Western Australian health system as set out in the Sustainable Health Review - the blueprint to address long-term clinical service delivery and financial sustainability across eight enduring strategies.
- 19. In line with the WA Health Digital Strategy, investment is progressing in contemporary technologies to transform health services as part of the DCF, including:
 - 19.1. \$294.4 million for the Human Resource Management Information System, to provide a single cloud-based system which will better support the Western Australian health system workforce and the delivery of patient care;
 - 19.2. \$38.1 million to continue implementation of Electronic Medical Records, which is the keystone to modernising health care and promoting clinical safety by providing a single, immediately accessible digital medical record across all sites; and
 - 19.3. \$18.2 million to ensure agile and responsive management of system pressures through development of real-time data solutions that will monitor and inform management of demand and patient flow across all Western Australian health system sites.
- 20. The Government continues to prioritise support for research and fostering the scientific and medical capabilities of Western Australia through the Future Health Research and Innovation Fund, and ongoing assistance for research institutes.
- 21. The table below outlines WA Health budgeted expenditure on health and medical research across the forward estimates period:

	2022-23 Budget Estimate \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
Future Health Research and Innovation	36,405	29,863	25,873	28,000
Other Medical Research Budgeted Expenditure ^(a)	18,245	18,593	18,961	19,108
Total ^(b)	54,650	48,456	44,834	47,108

(a) This includes expenditure related to research institute support, research grants and governance and other research related funding.
 (b) These are the current budgeted figures for health and medical research and are only a point-in-time estimate that is based on the best available data at the time.

Government Priorities and Election Commitments

22. The Government is making significant investments in the Western Australian health system, in line with its election commitments and priorities.
23. WA Health is committed to building services that are culturally appropriate, meet the needs of Aboriginal people and deliver positive health outcomes for the community. Implementation of the Aboriginal Midwifery Group Practice and Strong Links program at King Edward Memorial Hospital will offer the opportunity for Aboriginal women to receive culturally appropriate tertiary maternity care.
24. There are unique challenges in delivering health services to regional Western Australia, including the vast and remote geographical area, low population density, and limited infrastructure. The Government continues to prioritise investment to meet these challenges and address inequity of health outcomes and health care access. New commitments include:
- 24.1. expansion of medical services, with \$13 million to construct new facilities for the Albany General Dental Clinic and \$10 million to expand medical services in the areas of paediatrics, cancer, haematology, stroke and neurology in the Pilbara region;
- 24.2. improving accessibility to emergency health care with \$30.1 million to support additional paid paramedics servicing country areas, as part of key reforms under the Country Ambulance Strategy; and
- 24.3. funding for planning and designing of the new Renal Dialysis centre in Halls Creek.
25. WA Health continues to prioritise the implementation of the Voluntary Assisted Dying initiative with support for ongoing funding to meet demand for the service.
26. The table below outlines budgeted expenditure on palliative care across the forward estimates period:

	2022-23 Budget Estimate \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
Hospital-based Palliative Care ^(a)	51,697	53,807	56,286	58,852
Community-based Palliative Care ^{(b)(c)(d)}	59,161	58,120	56,075	56,986
Total	110,858	111,927	112,361	115,838

- (a) This is a modelled estimate based on projected palliative care activity levels and may not be representative of the cost to deliver services.
- (b) This includes community-based services in metropolitan and regional Western Australia, and funding for palliative care and advance care planning project implementation.
- (c) The reduction in Community-based Palliative Care expenditure in 2023-24 and 2024-25 reflects the impact of time-limited end-of-life care project funding, with expenditure on base palliative care services increasing by 2.5% in 2023-24 and 1.5% in 2024-25.
- (d) Capital expenditure relating to palliative care services is excluded.

27. In partnership with the Perth Children's Hospital Foundation, the Government and the Commonwealth are supporting the establishment of a new Children's Hospice, which will provide holistic and compassionate care for children with life-limiting conditions from the time of diagnosis, including end-of-life support and bereavement care.
28. Mental health is an important priority for Government, as demonstrated through the establishment of the Graylands Reconfiguration and Forensic Taskforce and a \$10 million funding commitment through this Budget to inform the planning and investment decisions regarding the Graylands Hospital site, forensics services and the nearby Selby Older Adult Mental Health Service.
29. The Government recognises the importance of investing in Western Australia's future through the delivery of well-planned liveable communities that are accessible to medical services. It is investing \$5.9 million for forward works as part of the election commitment for the Byford Health Hub, which is an integrated health hub in the growing Serpentine Jarrahdale community.

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Minister, Accountable Authority and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Department's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goals	Desired Outcomes	Services
Safe, Strong and Fair Communities: Supporting our local and regional communities to thrive.	Public hospital-based services that enable effective treatment and restorative health care for Western Australians.	1. Public Hospital Admitted Services 2. Public Hospital Emergency Services 3. Public Hospital Non-Admitted Services 4. Mental Health Services
	Prevention, health promotion and aged and continuing care services that help Western Australians to live healthy and safe lives.	5. Aged and Continuing Care Services 6. Public and Community Health Services 7. Pathology Services 8. Community Dental Health Services 9. Small Rural Hospital Services
Strong and Sustainable Finances: Responsible, achievable, affordable budget management.	Strategic leadership, planning and support services that enable a safe, high quality and sustainable Western Australian health system.	10. Health System Management - Policy and Corporate Services 11. Health Support Services

Service Summary

Expense	2020-21 Actual \$'000	2021-22 Budget ^(a) \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
1. Public Hospital Admitted Services	4,488,999	4,661,610	4,845,025	5,078,072	5,112,146	5,331,748	5,558,517
2. Public Hospital Emergency Services	874,424	939,571	973,814	1,004,160	1,013,081	1,056,571	1,101,482
3. Public Hospital Non-Admitted Services.....	1,005,090	973,981	1,041,953	1,053,208	1,053,285	1,098,425	1,144,973
4. Mental Health Services.....	804,109	891,911	900,743	998,663	1,004,045	1,043,466	1,088,492
5. Aged and Continuing Care Services	356,852	380,489	397,683	372,953	353,223	349,176	358,602
6. Public and Community Health Services	1,339,357	1,298,728	1,952,024	1,380,979	1,043,978	1,076,304	1,112,407
7. Pathology Services.....	364,823	353,663	424,002	394,705	372,657	382,187	386,219
8. Community Dental Health Services	111,452	115,026	116,277	118,360	112,062	116,494	120,113
9. Small Rural Hospital Services.....	266,940	266,263	266,248	265,001	273,490	283,289	294,336
10. Health System Management - Policy and Corporate Services.....	287,874	208,546	271,579	211,461	185,538	176,717	174,664
11. Health Support Services.....	332,719	276,718	369,038	307,238	286,506	284,975	274,810
Total Cost of Services	10,232,639	10,366,506	11,558,386	11,184,800	10,810,011	11,199,352	11,614,615

(a) The 2021-22 Budget has been recast to reflect an updated methodology for the allocation of financial products.

Outcomes and Key Effectiveness Indicators ^(a)

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
Outcome: Public hospital-based services that enable effective treatment and restorative health care for Western Australians:					
Percentage of elective wait list patients waiting over boundary for reportable procedures: ^{(b)(c)}					
Category 1 over 30 days	12.4%	nil	16%	nil	1
Category 2 over 90 days	17.7%	nil	23%	nil	
Category 3 over 365 days.....	6.9%	nil	8.1%	nil	
Survival rates for sentinel conditions: ^{(c)(d)(e)(f)}					
Stroke					
0-49 years	94.8%	>=95.2%	97%	>=95.2%	
50-59 years	95.2%	>=94.9%	95.2%	>=95.3%	
60-69 years	94.5%	>=94.1%	95.4%	>=94.4%	
70-79 years	90.9%	>=92.3%	94.2%	>=92.5%	
80+	88.2%	>=86%	88.1%	>=87.1%	
Acute myocardial infarction					
0-49 years	98.5%	>=99.1%	99.6%	>=99%	
50-59 years	99.5%	>=98.8%	99%	>=98.9%	
60-69 years	98.4%	>=98.1%	98.9%	>=98.1%	
70-79 years	97.5%	>=96.8%	95.6%	>=97%	
80+	94.6%	>=92.1%	91.9%	>=92.2%	
Fractured neck of femur					
70-79 years	99.1%	>=98.9%	97.3%	>=99%	
80+	98%	>=96.9%	96.7%	>=97.4%	
Percentage of live-born term infants with an Apgar score of less than 7 at five minutes post-delivery ^{(c)(d)(f)}					
	1.36%	<=1.8%	1.6%	<=1.9%	
Readmissions to acute specialised mental health inpatient services within 28 days of discharge ^{(b)(c)(d)(g)}					
	22.3%	<=12%	19.3%	<=12%	
Outcome: Prevention, health promotion and aged and continuing care services that help Western Australians to live healthy and safe lives:					
Percentage of fully immunised children: ^{(d)(h)}					
12 months					
Aboriginal	89.2%	>=95%	87.1%	>=95%	
Non-Aboriginal.....	94.9%	>=95%	94.5%	>=95%	
2 years					
Aboriginal	87.1%	>=95%	86.1%	>=95%	
Non-Aboriginal.....	92.2%	>=95%	92.2%	>=95%	
5 years					
Aboriginal	96%	>=95%	95.1%	>=95%	
Non-Aboriginal.....	94%	>=95%	93.7%	>=95%	
Percentage of eligible school children who are enrolled in the School Dental Service program.....					
	77%	>=78%	77%	>=78%	
Outcome: Strategic leadership, planning and support services that enable a safe, high quality and sustainable Western Australian health system:					
Percentage of responses from Western Australian Health Service Providers and Department of Health who are satisfied or highly satisfied with the overall service provided by Health Support Services ⁽ⁱ⁾					
	88.9%	>=66%	70%	>=66%	

(a) Further detail in support of the key effectiveness indicators is provided in WA Health's Annual Report.

(b) Reported by North Metropolitan Health Service (NMHS), South Metropolitan Health Service (SMHS), East Metropolitan Health Service (EMHS), Child and Adolescent Health Service and WA Country Health Service (WACHS).

(c) Data for this indicator includes services delivered through State public hospitals and services contracted from selected private hospitals.

(d) This indicator is reported by calendar year.

(e) The annual Budget Target is the average Western Australian result for the five most recent calendar year periods.

(f) Reported by NMHS, SMHS, EMHS and WACHS.

(g) This indicator is reported as a rate of readmissions within 28 days.

(h) This is a State-wide service for Western Australia which is coordinated and reported by the Department.

(i) Reported by Health Support Services.

Explanation of Significant Movements

(Notes)

1. The State-wide COVID-19 Response has included several periods of reduced elective activity in public hospitals, the most recent of which commenced in March 2022. These activity reductions have had significant impacts on performance against this indicator.

Services and Key Efficiency Indicators

1. Public Hospital Admitted Services

The provision of health care services to patients in metropolitan and major rural hospitals that meet the criteria for admission and receive treatment and/or care for a period of time, including public patients treated in private facilities under contract to WA Health. Admission to hospital and the treatment provided may include access to acute and/or subacute inpatient services, as well as hospital in the home services. Public Hospital Admitted Services includes teaching, training and research activities provided by the public health service to facilitate development of skills and acquisition or advancement of knowledge related to admitted services. This service does not include any component of the Mental Health Services reported under Service 4 Mental Health Services.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service ^(a)	4,488,999	4,661,610	4,845,025	5,078,072	
Less Income	1,948,956	2,045,801	2,063,898	2,090,661	
Net Cost of Service	2,540,043	2,615,809	2,781,127	2,987,411	
Employees (Full-Time Equivalents)	18,558	19,442	19,995	20,405	
Efficiency Indicators					
Average admitted cost per weighted activity unit	\$6,789	\$6,907	\$7,229	\$7,314	

(a) The 2021-22 Budget has been recast to reflect an updated methodology for the allocation of financial products.

2. Public Hospital Emergency Services

The provision of services for the treatment of patients in emergency departments of metropolitan and major rural hospitals, inclusive of public patients treated in private facilities under contract to WA Health. The services provided to patients are specifically designed to provide emergency care, including a range of pre-admission, post-acute and other specialist medical, allied health, nursing and ancillary services. Public Hospital Emergency Services includes teaching, training and research activities provided by the public health service to facilitate development of skills and acquisition or advancement of knowledge related to emergency services. This service does not include any component of the Mental Health Services reported under Service 4 Mental Health Services.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service ^(a)	874,424	939,571	973,814	1,004,160	
Less Income	357,869	441,142	451,150	455,278	
Net Cost of Service	516,555	498,429	522,664	548,882	
Employees (Full-Time Equivalents)	2,774	2,951	3,064	3,147	
Efficiency Indicators					
Average emergency department cost per weighted activity unit	\$6,543	\$6,847	\$7,108	\$7,074	

(a) The 2021-22 Budget has been recast to reflect an updated methodology for the allocation of financial products.

3. Public Hospital Non-Admitted Services

The provision of metropolitan and major rural hospital services to patients who do not undergo a formal admission process, inclusive of public patients treated by private facilities under contract to WA Health. This Service includes services provided to patients in outpatient clinics, community-based clinics or in the home, procedures, medical consultation, allied health or treatment provided by clinical nurse specialists. Public Hospital Non-Admitted Services includes teaching, training and research activities provided by the public health service to facilitate development of skills and acquisition or advancement of knowledge related to non-admitted services. This service does not include any component of the Mental Health Services reported under Service 4 Mental Health Services.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service ^(a)	1,005,090	973,981	1,041,953	1,053,208	1
Less Income	483,694	518,014	536,133	538,729	
Net Cost of Service	521,396	455,967	505,820	514,479	
Employees (Full-Time Equivalents)	3,802	3,965	4,128	4,153	
Efficiency Indicators					
Average non-admitted cost per weighted activity unit	\$6,980	\$6,864	\$7,148	\$6,982	2

(a) The 2021-22 Budget has been recast to reflect an updated methodology for the allocation of financial products.

