Division 1 **Parliament**

Part 1 Parliament

Appropriations, Expenses and Cash Assets

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
DELIVERY OF SERVICES Legislative Council Item 1 Net amount appropriated to deliver services	6,175	5,970	6,207	6,424	6,436	6,559	6,847
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	14,077	15,382	15,347	15,895	15,744	15,971	16,356
Total appropriations provided to deliver	20,252	21,352	21,554	22,319	22,180	22,530	23,203
Legislative Assembly Item 2 Net amount appropriated to deliver services	5,933	5,848	6,155	6,425	6,427	6,521	6,528
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	22,881	24,806	25,302	25,395	25,450	26,087	26,150
Total appropriations provided to deliver	28,814	30,654	31,457	31,820	31,877	32,608	32,678
Parliamentary Services Item 3 Net amount appropriated to deliver services	21,287	23,669	24,611	24,732	24,787	25,303	25,794
Total appropriations provided to deliver services	21,287	23,669	24,611	24,732	24,787	25,303	25,794
CAPITAL Legislative Council Item 95 Capital Appropriation	50	19	19	20	21	21	41
Legislative Assembly Item 96 Capital Appropriation	14	14	26	29	32	30	48
Parliamentary Services Item 97 Capital Appropriation	1,627	2,127	2,120	2,721	2,217	1,517	1,538
Total Capital Appropriation	1,691	2,160	2,165	2,770	2,270	1,568	1,627
GRAND TOTAL	72,044	77,835	79,787	81,641	81,114	82,009	83,302

Division 1 Legislative Council

Part 1 Parliament

Appropriations, Expenses and Cash Assets

	2023-24	2024-25	2024-25 Estimated	2025-26 Budget	2026-27	2027-28	2028-29
	Actual Budget Actu	Actual \$'000	Year \$'000	Outyear \$'000	Outyear \$'000	Outyear \$'000	
DELIVERY OF SERVICES Item 1 Net amount appropriated to deliver services	6,175	5,970	6,207	6,424	6,436	6,559	6,847
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	14,077	15,382	15,347	15,895	15,744	15,971	16,356
Total appropriations provided to deliver services	20,252	21,352	21,554	22,319	22,180	22,530	23,203
CAPITAL Item 95 Capital Appropriation	50	19	19	20	21	21	41
TOTAL APPROPRIATIONS	20,302	21,371	21,573	22,339	22,201	22,551	23,244
EXPENSES Total Cost of Services Net Cost of Services ^(a)	20,609 20,606	22,400 22,400	22,602 22,602	23,367 23,367	23,228 23,228	23,578 23,578	24,251 24,251
CASH ASSETS ^(b)	7,591	6,153	7,591	7,591	7,591	7,591	7,591

(a) Represents Total Cost of Services (expenses) less retained revenues applied to the Department's services. Reconciliation to the total appropriations provided to deliver services includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

(b) As at 30 June each financial year.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Department's Income Statement since presentation of the 2024-25 Budget to Parliament on 9 May 2024, are outlined below:

	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
2025-26 Streamlined Budget Process Incentive Funding Public Sector Wages Policy	- 165	171 234	297	304	304
Salaries and Allowance Tribunal State Fleet Updates Transfer of Fringe Benefit Tax from the Department of the Premier and	(35)	671 - -	134	(33)	4
Cabinet	72	72	72	72	72

Outcomes, Services and Key Performance Information

Relationship to Government Goals

The Department is not part of the State public service and is not a government agency.

The Department services the needs of the Members of the Legislative Council, irrespective of their political affiliation, through two specific roles that are undertaken to meet its single desired outcome.

Desired Outcome	Services					
The Legislative Council Members' requirements are met.	1. Support the Chamber Operations of the Legislative Council					
	2. Support the Committees of the Legislative Council					

Service Summary

Expense	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
 Support the Chamber Operations of the Legislative Council Support the Committees of the Legislative 	1,293	2,161	2,292	2,501	2,392	2,407	2,470
Council	3,585	3,744	3,850	3,923	4,044	4,152	4,267
3. Other Services ^(a)	1,455	1,113	1,113	1,048	1,048	1,048	1,158
 Salaries and Allowances Act 1975 	14,276	15,382	15,347	15,895	15,744	15,971	16,356
Total Cost of Services	20,609	22,400	22,602	23,367	23,228	23,578	24,251

(a) Other Services comprises the cost of services provided free of charge by the Parliamentary Services Department, and Commonwealth Parliamentary Association grants expenses.

Outcomes and Key Effectiveness Indicators (a)

	2023-24 Actual	2024-25 Budget	2024-25 Estimated Actual	2025-26 Budget Target	Note
Outcome: The Legislative Council Members' requirements are met:					
Average Member rating for procedural advice: House ^(b) Committees ^(b)	95% 92%	85% 85%	85% 85%	85% 85%	
Average Member rating for administrative support ^(b)	92%	85%	85%	85%	
Proportion of Parliamentary documents produced and delivered within agreed timeframes established by the House ^(c)	99%	100%	100%	100%	

(a) Further detail in support of the key effectiveness indicators is provided in the Department's Annual Report.(b) The measures for Member rating of service performance represent the minimum threshold considered appropriate by the Department. (c) The measure for timeliness of delivery of the Parliament documents has been set at 100% as this is considered critical to the operation of the Chamber and is considered to be achievable in the absence of extraordinary circumstances.

Services and Key Efficiency Indicators

1. Support the Chamber Operations of the Legislative Council ^(a)

	2023-24 Actual	2024-25 Budget	2024-25 Estimated Actual	2025-26 Budget Target	Note
Total Cost of Service	\$'000 1,293 nil	\$'000 2,161 nil	\$'000 2,292 nil	\$'000 2,501 nil	
Net Cost of Service	1,293	2,161	2,292	2,501	
Employees (Full-Time Equivalents)	11	12	12	12	
Efficiency Indicator Average cost per Legislative Council Member per sitting ^(b)	\$619	\$1,298	\$1,215	\$1,127	

(a) This table excludes amounts provided under the *Salaries and Allowances Act 1975*, cost of services provided free of charge by the Parliamentary Services Department and Commonwealth Parliamentary Association grant expense.

(b) The number of sitting days varies from year to year. The number of sitting days in 2023-24 was 58. In the 2024-25 Budget, the estimated sitting days were 45 due to the 2025 State General Election, but this was subsequently revised to 51 sitting days in the 2024-25 Estimated Actual. In 2025-26, the sitting days are estimated to be 60.

2. Support the Committees of the Legislative Council ^(a)

	2023-24 Actual	2024-25 Budget	2024-25 Estimated Actual	2025-26 Budget Target	Note
Total Cost of Service	\$'000 3,585 nil	\$'000 3,744 nil	\$'000 3,850 nil	\$'000 3,923 nil	
Net Cost of Service	3,585	3,744	3,850	3,923	
Employees (Full-Time Equivalents)	17	20	20	20	
Efficiency Indicator Average cost of providing procedural and administrative support to each committee ^(b)	\$398	\$416	\$428	\$436	

(a) This table excludes amounts provided under the *Salaries and Allowances Act 1975*, cost of services provided free of charge by the Parliamentary Services Department and Commonwealth Parliamentary Association grant expense.

