

Part 5

Health

Introduction

The Health portfolio delivers a safe, high quality and sustainable health system to help Western Australians live healthy lives. The portfolio has an increased emphasis on prevention and promotion in all areas of health and mental wellbeing.

Summary of Recurrent and Asset Investment Expenditure

Agency	2023-24 Estimated Actual \$'000	2024-25 Budget Year \$'000
WA Health		
– Total Cost of Services	12,617,131	12,800,781
– Asset Investment Program	444,350	864,178
Mental Health Commission		
– Total Cost of Services	1,354,785	1,453,154
– Asset Investment Program	-	6,967
Health and Disability Services Complaints Office		
– Total Cost of Services	4,453	4,454
– Asset Investment Program	22	-

Ministerial Responsibilities

Minister	Agency	Services
Minister for Health; Mental Health Minister for Emergency Services; Innovation and the Digital Economy; Science; Medical Research; Minister Assisting the Minister for State and Industry Development, Jobs and Trade	WA Health	<ol style="list-style-type: none"> 1. Public Hospital Admitted Services 2. Public Hospital Emergency Services 3. Public Hospital Non-Admitted Services 4. Mental Health Services 5. Aged and Continuing Care Services 6. Public and Community Health Services 7. Pathology Services 8. Community Dental Health Services 9. Small Rural Hospital Services 10. Health System Management - Policy and Corporate Services 11. Health Support Services
Minister for Health; Mental Health	Mental Health Commission	<ol style="list-style-type: none"> 1. Prevention 2. Hospital Bed-Based Services 3. Community Bed-Based Services 4. Community Treatment 5. Community Support
	Health and Disability Services Complaints Office	<ol style="list-style-type: none"> 1. Complaints Management: Assessment, Negotiated Settlement, Conciliation and Investigation of Complaints 2. Education: Education and Training in the Prevention and Resolution of Complaints

Division 21 WA Health

Part 5 Health

Appropriations, Expenses and Cash Assets

	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual	Budget	Estimated	Budget	Outyear	Outyear	Outyear
	\$'000	\$'000	Actual	Year	\$'000	\$'000	\$'000
			\$'000	\$'000			
DELIVERY OF SERVICES							
Item 57 Net amount appropriated to deliver services	6,695,950	6,472,202	7,069,664	7,261,614	6,813,662	6,841,785	7,128,836
Amount Authorised by Other Statutes							
- Lotteries Commission Act 1990	176,725	149,285	179,077	158,416	160,517	162,351	166,251
- Salaries and Allowances Act 1975	1,185	1,188	1,272	1,314	1,350	1,384	1,419
Total appropriations provided to deliver services	6,873,860	6,622,675	7,250,013	7,421,344	6,975,529	7,005,520	7,296,506
CAPITAL							
Item 138 Capital Appropriation	230,733	339,985	270,074	478,410	287,783	225,518	69,931
TOTAL APPROPRIATIONS	7,104,593	6,962,660	7,520,087	7,899,754	7,263,312	7,231,038	7,366,437
EXPENSES							
Total Cost of Services ^(a)	12,250,731	11,782,410	12,617,131	12,800,781	12,544,204	12,812,877	13,360,009
Net Cost of Services ^(b)	8,634,602	8,082,177	8,745,964	8,854,463	8,403,781	8,462,325	8,769,060
CASH ASSETS ^(c)	1,028,910	986,778	916,932	905,570	884,683	849,699	843,624

- (a) Adjusted for the impact of time limited costs, the Total Cost of Services is projected to increase by 5.3% in the 2024-25 Budget Year.
(b) Represents Total Cost of Services (expenses) less retained revenues applied to WA Health's services. Reconciliation to the total appropriations provided to deliver services includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.
(c) As at 30 June each financial year.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on WA Health's Income Statement since presentation of the 2023-24 Budget to Parliament on 11 May 2023, are outlined below:

	2023-24	2024-25	2025-26	2026-27	2027-28
	Estimated	Budget	Outyear	Outyear	Outyear
	Actual	Year	\$'000	\$'000	\$'000
	\$'000	\$'000			
New Initiatives					
Commonwealth Programs					
Expansion of Colonoscopy Triage Services	580	391	-	-	-
John Flynn Prevocational Doctor Program	2,070	2,378	-	-	-
Primary Care Pilot	5,854	-	-	-	-
Smoking and Vaping Cessation Activities	160	480	480	480	-
Implementation of Nurse/Midwife-to-Patient Ratios	1,128	-	-	-	-
Improving Access to Emergency Care					
Patient Transport Coordination Hub	-	2,964	3,203	-	-
WA Virtual Emergency Department	-	6,625	6,884	7,125	7,374
Respiratory Syncytial Virus Infant Immunisation Program	10,812	136	-	-	-
Ward 2K at Royal Perth Hospital - Design	1,000	-	-	-	-
Workforce					
Health Practitioner Regulatory Settings	-	4,610	-	-	-
Medical Workforce Recruitment System	489	405	330	330	330

	2023-24 Estimated Actual \$'000	2024-25 Budget Year \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
Ongoing Initiatives					
Adjustments to General Health Hospital Services	300,976	492,973	122,917	114,112	151,842
Adjustments to Non-Hospital Services	30,165	33,106	11,677	(3,805)	9,861
Ambulance and Patient Transport Services	6,632	33,692	26,688	18,698	21,430
Child Development Services	265	15,658	23,133	-	-
Commonwealth Programs					
Access to HIV Treatment	831	-	-	-	-
Aged Care Assessment Program	14,190	-	-	-	-
Commonwealth Home Support Program	9,601	-	-	-	-
Disability Support for Older Australians	130	-	-	-	-
Indigenous Australians' Health Programme	8,011	-	-	-	-
Multi-Purpose Service Agreements	50,246	-	-	-	-
National Blood Agreement	4,781	-	-	-	-
National Partnership Essential Vaccine	91	2,700	-	-	-
Newborn Bloodspot Screening Program	637	637	767	-	-
Public Dental Services for Adults	9,690	9,690	-	-	-
Rheumatic Fever Strategy	855	-	-	-	-
Stillbirth Autopsies and Investigations	522	535	-	-	-
Community Aids and Equipment Program and Continence Subsidy Scheme ...	12,000	12,000	12,000	12,000	12,000
Community-Based Clinical and Hospital Substitution Services	4,621	5,772	-	-	-
Cross Border Expenses and Revenue	13,946	-	-	-	-
Digital Investment					
Critical Health ICT Infrastructure Program	(1,533)	11,243	11,938	-	-
Electronic Medical Record - Digital Medical Record	1,165	3,488	5,298	-	-
Microsoft Enterprise Agreement	3,076	3,096	256	(557)	(709)
Free Influenza Vaccination Program	8,000	8,200	-	-	-
Health Support Services					
Adjustment to Health Support Services	(489)	48,752	48,067	14,096	14,617
Long Service Leave for Casuals Project	3,149	-	-	-	-
Real-time Demand Data Platform	-	5,184	5,337	5,434	5,598
Improving Access to Emergency Care					
Community Health in a Virtual Environment	-	4,259	4,304	-	-
From Hospital to Home Disability Transition Care Program	-	6,597	15,557	-	-
Integrated Older Adults Model of Care	-	1,071	-	-	-
Long Stay Patient Fund	-	2,890	2,890	-	-
Residential Care Line	-	1,100	-	-	-
Residential Respite Pilot Scheme	-	2,217	2,217	-	-
State Health Operations Centre	3,670	5,183	5,384	5,482	5,580
Transition Care Program Reform	31,471	28,467	30,400	32,111	-
Mental Health Commission Initiatives					
Adjustments to Mental Health Hospital Services	2,646	12,913	15,367	19,892	24,609
Other Mental Health Commission Initiatives	8,394	37,305	32,104	24,549	16,419
Peel Health Campus Transition Costs	12,104	5,858	-	-	-
Ronald McDonald House Expansion - Planning and Design	-	2,291	-	-	-
St John of God Geraldton Ongoing Hospital Clinical Services Agreement (a) ...	-	-	-	-	-
Supporting Regional Health Services					
Adjustments to Core Regional Services	180,837	165,537	25,316	9,796	10,280
Hospital Avoidance Program	-	4,372	4,513	-	-
Lions Eye Institute Services	-	1,747	1,845	-	-
Newman Renal Accommodation Facility	-	120	124	-	-
Patient Assisted Travel Scheme	4,755	5,332	6,350	7,451	8,569
Regional Palliative Care	-	6,273	6,480	-	-
Renal Care Support Services	-	1,133	306	-	-
Rural and Remote Nursing Posts	3,900	3,228	3,275	-	-
Specialist Cancer Services	-	5,344	5,518	-	-
Temporary Regional Incentives for Nurses and Midwives	10,076	16,824	-	-	-
Sustainable Health Review					
Health Navigator Program	-	3,248	3,346	-	-
Medical Respite Centre	-	2,112	1,461	-	-
Paediatric Palliative Care	-	325	-	-	-
Voluntary Assisted Dying	-	2,137	2,221	2,478	2,624
Other					
Cross-Agency Initiatives					
Early Years Partnership	-	1,743	716	716	735
Investment in Family and Domestic Violence Programs					
Clinical Forensic Model Pilot	640	921	867	-	-
Short-Stay, Mother-Baby Developmental, Behavioural and Parenting Interventions Pilot	-	240	250	-	-
Perth Children's Court - Therapeutic Programs - Health Navigator Pilot	-	878	877	-	-
Future Health Research and Innovation Fund	-	1,233	7,433	7,434	7,434
Non-Government Human Services Sector Indexation	5,252	8,868	12,125	11,324	34,091
RAT Sustainable Disposal Strategy	1,000	2,973	-	-	-

(a) The funding amounts are not being disclosed reflecting ongoing negotiations.

Significant Issues Impacting the Agency

WA Health System Overview

1. WA Health continues its recovery from the impacts of the COVID-19 pandemic, with strong improvement in numerous key performance measures such as emergency department (ED) transfer of care and reduced ambulance ramping, while record elective services admissions are contributing to reduced waitlists and wait times for elective surgery.
2. The realisation of these achievements has been enabled by significant investment in the Western Australian health system which has seen WA Health's annual budget grow by 45% between 2016-17 and 2024-25. In that same period, the State's health workforce has increased by more than 4,400 full-time nursing staff, and 1,800 full-time medical staff, which has been achieved at a time when there are significant national and worldwide issues with recruitment in health professions. Over 700 beds have been added across the system, with a further 550 beds in the pipeline, which is on top of the additional beds being added as part of the new Women and Babies Hospital.
3. Investment totalling \$672.5 million since the 2021-22 Budget in ED reform has ensured a cohesive and holistic approach to reduce ambulance ramping that focuses on addressing underlying causes and improving patient flow across the Western Australian health system. The 2024-25 Budget increases that investment by a further \$154.6 million, to a total of \$827.1 million, ensuring continuity of these important reforms.
4. Like all comparable health systems nationally and internationally, WA Health will continue to face the challenges of growing demand for health care not only due to population growth but also the complex and increasing challenges that come with an ageing population, growing rates of chronic disease, obesity and mental illness.
5. The principles and recommendations outlined in the Sustainable Health Review remain the blueprint for building an enduring healthcare system that ensures Western Australians have access to the high-quality health care they deserve now and for future generations.
6. Through the 2024-25 Budget, the Government continues its commitment to the health of the Western Australian community through investments that:
 - 6.1. further optimise emergency care and patient flow to alleviate ambulance ramping;
 - 6.2. ensure efficient access to health care through delivery of services in the right setting, including virtual care;
 - 6.3. use digitisation to support efficient, effective and sustainable health services;
 - 6.4. ensure a focus on early years to sustain and enhance the health and wellbeing of children and young people;
 - 6.5. deliver on Government commitments; and
 - 6.6. continue building on world-class health infrastructure.

Transformation and Enhancements in Emergency Care through the Ramping Strategy

7. The root causes of issues with emergency care, such as ambulance ramping, extend far beyond the confines of the ED. The Government's Ramping Strategy encompasses the efficient management of patient flow throughout the entire hospital and seeks to shift the delivery of health care beyond traditional boundaries.
8. The development of virtual capabilities, supported by the provision of analytics based on real-time data, will transform services through enhanced care and discharge pathways and streamlined patient transport coordination. Building on investment to date, the 2024-25 Budget invests in further ED reform including:
 - 8.1. an additional \$10.2 million to enable transitional or temporary respite care in the community or in aged care facilities, optimising hospital capacity through more timely discharges of long-stay patients who no longer require acute care;

- 8.2. \$22.1 million to continue investment in the Hospital to Home Transitional Care Pilot, supporting continued focus on improving the health and wellbeing of people with a disability while the longer-term reforms to the National Disability Insurance Scheme are secured;
- 8.3. building on the Government's \$47.2 million investment in the State Health Operations Centre (SHOC), an additional \$28 million will be allocated towards the contemporary WA Virtual Emergency Department (WAVED) and \$6.2 million for the Patient Transport Coordination Hub. These SHOC services will support virtual triage that empowers clinicians to connect patients with timely care without the necessity to attend EDs. It will also enable efficient management of inter-hospital patient transfers through coordinated real-time tracking, clinical support and integrated health network and patient flow applications;
- 8.4. to support contemporary and consumer centric services for older adults, a further \$8.6 million will be invested to continue the Community Health in a Virtual Environment model. This geriatrician-led virtual service delivers comprehensive and coordinated clinical care across the entire continuum to older adults. Funding of \$2.2 million will expand the integrated older adult services and Residential Care Line, continuing multiple geriatrician and nurse practitioner-led initiatives including access to assessments, outreach to older adults in residential aged care, a care navigator service, and virtual support for aged care in regional and remote sites; and
- 8.5. \$75.9 million in Mental Health Commission-led initiatives including a \$7.9 million investment to support Stage 1 of the Mental Health Co-Response Ambulance Pilot. This program aims to provide a coordinated mental health crisis response pilot that prevents avoidable ED attendances and admissions by providing clinically appropriate alternative models of care.

Investing in Digital Capabilities for the Future

9. The digitisation of the health system is recognised as a critical enabler of a safe, high quality and sustainable system in the Sustainable Health Review, the Independent Review of the WA Health System Governance and is a key objective of the State Infrastructure Strategy.
10. The Government is investing \$200 million through the Digital Capability Fund on:
 - 10.1. ongoing progress to establish a statewide Electronic Medical Record (EMR), including \$104.1 million to prepare and undertake procurement planning and design initiatives for this transformational program. An EMR will bring together a single, integrated view of a patient's record that delivers a suite of capabilities to support clinical decisions and workflows, including medication management and alerts for observations and analytics that are available to health professionals when and where it is critically required. This funding builds upon the roll-out of the Digital Medical Record across all health sites which sets a consistent and strong foundation for the implementation of the EMR across the State; and
 - 10.2. investment in the Critical Health ICT Infrastructure Program (CHIIP). The Government's investment of \$95.9 million will help to ensure that WA Health ICT systems are cyber safe and can support modern technologies. The CHIIP will uplift local area network equipment and migrate the network across more than 460 WA Health sites to implement fast and reliable wireless networks across hundreds of hospital locations.

Delivering Core Services to the Community

11. The Government remains committed to investing in core health service delivery, public health measures and mental health services, and ensuring that individuals have equitable access to health care. Underpinning the delivery of these services is a focus on building a sustainable workforce pipeline for Western Australia.
12. To protect the health of the Western Australian community, the Government has invested an additional \$1.3 billion through the 2024-25 Budget to support core hospital¹ and non-hospital services across metropolitan and regional Western Australia. This investment will support:
 - 12.1. the delivery of an estimated 838,000 inpatient episodes of care, 1.13 million ED attendances and 3 million outpatient service events in the 2024-25 financial year; and

¹ The price determined for 2024-25 activity in hospital services is \$6,746 per weighted activity unit, set using Government-endorsed cost parameters.