Explanation of Significant Movements

(Notes)

1. The low growth (1.1%) in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily due to partial year funding allocations for the COVID-19 Response in 2022-23. Adjusting for COVID-19 Response funding, year-on-year growth would be 3.4%.
2. The decrease in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily due to partial year funding allocations for the COVID-19 Response in 2022-23. Adjusting for COVID-19 Response funding, year-on-year growth would be 0.3%.

4. Mental Health Services

The provision of inpatient services where an admitted patient occupies a bed in a designated mental health facility or a designated mental health unit in a hospital setting; and the provision of non-admitted services inclusive of community and ambulatory specialised mental health programs such as prevention and promotion, community support services, community treatment services, community bed-based services and forensic services. This service includes the provision of State-wide mental health services such as perinatal mental health and eating disorder outreach programs as well as the provision of assessment, treatment, management, care or rehabilitation of persons experiencing alcohol or other drug use problems or co-occurring health issues. Mental Health Services includes teaching, training and research activities provided by the public health service to facilitate development of skills and acquisition or advancement of knowledge related to mental health or alcohol and drug services. This service includes public patients treated in private facilities under contract to WA Health.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
Total Cost of Service ^(a)	\$'000 804,109	\$'000 891,911	\$'000 900,743	\$'000 998,663	1
Less Income	nil	nil	nil	nil	
Net Cost of Service	804,109	891,911	900,743	998,663	
Employees (Full-Time Equivalents)	4,432	4,764	4,803	4,897	
Efficiency Indicators					
Average cost per bed-day in specialised mental health inpatient services.....	\$1,602	\$1,608	\$1,665	\$1,693	
Average cost per treatment day of non-admitted care provided by mental health services	\$476	\$495	\$511	\$534	

(a) The 2021-22 Budget has been recast to reflect an updated methodology for the allocation of financial products.

Explanation of Significant Movements

(Notes)

1. The increase in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is due to significant additional investment in non-admitted mental health hospital services through the 2021-22 Budget and 2022-23 Budget.

5. Aged and Continuing Care Services

The provision of aged and continuing care services and community-based palliative care services. Aged and continuing care services include programs that assess the care needs of older people, provide functional interim care or support for older, frail, aged and younger people with disabilities to continue living independently in the community and maintain independence, inclusive of the services provided by the Western Australian Quadriplegic Centre. Aged and Continuing Care Services is inclusive of community-based palliative care services that are delivered by private facilities under contract to WA Health, which focus on the prevention and relief of suffering, quality of life and the choice of care close to home for patients.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
Total Cost of Service ^{(a)(b)}	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service ^{(a)(b)}	356,852	380,489	397,683	372,953	1
Less Income	128,654	131,928	132,793	100,698	1
Net Cost of Service	228,198	248,561	264,890	272,255	
Employees (Full-Time Equivalents)	1,070	1,098	1,138	1,152	
Efficiency Indicators					
Average cost of a transition care day provided by contracted non-government organisations/service providers	\$322	\$318	\$335	\$334	
Average cost per bed-day for specified residential care facilities, flexible care (hostels) and nursing home type residents	\$469	\$409	\$410	\$371	2
Average cost per bed-day for Western Australian Quadriplegic Centre specialist accommodation	\$1,202	\$1,067	\$1,062	\$1,142	
Average cost per home-based hospital day of care	\$293	\$301	\$300	\$308	
Average cost per home-based occasion of service	\$137	\$145	\$139	\$143	
Average cost per client receiving contracted palliative care services	\$7,914	\$8,487	\$8,731	\$8,942	
Average cost per day of care for non-acute admitted continuing care	\$805	\$799	\$788	\$775	
Average cost to support patients who suffer specific chronic illness and other clients who require continuing care ^(b)	\$18	\$19	\$19	\$19	

(a) The 2021-22 Budget has been recast to reflect an updated methodology for the allocation of financial products.

(b) The 2021-22 Budget has been recast to reflect an updated allocation for contracted costs associated with remote and rural health services.

Explanation of Significant Movements

(Notes)

1. The decrease in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily due to the timing of funding allocations for Commonwealth programs.
2. The decrease in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily due to the timing of funding allocations for the Commonwealth Multi-Purpose Services Program.

6. Public and Community Health Services

The provision of health care services and programs delivered to increase optimal health and wellbeing, encourage healthy lifestyles, reduce the onset of disease and disability, reduce the risk of long-term illness as well as detect, protect and monitor the incidence of disease in the population. Public and Community Health Services includes public health programs, Aboriginal health programs, disaster management, environmental health, the provision of grants to non-government organisations for public and community health purposes, emergency road and air ambulance services, services to assist rural-based patients travel to receive care, and State-wide pathology services provided to external Western Australian agencies.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service ^{(a)(b)(c)}	1,339,357	1,298,728	1,952,024	1,380,979	1
Less Income	189,273	198,370	619,977	150,499	1
Net Cost of Service	1,150,084	1,100,358	1,332,047	1,230,480	
Employees (Full-Time Equivalents)	3,725	3,719	4,728	4,238	
Efficiency Indicators					
Average cost per person of delivering population health programs by population health units ^{(b)(c)}	\$134	\$137	\$145	\$114	2
Cost per person of providing preventative interventions, health promotion and health protection activities that reduce the incidence of disease or injury ^(c)	\$150	\$136	\$368	\$174	1
Average cost per breast screening	\$151	\$144	\$150	\$143	
Cost per trip for road-based ambulance services, based on the total accrued costs of these services for the total number of trips	\$523	\$523	\$542	\$553	
Cost per trip of patient emergency air-based transport, based on the total accrued costs of these services for the total number of trips	\$7,413	\$7,384	\$8,271	\$7,798	3
Average cost per trip of Patient Assisted Travel Scheme	\$516	\$505	\$533	\$528	

(a) The 2021-22 Budget has been recast to reflect an updated methodology for the allocation of financial products.

(b) The 2021-22 Budget has been recast to reflect an updated allocation for contracted costs associated with remote and rural health services.

(c) The 2021-22 Budget has been recast to reflect an updated allocation of COVID-19 funding.

Explanation of Significant Movements

(Notes)

1. The increase in the 2021-22 Estimated Actual compared to the 2021-22 Budget is primarily due to additional funding for the COVID-19 Response following publication of the 2021-22 Budget. The decrease in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily due to partial year funding allocations for the COVID-19 Response in 2022-23.
2. The decrease in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily due to partial year funding allocations for the COVID-19 Response in 2022-23.
4. The increase in the 2021-22 Estimated Actual compared to the 2021-22 Budget is the result of additional funding allocations for the Royal Flying Doctor Service through the 2022-23 Budget. The decrease in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is the result of a reduction in asset replacement costs for the Royal Flying Doctor Service from 2021-22 to 2022-23.

7. Pathology Services

The provision of State-wide external diagnostic services across the full range of pathology disciplines, inclusive of forensic biology and pathology services to other Government agencies and services provided to the public by PathWest. This service also includes the operational costs of PathWest in delivering services to both Health Service Providers and the public.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
Total Cost of Service ^(a)	\$'000 364,823	\$'000 353,663	\$'000 424,002	\$'000 394,705	1
Less Income	62,149	62,094	99,814	75,734	1
Net Cost of Service	302,674	291,569	324,188	318,971	
Employees (Full-Time Equivalents)	1,857	1,866	2,000	1,938	
Efficiency Indicators					
Average cost of pathology services per test.....	\$27	\$25	\$28	\$25	1

(a) The 2021-22 Budget has been recast to reflect an updated methodology for the allocation of financial products.

Explanation of Significant Movements

(Notes)

- The increase in the 2021-22 Estimated Actual compared to the 2021-22 Budget is primarily due to additional funding for the COVID-19 Response following publication of the 2021-22 Budget. The decrease in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily due to partial year funding allocations for the COVID-19 Response in 2022-23.

8. Community Dental Health Services

Dental health services include the school dental service (providing dental health assessment and treatment for school children); the adult dental service for financially, socially and/or geographically disadvantaged people and Aboriginal people; additional and specialist dental; and oral health care provided by the Oral Health Centre of Western Australia to holders of a Health Care Card. Services are provided through government funded dental clinics, itinerant services and private dental practitioners participating in the metropolitan, country and orthodontic patient dental subsidy schemes.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
Total Cost of Service ^(a)	\$'000 111,452	\$'000 115,026	\$'000 116,277	\$'000 118,360	
Less Income	22,502	22,588	22,615	22,684	
Net Cost of Service	88,950	92,438	93,662	95,676	
Employees (Full-Time Equivalents)	727	737	737	742	
Efficiency Indicators					
Average cost per patient visit of WA Health provided dental health programs for:					
School children.....	\$225	\$235	\$247	\$249	
Socio-economically disadvantaged adults.....	\$296	\$321	\$318	\$316	

(a) The 2021-22 Budget has been recast to reflect an updated methodology for the allocation of financial products.

9. Small Rural Hospital Services

Provides emergency care and limited acute medical/minor surgical services in locations 'close to home' for country residents/visitors, by small and rural hospitals classified as block funded, including community care services aligning to local community needs.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service ^(a)	266,940	266,263	266,248	265,001	1
Less Income	117,770	105,023	129,674	108,736	2
Net Cost of Service	149,170	161,240	136,574	156,265	
Employees (Full-Time Equivalents)	1,236	1,249	1,305	1,322	
Efficiency Indicators					
Average cost per rural and remote population (selected small rural hospitals).....	\$447	\$469	\$476	\$465	

(a) The 2021-22 Budget has been recast to reflect an updated methodology for the allocation of financial products.

Explanation of Significant Movements

(Notes)

1. The decrease from the 2021-22 Estimated Actual to the 2022-23 Budget Target for Small Rural Hospital Services is impacted by changes to Royalties for Regions and other Commonwealth funding, as well as partial year funding for the COVID-19 Response.
2. The increase in the 2021-22 Estimated Actual compared to the 2021-22 Budget and the decrease in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily due to timing of funding allocations under the National Health Reform Agreement.

10. Health System Management - Policy and Corporate Services

The provision of strategic leadership, policy and planning services, system performance management and purchasing linked to the State-wide planning, budgeting and regulation processes. Health System Policy and Corporate Services includes corporate services inclusive of statutory financial reporting requirements, overseeing, monitoring and promoting improvements in the safety and quality of health services and system-wide infrastructure and asset management services.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service ^{(a)(b)}	287,874	208,546	271,579	211,461	1
Less Income	179,441	70,253	216,887	119,878	1
Net Cost of Service	108,433	138,293	54,692	91,583	
Employees (Full-Time Equivalents)	972	896	959	1,004	
Efficiency Indicators					
Average cost of public health regulatory services per head of population.....	\$5	\$6	\$7	\$7	
Average cost per Health Service Provider full-time equivalent worker for the Department of Health to deliver the system manager functions providing strategic leadership, planning and support ^(b)	\$6,850	\$4,955	\$6,048	\$4,632	1

(a) The 2021-22 Budget has been recast to reflect an updated methodology for the allocation of financial products.

(b) The 2021-22 Budget has been recast to reflect an updated allocation of COVID-19 funding.

Explanation of Significant Movements

(Notes)

1. The increase in the 2021-22 Estimated Actual compared to the 2021-22 Budget is primarily due to additional funding for the COVID-19 Response following publication of the 2021-22 Budget. The decrease in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily due to reduced funding allocations for the COVID-19 Response in 2022-23.

11. Health Support Services

The provision of purchased health support services to WA Health entities inclusive of corporate recruitment and appointment, employee data management, payroll services, workers compensation calculation and payments and processing of termination and severance payments. Health Support Services includes finance and business systems services, ICT services, workforce services, project management of system wide projects and programs and the management of the supply chain and whole-of-health contracts.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service ^(a)	332,719	276,718	369,038	307,238	1
Less Income	2,324	12,323	23,809	5,503	1
Net Cost of Service	330,395	264,395	345,229	301,735	
Employees (Full-Time Equivalents)	1,127	1,136	1,214	1,258	
Efficiency Indicators					
Average cost of accounts payable services per transaction	\$6	\$6	\$6	\$6	
Average cost of payroll and support services to Health Support Services' clients	\$979	\$913	\$960	\$1,145	2
Average cost of supply services by purchasing transaction	\$51	\$39	\$78	\$46	1
Average cost of providing ICT services to Health Support Services' clients	\$5,160	\$4,313	\$5,441	\$4,421	1

(a) The 2021-22 Budget has been recast to reflect an updated methodology for the allocation of financial products.

Explanation of Significant Movements

(Notes)

1. The increase in the 2021-22 Estimated Actual compared to the 2021-22 Budget is primarily due to additional funding for the COVID-19 Response following publication of the 2021-22 Budget. The decrease in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily due to partial year funding allocations for the COVID-19 Response in 2022-23.
2. The increase in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily due to additional funding for the Human Resources Management Information System in 2022-23.