(b) Costs have been calculated on nine committees. It is acknowledged that the House establishes the number of committees, and the Department incurs significant fixed costs irrespective of the number of committees.

Financial Statements

INCOME STATEMENT (a) (Controlled)

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
COST OF SERVICES							
Expenses Employee benefits ^(b) Grants and subsidies ^(c) Supplies and services Accommodation Depreciation and amortisation Finance and interest costs Other expenses	18,019 101 2,109 220 21 3 136	20,000 110 2,175 - 20 4 91	20,200 110 2,177 - 20 4 91	20,898 2,355 20 3 91	20,925 - 2,185 - 20 2 96	21,274 2,186 - 20 2 96	21,832 110 2,190 - 20 3 96
TOTAL COST OF SERVICES	20,609	22,400	22,602	23,367	23,228	23,578	24,251
Income Other revenue	3			-	-	_	
Total Income	3	-	-	-	-	-	-
NET COST OF SERVICES	20,606	22,400	22,602	23,367	23,228	23,578	24,251
INCOME FROM GOVERNMENT Service appropriations Resources received free of charge	20,252 1,354	21,352 1,048	21,554 1,048	22,319 1,048	22,180 1,048	22,530 1,048	23,203 1,048
TOTAL INCOME FROM GOVERNMENT	21,606	22,400	22,602	23,367	23,228	23,578	24,251
SURPLUS/(DEFICIENCY) FOR THE PERIOD	1,000	-	-	_	-	-	-

(a) Full audited financial statements are published in the Department's Annual Report.

(b) The full-time equivalents for 2023-24 Actual, 2024-25 Estimated Actual and 2025-26 Budget Year are 28, 32 and 32 respectively.
(c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
Commonwealth Parliamentary Association Grant ^(a)	101	110	110	-	-	-	110
TOTAL	101	110	110	-	-	-	110

(a) Assistance with administration of the Commonwealth Parliamentary Association (CPA) Western Australia branch transfers between the Legislative Council and the Legislative Assembly with each Parliament. The grant funding provided by Government to support the CPA is currently administered by the Legislative Council and will revert back to the Legislative Assembly in 2025-26.

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2023-24	2024-25	2024-25	2025-26	2026-27	2027-28	2028-29
	Actual \$'000	Budget \$'000	Estimated Actual \$'000	Budget Year \$'000	Outyear \$'000	Outyear \$'000	Outyear \$'000
CURRENT ASSETS							
Cash assets Receivables Other	7,591 11 -	6,073 145 151	7,591 11 -	7,591 11 -	7,591 11 -	7,591 11 -	7,591 11 -
- Total current assets	7,602	6,369	7,602	7,602	7,602	7,602	7,602
NON-CURRENT ASSETS							
Holding Account receivables	257	277	277	297	317	337	357
Property, plant and equipment	280	288	287	267	274	254	280
Receivables	119		119	119	119	119	119
Restricted cash ^(b)	-	80	-	-	-	-	-
Total non-current assets	656	645	683	683	710	710	756
TOTAL ASSETS	8,258	7,014	8,285	8,285	8,312	8,312	8,358
CURRENT LIABILITIES							
Employee provisions	963	993	963	963	963	963	963
Payables	316	100	316	316	316	316	316
Borrowings and leases		22	19	18	19	11	12
Total current liabilities	1,291	1,115	1,298	1,297	1,298	1,290	1,291
NON-CURRENT LIABILITIES							
Employee provisions	127	75	127	127	127	127	127
Borrowings and leases	32	30	33	14	19	6	31
Total non-current liabilities	159	105	160	141	146	133	158
TOTAL LIABILITIES	1,450	1,220	1,458	1,438	1,444	1,423	1,449
EQUITY							
Contributed equity	(1,254)	(1,265)	(1,235)	(1,215)	(1,194)	(1,173)	(1,153)
Accumulated surplus/(deficit)	7,885	6,882	7,885	7,885	7,885	7,885	7,885
Reserves	177	177	177	177	177	177	177
Total equity	6,808	5,794	6,827	6,847	6,868	6,889	6,909
TOTAL LIABILITIES AND EQUITY	8,258	7,014	8,285	8,285	8,312	8,312	8,358

(a) Full audited financial statements are published in the Department's Annual Report.
(b) Effective from the 2023–24 financial year, the classification of 27th pay cash balances held by Treasury and Finance Administered on behalf of agencies was revised from Restricted cash to Receivables.

STATEMENT OF CASHFLOWS (a) (Controlled)

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
CASHFLOWS FROM GOVERNMENT Service appropriations Capital appropriation	20,235 50	21,332 19	21,534 19	22,299 20	22,160 21	22,510 21	23,183 41
Net cash provided by Government	20,285	21,351	21,553	22,319	22,181	22,531	23,224
CASHFLOWS FROM OPERATING ACTIVITIES Payments Employee benefits Grants and subsidies Supplies and services Accommodation GST payments Finance and interest costs	(17,956) (101) (427) (220) (89) (3)	(20,000) (110) (1,120) - (130) (4)	(20,200) (110) (1,120) - (130) (4)	(20,898) (1,297) (130) (3)	(20,925) (1,126) (130) (2)	(21,274) (1,130) (130) (2)	(21,823) (119) (1,134) - (130) (3)
Other payments Receipts ^(b) GST receipts Other receipts	(47) 133 2	(98) 130 	(100) 130 -	(101) 130 -	(107) 130 -	(104) 130 	(104) 130
Net cash from operating activities	(18,708)	(21,332)	(21,534)	(22,299)	(22,160)	(22,510)	(23,183)
CASHFLOWS FROM FINANCING ACTIVITIES Repayment of borrowings and leases Other payments	(20) (39)	(19)	(19)	(20)	(21)	(21)	(41)
Net cash from financing activities	(59)	(19)	(19)	(20)	(21)	(21)	(41)
NET INCREASE/(DECREASE) IN CASH HELD	1,518	-	-	-	-	-	-
Cash assets at the beginning of the reporting period	6,153	6,153	7,591	7,591	7,591	7,591	7,591
Net cash transferred to/from other agencies	(80)	-	-	-	-	-	
Cash assets at the end of the reporting period	7,591	6,153	7,591	7,591	7,591	7,591	7,591

(a) Full audited financial statements are published in the Department's Annual Report.
(b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

NET APPROPRIATION DETERMINATION (a)

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
GST Receipts GST Input Credits GST Receipts on Sales Other Receipts Other Receipts	132 1 2	130 - -	130 - -	130 - -	130 - -	130 - -	130 - -
TOTAL	135	130	130	130	130	130	130

(a) The moneys received and retained are to be applied to the Department's services as specified in the Budget Statements.