- 12.2. maintaining and enhancing services delivered outside of hospitals, covering prevention and health promotion, community-based services, patient transport services and Aboriginal health and other programs and other system oversight and support services.
13. In addition to the above, targeted investments include:
- 13.1. \$92.5 million to support increased demand for ICT, payroll, recruitment and supply services for frontline health service delivery;
- 13.2. \$107.1 million for the continuation and enhancement of emergency and non-emergency patient transport services across metropolitan and regional Western Australia; and
- 13.3. \$14 million for community-based services including continued support for the Medical Respite Centre which provides a cost-effective substitute for a long-stay hospital admission in a safe, community-based environment that provides homeless people with purposeful reconnection links to both housing and social support.
14. Regional communities face unique challenges in accessing medical care and such inequity can contribute to poorer health outcomes of rural Western Australians. The Government is committed to ensuring health care is both sustainable and accessible regardless of where individuals live.
15. The Government is investing \$405.5 million to support patient care and services in regional areas by ensuring safe and sustainable staffing, attempting to reduce the reliance on high-cost agency staff, supporting virtual care models and meeting growing costs associated with core service delivery in regional and remote Western Australia. Included within this investment is:
- 15.1. \$38.7 million to ensure continuity of timely and appropriate access to palliative care, renal care, eye treatments and cancer services for regional patients; and
- 15.2. \$32.5 million in additional funding for the Patient Assisted Travel Scheme.
16. In addition to major investments in regional hospitals, detailed under Building World-Class Infrastructure below, regional infrastructure investment within the 2024-25 Budget includes:
- 16.1. \$15 million to establish a new Magnetic Resonance Imaging (MRI) Unit at the Hedland Health Campus;
- 16.2. \$7.7 million to continue the WA Country Health Service Critical Staff Accommodation Program that supports staff attraction and retention through the provision of quality and safe housing; and
- 16.3. \$2.3 million for a four-chair renal dialysis unit within the Karratha Health Campus to provide timely access and support care closer to home.
17. Highlighting the Government's focus on prevention and public health to keep people out of hospital, the Budget supports:
- 17.1. \$10.9 million to proactively immunise infants against the highly infectious Respiratory Syncytial Virus (RSV) that can cause serious respiratory illnesses. The Western Australian RSV Infant Immunisation Program, which commenced in April 2024, will provide free monoclonal antibody Nirsevimab doses to combat this leading cause of infant hospitalisations; and
- 17.2. \$8.2 million to continue the free influenza vaccination program in 2025 to protect the community from influenza by strengthening vaccination rates and reducing hospitalisations.
18. WA Health is also entering into a three-year agreement to lease the 75-bed Cockburn Mental Health facility, previously operated by Bethesda Health Care, to further support the growing demand for mental health services.
19. A sustainable and supported workforce is critical in the delivery of healthcare services. The Government is investing \$4.6 million towards the national strategy to ease healthcare shortages by remediating barriers to entry, while ensuring that quality and safety standards designed to protect patients are maintained.

Great Beginnings and a Dignified End of Life

20. The Sustainable Health Review advocates the importance of positively influencing both the start and end-of-life stages.
21. The Government is addressing the growing demand for Child Development Services across metropolitan and regional Western Australia by investing \$39 million to increase the required specialised, multidisciplinary workforce. This investment recognises the need for an integrated approach, noting the changing policy and funding landscape for early childhood intervention under the National Disability Insurance Scheme and mainstream foundational supports.
22. A further \$6.6 million in funding will continue the successful Health Navigator pilot program by helping vulnerable, out-of-home-care children and young people to get the best start in life. Skilled health system navigators partner with carers, case workers and young adults to access comprehensive health assessments through collaborative cross-agency service delivery that maximises health and wellbeing benefits within a culturally safe environment. A further \$1.8 million has been provided for Justice’s In-Roads Health Navigator Pilot, which will provide continuity of healthcare services to a discrete cohort of youth aimed at intervention and offence reduction.
23. Community-centred service models are essential to drive optimal care, compassion, and support to individuals at the end of life. Since July 2021, Western Australia has empowered terminally ill people by providing them with respectful, compassionate and appropriate end-of-life choices through the *Voluntary Assisted Dying Act 2019*. The Government’s investment of \$9.5 million will ensure that Western Australia can continue to address demand for safe and equitable, patient-centred end-of-life choices for patients in metropolitan, remote and regional areas.
24. Ongoing support is provided as part of broader End of Life care services, with budgeted expenditure on palliative care across the forward estimates period outlined below.

	2024-25 Budget Estimate \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
Hospital-Based Palliative Care ^(a)	67,928	68,046	70,620	73,693
Community-Based Palliative Care ^{(b)(c)}	64,432	66,455	61,741	63,807
Total ^(d).....	132,361	134,501	132,362	137,500

- (a) This estimation is modelled based on anticipated levels of palliative care activity and may not be representative of the actual cost of service delivery. The minimal growth in Hospital-based Palliative Care expenditure in 2025-26 reflects the impact of time-limited funding.
- (b) This includes community-based services in metropolitan and regional Western Australia.
- (c) The reduction in Community-based Palliative Care expenditure in 2026-27 reflects the impact of time-limited funding, with expenditure on base palliative care services increasing by 4.4% in 2026-27.
- (d) Capital expenditure relating to palliative care services is excluded.

Driving Research and Innovation

25. The Government is committed to advancing Western Australia as a leader in medical research and innovation, with a dedicated focus on leveraging research findings to improve the health and wellbeing of Western Australians.
26. The Future Health Research and Innovation (FHRI) Fund is driving Western Australia’s investment in health and medical research, innovation and commercialisation which will benefit future generations.
27. The FHRI Fund is investing in building the research and innovation ecosystem through programs that support maintaining and upgrading research services, equipment and facilities. These programs are designed to facilitate world-leading research collaborations within the Western Australian health system and provide innovative approaches to improving health outcomes for Western Australians. *The Challenge* has supported 10 finalists to prove their solutions to effectively address the pressing issue of health service delivery in the Pilbara while the Innovation Seed Fund continues to provide opportunities for Western Australians to increase the number of new health and medical start-up companies and advance the innovation maturity level in Western Australia.

28. A total of \$247 million will be available through the FHRI Fund as set out in the table below.

	2024-25 Budget Estimate \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
Future Health Research and Innovation Fund ^(a)	51,733	64,937	69,234	61,219
Other Medical Research Budgeted Expenditure ^(b)	13,306	13,623	13,948	14,281
Total	65,039	78,560	83,182	75,500

(a) This includes expenditure related to research grants and governance and other research-related funding which was previously included in other medical research budgeted expenditure.

(b) These are the current budgeted figures for health and medical research and are only a point-in-time estimate that is based on the best available data at the time.

29. The Government is also investing \$15.3 million to establish the Perth Health Innovation Hub as a dedicated centrally located and industry focused Hub that is accessible to the research, innovation and investment community. The Hub will attract skilled scientists whilst solidifying the State's position as a leader in research and innovation, supporting transformative change for health care and economic prosperity in Western Australia.

Building World-Class Infrastructure

30. Health services within metropolitan and regional Western Australia are being delivered across 2.5 million square kilometres and more than 800 sites. These sites vary in complexity, ranging from tertiary hospitals to small community and health centres.

31. WA Health maintains its focus on delivering well planned, integrated, and strategic infrastructure investment across the Western Australian health system to ensure that all Western Australians have access to safe, high-quality health care in world-class health infrastructure. Over the forward estimates period, approximately \$3.3 billion is committed towards WA Health's Asset Investment Program, delivering a mixture of new investment, the improvement and expansion of existing assets, and planning for future projects.

32. A large number of major projects are currently in progress, including:

32.1. \$1.8 billion for the establishment of a new Women and Babies Hospital located on the Fiona Stanley Hospital precinct, a new family birth centre and the expansion of obstetrics, gynaecology and neonatal services at Osborne Park Hospital, and an expansion of neonatal services at Perth Children's Hospital;

32.2. \$451.1 million (including an additional \$173.2 million in the 2024-25 Budget) for the redevelopment of Bunbury Hospital, which has reached contract award stage;

32.3. \$281.4 million (including an additional \$12 million in the 2024-25 Budget) for the Joondalup Health Campus redevelopment which is jointly funded by the Commonwealth Government and is in its final stages of delivery;

32.4. \$204 million (out to 2028-29) has been allocated as part of the 2024-25 Budget for Murdoch Health and Knowledge Precinct Infrastructure;

32.5. \$186.7 million approved for the planning and development of contemporary mental health services as part of the Graylands Reconfiguration and Forensic Taskforce project;

32.6. \$167 million (including an additional \$17 million in the 2024-25 Budget) towards the construction of a new Surgicentre at Bentley Health Service in partnership with the Commonwealth Government;

32.7. \$166.1 million (including an additional \$43.4 million in the 2024-25 Budget) for the redevelopment of the Geraldton Health Campus, with the tender awarded in December 2023; and

32.8. \$152 million for the redevelopment and expansion of the Peel Health Campus that includes an additional \$2.6 million to support capital aspects of the Government's commitment to transition staff and services back into public hands.

33. In the 2024-25 Budget, the Government is investing a further \$240.8 million in targeted infrastructure initiatives to ensure that the Western Australian health system has the necessary infrastructure to continue to meet demand for services and its commitment to providing safe, high-quality and accessible health care to all Western Australians. This includes:

- 33.1. \$112.7 million investment to support Statewide Medical Equipment and Imaging Replacement and Minor Building Works Programs;
- 33.2. as part of the Government’s Asset Maintenance Fund, \$28.9 million for targeted maintenance works to address high-priority risks in support of service delivery across several WA Health public hospitals;
- 33.3. \$27.8 million to rectify ligature risks within Western Australian Public Mental Health inpatient units;
- 33.4. an additional \$18.9 million to progress the Sir Charles Gairdner Hospital Emergency Department upgrade and establish an Urgent Critical Care Toxicology unit; and
- 33.5. \$14.2 million in additional funding for the reconfiguration and refurbishment of the Perth Children’s Hospital Mental Health Inpatient Unit on Ward 5A.

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Minister, Accountable Authority and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Department’s services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goals	Desired Outcomes	Services
Safe, Strong and Fair Communities: Supporting our local and regional communities to thrive.	Public hospital-based services that enable effective treatment and restorative health care for Western Australians.	1. Public Hospital Admitted Services 2. Public Hospital Emergency Services 3. Public Hospital Non-Admitted Services 4. Mental Health Services
	Prevention, health promotion and aged and continuing care services that help Western Australians to live healthy and safe lives.	5. Aged and Continuing Care Services 6. Public and Community Health Services 7. Pathology Services 8. Community Dental Health Services 9. Small Rural Hospital Services
Strong and Sustainable Finances: Responsible, achievable, affordable budget management.	Strategic leadership, planning and support services that enable a safe, high quality and sustainable Western Australian health system.	10. Health System Management - Policy and Corporate Services 11. Health Support Services

Service Summary

Expense	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual \$'000	Budget \$'000	Estimated Actual \$'000	Budget Year \$'000	Outyear \$'000	Outyear \$'000	Outyear \$'000
1. Public Hospital Admitted Services	5,406,673	5,275,837	5,582,887	5,796,658	5,665,920	5,840,998	6,132,537
2. Public Hospital Emergency Services	1,081,745	1,103,819	1,178,515	1,199,190	1,162,991	1,198,738	1,258,559
3. Public Hospital Non-Admitted Services	1,165,973	1,167,128	1,231,959	1,260,226	1,232,191	1,270,100	1,333,399
4. Mental Health Services	972,536	1,071,598	1,086,791	1,139,313	1,177,700	1,204,340	1,243,280
5. Aged and Continuing Care Services	434,890	385,323	549,879	473,452	461,307	445,114	460,939
6. Public and Community Health Services	1,664,455	1,348,300	1,425,639	1,388,468	1,385,162	1,407,999	1,438,196
7. Pathology Services	395,580	401,271	406,026	406,242	408,127	421,854	440,719
8. Community Dental Health Services	118,123	117,967	129,037	135,647	131,533	135,162	141,056
9. Small Rural Hospital Services	344,485	297,338	350,941	353,462	307,780	320,754	334,749
10. Health System Management - Policy and Corporate Services	250,029	226,303	275,022	234,339	225,528	230,254	233,507
11. Health Support Services	416,242	387,526	400,435	413,784	385,965	337,564	343,068
Total Cost of Services ^(a)	12,250,731	11,782,410	12,617,131	12,800,781	12,544,204	12,812,877	13,360,009

(a) Adjusted for the impact of time limited costs, the Total Cost of Services is projected to increase by 5.3% in the 2024-25 Budget Year.

Outcomes and Key Effectiveness Indicators (a)

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual (b)	2024-25 Budget Target	Note
Outcome: Public hospital-based services that enable effective treatment and restorative health care for Western Australians:					
Percentage of elective wait list patients waiting over boundary for reportable procedures: (c)(d)					
Category 1 over 30 days.....	23.2%	nil	21.7%	nil	1
Category 2 over 90 days.....	33.3%	nil	30.4%	nil	1
Category 3 over 365 days.....	19.6%	nil	13.6%	nil	1
Survival rates for sentinel conditions: (d)(e)(f)(g)					
Stroke:					
0-49 years	95.7%	≥95.6%	94.6%	≥95.4%	
50-59 years	92.9%	≥95.1%	96.4%	≥94.8%	
60-69 years	94.2%	≥94.7%	94.9%	≥94.5%	
70-79 years	91.6%	≥92.7%	92.8%	≥92.6%	
80+	85.8%	≥87.6%	84.5%	≥87.6%	
Acute Myocardial Infarction:					
0-49 years	99.1%	≥98.9%	98.6%	≥98.9%	
50-59 years	99.4%	≥99%	98.9%	≥98.8%	
60-69 years	98.2%	≥98.1%	98.3%	≥98.2%	
70-79 years	96.2%	≥97.1%	96.7%	≥97%	
80+	94.2%	≥92.7%	91.6%	≥93.1%	
Fractured Neck of Femur:					
70-79 years	99.5%	≥98.9%	99.0%	≥98.8%	
80+	96.7%	≥97.5%	95.2%	≥97.3%	
Percentage of live-born term infants with an Apgar score of less than 7 at five minutes post-delivery (d)(e)					
	1.5%	≤1.8%	1.46%	≤1.9%	
Readmissions to acute specialised mental health inpatient services within 28 days of discharge (c)(d)(e)(h)					
	14.5%	≤12%	13%	≤12%	
Outcome: Prevention, health promotion and aged and continuing care services that help Western Australians to live healthy and safe lives:					
Percentage of fully immunised children: (e)(i)					
12 months:					
Aboriginal	86.5%	≥95%	84.6%	≥95%	2
Non-Aboriginal	93.8%	≥95%	92.5%	≥95%	2
2 years:					
Aboriginal	81.1%	≥95%	81.6%	≥95%	
Non-Aboriginal	91.3%	≥95%	90.5%	≥95%	2
5 years:					
Aboriginal	93.8%	≥95%	94%	≥95%	
Non-Aboriginal	93.2%	≥95%	92.6%	≥95%	2
Percentage of eligible school children who are enrolled in the School Dental Service program					
	73%	≥78%	73%	≥78%	
Outcome: Strategic leadership, planning and support services that enable a safe, high quality and sustainable WA health system:					
Percentage of responses from health service providers and Department of Health who are satisfied or highly satisfied with the overall service provided by Health Support Services (i)					
	66.7%	≥66%	67%	≥66%	

- (a) Further detail in support of the key effectiveness indicators is provided in WA Health’s Annual Report.
- (b) The reported 2023-24 Estimated Actual may be adjusted for Annual Report information finalised after agency Budget Statements were prepared.
- (c) Reported by NMHS, South Metropolitan Health Service (SMHS), East Metropolitan Health Service (EMHS), Child and Adolescent Health Service (CAHS) and WA Country Health Service (WACHS).
- (d) Data for this indicator includes services delivered through State public hospitals and services contracted from selected private hospitals.
- (e) This indicator is reported by calendar year.
- (f) The annual Budget Target is the average Western Australian result for five most recent calendar year periods.
- (g) Reported by NMHS, SMHS, EMHS and WACHS.
- (h) This indicator is reported as a rate of readmission within 28 days.
- (i) This is a State-wide service for Western Australia which is coordinated and reported by the Department.
- (j) Reported by Health Support Services.

Explanation of Significant Movements

(Notes)

- To safeguard the public and the health system, the statewide COVID-19 response included several periods of reduced elective activity in public hospitals, which had a significant impact in historical key effectiveness indicators values. A concerted effort has been made to address the impacts and elective surgery has subsequently ramped up, resulting in a decrease in waiting times over the boundary.
- Australia has a national aspirational coverage target of 95% with the aim of achieving herd immunity to prevent the spread of vaccine-preventable disease. Since 2020 Western Australia has seen a decline in childhood coverage for many reasons including increased vaccine hesitancy, decreased community confidence and vaccine fatigue. WA Health is currently developing the 2024-28 Immunisation Strategy in consultation with stakeholders which will help to further understand this issue.