Asset Investment Program

- To ensure that Western Australians have access to safe and quality health care delivered in world-class health facilities, approximately \$1.6 billion has been committed across the forward estimates period towards WA Health's Asset Investment Program. This includes the upgrade and redevelopment of Western Australian hospitals and health-related facilities. A key component of this investment is a significant injection of capital funding into the redevelopment of metropolitan and country hospitals which includes increasing bed capacity, new medical equipment and ICT.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-22 \$'000	2021-22 Estimated Expenditure \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
WORKS IN PROGRESS							
COVID-19 Response							
Equipment							
COVID-19 Vaccination System and Equipment	24,531	22,380	15,207	2,151	-	-	-
Emergency Capital Works	9,914	6,744	6,252	3,170	-	-	-
Warehouse for COVID-19 Related Stockpile.....	2,116	706	352	1,410	-	-	-
Hospitals, Health Centres and Community Facilities							
COVID-19 East Metropolitan Health Service 50 Beds.....	1,600	900	900	700	-	-	-
COVID-19 Royal Perth Hospital 28 Intensive Care Unit (ICU) Beds	800	712	712	88	-	-	-
COVID-19 South Metropolitan Health Service 24 Beds.....	13,150	6,250	6,250	6,900	-	-	-
Modulars - 4 x 30-Bed Ward Units.....	152,000	97,000	97,000	55,000	-	-	-
Other Works in Progress							
Equipment							
Albany Radiation Oncology	13,125	9,367	7,500	3,758	-	-	-
Medical Equipment and Imaging Replacement Program	592,535	519,950	45,131	35,585	37,000	-	-
Replacement of Biplanar Digital Angiography Units	3,800	350	350	3,450	-	-	-
State-wide 24/7 Telestroke Service	2,450	450	450	1,000	1,000	-	-
Hospitals, Health Centres and Community Facilities							
Bentley Health Service							
Redevelopment	7,253	6,765	2,119	488	-	-	-
Secure Extended Care Unit	24,112	50	50	9,302	6,900	7,860	-
Remediation of Bentley Hospital Immediate Ligature Point Risks.....							
	3,848	450	450	1,000	2,398	-	-
Busselton Health Campus	114,791	113,041	60	1,250	500	-	-
Carnarvon Aged and Palliative Care Facility	17,413	15,977	7,900	1,436	-	-	-
Child and Adolescent Health Service Community Health Hub - Murdoch.....							
	2,660	400	400	1,300	960	-	-
Country Staff Accommodation Stage 4	6,446	6,165	-	281	-	-	-
East Metropolitan Health Service Fire Safety Upgrades....	6,999	3,752	2,238	2,676	571	-	-
Election Commitments							
Bunbury Hospital Redevelopment.....	200,100	14,447	10,500	14,514	30,000	50,000	59,763
Collie Hospital Upgrade	14,740	6,752	5,740	7,230	758	-	-
Culturally Appropriate Housing Facility.....	1,158	812	812	346	-	-	-
Fremantle Mental Health Beds.....	42,882	4,448	4,285	26,752	11,682	-	-
Geraldton Health Campus Redevelopment	122,664	13,896	1,541	27,859	31,536	19,765	29,608
Geraldton Hospital Co-location	2,000	500	500	1,500	-	-	-
Joondalup Health Campus Development Stage 2	254,503	90,165	61,020	64,258	58,984	41,096	-
Kalgoorlie Health Campus Magnetic Resonance Imaging Suite.....							
	6,126	4,369	555	1,757	-	-	-
Meekatharra Hospital.....	48,987	200	200	860	3,940	10,670	33,317
Mental Health Emergency Centre							
Armadale	15,766	150	150	4,170	8,680	2,766	-
Rockingham.....	12,037	500	500	3,716	6,150	1,671	-
Royal Perth Hospital							
Aseptic Unit.....	7,276	1,658	1,529	5,618	-	-	-
Innovation Hub - Synapse	10,620	285	137	2,709	7,626	-	-
Intensive Care Unit	27,985	26,790	21,132	1,195	-	-	-
Mental Health Observation Area.....	12,550	11,350	7,466	1,200	-	-	-
Fiona Stanley Hospital							
Critical Works	5,337	2,291	2,291	3,046	-	-	-
ICT Capital Replacement.....	38,616	37,270	2,393	1,346	-	-	-
Kalamunda Hospital - Palliative Care Services	9,500	3,389	2,978	6,111	-	-	-
Karratha Health Campus Development.....	158,291	157,116	125	1,175	-	-	-
King Edward Memorial Hospital Critical Infrastructure.....	34,023	7,552	5,396	10,054	13,811	2,606	-
Laverton Hospital	23,035	144	6	2,205	17,195	3,491	-
Minor Building Works	175,596	153,499	5,552	12,632	5,775	3,690	-
New Women and Babies Hospital.....	10,222	1,827	1,827	8,395	-	-	-
Newman Health Service Redevelopment.....	61,601	42,937	29,026	13,664	5,000	-	-
PathWest State Mortuary	8,422	3,500	3,494	3,922	1,000	-	-

	Estimated Total Cost	Estimated Expenditure to 30-6-22	2021-22 Estimated Expenditure	2022-23 Budget Year	2023-24 Outyear	2024-25 Outyear	2025-26 Outyear
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Peel Health Campus							
Development Stage 1	2,980	2,404	741	576	-	-	-
Expansion of Emergency Department at Peel Health Campus	4,481	4,062	473	419	-	-	-
Redevelopment	152,006	500	500	6,517	34,435	68,870	31,684
Perth Children's Hospital							
State Rectified Defects and Design Changes	7,891	782	782	7,109	-	-	-
Theatre Shell Fit-out	2,600	100	100	2,500	-	-	-
Primary Health Centres Demonstration Program	31,612	23,315	2,856	7,789	508	-	-
Reconfiguring the Western Australian Spinal Cord Injury Service	574	174	1	200	200	-	-
Remote Indigenous Health	23,775	22,456	500	1,319	-	-	-
Renal Dialysis and Support Services	43,702	33,806	760	8,300	1,596	-	-
Rockingham Hospital Cladding	5,022	3,522	2,194	1,500	-	-	-
Royal Perth Hospital - Fire Risk	9,622	4,090	1,202	2,575	2,265	692	-
Sarich Neuroscience Research Institute Centre	35,265	34,854	462	411	-	-	-
Sir Charles Gairdner Hospital							
24 Hospital Beds	18,500	8,400	8,400	10,100	-	-	-
Cardiac Catheter Laboratory and Interventional Radiology Rooms Upgrade	8,851	7,835	4,975	1,016	-	-	-
Emergency Department Upgrade and Behavioural Assessment Urgent Care Centre	21,014	1,685	700	3,000	12,000	4,329	-
GMP Laboratories and Cyclotron	31,769	3,664	3,178	18,600	9,505	-	-
Image Guided Theatre	12,100	500	500	5,000	6,000	600	-
Special Needs Dental Clinic Relocation	3,270	350	350	2,920	-	-	-
St John of God Midland							
Cladding	1,838	1,693	1,538	145	-	-	-
Mental Health Emergency Centre	6,021	956	261	4,499	566	-	-
Tom Price Hospital Redevelopment	32,822	612	491	9,610	22,600	-	-
WA Country Health Service Expansion of Command Centre	10,199	565	562	5,397	4,237	-	-
Urgent Mental Health Works at Regional Hospitals	1,700	1,000	1,000	700	-	-	-
Information and Communication Equipment and Infrastructure							
Continued Roll-out of the Patient Administration System...	8,003	6,930	370	1,073	-	-	-
Electronic Medical Record - Digital Medical Records ^(a)	40,445	3,882	3,882	29,936	6,627	-	-
East Metropolitan Health Service							
Health in a Virtual Environment	18,021	7,041	564	2,158	1,869	1,887	5,066
Wi-Fi Roll-out	9,952	6,102	1,680	3,850	-	-	-
Human Resource Management Information System ^(a)	231,488	24,569	24,227	103,843	66,308	36,768	-
Replacement of Medical Imaging System Picture Archiving and Communication System - Radiology Information System	39,196	24,966	9,464	14,230	-	-	-
Replacement of PathWest's Laboratory Information Systems	39,047	37,847	1,544	1,200	-	-	-
WA Country Health Service Picture Archiving and Communication System Regional Resource Centre	6,256	4,340	149	1,916	-	-	-
COMPLETED WORKS							
COVID-19 Response							
Equipment - COVID-19 Medical Equipment	46,741	46,741	1,831	-	-	-	-
Hospitals, Health Centres and Community Facilities COVID-19 Perth Children's Hospital 2 ICU Beds	1,000	1,000	1,000	-	-	-	-
Other Completed Works							
Equipment							
Fiona Stanley Hospital - Transition Project Capital Purchases	840	840	840	-	-	-	-
Newborn Bloodspot Screening Program	773	773	773	-	-	-	-
Replacement of MRx Defibrillators	1,271	1,271	495	-	-	-	-
Stop the Violence	3,627	3,627	881	-	-	-	-
Tympanometers	1,593	1,593	1,593	-	-	-	-
Hospitals, Health Centres and Community Facilities							
Auspman	5,687	5,687	1,205	-	-	-	-
Automated Controlled Substance Storage	800	800	782	-	-	-	-
Bunbury, Narrogin and Collie Hospitals - Pathology Laboratories Redevelopment	6,631	6,631	39	-	-	-	-
Carnarvon Hospital Redevelopment	24,028	24,028	50	-	-	-	-
Country Staff Accommodation Stage 3	27,288	27,288	51	-	-	-	-
Derby Community Health Service	3,672	3,672	3,087	-	-	-	-
District Hospital Investment Program	158,413	158,413	1,012	-	-	-	-
East Kimberley Development Package	10	10	10	-	-	-	-

	Estimated Total Cost	Estimated Expenditure to 30-6-22	2021-22 Estimated Expenditure	2022-23 Budget Year	2023-24 Outyear	2024-25 Outyear	2025-26 Outyear
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Election Commitments							
Fiona Stanley Hospital Birthing Centre	1,422	1,422	182	-	-	-	-
Osborne Park Hospital	20,997	20,997	1,189	-	-	-	-
Royal Perth Hospital Medihotel	1,549	1,549	158	-	-	-	-
Esperance Health Campus Redevelopment	31,511	31,511	95	-	-	-	-
Fremantle Hospital							
F-Block Upgrade	59	59	59	-	-	-	-
Optimisation of Beds at Fremantle Hospital	4,523	4,523	4,523	-	-	-	-
Reconfiguration Stage 1	133	133	133	-	-	-	-
Theatre Upgrade	8,609	8,609	7,522	-	-	-	-
Harvey Health Campus Redevelopment	12,263	12,263	458	-	-	-	-
Hedland Regional Resource Centre Stage 2	136,224	136,224	345	-	-	-	-
Kalgoorlie Regional Resource Centre Redevelopment							
Stage 1	56,934	56,934	212	-	-	-	-
Meet and Greet	114	114	114	-	-	-	-
Mental Health Transition Unit	527	527	527	-	-	-	-
Nickol Bay Hospital Demolition	6,621	6,621	10	-	-	-	-
North Metropolitan Health Service - Critical							
Infrastructure Project	1,701	1,701	784	-	-	-	-
Onslow Hospital	32,391	32,391	44	-	-	-	-
PathWest - Laboratory Equipment and Asset							
Replacement/Maintenance	2,844	2,844	616	-	-	-	-
Royal Perth Hospital							
Helipad	9,711	9,711	1,964	-	-	-	-
Redevelopment Stage 1	15,673	15,673	551	-	-	-	-
Cladding	460	460	82	-	-	-	-
Settlement Costs for Southern Inland Health Initiative							
Northam Hospital Redevelopment	1,700	1,700	1,700	-	-	-	-
Sir Charles Gairdner Hospital Redevelopment of the Watling Walk Retail Precinct	1,480	1,480	1,407	-	-	-	-
Small Hospital and Nursing Post Refurbishment							
Program	83,160	83,160	203	-	-	-	-
Strengthening Cancer Services							
Geraldton Cancer Centre	3,733	3,733	2	-	-	-	-
Regional Cancer Patient Accommodation	4,086	4,086	42	-	-	-	-
Information and Communication Equipment and							
Infrastructure							
Fiona Stanley Hospital							
Da Vinci System	4,929	4,929	78	-	-	-	-
Facilities Management Services Contract Asset							
Solution	11,159	11,159	966	-	-	-	-
ICT							
Intensive Care Clinical Information Systems	3,999	3,999	290	-	-	-	-
Commissioning	29,419	29,419	731	-	-	-	-
Pharmacy Automation	7,472	7,472	205	-	-	-	-
HealthNext	51,127	51,127	7,106	-	-	-	-
Infection Prevention and Control System	2,216	2,216	370	-	-	-	-
Picture Archiving and Communication System							
Regional Information System - AGFA Remediation	6,584	6,584	247	-	-	-	-
Psychiatric Services Online Information System	3,795	3,795	762	-	-	-	-
Replacement of the Monitoring of Drugs and							
Dependence System	1,612	1,612	55	-	-	-	-
NEW WORKS							
Equipment - Election Commitments							
Country Ambulance Initiatives	1,606	-	-	1,606	-	-	-
Newman Renal Dialysis Service	1,300	-	-	-	1,300	-	-
Hospitals, Health Centres and Community Facilities							
Australian Standard 4187 Reprocessing of Reusable							
Medical Devices	4,268	-	-	4,268	-	-	-
Children's Hospice WA	3,839	-	-	1,838	2,001	-	-
Cladding							
Fiona Stanley Hospital	3,780	-	-	945	2,835	-	-
QEII Medical Centre	19,759	-	-	5,264	13,091	1,404	-
State-wide	111	-	-	111	-	-	-
Critical Staff Accommodation Upgrade Program	5,000	-	-	5,000	-	-	-
Dongara Aged Care	3,300	-	-	2,500	800	-	-
East Metropolitan Health Service Anti-Ligature							
Remediation Program	5,000	-	-	2,500	2,500	-	-
Election Commitments							
Albany General Dental Clinic	10,490	-	-	2,221	8,269	-	-
Byford Health Hub	5,892	-	-	3,320	2,572	-	-
Renal Dialysis Centre in Halls Creek	920	-	-	920	-	-	-

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-22 \$'000	2021-22 Estimated Expenditure \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
Geraldton Radiation Oncology	9,000	-	-	2,700	6,300	-	-
Paediatric Eating Disorders Unit at Perth Children's Hospital	200	-	-	200	-	-	-
Refurbishment of TT Block at QEII Medical Centre	697	-	-	697	-	-	-
Refurbishment works for Biplanar Units at Sir Charles Gairdner Hospital.....	7,634	-	-	4,694	2,940	-	-
Sir Charles Gairdner Hospital ICU	16,678	-	-	3,188	10,181	3,309	-
South Metropolitan Health Service Water Saving Initiative	356	-	-	-	356	-	-
Voluntary Assisted Dying.....	95	-	-	95	-	-	-
Information and Communication Equipment and Infrastructure - Virtual Emergency Medicine (VEM).....	200	-	-	200	-	-	-
Total Cost of Asset Investment Program	4,106,838	2,513,369	484,263	657,854	473,327	261,474	159,438
FUNDED BY							
Capital Appropriation			274,430	273,593	220,897	82,818	29,608
Commonwealth Grants			15,761	18,200	10,600	-	-
Drawdowns from Royalties for Regions Fund			70,067	81,558	47,111	10,670	33,317
Funding Included in Department of Treasury Administered Item			84,905	73,829	58,870	131,216	91,447
Funding Included in Department of Treasury - Digital Capability Fund			20,082	99,667	48,537	23,532	-
Funding Included in Department of Treasury - Major State Infrastructure			1,827	8,395	-	-	-
Internal Funds and Balances.....			35,911	94,012	69,412	13,269	5,066
Other			(30,120)	-	-	(31)	-
Other Grants and Subsidies			11,400	8,600	17,900	-	-
Total Funding			484,263	657,854	473,327	261,474	159,438

(a) Part-funded from the DCF.