Division 1 Legislative Assembly

Part 1 Parliament

Appropriations, Expenses and Cash Assets

	2023-24	2024-25	2024-25 Estimated	2025-26 Budget	2026-27	2027-28	2028-29
	Actual \$'000		Actual \$'000	Year \$'000	Outyear \$'000	Outyear \$'000	Outyear \$'000
DELIVERY OF SERVICES Item 2 Net amount appropriated to deliver services	5,933	5,848	6,155	6,425	6,427	6,521	6,528
Amount Authorised by Other Statutes - Salaries and Allowances Act 1975	22,881	24,806	25,302	25,395	25,450	26,087	26,150
Total appropriations provided to deliver services	28,814	30,654	31,457	31,820	31,877	32,608	32,678
CAPITAL Item 96 Capital Appropriation	14	14	26	29	32	30	48
TOTAL APPROPRIATIONS	28,828	30,668	31,483	31,849	31,909	32,638	32,726
EXPENSES Total Cost of Services Net Cost of Services ^(a)	29,658 29,635	31,950 31,950	32,753 32,753	33,116 33,116	33,173 33,173	33,904 33,904	33,974 33,974
CASH ASSETS ^(b)	9,219	8,301	9,219	9,219	9,219	9,219	9,219

(a) Represents Total Cost of Services (expenses) less retained revenues applied to the Department's services. Reconciliation to the total appropriations provided to deliver services includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

(b) As at 30 June each financial year.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Department's Income Statement since presentation of the 2024-25 Budget to Parliament on 9 May 2024, are outlined below:

	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
2025-26 Streamlined Budget Process Incentive Funding	-	171	-	-	-
Public Sector Wages Policy	185	239	304	313	313
Salaries and Allowances Tribunal	496	1,169	601	572	-
State Fleet Updates Transfer of Fringe Benefit Tax from the Department of the Premier and	14	14	14	15	13
Cabinet	108	108	108	108	108

Outcomes, Services and Key Performance Information

The Department is not part of the State Public Service and is not a government agency.

The Department services the needs of Members of Parliament, supporting a broad, high-level goal of supporting governance for all Western Australians.

Desired Outcome	Service
Legislative Assembly Members' requirements are met.	1. Support the Operations of the Legislative Assembly

Service Summary

Expense	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
Support the Operations of the Legislative Assembly Other Services Salaries and Allowances Act 1975 Total Cost of Services	5,002 1,583 23,073 29,658	5,848 1,296 24,806 31,950	6,155 1,296 25,302 32,753	6,315 1,406 25,395 33,116	6,317 1,406 25,450 33,173	6,411 1,406 26,087 33,904	6,418 1,406 26,150 33,974

Outcomes and Key Effectiveness Indicators (a)

	2023-24 Actual	2024-25 Budget	2024-25 Estimated Actual	2025-26 Budget Target	Note
Outcome: Legislative Assembly Members' requirements are met:					
Average Members' rating for advice ^(b)	95.6%	90%	90%	90%	
Average Members' rating for administrative support ^(b)	94.8%	90%	90%	90%	

(a) Further detail in support of the key effectiveness indicators is provided in the Department's Annual Report.

(b) The measures for Members' rating of service performance represent the minimum threshold considered appropriate by the Department.

Services and Key Efficiency Indicators

1. Support the Operations of the Legislative Assembly ^(a)

	2023-24 Actual	2024-25 Budget	2024-25 Estimated Actual	2025-26 Budget Target	Note
Total Cost of Service	\$'000 5,002 nil	\$'000 5,848 nil	\$'000 6,155 nil	\$'000 6,315 nil	
Net Cost of Service Employees (Full-Time Equivalents)	5,002 29	5,848 28	6,155 28	6,315 28	
Efficiency Indicator Average cost per Member of the Legislative Assembly	\$84,774	\$99,119	\$104,322	\$107,034	

(a) This table excludes amounts provided under the *Salaries and Allowances Act 1975*, costs provided free of charge by the Parliamentary Services Department and Commonwealth Parliamentary Association grants expenses.

Financial Statements

INCOME STATEMENT (a) (Controlled)

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
COST OF SERVICES							
Expenses Employee benefits ^(b) Grants and subsidies ^(c) Supplies and services Accommodation Depreciation and amortisation Finance and interest costs Other expenses	26,773 2,495 242 14 1 133	28,942 2,890 - 15 2 101	29,711 2,905 - 27 4 106	29,940 110 2,923 - 30 5 108	30,170 110 2,744 - 30 4 115	30,896 110 2,748 - 30 4 116	31,085 2,746 - 30 2 111
TOTAL COST OF SERVICES	29,658	31,950	32,753	33,116	33,173	33,904	33,974
Income Other revenue	23			<u> </u>	<u> </u>		
Total Income	23	-	-	-	-	-	-
NET COST OF SERVICES	29,635	31,950	32,753	33,116	33,173	33,904	33,974
INCOME FROM GOVERNMENT Service appropriations Resources received free of charge Other revenues	28,814 1,583 1	30,654 1,296 -	31,457 1,296 -	31,820 1,296 -	31,877 1,296 -	32,608 1,296	32,678 1,296
TOTAL INCOME FROM GOVERNMENT	30,398	31,950	32,753	33,116	33,173	33,904	33,974
SURPLUS/(DEFICIENCY) FOR THE PERIOD	763	-	-	-	-	-	-

(a) Full audited financial statements are published in the Department's Annual Report.

(b) The full-time equivalents for 2023-24 Actual, 2024-25 Estimated Actual and 2025-26 Budget Year are 29, 28 and 28 respectively.
(c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
Commonwealth Parliamentary Association ^(a)	-	-	-	110	110	110	-
TOTAL	-	-	-	110	110	110	-

(a) Assistance with the administration of the Commonwealth Parliamentary Association (CPA) Western Australia branch transfers between the Legislative Council and the Legislative Assembly with each Parliament. The grant funding provided by Government to support the CPA is currently administered by the Legislative Council with this responsibility to transfer to the Legislative Assembly in 2025-26.