Services and Key Efficiency Indicators

1. Public Hospital Admitted Services

The provision of healthcare services to patients in metropolitan and major rural hospitals that meet the criteria for admission and receive treatment and/or care for a period of time, including public patients treated in private facilities under contract to WA Health. Admission to hospital and the treatment provided may include access to acute and/or subacute inpatient services, as well as hospital in the home services. Public Hospital Admitted Services includes teaching, training and research activities provided by the public health service to facilitate development of skills, and acquisition or advancement of knowledge related to admitted services. This service does not include any component of Service 4 - Mental Health Services.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service	5,406,673	5,275,837	5,582,887	5,796,658	1
Less Income	1,999,529	2,189,686	2,240,119	2,332,362	
Net Cost of Service	3,407,144	3,086,151	3,342,768	3,464,296	
Employees (Full-Time Equivalents)	21,998	21,468	22,521	22,813	
Efficiency Indicators					
Average admitted cost per weighted activity unit.....	\$7,758	\$7,461	\$7,831	\$7,899	

Explanation of Significant Movements

(Notes)

- The increase in the 2023-24 Estimated Actual compared to 2023-24 Budget is primarily due to Government's additional investment to increase bed capacity and associated clinical workforce and to address growth in the cost of delivering health services in regional and remote locations.

2. Public Hospital Emergency Services

The provision of services for the treatment of patients in emergency departments of metropolitan and major rural hospitals, inclusive of public patients treated in private facilities under contract to WA Health. The services provided to patients are specifically designed to provide emergency care, including a range of pre-admission, post-acute and other specialist medical, allied health, nursing and ancillary services. Public Hospital Emergency Services includes teaching, training and research activities provided by the public health service to facilitate development of skills, and acquisition or advancement of knowledge related to emergency services. This service does not include any component of Service 4 - Mental Health Services.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
Total Cost of Service	\$'000 1,081,745	\$'000 1,103,819	\$'000 1,178,515	\$'000 1,199,190	1
Less Income	389,625	460,623	487,723	505,549	
Net Cost of Service	692,120	643,196	690,792	693,641	
Employees (Full-Time Equivalents)	3,385	3,370	3,626	3,698	
Efficiency Indicators					
Average emergency department cost per weighted activity unit.....	\$7,713	\$7,243	\$7,685	\$7,777	

Explanation of Significant Movements

(Notes)

1. The increase in the 2023-24 Estimated Actual compared to 2023-24 Budget is primarily due to Government's additional investment to increase bed capacity and associated clinical workforce and to address growth in the cost of delivering health services in regional and remote locations.

3. Public Hospital Non-Admitted Services

The provision of metropolitan and major rural hospital services to patients who do not undergo a formal admission process, inclusive of public patients treated by private facilities under contract to WA Health. This service includes services provided to patients in outpatient clinics, community-based clinics or in the home, procedures, medical consultation, allied health or treatment provided by clinical nurse specialists. Public Hospital Non-Admitted Services includes teaching, training and research activities provided by the public health service to facilitate development of skills, and acquisition or advancement of knowledge related to non-admitted services. This service does not include any component of Service 4 - Mental Health Services.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
Total Cost of Service	\$'000 1,165,973	\$'000 1,167,128	\$'000 1,231,959	\$'000 1,260,226	1
Less Income	519,715	536,593	544,349	566,201	
Net Cost of Service	646,258	630,535	687,610	694,025	
Employees (Full-Time Equivalents)	4,488	4,376	4,598	4,660	
Efficiency Indicators					
Average non-admitted cost per weighted activity unit	\$7,729	\$7,325	\$7,662	\$7,903	

Explanation of Significant Movements

(Notes)

1. The increase in the 2023-24 Estimated Actual compared to 2023-24 Budget is primarily due to Government's additional investment to increase bed capacity and associated clinical workforce and to address growth in the cost of delivering health services in regional and remote locations.

4. Mental Health Services

The provision of inpatient services where an admitted patient occupies a bed in a designated mental health facility or a designated mental health unit in a hospital setting; and the provision of non-admitted services inclusive of community and ambulatory specialised mental health programs such as prevention and promotion, community support services, community treatment services, community bed-based services and forensic services. This service includes the provision of statewide mental health services such as perinatal mental health and eating disorder outreach programs, as well as the provision of assessment, treatment, management, care or rehabilitation of persons experiencing alcohol or other drug use problems or co-occurring health issues. Mental Health Services includes teaching, training and research activities provided by the public health service to facilitate development of skills and acquisition or advancement of knowledge related to mental health or alcohol and drug services. This service includes public patients treated in private facilities under contract to WA Health.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
Total Cost of Service	\$'000 972,536	\$'000 1,071,598	\$'000 1,086,791	\$'000 1,139,313	
Less Income	nil	nil	nil	nil	
Net Cost of Service	972,536	1,071,598	1,086,791	1,139,313	
Employees (Full-Time Equivalents)	5,028	4,977	5,149	5,200	
Efficiency Indicators					
Average cost per bed-day in specialised mental health inpatient services	\$1,888	\$1,768	\$1,807	\$1,896	
Average cost per treatment day of non-admitted care provided by mental health services	\$619	\$562	\$584	\$605	

5. Aged and Continuing Care Services

The provision of aged and continuing care services and community-based palliative care services. Aged and continuing care services include programs that assess the care needs of older people, provide functional interim care or support for older, frail, aged and younger people with disabilities to continue living independently in the community and maintain independence, inclusive of the services provided by the Western Australian Quadriplegic Centre. Aged and Continuing Care Services is inclusive of community-based palliative care services that are delivered by private facilities under contract to WA Health, which focus on the prevention and relief of suffering, quality of life and the choice of care close to home for patients.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
Total Cost of Service	\$'000 434,890	\$'000 385,323	\$'000 549,879	\$'000 473,452	1
Less Income	162,329	86,054	130,688	100,743	1
Net Cost of Service	272,561	299,269	419,191	372,709	
Employees (Full-Time Equivalents)	1,213	1,300	1,416	1,516	
Efficiency Indicators					
Average cost of a transition care day provided by contracted non-government organisations/service providers	\$406	\$334	\$491	\$475	2
Average cost per bed-day for specified residential care facilities, flexible care (hostels) and nursing home type residents	\$696	\$437	\$841	\$475	1
Average cost per bed-day for Western Australian Quadriplegic Centre specialist accommodation	\$1,094	\$1,144	\$1,145	\$1,144	
Average cost per home-based hospital day of care	\$339	\$322	\$326	\$336	
Average cost per home-based occasion of service	\$141	\$149	\$157	\$165	
Average cost per client receiving contracted palliative care services	\$9,042	\$9,131	\$9,191	\$9,302	
Average cost per day of non-acute bed-based continuing support	\$828	\$814	\$814	\$834	
Average cost to support patients who suffer specific chronic illness and other clients who require continuing care	\$18	\$20	\$20	\$21	

Explanation of Significant Movements

(Notes)

1. The variances between the 2022-23 Actual, 2023-24 Budget, 2023-24 Estimated Actual and 2024-25 Budget Target are primarily due to the timing of funding allocations for Commonwealth Government programs and other specific programs, including the Multi-Purpose Service Agreement, Home Support and Aged Care Assessment Program, Community Aids and Equipment Program, Commonwealth Government Home Support Program and additional funding associated with the Transition Care Program.
2. The increase in the 2023-24 Estimated Actual compared to the 2023-24 Budget is primarily due to additional investment in the Transitional Care Program.

6. Public and Community Health Services

The provision of healthcare services and programs delivered to increase optimal health and wellbeing, encourage healthy lifestyles, reduce the onset of disease and disability, reduce the risk of long-term illness as well as detect, protect and monitor the incidence of disease in the population. Public and Community Health Services includes public health programs, Aboriginal health programs, disaster management, environmental health, the provision of grants to non-government organisations for public and community health purposes, emergency road and air ambulance services, services to assist rural-based patients travel to receive care, and statewide pathology services provided to external Western Australian agencies.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service	1,664,455	1,348,300	1,425,639	1,388,468	1
Less Income	261,749	167,710	196,955	181,502	1
Net Cost of Service	1,402,706	1,180,590	1,228,684	1,206,966	
Employees (Full-Time Equivalents)	3,641	3,867	3,871	3,930	
Efficiency Indicators					
Average cost per person of delivering population health programs by population health units	\$144	\$115	\$139	\$147	1
Cost per person of providing preventive interventions, health promotion and health protection activities that reduce the incidence of disease or injury....	\$73	\$49	\$72	\$58	1
Average cost per breast screening	\$156	\$161	\$170	\$160	
Cost per trip for road-based patient transport services, based on the total accrued costs of these services for the total number of trips	\$652	\$673	\$666	\$659	
Cost per trip of patient emergency air-based transport, based on the total accrued costs of these services for the total number of trips ^(a)	\$8,270	\$7,508	\$7,499	\$7,781	
Average cost per trip of Patient Assisted Travel Scheme	\$658	\$499	\$553	\$558	2

(a) The 2024-25 Budget Target is based on a preliminary forecast for Emergency Air-Based Transport which is subject to the outcome of contract negotiations with the Royal Flying Doctor Services.

Explanation of Significant Movements

(Notes)

1. The variances between the 2023-24 Budget, 2023-24 Estimated Actual and 2024-25 Budget Target are primarily due to the timing of funding allocations for specific programs including the Commonwealth Government's Indigenous Australians' Health Programme, and Community Health and Hospitals Program.
2. The increase in the 2023-24 Estimated Actual compared to the 2023-24 Budget is due to additional costs associated with the Patient Assisted Travel Scheme, primarily related to increases in airfares.

7. Pathology Services

The provision of statewide external diagnostic services across the full range of pathology disciplines, inclusive of forensic biology and pathology services to other government agencies and services provided to the public by PathWest. This service also includes the operational costs of PathWest in delivering services to both Health Service Providers and the public.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
Total Cost of Service	\$'000 395,580	\$'000 401,271	\$'000 406,026	\$'000 406,242	
Less Income	58,063	70,180	64,928	59,489	1
Net Cost of Service	337,517	331,091	341,098	346,753	
Employees (Full-Time Equivalents)	1,964	1,933	2,006	2,007	
Efficiency Indicators					
Average cost of pathology services per test panel	\$17	\$25	\$24	\$23	

Explanation of Significant Movements

(Notes)

- The variances between the 2023-24 Budget, 2023-24 Estimated Actual and 2024-25 Budget Target are primarily due to revised income estimates following the 2023-24 Budget and the timing of Commonwealth Government funding for genomic testing.

8. Community Dental Health Services

Community Dental Health Services include the school dental service (providing dental health assessment and treatment for school children); the adult dental service for financially, socially and/or geographically disadvantaged people and Aboriginal people; additional and specialist dental; and oral health care provided by the Oral Health Centre of Western Australia to holders of a Health Care Card. Services are provided through government-funded dental clinics, itinerant services and private dental practitioners participating in the metropolitan, country and orthodontic patient dental subsidy schemes.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
Total Cost of Service	\$'000 118,123	\$'000 117,967	\$'000 129,037	\$'000 135,647	1
Less Income	10,214	20,030	26,051	23,068	
Net Cost of Service	107,909	97,937	102,986	112,579	
Employees (Full-Time Equivalents)	661	752	645	647	2
Efficiency Indicators					
Average cost per patient visit of WA Health provided dental health programs for:					
School children	\$304	\$262	\$255	\$261	
Socioeconomically disadvantaged adults	\$368	\$280	\$328	\$343	1

Explanation of Significant Movements

(Notes)

- The increase in the 2023-24 Estimated Actual and 2024-25 Budget Target is primarily due to the timing of Commonwealth Government funding allocations under the associated agreements for Dental Health Services.
- The decrease in the 2023-24 Estimated Actual from the 2023-24 Budget is primarily due to recruitment challenges for clinicians in both adult and school services.

9. Small Rural Hospital Services

Provides emergency care and limited acute medical/minor surgical services in locations 'close to home' for country residents/visitors, by small and rural hospitals classified as block funded. Include community care services aligning to local community needs.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service	344,485	297,338	350,941	353,462	1
Less Income	129,736	132,184	142,980	139,158	
Net Cost of Service	214,749	165,154	207,961	214,304	
Employees (Full-Time Equivalents)	1,410	1,414	1,418	1,433	
Efficiency Indicators					
Average cost per rural and remote population (selected small rural hospitals).....	\$543	\$497	\$567	\$578	1

Explanation of Significant Movements

(Notes)

1. The increase in the 2023-24 Estimated Actual compared to 2023-24 Budget is primarily due to time-limited funding to address regional cost pressures and continued reliance on a higher cost agency workforce.

10. Health System Management - Policy and Corporate Services

The provision of strategic leadership, policy and planning services, system performance management and purchasing linked to the statewide planning, budgeting and regulation processes. Health System Management - Policy and Corporate Services includes corporate services inclusive of statutory financial reporting requirements, overseeing, monitoring and promoting improvements in the safety and quality of health services, and system-wide infrastructure and asset management services.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service	250,029	226,303	275,022	234,339	1
Less Income	68,641	35,961	36,149	36,995	
Net Cost of Service	181,388	190,342	238,873	197,344	
Employees (Full-Time Equivalents)	961	1,095	1,034	1,081	
Efficiency Indicators					
Average cost of public health regulatory services per head of population.....	\$7	\$7	\$7	\$8	
Average cost for the Department of Health to undertake system manager functions per Health Service Provider full-time equivalent.....	\$5,075	\$4,752	\$5,498	\$4,516	

Explanation of Significant Movements

(Notes)

1. The variances between the 2023-24 Budget, 2023-24 Estimated Actual and 2024-25 Budget Target are primarily due to the timing for specific projects including Commonwealth-funded programs.

11. Health Support Services

The provision of purchased health support services to WA Health entities inclusive of corporate recruitment and appointment, employee data management, payroll services, workers compensation calculation and payments and processing of termination and severance payments. Health Support Services includes finance and business systems services, ICT services, workforce services, project management of system wide projects and programs and the management of the supply chain and whole-of-health contracts.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
Total Cost of Service	\$'000 416,242	\$'000 387,526	\$'000 400,435	\$'000 413,784	
Less Income	16,528	1,212	1,225	1,251	
Net Cost of Service	399,714	386,314	399,210	412,533	
Employees (Full-Time Equivalents)	1,322	1,315	1,389	1,407	
Efficiency Indicators					
Average cost of accounts payable services per transaction	\$6	\$6	\$6	\$6	
Average cost of payroll and support services to Health Support Services' clients	\$1,152	\$1,458	\$1,524	\$1,863	1
Average cost of supply services by purchasing transaction	\$82	\$40	\$40	\$41	
Average cost of providing ICT services to Health Support Services' clients...	\$5,345	\$5,771	\$5,383	\$5,479	

Explanation of Significant Movements

(Notes)

- The increase in the 2024-25 Budget compared to the 2023-24 Estimated Actual is primarily due to timing of expenditure associated with development of WA Health's new Human Resource Management Information System in 2022-23.