Financial Statements

Income Statement

Expenses

1. The Total Cost of Services increased by \$1,192 million (11.5%) between the 2021-22 Budget and the 2021-22 Estimated Actual, largely attributable to additional spending for COVID-19 Response measures, including vaccination and testing costs, as well as growth in core services.
2. The Total Cost of Services is projected to decrease by \$374 million (-3.2%) between the 2021-22 Estimated Actual and 2022-23 Budget Year, largely reflecting partial year funding for COVID-19 in 2022-23. Adjusted for COVID-19 expenditure provisions², the 2022-23 Budget Year is an increase of \$422 million (4.1%) from the 2021-22 Estimated Actual, largely attributable to additional expenditure on core services.

Income

3. The increase in Total Income between the 2021-22 Budget and the 2021-22 Estimated Actual of \$689 million (19.1%) is largely due to additional Commonwealth revenue related to COVID-19 Response initiatives.
4. The decrease in Total Income between the 2021-22 Estimated Actual and the 2022-23 Budget Year of \$628 million (-14.6%) is primarily due to a reduction in Commonwealth revenue related to COVID-19 Response initiatives, reflecting partial year funding for COVID-19 in 2022-23.

Statement of Financial Position

5. The estimated total net asset position (equity) increased by \$446 million (3.9%) from the 2021-22 Budget to the 2021-22 Estimated Actual. This is mainly attributed to higher than forecasted capital expenditure largely for modular beds and the Human Resource Management Information System, as well as inventory for ongoing stockpiling strategies for personal protective equipment and RATs.
6. The estimated total net asset position (equity) is expected to increase by \$350 million (2.9%) between the 2021-22 Estimated Actual and the 2022-23 Budget Year. Total Assets are projected to increase by \$320 million (2.3%), mainly attributable to the following health infrastructure projects currently in progress:
 - 6.1. Human Resource Management Information System (\$104 million);
 - 6.2. Joondalup Health Campus Development Stage 2 (\$64 million);
 - 6.3. Modularity - 4 x 30-bed ward units (\$55 million);
 - 6.4. Medical Equipment and Imaging Replacement Program (\$36 million);
 - 6.5. Election Commitment - Geraldton Health Campus Redevelopment (\$28 million);
 - 6.6. Electronic Medical Record - Digital Medical Records (\$30 million); and
 - 6.7. Election Commitment - Fremantle Mental Health Beds (\$27 million).

Statement of Cashflows

7. The increase of \$98 million between the 2021-22 Budget and 2021-22 Estimated Actual cash balances is mainly due to timing differences of capital and recurrent projects.

² Living with COVID-19 expenditure has not been included in the COVID-19 expenditure estimate.

INCOME STATEMENT (a)
(Controlled)

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Year	2023-24 Outyear	2024-25 Outyear	2025-26 Outyear
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
COST OF SERVICES							
Expenses							
Employee benefits (b)	5,598,949	5,613,685	5,912,577	6,181,673	6,144,366	6,411,980	6,675,111
Grants and subsidies (c)	136,673	89,507	229,029	95,212	83,688	84,512	87,402
Supplies and services	917,927	956,615	1,331,179	1,237,308	905,520	915,719	941,573
Accommodation	100,694	74,408	82,190	70,216	74,523	79,466	80,040
Depreciation and amortisation	398,225	415,164	413,688	424,357	413,373	416,175	409,817
Direct patient support costs	1,130,669	1,149,989	1,257,305	1,205,284	1,221,003	1,239,117	1,287,054
Indirect patient support costs	347,926	236,939	265,623	261,362	256,592	270,479	282,110
Visiting medical practitioner costs	159,246	149,300	157,069	157,026	161,131	170,506	177,680
Private sector contract costs	908,027	1,126,779	1,278,864	1,004,235	1,013,328	1,050,758	1,097,228
Finance and interest costs	5,468	4,701	4,040	3,185	3,335	2,917	2,635
Other expenses	528,835	549,419	626,822	544,942	533,152	557,723	573,965
TOTAL COST OF SERVICES	10,232,639	10,366,506	11,558,386	11,184,800	10,810,011	11,199,352	11,614,615
Income							
Sale of goods and services	344,296	356,106	356,106	365,065	374,247	374,255	381,740
Grants and subsidies	423,463	341,051	1,001,605	244,606	183,709	137,190	125,966
National Health Reform Agreement	2,164,920	2,398,421	2,400,646	2,545,165	2,704,450	2,868,655	3,042,829
Other revenue	517,448	461,024	487,459	462,630	475,084	479,725	489,083
Resources received free of charge Commonwealth	42,505	50,934	50,934	50,934	50,934	50,934	50,934
Total Income	3,492,632	3,607,536	4,296,750	3,668,400	3,788,424	3,910,759	4,090,552
NET COST OF SERVICES	6,740,007	6,758,970	7,261,636	7,516,400	7,021,587	7,288,593	7,524,063
INCOME FROM GOVERNMENT							
Service appropriations	5,610,123	5,717,688	6,463,886	6,094,523	5,852,053	6,055,321	6,252,263
Resources received free of charge	2,339	6,888	6,888	6,888	6,888	6,888	6,888
Royalties for Regions Fund: Regional Community Services Fund	74,167	81,204	90,694	93,503	87,838	89,958	89,784
Regional Infrastructure and Headworks Fund	20,471	28,433	22,684	21,259	21,259	20,509	20,509
Other appropriations	150	11,985	11,551	22,961	14,599	11,802	11,802
Service Delivery Agreement	759,152	848,477	849,378	947,829	957,193	996,548	1,042,945
Other revenues	91,257	90,960	101,514	107,302	114,022	108,354	87,961
TOTAL INCOME FROM GOVERNMENT	6,557,659	6,785,635	7,546,595	7,294,265	7,053,852	7,289,380	7,512,152
SURPLUS/(DEFICIENCY) FOR THE PERIOD	(182,348)	26,665	284,959	(222,135)	32,265	787	(11,911)

(a) Full audited financial statements are published in WA Health's Annual Report.

(b) The full-time equivalents for 2020-21 Actual, 2021-22 Estimated Actual and 2022-23 Budget Year are 40,280, 44,071 and 44,256 respectively.

(c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year ^(a) \$'000	2023-24 Outyear ^(a) \$'000	2024-25 Outyear ^(a) \$'000	2025-26 Outyear ^(a) \$'000
Aged and Continuing Care Service	1,959	4,906	1,161	1,241	1,091	1,102	1,139
Community Dental Health Services	411	890	244	261	229	231	239
Health Support Services	2,675	4,368	1,586	1,695	1,490	1,504	1,556
Health System Management - Policy and Corporate Services.....	90,634	8,466	95,940	58,035	51,010	51,514	53,276
Mental Health Services	49	44	29	31	28	28	29
Pathology Services	131	26	78	83	73	74	76
Public and Community Health Services	40,151	68,143	122,097	33,445	29,397	29,686	30,701
Public Hospital Admitted Services	276	724	5,436	175	154	155	161
Public Hospital Emergency Services	36	126	1,106	23	20	20	21
Public Hospital Non-Admitted Services	80	577	1,191	51	45	45	46
Small Rural Hospital Services	271	1,237	161	172	151	153	158
TOTAL	136,673	89,507	229,029	95,212	83,688	84,512	87,402

(a) The 2022-23 Budget Year and outyears have been projected on a similar proportion as the 2020-21 Actual, noting the figures are indicative and the Health Service Providers have discretion in determining these amounts in future periods.

STATEMENT OF FINANCIAL POSITION (a)
(Controlled)

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Year	2023-24 Outyear	2024-25 Outyear	2025-26 Outyear
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
CURRENT ASSETS							
Cash assets	475,138	362,775	442,050	334,480	263,321	245,965	238,612
Restricted cash	455,891	450,949	444,627	433,588	435,947	437,443	424,343
Holding Account receivables	-	214	107	107	107	107	107
Receivables	287,627	303,205	287,627	287,627	287,627	287,627	287,627
Inventories	134,056	129,286	429,960	202,531	202,531	202,531	202,531
Other.....	59,343	28,256	59,343	59,343	59,343	59,343	59,343
Assets held for sale.....	-	109	-	-	-	-	-
Total current assets	1,412,055	1,274,794	1,663,714	1,317,676	1,248,876	1,233,016	1,212,563
NON-CURRENT ASSETS							
Holding Account receivables	4,380,868	4,793,791	4,792,422	5,214,695	5,625,986	6,040,269	6,448,194
Property, plant and equipment.....	7,322,040	7,264,292	7,442,233	7,719,744	7,855,245	7,751,111	7,550,959
Receivables	-	11,891	-	-	-	-	-
Intangibles	255,665	222,833	236,724	203,192	170,277	136,813	98,914
Restricted cash	95,564	70,520	95,564	95,564	95,564	95,564	117,041
Total non-current assets	12,054,137	12,363,327	12,566,943	13,233,195	13,747,072	14,023,757	14,215,108
TOTAL ASSETS	13,466,192	13,638,121	14,230,657	14,550,871	14,995,948	15,256,773	15,427,671
CURRENT LIABILITIES							
Employee provisions	1,133,382	1,025,248	1,133,382	1,133,382	1,133,382	1,133,382	1,133,382
Salaries and wages	147,267	116,492	147,267	147,267	147,267	147,267	168,744
Payables	546,127	580,478	546,127	546,127	546,127	546,127	546,127
Borrowings and leases	30,025	29,497	27,558	31,022	28,602	25,270	28,134
Other.....	108,663	74,241	104,793	100,923	97,053	93,183	89,313
Total current liabilities	1,965,464	1,825,956	1,959,127	1,958,721	1,952,431	1,945,229	1,965,700
NON-CURRENT LIABILITIES							
Employee provisions	276,763	273,624	276,763	276,763	276,763	276,763	276,763
Borrowings and leases	94,527	74,193	86,234	56,900	69,213	63,187	48,238
Other.....	12,025	14,096	12,025	12,025	12,025	12,025	12,025
Total non-current liabilities	383,315	361,913	375,022	345,688	358,001	351,975	337,026
TOTAL LIABILITIES.....	2,348,779	2,187,869	2,334,149	2,304,409	2,310,432	2,297,204	2,302,726
EQUITY							
Contributed equity	8,043,523	8,376,895	8,537,659	9,109,748	9,516,537	9,789,803	9,967,090
Accumulated surplus/(deficit).....	47,131	100,894	332,090	109,955	142,220	143,007	131,096
Reserves.....	3,026,759	2,972,463	3,026,759	3,026,759	3,026,759	3,026,759	3,026,759
Total equity	11,117,413	11,450,252	11,896,508	12,246,462	12,685,516	12,959,569	13,124,945
TOTAL LIABILITIES AND EQUITY	13,466,192	13,638,121	14,230,657	14,550,871	14,995,948	15,256,773	15,427,671

(a) Full audited financial statements are published in WA Health's Annual Report.

STATEMENT OF CASHFLOWS (a)
(Controlled)

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Year	2023-24 Outyear	2024-25 Outyear	2025-26 Outyear
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
CASHFLOWS FROM GOVERNMENT							
Service appropriations.....	5,189,378	5,304,551	6,052,225	5,672,250	5,440,762	5,641,038	5,844,338
Capital appropriation	250,666	257,894	317,255	308,640	252,271	107,848	52,523
Administered equity contribution.....	22,610	26,960	84,905	73,829	58,870	131,216	91,447
Royalties for Regions Fund:							
Regional Community Services Fund	74,167	91,598	90,709	94,822	87,838	89,958	89,784
Regional Infrastructure and Headworks Fund	57,281	71,682	92,736	101,498	68,370	31,179	53,826
Service Delivery Agreement	759,152	848,477	849,378	947,829	957,193	996,548	1,042,945
Other.....	78,186	90,960	123,423	215,364	162,559	131,886	87,961
Administered appropriations	150	11,985	11,551	22,961	14,599	11,802	11,802
Net cash provided by Government	6,431,590	6,704,107	7,622,182	7,437,193	7,042,462	7,141,475	7,274,626
CASHFLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee benefits.....	(5,456,900)	(5,613,685)	(5,912,576)	(6,181,674)	(6,144,365)	(6,411,981)	(6,653,635)
Grants and subsidies.....	(58,189)	(89,507)	(119,408)	(95,212)	(83,688)	(84,512)	(87,402)
Supplies and services	(940,177)	(937,780)	(1,089,584)	(993,448)	(888,902)	(899,823)	(925,468)
Accommodation	(100,291)	(74,422)	(82,204)	(69,915)	(74,230)	(79,481)	(80,055)
Direct patient support costs	(1,147,927)	(1,091,921)	(1,199,237)	(1,157,508)	(1,173,381)	(1,191,083)	(1,239,427)
Indirect patient support costs	(357,419)	(236,911)	(265,595)	(261,379)	(256,607)	(270,449)	(282,080)
Visiting medical practitioner costs	(164,676)	(149,304)	(157,073)	(157,134)	(161,239)	(170,511)	(177,685)
Private sector contract costs.....	(908,027)	(1,126,713)	(1,278,798)	(1,004,404)	(1,013,483)	(1,050,696)	(1,097,166)
GST payments	(444,638)	(282,117)	(282,117)	(282,117)	(282,117)	(282,117)	(282,117)
Finance and interest costs.....	(5,468)	(4,700)	(4,039)	(3,186)	(3,335)	(2,917)	(2,635)
Other payments.....	(723,553)	(559,340)	(1,260,079)	(551,333)	(539,585)	(563,902)	(579,946)
Receipts (b)							
Grants and subsidies.....	512,450	341,051	1,001,605	244,606	183,709	137,190	125,966
National Health Reform Agreement	2,164,920	2,398,421	2,400,646	2,545,165	2,704,450	2,868,655	3,042,829
Sale of goods and services.....	389,999	346,871	346,871	365,065	374,247	374,255	381,740
Recoveries receipts.....	426,624	380,842	402,327	377,903	384,842	388,042	395,804
GST receipts.....	432,284	282,117	282,117	282,117	282,117	282,117	282,117
Other receipts	74,421	76,312	76,312	80,857	86,372	87,813	89,409
Net cash from operating activities	(6,306,567)	(6,340,786)	(7,140,832)	(6,861,597)	(6,605,195)	(6,869,400)	(7,089,751)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets	(242,390)	(410,525)	(484,263)	(657,854)	(473,327)	(261,474)	(159,438)
Net cash from investing activities.....	(242,390)	(410,525)	(484,263)	(657,854)	(473,327)	(261,474)	(159,438)
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases	(48,016)	(42,824)	(41,439)	(36,351)	(32,740)	(26,461)	(24,413)
Net cash from financing activities.....	(48,016)	(42,824)	(41,439)	(36,351)	(32,740)	(26,461)	(24,413)
NET INCREASE/(DECREASE) IN CASH HELD	(165,383)	(90,028)	(44,352)	(118,609)	(68,800)	(15,860)	1,024
Cash assets at the beginning of the reporting period	1,195,016	972,929	1,025,099	980,747	862,138	793,338	777,478
Net cash transferred to/from other agencies	(4,534)	-	-	-	-	-	-
Cash assets at the end of the reporting period	1,025,099	882,901	980,747	862,138	793,338	777,478	778,502

(a) Full audited financial statements are published in WA Health's Annual Report.