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2023-24	2024-25	2024-25 Estimated	2025-26	2026-27	2027-28	2028-29
	Actual \$'000	Budget \$'000	Actual \$'000	Budget Year \$'000	Outyear \$'000	Outyear \$'000	Outyear \$'000
CURRENT ASSETS							
Cash assets	9,219	8,216	9,219	9,219	9,219	9,219	9,219
Receivables	24	91	24	24	24	24	24
Other	17	65	17	17	17	17	17
Total current assets	9,260	8,372	9,260	9,260	9,260	9,260	9,260
NON-CURRENT ASSETS							
Holding Account receivables	604	619	631	661	691	721	751
Property, plant and equipment	1,174	1,237	1,235	1,205	1,225	1,195	1,203
Receivables	116	-	116	116	116	116	116
Restricted cash ^(b)	-	85	-	-	-	-	-
Total non-current assets	1,894	1,941	1,982	1,982	2,032	2,032	2,070
TOTAL ASSETS	11,154	10,313	11,242	11,242	11,292	11,292	11,330
CURRENT LIABILITIES							
Employee provisions	1,057	1.053	1,057	1,057	1.057	1,057	1,057
Payables	171	147	171	171	171	171	171
Borrowings and leases	10	18	32	25	32	32	14
Total current liabilities	1,238	1,218	1,260	1,253	1,260	1,260	1,242
NON-CURRENT LIABILITIES							
Employee provisions	218	87	218	218	218	218	218
Borrowings and leases	-	56	38	16	29	-	25
Total non-current liabilities	218	143	256	234	247	218	243
TOTAL LIABILITIES	1,456	1,361	1,516	1,487	1,507	1,478	1,485
	1,400	1,001	1,010	1,407	1,007	1,470	1,400
EQUITY							
Contributed equity	(1,945)	(1,930)	(1,917)	(1,888)	(1,858)	(1,829)	(1,798)
Accumulated surplus/(deficit)	10,873	10,112	10,873	10,873	10,873	10,873	10,873
Reserves	770	770	770	770	770	770	770
Total equity	9,698	8,952	9,726	9,755	9,785	9,814	9,845
	14 454	10.040	14.040	11.040	14 000	11 000	14 000
TOTAL LIABILITIES AND EQUITY	11,154	10,313	11,242	11,242	11,292	11,292	11,330

(a) Full audited financial statements are published in the Department's Annual Report.
(b) Effective from the 2023-24 financial year, the classification of 27th pay cash balances held by Treasury and Finance Administered on behalf of agencies was revised from Restricted cash to Receivables.

STATEMENT OF CASHFLOWS ^(a) (Controlled)

	2023-24	2024-25	2024-25 Estimated	2025-26 Budget	2026-27	2027-28	2028-29
	Actual \$'000	Budget \$'000	Actual \$'000	Year \$'000	Outyear \$'000	Outyear \$'000	Outyear \$'000
CASHFLOWS FROM GOVERNMENT Service appropriations	28.798	30.639	31.430	31,790	31.847	32.578	32.648
Capital appropriation Other	14	14	26	29	32	30	48
Net cash provided by Government	28,813	30,653	31,456	31,819	31,879	32,608	32,696
CASHFLOWS FROM OPERATING ACTIVITIES							
Payments							
Employee benefits	(26,625)	(28,929)	(29,698)	(29,927)	(30,157)	(30,883)	(31,072)
Grants and subsidies	-	-	-	(110)	(110)	(110)	-
Supplies and services	(900)	(1,597)	(1,597)	(1,615)	(1,444)	(1,448)	(1,452)
Accommodation	(243)	-	- (115)	(115)	(115)	(115)	-
GST payments Finance and interest costs	(124) (1)	(115) (2)	(115)	(115)	(115)	(115)	(115) (2)
Other payments	(49)	(111)	(131)	(133)	(132)	(133)	(122)
Receipts ^(b)							
GST receipts	153	115	115	115	115	115	115
Other receipts	23	-	-	-	-	-	-
Net cash from operating activities	(27,766)	(30,639)	(31,430)	(31,790)	(31,847)	(32,578)	(32,648)
CASHFLOWS FROM FINANCING ACTIVITIES							
Repayment of borrowings and leases	(14)	(14)	(26)	(29)	(32)	(30)	(48)
Other payments	. ,	-	-	-	-	-	-
Net cash from financing activities	(44)	(14)	(26)	(29)	(32)	(30)	(48)
NET INCREASE/(DECREASE) IN CASH HELD	1,003	-	-	-	-	-	-
Cash assets at the beginning of the reporting period	8,301	8,301	9,219	9,219	9,219	9,219	9,219
	5,001	0,001	0,210	0,2.0	5,2.0	5,2.0	0,210
Net cash transferred to/from other agencies	(85)	-	-	-	-	-	-
Cash assets at the end of the reporting							
period	9,219	8,301	9,219	9,219	9,219	9,219	9,219

(a) Full audited financial statements are published in the Department's Annual Report.

(b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

NET APPROPRIATION DETERMINATION (a)

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
GST Receipts GST Input Credits GST Receipts on Sales Other Receipts Other Receipts	146 7 23	115 - -	115	115	115 -	115 - -	115 _
TOTAL	176	115	115	115	115	115	115

(a) The moneys received and retained are to be applied to the Department's services as specified in the Budget Statements.

Division 1 Parliamentary Services

Part 1 Parliament

Appropriations, Expenses and Cash Assets

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
DELIVERY OF SERVICES Item 3 Net amount appropriated to deliver services	21,287	23,669	24,611	24,732	24,787	25,303	25,794
Total appropriations provided to deliver services	21,287	23,669	24,611	24,732	24,787	25,303	25,794
CAPITAL Item 97 Capital Appropriation	1,627	2,127	2,120	2,721	2,217	1,517	1,538
TOTAL APPROPRIATIONS	22,914	25,796	26,731	27,453	27,004	26,820	27,332
EXPENSES Total Cost of Services Net Cost of Services ^(a) CASH ASSETS ^(b)	23,312 23,312 2,978	24,137 24,137 3,007	25,079 25,079 2,978	24,770 24,770 2,978	24,825 24,825 2,978	26,191 26,191 2,978	25,832 25,832 2,978

(a) Represents Total Cost of Services (expenses) less retained revenues applied to the Department's services. Reconciliation to the total appropriations provided to deliver services includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

(b) As at 30 June each financial year.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Department's Income Statement since presentation of the 2024-25 Budget to Parliament on 9 May 2024, are outlined below:

	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
Government Office Accommodation	578	889	915	943	971
Public Sector Wages Policy	373	565	716	735	735
State Fleet Updates	(9)	(9)	(8)	(8)	(8)

Significant Initiatives

1. Level 3 office accommodation at 2 Parliament Place became available for staff of the Legislative Assembly, Legislative Council and the Department and additional funding has been provided to cover the increased leasing costs.

Outcomes, Services and Key Performance Information

The Department is not part of the State public service or a government agency.

The Department provides apolitical ancillary services to Members of Parliament, Chamber Departments, Parliamentary staff and other users through two specific service roles that are undertaken to meet the Department's single desired outcome. In doing so, the Department supports a broad, high-level goal that reflects its service provision role. The provision of these services assist the Government to achieve its goals.