Asset Investment Program

- WA Health maintains its focus on delivering well planned, integrated, and strategic infrastructure investment across the Western Australian health system, ensuring all Western Australians have access to safe, high-quality health care in world-class health infrastructure through an Asset Investment Program worth \$6.4 billion. This is evident through an unprecedented number of major projects underway across the State. \$3.3 billion is currently committed across the forward estimates period, delivering a mixture of new investment, the improvement and expansion of existing assets, and planning for future projects.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-24 \$'000	2023-24 Estimated Expenditure \$'000	2024-25 Budget Year \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
WORKS IN PROGRESS							
Equipment							
Australian Standard 5369 Reprocessing of Reusable Medical Devices	2,842	2,792	989	50	-	-	-
Medical Equipment and Imaging Replacement Program ...	705,562	602,085	57,139	52,767	50,710	-	-
Replacement of Biplanar Digital Angiography Units	3,794	59	-	2,422	1,313	-	-
Sir Charles Gairdner Hospital Computerised							
Tomography Scanner.....	12,890	445	425	9,621	2,824	-	-
Statewide 24/7 Telestroke Service	2,384	291	258	1,293	800	-	-
Hospitals, Health Centres and Community Facilities							
Bentley Health Service							
Redevelopment.....	7,125	6,993	263	132	-	-	-
Remediation of Immediate Ligature Point Risks	3,898	3,264	2,004	634	-	-	-
Secure Extended Care Unit	56,384	1,300	1,075	5,191	19,070	18,219	12,604
Surgicentre.....	167,002	300	300	900	30,000	35,000	51,902
Busselton Health Campus	114,764	113,185	200	1,263	316	-	-
Carnarvon Aged and Palliative Care Facility	17,413	15,965	100	1,448	-	-	-
Child and Adolescent Health Service Community							
Health Hub - Murdoch.....	2,616	1,580	1,122	1,036	-	-	-

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-24 \$'000	2023-24 Estimated Expenditure \$'000	2024-25 Budget Year \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
Children's Hospice WA	2,109	500	500	836	532	241	-
Cladding							
Fiona Stanley Hospital	14,642	1,342	1,243	5,000	8,300	-	-
Joondalup Health Campus	2,456	1,000	1,000	1,456	-	-	-
Queen Elizabeth II Medical Centre (QE II)	19,759	1,266	1,266	14,505	3,988	-	-
Critical Staff Accommodation Upgrade Program	20,857	10,710	5,867	10,147	-	-	-
East Metropolitan Health Service							
Anti-Ligature Remediation Program	4,999	4,401	4,163	598	-	-	-
Fire Safety Upgrades	6,964	4,521	583	1,261	1,182	-	-
Election Commitment							
Albany General Dental Clinic	10,490	72	-	650	7,800	1,968	-
Albany Health Campus Carpark	2,125	150	150	1,775	200	-	-
Armadale Mental Health Emergency Centre	15,563	777	524	1,666	6,243	6,440	437
Bunbury Hospital Redevelopment	451,147	30,012	13,505	60,414	89,798	120,722	150,201
Byford Health Hub	41,732	450	417	5,000	16,000	14,000	6,282
Collie Hospital Upgrade	14,740	13,740	287	1,000	-	-	-
Fremantle Mental Health Beds	60,060	26,861	16,650	21,523	11,676	-	-
Geraldton Health Campus Redevelopment	166,069	18,380	4,236	57,236	48,420	42,033	-
Geraldton Hospital Co-Location	2,000	641	200	1,359	-	-	-
Joondalup Health Campus Development Stage 2	277,289	207,178	53,357	70,111	-	-	-
Meekatharra Hospital	48,987	1,319	852	1,500	12,851	33,317	-
Rockingham Mental Health Emergency Centre	11,236	16	16	4,371	4,165	2,684	-
Royal Perth Hospital							
Aseptic Unit	8,118	7,718	5,225	400	-	-	-
Intensive Care Unit (ICU)	24,818	24,476	1,212	342	-	-	-
Mental Health Observation Area	12,580	12,121	952	459	-	-	-
Fiona Stanley Hospital - Critical Works	2,927	2,531	1,655	396	-	-	-
Graylands Reconfiguration and Forensics Project	184,747	1,340	1,340	29,640	52,844	60,923	40,000
Harvey Health Campus Redevelopment	12,252	12,205	400	47	-	-	-
King Edward Memorial Hospital Critical Infrastructure	33,789	18,625	9,954	12,558	2,606	-	-
Laverton Hospital	26,810	212	67	1,000	19,598	6,000	-
Minor Building Works Program	215,020	171,306	19,013	18,714	25,000	-	-
New Women and Babies Hospital Project	1,784,755	19,981	14,197	50,689	133,514	344,333	478,136
Newman Health Service Redevelopment Project	62,920	57,472	1,200	5,448	-	-	-
North Metropolitan Health Service - Fit-Out NMHS							
Mental Health Hubs	6,483	5,483	5,483	1,000	-	-	-
Peel Health Campus							
Development Stage 1	2,260	2,160	211	100	-	-	-
Expansion of Emergency Department	3,789	3,704	115	85	-	-	-
Redevelopment	142,697	3,381	3,381	17,013	40,000	82,303	-
Perth Children's Hospital							
State Rectified Defects and Design Changes	3,107	1,607	-	1,500	-	-	-
Theatre Shell Fit-Out	2,575	2,318	2,318	257	-	-	-
Ward 5A Reconfiguration	21,881	600	600	7,500	9,500	4,019	262
Pilbara Renal Service	2,300	350	350	1,950	-	-	-
Primary Health Centres Demonstration Program	31,612	27,224	250	250	1,000	3,138	-
Remote Indigenous Health	23,775	23,525	100	250	-	-	-
Renal Dialysis and Support Services	43,789	33,988	215	6,000	3,801	-	-
Royal Perth Hospital							
Fire Risk	9,588	5,219	376	2,100	2,269	-	-
Refurbishment of Ward 2K at Royal Perth Hospital	7,000	4,938	4,938	2,062	-	-	-
Sarich Neuroscience Research Institute Centre	35,210	34,392	-	818	-	-	-
Sir Charles Gairdner Hospital							
Emergency Department Upgrade Urgent Care							
Toxicology	48,972	3,562	1,162	26,964	18,424	22	-
GMP Laboratories and Cyclotron	35,782	32,030	19,013	3,752	-	-	-
ICU	23,382	2,773	2,000	12,379	8,230	-	-
Image Guided Theatre	12,099	1,668	1,271	10,431	-	-	-
Refurbishment Works for Biplanar Units	7,634	753	450	4,250	2,631	-	-
Special Needs Dental Clinic Relocation	3,270	1,214	844	2,056	-	-	-
St John of God Midland Mental Health Emergency Centre	6,021	935	-	-	5,086	-	-
Step Up/Step Down Facilities							
Karratha Step Up/Step Down Facility	7,743	400	400	2,500	4,843	-	-
Mental Health Commission (MHC) Youth Step Up/Step Down	6,088	4,606	4,606	1,482	-	-	-
Tom Price Hospital Redevelopment	32,822	374	20	77	100	6,741	25,530
Information and Communication Equipment and Infrastructure							
Critical Health ICT Infrastructure Program	97,205	9,584	9,046	51,031	36,590	-	-
Cyber Security Program	4,299	1,796	1,796	2,503	-	-	-
East Metropolitan Health Service - Health in a Virtual Environment	10,794	7,295	591	1,734	1,765	-	-
Electronic Medical Record Program	218,433	42,020	34,653	99,713	36,800	39,900	-
Human Resource Management Information System	223,847	134,966	69,517	86,077	2,804	-	-

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-24 \$'000	2023-24 Estimated Expenditure \$'000	2024-25 Budget Year \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
Outpatient Reform - Smart Referrals	4,372	3,934	3,934	151	287	-	-
Replacement of Medical Imaging System Picture Archiving and Communication System - Radiology Information System	38,030	36,490	5,608	1,540	-	-	-
State Health Operations Centre.....	18,529	1,444	1,444	17,085	-	-	-
WA Country Health Service - Picture Archiving and Communication System Regional Resource Centre	6,241	5,191	1,000	1,050	-	-	-
COMPLETED WORKS							
Equipment							
Albany Radiation Oncology	13,125	13,125	1,308	-	-	-	-
Automated Controlled Substance Storage.....	800	800	333	-	-	-	-
COVID-19 Medical Equipment.....	48,182	48,182	47	-	-	-	-
COVID-19 Vaccination System and Equipment.....	22,514	22,514	13	-	-	-	-
Election Commitments							
Country Ambulance Initiatives.....	1,606	1,606	123	-	-	-	-
Newman Renal Dialysis Service	1,300	1,300	1,300	-	-	-	-
Emergency Capital Works	8,040	8,040	3,145	-	-	-	-
Newborn Bloodspot Screening Program.....	620	620	620	-	-	-	-
Stop the Violence.....	3,159	3,159	36	-	-	-	-
Tympanometers.....	906	906	18	-	-	-	-
Hospitals, Health Centres and Community Facilities							
Cladding - Statewide.....	2,206	2,206	2,206	-	-	-	-
Dongara Aged Care.....	3,300	3,300	1,300	-	-	-	-
East Metropolitan Health Service - 50 COVID-19 Beds.....	1,367	1,367	469	-	-	-	-
Election Commitments							
Culturally Appropriate Housing Facility	462	462	17	-	-	-	-
Fiona Stanley Hospital - Birthing Centre	1,422	1,422	20	-	-	-	-
Osborne Park Hospital.....	21,792	21,792	552	-	-	-	-
Renal Dialysis Centre in Halls Creek	920	920	887	-	-	-	-
Fiona Stanley Hospital - Bridge (Murdoch Medihotel).....	5,447	5,447	5,447	-	-	-	-
Fremantle Hospital - Optimisation of Beds	4,368	4,368	690	-	-	-	-
Kalamunda Hospital - Palliative Care Services.....	8,927	8,927	998	-	-	-	-
Meet and Greet.....	114	114	9	-	-	-	-
Modulars - 4 x 30-Bed Ward Units.....	133,591	133,591	335	-	-	-	-
North Metropolitan Health Service							
Adult Mental Health Unit	98	98	48	-	-	-	-
Critical Infrastructure Project.....	1,701	1,701	218	-	-	-	-
PathWest							
Laboratory Equipment and Asset							
Replacement/Maintenance.....	2,735	2,735	119	-	-	-	-
State Mortuary	8,175	8,175	841	-	-	-	-
Peel Health Campus - Transition	2,583	2,583	2,583	-	-	-	-
Refurbishment of TT Block at QE II Medical Centre	697	697	9	-	-	-	-
Sir Charles Gairdner Hospital							
24 Hospital Beds.....	22,224	22,224	4,551	-	-	-	-
Redevelopment of the Watling Walk Retail Precinct	3	3	3	-	-	-	-
South Metropolitan Health Service - 24 COVID-19 Beds ...	12,024	12,024	514	-	-	-	-
St John of God Midland - Cladding	1,838	1,838	482	-	-	-	-
Step Up/Step Down Facilities - MHC Broome							
Step Up/Step Down	10,900	10,900	10,900	-	-	-	-
Urgent Mental Health Works at Regional Hospitals.....	2,600	2,600	1,230	-	-	-	-
Voluntary Assisted Dying.....	95	95	95	-	-	-	-
Information and Communication Equipment and Infrastructure							
East Metropolitan Health Service - Wi-Fi Roll-Out.....	7,487	7,487	321	-	-	-	-
Election Commitment - Royal Perth Hospital Innovation Hub - Synapse	2,021	2,021	1,745	-	-	-	-
Fiona Stanley Hospital							
Facilities Management Services Contract Asset							
Solution	11,008	11,008	580	-	-	-	-
ICT Capital Replacement.....	36,838	36,838	389	-	-	-	-
ICT Pharmacy Automation	31	31	10	-	-	-	-
ICT Intensive Care Clinical Information Systems	3,735	3,735	6	-	-	-	-
Picture Archiving and Communication System - Regional Information System - AGFA Remediation							
6,367	6,367	30	-	-	-	-	
Replacement of the Monitoring of Drugs and Dependence System.....							
1,562	1,562	5	-	-	-	-	
South Emergency Care Navigation Centre.....	200	200	200	-	-	-	-
NEW WORKS							
Equipment - Nurse Call Systems Replacement Program.....	2,380	-	-	1,700	680	-	-
Hospitals, Health Centres and Community Facilities							
Anti-Ligature Remediation Program - Statewide.....	27,846	-	-	1,392	13,923	12,531	-
Bunbury BreastScreen WA (BSWA) Clinic Relocation	1,044	-	-	1,044	-	-	-

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-24 \$'000	2023-24 Estimated Expenditure \$'000	2024-25 Budget Year \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
Election Commitments							
Criminal Law (Mental Impairment) Reforms	435	-	-	435	-	-	-
Hedland Health Campus MRI	15,000	-	-	955	7,299	6,746	-
Fremantle Hospital - Safety, Fire Compliance and Critical Electrical Infrastructure	21,985	-	-	2,454	8,033	10,692	806
Geraldton Radiation Oncology	9,000	-	-	-	-	-	9,000
Integrated Older Adults Model of Care	59	-	-	59	-	-	-
Perth Health Innovation Hub	15,332	-	-	10,432	4,200	700	-
Royal Perth Hospital							
High Voltage Switchgear	3,000	-	-	2,500	500	-	-
Window Replacement	1,500	-	-	1,500	-	-	-
St John of God Midland							
Master Planning	3,000	-	-	3,000	-	-	-
Public Hospital Expansion	80,259	-	-	1,000	1,441	77,818	-
Step Up/Step Down Facilities - MHC South Hedland							
Step Up/Step Down	10,159	-	-	10,159	-	-	-
Other Projects - Rural and Remote Nursing Posts	5,030	-	-	5,030	-	-	-
Total Cost of Asset Investment Program	6,395,382	2,258,596	444,350	864,178	759,956	930,490	775,160
FUNDED BY							
Capital Appropriation			236,019	391,189	261,539	202,243	46,601
Commonwealth Grants			16,400	29,800	30,500	17,450	-
Funding included in Department of Treasury - Administered Item			27,726	67,165	173,358	183,117	178,617
Internal Funds and Balances			(4,766)	48,672	33,740	44,194	23,300
Major Treasurer's Special Purpose Account(s)							
Asset Maintenance Fund			-	8,154	9,213	10,692	806
Digital Capability Fund			109,896	204,416	73,123	39,900	-
New Women and Babies Hospital Account			16,442	50,689	133,514	340,630	478,136
Royalties for Regions Fund			24,733	64,093	44,969	92,264	27,700
Other Grants and Subsidies			17,900	-	-	-	20,000
Total Funding			444,350	864,178	759,956	930,490	775,160

Financial Statements

Income Statement

Expenses

1. The Total Cost of Services increased by \$835 million (7.1%) between the 2023-24 Budget and the 2023-24 Estimated Actual, which is largely attributable to higher than budgeted hospital service levels and associated operational costs along with ongoing regional cost pressures.
2. The Total Cost of Services is projected to increase by \$184 million (1.5%) between the 2023-24 Estimated Actual and the 2024-25 Budget Year. Adjusted for the impact of time-limited costs, the Total Cost of Services is projected to increase by 5.3% in the 2024-25 Budget Year, which is largely attributed to the growth in core services expenditure.

Statement of Financial Position

3. The estimated total equity increased by \$271 million (2.1%) from the 2023-24 Budget to the 2023-24 Estimated Actual. This is mainly attributed to appreciation in the value of land and buildings held by WA Health and movements in cash assets related to revised timing for the delivery of capital programs.
4. The estimated total equity is expected to increase by \$884 million (6.6%) between the 2023-24 Estimated Actual and the 2024-25 Budget Year, mainly attributable to the revaluation surplus and revised timing in the major health infrastructure projects currently in progress.

Statement of Cashflows

5. The decrease of \$70 million between the 2023-24 Budget and 2023-24 Estimated Actual cash assets at the end of the reporting period is mainly due to increased cash outflows from operating activities offset by a decrease in cash demand reflecting revised timing of capital programs.