(b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by WA Health. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

NET APPROPRIATION DETERMINATION (a)

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
Grants and Subsidies							
Commonwealth Grants	356,945	280,078	928,893	173,429	111,387	92,368	82,144
National Health Reform Agreement							
National Health Reform Agreement	2,164,920	2,398,421	2,400,646	2,545,165	2,704,450	2,868,655	3,042,829
GST Receipts							
GST Input Credits	73,062	58,381	76,677	69,551	63,087	57,224	51,906
GST Receipts on Sales	1,538	1,984	440	530	639	770	928
Other Receipts							
Proceeds from Services Provided by Environmental Health Services	3,335	3,204	3,319	3,409	3,456	3,457	3,463
Proceeds from Services Provided by Miscellaneous Services	133,073	50,459	90,178	49,233	45,870	28,134	22,644
TOTAL	2,732,873	2,792,527	3,500,153	2,841,317	2,928,889	3,050,608	3,203,914

(a) Includes only those cash receipts that can be retained by the Department of Health under the *Financial Management Act 2006*, and excludes all other receipts, such as revenue that can be retained by Health Service Providers under other Acts of Parliament. The moneys received and retained are to be applied to the Department's services as specified in the Budget Statements.

Agency Special Purpose Account Details**STATE POOL SPECIAL PURPOSE ACCOUNT**

Account Purpose: The State Pool Special Purpose Account provides a mechanism to receive Commonwealth funding for State hospitals and State funding for activity-based hospital services, as required under the National Health Reform Agreement. The Account also includes State and Commonwealth contributions under the National Partnership for COVID-19 Response.

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year (a) \$'000
Opening Balance	14,819	-	-	-
Receipts:				
State Contribution (WA Health)	3,351,013	3,157,677	3,729,868	3,237,018
State Contribution (Mental Health Commission)	207,350	205,301	205,301	257,886
Commonwealth Contribution	2,591,231	2,757,797	3,395,029	2,853,502
Cross Border Deposits	54,105	24,350	24,350	24,155
	6,218,518	6,145,125	7,354,549	6,372,562
Payments:				
Payments to Providers	5,830,507	5,761,878	6,969,077	5,971,633
Payments to State-managed Fund (WA Health)	219,537	238,772	240,997	256,107
Payments to State-managed Fund (Mental Health Commission)	114,369	120,125	120,125	120,667
Cross Border Payments	54,105	24,350	24,350	24,155
CLOSING BALANCE	-	-	-	-

(a) The 2022-23 Budget Year is based on preliminary estimates of in-scope services and reflects partial-year funding for COVID-19 in 2022-23.

STATE HEALTH FUNDING SPECIAL PURPOSE ACCOUNT

Account Purpose: The State Health Funding Special Purpose Account provides a mechanism to receive Commonwealth funding from the State Pool Special Purpose Account for non-activity-based hospital services and State funding for non-activity-based hospital services, as required under the National Health Reform Agreement.

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000
Opening Balance	-	-	-	-
Receipts:				
State Contribution (WA Health)	322,915	316,100	318,325	322,689
State Contribution (Mental Health Commission)	269,505	287,873	287,873	315,543
Commonwealth Contribution (via State Pool Account)	219,537	238,772	240,997	256,107
Commonwealth Contribution (State-managed Fund via Mental Health Commission)	114,369	120,125	120,125	120,667
	926,326	962,870	967,320	1,015,005
Payments:				
Payments to Providers	926,326	962,870	967,320	1,015,005
CLOSING BALANCE	-	-	-	-

Division 22 Mental Health Commission

Part 5 Health

Appropriations, Expenses and Cash Assets

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
DELIVERY OF SERVICES							
Item 55 Net amount appropriated to deliver services	721,687	819,059	821,359	938,899	947,630	983,492	1,035,526
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	809	811	811	813	814	815	815
Total appropriations provided to deliver services.....	722,496	819,870	822,170	939,712	948,444	984,307	1,036,341
ADMINISTERED TRANSACTIONS							
Item 56 Mental Health Advocacy Service.....	2,858	3,703	3,703	3,696	3,855	4,028	4,124
Item 57 Mental Health Tribunal.....	2,740	3,577	3,577	3,700	3,834	3,969	4,064
Item 58 Office of the Chief Psychiatrist	3,272	3,974	3,974	4,122	4,288	4,460	4,565
TOTAL ADMINISTERED TRANSACTIONS ...	8,870	11,254	11,254	11,518	11,977	12,457	12,753
CAPITAL							
Item 128 Capital Appropriation.....	4,103	7,608	666	18,443	20,131	1,549	67
TOTAL APPROPRIATIONS	735,469	838,732	834,090	969,673	980,552	998,313	1,049,161
EXPENSES							
Total Cost of Services	1,004,698	1,114,246	1,118,254	1,257,538	1,270,350	1,315,056	1,363,612
Net Cost of Services ^(a)	750,433	851,418	854,410	979,559	989,805	1,024,154	1,072,702
CASH ASSETS ^(b)	35,516	30,577	29,914	28,185	26,651	25,612	24,568

(a) Represents Total Cost of Services (expenses) less retained revenues applied to the Commission's services. Reconciliation to the total appropriations provided to deliver services includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

(b) As at 30 June each financial year.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Commission's Income Statement since presentation of the 2021-22 Budget to Parliament on 9 September 2021, are outlined below:

	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
COVID-19 Response					
Continuation of Funding for Suicide Prevention	-	3,513	-	-	-
New Initiatives					
Cardiff Model of Violence Prevention Pilot.....	-	1,011	816	821	826
Infants, Children and Adolescents Taskforce - Immediate Response					
Governance, Implementation Planning and Service Model Design.....	-	3,007	1,013	-	-
Peer Workers	-	1,265	3,918	4,187	3,565
Relieving Immediate Rural and Remote Pressures	-	4,277	4,503	4,752	5,015
Virtual Support for At-risk Children Waiting for a Service.....	-	4,392	6,091	-	-
Workforce Development.....	-	865	440	-	-
National Mental Health and Suicide Prevention Agreement - Bilateral Schedule...	-	862	142	6,321	6,116

	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
Ongoing Initiatives					
Commitment to Aboriginal Wellbeing - Preventing Fetal Alcohol Spectrum Disorder	-	1,464	1,496	1,529	1,562
Continuation of the Mental Health Emergency Telehealth Service	-	5,136	-	-	-
Election Commitments					
Criminal Law (Mental Impairment) Bill 2021	307	-	-	-	-
Revision to Step Up/Step Down Mental Health Facilities - Karratha	(1,364)	(2,000)	-	-	-
Extension of the Active Recovery Team Pilot	-	10,782	-	-	-
Perth Sobering Up and Low Medical Withdrawal Services	-	1,765	1,804	1,843	1,884
Other					
Digital Capability Fund					
Mental Health, Alcohol and Drugs Information Management Solution	-	1,895	1,416	216	216
Mental Health Tribunal Case Management System	-	700	200	10	10
Mental Health Hospital Services	3,256	17,585	18,578	22,135	19,914
Revisions to Own-source Revenue Estimates					
Alcohol.Think Again	650	260	270	-	-
Blood-borne Virus Treatment Service	140	-	-	-	-
Commonwealth Specialist Dementia Care Agreement	-	(4)	272	-	-
Mental Awareness, Respect and Safety Program	1,061	326	-	-	-
Non-Government Organisation - Returned Prior Years' Unused Funding for Reallocation	826	-	-	-	-

Significant Issues Impacting the Agency

COVID-19

1. The long-term mental health impacts of COVID-19 on the Western Australian community are unknown. With COVID-19 present in Western Australia, attention is being focused on supporting those most vulnerable in the community. To support mental health psychiatric hostels, as well as the broader health system and individuals in navigating the COVID-19 pandemic, the Commission established the COVID-19 Communication and Coordination Centre.

Children and Adolescents

2. The Ministerial Taskforce into Public Mental Health Services for Infants, Children and Adolescents aged 0-18 years in Western Australia (ICA Taskforce) identified increasing pressure and demands on the State's child and adolescent mental health system. The final report, released in March 2022, provides a framework to transform the mental health system through 32 recommendations and the Government is committed to progressing these reforms through a staged implementation.
3. In 2022-23, the immediate actions to support the pressures identified by the ICA Taskforce will provide a significant increase to the frontline workforce, while also setting the foundations for an improved service by developing new models of care along with staged implementation and workforce development plans. Initiatives to be implemented immediately include the establishment of peer workers across the State, an interim virtual service to support families while waiting for clinical services, and additional frontline clinical staff in the regions.

Young People

4. Young people continue to experience increased mental health and alcohol and other drug (AOD) issues, including in response to COVID-19. The Government's strong commitment to young people's wellbeing is founded on its Young People Mental Health and Alcohol and Other Drug Use: Priorities for Action 2020-2025.
5. The Youth Mental Health and AOD Transitional Homelessness Service opened in February 2022. New programs that will commence in 2022-23 include psychosocial support packages, a long-term housing and support program, a State-wide eating disorder service for those 16 years and over, and a service for young people involved or at risk of being involved in the criminal justice system.

6. Programs expanding in 2022-23 for young people in a community setting include Youth Reach South, Youthlink, Youth Access Community Treatment Services, the Strong Spirit Strong Mind Youth Project, drug and alcohol support workers into crisis accommodation services and the continued expansion of Youth Community Assessment and Treatment Teams.

Suicide Prevention

7. The Commission continues to implement the Western Australian Suicide Prevention Framework 2021-2025, which commenced on 1 January 2021. This framework addresses suicide prevention activity under the four streams of prevention/early intervention, support/aftercare, postvention and Aboriginal people.
8. As part of the Aboriginal People Stream, a regional Aboriginal suicide prevention plan was developed in each of Western Australia's 10 health regions and are all currently being implemented by Aboriginal Community Controlled Health Organisations.
9. The Social and Emotional Wellbeing Pilot will commence in 2022. The Pilot will enhance the understanding of the local Aboriginal community, and the interrelated factors affecting the physical and mental health of Aboriginal people, while also building strong relationships with clinics/services.

Community Mental Health Treatment Services

10. Additional supports will be provided to community mental health treatment services in 2022-23 to address pressures on hospital services, including Hospital in the Home services where consumers can be treated in their home as an alternative to inpatient beds.
11. The Government has committed to an Emergency Department Reform Package in 2022-23, including the introduction of the Cardiff Violence Prevention Model Pilot, Virtual Support for At-risk Children Waiting for a Service (see Children and Adolescents), ongoing funding for Perth Sobering Up and Low Medical Withdrawal Services and the continuation of the WA Country Health Service Mental Health Emergency Telehealth Service and Active Recovery Teams Pilot to support people in their journey back into the community.

Community, Rehabilitation and Accommodation Options

12. The shortage of accommodation options continues to place pressure on the hospital system. Supporting successful discharge is critical for recovery and to prevent avoidable readmissions. A new 40-bed Transitional Care Unit will have a dual focus for consumers - offering medium to long-term subacute inpatient care, and short-term intensive clinical treatment and psychosocial rehabilitation.
13. Rehabilitation and recovery services are essential components of a comprehensive mental health system. Community Care Units (CCUs) and Secure Extended Care Units (SECUs) enable patients to be supported in their transition out of hospital and into the community. In 2022-23, the first 20-bed CCU in Western Australia will be fully operational, while planning will continue for CCUs and SECUs across the system.
14. People who have had very long stays in hospital due to mental health issues require an individualised approach to find suitable accommodation and supports in the community. This intensive work by a specialist inter-agency team, the Long Stay Steering Committee, will continue throughout 2022-23.
15. The Government is committed to providing support when and where it is needed. Work is underway for the construction of Step Up/Step Down services in Broome, Karratha and South Hedland, and work has progressed in the development of the model of service for a 20-bed AOD Withdrawal and Rehabilitation facility in the metropolitan area.