Desired Outcome	Services
Infrastructure, facilities, information and services that meet the needs of stakeholders.	 Provision of Infrastructure and Facilities Provision of Information and Services

Service Summary

Expense	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
Provision of Infrastructure and Facilities Provision of Information and Services	9,460 13,852	11,120 13,017	11,885 13,194	11,896 12,874	11,649 13,176	12,277 13,914	12,108 13,724
Total Cost of Services	23,312	24,137	25,079	24,770	24,825	26,191	25,832

Outcomes and Key Effectiveness Indicators (a)

	2023-24 Actual	2024-25 Budget	2024-25 Estimated Actual	2025-26 Budget Target	Note
Outcome: Infrastructure, facilities, information and services that meet the needs of stakeholders:					
Average Member rating of infrastructure and facilities	99.8%	90%	95%	90%	
Availability of infrastructure and facilities	99.8%	95%	90%	95%	
Average Member rating of information and services	96%	90%	90%	90%	
Availability of information and services	98.6%	90%	90%	90%	
Average Presiding Officer and staff rating for infrastructure, facilities, information and services	96.3%	95%	95%	95%	

(a) Further detail in support of the key effectiveness indicators is provided in the Department's Annual Report.

Services and Key Efficiency Indicators

1. Provision of Infrastructure and Facilities

	2023-24 Actual	2024-25 Budget	2024-25 Estimated Actual	2025-26 Budget Target	Note
Total Cost of Service	\$'000 9,460 nil	\$'000 11,120 nil	\$'000 11,885 nil	\$'000 11,896 nil	
Net Cost of Service	9,460	11,120	11,885	11,896	
Employees (Full-Time Equivalents)	23	23	23	23	
Efficiency Indicators Average cost per Member of Parliament and Chamber Departments' employee for providing infrastructure and facilities ^(a) Percentage of variable costs expended to maintain Parliament House building and grounds ^(b)	\$60,373 14%	\$69,500 34%	\$74,281 17%	\$74,350 18%	

(a) The number of Members and Chamber Departments' employees used in these calculations was 157 for the 2023-24 Actual, 160 for the 2024-25 Budget and 2024-25 Estimated Actual, and 160 for the 2025-26 Budget Target.

(b) Variable costs represent the Department's total recurrent funds subtracting staffing costs, statutory charges and contractual obligations.

2. Provision of Information and Services

	2023-24 Actual	2024-25 Budget	2024-25 Estimated Actual	2025-26 Budget Target	Note
Total Cost of Service	\$'000 13,852 nil	\$'000 13,017 nil	\$'000 13,194 nil	\$'000 12,874 nil	
Net Cost of Service	13,852	13,017	13,194	12,874	
Employees (Full-Time Equivalents)	92	91	91	91	
Efficiency Indicators Average cost per Member of Parliament and Chamber Departments' employee for providing information and services on non-sitting days ^(a) Average cost of services per sitting day ^(b) Average cost per student/member of the public to promote knowledge and awareness of the work of the Parliament	\$61,738 \$62,350 \$24.38	\$63,514 \$63,439 \$23.77	\$59,393 \$60,510 \$28.94	\$55,291 \$58,369 \$29.81	

(a) The number of Members and Chamber Departments' employees used in these calculations was 157 for the 2023-24 Actual and 160 for the 2024-25 Budget, 2024-25 Estimated Actual and 2025-26 Budget Target.

(b) The number of sitting days used in these calculations was 67 for 2023-24 Actual, 45 for 2024-25 Budget, 61 for the 2024-25 Estimated Actual, and 69 for the 2025-26 Budget Target. The 2024-25 sitting days were budgeted lower due to the Western Australian State Government Election.

Asset Investment Program

- 1. The Department's Asset Investment Program in 2025-26 currently includes the following major projects:
 - 1.1. \$2 million to replace key legacy ICT platforms and applications to modernise and improve services for members, the public and agencies; and
 - 1.2. \$2 million towards the replacement and relocation of Parliament's high voltage transformer, which has reached the end of its useful life.

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-25 \$'000	2024-25 Estimated Expenditure \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
			+			+	
WORKS IN PROGRESS Asset Refurbishment and Replacement Program Parliamentary Information Management System Parliament House - Heritage Conservation	5,705	21,934 2,235 2,406	1,605 2,235 500	1,000 2,045 500	1,000 1,425 500	1,000 - 500	1,000 - 500
COMPLETED WORKS Air-Conditioning Chiller Parliamentary Bells		1,050 1,800	1,050 1,800	:	-	-	-
NEW WORKS Transformer Replacement and Relocation	2.700	-	-	2,000	700	-	-
Total Cost of Asset Investment Program		29,425	7,190	5,545	3,625	1,500	1,500
FUNDED BY Capital Appropriation Major Treasurer's Special Purpose Account(s)			2,105	2,705	2,200	1,500	1,500
Asset Maintenance Fund Digital Capability Fund			2,850 2,235	795 2,045	- 1,425	-	-
Total Funding			7,190	5,545	3,625	1,500	1,500

Financial Statements

INCOME STATEMENT (a) (Controlled)

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
COST OF SERVICES							
Expenses Employee benefits ^(b) Grants and subsidies ^(c) Supplies and services Accommodation Depreciation and amortisation Finance and interest costs Other expenses	13,954 6 3,770 2,470 2,636 2 474	14,030 5 3,001 4,201 2,662 4 234	14,403 5 3,001 4,779 2,655 2 234	14,673 5 2,732 4,591 2,531 2 236	15,171 5 2,754 4,692 1,958 1 244	15,545 5 3,674 4,720 2,001 2 244	15,927 5 2,852 4,798 2,001 2 247
TOTAL COST OF SERVICES	23,312	24,137	25,079	24,770	24,825	26,191	25,832
INCOME FROM GOVERNMENT Service appropriations Resources received free of charge Major Treasurer's Special Purpose Account(s) Asset Maintenance Fund Other revenues	21,287 234 - 437	23,669 38 2,850 -	24,611 38 2,850 -	24,732 38 795 -	24,787 38 - -	25,303 38 - -	25,794 38 -
TOTAL INCOME FROM GOVERNMENT	21,958	26,557	27,499	25,565	24,825	25,341	25,832
SURPLUS/(DEFICIENCY) FOR THE PERIOD	(1,354)	2,420	2,420	795	-	(850)	-

(a) Full audited financial statements are published in the Department's Annual Report.
(b) The full-time equivalents for 2023-24 Actual, 2024-25 Estimated Actual and 2025-26 Budget Year are 115, 114 and 114 respectively.
(c) Refer to the Details of Controlled Grants and Subsidies table below for further information.