INCOME STATEMENT (a)
(Controlled)

	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual	Budget	Estimated	Budget	Outyear	Outyear	Outyear
	\$'000	\$'000	Actual	Year	\$'000	\$'000	\$'000
			\$'000	\$'000			
COST OF SERVICES							
Expenses							
Employee benefits (b)	6,939,987	6,574,048	7,000,118	7,242,370	7,187,990	7,348,546	7,682,941
Grants and subsidies (c)	106,290	106,535	118,983	100,301	95,416	99,498	103,324
Supplies and services	1,290,464	1,186,848	1,270,834	1,155,350	1,111,292	1,140,583	1,209,599
Accommodation	159,104	80,931	87,903	91,056	86,924	88,478	90,279
Depreciation and amortisation	435,417	413,373	433,942	438,228	433,813	429,484	428,597
Direct patient support costs	1,490,371	1,270,215	1,365,132	1,371,871	1,344,964	1,380,736	1,440,287
Indirect patient support costs	328,099	271,705	292,685	326,353	317,171	314,159	330,955
Visiting medical practitioner costs	174,163	168,059	175,928	183,139	182,958	188,291	196,386
Private sector contract costs	917,072	1,066,078	1,200,127	1,200,523	1,190,417	1,215,037	1,246,432
Finance and interest costs	4,988	3,335	3,413	3,432	3,020	2,925	2,896
Other expenses	404,776	641,283	668,066	688,158	590,239	605,140	628,313
TOTAL COST OF SERVICES	12,250,731	11,782,410	12,617,131	12,800,781	12,544,204	12,812,877	13,360,009
Income							
Sale of goods and services	335,165	374,247	348,584	359,042	368,018	377,218	386,649
Grants and subsidies	361,529	194,448	311,474	194,525	183,349	169,258	151,428
National Health Reform Agreement	2,416,157	2,641,262	2,690,862	2,846,009	3,042,989	3,245,758	3,462,000
Other revenue	463,003	439,342	469,313	495,808	495,133	507,384	539,938
Resources received free of charge - Commonwealth	40,275	50,934	50,934	50,934	50,934	50,934	50,934
Total Income	3,616,129	3,700,233	3,871,167	3,946,318	4,140,423	4,350,552	4,590,949
NET COST OF SERVICES	8,634,602	8,082,177	8,745,964	8,854,463	8,403,781	8,462,325	8,769,060
INCOME FROM GOVERNMENT							
Service appropriations	6,873,860	6,622,675	7,250,013	7,421,344	6,975,529	7,005,520	7,296,506
Resources received free of charge	13,979	6,888	6,888	6,888	6,888	6,888	6,888
Major Treasurer's Special Purpose Account(s)							
Asset Maintenance Fund	-	-	-	8,154	9,213	10,692	806
Royalties for Regions Fund							
Regional Community Services Fund	83,065	111,899	106,383	98,086	103,219	102,922	94,978
Regional Infrastructure and Headworks Fund	18,562	21,259	24,031	20,509	20,509	20,509	20,509
Other appropriations	41,125	50,887	28,758	27,826	12,266	12,279	12,279
Service Delivery Agreement	958,510	1,013,663	1,024,065	1,085,985	1,124,811	1,155,254	1,194,139
Other revenues	141,292	115,691	155,207	156,802	165,713	162,200	162,985
TOTAL INCOME FROM GOVERNMENT	8,130,393	7,942,962	8,595,345	8,825,594	8,418,148	8,476,264	8,789,090
SURPLUS/(DEFICIENCY) FOR THE PERIOD	(504,209)	(139,215)	(150,619)	(28,869)	14,367	13,939	20,030

(a) Full audited financial statements are published in WA Health's Annual Report.

(b) The full-time equivalents for 2022-23 Actual, 2023-24 Estimated Actual and 2024-25 Budget Year are 46,071, 47,673 and 48,392 respectively.

(c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES (a)

	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual	Budget	Estimated	Budget	Outyear	Outyear	Outyear
	\$'000	\$'000	Actual	Year	\$'000	\$'000	\$'000
			\$'000	\$'000			
Aged and Continuing Care Services	7,503	2,900	3,001	7,059	6,716	7,003	7,272
Community Dental Health Services.....	582	798	826	547	521	543	564
Health Support Services.....	2,128	4,566	4,726	2,002	1,904	1,986	2,062
Health System Management - Policy and Corporate Services ^(b)	26,723	9,731	19,485	25,142	23,918	24,941	25,900
Mental Health Services.....	484	145	147	455	433	452	469
Pathology Services.....	-	25	26	-	-	-	-
Public and Community Health Services	66,914	82,084	84,233	63,191	60,113	62,684	65,095
Public Hospital Admitted Services.....	749	3,232	3,345	705	670	699	726
Public Hospital Emergency Services.....	398	7	7	375	356	372	386
Public Hospital Non-Admitted Services	103	591	612	97	92	96	100
Small Rural Hospital Services	706	2,456	2,575	728	693	722	750
TOTAL	106,290	106,535	118,983	100,301	95,416	99,498	103,324

(a) The 2023-24 Budget and 2023-24 Estimated Actual have been projected using a pre-COVID-19 actuals profile. The 2024-25 Budget and outyears have been projected on the 2022-23 Actual. All allocations are indicative, and the Health Service Providers have discretion in determining these amounts in future periods.

(b) The increase in the 2023-24 Estimated Actual compared to the 2023-24 Budget is primarily due to the MSWA Grant and Cancer Centre Grant.

STATEMENT OF FINANCIAL POSITION (a)
(Controlled)

	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual	Budget	Estimated	Budget	Outyear	Outyear	Outyear
	\$'000	\$'000	Actual	Year	\$'000	\$'000	\$'000
			\$'000	\$'000			
CURRENT ASSETS							
Cash assets.....	391,517	206,153	313,549	307,560	271,533	225,706	200,773
Restricted cash.....	500,112	664,620	466,102	460,729	454,392	443,758	441,139
Receivables.....	307,886	311,756	307,886	307,886	307,886	307,886	307,886
Other.....	237,812	263,660	217,738	217,738	217,738	217,738	217,738
Total current assets.....	1,437,327	1,446,189	1,305,275	1,293,913	1,251,549	1,195,088	1,167,536
NON-CURRENT ASSETS							
Holding Account receivables.....	5,214,802	5,626,093	5,626,093	6,060,825	6,491,142	6,917,130	7,342,231
Property, plant and equipment.....	8,670,627	8,386,216	8,766,413	9,221,195	9,533,114	9,981,997	10,200,639
Intangibles.....	336,588	223,126	304,606	302,801	330,957	397,012	538,865
Restricted cash.....	138,815	117,511	138,815	138,815	160,292	181,769	203,246
Total non-current assets.....	14,360,832	14,352,946	14,835,927	15,723,636	16,515,505	17,477,908	18,284,981
TOTAL ASSETS.....	15,798,159	15,799,135	16,141,202	17,017,549	17,767,054	18,672,996	19,452,517
CURRENT LIABILITIES							
Employee provisions.....	1,495,558	1,404,769	1,495,558	1,495,558	1,517,035	1,538,512	1,559,989
Payables.....	597,479	668,731	597,479	597,479	597,479	597,479	597,479
Borrowings and leases.....	30,959	30,761	28,539	25,207	28,071	30,935	33,888
Other.....	112,346	112,810	108,476	104,606	100,736	96,866	92,996
Total current liabilities.....	2,236,342	2,217,071	2,230,052	2,222,850	2,243,321	2,263,792	2,284,352
NON-CURRENT LIABILITIES							
Employee provisions.....	292,738	280,961	292,738	292,738	292,738	292,738	292,738
Borrowings and leases.....	95,863	67,422	113,534	112,737	94,459	79,150	63,697
Other.....	14,931	14,931	14,931	14,931	14,931	14,931	14,931
Total non-current liabilities.....	403,532	363,314	421,203	420,406	402,128	386,819	371,366
TOTAL LIABILITIES.....	2,639,874	2,580,385	2,651,255	2,643,256	2,645,449	2,650,611	2,655,718
EQUITY							
Contributed equity.....	8,904,191	9,685,152	9,386,472	10,299,687	11,032,632	11,919,473	12,673,857
Accumulated surplus/(deficit).....	(7,114)	46,415	(157,733)	(186,602)	(172,235)	(158,296)	(138,266)
Reserves.....	4,261,208	3,487,183	4,261,208	4,261,208	4,261,208	4,261,208	4,261,208
Total equity.....	13,158,285	13,218,750	13,489,947	14,374,293	15,121,605	16,022,385	16,796,799
TOTAL LIABILITIES AND EQUITY.....	15,798,159	15,799,135	16,141,202	17,017,549	17,767,054	18,672,996	19,452,517

(a) Full audited financial statements are published in WA Health's Annual Report.

STATEMENT OF CASHFLOWS (a)
(Controlled)

	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual	Budget	Estimated	Budget	Outyear	Outyear	Outyear
	\$'000	\$'000	Actual	Year	\$'000	\$'000	\$'000
			\$'000	\$'000			
CASHFLOWS FROM GOVERNMENT							
Service appropriations	6,458,923	6,211,384	6,838,722	6,986,612	6,545,212	6,579,532	6,871,405
Capital appropriation.....	230,733	339,985	270,074	478,410	287,783	225,518	69,931
Administered equity contribution.....	46,671	62,494	27,726	67,165	173,358	183,117	178,617
Major Treasurer's Special Purpose Account(s)							
Asset Maintenance Fund	-	-	-	8,154	9,213	10,692	806
Digital Capability Fund	62,045	212,534	138,168	252,858	93,321	45,312	-
New Women and Babies Hospital Account...	9,487	60,735	16,442	50,689	133,514	340,630	478,136
Royalties for Regions Fund							
Regional Community Services Fund	84,384	111,899	106,383	98,086	103,219	102,922	94,978
Regional Infrastructure and Headworks Fund	47,108	96,243	48,764	84,602	65,478	112,773	48,209
Service Delivery Agreement	958,510	1,013,663	1,024,065	1,085,985	1,124,811	1,155,254	1,194,139
Other.....	138,728	115,691	155,207	156,802	165,713	162,200	162,985
Administered appropriations	41,125	50,887	28,758	27,826	12,266	12,279	12,279
Net cash provided by Government	8,077,714	8,275,515	8,654,309	9,297,189	8,713,888	8,930,229	9,111,485
CASHFLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee benefits	(6,837,424)	(6,574,047)	(7,000,117)	(7,242,371)	(7,166,515)	(7,327,070)	(7,661,465)
Grants and subsidies	(96,301)	(106,535)	(118,983)	(100,301)	(95,416)	(99,498)	(103,324)
Supplies and services	(1,084,344)	(1,056,819)	(1,234,118)	(1,139,454)	(1,095,187)	(1,124,266)	(1,185,057)
Accommodation	(159,104)	(80,638)	(87,610)	(87,610)	(86,938)	(88,493)	(90,294)
Direct patient support costs	(1,244,761)	(1,222,593)	(1,317,510)	(1,323,837)	(1,297,337)	(1,333,609)	(1,393,160)
Indirect patient support costs	(248,751)	(271,720)	(292,700)	(326,323)	(317,141)	(314,129)	(330,925)
Visiting medical practitioner costs	(180,598)	(168,167)	(176,036)	(183,144)	(182,963)	(188,296)	(196,391)
Private sector contract costs.....	(917,072)	(1,066,233)	(1,200,282)	(1,200,461)	(1,190,355)	(1,214,974)	(1,254,384)
GST payments.....	(524,090)	(282,117)	(282,117)	(282,117)	(282,117)	(282,117)	(282,117)
Finance and interest costs.....	(4,988)	(3,335)	(3,413)	(3,432)	(3,020)	(2,925)	(2,896)
Other payments	(612,840)	(647,740)	(674,523)	(694,337)	(596,220)	(610,834)	(634,217)
Receipts (b)							
Grants and subsidies	353,297	194,448	311,474	194,525	183,349	169,258	151,428
National Health Reform Agreement.....	2,416,157	2,641,262	2,690,862	2,846,009	3,042,989	3,245,758	3,462,000
Sale of goods and services.....	322,936	374,247	348,584	359,042	368,018	377,218	386,649
Recoveries receipts	382,505	375,651	397,805	409,698	419,944	430,453	441,220
GST receipts.....	538,478	282,117	282,117	282,117	282,117	282,117	282,117
Other receipts	81,203	59,821	66,034	80,636	69,715	71,457	93,244
Net cash from operating activities	(7,815,697)	(7,552,398)	(8,290,533)	(8,414,821)	(7,947,077)	(8,009,950)	(8,317,572)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets	(409,185)	(765,922)	(444,350)	(864,178)	(759,956)	(930,490)	(775,160)
Net cash from investing activities	(409,185)	(765,922)	(444,350)	(864,178)	(759,956)	(930,490)	(775,160)
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases.....	(45,467)	(32,740)	(35,421)	(29,552)	(27,742)	(24,773)	(24,828)
Net cash from financing activities	(45,467)	(32,740)	(35,421)	(29,552)	(27,742)	(24,773)	(24,828)
NET INCREASE/(DECREASE) IN CASH HELD.....	(192,635)	(75,545)	(115,995)	(11,362)	(20,887)	(34,984)	(6,075)
Cash assets at the beginning of the reporting period	1,221,542	1,062,323	1,028,910	916,932	905,570	884,683	849,699
Net cash transferred to/from other agencies	3	-	4,017	-	-	-	-
Cash assets at the end of the reporting period	1,028,910	986,778	916,932	905,570	884,683	849,699	843,624

(a) Full audited financial statements are published in WA Health's Annual Report.

(b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by WA Health. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

NET APPROPRIATION DETERMINATION (a)(b)

	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual	Budget	Estimated	Budget	Outyear	Outyear	Outyear
	\$'000	\$'000	Actual	Year	\$'000	\$'000	\$'000
			\$'000	\$'000			
Grants and Subsidies							
Commonwealth Grants	324,117	127,806	231,832	133,983	115,307	114,266	113,886
National Health Reform Agreement							
National Health Reform Agreement	2,416,157	2,641,262	2,690,862	2,846,009	3,042,989	3,245,758	3,462,000
GST Receipts							
GST Input Credits	79,284	91,613	76,641	92,984	112,812	136,867	166,052
GST Receipts on Sales	1,630	672	806	734	669	610	556
Other Receipts							
Proceeds from Services Provided by							
Environmental Health Services	4,162	3,592	3,743	3,795	3,848	3,848	3,872
Proceeds from Services Provided by							
Miscellaneous Services	15,642	16,273	22,706	19,348	19,355	19,297	19,229
TOTAL	2,840,992	2,881,218	3,026,590	3,096,853	3,294,980	3,520,646	3,765,595

(a) Includes only those cash receipts that can be retained by the Department of Health under the *Financial Management Act 2006*, and excludes all other receipts, such as revenue that can be retained by Health Service Providers under other Acts of Parliament.

(b) The moneys received and retained are to be applied to the Department's services as specified in the Budget Statements.

Agency Special Purpose Account Details

STATE POOL SPECIAL PURPOSE ACCOUNT

Account Purpose: The State Pool Special Purpose Account provides a mechanism to receive Commonwealth funding for State hospitals and State funding for activity-based hospital services, as required under the National Health Reform Agreement.

	2022-23	2023-24	2023-24	2024-25
	Actual	Budget	Estimated	Budget
	\$'000	\$'000	Actual	Year
			\$'000	\$'000
Opening Balance	-	-	-	-
Receipts:				
State Contribution (WA Health)	3,760,967	3,288,547	3,302,116	3,495,570
State Contribution (Mental Health Commission)	284,588	274,167	261,194	276,754
Commonwealth Contribution	2,869,278	2,984,167	3,053,354	3,237,127
Cross Border Deposits	16,632	-	16,764	17,267
	6,931,465	6,546,881	6,633,428	7,026,718
Payments:				
Payments to Providers	6,503,090	6,119,774	6,176,482	6,555,298
Payments to State Managed Fund (WA Health)	244,747	253,758	251,068	259,043
Payments to State Managed Fund (Mental Health Commission)	166,996	173,349	184,862	190,730
Cross Border Payments	16,632	-	21,016	21,647
CLOSING BALANCE	-	-	-	-

STATE HEALTH FUNDING SPECIAL PURPOSE ACCOUNT

Account Purpose: The State Health Funding Special Purpose Account provides a mechanism to receive Commonwealth funding from the State Pool Special Purpose Account for non-activity-based hospital services and State funding for non-activity-based hospital services, as required under the National Health Reform Agreement.