Hospital Services

16. Mental Health inpatient beds continue to be in high demand across the State. High occupancy levels impact patient flow from emergency departments to inpatient beds and longer-length stays inhibit patient flow throughout the system.
17. To address patient flow issues, the Government has approved infrastructure works for 147 new mental health inpatient beds to become operational over the next five years to meet current and future demand.

Forensic Services

18. The Graylands Reconfiguration and Forensic Taskforce is progressing a concept for a staged State-wide reconfiguration of the mental health system, including consideration of changes to forensic mental health, contemporary recovery and rehabilitation services to meet projected demand and the different types of care required by consumers.

Alcohol and Other Drug Issues

19. The Western Australian Alcohol and Drug Interagency Strategy (2018-2022) is due for renewal and the Commission will work with key stakeholders to develop a new 10-year Strategy.
20. There has been a downward trend in indicators of stimulant-related (including methamphetamine) emergency department presentations, St John Ambulance callouts, public hospitalisations and new treatment episodes since a State of Emergency was declared in Western Australia in March 2020 due to COVID-19.
21. It is expected the reopening of the Western Australian border will lead to an increase in the availability of methamphetamine, including an expected increase in purity and decrease in price. In 2022, the Government's Immediate Drug Assistance Coordination Centre election commitment will be operational and will provide immediate assistance for individuals and families experiencing social crisis related to methamphetamine and other drug use.
22. The Peel Community and Alcohol Drug Services is expanding in 2022 in line with the Government's election commitment with an integrated AOD service within the Peel Health Hub for youth (14 years and above) and adult community treatment; and in-reach AOD specialist services in acute medicine and mental health services.

National Agenda

23. Collaboration between the Government and the Commonwealth is important in progressing reform in Western Australia and ensuring that everyone has high quality and accessible mental health care in the community.
24. The National Mental Health and Suicide Prevention Agreement aims to clarify responsibilities; improve data collection, sharing and evaluation; reduce gaps in the system of care; and expand and enhance the workforce. This has been informed by the Productivity Commission's Inquiry into Mental Health, the National Suicide Prevention Taskforce and other related national inquiries. A Bilateral Schedule has been agreed to between Western Australia and the Commonwealth, which will see \$61.5 million of new investment in Western Australia for Aftercare services, Eating Disorder services, and the establishment of a new Head to Health Kids Hub.

Workforce Development

25. Progress is being made to implement the Mental Health, Alcohol and Other Drug Workforce Strategic Framework: 2020-2025 to guide the development of a suitably skilled and qualified workforce to meet the needs of the Western Australian community. The Commission is supporting the community sector in the development of workforce initiatives to progress over the next four years.
26. Work is progressing on the development of the five-year Mental Health Workforce Action Plan being led by WA Health, including the focus on ICA workforce requirements.
27. A Western Australian Lived Experience (Peer) Strategy is in development. This will support the Government's commitment to the establishment of peer roles in the mental health workforce.
28. Mental health workforce shortages are not unique to Western Australia and are occurring across the country. The State is working in collaboration with the Commonwealth to support workforce development nationally, as outlined in the National Mental Health Workforce Strategy 2021-2031 and National Mental Health Suicide Prevention Plan.

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Minister, Accountable Authority and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Commission's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcomes	Services
Safe, Strong and Fair Communities: Supporting our local and regional communities to thrive.	Improved mental health and wellbeing.	1. Prevention
	Reduced incidence of use and harm associated with AOD use.	
	Accessible, high quality and appropriate mental health and AOD treatments and supports.	2. Hospital Bed-based Services 3. Community Bed-based Services 4. Community Treatment 5. Community Support

Service Summary

Expense	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
1. Prevention.....	20,367	24,770	26,583	30,840	29,409	21,096	17,675
2. Hospital Bed-based Services.....	428,324	478,988	476,456	514,198	533,268	556,074	581,040
3. Community Bed-based Services.....	68,516	77,758	76,984	81,006	86,797	94,816	97,183
4. Community Treatment.....	431,773	475,568	480,986	569,716	555,869	573,255	596,068
5. Community Support.....	55,718	57,162	57,245	61,778	65,007	69,815	71,646
Total Cost of Services	1,004,698	1,114,246	1,118,254	1,257,538	1,270,350	1,315,056	1,363,612

Outcomes and Key Effectiveness Indicators ^(a)

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
Outcome: Improved mental health and wellbeing:					
Percentage of the population with high or very high levels of psychological distress ^(b)	12.2%	<=12.2%	12.2%	<=12.2%	
Outcome: Reduced incidence of use and harm associated with AOD use:					
Percentage of the population aged 14 years and over reporting recent use of alcohol at a level placing them at risk of lifetime harm ^(c)	17.2%	<=17.2%	17.2%	<=17.2%	
Percentage of the population aged 14 years and over reporting recent use of illicit drugs ^(c)	15.6%	<=15.6%	15.6%	<=15.6%	
Rate of hospitalisation for AOD use (per 100,000 population) ^(d)	965.4	<965.4	939.6	<965.4	
Outcome: Accessible, high quality and appropriate mental health and AOD treatments and supports:					
Readmissions to hospital within 28 days of discharge from acute specialised mental health units ^(e)	15.8%	<=12%	14.4%	<=12%	
Percentage of contacts with community-based public mental health non-admitted services within seven days post-discharge from public mental health inpatient units ^(f)	86.2%	>=75%	86%	>=75%	1
Percentage of closed AOD treatment episodes completed as planned ^(g)	72%	>=76%	77%	>=76%	
Percentage of contracted non-government mental health or AOD services that met an approved standard ^(h)	98.5%	100%	98.7%	100%	
Percentage of the population receiving public clinical mental health care or AOD treatment ⁽ⁱ⁾	3.2%	>=3.3%	3.2%	>=3.3%	

(a) Further detail in support of the key effectiveness indicators is provided in the Commission's Annual Report.

(b) This indicator uses the Kessler Psychological Distress Scale (K10), which is a measure of non-specific psychological distress (e.g. negative emotional states). Data is sourced from the Australian Bureau of Statistics National Health Survey, which is conducted every three years. The 2022-23 Budget Target is based on the 2017-18 results as the most recent jurisdictional data available.

(c) These indicators present information on the Western Australian prevalence rate for illicit drugs and alcohol. Prevalence of recent use (in the last year) for illicit drugs and consumption of alcohol at levels associated with long-term risk of harm for those aged 14 years and over are sourced from the National Drug Strategy Household Survey, which is conducted every three years. Results from the 2019 survey are presented and the 2022-23 Budget Target is based on the 2019 results.

(d) The 2021-22 Estimated Actual is based on the most recent available data for the 2021 calendar year. The reliability of the estimate depends on the quality assurance and coding of hospitalisation data.

(e) The 2021-22 Estimated Actual relates to the most recent available data for 2021 (January to October 2021). The target for this indicator is aspirational and has been determined at a national level. Since 2014, readmission rates in Western Australia have been impacted by new models of care, such as Hospital in the Home and associated data recording and reporting practices. The Commission has implemented a monitoring program for this key effectiveness indicator and regularly reviews current results with the Western Australian health system to further improve performance and enhance data capture.

(f) This indicator reports on clients followed up by public mental health services within seven days following discharge from acute public mental health inpatient services. The 2021-22 Estimated Actual relates to the most recent available data for 2021 (January to October 2021).

(g) This is an indicator of the quality of AOD treatment supports and reports the percentage of closed episodes in AOD treatment services that were completed as planned. It provides an indication of the extent to which treatment objectives are likely to be achieved. Data for the 2021-22 Estimated Actual relate to the most recent available data (April to September 2021).

(h) The 2021-22 Estimated Actual relates to the most recent available data (as at 31 March 2022).

(i) The 2021-22 Estimated Actual relates to the most recent available data (2021 calendar year for mental health care and 2019-20 for AOD treatment).

Explanation of Significant Movements

(Notes)

1. This result is 11 percentage points higher than the lower limit of the national target of 75%. Achieving a higher percentage indicates a better performance. Health Service Providers have implemented strategies to improve patient follow up within seven days post discharge from public mental health inpatient units. The Commission regularly reviews the indicator results to monitor performance.

Services and Key Efficiency Indicators

1. Prevention

Prevention and promotion in the mental health and AOD sectors include activities to promote positive mental health, raise awareness of mental illness, suicide prevention, and the potential harms of AOD use in the community.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
Total Cost of Service.....	\$'000 20,367	\$'000 24,770	\$'000 26,583	\$'000 30,840	
Less Income	24	8	109	14	1,2
Net Cost of Service	20,343	24,762	26,474	30,826	
Employees (Full-Time Equivalents)	28	30	32	34	
Efficiency Indicators					
Cost per capita spent on mental health and AOD prevention, promotion and protection activities.....	\$8.39	\$9.89	\$10.81	\$12.55	3

Explanation of Significant Movements

(Notes)

1. Variance between the 2021-22 Budget and the 2021-22 Estimated Actual is due to the recoup of unspent service provider funding from prior years.
2. Variance between the 2021-22 Estimated Actual and the 2022-23 Budget Target is due to the recoup of unspent service provider funding from prior years.
3. The 2022-23 Budget Target is significantly higher than the 2021-22 Estimated Actual due to additional Government funding as part of the 2022-23 Budget process. The increase in the 2022-23 Budget Target expenditure relates to the additional investment in Aboriginal Social and Emotional Wellbeing and the Cardiff Model for Violence Prevention pilot programs. This expenditure has been partially offset by reductions in one-off funding for Alcohol.Think Again, Mental Awareness Respect and Safety Program and WA Aids Council.

2. Hospital Bed-based Services

Hospital bed-based services include mental health acute inpatient units, sub-acute inpatient units, forensic units and Hospital in the Home. They also include the high medical AOD detoxification unit at Next Step.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
Total Cost of Service.....	\$'000 428,324	\$'000 478,988	\$'000 476,456	\$'000 514,198	
Less Income	146,886	152,544	152,625	159,817	
Net Cost of Service	281,438	326,444	323,831	354,381	
Employees (Full-Time Equivalents)	88	94	101	103	
Efficiency Indicators					
Average cost per purchased bed-day in specialised mental health units ^(a) ...	\$1,618	\$1,673	\$1,750	\$1,805	
Average cost per purchased bed-day in Hospital in the Home mental health units	\$1,488	\$1,456	\$1,869	\$1,476	1,2
Average cost per purchased bed-day in forensic mental health units	\$1,397	\$1,445	\$1,371	\$1,531	3

(a) This indicator includes the Next Step Drug and Alcohol Service.

Explanation of Significant Movements

(Notes)

1. The 2021-22 Estimated Actual was significantly higher than the 2021-22 Budget Target as fewer beds (and therefore lower bed days) were available in 2021-22 than anticipated due mainly to staffing shortages in the sector that impacted services for both new and existing beds.
2. The 2022-23 Budget Target is significantly lower than the 2021-22 Estimated Actual as bed-days are expected to increase back to normal levels during 2022-23 as all services become fully operational.
3. The 2022-23 Budget Target is significantly higher than the 2021-22 Estimated Actual. The 2021-22 Estimated Actual is below the 2021-22 Budget Target due to a 5.6% increase in the activity associated with these units. This increase in activity is used as the basis for distribution of hospital bed-based funding for 2022-23 which results in the 11.7% increase for the 2022-23 Budget Target when compared to the 2021-22 Estimated Actual.

3. Community Bed-based Services

Community bed-based services are focused on providing recovery-oriented services and residential rehabilitation in a home-like environment.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
Total Cost of Service.....	\$'000 68,516	\$'000 77,758	\$'000 76,984	\$'000 81,006	
Less Income.....	34	25	37	35	
Net Cost of Service.....	68,482	77,733	76,947	80,971	
Employees (Full-Time Equivalents)	17	23	24	24	
Efficiency Indicators					
Average cost per purchased bed-day in mental health 24 hour and non-24-hour staffed community bed-based services.....	\$277	\$285	\$282	\$285	
Average cost per bed-day in mental health step up/step down community bed-based units.....	\$560	\$759	\$886	\$849	1
Average cost per closed treatment episode in AOD residential rehabilitation and low medical withdrawal services.....	\$16,551	\$17,133	\$15,061	\$15,524	2

Explanation of Significant Movements

(Notes)

1. The 2021-22 Estimated Actual was significantly higher than the 2021-22 Budget Target. This is due to lower than anticipated bed-days in 2021-22 as a result of staff shortages and the COVID-19 pandemic in the new Geraldton and Kalgoorlie step up/step down services.
2. The 2021-22 Estimated Actual is significantly lower than the 2021-22 Budget Target. This is due to a higher than anticipated number of closed treatments episodes primarily for the new services in Midland and the Goldfields.

4. Community Treatment

Community treatment provides clinical care in the community for individuals with mental health and AOD problems. These services generally operate with multidisciplinary teams and include specialised and forensic community clinical services.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service.....	431,773	475,568	480,986	569,716	1
Less Income.....	106,413	110,232	110,315	118,086	
Net Cost of Service.....	325,360	365,336	370,671	451,630	
Employees (Full-Time Equivalents)	130	143	151	169	
Efficiency Indicators					
Average cost per purchased treatment day of ambulatory care provided by public clinical mental health services	\$455	\$496	\$512	\$543	
Average cost per closed treatment episode in community treatment-based AOD services	\$2,040	\$2,079	\$2,744	\$2,803	2

Explanation of Significant Movements

(Notes)

- The 2022-23 Budget Target is significantly higher than the 2021-22 Estimated Actual due to additional funding allocated through the 2022-23 Budget process. The increase in the 2022-23 Budget Target expenditure is largely attributable to the additional investment relating to the ICA Taskforce, extension of the Active Recovery Team pilot program, update to mental health hospital services settings reflecting cost and demand parameter adjustments and the operational funding for the Immediate Drug Assistance Coordination Centre.
- The 2021-22 Estimated Actual is significantly higher than the 2021-22 Budget Target due to the impact of COVID-19 related restrictions, resulting in less closed treatment episodes than expected.