DETAILS OF CONTROLLED GRANTS AND SUBSIDIES

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
Country Schools Travel Subsidy	6	5	5	5	5	5	5
TOTAL	6	5	5	5	5	5	5

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2023-24	2024-25	2024-25	2025-26	2026-27	2027-28	2028-29
	Actual \$'000	Budget \$'000	Estimated Actual \$'000	Budget Year \$'000	Outyear \$'000	Outyear \$'000	Outyear \$'000
CURRENT ASSETS							
Cash assets	2,978	2,703	2,978 173	2,978	2,978 173	2,978	2,978
Receivables Other	173 587	280 819	587	173 587	587	173 587	173 587
	507	019	507	507	507	507	507
Total current assets	3,738	3,802	3,738	3,738	3,738	3,738	3,738
NON-CURRENT ASSETS							
Holding Account receivables	23,392	26,054	26,047	28,578	30,536	32,537	34,538
Property, plant and equipment	95,370	95,839	98,578	100,386	101,355	101,588	101,743
Receivables	474	-	474	474	474	474	474
Intangibles	643	2,752	2,738	4,626	6,051	6,051	6,051
Restricted cash ^(b)	-	304	-	-	-	-	-
Other	88	94	88	88	88	88	88
Total non-current assets	119,967	125,043	127,925	134,152	138,504	140,738	142,894
TOTAL ASSETS	123,705	128,845	131,663	137,890	142,242	144,476	146,632
	,	,	,	,		,	,
CURRENT LIABILITIES							
Employee provisions	3,236	3,462	3,236	3,236	3,236	3,236	3,236
Payables	647	326	647	647	647	647	647
Borrowings and leases	13	26	17	17	14	17	17
Other	-	53	-	-	-	-	-
Total current liabilities	3,896	3,867	3,900	3,900	3,897	3,900	3,900
NON-CURRENT LIABILITIES							
Employee provisions	458	160	458	458	458	458	458
Borrowings and leases	17	32	18	2	17	19	4
Total non-current liabilities	475	192	476	460	475	477	462
_							
TOTAL LIABILITIES	4,371	4,059	4,376	4,360	4,372	4,377	4,362
EQUITY							
Contributed equity	28.339	33.280	33.124	37.891	41.534	43.901	45.439
Accumulated surplus/(deficit)	15,655	18,082	18.075	18,870	18,870	18,020	18.020
Reserves	,	73,424	76,088	76,769	77,466	78,178	78,811
Total equity	119,334	124,786	127,287	133,530	137,870	140.099	142,270
		1,7 00	,,_0,		,		
TOTAL LIABILITIES AND EQUITY	123,705	128,845	131,663	137,890	142,242	144,476	146,632

(a) Full audited financial statements are published in the Department's Annual Report.
(b) Effective from the 2023-24 financial year, the classification of 27th pay cash balances held by Treasury and Finance Administered on behalf of agencies was revised from Restricted cash to Receivables.

STATEMENT OF CASHFLOWS ^(a) (Controlled)

	2023-24	2024-25	2024-25	2025.26	2026.27	2027-28	2028-29
	2023-24		Estimated	2025-26 Budget	2026-27	2027-28	2028-29
	Actual \$'000	Budget \$'000	Actual \$'000	Year \$'000	Outyear \$'000	Outyear \$'000	Outyear \$'000
CASHFLOWS FROM GOVERNMENT							
Service appropriations	19,420	21,007	21,956	22,201	22,829	23,302	23,793
Capital appropriation Major Treasurer's Special Purpose Account(s)	1,627	2,127	2,120	2,721	2,217	1,517	1,538
Asset Maintenance Fund	-	2,850	2,850	795	-	-	-
Digital Capability Fund	429	2,665	2,665	2,045	1,425	850	-
Other	417	-	-	-	-	-	-
Net cash provided by Government	21,893	28,649	29,591	27,762	26,471	25,669	25,331
CASHFLOWS FROM OPERATING ACTIVITIES Payments							
Employee benefits	(13,968)	(14,030)	(14,403)	(14,673)	(15,171)	(15,545)	(15,927)
Grants and subsidies	(6)	(5)	(5)	(5)	(5)	(5)	(5)
Supplies and services	(2,933)	(2,984)	(2,984)	(2,715)	(2,737)	(3,657)	(2,835)
Accommodation GST payments	(2,290) (758)	(4,163) (565)	(4,741) (565)	(4,553) (565)	(4,654) (565)	(4,682) (565)	(4,760) (565)
Finance and interest costs	(730)	(303)	(303)	(303)	(1)	(303)	(303)
Other payments	(69)	(251)	(251)	(253)	(261)	(261)	(264)
Receipts ^(b)							
GST receipts	808	565	565	565	565	565	565
Other receipts	82	-	-	-	-	-	-
Net cash from operating activities	(19,136)	(21,437)	(22,386)	(22,201)	(22,829)	(24,152)	(23,793)
CASHFLOWS FROM INVESTING							
ACTIVITIES							
Purchase of non-current assets	(2,298)	(7,190)	(7,190)	(5,545)	(3,625)	(1,500)	(1,500)
Net cash from investing activities	(2,298)	(7,190)	(7,190)	(5,545)	(3,625)	(1,500)	(1,500)
CASHFLOWS FROM FINANCING							
ACTIVITIES Repayment of borrowings and leases	(14)	(22)	(15)	(16)	(17)	(17)	(38)
Other payments	```	(22) -	-	-	(17)	(<i>II</i>) -	- (00)
Net cash from financing activities	(184)	(22)	(15)	(16)	(17)	(17)	(38)
NET INCREASE/(DECREASE) IN CASH HELD	275	-	-	-	-	-	-
Cash assets at the beginning of the reporting						c	
period	3,007	3,007	2,978	2,978	2,978	2,978	2,978
Net cash transferred to/from other agencies	(304)	-	-	-	-	-	-
Orah anala at the and the second second							
Cash assets at the end of the reporting period	2,978	3,007	2,978	2,978	2,978	2,978	2,978
	2,070	0,007	2,010	2,010	2,010	2,010	2,010

(a) Full audited financial statements are published in the Department's Annual Report.

(b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Department. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
GST Receipts GST Input Credits GST Receipts on Sales Other Receipts Other Receipts	751 57 82	565 - -	565	565 - -	565 - -	565 - -	565 - -
TOTAL	890	565	565	565	565	565	565

NET APPROPRIATION DETERMINATION (a)

(a) The moneys received and retained are to be applied to the Department's services as specified in the Budget Statements.

Division 2 Parliamentary Commissioner for Administrative Investigations

Part 1 Parliament

Appropriations, Expenses and Cash Assets

	2023-24	2024-25	2024-25 Estimated	2025-26 Budget	2026-27	2027-28	2028-29
	Actual \$'000	Budget \$'000	Actual Year \$'000 \$'000	Year	Outyear \$'000	Outyear \$'000	Outyear \$'000
DELIVERY OF SERVICES Item 4 Net amount appropriated to deliver services	11,744	12,267	12,500	12,885	13,033	13,268	13,602
Amount Authorised by Other Statutes - Parliamentary Commissioner Act 1971	737	751	760	785	803	821	841
Total appropriations provided to deliver services	12,481	13,018	13,260	13,670	13,836	14,089	14,443
CAPITAL Item 98 Capital Appropriation	416	17	17	18	19	20	20
TOTAL APPROPRIATIONS	12,897	13,035	13,277	13,688	13,855	14,109	14,463
EXPENSES Total Cost of Services Net Cost of Services ^(a)	14,205 11,494	16,542 13,776	16,549 13,700	17,194 14,428	17,268 14,502	17,527 14,761	17,896 14,883
CASH ASSETS ^(b)	3,378	1,426	3,338	2,961	2,735	2,503	2,503

(a) Represents Total Cost of Services (expenses) less retained revenues applied to the Office's services. Reconciliation to the total appropriations provided to deliver services includes adjustments related to movements in cash balances and other accrual items such as resources received free of charge, receivables, payables and superannuation.