	2022-23 Actual \$'000	2023-24 Budget \$'000	2023-24 Estimated Actual \$'000	2024-25 Budget Year \$'000
Opening Balance.....	-	-	-	-
Receipts:				
State Contribution (WA Health).....	419,983	352,884	354,424	365,984
State Contribution (Mental Health Commission).....	326,453	353,029	367,214	378,878
Commonwealth Contribution (via State Pool Account).....	244,747	253,758	251,068	259,043
Commonwealth Contribution (State Managed Fund via Mental Health Commission).....	166,996	173,349	184,862	190,730
	1,158,179	1,133,020	1,157,568	1,194,635
Payments:				
Payments to Providers.....	1,158,179	1,133,020	1,157,568	1,194,635
CLOSING BALANCE.....	-	-	-	-

Division 22 Mental Health Commission

Part 5 Health

Appropriations, Expenses and Cash Assets

	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual	Budget	Estimated	Budget	Outyear	Outyear	Outyear
	\$'000	\$'000	Actual	Year	\$'000	\$'000	\$'000
			\$'000	\$'000			
DELIVERY OF SERVICES							
Item 58 Net amount appropriated to deliver services	913,272	962,150	961,019	1,033,516	1,055,874	1,065,314	1,111,771
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975.....	813	814	1,121	1,240	1,276	1,307	1,341
Total appropriations provided to deliver services	914,085	962,964	962,140	1,034,756	1,057,150	1,066,621	1,113,112
ADMINISTERED TRANSACTIONS							
Item 59 Mental Health Advocacy Service	3,696	5,701	4,779	7,106	6,843	7,055	7,319
Item 60 Mental Health Tribunal.....	3,700	3,932	3,681	3,860	4,010	4,196	4,386
Item 61 Office of the Chief Psychiatrist.....	4,122	4,699	4,730	5,008	5,287	5,473	5,716
TOTAL ADMINISTERED TRANSACTIONS....	11,518	14,332	13,190	15,974	16,140	16,724	17,421
CAPITAL							
Item 139 Capital Appropriation	16,224	24,277	6,049	309	5,061	62	63
TOTAL APPROPRIATIONS	941,827	1,001,573	981,379	1,051,039	1,078,351	1,083,407	1,130,596
EXPENSES							
Total Cost of Services	1,249,240	1,357,595	1,354,785	1,453,154	1,495,238	1,510,974	1,557,567
Net Cost of Services ^(a)	908,083	1,010,080	1,007,090	1,083,005	1,106,666	1,106,154	1,152,732
CASH ASSETS ^(b).....	116,706	55,665	100,969	94,519	93,335	93,117	91,390

(a) Represents Total Cost of Services (expenses) less retained revenues applied to the Commission's services. Reconciliation to the total appropriations provided to deliver services includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

(b) As at 30 June each financial year.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Commission's Income Statement since presentation of the 2023-24 Budget to Parliament on 11 May 2023, are outlined below:

	2023-24	2024-25	2025-26	2026-27	2027-28
	Estimated	Budget	Outyear	Outyear	Outyear
	Actual	Year	\$'000	\$'000	\$'000
	\$'000	\$'000			
New Initiatives					
Aboriginal Regional Governance Group Policy and Secretariat Team.....	-	856	886	914	-
Broome Sobering Up Centre	-	-	-	225	245
Infants, Children and Adolescents (ICA) Taskforce					
Great Southern Acute Care Response Team Pilot.....	-	1,631	2,146	2,214	1,141
North Metropolitan Acute Care Response Team Pilot.....	-	1,075	2,035	2,095	1,079
South Metropolitan Acute Care Response Team Pilot.....	-	1,075	2,035	2,095	1,079
Western Australian Country Health Service Brief Crisis Intervention.....	-	2,376	2,367	-	-
Private Psychiatric Hostels Staffing Requirements.....	-	3,237	3,350	3,454	3,561
Western Australian Public Sector Learning Initiative	-	-	(42)	(80)	(92)
Western Australian Virtual Emergency Department and Ambulance					
Co-Response Model.....	-	4,390	3,510	-	-

	2023-24 Estimated Actual \$'000	2024-25 Budget Year \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
Ongoing Initiatives					
Active Recovery Team Pilot Continuation	-	10,565	-	-	-
Community Contracts Uplift.....	-	4,985	5,160	-	-
Community Treatment Uplift.....	1,500	8,594	8,694	4,545	-
Election Commitment - Criminal Law (Mental Impairment) Reforms	-	3,696	4,610	4,275	4,382
Infants, Children and Adolescents Taskforce					
Child and Adolescent Mental Health Services' Crisis Connect.....	-	4,609	4,786	4,947	5,112
East Metropolitan Acute Care Response Team Continuation.....	-	-	-	1,814	935
Investing in Aboriginal Social and Emotional Wellbeing	-	3,343	8,988	-	-
Mental Health Hospital Services.....	2,646	12,913	15,367	19,892	24,609
Suicide Prevention	-	104	10,317	10,680	11,054
Other					
Non-Government Human Services Sector Indexation.....	2,082	3,286	4,251	3,777	11,100
Revisions to Own-Source Revenue Estimates					
Blood Borne Virus Treatment Service.....	140	-	-	-	-
Commonwealth Take Home Naloxone Program.....	180	185	191	-	-
LGBTIQA+SB Workforce	101	-	-	-	-
Mental Awareness, Respect and Safety Program	418	-	-	-	-
National Mental Health and Suicide Prevention Agreement	-	3,569	1,822	-	-
Road Trauma Trust Account - Alcohol Interlock Scheme	8	-	-	-	-

Significant Issues Impacting the Agency

Suicide Prevention

1. The Government is extending vital suicide prevention services, with a further \$32.2 million being invested through the 2024-25 Budget. This will see a continuation of initiatives under the existing Western Australian Suicide Prevention Framework 2021-2025 whilst the Commission plans for the next iteration of the Framework from 2025.
2. The Commitment to Aboriginal Youth Wellbeing (the Commitment) is the Government's response to the State Coroner's recommendations on the deaths of 13 children and young persons in the Kimberley and the 2016 Parliamentary Inquiry into Aboriginal youth suicide, Learnings from the Message Stick.
 - 2.1. Since the release of the Commitment in 2020, there has been significant whole-of-government coordination and collaboration with Aboriginal stakeholders and communities to identify and implement initiatives to address the high rates of suicide and intentional self-harm of Aboriginal young people. Activities include the development of a draft Partnership Agreement between Government agencies and Kimberley Aboriginal Community Controlled Organisations represented on the Aboriginal Regional Governance Group (ARGG).
 - 2.2. Under the Commitment, the Government will invest \$12.3 million over 18 months to continue the Aboriginal Social and Emotional Wellbeing (SEWB) 2021 election commitment and youth-specific SEWB programs, whilst a full evaluation is undertaken. A further \$2.7 million over three years will also be invested in a policy and secretariat team to support the Kimberley ARGG in the implementation of the Partnership Agreement.

Infants, Children and Adolescents

3. The Government is continuing its commitment to implement all 32 recommendations of the Ministerial Taskforce into Public Mental Health Services for Infants, Children and Adolescents aged 0-18 years in Western Australia (ICA Taskforce). Through the 2024-25 Budget, a further \$60.9 million has been committed to progress the recommendations, including \$14.2 million to reconfigure Perth Children's Hospital Ward 5A by WA Health, bringing the Government's total investment in ICA Taskforce initiatives to \$143.6 million. The Commission will implement the following initiatives from 2024-25:
 - 3.1. \$22.4 million over the forward estimates period to establish new Acute Care Response Teams in the North and South Metropolitan areas and the Great Southern, and to extend the existing Acute Care Response Team pilot in the East Metropolitan area until 2027-28;
 - 3.2. \$19.5 million to extend the expansion of the Child and Adolescent Mental Health Services' Crisis Connect service workforce; and

- 3.3. \$4.7 million for a two-year extension of the WA Country Health Service's Brief Crisis Intervention Service to continue a vital post-emergency department follow-up service for children and their families and allow for a full evaluation of the service to be undertaken.

System Transformation

4. Rebalancing the mental health and alcohol and other drug (AOD) systems away from a reliance on hospital-based services and into community-based and prevention services remains a priority of the Government.
5. As part of the Government's response to the Independent Governance Review (IGR) of the *Health Services Act 2016*, the Commission has commenced the development of a new five-year Mental Health and Alcohol and Other Drug Strategy (the Strategy) to commence in 2025. The Strategy will set the guiding vision for the future of the mental health and AOD sectors, identifying service gaps and where different types of services, such as community and hospital-based beds, are required.
6. Stemming from the IGR's recommendations, new sector governance arrangements were announced to improve the leadership, accountability, collaboration and coordination of the mental health and AOD systems. Included in the new governance arrangements is the Ministerial Advisory Group, to be co-chaired by the Minister for Mental Health and a lived experience leader, and the Joint Leadership Group, which contains members from the Commission, Department of Health, and Health Service Providers.
7. The Community Mental Health Treatment and Emergency Response Services project is progressing, with the Commission finalising the report for Government consideration. The project will provide the framework and future service configuration to transform public specialist community mental health and emergency response services to better meet the needs of youth and adults.
8. The following 2024-25 Budget initiatives demonstrate the Government's commitment to supporting people to stay well in the community:
 - 8.1. \$7.9 million for the establishment of an 18-month pilot to expand the existing WA Virtual Emergency Department service to include a mental health crisis ambulance co-response function. This will see triple zero calls triaged by mental health practitioners and, if necessary, a two-person mobile mental health team consisting of a paramedic and a mental health practitioner will be dispatched to provide treatment in the home wherever possible;
 - 8.2. \$13.6 million to ensure private psychiatric hostels can meet new mandatory minimum staffing requirements; and
 - 8.3. \$10.6 million for the continuation of the Active Recovery Teams (ART) pilot for a further 12 months. ART represents a partnership between community mental health teams and non-government organisations, providing recovery planning and crisis response for individuals with complex needs recovering from an acute or crisis episode. These teams aim to minimise future presentations to emergency departments and prolonged inpatient stays.

Alcohol and Other Drug Issues

9. Harms from AOD use have a significant impact on the community and frontline services in Western Australia.
 - 9.1. Through the 2024-25 Budget, \$10.7 million will go towards the establishment of a new 26-bed Sobering Up Centre within the Broome town centre. The service will be easily accessible for individuals needing a safe environment to sober up.
 - 9.2. The Commission continues to progress the establishment of the Immediate Drug Assistance Coordination Centre, which will provide 24/7 immediate AOD support for individuals and families experiencing a crisis in relation to methamphetamine and other AOD use in the Perth metropolitan area.
 - 9.3. As part of the package of reforms announced following the IGR, the Commission is establishing an Office of Alcohol and Other Drugs, effective 1 July 2024, responsible for influencing future policy and strategy to strengthen action on AOD issues across Western Australia.

Forensic Mental Health

10. Addressing the mental health needs of adults and children within the criminal justice system remains a priority of the Government.
 - 10.1. \$218.9 million was announced in the 2023-24 Budget to expand forensic mental health services (48 male forensic mental health beds and five forensic mental health beds for children) on the Graylands Hospital site as part of the first stage of works, contingent on the submission of an updated business case by the Department of Health.
 - 10.2. A new Child and Adolescent Forensic Service within the State Forensic Mental Health Service has been established to provide forensic mental health services to youth in custody and in the community.
 - 10.3. The East Metropolitan Health Service is leading the development of the pathways, policies and procedures required for youth in custody requiring admission to inpatient mental health care, in collaboration with the Health Service Providers, Commission and the Department of Health.
 - 10.4. The new *Criminal Law (Mental Impairment) Act 2023* (the CLMI Act) will come into effect on 1 September 2024. \$17 million has been provided to the Commission to deliver the mental health services required to successfully implement the CLMI Act reforms in the 2024-25 Budget.

Statutory Review of the *Mental Health Act 2014*

11. The Commission has progressed the review of the *Mental Health Act 2014* (the Act) as required under section 587 of the Act. The report on the statutory review and the Government's response has been tabled in Parliament. Once the parliamentary processes are complete, the Commission will consider the budget impacts as part of the implementation planning and drafting instructions.

Workforce Development

12. Workforce challenges continue to impact the mental health and AOD sectors. To combat these challenges, the Commission continues to implement measures aiming to develop existing priority workforce groups.
 - 12.1. The Commission is supporting the growth and development of the Lived Experience (Peer) workforces. The Western Australian Lived Experience (Peer) Workforces Framework was released in October 2022. The Commission continues to progress work that will embed these key workforces across the sector through the creation of Peer roles within the public health system and the development of resources to support Peer workers and the organisations that seek to employ them.
 - 12.2. In collaboration with key stakeholders, the Commission is developing an Aboriginal Mental Health Worker Framework that will increase consistency in job descriptions, classification levels, training requirements and career pathways for Aboriginal Mental Health Workers.

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Minister, Accountable Authority and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Commission's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcomes	Services
Safe, Strong and Fair Communities: Supporting our local and regional communities to thrive.	Improved mental health and wellbeing.	1. Prevention
	Reduced incidence of use and harm associated with alcohol and other drug use.	
	Accessible, high quality and appropriate mental health and alcohol and other drug treatments and supports.	2. Hospital Bed-Based Services 3. Community Bed-Based Services 4. Community Treatment 5. Community Support

Service Summary

Expense	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual \$'000	Budget \$'000	Estimated Actual \$'000	Budget Year \$'000	Outyear \$'000	Outyear \$'000	Outyear \$'000
1. Prevention	32,955	33,094	34,886	33,598	35,334	25,749	25,966
2. Hospital Bed-Based Services	518,142	550,250	557,951	583,582	606,219	630,904	650,693
3. Community Bed-Based Services	82,057	93,661	88,597	105,916	109,434	111,793	113,416
4. Community Treatment	553,949	613,788	601,801	657,128	669,753	668,022	690,841
5. Community Support	62,137	66,802	71,550	72,930	74,498	74,506	76,651
Total Cost of Services.....	1,249,240	1,357,595	1,354,785	1,453,154	1,495,238	1,510,974	1,557,567

Outcomes and Key Effectiveness Indicators ^(a)

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual ^(b)	2024-25 Budget Target	Note
Outcome: Improved mental health and wellbeing:					
Percentage of the population with high or very high levels of psychological distress ^{(c)(d)}	17.5%	≤14.2%	18%	≤18%	
Outcome: Reduced incidence of use and harm associated with alcohol and other drug (AOD) use:					
Percentage of the population aged 16 years and over reporting recent use of alcohol at a level placing them at risk ^{(d)(e)}	29.9%	≤35.1%	35.5%	≤35.1%	
Percentage of the population aged 16 years and over reporting recent use of illicit drugs ^{(d)(f)}	10.5%	≤7%	11.8%	≤11.8%	
Rate of hospitalisation for AOD use (per 100,000 population) ^(g)	820.8	<965.4	820.8	<965.4	1
Outcome: Accessible, high quality and appropriate mental health and AOD treatments and supports:					
Readmissions to acute specialised mental health inpatient services within 28 days of discharge ^(h)	16.3%	≤12%	14%	≤12%	
Percentage of post-discharge community care within seven days following discharge from acute specialised mental health inpatient services ⁽ⁱ⁾	86.3%	≥75%	86.5%	≥75%	2
Percentage of closed AOD treatment episodes completed as planned ^(j)	70%	≥76%	72.3%	≥76%	
Percentage of the population receiving public clinical mental health care or AOD treatment ^(k)	2.8%	≥3.3%	3.6%	≥3.7%	

(a) Further detail in support of the key effectiveness indicators is provided in the Commission's Annual Report.

(b) Based on preliminary annual report data for 2023-24. Some aggregates may be adjusted for the Commission's Annual Report.

(c) This indicator utilises the Kessler Psychological Distress Scale (K10), which assesses non-specific psychological distress, such as negative emotional states, in individuals aged 18 years and older. The data is collected from the Health and Wellbeing Surveillance System (HWSS). Note that the data for the 2023-24 Estimated Actual is in the preliminary stage and subject to change. It pertains to the most recently available HWSS data for the 2023 calendar year.

(d) The 2022-23 Actual is not comparable to previously reported figures in the 2023-24 Budget and the Commission's 2022-23 Annual Report due to changes in data sources and collection methods.

(e) From 2023-24 this indicator replaces the previous indicator 'Percentage of the population aged 14 years and over reporting recent use of alcohol at a level placing them at risk of lifetime harm'. This indicator presents the prevalence of recent use (in the last year) of alcohol at a level placing the individual at risk for those aged 16 years and over based on 2020 National Health and Medical Research Council alcohol guidelines (NHMRC). Data is sourced from the HWSS, which is conducted annually. Starting in 2022, the system began collecting alcohol use data based on the 2020 NHMRC guidelines. Note that the data for the 2023-24 Estimated Actual is preliminary and subject to change. It pertains to the most recently available data for the 2023 calendar year.

(f) From 2023-24 this indicator replaces 'percentage of the population aged 14 years and over reporting recent use of illicit drugs'. This indicator presents the prevalence of recent use (in the last year) of illicit drugs for those aged 16 years and over. Data is sourced from the HWSS, which is conducted annually. Note that the data for the 2023-24 Estimated Actual is preliminary and subject to change. It pertains to the most recently available data for the 2023 calendar year.

(g) The 2023-24 Estimated Actual is based on the most recent available data for the 2022 calendar year. The reliability of the estimate depends on the quality assurance and coding of hospitalisation data.

(h) Data for the 2023-24 Estimated Actual relates to the most recent available data for the 2023 calendar year. The target for this indicator is aspirational and has been determined at a national level. Since 2014, readmission rates in Western Australia have been impacted by the introduction of new models of care such as Hospital in the Home and associated data recording and reporting practices. The Commission has implemented a monitoring program for this key effectiveness indicator and is regularly reviewing current results with the Western Australian health system to further improve performance and enhance data capture.