5. Community Support

Community support services provide individuals with mental health and AOD problems access to the help and support they need to participate in their community. These services include peer support, home in reach, respite, recovery and harm-reduction programs.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service.....	55,718	57,162	57,245	61,778	
Less Income.....	908	19	758	27	1,2,3
Net Cost of Service.....	54,810	57,143	56,487	61,751	
Employees (Full-Time Equivalents)	7	7	8	10	
Efficiency Indicators					
Average cost per hour for community support provided to people with mental health issues.....	\$146	\$154	\$163	\$162	
Average cost per episode of care in safe places for intoxicated people.....	\$455	\$467	\$515	\$499	4

Explanation of Significant Movements

(Notes)

1. Variance between the 2020-21 Actual and the 2021-22 Budget is due to funding ceasing in 2020-21 from the Commonwealth for the Continuity of Supports program.
2. Variance between the 2021-22 Budget and the 2021-22 Estimated Actual is due to the recoup of unspent service provider funding from prior years.
3. Variance between the 2021-22 Estimated Actual and the 2022-23 Budget Target is due to the recoup of unspent service provider funding from prior years .
4. The 2021-22 Estimated Actual is significantly higher than the 2021-22 Budget. This is due to the impacts of COVID-19 restrictions with some sobering up centres reducing the number of beds available and the closure of the Broome Sobering Up Centre between 23 October to 27 December 2021 due to building safety concerns, with outreach support services provided as an alternative for this period.

Asset Investment Program

1. To support the delivery of Mental Health and AOD services, the planned Asset Investment Program (AIP) for the forward estimates period is \$52.6 million.
2. The impact of COVID-19 and consequential material and workforce shortages has resulted in considerable delays to the AIP and caused some unavoidable cost increases. Nevertheless, the Commission will deliver the Government's 2021 election commitments:
 - 2.1. construction of a 20-bed AOD Rehabilitation facility;
 - 2.2. refurbishment of the Immediate Drug Assistance Coordination Centre;
 - 2.3. construction of a 10-bed step up/step down facility in South Hedland;
 - 2.4. acquisition of 20 dwellings for the Youth Long-term Housing and Support Program; and
 - 2.5. construction of a 10-bed Youth Mental Health and AOD step up/step down facility.
3. Other new works include additional funding of \$1.6 million in 2023-24 to construct the Karratha Step Up/Step Down facility currently managed by Communities.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-22 \$'000	2021-22 Estimated Expenditure \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
WORKS IN PROGRESS							
A Safe Place Initiatives - Youth Mental Health and AOD							
Homelessness.....	4,998	1,187	1,187	2,374	1,437	-	-
Broome Step Up/Step Down Facility.....	9,433	800	800	3,710	4,923	-	-
COMPLETED WORKS							
Strategic Asset Plan - Minor Building Works.....	1,540	1,540	770	-	-	-	-
NEW WORKS							
Election Commitments							
AOD							
20-Bed AOD Rehabilitation Facility in the Metropolitan Region.....	10,000	-	-	4,750	5,250	-	-
Immediate Drug Assistance Coordination Centre.....	1,500	-	-	1,500	-	-	-
Step Up/Step Down Mental Health Facilities							
South Hedland Step Up/Step Down Facility	10,159	-	-	1,500	4,642	4,017	-
Karratha Step Up/Step Down Facility ^(a)	1,562	-	-	-	1,562	-	-
Youth							
Long-term Housing and Support Program.....	10,891	-	-	4,901	5,990	-	-
Mental Health and AOD Step Up/Step Down Facility	6,088	-	-	1,642	2,964	1,482	-
Total Cost of Asset Investment Program.....	56,171	3,527	2,757	20,377	26,768	5,499	-
FUNDED BY							
Capital Appropriation			600	18,377	20,064	1,482	-
Drawdowns from Royalties for Regions Fund			-	1,500	6,204	4,017	-
Internal Funds and Balances.....			2,157	500	500	-	-
Total Funding			2,757	20,377	26,768	5,499	-

(a) Additional funding has been reflected for this item in 2023-24 in the Commission's AIP. It is still included in Communities' AIP up to 2022-23.

Financial Statements

Income Statement

Expenses

- Total Cost of Services is estimated to increase by \$139.3 million in the 2022-23 Budget Year compared to the 2021-22 Estimated Actual. This is primarily a result of increases in purchased public mental health services and purchased services from non-government organisations, including for the immediate response to the ICA Taskforce report and the Cardiff Model of Violence Prevention Pilot.

Income

- Income from Government is anticipated to increase by \$127.2 million in the 2022-23 Budget Year compared to the 2021-22 Estimated Actual. This is primarily due to increased funding for purchased public and non-government mental health services.

Statement of Financial Position

- Property, plant and equipment is expected to increase by \$50.9 million over the forward estimates period with the acquisition of a 20-bed AOD rehabilitation facility and youth housing and step up/step down facilities. These are funded by equity contributions from the Government, including through the Royalties for Regions Fund.

INCOME STATEMENT ^(a) (Controlled)

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Year	2023-24 Outyear	2024-25 Outyear	2025-26 Outyear
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
COST OF SERVICES							
Expenses							
Employee benefits ^(b)	38,491	42,024	45,135	50,177	49,561	49,521	48,880
Grants and subsidies ^(c)	12,388	5,958	6,697	227	228	228	228
Supplies and services	187,329	210,624	209,579	251,840	255,902	261,325	264,181
Accommodation	2,232	3,141	3,331	3,349	3,198	3,198	3,198
Depreciation and amortisation	521	415	415	494	494	494	494
Service Delivery Agreement - WA Health.....	759,152	848,477	849,378	947,829	957,193	996,547	1,042,945
Other expenses.....	4,585	3,607	3,719	3,622	3,774	3,743	3,686
TOTAL COST OF SERVICES	1,004,698	1,114,246	1,118,254	1,257,538	1,270,350	1,315,056	1,363,612
Income							
Grants and subsidies.....	1,339	264	264	2,832	272	-	-
National Health Reform Agreement	252,583	262,200	262,200	274,592	279,717	290,338	290,338
Other revenue.....	343	364	1,380	555	556	564	572
Total Income.....	254,265	262,828	263,844	277,979	280,545	290,902	290,910
NET COST OF SERVICES	750,433	851,418	854,410	979,559	989,805	1,024,154	1,072,702
INCOME FROM GOVERNMENT							
Service appropriations.....	722,496	819,870	822,170	939,712	948,444	984,307	1,036,341
Resources received free of charge	1,933	4,221	4,221	4,221	4,221	4,305	4,391
Royalties for Regions Fund:							
Regional Community Services Fund	15,321	22,393	20,623	29,230	32,296	32,271	28,654
Other revenues	4,478	1,902	3,958	5,022	3,665	2,087	2,127
TOTAL INCOME FROM GOVERNMENT	744,228	848,386	850,972	978,185	988,626	1,022,970	1,071,513
SURPLUS/(DEFICIENCY) FOR THE PERIOD.....	(6,205)	(3,032)	(3,438)	(1,374)	(1,179)	(1,184)	(1,189)

(a) Full audited financial statements are published in the Commission's Annual Report.

(b) The full-time equivalents for 2020-21 Actual, 2021-22 Estimated Actual and 2022-23 Budget Year are 270, 316 and 340 respectively.

(c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
Department of Education - Commitment to Aboriginal Youth Wellbeing - Aboriginal Engagement Girls Program	1,540	-	-	-	-	-	-
Non-Government Grants							
Active Recovery Team Pilot Project.....	505	-	-	-	-	-	-
Cardiff Model of Violence Prevention Pilot	-	-	-	100	100	100	100
Commitment to Aboriginal Youth Wellbeing ..	286	-	-	-	-	-	-
Community Services Contracts							
2021-22 Uplift.....	-	5,462	5,462	-	-	-	-
COVID-19 Pandemic Service Response.....	698	-	-	-	-	-	-
GP Aftercare Pilot Program	400	-	-	-	-	-	-
Mental Awareness, Respect and Safety Program	-	-	739	-	-	-	-
Mental Health Residential Rehabilitation Beds - Trial Program.....	490	-	-	-	-	-	-
National Disability Insurance Scheme Programs.....	948	-	-	-	-	-	-
Other.....	1,290	496	496	127	128	128	128
Perinatal Mental Health Pilot Programs	1,184	-	-	-	-	-	-
Refurbish Building Grants for A Safe Place Initiatives							
Community Care Unit	1,557	-	-	-	-	-	-
Youth Mental Health and AOD Homelessness	420	-	-	-	-	-	-
Suicide Prevention Strategy	606	-	-	-	-	-	-
Transitional Community-based Beds for Long-stay Inpatients Pilot Program	2,464	-	-	-	-	-	-
TOTAL	12,388	5,958	6,697	227	228	228	228

STATEMENT OF FINANCIAL POSITION (a)
(Controlled)

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
CURRENT ASSETS							
Cash assets	29,327	24,912	24,283	23,565	22,847	22,484	22,121
Restricted cash	5,558	5,171	5,000	3,989	3,173	2,352	1,526
Receivables	252	83	252	252	252	252	252
Other.....	16	18	16	16	16	16	16
Total current assets	35,153	30,184	29,551	27,822	26,288	25,104	23,915
NON-CURRENT ASSETS							
Holding Account receivables	6,992	7,407	7,407	7,901	8,395	8,889	9,383
Property, plant and equipment.....	17,535	29,912	19,939	39,900	66,186	71,258	70,831
Restricted cash	631	494	631	631	631	776	921
Total non-current assets	25,158	37,813	27,977	48,432	75,212	80,923	81,135
TOTAL ASSETS	60,311	67,997	57,528	76,254	101,500	106,027	105,050
CURRENT LIABILITIES							
Employee provisions	8,043	7,115	8,188	8,333	8,478	8,623	8,768
Payables	1,235	1,218	1,235	1,235	1,235	1,235	1,235
Borrowings and leases	41	41	41	41	41	41	41
Other.....	-	127	-	-	-	-	-
Total current liabilities	9,319	8,501	9,464	9,609	9,754	9,899	10,044
NON-CURRENT LIABILITIES							
Employee provisions	2,041	2,206	2,041	2,041	2,041	2,041	2,041
Borrowings and leases	88	85	84	96	41	41	41
Total non-current liabilities	2,129	2,291	2,125	2,137	2,082	2,082	2,082
TOTAL LIABILITIES.....	11,448	10,792	11,589	11,746	11,836	11,981	12,126
EQUITY							
Contributed equity	27,310	36,996	27,824	47,767	74,102	79,668	79,735
Accumulated surplus/(deficit).....	20,696	19,601	17,258	15,884	14,705	13,521	12,332
Reserves.....	857	608	857	857	857	857	857
Total equity	48,863	57,205	45,939	64,508	89,664	94,046	92,924
TOTAL LIABILITIES AND EQUITY	60,311	67,997	57,528	76,254	101,500	106,027	105,050

(a) Full audited financial statements are published in the Commission's Annual Report.

STATEMENT OF CASHFLOWS (a)
(Controlled)

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Year	2023-24 Outyear	2024-25 Outyear	2025-26 Outyear
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
CASHFLOWS FROM GOVERNMENT							
Service appropriations.....	722,086	819,455	821,755	939,218	947,950	983,813	1,035,847
Capital appropriation	4,103	7,608	666	18,443	20,131	1,549	67
Royalties for Regions Fund:							
Regional Community Services Fund	15,321	25,430	23,660	29,230	33,858	32,271	28,654
Regional Infrastructure and Headworks Fund	7,061	1,500	-	1,500	4,642	4,017	-
Other.....	4,395	1,902	3,958	5,022	3,665	2,087	2,127
Net cash provided by Government	752,966	855,895	850,039	993,413	1,010,246	1,023,737	1,066,695
CASHFLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee benefits.....	(37,650)	(41,866)	(44,977)	(50,019)	(49,403)	(49,392)	(48,751)
Grants and subsidies.....	(12,388)	(5,958)	(6,697)	(227)	(228)	(228)	(228)
Supplies and services	(185,373)	(206,547)	(205,502)	(247,763)	(251,825)	(257,135)	(259,905)
Accommodation	(2,221)	(3,110)	(3,300)	(3,318)	(3,167)	(3,167)	(3,167)
Service Delivery Agreement - WA Health.....	(759,152)	(848,477)	(849,378)	(947,829)	(957,193)	(996,547)	(1,042,945)
Other payments.....	(4,583)	(3,507)	(3,619)	(3,522)	(3,674)	(3,643)	(3,586)
Receipts (b)							
Grants and subsidies.....	1,339	264	264	2,832	272	-	-
National Health Reform Agreement	252,583	262,200	262,200	274,592	279,717	290,338	290,338
Other receipts	365	364	1,380	555	556	564	572
Net cash from operating activities	(747,080)	(846,637)	(849,629)	(974,699)	(984,945)	(1,019,210)	(1,067,672)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets	(1,793)	(12,199)	(2,757)	(20,377)	(26,768)	(5,499)	-
Net cash from investing activities.....	(1,793)	(12,199)	(2,757)	(20,377)	(26,768)	(5,499)	-
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases.....	(56)	(66)	(66)	(66)	(67)	(67)	(67)
Net cash from financing activities.....	(56)	(66)	(66)	(66)	(67)	(67)	(67)
NET INCREASE/(DECREASE) IN CASH HELD	4,037	(3,007)	(2,413)	(1,729)	(1,534)	(1,039)	(1,044)
Cash assets at the beginning of the reporting period	38,433	36,773	35,516	29,914	28,185	26,651	25,612
Net cash transferred to/from other agencies....	(6,954)	(3,189)	(3,189)	-	-	-	-
Cash assets at the end of the reporting period	35,516	30,577	29,914	28,185	26,651	25,612	24,568

(a) Full audited financial statements are published in the Commission's Annual Report.

(b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Commission. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

NET APPROPRIATION DETERMINATION (a)

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
Grants and Subsidies							
Other Grant Funding	5,275	2,166	4,222	5,259	2,321	1,861	1,901
National Health Reform Agreement							
Commonwealth Grants.....	252,583	262,200	262,200	274,592	279,717	290,338	290,338
Other Receipts							
Other Revenue.....	824	364	1,380	555	556	564	572
TOTAL	258,682	264,730	267,802	280,406	282,594	292,763	292,811

(a) The moneys received and retained are to be applied to the Commission's services as specified in the Budget Statements.