(b) As at 30 June each financial year.

Spending Changes

Recurrent spending changes, other than cashflow timing changes and non-discretionary accounting adjustments, impacting on the Office's Income Statement since presentation of the 2024-25 Budget to Parliament on 9 May 2024, are outlined below:

	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
2025-26 Streamlined Budget Process Incentive Funding Public Sector Wages Policy Revisions to Own-source Revenue Estimates Salaries and Allowance Tribunal	316 83 9	337 487 9	620 - 9	632 - 9	632 - -

Resource Agreement

The following performance information (financial and non-financial) is the subject of a Resource Agreement signed by the Parliamentary Commissioner and Treasurer under Part 3, Division 5 of the *Financial Management Act 2006*.

Outcomes, Services and Key Performance Information

Relationship to Government Goals

Broad government goals are supported at agency level by specific outcomes. Agencies deliver services to achieve these outcomes. The following table illustrates the relationship between the Office's services, the desired outcomes and the relevant Government Goal. The key effectiveness indicators measure the extent of impact of the delivery of services on the achievement of desired outcomes. The key efficiency indicators monitor the relationship between the service delivered and the resources used to produce the service.

Government Goal	Desired Outcome	Service
Safe, Strong and Fair Communities: Supporting our local and regional communities to thrive.	The public sector of Western Australia is accountable for, and is improving the standard of, administrative decision-making and practices and relevant entities are accountable for, and are, preventing, notifying and dealing with reportable conduct.	 Resolving Complaints About the Decision-Making of Public Authorities, Improving the Standard of Public Administration, and to Oversee and Monitor that Relevant Entities are Accountable for, and are, Preventing, Notifying and Dealing with Reportable Conduct

Service Summary

Expense	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
 Resolving Complaints About the Decision-Making of Public Authorities, Improving the Standard of Public Administration, and to Oversee and Monitor that Relevant Entities are Accountable for, and are, Preventing, Notifying and Dealing with Reportable Conduct. 	14,205	16,542	16,549	17,194	17,268	17,527	17,896
Total Cost of Services	14,205	16,542	16,549	17,194	17,268	17,527	17,896

Outcomes and Key Effectiveness Indicators (a)

	2023-24 Actual	2024-25 Budget	2024-25 Estimated Actual	2025-26 Budget Target	Note
Outcome: The public sector of Western Australia is accountable for, and is, improving the standard of, administrative decision-making and practices and relevant entities are accountable for, and are, preventing, notifying and dealing with reportable conduct:					
Where the Ombudsman made recommendations to improve practices or procedures, the percentage of recommendations accepted by agencies	100%	100%	100%	100%	
Number of improvements to practices or procedures as a result of Ombudsman action	40	100	56	100	1
Where the Ombudsman made recommendations regarding reportable conduct, the percentage of recommendations accepted by relevant entities	n.a.	100%	100%	100%	
Number of actions taken by relevant entities to prevent reportable conduct	97	51	248	150	2

(a) Further detail in support of the key effectiveness indicators is provided in the Office's Annual Report.

Explanation of Significant Movements

(Notes)

- 1. The 2024-25 Estimated Actual is lower than the 2024-25 Budget and higher than the 2023-24 Actual as there are fluctuations in improvements from year to year, related to the number, nature and outcomes of investigations finalised by the Ombudsman in any given year. The number of improvements made by agencies varies significantly from year to year and is difficult to accurately predict.
- 2. The 2024-25 Estimated Actual is higher than the 2024-25 Budget and the 2023-24 Actual as the Ombudsman expects to receive a greater number of reportable conduct notifications than anticipated and has increased its educative role for entities covered by the Reportable Conduct Scheme. This means that there were more opportunities for the Ombudsman's involvement to result in action to prevent reportable conduct.

Services and Key Efficiency Indicators

1. Resolving Complaints About the Decision-Making of Public Authorities, Improving the Standard of Public Administration, and to Oversee and Monitor that Relevant Entities are Accountable for, and are, Preventing, Notifying, and Dealing with Reportable Conduct

Investigating and resolving complaints from members of the public about Western Australian public authorities and improving the standard of public administration by identifying and investigating concerns that affect the broader community, making recommendations for improvement and identifying and promoting good decision-making and practices.

	2023-24 Actual	2024-25 Budget	2024-25 Estimated Actual	2025-26 Budget Target	Note
Total Cost of Service	\$'000 14,205 2,711	\$'000 16,542 2,766	\$'000 16,549 2,849	\$'000 17,194 2,766	
Net Cost of Service	11,494	13,776	13,700	14,428	
Employees (Full-Time Equivalents)	82	92	91	92	
Efficiency Indicators Percentage of allegations finalised within three months Percentage of allegations finalised within 12 months Percentage of allegations on hand at 30 June less than three months old Percentage of allegations on hand at 30 June less than 12 months old Average cost per finalised allegation Average cost per finalised notification of death Average cost per notification of reportable conduct Cost of monitoring and inspection functions		95% 100% 90% 100% \$1,890 \$14,655 \$4,000 \$1,168,000	94% 100% 81% 100% \$1,616 \$17,142 \$3,757 \$1,171,976	95% 100% 90% 100% \$1,890 \$14,655 \$4,000 \$1,176,000	1 2

Explanation of Significant Movements

(Notes)

- 1. The 2024-25 Estimated Actual is lower than the 2024-25 Budget as a result of improvement in the efficiency of complaint resolution along with an estimated increase in the number of complaints.
- 2. The 2024-25 Estimated Actual is higher than 2024-25 Budget and 2023-24 Actual due to an increase in complex cases, which is estimated to result in an increased cost and fewer finalised notifications than anticipated.

Asset Investment Program

	Estimated Total Cost \$'000	Estimated Expenditure to 30-6-25 \$'000	2024-25 Estimated Expenditure \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
WORKS IN PROGRESS Asset Replacement - 2024-25 Program	307	248	248	59	-	-	-
NEW WORKS Asset Replacement 2025-26 Program 2026-27 Program	208 208 208 208	- - -	- - -	208 - - -	208 - -	208	208
Total Cost of Asset Investment Program	1,139	248	248	267	208	208	208
FUNDED BY Holding Account Internal Funds and Balances Total Funding			208 40 248	208 59 267	208 	208 	208 208

Financial Statements

INCOME STATEMENT (a) (Controlled)