(i) This indicator reports on clients who were followed up by public mental health services within seven days following discharge from acute public mental health inpatient services only. Data for the 2023-24 Estimated Actual relates to the most recent available data for the 2023 calendar year.

(j) This is an indicator of the quality of AOD treatment supports and reports the percentage of closed episodes in AOD treatment services that were completed as planned. It provides an indication of the extent to which treatment objectives are likely to be achieved. Data for the 2023-24 Estimated Actual relate to the most recent available data.

(k) Data for the 2023-24 Estimated Actual relates to the most recent available data (2023 for mental health care and July 2021 to June 2022 for AOD treatment).

Explanation of Significant Movements

(Notes)

1. This result is 15% below the target of less than 965.4. Achieving a lower result indicates a better performance. The 2023-24 Estimated Actual result is preliminary and subject to change due to coding delays. The result is expected to increase during the annual reporting period.
2. This result is 12 percentage points higher than the target of greater than or equal to 75%. Achieving a higher percentage indicates a better performance. The Commission's regular review and reporting of this indicator has assisted Health Service Providers to exceed the target in 2023-24.

Services and Key Efficiency Indicators

1. Prevention

Prevention and promotion in the mental health and AOD sectors include activities to promote positive mental health, raise awareness of mental illness, suicide prevention, and the potential harms of AOD use in the community.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service	32,955	33,094	34,886	33,598	
Less Income	33	15	16	13	
Net Cost of Service	32,922	33,079	34,870	33,585	
Employees (Full-Time Equivalents)	35	31	32	34	
Efficiency Indicators					
Cost per capita spent on mental health and AOD prevention, promotion and protection activities	\$12.97	\$12.86	\$13.26	\$12.77	

2. Hospital Bed-Based Services

Hospital bed-based services include mental health acute inpatient units, sub-acute inpatient units, forensic units and Hospital in the Home. They also include the high medical AOD detoxification unit at Next Step.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service	518,142	550,250	557,951	583,582	
Less Income	181,559	197,155	197,159	208,671	
Net Cost of Service	336,583	353,095	360,792	374,911	
Employees (Full-Time Equivalents)	107	105	108	106	
Efficiency Indicators					
Average cost per purchased bed-day in specialised mental health and AOD units	\$1,886	\$1,872	\$1,950	\$1,949	
Average cost per purchased bed-day in forensic mental health units	\$1,721	\$1,857	\$1,791	\$1,833	

3. Community Bed-Based Services

Community bed-based services are focused on providing recovery-oriented services and residential rehabilitation in a home-like environment.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service	82,057	93,661	88,597	105,916	1,2
Less Income	40	42	40	41	
Net Cost of Service	82,017	93,619	88,557	105,875	
Employees (Full-Time Equivalents)	23	24	23	23	
Efficiency Indicators					
Average cost per purchased bed-day in mental health 24 hour and non-24 hour staffed community bed-based services	\$319	\$330	\$331	\$333	
Average cost per bed-day in mental health step up/step down community bed-based units	\$1,057	\$963	\$969	\$973	
Average cost per closed treatment episode in AOD residential rehabilitation and low medical withdrawal services	\$17,585	\$17,599	\$17,806	\$16,310	

Explanation of Significant Movements

(Notes)

1. The 2023-24 Budget is higher than the 2022-23 Actual and 2023-24 Estimated Actual primarily due to delayed construction of the Broome and Karratha Step Up/Step Down facilities, along with the Youth Mental Health and Homelessness service not being fully operational.
2. The 2024-25 Budget Target is higher than the 2023-24 Estimated Actual due to commencement of new services related to a 20-bed AOD Rehabilitation Facility in the Metropolitan Region and Step Up/Step Down services in Broome, Karratha, South Hedland and a youth-specific facility.

4. Community Treatment

Community treatment provides clinical care in the community for individuals with mental health and AOD problems. These services generally operate with multidisciplinary teams and include specialised and forensic community clinical services.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service	553,949	613,788	601,801	657,128	1
Less Income	158,074	149,290	149,465	161,396	
Net Cost of Service	395,875	464,498	452,336	495,732	
Employees (Full-Time Equivalents)	168	175	175	169	
Efficiency Indicators					
Average cost per purchased treatment day of ambulatory care provided by public clinical mental health services	\$616	\$659	\$636	\$653	
Average cost per closed treatment episode in community treatment-based AOD services	\$2,669	\$2,797	\$2,924	\$2,916	

Explanation of Significant Movements

(Notes)

1. Variance between the 2022-23 Actual and the 2023-24 Budget is largely attributable to updating the mental health hospital services settings reflecting unavoidable cost pressures and a delay relating to the Immediate Drug Assistance Coordination Centre.

5. Community Support

Community support services provide individuals with mental health and AOD problems access to the help and support they need to participate in their community. These services include peer support, home in-reach, respite, recovery and harm reduction programs.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
	\$'000	\$'000	\$'000	\$'000	
Total Cost of Service	62,137	66,802	71,550	72,930	
Less Income	1,451	1,013	1,015	28	1,2
Net Cost of Service	60,686	65,789	70,535	72,902	
Employees (Full-Time Equivalents)	12	10	12	12	
Efficiency Indicators					
Average cost per hour for community support provided to people with mental health issues	\$170	\$170	\$199	\$195	3
Average cost per episode of care in safe places for intoxicated people	\$585	\$669	\$707	\$710	4

Explanation of Significant Movements

(Notes)

1. Variance between the 2022-23 Actual and the 2023-24 Budget is due to the recoup of unspent service provider funding from prior years.
2. Variance between 2023-24 Estimated Actual and the 2024-25 Budget Target is due to additional funding provided by the Western Australian Primary Health Alliance for the Commission under the Choices service model, which provides extended support to people with complex mental health and AOD issues post-discharge from the emergency department.
3. Variance between the 2023-24 Budget and the 2023-24 Estimated Actual is due to higher costs associated with increased licensing requirements at licensed psychiatric hostels, transitioning services to new service providers and fewer hours of community support from ongoing recruitment challenges.
4. Variance between 2022-23 Actual and 2023-24 Budget is due to higher activity in 2022-23 following the post-COVID-19 restrictions period. The activity for 2023-24 Budget was estimated to decrease on 2022-23 Actual levels of activity.

Asset Investment Program

1. To support the delivery of mental health and AOD services, the planned Asset Investment Program (AIP) for the forward estimates period is \$21.3 million.
2. The AIP includes the continued delivery of the Government's 2021 election commitment to construct a 20-Bed AOD Rehabilitation Facility in the metropolitan region.
3. Other new works include the construction of the Broome Sobering Up Centre and maintenance of existing assets.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-24 \$'000	2023-24 Estimated Expenditure \$'000	2024-25 Budget Year \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
WORKS IN PROGRESS							
Election Commitment - 20-Bed AOD Rehabilitation Facility in the Metropolitan Region.....	14,750	4,750	-	5,000	5,000	-	-
NEW WORKS							
AOD - Broome Sobering Up Centre	10,741	-	-	1,400	8,650	691	-
Maintenance Program Buildings.....	567	-	-	567	-	-	-
Total Cost of Asset Investment Program	26,058	4,750	-	6,967	13,650	691	-
FUNDED BY							
Capital Appropriation.....			-	250	5,000	-	-
Internal Funds and Balances.....			-	4,750	-	-	-
Major Treasurer's Special Purpose Account(s)							
Asset Maintenance Fund			-	567	-	-	-
Royalties for Regions Fund			-	1,400	8,650	691	-
Other			-	-	-	-	-
Total Funding.....			-	6,967	13,650	691	-

Financial Statements

Income Statement

Expenses

1. Total Cost of Services is estimated to increase by \$98.4 million in 2024-25 Budget Year compared to the 2023-24 Estimated Actual. This is primarily a result of an increase in purchased public mental health services and services purchased from non-government organisations for initiatives including ICA Taskforce initiatives, and Community Mental Health Treatment including Emergency Responses.

Income

2. Income from Government is anticipated to increase by \$80.1 million in the 2024-25 Budget Year compared to the 2023-24 Estimated Actual. This is primarily due to increased funding for purchased public and non-government mental health services.

Statement of Financial Position

3. A reduction of property, plant and equipment from the 2023-24 Budget to the 2023-24 Estimated Actual of \$41.4 million is due to the transfer of the Youth Long-Term Housing and Support program to Communities and the Broome, Karratha, South Hedland and Youth Step Up/Step Down facilities to WA Health.
4. Property, plant and equipment is expected to increase by \$19.1 million over the forward estimates period due to the acquisition of the 20-Bed AOD Rehabilitation Facility and AOD Broome Sobering Up Centre. These are funded by equity contributions from the Government, including through the Royalties for Regions Fund.

INCOME STATEMENT (a)
(Controlled)

	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual	Budget	Estimated	Budget	Outyear	Outyear	Outyear
	\$'000	\$'000	Actual	Year	\$'000	\$'000	\$'000
			\$'000	\$'000			
COST OF SERVICES							
Expenses							
Employee benefits (b)	50,768	53,014	53,744	55,062	55,190	55,294	56,679
Grants and subsidies (c)	1,978	228	610	315	318	128	128
Supplies and services	225,162	282,857	268,534	303,927	306,977	292,167	298,260
Accommodation	2,833	3,198	3,198	3,198	3,198	3,198	3,198
Depreciation and amortisation	784	475	477	477	477	703	722
Service Delivery Agreement - WA Health	958,242	1,013,663	1,024,065	1,085,984	1,124,811	1,155,254	1,194,139
Other expenses	9,473	4,160	4,157	4,191	4,267	4,230	4,441
TOTAL COST OF SERVICES	1,249,240	1,357,595	1,354,785	1,453,154	1,495,238	1,510,974	1,557,567
Income							
Grants and subsidies	1,800	3,071	3,251	6,591	4,992	-	-
National Health Reform Agreement	338,032	342,905	342,905	362,994	383,008	404,238	404,238
Other revenue	1,325	1,539	1,539	564	572	582	597
Total Income	341,157	347,515	347,695	370,149	388,572	404,820	404,835
NET COST OF SERVICES	908,083	1,010,080	1,007,090	1,083,005	1,106,666	1,106,154	1,152,732
INCOME FROM GOVERNMENT							
Service appropriations	914,085	962,964	961,833	1,033,920	1,056,290	1,065,740	1,112,208
Resources received free of charge	2,668	4,221	4,221	4,305	4,391	4,391	4,501
Major Treasurer's Special Purpose Account(s)							
Asset Maintenance Fund	-	-	-	567	-	-	-
Royalties for Regions Fund							
Regional Community Services Fund	25,617	36,701	31,341	39,852	42,592	33,831	33,831
Other appropriations	-	197	-	-	-	-	-
Other revenues	3,574	2,792	3,459	2,319	1,824	1,829	1,829
TOTAL INCOME FROM GOVERNMENT	945,944	1,006,875	1,000,854	1,080,963	1,105,097	1,105,791	1,152,369
SURPLUS/(DEFICIENCY) FOR THE PERIOD	37,861	(3,205)	(6,236)	(2,042)	(1,569)	(363)	(363)

(a) Full audited financial statements are published in the Commission's Annual Report.

(b) The full-time equivalents for 2022-23 Actual, 2023-24 Estimated Actual and 2024-25 Budget Year are 345, 350 and 344 respectively.

(c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual	Budget	Estimated	Budget	Outyear	Outyear	Outyear
	\$'000	\$'000	Actual	Year	\$'000	\$'000	\$'000
			\$'000	\$'000			
Non-Government Grants							
Cardiff Model of Violence Prevention	-	100	60	187	190	-	-
Commitment to Aboriginal Youth Wellbeing	626	-	-	-	-	-	-
Community Services Grants	637	-	-	-	-	-	-
Other	279	128	550	128	128	128	128
Suicide Prevention Strategy	436	-	-	-	-	-	-
TOTAL	1,978	228	610	315	318	128	128

STATEMENT OF FINANCIAL POSITION (a)
(Controlled)

	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual	Budget	Estimated	Budget	Outyear	Outyear	Outyear
	\$'000	\$'000	Actual	Year	\$'000	\$'000	\$'000
			\$'000	\$'000			
CURRENT ASSETS							
Cash assets.....	104,906	51,445	95,415	90,268	89,905	91,248	89,179
Restricted cash.....	10,529	3,291	4,283	2,835	1,869	1,869	1,869
Receivables.....	561	703	561	561	561	561	561
Other.....	118	115	118	118	118	118	118
Total current assets.....	116,114	55,554	100,377	93,782	92,453	93,796	91,727
NON-CURRENT ASSETS							
Holding Account receivables.....	7,886	8,361	8,363	8,840	9,317	10,020	10,742
Property, plant and equipment.....	21,883	62,794	21,428	27,968	41,212	41,250	40,548
Restricted cash.....	1,271	929	1,271	1,416	1,561	-	342
Total non-current assets.....	31,040	72,084	31,062	38,224	52,090	51,270	51,632
TOTAL ASSETS.....	147,154	127,638	131,439	132,006	144,543	145,066	143,359
CURRENT LIABILITIES							
Employee provisions.....	9,395	9,194	9,540	9,685	9,830	9,975	8,611
Payables.....	3,367	1,630	3,367	3,367	3,367	3,367	3,367
Borrowings and leases.....	45	38	38	38	38	38	38
Total current liabilities.....	12,807	10,862	12,945	13,090	13,235	13,380	12,016
NON-CURRENT LIABILITIES							
Employee provisions.....	2,523	2,132	2,523	2,523	2,523	2,523	2,523
Borrowings and leases.....	110	71	89	90	111	110	78
Total non-current liabilities.....	2,633	2,203	2,612	2,613	2,634	2,633	2,601
TOTAL LIABILITIES.....	15,440	13,065	15,557	15,703	15,869	16,013	14,617
EQUITY							
Contributed equity.....	42,469	72,478	32,873	35,336	49,276	50,018	50,070
Accumulated surplus/(deficit).....	85,916	40,446	79,680	77,638	76,069	75,706	75,343
Reserves.....	3,329	1,649	3,329	3,329	3,329	3,329	3,329
Total equity.....	131,714	114,573	115,882	116,303	128,674	129,053	128,742
TOTAL LIABILITIES AND EQUITY.....	147,154	127,638	131,439	132,006	144,543	145,066	143,359

(a) Full audited financial statements are published in the Commission's Annual Report.

STATEMENT OF CASHFLOWS (a)
(Controlled)

	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual	Budget	Estimated	Budget	Outyear	Outyear	Outyear
	\$'000	\$'000	Actual	Year	\$'000	\$'000	\$'000
			\$'000	\$'000			
CASHFLOWS FROM GOVERNMENT							
Service appropriations	913,606	962,489	961,356	1,033,443	1,055,813	1,065,037	1,111,486
Capital appropriation	16,224	24,277	6,049	309	5,061	62	63
Major Treasurer's Special Purpose Account(s)							
Asset Maintenance Fund	-	-	-	567	-	-	-
Digital Capability Fund	430	1,951	2,309	764	240	-	-
Royalties for Regions Fund							
Regional Community Services Fund	25,617	38,263	31,341	39,852	42,592	33,831	33,831
Regional Infrastructure and Headworks							
Fund	-	6,142	6,142	1,400	8,650	691	-
Receipts paid into Consolidated Account	-	-	(9,179)	-	-	-	-
Other	3,705	2,792	3,459	2,319	1,824	1,829	1,829
Administered appropriations	-	197	-	-	-	-	-
Net cash provided by Government	959,582	1,036,111	1,001,477	1,078,654	1,114,180	1,101,450	1,147,209
CASHFLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee benefits	(49,839)	(52,856)	(53,586)	(54,933)	(55,061)	(55,165)	(58,059)
Grants and subsidies	(1,978)	(228)	(610)	(315)	(318)	(128)	(128)
Supplies and services	(222,338)	(278,780)	(264,457)	(299,737)	(302,701)	(287,891)	(293,874)
Accommodation	(2,596)	(3,167)	(3,167)	(3,167)	(3,167)	(3,167)	(3,167)
Service Delivery Agreement - WA Health	(958,242)	(1,013,663)	(1,024,065)	(1,085,984)	(1,124,811)	(1,155,254)	(1,194,139)
Other payments	(8,431)	(4,060)	(4,057)	(4,091)	(4,167)	(4,130)	(4,341)
Receipts (b)							
Grants and subsidies	1,798	3,071	3,251	6,591	4,992	-	-
National Health Reform Agreement	338,032	342,905	342,905	362,994	383,008	404,238	404,238
Recoveries receipts	209	234	234	235	236	237	243
Other receipts	1,219	1,305	1,305	329	336	345	354
Net cash from operating activities	(902,166)	(1,005,239)	(1,002,247)	(1,078,078)	(1,101,653)	(1,100,915)	(1,148,873)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets	(907)	(35,355)	-	(6,967)	(13,650)	(691)	-
Net cash from investing activities	(907)	(35,355)	-	(6,967)	(13,650)	(691)	-
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases	(38)	(48)	(59)	(59)	(61)	(62)	(63)
Net cash from financing activities	(38)	(48)	(59)	(59)	(61)	(62)	(63)
NET INCREASE/(DECREASE) IN CASH HELD	56,471	(4,531)	(829)	(6,450)	(1,184)	(218)	(1,727)
Cash assets at the beginning of the reporting period	65,434	60,196	116,706	100,969	94,519	93,335	93,117
Net cash transferred to/from other agencies	(5,199)	-	(14,908)	-	-	-	-
Cash assets at the end of the reporting period	116,706	55,665	100,969	94,519	93,335	93,117	91,390

(a) Full audited financial statements are published in the Commission's Annual Report.