DETAILS OF ADMINISTERED TRANSACTIONS

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
INCOME							
Other							
Administered Appropriation.....	8,870	11,254	11,254	11,518	11,977	12,457	12,753
Other Revenue	13	-	1,103	42	-	-	-
Services Received Free of Charge.....	1,210	1,280	1,280	1,306	1,332	1,359	1,359
TOTAL ADMINISTERED INCOME	10,093	12,534	13,637	12,866	13,309	13,816	14,112
EXPENSES							
Other							
Mental Health Advocacy Service.....	3,524	4,091	4,996	4,134	4,258	4,440	4,536
Mental Health Tribunal.....	3,097	4,002	4,002	4,134	4,276	4,420	4,515
Office of the Chief Psychiatrist	3,456	4,441	4,639	4,598	4,775	4,956	5,061
TOTAL ADMINISTERED EXPENSES (a)	10,077	12,534	13,637	12,866	13,309	13,816	14,112

(a) The administered entities' full-time equivalents for 2020-21 Actual, 2021-22 Estimated Actual and 2022-23 Budget Year are 33, 40 and 37 respectively.

Agency Special Purpose Account Details

STATE MANAGED FUND SPECIAL PURPOSE ACCOUNT

Account Purpose: The State Managed Fund Special Purpose Account provides a mechanism to receive Commonwealth funding for mental health related activity from the State Pool Special Purpose Account for non-activity-based hospital services and State funding for non-activity-based hospital services, as required under the National Health Reform Agreement.

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000
Opening Balance	-	-	-	-
Receipts:				
Appropriations.....	284,036	287,873	287,873	315,543
Other	114,369	120,125	120,125	120,667
	398,405	407,998	407,998	436,210
Payments	398,405	407,998	407,998	436,210
CLOSING BALANCE	-	-	-	-

Division 23 Health and Disability Services Complaints Office

Part 5 Health

Appropriations, Expenses and Cash Assets

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
DELIVERY OF SERVICES							
Item 59 Net amount appropriated to deliver services	2,648	2,735	2,746	3,684	3,551	3,472	3,487
Amount Authorised by Other Statutes							
- Salaries and Allowances Act 1975	236	238	238	240	242	243	243
Total appropriations provided to deliver services.....	2,884	2,973	2,984	3,924	3,793	3,715	3,730
CAPITAL							
Item 129 Capital Appropriation.....	5	4	-	4	4	4	4
TOTAL APPROPRIATIONS	2,889	2,977	2,984	3,928	3,797	3,719	3,734
EXPENSES							
Total Cost of Services	3,139	3,246	3,293	4,211	4,069	4,002	4,017
Net Cost of Services ^(a)	3,099	3,230	3,277	4,181	4,053	3,972	3,987
CASH ASSETS ^(b)	901	942	827	821	820	819	818

(a) Represents Total Cost of Services (expenses) less retained revenues applied to the Office's services. Reconciliation to the total appropriations provided to deliver services includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

(b) As at 30 June each financial year.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Office's Income Statement since presentation of the 2021-22 Budget to Parliament on 9 September 2021, are outlined below:

	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
New Initiative					
Election Commitment - Implementation of the National Code of Conduct for Health Care Workers	36	584	601	618	636
Other					
Statutory Review of the Health and Disabilities Services (Complaints) Act 1995 and Part 6 of the Disability Services Act 1993.....	-	318	134	-	-

Significant Issues Impacting the Agency

1. The Office is contributing to reform at the national level. The current priority is the implementation of the National Code of Conduct for Health Care Workers (the National Code) (unregistered health practitioners) which is a new function for the Office. Implementation of this negative licensing scheme is a Government election commitment.
2. A Statutory Review of the *Health and Disability Services (Complaints) Act 1995* and Part 6 of the *Disability Services Act 1993* (the Statutory Review) will commence in the 2022-23 financial year. The Statutory Review had been deferred to enable completion of the transitional arrangements for disability complaint resolution services to the national model of service, and progression of the project to implement the National Code.
3. The Office is committed to supporting patient-centred care and the principle of putting patients first. The Office contributes through the provision of a quality independent complaint resolution service and the provision of education and training to support service improvement. The sharing of complaint data also assists the health, disability and mental health sectors to improve service quality.

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Minister, Accountable Authority and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Office's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcome	Services
Safe, Strong and Fair Communities: Supporting our local and regional communities to thrive.	Improvement in the delivery of health and disability services.	1. Complaints Management: Assessment, Negotiated Settlement, Conciliation and Investigation of Complaints 2. Education: Education and Training in the Prevention and Resolution of Complaints

Service Summary

Expense	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
1. Complaints Management: Assessment, Negotiated Settlement, Conciliation and Investigation of Complaints.....	2,096	2,302	2,319	2,911	2,847	2,801	2,810
2. Education: Education and Training in the Prevention and Resolution of Complaints....	1,043	944	974	1,300	1,222	1,201	1,207
Total Cost of Services	3,139	3,246	3,293	4,211	4,069	4,002	4,017

Outcomes and Key Effectiveness Indicators ^(a)

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
Outcome: Improvement in the delivery of health and disability services:					
Proportion of service improvements resulting in implementation by service providers	83%	80%	80%	80%	

(a) Further detail in support of the key effectiveness indicators is provided in the Office's Annual Report.

Services and Key Efficiency Indicators

1. Complaints Management: Assessment, Negotiated Settlement, Conciliation and Investigation of Complaints

The Office provides an impartial resolution service for complaints relating to health, disability and mental health services provided in Western Australia and the Indian Ocean Territories. The Office delivers complaint management services through assessment, negotiated settlement, conciliation and investigation of complaints.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
Total Cost of Service.....	\$'000 2,096	\$'000 2,302	\$'000 2,319	\$'000 2,911	1
Less Income	40	16	16	30	1
Net Cost of Service	2,056	2,286	2,303	2,881	
Employees (Full-Time Equivalents)	13	13	13	16	1
Efficiency Indicators					
Percentage of complaints assessed within legislation timeframes.....	98%	90%	90%	90%	2
Average cost per finalised complaint	\$769	\$853	\$796	\$973	3

Explanation of Significant Movements

(Notes)

1. The increase in the Net Cost of Service and full-time equivalents (FTEs) in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily attributable to the implementation of the National Code and the Statutory Review.
2. The decrease in the 2021-22 Estimated Actual compared to the 2020-21 Actual is due to increases in the number and complexity of complaints resulting in longer assessment times.
3. The increase in the average cost per finalised complaint in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily attributable to the Statutory Review implementation expenditure.

2. Education: Education and Training in the Prevention and Resolution of Complaints

The Office is responsible for collaborating with stakeholders to review and identify the causes of complaints and suggesting ways to minimise those causes. The Office assists and educates providers to improve complaint management procedures and shares information about the Office's work with specific stakeholders and the public in general.

	2020-21 Actual	2021-22 Budget	2021-22 Estimated Actual	2022-23 Budget Target	Note
Total Cost of Service.....	\$'000 1,043	\$'000 944	\$'000 974	\$'000 1,300	1
Less Income	nil	nil	nil	nil	1
Net Cost of Service	1,043	944	974	1,300	
Employees (Full-Time Equivalents)	4	4	4	6	1
Efficiency Indicators					
Average cost per development, production and distribution of information	\$18,126	\$17,313	\$15,614	\$17,715	2
Average cost per presentation, awareness raising, consultation and networking activities	\$2,695	\$3,513	\$3,476	\$3,839	

Explanation of Significant Movements

(Notes)

- The increase in the Total Cost of Service and FTEs in the 2022-23 Budget Target compared to the 2021-22 Estimated Actual is primarily attributable to the implementation of the National Code and Statutory Review.
- The decrease in the 2021-22 Estimated Actual compared to the 2020-21 Actual is mainly due to a number of one-off information brochures produced in 2020-21.

Asset Investment Program

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-22 \$'000	2021-22 Estimated Expenditure \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
COMPLETED WORKS							
Case Management System	513	513	33	-	-	-	-
Total Cost of Asset Investment Program.....	513	513	33	-	-	-	-
FUNDED BY							
Internal Funds and Balances.....			33	-	-	-	-
Total Funding			33	-	-	-	-

Financial Statements

Income Statement

Expenses

- Total Cost of Services is estimated to increase by \$0.9 million compared to the 2021-22 Estimated Actual. This is mainly due to costs from the implementation of the National Code (\$0.6 million) and the Statutory Review (\$0.3 million).

Income

- Consistent with the movement in the Total Cost of Services, Income from the Government is anticipated to increase by \$0.9 million in the 2022-23 Budget Year compared to the 2021-22 Estimated Actual.

INCOME STATEMENT ^(a) (Controlled)

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
COST OF SERVICES							
Expenses							
Employee benefits ^(b)	2,263	2,386	2,446	3,167	3,144	3,130	3,140
Supplies and services	409	365	352	531	419	372	378
Accommodation	335	327	340	340	340	340	340
Depreciation and amortisation	38	52	52	52	52	52	52
Finance and interest costs	-	-	1	1	1	1	-
Other expenses	94	116	102	120	113	107	107
TOTAL COST OF SERVICES	3,139	3,246	3,293	4,211	4,069	4,002	4,017
Income							
Grants and subsidies	38	16	16	30	16	30	30
Other revenue	2	-	-	-	-	-	-
Total Income	40	16	16	30	16	30	30
NET COST OF SERVICES	3,099	3,230	3,277	4,181	4,053	3,972	3,987
INCOME FROM GOVERNMENT							
Service appropriations	2,884	2,973	2,984	3,924	3,793	3,715	3,730
Resources received free of charge	261	257	257	257	257	257	257
TOTAL INCOME FROM GOVERNMENT	3,145	3,230	3,241	4,181	4,050	3,972	3,987
SURPLUS/(DEFICIENCY) FOR THE PERIOD	46	-	(36)	-	(3)	-	-

(a) Full audited financial statements are published in the Office's Annual Report.

(b) The full-time equivalents for 2020-21 Actual, 2021-22 Estimated Actual and 2022-23 Budget Year are 17, 17 and 22 respectively.

STATEMENT OF FINANCIAL POSITION ^(a)
(Controlled)

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
CURRENT ASSETS							
Cash assets	845	942	771	765	764	763	762
Restricted cash	23	-	23	23	23	23	23
Holding Account receivables	-	-	5	10	11	12	12
Receivables	14	8	14	14	14	14	14
Other.....	22	23	22	22	22	22	22
Total current assets	904	973	835	834	834	834	833
NON-CURRENT ASSETS							
Holding Account receivables	53	105	101	149	198	247	296
Property, plant and equipment.....	7	5	27	23	19	15	11
Intangibles	410	384	395	347	299	251	203
Restricted cash	33	-	33	33	33	33	33
Total non-current assets	503	494	556	552	549	546	543
TOTAL ASSETS	1,407	1,467	1,391	1,386	1,383	1,380	1,376
CURRENT LIABILITIES							
Employee provisions	490	435	490	490	490	490	490
Payables	27	54	27	22	22	22	22
Borrowings and leases	1	5	5	5	5	5	4
Other.....	66	100	66	66	66	66	66
Total current liabilities	584	594	588	583	583	583	582
NON-CURRENT LIABILITIES							
Employee provisions	22	168	22	22	22	22	22
Borrowings and leases	-	-	16	12	8	4	-
Total non-current liabilities	22	168	38	34	30	26	22
TOTAL LIABILITIES.....	606	762	626	617	613	609	604
EQUITY							
Contributed equity	(539)	(577)	(539)	(535)	(531)	(530)	(529)
Accumulated surplus/(deficit).....	1,340	1,282	1,304	1,304	1,301	1,301	1,301
Total equity	801	705	765	769	770	771	772
TOTAL LIABILITIES AND EQUITY	1,407	1,467	1,391	1,386	1,383	1,380	1,376

(a) Full audited financial statements are published in the Office's Annual Report.

STATEMENT OF CASHFLOWS (a)
(Controlled)

	2020-21 Actual \$'000	2021-22 Budget \$'000	2021-22 Estimated Actual \$'000	2022-23 Budget Year \$'000	2023-24 Outyear \$'000	2024-25 Outyear \$'000	2025-26 Outyear \$'000
CASHFLOWS FROM GOVERNMENT							
Service appropriations.....	2,831	2,921	2,931	3,871	3,743	3,665	3,681
Capital appropriation	5	4	-	4	4	4	4
Net cash provided by Government	2,836	2,925	2,931	3,875	3,747	3,669	3,685
CASHFLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee benefits.....	(2,324)	(2,376)	(2,436)	(3,167)	(3,134)	(3,130)	(3,140)
Supplies and services	(280)	(180)	(167)	(336)	(234)	(180)	(186)
Accommodation	(261)	(265)	(278)	(278)	(278)	(278)	(278)
Finance and interest costs.....	-	-	(1)	(1)	(1)	(1)	-
Other payments.....	(85)	(116)	(102)	(120)	(113)	(107)	(107)
Receipts							
Grants and subsidies.....	38	16	16	30	16	30	30
Other receipts	2	-	-	-	-	-	-
Net cash from operating activities	(2,910)	(2,921)	(2,968)	(3,872)	(3,744)	(3,666)	(3,681)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	(98)	-	(33)	-	-	-	-
Net cash from investing activities.....	(98)	-	(33)	-	-	-	-
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases.....	-	(4)	(4)	(9)	(4)	(4)	(5)
Net cash from financing activities.....	-	(4)	(4)	(9)	(4)	(4)	(5)
NET INCREASE/(DECREASE) IN CASH HELD	(172)	-	(74)	(6)	(1)	(1)	(1)
Cash assets at the beginning of the reporting period	1,073	942	901	827	821	820	819
Cash assets at the end of the reporting period	901	942	827	821	820	819	818

(a) Full audited financial statements are published in the Office's Annual Report.