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
COST OF SERVICES							
Expenses Employee benefits ^(b) Supplies and services Accommodation Depreciation and amortisation Finance and interest costs Other expenses	11,252 1,034 1,293 243 4 379	11,785 2,610 1,288 366 5 488	12,054 2,431 1,288 283 5 488	12,486 2,653 1,288 283 4 480	13,021 2,200 1,288 284 4 471	13,253 2,230 1,288 284 3 469	13,594 2,260 1,288 284 3 467
TOTAL COST OF SERVICES	14,205	16,542	16,549	17,194	17,268	17,527	17,896
Income Other revenue	2,711	2,766	2,849	2,766	2,766	2,766	3,013
Total Income	2,711	2,766	2,849	2,766	2,766	2,766	3,013
NET COST OF SERVICES	11,494	13,776	13,700	14,428	14,502	14,761	14,883
INCOME FROM GOVERNMENT Service appropriations Resources received free of charge	12,481 135	13,018 440	13,260 440	13,670 440	13,836 440	14,089 440	14,443 440
TOTAL INCOME FROM GOVERNMENT	12,616	13,458	13,700	14,110	14,276	14,529	14,883
SURPLUS/(DEFICIENCY) FOR THE PERIOD	1,122	(318)	-	(318)	(226)	(232)	-

(a) Full audited financial statements are published in the Office's Annual Report.(b) The full-time equivalents for 2023-24 Actual, 2024-25 Estimated Actual and 2025-26 Budget Year are 82, 91 and 92 respectively.

STATEMENT OF FINANCIAL POSITION (a) (Controlled)

	2023-24	2024-25	2024-25	2025-26	2026-27	2027-28	2028-29
	Actual \$'000	Budget \$'000	Estimated Actual \$'000	Budget Year \$'000	Outyear \$'000	Outyear \$'000	Outyear \$'000
CURRENT ASSETS Cash assets	3,378	1,106	3,338	2,961	2,735	2,503	2,503
Restricted cash	-	8	-	-	-	, - -	-
Holding Account receivables Receivables	208 29	208 461	208 29	208 29	208 29	208 29	208 29
Total current assets	3,615	1,783	3,575	3,198	2,972	2,740	2,740
NON-CURRENT ASSETS							
Holding Account receivables	2,176	2,334	2,251	2,326	2,402	2,478	2,554
Property, plant and equipment Receivables	123 350	247	130 370	137 390	163 410	117 430	74 450
Intangibles	151	404	109	86	410	430	450
Restricted cash ^(b)		312	-	-	-	-	-
Total non-current assets	2,800	3,297	2,860	2,939	2,979	3,025	3,078
TOTAL ASSETS	6,415	5,080	6,435	6,137	5,951	5,765	5,818
CURRENT LIABILITIES							
Employee provisions	2,691	2,282	2,711	2,731	2,751	2,771	2,791
Payables	34	457	34	34	34	34	34
Borrowings and leases	4	21	4	2	3	3	3
Other	187	178	187	187	187	187	194
Total current liabilities	2,916	2,938	2,936	2,954	2,975	2,995	3,022
NON-CURRENT LIABILITIES							
Employee provisions	403	411	403	403	403	403	403
Borrowings and leases	33	41 58	16	-	-	3	10
Other	-	50	-	-	-	-	-
Total non-current liabilities	436	510	419	403	403	406	413
TOTAL LIABILITIES	3,352	3,448	3,355	3,357	3,378	3,401	3,435
EQUITY							
Contributed equity	1,704	1,710	1,721	1,739	1,758	1,781	1,800
Accumulated surplus/(deficit)		(78)	1,359	1,041	815	583	583
Total equity	3,063	1,632	3,080	2,780	2,573	2,364	2,383
TOTAL LIABILITIES AND EQUITY	6,415	5,080	6,435	6,137	5,951	5,765	5,818

(a) Full audited financial statements are published in the Office's Annual Report.
(b) Effective from the 2023-24 financial year, the classification of 27th pay cash balances held by Treasury and Finance Administered on behalf of agencies was revised from Restricted cash to Receivables.

STATEMENT OF CASHFLOWS (a) (Controlled)

	2023-24	2024-25	2024-25	2025-26	2026-27	2027-28	2028-29
	Actual \$'000	Budget \$'000	Estimated Actual \$'000	Budget Year \$'000	Outyear \$'000	Outyear \$'000	Outyear \$'000
CASHFLOWS FROM GOVERNMENT Service appropriations Capital appropriation Holding Account drawdowns	12,162 416 208	12,652 17 208	12,977 17 208	13,387 18 208	13,552 19 208	13,805 20 208	14,159 20 208
Net cash provided by Government	12,786	12,877	13,202	13,613	13,779	14,033	14,387
CASHFLOWS FROM OPERATING ACTIVITIES Payments Employee benefits	(11,135) (710) (1,292) (302) (4) (510)	(11,754) (2,328) (1,163) (271) (5) (466)	(12,023) (2,149) (1,163) (271) (5) (466)	(12,455) (2,371) (1,163) (271) (4) (458)	(12,990) (1,918) (1,163) (271) (4) (449)	(13,222) (1,948) (1,163) (271) (3) (447)	(13,563) (1,978) (1,163) (271) (3) (445)
Receipts ^(b) GST receipts Other receipts	280	271 2,766	271	271 2,766	271	271 2,766	271 3,013
Net cash from operating activities	, . <i></i>	(12,950) (208)	(12,957)	(13,685)	(13,758)	(14,017)	(14,139) (208)
Net cash from investing activities	(125)	(208)	(248)	(267)	(208)	(208)	(208)
CASHFLOWS FROM FINANCING ACTIVITIES Repayment of borrowings and leases Other payments	(16) (78)	(17)	(17) (20)	(18) (20)	(19) (20)	(20) (20)	(20) (20)
Net cash from financing activities NET INCREASE/(DECREASE) IN CASH HELD	(94) 1,930	(17) (298)	(37)	(38)	(39)	(40)	(40) -
Cash assets at the beginning of the reporting period	1,720	1,724	3,378	3,338	2,961	2,735	2,503
Net cash transferred to/from other agencies	(272)	-	-	-	-	-	-
Cash assets at the end of the reporting period	3,378	1,426	3,338	2,961	2,735	2,503	2,503

(a) Full audited financial statements are published in the Office's Annual Report.
(b) A determination by the Treasurer, pursuant to section 23 of the *Financial Management Act 2006*, provides for the retention of some cash receipts by the Office. Refer to the Net Appropriation Determination table below for further information. Other receipts are retained under the authority of other relevant Acts of Parliament.

	2023-24 Actual \$'000	2024-25 Budget \$'000	2024-25 Estimated Actual \$'000	2025-26 Budget Year \$'000	2026-27 Outyear \$'000	2027-28 Outyear \$'000	2028-29 Outyear \$'000
GST Receipts GST Input Credits GST Receipts on Sales Other Receipts Other Receipts	_ 280 3,036	73 198 2,766	73 198 2,849	73 198 2,766	73 198 2,766	73 198 2,766	73 198 3,013
TOTAL	3,316	3,037	3,120	3,037	3,037	3,037	3,284

NET APPROPRIATION DETERMINATION (a)

(a) The moneys received and retained are to be applied to the Office's services as specified in the Budget Statements.