(b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Commission. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

NET APPROPRIATION DETERMINATION (a)

	2022-23 Actual \$'000	2023-24 Budget \$'000	2023-24 Estimated Actual \$'000	2024-25 Budget Year \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
Grants and Subsidies							
Other Grant Funding.....	5,394	5,863	6,710	8,910	6,816	1,829	1,829
National Health Reform Agreement							
Commonwealth Grants.....	338,032	342,905	342,905	362,994	383,008	404,238	404,238
Other Receipts							
Other Revenue.....	1,537	1,539	1,539	564	572	582	597
TOTAL	344,963	350,307	351,154	372,468	390,396	406,649	406,664

(a) The moneys received and retained are to be applied to the Commission's services as specified in the Budget Statements.

DETAILS OF ADMINISTERED TRANSACTIONS

	2022-23 Actual \$'000	2023-24 Budget \$'000	2023-24 Estimated Actual \$'000	2024-25 Budget Year \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
INCOME							
Other							
Administered Appropriation.....	11,518	14,363	13,497	16,810	17,000	17,605	18,325
Other Revenue.....	434	-	422	-	-	-	-
Services Received Free of Charge.....	1,356	1,502	1,582	1,760	1,832	1,903	1,960
TOTAL ADMINISTERED INCOME	13,308	15,865	15,501	18,570	18,832	19,508	20,285
EXPENSES							
Other							
Mental Health Advocacy Service.....	4,952	6,240	5,740	7,734	7,521	7,754	8,039
Mental Health Tribunal.....	3,990	4,574	4,896	4,626	4,784	4,996	5,207
Office of the Chief Psychiatrist.....	4,424	5,251	5,332	6,210	6,527	6,758	7,040
TOTAL ADMINISTERED EXPENSES (a)	13,366	16,065	15,968	18,570	18,832	19,508	20,286

(a) The administered entities' full-time equivalents for 2022-23 Actual, 2023-24 Estimated Actual and 2024-25 Budget Year are 37, 40 and 52 respectively.

Agency Special Purpose Account Details

STATE MANAGED FUND SPECIAL PURPOSE ACCOUNT

Account Purpose: The State Managed Fund Special Purpose Account provides a mechanism to receive Commonwealth funding for mental health-related activity from the State Pool Special Purpose Account for non-activity-based hospital services and State funding for non-activity-based hospital services, as required under the National Health Reform Agreement.

	2022-23 Actual \$'000	2023-24 Budget \$'000	2023-24 Estimated Actual \$'000	2024-25 Budget Year \$'000
Opening Balance.....	-	-	-	-
Receipts:				
State Contributions.....	347,432	353,029	367,214	378,878
Commonwealth Contributions.....	166,996	173,349	184,862	190,730
	514,428	526,378	552,076	569,608
Payments.....	514,428	526,378	552,076	569,608
CLOSING BALANCE	-	-	-	-

Division 23 Health and Disability Services Complaints Office

Part 5 Health

Appropriations, Expenses and Cash Assets

	2022-23 Actual \$'000	2023-24 Budget \$'000	2023-24 Estimated Actual \$'000	2024-25 Budget Year \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
DELIVERY OF SERVICES							
Item 62 Net amount appropriated to deliver services	3,815	3,706	3,632	3,691	3,648	3,737	3,813
Amount Authorised by Other Statutes							
- Salaries and Allowances Act 1975.....	240	242	339	349	359	367	376
Total appropriations provided to deliver services	4,055	3,948	3,971	4,040	4,007	4,104	4,189
CAPITAL							
Item 140 Capital Appropriation	4	4	4	4	4	4	4
TOTAL APPROPRIATIONS	4,059	3,952	3,975	4,044	4,011	4,108	4,193
EXPENSES							
Total Cost of Services	3,850	4,224	4,453	4,454	4,294	4,391	4,475
Net Cost of Services ^(a)	3,837	4,208	4,401	4,424	4,264	4,361	4,445
CASH ASSETS ^(b)	1,380	828	1,187	1,059	1,058	1,060	1,062

(a) Represents Total Cost of Services (expenses) less retained revenues applied to the Office's services. Reconciliation to the total appropriations provided to deliver services includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

(b) As at 30 June each financial year.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Office's Income Statement since presentation of the 2023-24 Budget to Parliament on 11 May 2023, are outlined below:

	2023-24 Estimated Actual \$'000	2024-25 Budget Year \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
New Initiative					
Western Australian Public Sector Learning Initiative	-	-	(3)	(5)	(6)
Other					
2024-25 Streamlined Budget Process Incentive Funding.....	-	99	-	-	-
Indian Ocean Territories Agreement	36	-	-	-	-
Public Sector Wages Policy.....	-	-	-	-	70
Salaries and Allowances Tribunal	16	18	23	24	33
State Fleet Updates.....	-	(2)	-	-	(1)
Superannuation	7	8	8	9	9

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Minister, Accountable Authority and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Office's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcome	Services
Safe, Strong and Fair Communities: Supporting our local and regional communities to thrive.	Improvement in the delivery of health and disability services.	1. Complaints Management: Assessment, Negotiated Settlement, Conciliation and Investigation of Complaints 2. Education: Education and Training in the Prevention and Resolution of Complaints

Service Summary

Expense	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual \$'000	Budget \$'000	Estimated Actual \$'000	Budget Year \$'000	Outyear \$'000	Outyear \$'000	Outyear \$'000
1. Complaints Management: Assessment, Negotiated Settlement, Conciliation and Investigation of Complaints.....	2,719	2,930	2,942	2,929	2,893	2,958	3,014
2. Education: Education and Training in the Prevention and Resolution of Complaints.....	1,131	1,294	1,511	1,525	1,401	1,433	1,461
Total Cost of Services.....	3,850	4,224	4,453	4,454	4,294	4,391	4,475

Outcomes and Key Effectiveness Indicators ^(a)

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
Outcome: Improvement in the delivery of health and disability services:					
Proportion of service improvements resulting in implementation by service providers ^(b)	68%	80%	80%	n.a.	
Where recommendations are made for service improvements, the percentage of recommendations accepted by service providers ^(b)	n.a.	n.a.	n.a.	90%	

(a) Further detail in support of the key effectiveness indicators is provided in the Office's Annual Report.

(b) Where recommendations are made for service improvements, the percentage of recommendations accepted by service providers is a new indicator that replaces proportion of service improvements resulting in implementation by services providers from 2024-25.

Services and Key Efficiency Indicators

1. Complaints Management: Assessment, Negotiated Settlement, Conciliation and Investigation of Complaints

The Office provides an impartial resolution service for complaints relating to health, disability and mental health services provided in Western Australia and the Indian Ocean Territories. The Office delivers complaint management services, through assessment, negotiated settlement, conciliation and investigation of complaints.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
Total Cost of Service	\$'000 2,719	\$'000 2,930	\$'000 2,942	\$'000 2,929	
Less Income	13	16	52	30	
Net Cost of Service	2,706	2,914	2,890	2,899	
Employees (Full-Time Equivalents)	16	16	16	16	
Efficiency Indicators					
Percentage of complaints assessed within legislation timeframes	96%	90%	95%	95%	
Average cost per finalised complaint	\$1,003	\$992	\$1,103	\$1,087	1

Explanation of Significant Movements

(Notes)

- The increase in the average cost per finalised complaint in the 2023-24 Estimated Actual and 2024-25 Budget Target is attributable to lower than anticipated complaint volumes in 2023-24.

2. Education: Education and Training in the Prevention and Resolution of Complaints

The Office is responsible for collaborating with stakeholders to review and identify the causes of complaints and suggesting ways to minimise those causes. The Office assists and educates providers to improve complaints management procedures and shares information about the Office's work with specific stakeholders and the public in general.

	2022-23 Actual	2023-24 Budget	2023-24 Estimated Actual	2024-25 Budget Target	Note
Total Cost of Service	\$'000 1,131	\$'000 1,294	\$'000 1,511	\$'000 1,525	1
Less Income	nil	nil	nil	nil	
Net Cost of Service	1,131	1,294	1,511	1,525	
Employees (Full-Time Equivalents)	6	5	6	6	
Efficiency Indicators					
Average cost per development, production and distribution of information	\$14,334	\$19,821	\$24,848	\$23,500	1
Average cost per presentation, awareness raising, consultation and networking activities.....	\$3,539	\$3,994	\$4,450	\$4,685	1

Explanation of Significant Movements

(Notes)

- The increase from 2022-23 Actual to 2023-24 Budget, 2023-24 Estimated Actual and the 2024-25 Budget Target is primarily due to the timing and progression of the Statutory Review of the *Health and Disability Services (Complaints) Act 1995* and Part 6 of the *Disability Services Act 1993* which is expected to be finalised in December 2024, as well as the timing of the communication strategy to coincide with the implementation of the Code of Conduct for Certain Health Care Workers on 27 July 2023.

Asset Investment Program

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-24 \$'000	2023-24 Estimated Expenditure \$'000	2024-25 Budget Year \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
COMPLETED WORKS							
Case Management System	513	513	22	-	-	-	-
Total Cost of Asset Investment Program	513	513	22	-	-	-	-
FUNDED BY							
Internal Funds and Balances			22	-	-	-	-
Total Funding			22	-	-	-	-

Financial Statements

INCOME STATEMENT (a) (Controlled)

	2022-23 Actual \$'000	2023-24 Budget \$'000	2023-24 Estimated Actual \$'000	2024-25 Budget Year \$'000	2025-26 Outyear \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000
COST OF SERVICES							
Expenses							
Employee benefits (b)	3,022	3,273	3,371	3,406	3,390	3,477	3,555
Supplies and services	392	441	527	495	401	409	416
Accommodation	285	340	340	340	340	340	340
Depreciation and amortisation	54	56	56	56	56	56	56
Finance and interest costs	2	1	1	1	-	2	2
Other expenses	95	113	158	156	107	107	106
TOTAL COST OF SERVICES	3,850	4,224	4,453	4,454	4,294	4,391	4,475
Income							
Grants and subsidies	11	16	52	30	30	30	30
Other revenue	2	-	-	-	-	-	-
Total Income	13	16	52	30	30	30	30
NET COST OF SERVICES	3,837	4,208	4,401	4,424	4,264	4,361	4,445
INCOME FROM GOVERNMENT							
Service appropriations	4,055	3,948	3,971	4,040	4,007	4,104	4,189
Resources received free of charge	170	257	257	257	257	257	257
TOTAL INCOME FROM GOVERNMENT	4,225	4,205	4,228	4,297	4,264	4,361	4,446
SURPLUS/(DEFICIENCY) FOR THE PERIOD	388	(3)	(173)	(127)	-	-	1

(a) Full audited financial statements are published in the Office's Annual Report.

(b) The full-time equivalents for 2022-23 Actual, 2023-24 Estimated Actual and 2024-25 Budget Year are 22, 22 and 22 respectively.

STATEMENT OF FINANCIAL POSITION ^(a)
(Controlled)

	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual	Budget	Estimated	Budget	Outyear	Outyear	Outyear
	\$'000	\$'000	Actual	Year	\$'000	\$'000	\$'000
			\$'000	\$'000			
CURRENT ASSETS							
Cash assets.....	1,325	749	1,132	1,004	1,003	1,005	1,007
Restricted cash.....	12	36	12	12	12	12	12
Holding Account receivables.....	-	6	1	2	2	2	2
Receivables.....	2	10	2	2	2	2	2
Other.....	46	74	46	46	46	46	46
Total current assets.....	1,385	875	1,193	1,066	1,065	1,067	1,069
NON-CURRENT ASSETS							
Holding Account receivables.....	157	202	206	255	304	353	402
Property, plant and equipment.....	26	19	18	10	33	25	18
Intangibles.....	320	291	294	246	198	150	102
Restricted cash.....	43	43	43	43	43	43	43
Total non-current assets.....	546	555	561	554	578	571	565
TOTAL ASSETS.....	1,931	1,430	1,754	1,620	1,643	1,638	1,634
CURRENT LIABILITIES							
Employee provisions.....	584	498	584	584	584	584	584
Payables.....	5	5	5	5	5	5	5
Borrowings and leases.....	7	9	9	7	9	9	9
Other.....	32	49	32	32	32	32	32
Total current liabilities.....	628	561	630	628	630	630	630
NON-CURRENT LIABILITIES							
Employee provisions.....	27	31	27	27	27	27	27
Borrowings and leases.....	16	5	6	-	20	13	6
Total non-current liabilities.....	43	36	33	27	47	40	33
TOTAL LIABILITIES.....	671	597	663	655	677	670	663
EQUITY							
Contributed equity.....	(531)	(522)	(527)	(526)	(525)	(523)	(521)
Accumulated surplus/(deficit).....	1,791	1,355	1,618	1,491	1,491	1,491	1,492
Total equity.....	1,260	833	1,091	965	966	968	971
TOTAL LIABILITIES AND EQUITY.....	1,931	1,430	1,754	1,620	1,643	1,638	1,634

(a) Full audited financial statements are published in the Office's Annual Report.

STATEMENT OF CASHFLOWS (a)
(Controlled)

	2022-23	2023-24	2023-24	2024-25	2025-26	2026-27	2027-28
	Actual	Budget	Estimated	Budget	Outyear	Outyear	Outyear
	\$'000	\$'000	Actual	Year	\$'000	\$'000	\$'000
			\$'000	\$'000			
CASHFLOWS FROM GOVERNMENT							
Service appropriations	4,003	3,898	3,921	3,990	3,958	4,055	4,140
Capital appropriation.....	4	4	4	4	4	4	4
Net cash provided by Government	4,007	3,902	3,925	3,994	3,962	4,059	4,144
CASHFLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee benefits	(2,882)	(3,263)	(3,361)	(3,406)	(3,390)	(3,477)	(3,555)
Supplies and services.....	(289)	(234)	(365)	(280)	(186)	(195)	(202)
Accommodation.....	(272)	(278)	(278)	(278)	(278)	(278)	(278)
Finance and interest costs.....	(2)	(1)	(1)	(1)	-	(2)	(2)
Other payments	(84)	(135)	(135)	(179)	(130)	(128)	(128)
Receipts							
Grants and subsidies	11	16	52	30	30	30	30
Other receipts	1	-	-	-	-	-	-
Net cash from operating activities	(3,517)	(3,895)	(4,088)	(4,114)	(3,954)	(4,050)	(4,135)
CASHFLOWS FROM INVESTING ACTIVITIES							
Purchase of non-current assets.....	-	-	(22)	-	-	-	-
Net cash from investing activities	-	-	(22)	-	-	-	-
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases.....	(6)	(8)	(8)	(8)	(9)	(7)	(7)
Net cash from financing activities	(6)	(8)	(8)	(8)	(9)	(7)	(7)
NET INCREASE/(DECREASE) IN CASH HELD.....	484	(1)	(193)	(128)	(1)	2	2
Cash assets at the beginning of the reporting period	896	829	1,380	1,187	1,059	1,058	1,060
Cash assets at the end of the reporting period	1,380	828	1,187	1,059	1,058	1,060	1,062

(a) Full audited financial statements are published in the Office's Annual Report.